

## "WHO TO CALL" FREQUENTLY CALLED NUMBERS

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| <p><b>Family Center / CSHCS Family Phone Line</b></p> <p><b>Program Review Division (PRD)</b><br/> <b>Prior Authorization Inquiry</b><br/> <b>Dental/Special Services</b><br/> <b>Medical Supplier</b><br/> <b>Out of State Medical Care</b><br/> <b>Practitioner Services</b><br/> <b>Special In Home Services:</b><br/> <b>OT, PT, ST</b></p> | <p><b>800-359-3722</b></p> <p><b>800-622-0276</b><br/> <b>FAX# 517-335-0075</b></p>                         | <p><b>Michigan Enrolls Medicaid (MA) Health Plan Choices</b></p> <p><b>Medicaid Health Plan Choices for persons with MA and CSHCS</b></p> <p><b>MiChild (premium payments)</b></p>  | <p><b>800-975-7630</b><br/> <b>888-367-6557</b></p> <p><b>877-274-2737</b></p> <p><b>888-988-6300</b></p>   |
| <p><b>Beneficiary Helpline</b></p> <p><b>Provider Inquiry Helpline</b><br/> <b>Email: <a href="mailto:providersupport@michigan.gov">providersupport@michigan.gov</a></b></p> <p><b>DTMB Client Service Center (HelpDesk)</b></p> <p><b>J &amp; B Medical</b></p>  | <p><b>800-642-3195</b></p> <p><b>800-292-2550</b></p> <p><b>800-968-2644</b></p> <p><b>800-737-0045</b></p> | <p><b>Magellan (DCH Pharmacy Benefits Manager)</b><br/> <b>Beneficiary Helpline (family only)</b></p> <p><b>Pharmacy Claim Help (pharmacy only)</b></p> <p><b>Clinical Call Center for PA (prescribing Dr)</b></p> <p><b>Pharmacy Provider Enrollment &amp; Inquiries</b></p> | <p><b>877-681-7540</b></p> <p><b>877-624-5204</b></p> <p><b>877-864-9014</b></p> <p><b>888-868-9219</b></p> |

### Lonnie Barnett, Director Children's Special Health Care Services Division

|   |  |   |
|---|--|---|
| <p><b>Children with Special Needs Fund (CSN)</b><br/>         Marcia Franks, Specialist</p> <p>Grants funding for equipment and supports, which no other resource provides, to children with special health care needs.</p>   | <p><b>Family Center for Children and Youth with Special Health Care Needs (FC)</b><br/>         Candi Bush, Director</p> <p>Offers emotional support, information and connections to community-based resources for families of children and youth with special health care needs, including those who have or are at an increased risk for: physical; developmental; behavioral or emotional conditions;</p> <p>Helps families navigate medical, educational, behavioral and social service systems. A few other programs include: Parent Mentor Trainings; Conference Scholarships for parents and youth; Camp Scholarships for youth; and a quarterly newsletter.</p> <p>Children are not required to be enrolled in CSHCS to receive services from the Family Center.</p> | <p><b>Customer Support Section (CSS)</b><br/>         Kristie Ferris, Manager</p> <p>Initial medical eligibility process; Application and enrollment process; Income Review / Payment Agreement, authorize providers, address changes; Medical and financial renewal process; Transplant prior authorization, in or out of state, T5 only and T5/19.</p> <p><b>Quality &amp; Program Services Section (QPS)</b><br/>         Craig Boyce, Manager</p> <p>Quality Improvement planning, training, and monitoring; Communication Plan implementation; LHD Accreditation; consumer satisfaction surveys; CSHCS care coordination/case management, respite, hospice and transportation benefits; medical eligibility for Medicaid's Home Care Children's Program (TEFRA).</p> |
| <p><b>Policy &amp; Program Development Section (PPD)</b><br/>         Theresa Christner, Manager</p> <p>Initiates, implements and interprets CSHCS policy; Interprets Medicaid policy; Staffs appeals/hearings; Supports LHDs and families re transition; Collects and analyzes data; Trouble-shoots for extraordinary billing problems; CSHCS contract management; Determines Insurance Premium Payment benefit eligibility.</p> |  |   |

