

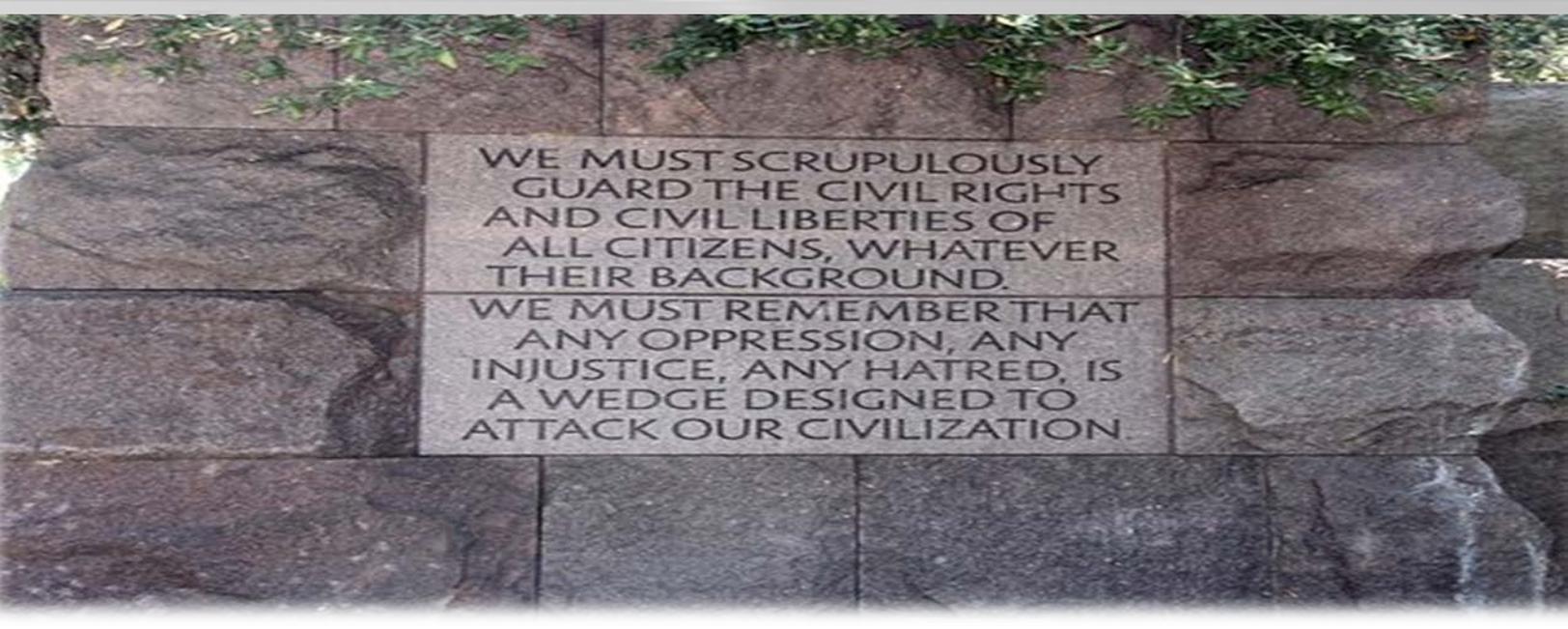


# THE STATE OF RIGHTS PROTECTION IN MICHIGAN

2016-2017 Annual Report of the  
Michigan Department of Health  
and Human Services

**OFFICE OF RECIPIENT RIGHTS**

John T. Sanford, Esq., Director



WE MUST SCRUPULOUSLY  
GUARD THE CIVIL RIGHTS  
AND CIVIL LIBERTIES OF  
ALL CITIZENS, WHATEVER  
THEIR BACKGROUND.

WE MUST REMEMBER THAT  
ANY OPPRESSION, ANY  
INJUSTICE, ANY HATRED, IS  
A WEDGE DESIGNED TO  
ATTACK OUR CIVILIZATION

INDEX

Appendix A: Categories of Mental Health Code Protected Rights ..... 2

Appendix B: MDHHS Operated Hospitals and Centers: Complaints Received by  
Facility and By Category..... 3

Appendix C: Community Mental Health Services Programs Comparative Data ..... 14

Appendix D: Complaint Data Summary – CMHSP Rights Offices ..... 16

Appendix E: Remedial Action in Abuse/Neglect/Retaliation-Harrasment Violations  
by CMHSP ..... 20

Appendix F: Comparative Data Summary -LPH Rights Offices. .... 107

Appendix G: Complaint Data Summary - LPH Rights Offices ..... 109

APPENDIX H: Remedial Action in Abuse/Neglect/Retaliation-Harrasment Violations  
by LPH ..... 114

