

 <p><b>Children's Services Agency</b></p> <p><b>Communication Issuance</b></p> <p><b>20-050*</b> <b>*Revised 5/28/20</b> <b>Previous version obsolete</b></p>	Subject/Title	COVID-19 Response-MDHHS Local Office Family Preservation Providers Face to Face Contacts with Families UPDATED
	Type	<input checked="" type="checkbox"/> Informational Memorandum <input type="checkbox"/> Program Instruction <input type="checkbox"/> Policy Guide
	Issuance Date	05/01/20
	Obsolete Date	06/12/20
	Contact Name	Family Preservation Program Office
	Email	<a href="mailto:MDHHS-FP-Mreports@michigan.gov">MDHHS-FP-Mreports@michigan.gov</a>
	Due Date	N/A
	Due to	N/A
Distribution	<input checked="" type="checkbox"/> CSA Central Office Managers/Staff <input checked="" type="checkbox"/> MDHHS BSC and County Directors <input checked="" type="checkbox"/> MDHHS Juvenile Justice Managers/Staff <input checked="" type="checkbox"/> MDHHS Child Welfare Managers/Staff <input checked="" type="checkbox"/> Native American Tribes <input checked="" type="checkbox"/> Office of Workforce Development and Training <input checked="" type="checkbox"/> Private Agency Child Welfare Managers/Staff <input type="checkbox"/> Private Residential Abuse/Neglect Managers/Staff <input type="checkbox"/> Private Residential Juvenile Justice Managers/Staff <input checked="" type="checkbox"/> Other: MDHHS Local Office Family Preservation Providers	

**This version replaces previous versions of CI 20-050.**

The following provides guidance to all Michigan Department of Health and Human Services (MDHHS) local office contracted Family Preservation providers regarding conducting in person contacts for children and families in response to current Coronavirus Disease 2019 (COVID-19) health concerns.

Effective until 6/12/20, allowable alternatives to in person contacts must be utilized. Allowable alternatives include phone calls, Skype, Facetime, or other technology that allows delivery of parent education and support services. Contracted providers should work with families to ensure access to either phone or video chat capabilities whenever possible. Free apps are available that clients can download. Many parent education lessons can be adapted to work using technology. Although in-person contact has been restricted, these services remain important to ensure families can continue to receive supportive services.

**Resources**

Staff should regularly check <https://www.cdc.gov/coronavirus/2019-ncov/index.html> for updated information from Centers for Disease Control and Prevention (CDC) and <http://michigan.gov/coronavirus> for updates from MDHHS.

**Questions**

If a family preservation provider has questions, they may contact their local MDHHS office for guidance. If a local MDHHS office has questions, they may contact their Business Service Center (BSC).