| ISSUE/TOPIC   | CONTACT PERSON & PHONE NUMBER   | INFORMATION TO HAVE IN FRONT OF YOU  | COMMENTS  |
|---|---|--|---|
| Accreditation   | Amanda Larraga (QPS)<br>517-241-7189  |  |   |
| Annual Narrative Reports - LHD  | Amanda Larraga (QPS)<br>517-241-7189  |  |   |
| Appeals/Departmental Reviews/<br>Administrative Hearings  | Family Phone Line<br>800-359-3722   | Details of specific situation and why decision should be reviewed.   | Note type of eligibility: V only, XIX only, dually eligible (V/XIX), in the process of applying; type of coverage- FFS, MHP.                                |
| Billing Problems/Providers  | PROVIDER INQUIRY<br>800-292-2550<br><b>Email:</b><br><a href="mailto:providersupport@michigan.gov">providersupport@michigan.gov</a> | Provider name and address, NPI number, provider type, and DOS. Client name, ID number, remittance advice.                | Before contacting anyone determine if:<br>1) Provider needs to be authorized. 2) If so have them rebill after completed. 3) Make sure insurance is correct. |
| Billing Problems/Client   | Beneficiary Helpline<br>800-642-3195  | Same as above.   | <i>If provider wants to be added to a client file but cannot reach LHD, provider may call CSS Main PH# 517-335-8986 to reach an Analyst</i>                 |
| Billing problems (after LHD research and Provider Inquiry have been used and problem still not resolved). | Micki Smith<br>517-241-8202<br>FAX: 517-241-0796  |  |   |
| Care Coordination/Case Management Logs in CHASS   | Sherry Kertesz (QPS)<br>517-335-9408  |  |   |
| Care Coordination/Case Management – <i>guidance</i>   | Matt Richardson, R.N.<br>QPS<br>517-335-8994  |  |   |
| CHASS (technical assistance)  | Sherry Kertesz (QPS)<br>517-335-9408  |  |   |
| Children’s Multidisciplinary Specialty (CMDS) Clinics   | Bruce Turnbull<br>PPD<br>517-241-5183   |  | Questions about what clinics are approved, application process, re-approval of clinics, CMDS policy   |
| Children with Special Needs Fund (CSN Fund)   | CSN Fund<br>517-241-7420<br><br>FAX: 517-335-8055<br>Web page:<br><a href="http://Michigan.gov/csnfund">Michigan.gov/csnfund</a>    | Client name, ID number, information on requested item, date request was submitted, other information related to request. | Questions concerning CSN Fund requests, status inquiries or other comments or concerns should be directed to this office.                                   |
| Cochlear Implants   | Program Review Division<br>PRD<br>800-622-0276  | Client name, ID number, provider number, and procedure code(s)   |   |
| Complaints, Concerns with Program   | Lonnie Barnett, Director<br>CSHCS Division<br>517-241-7186  | Client and family demographic information, phone numbers, particular people to contact regarding the issues.             | Be prepared to discuss what you have done to resolve the problem, who you have talked to, and the current status of the situation.                          |
| Comprehensive Planning, Budgeting, and Contracting (CPBC) Agreement (LHDs)                                | Kelly Gram<br>PPD<br>517-335-8630   |  |   |
| CSHCS database reports  | CSS Analyst for the Appropriate County  |  |   |

