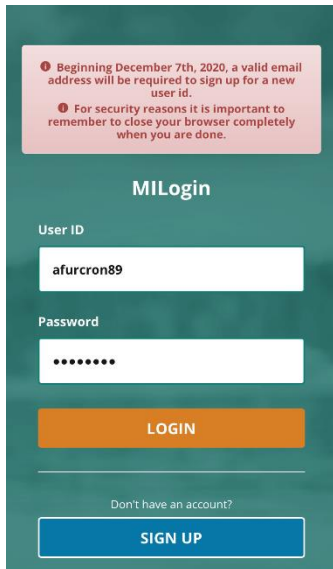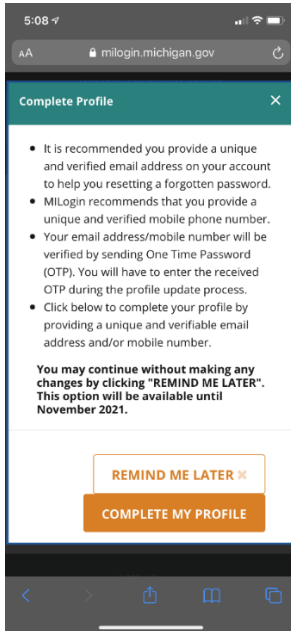Client Guide for Verifying Email Address and Phone Number

1. Login to you MILogin Citizens account using the following link: MILogin - Login (michigan.gov).

1. Upon logging in, you will receive the following pop-up message. Select "Complete My Profile" and you will be asked to verify your email address AND phone number.

2. Verify your email address. After entering your email address and clicking "Verify Email Address" you will receive an email containing a PIN number. You will need to enter that PIN on the screen and select confirm.

3. Repeat this process to verify your phone number.

If you update your mobile number, we will need to verify it. You will be texted a one-time PIN at the mobile number you provide below.

Mobile Number

313-443-7200 ✓

VERIFY MOBILE NUMBER

SUBMIT

5:14

🔒 milogin.michigan.gov

MICHIGAN.GOV OFFICIAL WEBSITE

**Verify Mobile Number - 313-443-7200** ✕

* Required

*PIN

1242 — 196776

RESEND PIN

- Please enter the PIN received on your mobile - 313-443-7200.
- Please make sure your device has network service and is enabled to receive SMS text messages.
- If you have not received the PIN within few minutes, click "Resend PIN" button.
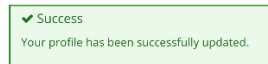
BACK ❮ CONFIRM

4. Once your email address and phone number have been verified, select "Submit" to be redirected to the MILogin Citizen Homepage. You should then be able to access WIC Client Connect and use the same credentials for the WIC Connect Mobile App.
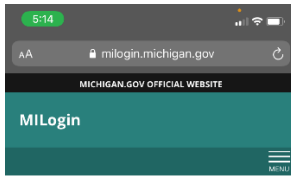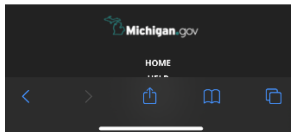

- When logging into the mobile app, remember to close and re-open the app to refresh it. This will ensure that your verified credentials are recognized and allow complete log in.

5. If you receive an error message stating that your phone number and/or email address is being used by another account, call the MILogin Help Desk to have the duplicate account deleted: 1-877-932-6424.