

**From:** [MDHHS-WICVendor](#)  
**Subject:** ABBOTT FORMULA RECALL OF SIMILAC FORMULAS INCLUDING THE ADDITION OF SIMILAC PM 60/40  
**Date:** Monday, February 28, 2022 6:31:00 PM

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Dear Vendor,

**Please note: The Michigan WIC Program was notified today that Abbott has recalled one lot of Similac PM 60/40 (Lot # 27032K80 (can) / Lot # 27032K800 (case)) manufactured in Sturgis, Michigan. This is in addition to lots of Similac, Alimentum, and EleCare powder formula that were voluntarily recalled on February 17. Similac PM 60/40 is a specialty formula primarily redeemed by WIC families from our authorized pharmacy Vendor locations. We ask that you please check the impacted lot #'s of any Similac PM 60/40 specialty product you may have available at your store locations.**

As you know, the past 10 days have been challenging as we worked to address and respond to the voluntary recall of Abbott Similac powdered formula products. All our authorized WIC Vendors have stepped up to the challenges presented; and for that we extend our deepest gratitude and thanks.

We want to take this opportunity to provide a summary of actions taken to date as it pertains to the Abbott recall; and let you know that we are here to help. We ask that in the coming days and weeks you contact us with any questions or concerns as they pertain to the Abbott recall.

In summary:

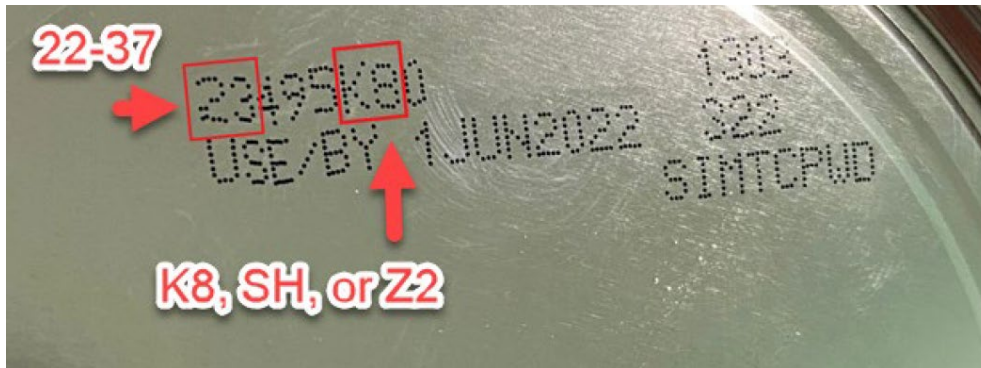
- The Michigan WIC Program applied for a waiver, and received USDA approval, to allow us greater flexibility as it relates to returns/exchanges, as well as the redemption by WIC families of other formula brand substitutes.
- Per USDA guidance, Vendors were advised to use their standard return process by providing an exchange, store credit or a refund for affected products. Vendors were also advised to treat WIC families the same as the general public, regardless of whether the formula was purchased using WIC benefits.
- Vendors were instructed to download the updated APL file to ensure successful WIC transactions of the expanded formula brands and types.
- The comparison chart below, with UPCs, was shared in a Feb. 22 Vendor email to guide all Vendors as they secure and purchase these additional formula products for store shelves:

Keep in mind that the formula expansion is temporary; and we will provide you with further information as we receive it to help you make informed decisions on your formula purchases. Our main priority is to ensure that our WIC families have formula available to them. Your commitment to our WIC children and families is critical and we thank you in advance for taking necessary actions to ensure you have formula available on your store shelves.

While Abbott works to ramp up production of our contracted formula, including Similac Advance and Similac Total Comfort, we want to remind you that if you have any recalled product **not** impacted by the recall to please place it back on your shelves. As a reminder, Abbott shared that no product is to be sold containing the following information:

- the first two digits of the code are 22 through 37 and
- the code on the container contains K8, SH, or Z2, and

A visual guide of the unacceptable codes printed on the bottom of a can is shown below:



Please remember that Similac Isomil and Similac Neosure **were not** impacted by the recall.

Reimbursements for returned product should be worked out with Abbott directly. You may wish to check if your wholesaler or distributor is offering to assist retailers with this process.

**Abbott Customer Service: 1-800-551-5838 Mon through Fri 8:30 – 5:00 p.m. EST**

Thank you for your commitment to and support of our WIC children and families.

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