| ISSUE/TOPIC  | CONTACT PERSON & PHONE NUMBER   | INFORMATION TO HAVE IN FRONT OF YOU  | COMMENTS  |
|--|---|--|---|
| Dental Care & Orthodontia  | Upload request/question via DMP   | In DMP Document Name field enter 'DENTAL.' Include information on care needed, eligible CSHCS diagnosis, suggested provider, and date of service.                | Note orthodontia is not covered for all diagnoses, only those where orthognathic surgery is required, or for limited diagnoses.   |
| Diagnostic Referral: <i>clinical guidance</i>                                    | Matt Richardson, R.N.<br>QPS<br>517-335-8994  | Specific questions and issues to be discussed.   |   |
| Diagnostic Referral: <i>billing</i>  | See Manual Payments   |  |   |
| Duplicate Client ID Numbers  | CSS Tech for the Appropriate County   | Client name, ID numbers, Client birth date.  |   |
| Expenditure Reports (Client Specific)  | Amy Chapko<br>PPD<br>517-241-8998   | Client name, ID numbers, Client birth date.  | LHD runs expenditure report in CSHCS database. Call Amy if questions.   |
| Family Center for CYSHCN   | Family Phone Line (FPL)<br>800-359-3722   |  | Family Phone Line is for families only, do not refer providers to this number.  |
| Forms- Appendix D in Guidance Manual   | <b>FAX REQUEST FOR HARD COPIES TO:</b><br>517-241-1164<br>or mail: MDHHS Forms Request<br>320 S. Walnut St.<br>Lansing, MI 48913  | Using LHD letterhead, include a contact name and phone number, the delivery address for order, list the form name and number (i.e., MSA-4114) and amount needed. | <b>DOWNLOADABLE ELECTRONIC FORMS are AVAILABLE ON THE CSHCS WEBSITE</b> (electronic forms without the word 'SAMPLE' are available in the CSHCS database under LHD Forms Download)   |
| Formula, Dietary Prior Authorization   | Michigan Peer Review Organization (MPRO)<br>800-727-7223<br>22670 Haggerty Rd.,<br>Ste. 100<br>Farmington Hills, MI<br>48335-2611 | Client name, ID number, diagnosis, procedure code(s), provider name and phone number. Current ht/wt., alternatives tried.  | Prior authorization of dietary formula (applies to applicable procedure codes requiring prior authorization noted on the MDHHS Medical Supplier / DME / Prosthetics and Orthotics Database on web: <a href="http://michigan.gov/medicaidproviders">michigan.gov/medicaidproviders</a> ) |
| Genetics: Evaluation of birth defects, genetic syndromes, genetic counseling     | Joan Ehrhardt<br>MDCH Community Living,<br>Children and Families;<br>Hereditary Diseases<br>517-335-6498                          | Indications for referral to genetic centers for counseling or other testing.   | Have you discussed the situation with the genetics counselor at the center?<br><b>Note:</b> Genetic Centers are not a part of CSHCS nor Medicaid.<br><br>E-mail birth defect questions to: <a href="mailto:BDRfollowup@michigan.gov">BDRfollowup@michigan.gov</a>                       |
| Health Savings Accounts/Health Reimbursement Accounts/Flexible Spending Accounts | Amy Chapko,<br>PPD<br>517-241-8998  |  |   |

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|---|--|---|--|
| Hearing Eligibility/Covered Services  | Program Review Division (PRD)<br>800-622-0276<br>FAX# 517-335-0075<br>or refer to Medicaid Manual  | In DMP Document Name field, enter 'AUDIOLOGY'   | Questions about covered diagnosis are typically directed to medical consultants.                 |
| Hospice (CSHCS-only)  | Matt Richardson, R.N.<br>QPS<br>517-335-8994   | What is needed and how does it reflect the need for a nurse to provide the care.  |  |
| Insurance Premium Payment Benefit   | Amy Chapko,<br>PPD<br>517-241-8998<br>FAX: 517-335-8055  | Client name, ID number, and information on client/family service needs.   | Premium payment benefit includes COBRA, private insurance, Medicare Part B, and Medicare Part D. |
| Manual payments - field clinic, diagnostic evaluation if client not enrolled, respite.                                | MSA Manual Payments<br>Debbie Blaine<br>517-335-5503   | Date bill was submitted to MDHHS.   | Note: providers are advised it will take 6-8 weeks to process manual payments.                   |
| Medical Eligibility<br><i>Clinical Questions</i>  | Upload via DMP<br><br>If not client-specific, contact OMA<br>Colleen Barry, M.D.<br>517-335-8995<br><a href="mailto:BarryC@michigan.gov">BarryC@michigan.gov</a> | Questions about covered diagnoses are typically directed to medical consultants.  | Office of Medical Affairs<br>OMA<br>517-335-5181   |
| Medical Eligibility<br><i>Policy &amp; Procedure</i>  | CSS Analyst for the Appropriate County   | General clarification on policy & procedure of eligibility enrollment process.  | Direct client-specific questions to Analyst  |
| Out-of-State Care – <i>status of request (except Transplants)</i>   | CSS Analyst for the Appropriate County   |   | Program Review Division (PRD)<br>800-622-0276<br>FAX# 517-335-0075                               |
| Out-of-State Care – <i>transportation assistance</i>  | Sherry Kertesz<br>QPS<br>517-335-9408  |   | MHP Members must contact the MHP; MA ffs clients must contact their local DHHS specialist        |
| Payment Agreements<br><i>General Information &amp; Client Specific Information</i>                                    | CSS Analyst for the Appropriate County   | General clarification and financial information used to make decisions.<br><br>Client Name and ID number, coverage year(s) and relevant information | Questions concerning existing payment agreement.<br><br>Refer to Guidance Manual                 |
| Payment Agreements:<br>Payments, Refunds,<br>Unapplied payments,<br>Coupons, Pay Place, Missing Payments, Collections | Deb Catey<br>Accounting<br>517-241-5580  | Client Name and ID  | Direct questions or concerns   |
| Pharmacy Medicare Part D Problems and co-pay reimbursement  | Micki Smith<br>PPD<br>517-241-8202<br>FAX: 517-241-0796  | Standard client info and Medicare Part D information available.   |  |
| Policy Questions  | Jen Baumann<br>PPD<br>Call 517-241-8862  |   |  |

