

December 26, 2019

<FIRST NAME> <MIDDLE NAME INITIAL> <LAST NAME>
BENE OR GUARDIAN ADDRESS 1
BENE OR GUARDIAN ADDRESS 2
CITY STATE, ZIP CODE

RE: <First Name> <Last Name>
Beneficiary ID: <Beneficiary ID>

Dear <First Name> <Last Name>:

You have health care coverage through Healthy Michigan Plan (HMP), a Michigan Medicaid program. This letter is about changes to HMP.

Starting January 1, 2020, Michigan law will require some people in HMP to work or do other activities, like job search, for at least 80 hours each month.

If they don't, they could lose their health care coverage.

We recently sent you a letter to tell you that you are required to report work or other activities, such as job search, for at least 80 hours each month starting on January 1, 2020.

You are now exempt (excused) from this requirement.

Our records show that you are now exempt (excused) from telling us each month about work or qualifying activities like job search.

The Michigan Department of Health and Human Services (MDHHS) would like to learn how the work requirement will impact people enrolled in HMP.

MDHHS is working with the University of Michigan (UM) to research the following questions:

- Are people enrolled in HMP working?
- Can working people get job-sponsored health insurance?
- Can people still get the health care they need?

To answer the above questions, people will be randomly assigned (like pulling names out of a hat) to two different groups:

- Group A will be required to complete work and or other activities
- Research Group will be exempt (excused) from the work requirement

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You are assigned to the Research Group Exemption and are excused from the new work requirement.

The Research Group Exemption will last from January 2020 to December 2023. UM Researchers will use information from the state to track how long people are enrolled in HMP and what health care services they use. To protect privacy, the information will not show people's names.

What do I have to do?

You do not have to do anything right now. **Being part of the Research Group Exemption means you will be excused from reporting your work or other activities from January 2020 to December 2023.** It will not affect your eligibility for HMP or your choice of health plans. You will still need to complete your annual renewal for HMP.

What if I still have questions?

Please read the enclosed Frequently Asked Questions (FAQ) about this. If you have questions, you can call the UM study team at 1-844-263-8402. You can also call the Beneficiary Help Line at **1-800-642-3195** (TTY 1-866-501-5656) Monday through Friday from 8 a.m. to 7 p.m.

Thank you,

Medical Services Administration

Michigan Department of Health and Human Services



**Read the enclosed
FAQ about the UM study**



**Learn more online at
HealthyMichiganPlan.org**



**More questions?
Call us at 1-800-642-3195
(TTY 1-866-501-5656)**

Nondiscrimination

The Michigan Department of Health and Human Services (MDHHS) does not discriminate against any individual or group because of race, religion, age, national origin, color, height, weight, marital status, genetic information, sex, sexual orientation, gender identity or expression, political beliefs, or disability. Further, MDHHS:

- Provides free aids and services to people with disabilities to communicate with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact the Section 1557 Coordinator. The contact information is found below.

If you believe that MDHHS has not provided services, or discriminated in another way, you can file a grievance with the Section 1557 Coordinator. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you.

- **In person or mail:**

MDHHS Section 1557 Coordinator
Compliance Office, 4th Floor
P.O. Box 30195
Lansing, MI 48909

- **Phone: 517-284-1018** (Main), TTY users call 711
- **Fax:** 517-335-6146
- **Email:** MDHHS-ComplianceOffice@michigan.gov

You can also file a civil rights complaint with the responsible federal agency.

<p>If your grievance or complaint is about your Medicaid application, benefits or services you can file a civil rights complaint with the U.S. Department of Health and Human Services at https://bit.ly/2pBS4YG, or by mail or phone at:</p> <p>U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 800-368-1019, 800-537-7697 (TDD)</p> <p>Complaint forms are available at https://bit.ly/2IKsHMS.</p>	<p>If your grievance or complaint is about your application for or current food assistance benefits, you can file a discrimination complaint with the U.S. Department of Agriculture (USDA) Program by:</p> <p>Completing a Complaint Form, (AD-3027) found online at: https://bit.ly/2g9zzpU or at any USDA office, or write a letter addressed to USDA at the address below. In your letter, provide all of the information requested in the form.</p> <p>To request a copy of the complaint form, call 866-632-9992.</p> <p>Send your completed form or letter to USDA by mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights 1400 Independence Avenue, SW Washington, D.C. 20250-9410</p> <p>Fax: 202-690-7442; or Email: program.intake@usda.gov</p>
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MDHHS is an equal opportunity provider.

Frequently Asked Questions (FAQ) about the University of Michigan Study of Health Michigan Plan (HMP) Work Requirements

Starting **January 1, 2020**, Michigan law requires some people with Medicaid health care coverage through HMP to work or do other activities, like job search, for at least **80 hours** each month. **If they do not meet this requirement, HMP members may lose their health coverage.**

The Michigan Department of Health and Human Services (MDHHS) would like to learn how the work requirement will impact people enrolled in HMP. MDHHS is working with the University of Michigan (UM) to research the following questions:

- Are people enrolled in HMP working?
- Can working people get job-sponsored health insurance?
- Can people still get the health care they need?

Who is included in this UM study?

Everyone enrolled in HMP and who have not been exempted (excused) from the work requirement, as of January 1, 2020.

How will this UM study be managed?

People will be randomly assigned (like pulling names out of a hat) to two different groups:

- Most people are assigned to Group A and are required to complete work or other activities.
- About 10% are assigned to the Research Group and will be exempt (excused) from the work requirement.

Will participation in this UM study impact my enrollment in HMP?

No, your HMP health coverage will not be impacted. You will continue to be enrolled in HMP, if you meet the program requirements.

Will I be paid for participating in this UM study?

You will not be paid for participating in this UM study.

I have been assigned to the Research Group Exemption. How long will this exemption last?

You will be exempt (excused) from reporting work or other activities through December 31, 2023.

What happens if I lose my HMP health coverage and enroll in HMP later?

You will keep the same Research Group Exemption through December 31, 2023, even if you lose your HMP health coverage and enroll in HMP later.

If I have another type of exemption, should I still report it?

Yes, if you have another type of work requirement exemption, you should report it. If you are listed as “Head of Household” and have a MI Bridges account, you can use the MI Bridges Portal by going to www.michigan.gov/mibridges to tell us or you can report it by calling the HMP Work Requirements and Exemption Reporting Line at 1-833-895-4355 (TTY 1-866-501-5656).

Who can I contact if I have questions about this UM study?

You can get more information by calling the UM research team at 1-877-862-4327.

