

DRY ICE ORDERING PROCESS

For sites that request Pfizer COVID-19 vaccine but do not have an ultra-cold freezer onsite, dry ice replenishment allows the thermal shipping container to be utilized for temporary storage (up to 30 days, if re-iced within 24 hours and then every 5 days). Details on the re-icing process are included in [Pfizer information here](#) and [CDC information here](#). Keep in mind that if you did not indicate ultra-cold freezer capacity, your site will receive a one-time, first dry ice replenishment from the federal government within 24 hours of vaccine shipment for the first re-icing only. However, the federal government will not provide additional dry ice. Therefore, MDHHS has partnered with a contractor to support providers that may need additional dry ice for Pfizer vaccine. **Providers may submit the request to the contractor directly, following the guidance below.** Please note that this contractor is to be utilized for Michigan providers in the lower peninsula.

SUBMITTING REQUEST FOR DRY ICE

If a location requires a replenishment supply of dry ice, the specific location will order directly from the contractor. This replenishment will be delivered within 2 business days of receipt of order. Therefore, please place your request at least 2 days before it is needed. The contractor operates on weekdays only – please keep this in mind when requesting dry ice. Additionally, the provider should have a cooler on-hand for receipt (ideally a 46 quart cooler or 1 cubic foot capacity cooler).

To request dry ice, send an e-mail to havabar@comcast.net, with the information below.

The following information must be included in the e-mail order request:

- Name of Location
- Address of Location
- PIN Number
- Name and contact information of the individual who will be receiving the delivery
- Hours for delivery
- Any other specific information needed for delivery