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| Private Duty Nursing (PDN)<br><i>Not a CSHCS benefit</i>   | Debbie Long, Analyst<br>PRD<br>517-335-5227                                     | Beneficiary name, ID number, information on nursing care needs.  | Important to distinguish what are the nursing services being requested.  |
| Prior Authorization: DME/supplies, hearing aids, dental, any service or equipment that needs PA; status check on the PA. | Program Review Division (PRD)<br>800-622-0276<br>FAX# 517-335-0075              | Provider name and address, date of service, procedure code(s) or other identifying information.  | Note: PRD has 15 business days to respond to a PA. Time may increase when additional information from provider is necessary.   |
| Prior Authorization: Emergent or Urgent; PA 'verbal' approval request; Provider Complaints                               | Program Review Division (PRD)<br>800-622-0276                                   | As above, plus description of provider complaint or request.   | Urgent is when there may be a detrimental effect if not provided soon. Emergent is when death or extreme detrimental effect if not provided immediately.   |
| Prior Authorization: <b>Transplant</b> initial request, (in or out-of-state; T5 and T5/19)                               | Caleb Nelson<br>CSS<br>517-241-6198<br>FAX# 517-335-9491                        | Client name, ID number, information on care needs, location, and procedure recommended. Referring physician may fax information.   | All out of state care <b>must</b> be prior approved. Emergency care situations should contact the Prior Authorization as soon as possible.<br>800-622-0276   |
| Prior Authorization: Out of State Care, Practitioner Services, Genetics testing out-of-state lab.                        | Program Review Division<br>800-622-0276<br>FAX# 517-335-0075                    | Client name, ID number, information on care needs, location, and procedure recommended. <b>Referring physician may fax information with complete PA form MSA-6544-B.</b> | Planned out of state care <b>must</b> be prior approved. Emergency care situations should contact Prior Authorization as soon as possible.   |
| Prior Authorization: All other calls and consumer inquiries.   | Program Review Division (PRD)<br>800-622-0276                                   | As above, with specific concerns regarding situation.  |  |
| <b>MILoginTP</b><br>Password Reset   | Michigan DTMB Client Service Center (Help Desk)<br>800-968-2644                 | Your MILogin User ID and e-mail address  | To re-set your password, contact the DTMB Client Service Center at 800-968-2644 (press 0, 1, 1). Request a password re-set for the <b>MILogin Third Party</b> portal. You will need your User ID and e-mail address. |
| TEFRA Medical Eligibility (BEM 170 Home Care Children Program)   | Matt Richardson, R.N.<br>QPS<br>517-335-8994                                    |  |  |
| Transition Policy and Resources  | Terra Depew<br>PPD<br>Call 517-241-8385   | Transition materials.  |  |
| Transportation Assistance (Non-Emergent) NEMT<br><i>Invoice receipt &amp; status of payment</i>                          | Sherry Kertesz<br>QPS<br>517-335-9408<br>FAX: 517-335-8055                      | Date invoice submitted, date of service, client name, ID number, LHD authorization and information regarding trip  | Advise parents it may take 6 to 8 weeks to process payments for travel.  |
| Transportation: Emergent Ambulance   | Submit NOA from Emergency Department with reference to emergency transportation | Ambulance NPI for date of service must be authorized on client file. Medical documentation may be required.  | No prior authorization required in emergency or life-threatening situations. <u>Non-emergent</u> fixed wing and helicopter services need PA through PRD.   |

