Uniformity in Service Delivery

Policy #	Policy Recommendations	Required Change/ Recommended Action	Due Date	FY18 Progress	Progress Clarification
•	,	, ,	Due Date	Report	
12.1		, ,	10.1.2018		Network adequacy standards were drafted with system input and to assure
		distance standards to implement consistently.			compliance with federal standards. Policy changes will be included as an
	behavioral and substance use disorder services,	a) Time and distance standards outlined in the FY2018 MHP			amendment to the FY19 PIHP contract.
	supports and/or treatment no matter where they live in the state.	Contracts.			
	iii tile state.	b) Time, distance and/or other access related standards for			
	Also listed under SUD	specific behavioral health services are currently in the process of			
		being established and will subsequently be added to PIHP			
		contractual requirements.			
		'			
		2) As necessary, MDHHS will develop a planned approach to	" 0		Approved network adequacy standards will be included as an amendment to the
		, , , , , , , , , , , , , , , , , , , ,		Complete	FY19 PIHP contract and included in subsequent site review protocols.
	•		approval)		
	services, supports and/or treatment no matter where	a) Ongoing monitoring of time and distance standards as part of			
12.2	they live in the state.	Compliance Review process.			
	Similar item listed under Children, Youth and Families	b) MDHHS will be implementing a revised site review and			
	•	compliance monitoring strategy for post 1115 Pathways to			
		Integration Waiver approval by CMS.			
		,			
	MDHHS should align all healthcare services and	3) MDHHS will continue current efforts through the current	Continued	Partailly	Engagement of advocates is an ongoing activity.
12.3	supports (broadly defined to include medical,	workgroups and in a way that engages advocates.	practice	Complete	
	behavioral, and substance use disorders):				
	Remove barriers to on-demand access.				
	Ensure benefits to which individuals and families are				
	entitled are available within the time and distance				
	standards established by MDHHS.				
	Also listed under SUD				

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	Establishing rigorous provider network adequacy standards to ensure that the full array of services is accessible to every Michigander. Incentivizing the development of convenient care clinics as public/private partnerships between payers for the delivery of primary care, behavioral health and substance use disorder services. Clearly defining the roles and responsibilities of MHPs, PIHPs, CMHSPs, federally qualified health centers and/or other providers and delineating responsibilities that should be performed exclusively by each party. Adopting and publishing universally applicable standards of performance (commonly known as "site review standards") to which all providers are held accountable by a designated entity (either a PIHP, CMHSP or an MHP, but not more than one). Adopting and publishing universally applicable standards of performance in important public policy areas, including but not limited to: self-determination and person-centered, family-driven and youth-guided planning with integrity; criteria for priority service admission; standardization of the pre-admission screening	requirements consistent with managed care rules including identification of gaps in service and identification an action on any needed improvements. a) Time and distance standards outlined in the FY2018 MHP Contracts. b) Ongoing monitoring of time and distance standards as part of Compliance Review process. 2) MDHHS will review and amend contracts to address delegation issues to assure compliance and improve consistency. 3) MDHHS will update site review standards and other policies, once the 1115 has been finalized, to assure they adequately address the policy recommendation (including specific tasks, assigned responsibility and timeline for completion).		Complete	A contracts workgroup has been convened and is working on this. Contracts will be amended as necessary for FY19. A workgroup on 298 Pilot monitoring has been convened. Updated site review protocols will commence in FY2020. Waivers are expected to be submitted to CMS in 1.2019 and will effect FY2020 contracts.