

Peer Supports

Policy #	Policy Recommendations	Required Change/ Recommended Action	Due Date	FY18 Progress Report	Progress Clarification
2.a.3.	MDHHS should <u>expand and promote the role(s) of recovery coaches and other peers across service delivery systems</u> to improve consumer engagement and retention in services. Moved from Substance Use Section	1) Evaluate and communicate current efforts to expand use of recovery coaches, peer supports and community health workers. 2) Review current practice guidelines and determine needed improvements in practice guidelines to support the best use of peers in the treatment continuum.	Complete 3.30.2018	Complete Complete	As of August 2018, 24 CPSS and CPRC have achieved certification as a Community Health Worker (CHW). An Additional class is being provided in October 2018 and will be offered several times per year. A collaborative partnership with Michigan Community Health Worker Alliance has been established to expand the additional certification to the statewide peer workforce.
8.1	MDHHS should develop <u>policy to support the use of all categories of peers across all systems of care.</u>				
8.3	MDHHS and its contracted entities should continue to <u>develop and implement current evidence-based practices for best use of peers.</u>	3) Develop and implement an action plan to address identified areas for improvement (including specific tasks, assigned responsibility and timeline for completion). - The addition of community health workers, as a covered Medicaid service through MSA is identified as the priority improvement needed. A workgroup has been formed and a plan is in process for implementation. This requires negotiated changes to the MHP contracts.	FY2020	Complete	
8.4	Moved to Workforce Training, Quality & Retention				
8.5	Moved to Workforce Training, Quality & Retention				
8.2	MDHHS should <u>increase the frequency of training certification</u> to expand availability of trained peers and create a recertification process to ensure ongoing competency development.	1) MDHHS will evaluate capacity, determine gaps in service and needed process changes to increase efficiency and reciprocity or peer certification and training. 2) MDHHS will develop a plan to implement needed changes identified through assessment (including specific tasks, assigned responsibility and timeline for completion).	Complete 1.5.2018	Complete Partially Complete	As of August 2018, 24 CPSS and CPRC have achieved certification as Community Health Workers. An Additional class is being provided in October 2018 and will be offered several times per year.
8.6	MDHHS should collaborate with contracted entities to develop a <u>framework for multiple certifications and reciprocity</u> of certification.				
8.7	MDHHS should collaborate with contracted entities to develop <u>provisional certification</u> to allow billing for peer services during the six-month startup period prior to training.	3) Consistent with current planning, MSA can include community health workers as appropriate.		Complete	
8.8	MDHHS should collaborate with contracted entities to <u>expand funding for peer-run organizations</u> to reflect the general expansion in the use of peers throughout the state.	1) MDHHS has provided the 298 Facilitation Workgroup Report to the Legislature and will provide support, as requested, to expand funding for peer services. 2) MDHHS will evaluate the scope of current peer services (including peer-run services) and identify any gaps in service. 3) MDHHS will determine the status of recovery coaches as a billable Medicaid services. 4) If indicated, MDHHS will develop a plan for improvement to address gaps in peer services (including specific tasks, assigned responsibility and timeframe for completion).	Ongoing Ongoing Ongoing Ongoing	Complete Partially Complete Complete Ongoing	Additional block grant funding has been provided to increase training opportunities for CPSS and CPRC.

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8.9	MDHHS should develop a confidential <u>statewide registry to track workforce and support the connection of peers to consumers seeking peer supports.</u>	MDHHS has concern that a confidential list would not be accessible and can not conceptualize how this would be done given current healthcare privacy rules.	NA	NA	NA