| ISSUE/TOPIC   | CONTACT PERSON & PHONE NUMBER                              | INFORMATION TO HAVE IN FRONT OF YOU   | COMMENTS   |
|---|--|---|--|
| Transportation (NEMT) – policy clarification and CSHCS out of state travel assistance | Sherry Kertesz<br>QPS<br>517-335-9408<br>FAX: 517-335-8055 |   | MHP Members must contact the MHP; MA ffs clients must contact their local DHHS specialist (Wayne, Oakland, Macomb contact Logisticare) |
| TPL Insurance – <i>Urgent Changes</i>   | Amy Chapko<br>PPD<br>517-241-8998                          | Client name & ID; insurance carrier name & policy info; date insurance was added or terminated. | <b>For access to care issues only.</b>   |

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| <b>Children's Special Health Care Services (CSHCS)</b><br><b>Lonnie Barnett, Director</b><br>Executive Secretary: Danielle Pitchford | 517-335-5008<br>517-241-7186 | <a href="mailto:BarnettL@michigan.gov">BarnettL@michigan.gov</a><br><a href="mailto:PitchfordD@michigan.gov">PitchfordD@michigan.gov</a> |
| <b>Children with Special Needs Fund (CSN Fund)</b><br>Marcia Franks, Specialist<br>Kelsey Morinaga, Departmental Technician          | 517-241-7420<br>517-241-7420 | <a href="mailto:FranksM2@michigan.gov">FranksM2@michigan.gov</a><br><a href="mailto:MorinagaK@michigan.gov">MorinagaK@michigan.gov</a>   |
| <b>Customer Support Section (CSS)</b><br>Kristie Ferris, Section Manager   | 517-335-8986<br>517-241-9702 | <a href="mailto:FerrisK1@michigan.gov">FerrisK1@michigan.gov</a>   |
| <b>Region 1</b><br>Monica Sparks, Unit Manager   | 517-335-9302                 | <a href="mailto:SparksM@michigan.gov">SparksM@michigan.gov</a>   |
| <b>Region 2</b><br>Martha McGraw, Unit Manager   | 517-335-8990                 | <a href="mailto:McgrawM2@michigan.gov">McgrawM2@michigan.gov</a>   |
| <b>Family Center (FC)</b><br>Candi Bush, Director<br>Secretary: Dawn Adkins  | 517-241-7197<br>517-241-3126 | <a href="mailto:BushC9@michigan.gov">BushC9@michigan.gov</a><br><a href="mailto:AdkinsD@michigan.gov">AdkinsD@michigan.gov</a>           |
| <b>Insurance Specialist (PPD)</b><br>Amy Chapko  | 517-241-8998                 | <a href="mailto:ChapkoA@michigan.gov">ChapkoA@michigan.gov</a>   |
| <b>Nurse Consultant (QPS)</b><br>Matt Richardson, R.N., CPNA   | 517-335-8994                 | <a href="mailto:RichardsonM@michigan.gov">RichardsonM@michigan.gov</a>   |
| <b>Policy &amp; Program Development Section (PPD)</b><br>Theresa Christner, Section Manager<br>Secretary: Anita Wilson               | 517-241-7511<br>517-241-8207 | <a href="mailto:ChristnerT@michigan.gov">ChristnerT@michigan.gov</a>   |
| <b>Quality &amp; Program Services Section (QPS)</b><br>Craig Boyce, Section Manager<br>Secretary: Anita Wilson                       | 517-241-7198<br>517-241-8996 | <a href="mailto:BoyceC@michigan.gov">BoyceC@michigan.gov</a><br><a href="mailto:WilsonA@michigan.gov">WilsonA@michigan.gov</a>           |
| <b>Reimbursement (extraordinary situation) Specialist (PPD)</b><br>Micki Smith   | 517-241-8202                 | <a href="mailto:SmithM1@michigan.gov">SmithM1@michigan.gov</a>   |
| <b>Transportation (QPS)</b><br>Sherry Kertesz, Analyst   | 517-335-9408                 | <a href="mailto:KerteszS@michigan.gov">KerteszS@michigan.gov</a>   |
| <b>Appeals (FC &amp; PPD)</b><br>Family Phone Line   | 800-359-3722                 |  |

