

**Division of Victim Services Grant Programs**  
**WORK PLAN OBJECTIVES, ACTIVITIES, EXPECTED OUTCOMES, AND**  
**EVALUATION GUIDELINES**

The following guide includes standard objectives, activities and expected outcomes that programs may select to meet the workplan requirements for DVS-administered grants in EGrAMS.

To meet agreement workplan requirements, programs are expected to enter a single objective, a single activity, and **two** of the corresponding expected outcomes listed under each program area/grant category. Dual agencies must choose the primary project type funded through each grant. If for any reason your program chooses not to use the objectives, activities, and outcomes listed below, please speak with your analyst about outcomes that would be more meaningful for your program.

**Child Advocacy Centers**

**Objective:** To promote long-term emotional healing of victims of child abuse and neglect and child sexual abuse and their non-offending family members.

**Activity:** *Grant-allowable activities* (Only activities funded through grant, including but not limited to: Individual and group counseling and therapy, advocacy/supportive services, and/or forensic interviewing.

**Expected Outcome #1:** Seventy-five percent (75%) of the individuals who receive services from the CAC will report that the service was effective in facilitating healing for children and non-offending caregivers.

**Expected Outcome #2:** Seventy-five percent (75%) of the individuals who receive services from the CAC will report feeling informed and supported through the forensic interview/ criminal justice process.

**OR**

**Expected Outcome #3:** Seventy-five percent (75%) of collaborators in the Multidisciplinary Team (MDT) feel their participation resulted in more collaborative and efficient case investigations.

## Culturally-Specific, Rural, or Tribal Programs

**Objective:** To promote long-term safety and emotional healing of victims/survivors of crime and their dependent children.

**Activity:** *Grant-allowable activities* (Only activities funded through grant, including but not limited to: individual and group counseling, advocacy/supportive services, emergency shelter or referral, 24-hour hotline, and/or non-residential services.)

**Expected Outcome #1:** Seventy-five percent (75%) of individuals who receive services and provide feedback will report that this service was culturally honoring and supportive in helping them in accomplishing their individual service goals.

**Expected Outcomes #2:** Seventy-five percent (75%) of individuals who receive services and provide feedback will report they know more about culturally honoring and supportive resources.

**Expected Outcome #3:** Seventy-five percent (75%) of individuals who receive services would strongly recommend these services to a family member or friend.

OR

**Expected Outcome #4:** Ninety percent (90%) of the victims/survivors who request services will be assisted.

## Domestic Violence Programs – FVPSA required

**Objective:** To promote long-term safety and emotional healing of adult victims/survivors and their dependent children.

**Activity:** *Grant-allowable activities* (Only activities funded through grant which may include: individual and group counseling, advocacy/supportive services, emergency shelter or referral, 24-hour hotline, and/or non-residential services.)

**Expected Outcome #1:** 75% or more of individuals who receive shelter or non-residential DV services and who complete a survey can identify strategies for enhancing their safety and responding to the risk of future abuse.

**Expected Outcome #2:** 75% of individuals who receive shelter services or non-residential DV services and who complete a survey will report they know more about community resources.

## Elder Abuse Programs

**Objective:** To promote long-term safety and emotional healing of victims/survivors of elder abuse.

**Activity:** *VOCA-allowable activities* (Only activities funded through grant, including but not limited to: individual and group counseling, advocacy/supportive services, emergency shelter or referral, 24-hour hotline, and/or non-residential services.)

**Expected Outcome #1:** Seventy-five percent (75%) of individuals who receive services report services were effective in helping achieve self-identified individualized goals.

**Expected Outcome #2:** Seventy-five percent (75%) of individuals who receive services report increased connection with culturally supportive and/or other relevant community resources.

## Sexual Assault Programs

**Objective:** To promote long-term safety and emotional healing of victims/survivors of sexual abuse/assault across the lifespan.

**Activity:** *Grant-allowable activities* (Only activities funded through grant, including but not limited to: individual and group counseling, advocacy/supportive services, emergency shelter or referral, 24-hour hotline, and/or non-residential services.)

**Expected Outcome #1:** Seventy-five percent (75%) of individuals who receive individual supportive counseling will report that this service was helpful.

**Expected Outcome #2:** Seventy-five percent (75%) of individuals who receive individual supportive counseling and/or advocacy would strongly recommend this service to a friend.

