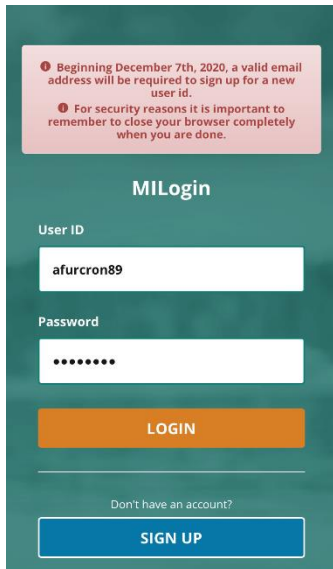


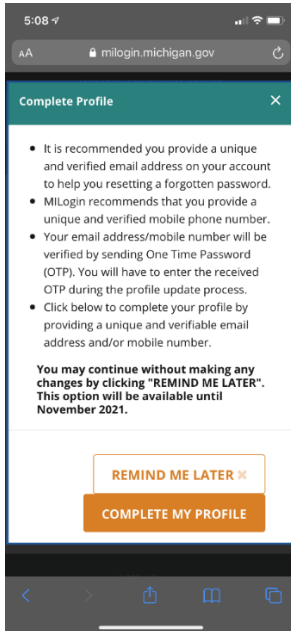
Client Guide for Verifying Email Address and Phone Number

1. Login to you MILogin Citizens account using the following link: [MILogin - Login \(michigan.gov\)](https://milogin.michigan.gov).



The screenshot shows the MILogin login interface. At the top, there is a pink notification box with two bullet points: "Beginning December 7th, 2020, a valid email address will be required to sign up for a new user id." and "For security reasons it is important to remember to close your browser completely when you are done." Below this is the "MILogin" title. The "User ID" field contains the text "afurcron89". The "Password" field is masked with eight dots. There is an orange "LOGIN" button and a blue "SIGN UP" button. A link "Don't have an account?" is located above the "SIGN UP" button.

1. Upon logging in, you will receive the following pop-up message. Select "Complete My Profile" and you will be asked to verify your email address AND phone number.



The screenshot shows a mobile phone screen with a "Complete Profile" pop-up message. The message text reads: "It is recommended you provide a unique and verified email address on your account to help you resetting a forgotten password." "MILogin recommends that you provide a unique and verified mobile phone number." "Your email address/mobile number will be verified by sending One Time Password (OTP). You will have to enter the received OTP during the profile update process." "Click below to complete your profile by providing a unique and verifiable email address and/or mobile number." Below the text, there are two buttons: "REMIND ME LATER ✕" and "COMPLETE MY PROFILE". The phone's status bar at the top shows the time as 5:08 and the URL "milogin.michigan.gov".

2. Verify your email address. After entering your email address and clicking “Verify Email Address” you will receive an email containing a PIN number. You will need to enter that PIN on the screen and select confirm.

5:10 mllogin.michigan.gov

If you update your email address, we will need to verify it. You will be emailed a one-time PIN at the address you provide below.

*Email Address

nelomsr@gmail.com ✓

*Confirm Email Address

nelomsr@gmail.com ✓

VERIFY EMAIL ADDRESS

5:11 mllogin.michigan.gov

MICHIGAN.GOV OFFICIAL WEBSITE

Verify Email Address - nelomsr@gmail.com ✕

* Required

*PIN

8604366

RESEND PIN

- Please enter the PIN received on your email - nelomsr@gmail.com.
- If you have not received the PIN, please check your Spam/Junk folder.
- If you have not received the PIN within few minutes, click "Resend PIN" button.

BACK ↩ CONFIRM

3. Repeat this process to verify your phone number.

If you update your mobile number, we will need to verify it. You will be texted a one-time PIN at the mobile number you provide below.

Mobile Number ⓘ

313-443-7200 ✓

VERIFY MOBILE NUMBER

SUBMIT

5:14

milogin.michigan.gov

MICHIGAN.GOV OFFICIAL WEBSITE

Verify Mobile Number - 313-443-7200 ✕

* Required

* PIN

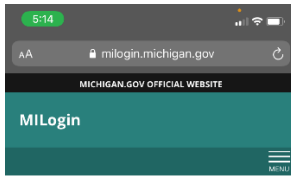
1242 — 196776

RESEND PIN

- Please enter the PIN received on your mobile - 313-443-7200.
- Please make sure your device has network service and is enabled to receive SMS text messages.
- If you have not received the PIN within few minutes, click "Resend PIN" button.

BACK ↩ CONFIRM

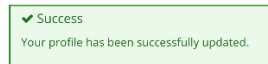
- Once your email address and phone number have been verified, select “Submit” to be redirected to the MILogin Citizen Homepage. You should then be able to access WIC Client Connect and use the same credentials for the WIC Connect Mobile App.



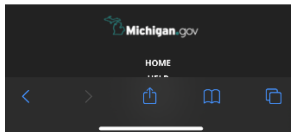
Update Profile



Confirmation



HOME



- When logging into the mobile app, remember to close and re-open the app to refresh it. This will ensure that your verified credentials are recognized and allow complete log in.
- If you receive an error message stating that your phone number and/or email address is being used by another account, call the MILogin Help Desk to have the duplicate account deleted: 1-877-932-6424.