**Medical Services Administration, Office of Medical Affairs** (available as medical consultants to CSHCS)

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|--------------------------|--------------|--|
| Colleen Barry, M.D.      | 517-335-8995 | <a href="mailto:BarryC@michigan.gov">BarryC@michigan.gov</a>               |
| Joyce Blazejwski, M.D.   | 517-335-8995 | <a href="mailto:BlazejwskiMDJ@michigan.gov">BlazejwskiMDJ@michigan.gov</a> |
| Tim Conroy, M.D.         | 517-335-8995 | <a href="mailto:ConroyT@michigan.gov">ConroyT@michigan.gov</a>             |
| Ashweena Gouguntla, M.D. | 517-335-8995 | <a href="mailto:gonuguntlamda@michigan.gov">gonuguntlamda@michigan.gov</a> |

**Address and FAX Numbers**

**CSHCS Division**

Lewis Cass Building- 6<sup>th</sup> Floor  
320 S. Walnut Street  
Lansing, MI 48913

**CSHCS Customer Support Section (CSS)**

Lewis Cass Building – 6<sup>th</sup> Floor  
320 S. Walnut Street  
PO Box 30734  
Lansing, MI 48909

**FAX NUMBERS:**

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|--------------|--|
| 517-335-9491 | CSS for Medical Reports, Applications/IRPAs, Transplant Prior Authorization (PA)           |
| 517-241-8970 | CSHCS Director, PPD, QPS and Family Center for CYSHCN                                      |
| 517-335-8055 | CSN Fund   |
| 517-241-0796 | Micki Smith, PPD   |
| 517-335-0075 | Program Review Division, Prior Authorization Requests, In/Out of State (except transplant) |

## CHILDREN'S MULTIDISCIPLINARY SPECIALTY (CMDs) CLINICS – CONTACT GRID

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| <p><b>WMed</b><br/>                 Jerrie Springer, Clinic Coordinator<br/>                 1000 Oakland Drive<br/>                 Kalamazoo, MI 49008<br/>                 (269) 337-4608<br/>                 Fax: (269) 337-6434<br/> <a href="mailto:Jerrie.Springer@med.wmich.edu">Jerrie.Springer@med.wmich.edu</a></p> <p><b>Cleft Lip/Palate/Facial, Cystic Fibrosis, Diabetes/Endocrinology, Multiple Handicap/Disability (includes Myelodysplasia), and Pulmonary/Severe Asthma</b></p>   | <p><b>E.W. Sparrow Hospital</b><br/>                 Layna, Korcal, RN - Clinic Coordinator<br/>                 1200 E. Michigan Avenue<br/>                 Lansing, MI 48909<br/>                 517-364-5415<br/> <a href="mailto:Layna.Korcal@Sparrow.Org">Layna.Korcal@Sparrow.Org</a></p> <p><b>Cleft Lip/Palate/Facial, Myelodysplasia/Spina Bifida</b></p>   | <p><b>Michigan State University Pediatrics and Human Development</b><br/>                 Erin Crowe, LMSW – Social Worker<br/>                 1355 Bogue Street<br/>                 B240 Life Sciences<br/>                 East Lansing, MI 48824-1317<br/> <a href="mailto:tripperi@msu.edu">tripperi@msu.edu</a><br/>                 517-884-8619</p> <p><b>Hematology/Oncology, Pulmonary/Severe Asthma/Cystic Fibrosis, Center for Bleeding and Clotting Disorders (Hemophilia)</b></p> |
| <p><b>Michigan Medicine</b><br/>                 Matt Stephens<br/>                 Chief Department Administrator – Pediatrics<br/>                 1504 East Hospital Drive<br/>                 Ann Arbor, MI 48109-4204<br/>                 (734) 232-4260<br/> <a href="mailto:gmatt@med.umich.edu">gmatt@med.umich.edu</a></p> <p><b>Biochemical Genetics, Cleft Lip/Palate/Facial, Cystic Fibrosis, Diabetes, Gastroenterology/Nutritional Deficiencies (CHIRP and Liver Txp Clinics), Hemophilia, Pulmonary/Severe Asthma (Bronchopulmonary Dysplasia and Vent Clinics), Systemic Inflammation Clinic (Nephrology/Immunology/Rheumatology)</b></p>       | <p><b>UP Health System – Marquette – A Duke LifePoint Hospital</b><br/>                 Elaine Taylor, RN – Specialty Clinic<br/>                 850 W. Baraga Ave.<br/>                 Marquette, MI 49855<br/>                 (906) 449-3954<br/>                 Fax: (906)-225-4830<br/> <a href="mailto:Elaine.Taylor@mghs.org">Elaine.Taylor@mghs.org</a></p> <p><b>Cardiology, Diabetes, Hematology/Oncology, Hemophilia, Multiple Handicap/Chronic Disease, Neurology, Neuromuscular/Spina Bifida</b></p> | <p><b>Beaumont Center for Exceptional Families</b><br/>                 Susan Young, M.D., Medical Director<br/>                 Marni Hickey, Supervisor of Pediatric Rehabilitation<br/>                 18501 Rotunda Drive<br/>                 Dearborn, MI 48124<br/>                 (313) 996-1956<br/>                 Fax: (313) 996-1965<br/> <a href="mailto:Marni.Hickey@beaumont.org">Marni.Hickey@beaumont.org</a></p> <p><b>Multiple Handicap/Chronic Disease</b></p>            |
| <p><b>Hurley Children's Clinic</b><br/>                 Annett Napier, Service Line Administrator<br/>                 1 Hurley Plaza<br/>                 Flint, MI 48503<br/>                 (810) 262-6113</p> <p>Laura Chase, RN Clinical Coordinator<br/> <a href="mailto:LChase1@hurleymc.com">LChase1@hurleymc.com</a> 810-262-7228</p> <p>Karen Zelley, RN Nurse<br/>                 Coordinator <a href="mailto:KZelley1@hurleymc.com">KZelley1@hurleymc.com</a> 810-262-9344</p> <p>Jennifer Urssing, Billing Supervisor<br/> <a href="mailto:JUrssin1@hurleymc.com">JUrssin1@hurleymc.com</a> 810-262-6107</p> <p><b>Cleft Lip/Palate/Facial</b></p> |  |  |



