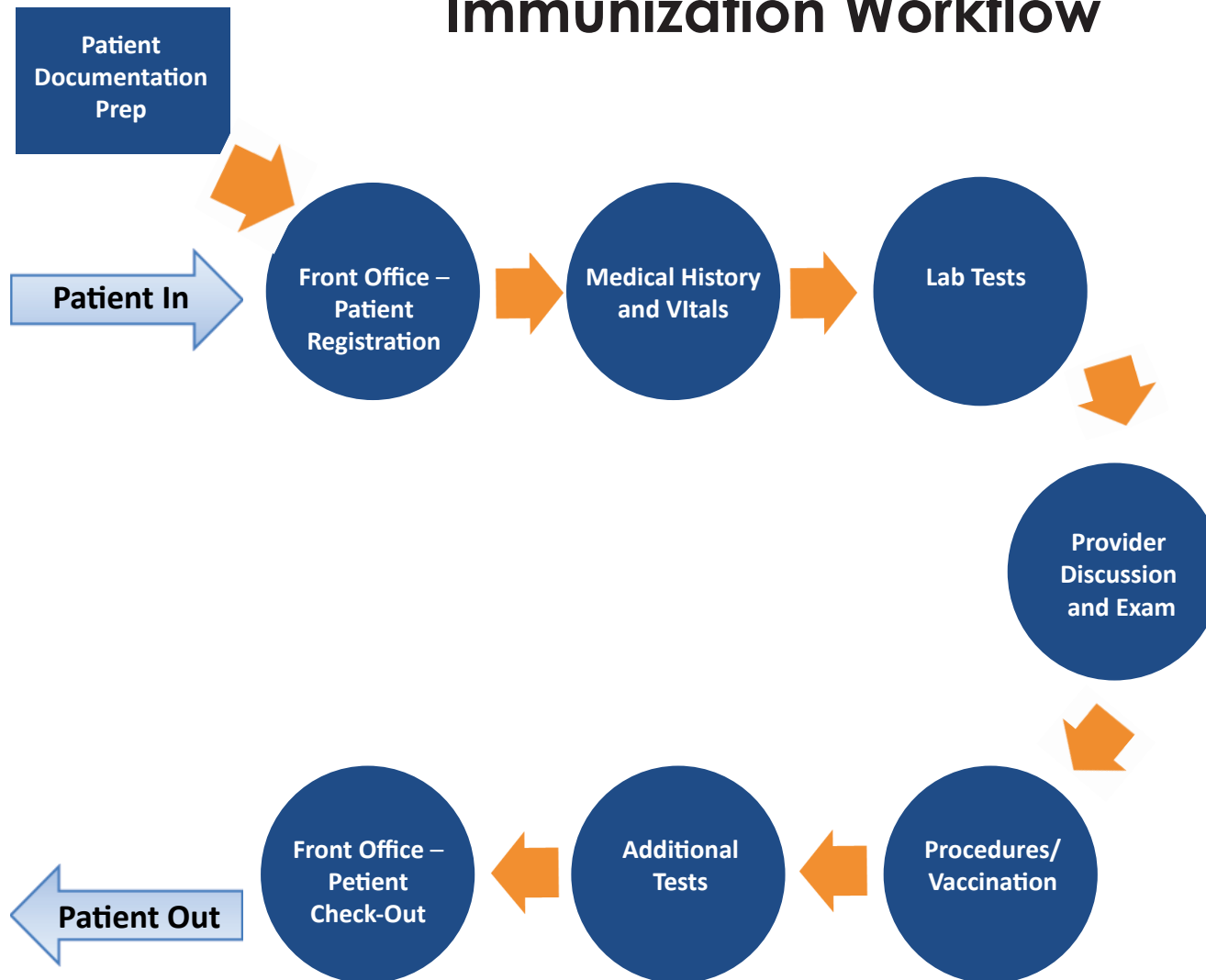


Immunization Workflow Assessment

Immunization Workflow



- Points to consider:**
1. Who reviews the patient's vaccination history and determines needed vaccines? When is this done? What source is used (IIS or EHR)?
 2. WHO discusses vaccines with the patient/parents? When is this done?
 3. Which staff can play a part in making or reinforcing a strong vaccine recommendation?
 4. When are vaccination data documented in the IIS or EHR?
 5. When and by whom are the due dates for future vaccination discussed?
 6. When and by whom is the next immunization appointment made? Are there patient reminders before the next visit?



**IMMUNIZATION
WORKFLOW
ASSESSMENT**



Schedule next visit

Leverage IIS

Strong recommendation

Patient Documentation Preparation		Related Strategies	
Immunization Workflow Topics	Notes	Key Messages	
<p>Patient immunization status</p> <ul style="list-style-type: none"> How does staff identify which doses are due for the scheduled visit? <ul style="list-style-type: none"> Look up patient immunization history and vaccines due in the IIS prior to check-in? Print forecasted vaccinations due for the next day's appointments? Reconcile parent's records with practice's vaccination plan? 		 	Knowing what vaccines are due ahead before the patient arrives helps keep everyone on track
<p>Patient demographic information</p> <ul style="list-style-type: none"> How does staff ensure that they can contact parents for scheduling appointments or other care issues? <ul style="list-style-type: none"> Compare patient info in IIS to EHR? 			Maintaining accurate demographic and contact information supports IIS-based reminder/recall
<p>Patient status in IIS</p> <ul style="list-style-type: none"> Is staff managing patient active/inactive status in the IIS? 			Maintaining accurate active/inactive status supports accuracy of practice-level coverage and IIS-based reminder/recall
Notes:			



