

From: [MDHHS-WICVendor](#)
Subject: WIC Update: Vendors with Stand-Beside POS Systems
Date: Tuesday, July 13, 2021 3:02:00 PM
Attachments: [List of Integrated Point of Sale Providers.pdf](#)

Dear Vendor,

The Michigan WIC Program thanks its WIC Vendors for participating in Michigan's transition to a new electronic benefit transfer (EBT) provider. Beginning August 28, 2021, Conduent-issued stand-beside point-of-sale (POS) systems will no longer work for WIC. To ensure that your store is able to transact WIC, many of you have signed merchant agreements with the new EBT contractor, Fidelity Information Systems/Custom Data Processing (FIS/CDP).

These machines are for the purpose of transacting EBT only (SNAP and/or WIC); and are not 'integrated' with your store's primary POS system and cash register. Instead, they 'stand beside' the register and are therefore called stand-beside devices. To support you in exploring 'integrated' POS systems, Michigan WIC is providing a [list of companies](#) that are already certified and ready to transact for the transition date of August 28, 2021. FIS/CDP and Michigan WIC are continuing to certify integrated POS providers, therefore more providers may become available.

As you learn more about integrated POS system providers, you may notice the following advantages that certain integrated systems have over a stand-beside device:

- Some systems offer no transaction fees for WIC or SNAP.
- Integrated systems offer quicker checkout without having to sort or troubleshoot WIC items.
- Many integrated systems compare receiving inventory to sales – allowing one to monitor theft.
- Many integrated systems offer more detailed reports of sales by WIC, SNAP, or other categories.

The Michigan WIC program developed educational videos to explain the sales process and differences in POS systems. You may view the videos using the links below:

[Integrated Point-of-Sale](#)

[Stand-Beside Point-of-Sale](#)

It is the responsibility of our authorized WIC Vendors to select a point-of-sale system that best meets their individual needs. All Vendors identified as having a stand-beside device have already received information on how to obtain an FIS-issued device. If you choose to stay with a stand-beside device, you must complete and return the merchant agreement as soon as possible. If you are interested in pursuing an integrated system, please feel free to reach out directly to the certified providers included in this email for additional information about their systems.

If there are any questions, please call our office at (517) 335-8937.

Sincerely,

Dawn Pline, Manager
Vendor Relations Unit
Michigan WIC Program

