

Continuity of Services						
Policy #	Policy Recommendations	Current State	Barriers	Required Change/ Recommended Action	Due Date	Status
2.d.1	Every effort should be made by MDHHS, payers and providers to <u>maintain existing provider</u> and support relationships as long as the supported person desires or needs. Policy should be designed with a primary goal of maintaining existing relationships.	MDHHS Position: MDHHS supports action to strengthen contract language		1) Review current contracts to evaluate and strengthen language related to maintaining existing providers; 2) Implement approved contract changes.	October 2018 amend FY19 or applicable for FY2020	In Process
2.d.2	When, for any reason, it becomes <u>impossible to maintain</u> those relationships, providers and supports personnel should <u>treat the loss as potential trauma and support the person</u> who is losing the relationship accordingly.	MDHHS Position: MDHHS has no current requirement but supports enacting changes to policy to implement these requirements. See MDHHS—BHDDA Trauma Policy for Community Mental Health Services Programs (CMHSPs) and Medical Services Administration (MSA) Bulletin # MSA 16-46 regarding Coverage of Trauma Services for Children Under 21 Years of Age (Trauma policy).	No specific barriers identified at this point to the completion of the review of the current policies. Revisions to policies will need to be reviewed by specific administrations.	1) MDHHS staff will review and consider additional language in BHDDA Trauma Policy to address loss of provider(s). 2) MDHHS staff will communicate recommended revisions to the BHDDA Director/appropriate leadership for inclusion in FY19/FY20 contract with CMHSPs. 3) MDHHS will review and recommend revise the to MSA policy staff any changes to the MSA Bulletin 16-46 (Trauma Services for Children Under 21 Years of Age) as deemed appropriate.	6.30.18 6.30.18 6.30.18	In Process