## CSHCS Local Advisory Council (CLAC)

*This committee was formed in 2003 by the CSHCS Director to receive input from CSHCS staff in the Local Health Departments (LHDs). LHD professional staff members are appointed to work with CSHCS to develop, implement, evaluate and revise components of the CSHCS program. It is comprised solely of staff members from local health departments. The members represent various geographic areas of the state, as well as rural, urban, small and large. This committee meets every other month via teleconference.*

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| <p><b>Michelle Burgher (Region 5)</b><br/> Midland County Health Department<br/> 989-832-6629<br/> <a href="mailto:mburgher@co.midland.mi.us">mburgher@co.midland.mi.us</a></p>                                      | <p><b>Sandy Nicholas (Region 8)</b><br/> Van Buren/Cass Dist. Health Department<br/> 269-621-3143 ext.1347<br/> <a href="mailto:sandyn@vbcassdhd.org">sandyn@vbcassdhd.org</a></p> |
| <p><b>Melanie Dunsmore (Region 6)</b><br/> St. Clair County Health Department<br/> 810-987-6102<br/> <a href="mailto:mdunsmore@hd.stclaircounty.org">mdunsmore@hd.stclaircounty.org</a></p>                          | <p><b>(Region 7)</b><br/> Barry-Eaton District Health Department<br/> 269-945-9516 ext. 2635<br/> <a href="mailto:kreeser-smith@bedhd.org">kreeser-smith@bedhd.org</a></p>         |
| <p><b>Crystal Hepburn, RN (Region 10)</b><br/> Detroit Health Department<br/> 55 W. 7 Mile Road<br/> Detroit, MI 48203<br/> 313-570-4983<br/> <a href="mailto:hepburnc@detroitmi.gov">hepburnc@detroitmi.gov</a></p> | <p><b>Tawyna Ebels (Regions 2, 3 &amp; 4)</b><br/> District Health Department #10<br/> 231-316-8573<br/> <a href="mailto:kvansickle@dhd10.org">kvansickle@dhd10.org</a></p>        |
| <p><b>Bridget Huss (Region 9)</b><br/> Monroe County Health Department<br/> 734-240-7831<br/> <a href="mailto:Bridget_Huss@monroemi.org">Bridget_Huss@monroemi.org</a></p>   | <p><b>Leslie Ver Duin (Region 4)</b><br/> Ottawa County Health Department<br/> 616-393-4444<br/> <a href="mailto:lverduin@miottawa.org">lverduin@miottawa.org</a></p>              |
| <p><b>Region 1 Vacant</b></p>  |  |

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