CHAMPS Provider Enrollment: **Billing Agent** Modification



"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

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Step 5: Complete Modification Checklist
Step 7: Submit Modification Request for Review







Modification Overview

- A modification is submitted in CHAMPS when enrollment information needs to be updated or changed.
- Before submitting a modification, all steps with a status of required must show as complete. A modification will not be able to be submitted with incomplete steps.
- Billing Agents wishing to elect another person to have Domain Administrator rights are required to submit:
 - Electronic Signature Agreement Cover Sheet (<u>MDHHS-5405</u>)
 - Include the CHAMPS 7-digit Provider ID (instead of NPI)
 - Other field: Indicate you need Domain Admin access for the billing agent enrollment
 - Electronic Signature Agreement (<u>DCH-1401</u>)
 - Include the CHAMPS 7-digit Provider ID (instead of NPI)



Billing Agent Modification Instructions

Step 1: Provider Basic Information

Step 2: Mode of Claim Submission/EDI Exchange

Step 3: Provider Controlling Interest/Ownership Details

Step 5: Complete Modification Checklist

Step 7: Submit Modification Request for Review



- Open your web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter
 <u>https://MiLogintp.Michigan.</u>
 <u>gov</u> into the search bar.
- Enter the User ID and Password.
- Click Log In.



MiLogin for Business

Michigan's one-stop login solution for business

MiLogin connects you to all State of Michigan business services through one single user ID. Whether you want to renew your business license or request an inspection, you can use your MiLogin for Business user ID to log in to Michigan government services.

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Welcome to

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MiLogin for Business

User ID	
Password	Lookup your user ID
	Forgot your password?
	Create an Account

Policies



- Users will be directed to the MiLogin Welcome Page.
- Click the CHAMPS hyperlink.

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- Review the terms and conditions and check the 'I agree to the Terms & Conditions'.
- Click Launch service.



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MOHHS

CHAMPS

(Community Health Automated Medicaid Processing System) is the Michigan Medicaid Management Information System (MMIS). It supports Medicaid provider enrollment and maintenance, beneficiary healthcare eligibility and enrollment, prior authorization, Home Help Electronic Service Verification (ESV), fee-for-service payments and managed care enrollments, payments, and encounters.

Please accept the Terms and Conditions to continue:

Terms & Conditions

The Michigan Department of Health & Human Services (MDHHS) computer information system (systems) are the property of the State Of Michigan and subject to state and federal laws, rules and regulations. The systems are intended for use only by authorized persons and only for official state business. Systems users are prohibited from using any assigned or entrusted access control mechanisms for any purposes other than those required to perform authorized data exchange with MDHHS. Logon IDs and passwords are never to be shared. Systems users must not disclose any confidential, restricted or sensitive data to unauthorized persons. Systems users will only access information on the systems for which they have authorization. Systems users must not users on the systems for which they have authorization.

I agree to the Terms & Conditions



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- Select the Billing Agent Provider ID from the Domain dropdown.
- Select the Billing Agent Access from the Select Profile dropdown.
- Click Go.
 - Please Note: If there are no Domain or Profile options to select from reference <u>Domain Administrator</u> <u>Functions</u> >> Adding Users/Assigning Profiles.

	CHAMD5	
	Community Health Automated Medicaid Processing System	
_	Select Domain	
-	Select Profile *	
	Select Favorite	



Billing Agent Modification

- Click the Provider Tab.
- Select the Manage Provider Information.

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Billing Agent Modification

- Billing Agent enrollment steps are listed, this page is also referred to as the Business Process Wizard.
 - Note: some steps are required versus optional.
- Click any of the step hyperlinks to make updates to the information within the step.
- Before submitting the modification for State review all required steps with a status of Incomplete will need to be completed.

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Step 1 Provider Basic Information

Make updates to Claim Submission Type, Contact Information, and Billing Agent Address details

After completing this step, if no other updates are needed continue to Step 5: Complete Modification Checklist and Step 7: Submit Modification Request for Review.



Step 1: Provider Basic Information

 Click on Step 1: Provider Basic Information to update the Claim Submission Type, Contact Information, and Address details.

