

CSHCS LHD Email Communication

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Subject	Non-Emergency Medical Transportation COVID-19 Response		
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Dear Colleagues,

This alert addresses temporary policy changes regarding CSHCS Non-Emergency Medical Transportation (NEMT) to protect the health and welfare of beneficiaries and families while maintaining access to vital services during the COVID-19 pandemic. Consistent with the public health emergency conditions at both the state and federal level related to COVID-19, MDHHS is issuing this policy effective March 1, 2020. Given the circumstances, this policy is intended to be time-limited, and MDHHS will notify of its termination.

Children's Special Health Care Services will temporarily suspend the following NEMT policy requirements for travel that takes place during the COVID-19 outbreak:

- Prior Approval for NEMT assistance has been obtained. Travel still needs to be approved by local health department, but requests can be submitted after the travel has taken place.
- Request for NEMT reimbursement must be received by MDHHS within 90 days following the authorized month of travel to be considered for payment. Families are encouraged to submit the reimbursement request as soon as possible in order to assure timely payment.