**IMMUNIZATION
WORKFLOW
ASSESSMENT**



Schedule next visit

Leverage IIS

Strong recommendation

Patient Check-In		Related Strategies	
Immunization Workflow Topics	Notes	Key Messages	
Patient demographic information <ul style="list-style-type: none"> How does staff ensure that they can contact parents for scheduling appointments or other care issues? <ul style="list-style-type: none"> Does staff verify/update patient contact information? Compare to IIS? EHR? 		 	Maintaining accurate demographic and contact information supports IIS-based reminder/recall
Culture of immunization <ul style="list-style-type: none"> Prominently display immunization promotion material? Where from? Current? Presumptive language about vaccines due during visit? 			Makes parents aware of your vaccination policy, presents it as the norm, supports consistent message throughout practice
Patient immunization status <ul style="list-style-type: none"> How does staff identify which doses are due for the patient's visit? <ul style="list-style-type: none"> Look up patient immunization history and vaccines due in the IIS? Reconcile parent immunization record information with their immunization plan for the patient? Enter new and/or historical vaccinations into the EHR or IIS and retrieve a vaccine forecast? 			The IIS knows the ACIP schedule can help identify what vaccinations will be needed and when Complete data in the IIS improves vaccine recommendations and accuracy of assessment reports
Notes:			



Schedule next visit

Leverage IIS

Strong recommendation

Provider Discussion & Exam		Related Strategies	
Immunization Workflow Topics	Notes	Key Messages	
Vaccine Hesitancy <ul style="list-style-type: none"> Does the provider use presumptive language about vaccines during the visit? Does the other staff? Are providers familiar with the common reasons parents request alternative vaccination schedules? How does the provider respond when parents express concerns? Is the parent educated about the risks of delaying vaccinations or not vaccinating their children? Does the clinic document vaccine refusals? 			<ul style="list-style-type: none"> Providers are parents' most trusted source of information about vaccination Provider recommendation is correlated with vaccination coverage
Documentation <ul style="list-style-type: none"> How and where does staff record information about the vaccines administered to the patient during their visit? 			<ul style="list-style-type: none"> Complete immunization data in the IIS improve vaccine recommendations and accuracy of assessment reports
Scheduling <ul style="list-style-type: none"> When is the timing of next dose appointments discussed? How does the provider know which doses are due next? How is this information recorded and shared with the parents? 		 	<ul style="list-style-type: none"> AAP recommends scheduling the next immunization appointment to help keep patients on track for vaccination The IIS knows the ACIP schedule can help identify what vaccinations will be needed and when
Notes:			



**IMMUNIZATION
WORKFLOW
ASSESSMENT**



Schedule next visit

Leverage IIS

Strong recommendation

Patient Documentation Preparation		Related Strategies	
Immunization Workflow Topics	Notes	Key Messages	
<p>Documentation</p> <ul style="list-style-type: none"> • If the parent requests a copy of their child’s updated immunization record, how does staff provide it? • Does staff inform the parent of the IIS public access portal for independent lookup? 			<ul style="list-style-type: none"> • Providing an after-visit summary to the patient and parent serves as a reminder of when to return
<p>Scheduling</p> <ul style="list-style-type: none"> • How does staff identify next vaccines and due dates for parents and staff scheduling next appointments? • How is this information shared with the parent? Does staff provide the parent an updated immunization record with next doses and due dates? From where? The IIS? • Can the next scheduled appointment be scheduled before this vaccination procedure? • Can appointment scheduling be done in the exam room? • Is a clear “on or after” date provided for parent and check-out staff for scheduling the next immunization appointment? If yes, who determines it? 		 	<ul style="list-style-type: none"> • AAP recommends scheduling the next immunization appointment to help keep patients on track for vaccination • Handling scheduling prior to vaccination helps avoid divided attention if parent needs to soothe the child • The IIS knows the ACIP schedule can help identify what vaccinations will be needed and when • Clear “on or after date” helps ensure patients aren’t vaccinated too early and getting an invalid dose
Notes:			



**IMMUNIZATION
WORKFLOW
ASSESSMENT**



Schedule next visit

Leverage IIS

Strong recommendation

Patient Check-Out		Related Strategies	
Immunization Workflow Topics	Notes	Key Messages	
<p>Documentation</p> <ul style="list-style-type: none"> • If the parent requests a copy of their child’s updated immunization record, how does staff provide it? • Does staff inform the parent of the IIS public access portal for independent lookup? 			<ul style="list-style-type: none"> • Providing an after-visit summary to the patient and parent serves as a reminder of when to return
<p>Scheduling</p> <ul style="list-style-type: none"> • How does staff identify next vaccines and due dates for parents and staff scheduling next appointments? • How is this information shared with the parent? Does staff provide the parent an updated immunization record with next doses and due dates? From where? The IIS? • Can the next scheduled appointment be scheduled before this vaccination procedure? • Is a clear “on or after” date provided for parent and check-out staff for scheduling the next immunization appointment? If yes, who determines it? 		 	<ul style="list-style-type: none"> • AAP recommends scheduling the next immunization appointment to help keep patients on track for vaccination • The IIS knows the ACIP schedule can help identify what vaccinations will be needed and when • Clear “on or after date” helps ensure patients aren’t vaccinated too early and getting an invalid dose
Notes:			