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Step 1: Provider Basic Information

- Make updates to information as needed. Required information is indicated with an asterisk (*).
 - Note: If the billing agent address needs to be updated, do not change the end date of the current listed address. Make updates to the address that is currently listed, and click validate address.
- Once changes have been made, click Ok.

Provider ID:			Name	
III Provider Details				
Provider Details				
	Entity Busine	ess Name:	 (Doing Business As) 	
	Busine	ss Status: Active		
	Business Elig.Da	te Range: 06/04/2014-12/31/2999		
	Indicate Claim Submiss	sion Type: Dental Institutional	Professional * (Must select at least one claim type)	
III Support Contac	t			^
	First Name:	*	Middle Initial:	
	Last Name:	*	Contact Email Address:	
	Phone Number:	* Extn:	Email-1: Email-2:	^
	Fax Number:		Email-3: Email-4:	~
			Email-9; Email-9;	
III Technical Conta	act			-
	Same	e as Support Contact		
	First Name:	*	Middle Initial:	
	Last Name:	*	Contact Email Address:	
	Phone Number:	* Extn:	Email-1: * Email-2:	^
	Pax Number.		Email-5:	~
III Billing Agent Ac	Idress Details			^
End Date: 12/3	31/2999 •	enartment or drawer number is r	advired enter the information in line TMO	
	(For	example: DEPT 222 or DEPARTM	ENT 222, DRAWR 1111 or DRAWER 1111)	
	lf an a	attention line is required, please	enter the information in Line THREE. (For example: ATTN: Billing Dept.)	
	Address Line 1:	*	Address Line 2:	
	(Enter S	Street Address or PO Box Only)		
	State/Province:	*	County:	
	Country: UNITE	D STATES 🖌 *	Zip Code: * - CV	/alidate Address
	Entity Fax Number:		Entity Phone Number: *	
	Entity Empil Address	*		



Step 1: Provider Basic Information

- Step 1 will show a modification status of Updated as changes were made within the step.
- After completing Step 1, if no other updates are needed continue to <u>Step 5: Complete</u> <u>Modification Checklist</u> and <u>Step 7: Submit Modification</u> <u>Request for Review</u>.

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Step 2: Mode of Claim Submission/EDI Exchange	Required	04/21/2021	05/12/2021	Complete					
Step 3: Provider Controlling Interest/Ownership Details	Required	01/17/2018	01/17/2018	Complete					
Step 4: Upload Documents	Optional	01/17/2018	01/17/2018	Complete					
Step 5: Complete Modification Checklist	Required	05/11/2021	05/12/2021	Incomplete					
Step 6: View Associated Providers Details	Optional	01/17/2018	01/17/2018	Complete					
Step 7: Submit Modification Request for Review	Required	02/27/2024	05/12/2021	Incomplete		Modification Request	has not been Submitted.		
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Make updates to the method or connection in how files are submitted to CHAMPS.

After completing this step, if no other updates are needed continue to <u>Step 5: Complete</u> <u>Modification Checklist</u> and <u>Step 7: Submit</u> <u>Modification Request</u> for Review.



- Click on Step 2: Mode of Claim Submission/EDI Exchange
 - Allows billing agents to add or end date modes or methods of submitting electronic files to Michigan Medicaid.



- The mode(s) of claim submission will be displayed. Previous modes are also listed but have an end date as they are no longer applicable.
- To add or remove a mode of claim submission click on the mode of submissions hyperlink.

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- To remove a mode(s) of claim submission click the check box next to the method of submission.
 - Multiple methods can be updated at once, check or uncheck applicable methods.
- To add a mode(s) of submission click the check box next to the currently unchecked method of submission.
- Click Save.
- Click Close.





- Notice there are now two rows for Mode of Claim Submission, one that is approved and one that is in review.
- Click Close to return to the Business Process Wizard steps.

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- Step 2 will show a modification status of Updated as changes were made within the step.
- Once updates are complete continue to <u>Step 5: Complete</u> <u>Modification Checklist</u> and <u>Step 7: Submit Modification</u> <u>Request for Review</u>.

