

Become a MI Bridges Community Partner!

Community Partners are an essential part of the success of MI Bridges. There are 3 options to engage with MDHHS and Michigan residents – you can choose to partner with MDHHS in multiple ways!

Navigation Partner



An agency that agrees to promote MI Bridges by displaying promotional materials and providing one-on-one assistance to MI Bridges users. The assistance provided may vary from simply answering user questions to helping them complete a needs survey, finding local resources, or applying online for a MDHHS benefit program.

Referral Partner



An agency that agrees to receive referrals sent from customers using MI Bridges. When a client would like to use a resource offered by a Referral Partner, the partner organization receives an electronic referral on their MI Bridges dashboard and can contact the client to provide services.

Access Partner



An agency that agrees to promote MI Bridges by displaying promotional materials and providing a computer(s), tablet(s) or mobile device(s) for individuals to use MI Bridges.



**Interested In Becoming a Partner? Contact us:
MDHHSCommunityPartners@michigan.gov**

There are Many Benefits to Becoming a MI Bridges Community Partner...

MI Bridges has many new features specifically designed for partners. If you register as a partner, you can:

- ✓ Receive a user account for every person in your agency who uses MI Bridges, and be able to manage users directly in MI Bridges.
- ✓ Access a directory of clients to whom you provide one-on-one assistance. If the client consents, you can view key case information, including:
 - Contact information
 - Household members
 - Resources they have identified as helpful
 - Letters sent from MDHHS for the previous 12 months
 - Important benefit information (benefit amounts, renewal dates, and much more!)
- ✓ Electronically receive referrals sent from clients through MI Bridges.
- ✓ Receive the latest information about changes and upgrades being made to MI Bridges first – through email bulletins and webinars.
- ✓ Access to MI Bridges promotional materials.
- ✓ Receive specialized training on how to use MI Bridges for every user in your agency.
- ✓ Receive phone support and technical assistance from the MI Bridges Help Desk.



MI Bridges

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