



MEMORANDUM

2018 MI Choice Renewal Stakeholder Meeting

Topic: Quality Assurance, Performance, and Improvements

Wednesday, January 10, 2018
9:00 a.m. - 12:00 p.m.

Capitol Commons Center
Conference Rooms E&F
400 S. Pine, Lansing, MI 48913

We apologize for the inconvenience, but there is no call-in availability for this meeting

AGENDA

- 9:00 **Introductions**
- 9:15 **Discussion of MI Choice Quality Assurance Processes**
- Clinical and Administrative Quality Assurance Reviews (CQAR & AQAR)
The CQAR team reviews participant records and conducts home visits to assure providers abide by MI Choice requirements, and that participants receive quality services and supports. The goal of CQAR is to identify areas in need of improvement and satisfy MI Choice requirements. The goal of the AQAR is to assure waiver agency policies, procedures, and practices are consistent with requirements.
 - What records or data we should review/collect that we are not?
 - What records or data we should not be reviewing/collecting?
 - Should the AQAR process be altered for agencies that are accredited?
 - What changes would you like to see to CQAR and AQAR?
- 9:45 **Quality Performance Measures**
- Performance measures
 - What are the current quality performance measures?
 - What measures can or should we change?
 - What aspects of quality are not measured that should be?
 - What aspects of quality are measured that should not be?
- 10:30 **Break**
- 10:45 **Performance Improvement Plans**
- Required by Managed Care Rule
 - What should be the focus for MI Choice?
 - How can we incorporate evidence based practices?
- 11:15 **Critical Incident Database**
- What data is collected
 - What data that should or should not be collected?
 - How should we measure/capture opioid addiction?
- 12:00 **Adjourn**