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Step 4: Upload Documents	Optional	01/17/2018	01/17/2018	Complete					
Step 5: Complete Modification Checklist	Required	05/11/2021	05/12/2021	Incomplete					
Step 6: View Associated Providers Details	Optional	01/17/2018	01/17/2018	Complete					
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Make updates to ownership information, click on Step 3: Provider Controlling Interest/Ownership Details.

For complete instructions on the Ownership step <u>click</u> <u>here</u>.

After completing this step, if no other updates are needed continue to <u>Step 5:</u> <u>Complete Modification</u> <u>Checklist and Step 7: Submit</u> <u>Modification Request for</u> Review.



- Click on Step 3: Provider Controlling Interest/Ownership Details
 - Within this step updates can be made to the current owner(s) information, adding or end dating existing owner(s), or adding or end dating relationships between existing owner(s).

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- The current Owner(s) will be displayed.
 For complete instructions on the Ownership step <u>click here</u>.
 - Review all owners, if no updates need to be made, click Close to be returned to the <u>Business Process</u> <u>Wizard steps</u>.
- To edit owner information, select the owner SSN hyperlink.
- To add a new owner, edit relationship information, or complete the Adverse Action, select the option from the Actions dropdown.
 - Note: if any owner information is updated the Adverse Action will need to be completed.
- Continue to the next slide for further instructions on how to edit current owner information.

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- Make any necessary updates.
 Ensure all fields marked with an asterisk (*) are complete.
 - If the address information is updated the Validate Address will need to be clicked before Save.
- Click Save.
- Click Close.

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- Notice there are now two rows for the selected owner, one that is approved and one that is in review.
- The Adverse Action for that owner(s) will need to be completed.
 - For complete instructions on the Ownership step <u>click</u> <u>here</u>.
- Click Close to return to the Business Process Wizard steps.

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- Step 3 will show a modification status of Updated as changes were made within the step.
- Once updates are complete continue to <u>Step 5: Complete</u> <u>Modification Checklist</u> and <u>Step 7: Submit Modification</u> <u>Request for Review</u>.

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Step 5: Complete **Modification Checklist** & Step 7: Submit **Modification Request** for Review

Required steps to complete a modification and submit to the State for review.



Click on Step 5: Complete Modification Checklist

 Click Step 5: Complete Modification Checklist

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Click on Step 5: Complete Modification Checklist

- Review each question and select Yes or No from the dropdown.
- Enter comments if necessary or required.
- Click Save.
- Click Close.

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- Step 5 will show a Modification Status of Updated as changes were made within this step.
 - Ensure all information has been reviewed for each of the required steps and make sure any updates have been completed. If you choose not to complete the optional steps you can still submit your modification.
- Click on Step 7: Submit Modification Request for Review

You must complete step 7 to submit your modification.

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Step 3: Provider Controlling Interest/Ownership Details	Required	03/05/2024	01/17/2018	Complete	Updated				
Step 4: Upload Documents	Optional	01/17/2018	01/17/2018	Complete					
Step 5: Complete Modification Checklist	Required	03/05/2024	05/12/2021	Complete	Updated	_			
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• Final Submission: Click Next.





 Scroll down the page to review the Billing Agent Enrollment & Trading Partner Agreement-Conditions.