## Sexual Assault Nurse Examiner Grant Programs

**Objective:** To provide accurate information, advocacy services, and SANE medical/forensic examinations for victim/survivors of sexual assault.

**Activity:** *SANE-allowable activities* (Only activities funded through grant)

**Expected Outcome #1:** Advocates and/or nurses will provide information to victims/survivors about the medical/forensic examination process 100% of the time.

**Expected Outcome #2:** Advocates and/or nurses will provide information about follow-up care to 100% of the victims/survivors receiving SANE medical/forensic examinations.

## Specialized Service Delivery/Other Programs or Populations

**Objective:** To promote safety and healing of victims/survivors of crime and their dependent children and/or non-offending family members.

**Activity:** *Grant-allowable activities* (Only activities funded through grant, including but not limited to: individual and group counseling, advocacy/supportive services, emergency shelter or referral, 24-hour hotline, and/or non-residential services.)

**Expected Outcome #1:** Seventy-five percent (75%) of individuals who receive services and provide feedback will report they know more about culturally honoring or relevant community resources.

**Expected Outcome #2:** Seventy-five percent (75%) of individuals who receive services would strongly recommend these services to a family member or friend.

## Supervised Visitation & Exchange

**Objective:** To promote safety and healing of victims/survivors of domestic violence and their dependent children.

**Activity:** *VOCA-Allowable Activities* (Only activities funded through grant, including but not limited to: Culturally responsive supervised visitation and exchange services that account for the unique post-separation safety needs of survivors and their children.

**Expected Outcome #1:** Seventy-five percent (75%) or more of victims/survivors of domestic violence receiving supervised visitation or exchange services will report this service was effective in helping them achieve an increased sense of safety for self and children.

**Expected Outcome #2:** Seventy-five percent (75%) or more victims/survivors of domestic violence receiving supervised visitation or exchange services will report the service was effective in helping them achieve their individualized goals.

**OR**

**Expected Outcome #3:** Seventy-five percent (75%) of victim/survivors receiving supervised visitation or exchange services will report they know more about options and community resources specific to their needs.

## Training and Technical Assistance Administrative Grants

**Objective:** Help crime victim service professionals/coalition program staff develop a higher level of proficiency in their current profession through information, experience, and skill.

**Activity:** Provide group training events and materials to crime victim service professionals/coalition program staff, and/or facilitate meetings to provide technical assistance.

**Expected Outcome #1:** Seventy-five percent (75%) or more participants in quarterly training and technical assistance activities rated the interaction as satisfactory or above

**Expected Outcome #2:** Seventy-five percent (75%) or more participants in quarterly training and technical assistance activities indicated an increase in knowledge and skill

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## Measurement and Evaluation Expectations

Evaluation process must consist of:

- 1) Method
- 2) Defined plan
- 3) Verifiable data

### **Potential Outcome Measure Descriptions/Design**

Measure outcomes related to increased knowledge of resources, increased feelings of safety and wellbeing, or services provided were helpful

### **Immediate Crisis Intervention (1- time contact)**

#### **Survey not possible, Verbal Feedback**

Service providers may document oral feedback following the delivery of services that will address the desired outcomes. Victims/Survivors will also be given the opportunity to report increased knowledge verbally.

### **Short-Term Crisis Intervention (2 to 5 contacts)**

#### **Evaluation Survey or Focus Group**

Evaluations conducted in regular intervals may include statements such as: "My participation in \_\_\_\_\_ has been \_\_\_\_\_," or "I have more ways to plan for my safety," or "I would recommend this program to friends and family." Response options are on a 4-point scale from "strongly agree" to "strongly disagree." "Agree" and "Strongly Agree" are considered positive responses.

### **Longer-Term Services (5 or more contacts)**

#### **Evaluation Survey or Focus Group**

Evaluations conducted in regular intervals may include statements such as: "My participation in \_\_\_\_\_ has been \_\_\_\_\_," or "I have more ways to plan for my safety," or "I would recommend this program to friends and family." Response options are on a 4-point scale from "strongly agree" to "strongly disagree." "Agree" and "Strongly Agree" are considered positive responses.

### **Inter-Agency, Systems Change Collaboration (Survey or Verbal Feedback)**

Feedback from inter-agency collaborative partners will be obtained by phone and in-person at least annually.