CHAMPS 101: Member Tab

Michigan Department of Health & Human Services

"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

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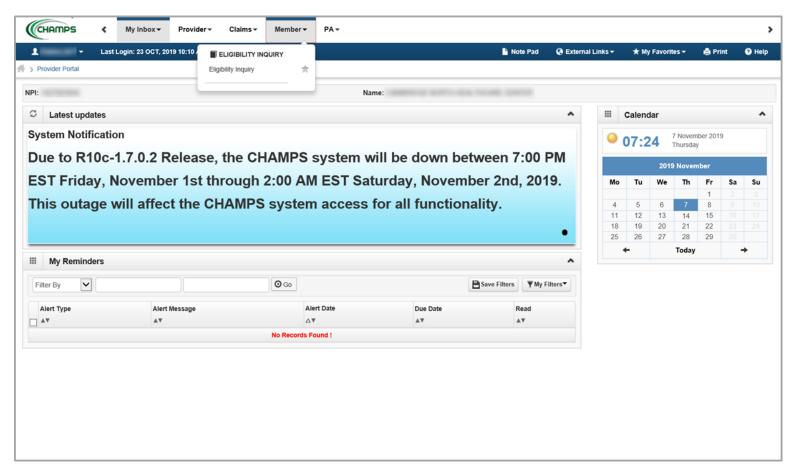
Overview: My Inbox Landing Page

Eligibility Inquiry

Provider Resources

MDHHS
Michigan Department of Health & Human Services

Overview: My Inbox Landing Page

- Access MILogin: https://milogintp.Michigan.gov

- Access CHAMPS
  - Select Domain and Profile

- From the My Inbox Landing Page:
  - Click the Member tab

- From the Member Tab dropdown select one of the following:
  - Eligibility Inquiry

This presentation, including screen images, is based on a CHAMPS Full Access Profile. Additional features/tabs will vary based upon profiles selected.
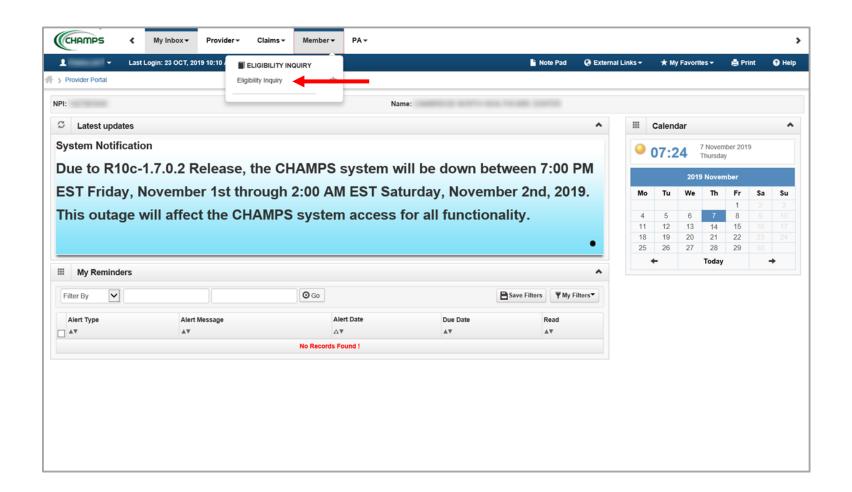
Eligibility Inquiry

Once eligibility is established by MDHHS, the data is available via the CHAMPS Eligibility Inquiry. CHAMPS issues a mihealth card.

The mihealth card does not contain eligibility information and does not guarantee eligibility.

MDHHS
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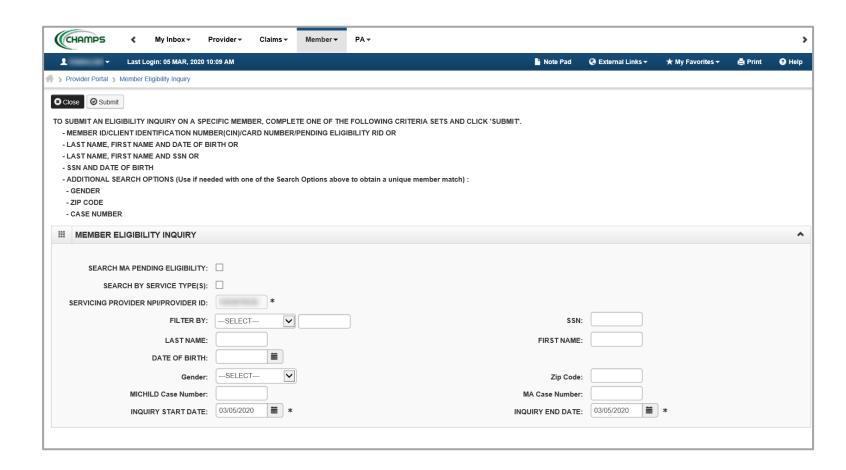
Eligibility Inquiry

- Providers must verify eligibility using the CHAMPS Eligibility Inquiry and/or vendor that receives eligibility data from CHAMPS prior to rendering any services.

- Providers may verify beneficiary eligibility using:
  - CHAMPS Eligibility Inquiry
  - HIPAA 270/271 (Eligibility Inquiry/Response) transactions
  - Web-based options

Eligibility Inquiry

- If a beneficiary does not have a mihealth card, a provider can also access the beneficiary's eligibility information with the additional search methods displayed.

- Providers will need to utilize the Benefit Plan ID(s) indicated in the eligibility response to determine a beneficiary's program coverage and related covered services for a specific date of service.

- For a list of each of the Benefit Plans and their description visit the Michigan Medicaid Provider Manual>>reference Chapter Beneficiary Eligibility>>Section 2.1 Benefit Plans

- For further help in understanding the Members Eligibility Screen reference Eligibility Inquiry resource from www.Michigan.gov/MedicaidProviders>>CHAMPS>>Eligibility and Enrollment (Member Tab)

Provider Resources

MDHHS website:
www.michigan.gov/medicaidproviders

We continue to update our Provider Resources:

CHAMPS Resources

Listserv Instructions

Provider Alerts

Medicaid Provider Training Sessions

Provider Support:

ProviderSupport@Michigan.gov

1-800-292-2550

Thank you for participating in the Michigan Medicaid Program