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	Billing Agent Enrollment & Trading Partner Agreement - Conditions	^
ар	plying for enrollment as a provider or trading partner in the Medical Assistance Program (and programs for which the Michigan Department Of Health and Human Services (MDHHS) is the fiscal intermediary), I represent and certify as	
0	vs: 1. The applicant, and the employer (if applicable), certify that the undersigned has/have the authority to execute this Agreement.	
	2. Enrollment in the Medical Assistance Program does not guarantee participation in MDHHS managed care programs nor does it replace or negate the contract process between a managed care entity and its providers or subcontractors.	
	3. All information furnished on this Medical Assistance Provider Enrollment & Trading Partner Agreement form is true and complete.	
	4. The providers and fiscal agents of ownership and control information agree to provide proper disclosure of provider's owner and other persons criminal related to Medicare, Medicaid or Title XX involvement. [42 CFR 455.100]	
	5. The applicant and the employer agree to provide proper disclosure of any criminal convictions related to Medicare (Title XVIII), Medicaid (Title XIX), and other State Health Care Programs (Title V, Title XX, and Title XXI) involvement since the inception of Medicare, Medicaid, or Title XX programs. [42 CFR 455.106 and 42 U.S.C. § 1320a-7]	e
	6. Before billing for any medical services I render, I will read the Medicaid Provider Manual from the Michigan Department Of Health and Human Services (MDHHS). I also agree to comply with 1) the terms and conditions of participation noted in the manual, and 2) MDHHS's policies and procedures for the Medical Assistance Program contained in the manual, provider bulletins and other program notifications.	n
	7. I agree to comply with the provisions of 42 CFR 455.104, 42 CFR 455.105, 42 CFR 431.107 and Act No. 280 of the Public Acts of 1939, as amended, which state the conditions and requirements under which participation in the Medical Assistance Program is allowed.	
	8. I agree that, upon request and at a reasonable time and place, I will allow authorized state or federal government agents to inspect, copy, and/or take any records I maintain pertaining to the delivery of goods and services to, or on behalf of, a	a
	 9. I agree to include a clause in any contract I enter into which allows authorized state or federal government agents access to the subcontractor's accounting records and other documents needed to verify the nature and extent of costs and services furnished under the contract. 	
	10. I am not currently suspended, terminated, or excluded from the Medical Assistance Program by any state or by the U.S. Department of Health and Human Services.	
	11.1 agree to comply with all policies and procedures of the Medical Assistance Program when billing for services rendered. I also agree that disputed claims, including overpayments, may be adjudicated in administrative proceedings convened under Act No. 280 of the Public Acts of 1939, as amended, or in a court of competent jurisdiction. I further agree to reimburse the Medical Assistance Program for all overpayments, and I acknowledge that the Medicaid Audit System, which u random sampling, is a reliable and acceptable method for determining such overpayments.	ses
	12. I agree to comply with the privacy and confidentiality provisions of any applicable laws governing the use and disclosure of protected health information, including the privacy regulations adopted by the U.S. Department of Health and Human Services under the Health Insurance Portability and Accountability Act of 1996 (HIPAA, Public Law 104-191)and Health Information Technology for Economic and Clinical Health (HITECH Act, Public Law 111-5), and 45 CFR Parts 160 and 16 Subparts A,D, and E. I also agree to comply with the HIPAA security regulations, as applicable, for electronic protected health information by the compliance date, which is currently April 21, 2005 (45 CFR Parts 160 and 164, Subparts A and If I am an electronic biller, I will also abide by the Trading Partner Provision Section of this Agreement, and the HIPAA regulations regarding electronic transactions and code sets, as applicable (45 CFR Parts 160 and 162).	64, C).
	13. This Agreement shall be governed by the laws of the State of Michigan and applicable federal law including, but not limited to the Health Insurance Portability and Accountability Act of 1996 (HIPAA)	



- Read through the entire list of Billing Agent Enrollment & Trading Partner Agreement-Conditions.
- Check the box at the end to agree to the Terms and Conditions.
- Click 'Submit for Modification'
 - Once submitted to the State for review, changes cannot be made to the information.

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- Step 7 is now complete, and the modification has been submitted to the State for review.
- Click Close.

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(Note: Optional steps may show as incomplete if you choose not to complete. This is ok.)



Billing Agent Resources



MDHHS Trading Partners website: <u>www.michigan.gov/mdhhs/doing-</u> <u>business/providers/tradingpartners/howtobecome</u>



We continue to update our Provider Resources:

Electronic File Help

<u>HIPAA Companion Guides</u> <u>Listserv Instructions</u> <u>Provider Alerts</u> <u>Medicaid Provider Training Sessions</u>

Forms

Electronic Signature Agreement Cover Sheet (<u>MDHHS-5405</u>) Electronic Signature Agreement (<u>DCH-1401</u>)

> Electronic file (5475,5414,4952) and 835/ERA inquiries: <u>Automatedbilling@Michigan.gov</u> Encounter file inquiries (5476): MDHHSEncounterData@Michigan.gov



Thank you for participating in the Michigan Medicaid Program

