



RRH Monthly FAQ: November 2018

- 1. My client was arrested. Can we continue to pay for their rent while they are in jail?**
 - a. A person staying in an institution (including jail) for less than 90 days is not considered as having vacated the unit. You can continue to pay the client's rent during their stay in an institution if it is less than 90 days.

- 2. Can a client rent their unit from a family member?**
 - a. Yes, clients that are enrolled in RRH may rent from a landlord that is a relative as long as the housing unit is not owned by MDHHS, an MDHHS contractor/grantee organization, their parent organization(s), any other related organization(s) (CFR 578-49). Note that this is different from regulations for Housing Choice Vouchers.

- 3. How soon do we need to enter client information into HMIS?**
 - a. Ideally, client information should be entered into HMIS on intake. However, be sure to enter client data into HMIS within 14 days of program entry, exit, or when other known changes to client information take place.

- 4. Can we collect program income in order to serve additional clients?**
 - a. Program income is no longer allowable. Only submit reimbursements for actual costs. For example, if the tenant's rent is \$700 and the tenant pays \$100 towards their rent, your agency will only be reimbursed \$600 and should not request reimbursement for more than the costs your agency incurred.

- 5. How can I get more involved in the Michigan Balance of State CoC (MIBOSCOC)?**
 - a. Visit the website <http://www.miboscoc.com/> for further information. Email the CoC Coordinator coordinator@miboscoc.com to receive the weekly updates from the CoC.

- 6. Can I pay for damages on a unit?**
 - a. In addition to the security deposit, grant funds not to exceed one month's rent may be used to pay for any damage to housing due to the action of a program participant. This shall be a one-time cost per participant, incurred at the time a participant exits a housing unit.