



## 2018 SIM PCMH Initiative Regional Summit

### Seamless Partnerships for Effective Patient Care

Wednesday October 10, 2018 from 9:00 AM to 3:30 PM

Treetops Resort | 3962 Wilkinson Road | Gaylord, MI 49735

Overview:

To provide an opportunity for SIM PCMH Initiative participants to hone their skills in collaborating and partnering with each other, and together with patients and family caregivers, to achieve care goals and deliver an optimal health care experience.

<p><b>8:00 - 9:00 AM</b></p>	<p><b>Registration and Continental Breakfast</b></p> <ul style="list-style-type: none"> <li>• Resource Table / Networking</li> </ul>
<p><b>9:00 - 9:30 AM</b></p>	<p><b>Welcome/Overview/Summit Kick-Off</b></p> <p><b>Kathy Stiffler, MPH</b> Acting Director Medical Services Administration Michigan Department of Health and Human Services (MDHHS)</p> <p><b>Session Objectives:</b></p> <ul style="list-style-type: none"> <li>• Identify SIM Successes</li> <li>• Year 2 progress to date and opportunities</li> <li>• Year 3 looking ahead</li> </ul>
<p><b>9:30 - 10:45 AM</b></p>	<p><b>Plenary: Effective Patient Care Delivery: Patient Identification and Medical Behavioral and Social Need Support</b></p> <p><b>Philip J. Baty, MD</b> Medical Director, Affinia Health Network Medical Director, Michigan Center Clinical Systems Improvement</p>





	<p><b><u>Session Objective:</u></b></p> <ul style="list-style-type: none"> <li>Describe effective patient care delivery addressing Patient Identification, Medical, Behavioral and/or Social Determinants of Health (SDoH) Support. (i.e. know your practice’s patient population and the resources needed for the specific population).</li> </ul>
<p><b>10:45 - 11:00 AM</b></p>	<p><b>BREAK</b></p>
<p><b>11:00 - 12:00 PM</b></p>	<p><b>Concurrent Morning Breakout Sessions</b></p> <p><b>A. Social Determinants of Health and Community Resources</b></p> <p><b>Bethany Oberhaus, BSN, MBA, RN</b>  Clinical Operations Director  Wexford Crawford Physician Hospital Organization</p> <p><b>Lisa Nicolaou, MSN, RN</b>  Project Manager/Clinical Process Analyst  Northern Physicians Organization</p> <p><b><u>Session Objectives:</u></b></p> <ul style="list-style-type: none"> <li>Outline successful strategies for SDoH screening, engaging patients and family, and follow up of the linkages with community resources.</li> <li>Summarize key steps for SDoH screening, assessing the high priority needs of your practice’s patient population and building the Clinical-Community Linkages.</li> </ul> <p><b>B. Medicaid Tracking Codes</b></p> <p><b>Theresa Landfair</b>  Program Specialist  Michigan Department of Health and Human Services (MDHHS)</p> <p><b><u>Session Objectives:</u></b></p> <ul style="list-style-type: none"> <li>Articulate the importance of identifying appropriate patients for care management and coordination.</li> </ul>



	<ul style="list-style-type: none"> <li>• Discuss the lifecycle of patient identification/patient servicing/inter-team coordination/tracking code submission/building the case for sustainability.</li> <li>• Explain resources available to assist practices (including coordination with Medicaid Health Plans).</li> </ul> <p><b>C. Behavioral Health</b></p> <p><b>Laurisa Cummings, LMSW</b>          Social Work Pediatric Care Manager, Care Management Supervisor          Children's Medical Group of Saginaw Bay</p> <p><b>Session Objectives:</b></p> <ul style="list-style-type: none"> <li>• Explain effective mental health management through the care team including integration of behavioral health into primary care best practices and lessons learned.</li> <li>• Discuss behavioral health screening and follow up and matching resources to address your practice population needs.</li> </ul>
<p><b>12:00 - 12:45 PM</b></p>	<p><b>LUNCH – Boxed Lunches available; informal networking opportunity</b></p>
<p><b>12:45 - 2:00 PM</b></p>	<p><b>Concurrent Afternoon Breakout Sessions</b></p> <p><b>D. Practice Workflow for Target Populations</b></p> <p><b>Bethany Oberhaus, BSN, MBA, RN</b>          Clinical Operations Director          Wexford Crawford Physician Hospital Organization</p> <p><b>Matthew Hutchinson, BSN, RN, PCCN</b>          Diabetes Education Program Lead          Munson Healthcare Cadillac</p> <p><b>Lisa White, MHA, MSN, RN</b>          Director Home Care, Hospice &amp; Palliative Care          Munson Home Care</p>



	<p><b><u>Session Objective:</u></b></p> <ul style="list-style-type: none"> <li>Describe work flow for a specific patient population, using standard orders, standard activity guides, and/or protocols for at least 2 or more team members.</li> </ul> <p><b>E. Medicaid Tracking Codes</b> (<i>Repeat of Morning Session</i>)</p> <p><b>Theresa Landfair</b> Program Specialist Michigan Department of Health and Human Services (MDHHS)</p> <p><b><u>Session Objectives:</u></b></p> <ul style="list-style-type: none"> <li>Articulate the importance of identifying appropriate patients for care management and coordination.</li> <li>Discuss the lifecycle of “patient identification/patient servicing/inter-team coordination/tracking code submission/building the case for sustainability.</li> <li>Explain resources available to assist practices (including coordination with Medicaid Health Plans).</li> </ul> <p><b>F. Behavioral Health</b> (<i>Repeat of Morning Session</i>)</p> <p><b>Laurisa Cummings, LMSW</b> Social Work Pediatric Care Manager, Care Management Supervisor Children's Medical Group of Saginaw Bay</p> <p><b><u>Session Objectives:</u></b></p> <ul style="list-style-type: none"> <li>Explain effective mental health management through the care team including integration of behavioral health into primary care best practices and lessons learned.</li> <li>Discuss behavioral health screening and follow up and matching resources to address your practice population needs.</li> </ul>
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**2:00 - 2:15 PM**

**BREAK**





<p><b>2:15 - 3:15 PM</b></p>	<p><b>Plenary: Sustainability Post-SIM</b></p> <p><b>Katie Commey, MPH</b> SIM Care Delivery Lead Policy Planning and Legislative Services Administration Michigan Department of Health and Human Services (MDHHS)</p> <p><b><u>Session Objective:</u></b></p> <ul style="list-style-type: none"><li>• Explain strategies to optimize practice resources, to invest in the future state for sustainability of Clinical-Community Linkages and team-based delivery of care in the primary care setting.</li></ul>
<p><b>3:15 - 3:30 PM</b></p>	<p><b>Wrap Up and Closing</b></p>

**SIM PCMH Initiative**