APPENDIX A: CATEGORIES OF MENTAL HEALTH CODE PROTECTED RIGHTS

ABUSE AND NEGLECT		FREEDOM OF MOVEMENT	
7221	Abuse, Class I	7441	Restrictions/Limitations
72221	Abuse, Class II, Non-Accidental Act	7400	Restraint (AR 7243)
72222	Abuse, Class II, Unreasonable Force	7420	Seclusion (AR 7243)
72223	Abuse, Class II, Emotional Harm	<b>PERSONAL PROPERTY</b>	
72224	Abuse, Class II, Treated as Incompetent	7267	Access to Entertainment Materials, Information, News (AR
72225	Abuse, Class II, Exploitation	7281	Possession and Use
7223	Abuse, Class III	7282	Adequate Storage Space
7224	Abuse, Class I - Sexual Abuse	7283	Ability to Inspect Property at Reasonable Times
72251	Neglect, Class I	7285	Exclusions
72252	Neglect, Class I – Failure to Report	7286	Limitations [MHC 1728(4)]
72261	Neglect, Class II	7287	Receipts Given to Recipient and Designee
72262	Neglect, Class II – Failure to Report	7288	Waiver
72271	Neglect, Class III	7289	Protection
72272	Neglect, Class III – Failure to Report	<b>PHOTOGRAPHS, FINGERPRINTS</b>	
<b>CIVIL RIGHTS</b>		7241	Prior Consent
7041	Discrimination, Accessibility, Accommodations, etc.	7242	Identification
7044	Right to Religious Practice	7243	Objection
7045	Voting	7244	Release to Others – Return
7047	Presumption of Competency	7245	Storage/Destruction
7284	Improper Search/Seizure (AR 7009)	<b>RIGHTS PROTECTION SYSTEM</b>	
<b>ADMISSION and DISCHARGE (INPATIENT)</b>		7060	Notice/Explanation of Rights (AR 7011)
4090	Second Opinion – Request for Hospitalization	7520	Failure to Report Rights Violation (other than Abuse or Neglect)
4190	Termination of Voluntary Admission (Adult)	7545	Retaliation or Harassment
4510	Involuntary Admission Process	7760	Access to Rights System
4630	Independent Clinical Examination	7780	Complaint Investigation Process
4980	Objection to Hospitalization (Minor)	7840	Appeals/Mediation Process
7050	Second Opinion – Denial of Services (Outpatient)	<b>SUITABLE SERVICES</b>	
<b>COMMUNICATION AND VISITS</b>		1708	Dignity and Respect
7261	Visitation	7003	Informed Consent
7262	Contact with Attorneys/Others regarding Legal Matters	7029	Information on Family Planning
7263	Access to Telephone or Mail	7049	Treatment by Spiritual Means
7264	Funds for Postage, Stationery, Telephone Use	7080	Mental Health Services Suited to Condition
7265	Written and Posted Limitations	7100	Physical and Mental Exams
7266	Uncensored Mail	7130	Choice of Physician or Mental Health Professional
<b>CONFIDENTIALITY</b>		7140	Notice of Clinical Status/Progress
7481	Disclosure of Confidential Information	7150	Services of Outside Mental Health Professional
7485	Withholding of Information (Includes Recipient Access to ds)	7160	Consent to Surgery
7486	Correction of Record	7170	Electro-Convulsive Therapy (ECT)
7487	Access by Protection & Advocacy to record	7180	Psychotropic Drug Administration
7501	Privileged Communication	7190	Notice of Medication Side Effects
<b>FAMILY RIGHTS</b>		<b>TREATMENT ENVIRONMENT</b>	
7111	Family Dignity and Respect	7081	Safe Environment
7112	Receipt of General Education Information (AR 7012)	7082	Sanitary/Humane Environment
7113	Opportunity to Provide Information	7086	Least Restrictive Setting
<b>MONEY</b>		<b>TREATMENT PLANNING (AR 7199)</b>	
7301	Safeguarding Money	7121	Person-Center Process
7302	Facility Account (MDHHS Hospitals Only)	7122	Timely Development
7303	Easy Access to Money in Account	7123	Requests for Review
7304	Ability to Spend or Use as Desired	7124	Participation by Individuals of Choice
7305	Delivery of Money Upon Discharge	7125	Assessment of Needs
7360	Labor and Compensation		

APPENDIX B: MDDHS OPERATED HOSPITALS AND CENTERS  
COMPLAINTS RECEIVED BY FACILITY AND BY CATEGORY

CARO REGIONAL CENTER

Category of Substantiated Violation	Received	Investigations	Investigations Substantiated
Abuse class I	8	8	0
Abuse class II - nonaccidental act	28	28	3
Abuse class II - unreasonable force	8	8	2
Abuse class II - emotional harm	1	1	1
Abuse class II - treating as incompetent	2	2	0
Abuse class III	39	39	3
Abuse class I - sexual abuse	12	12	0
Neglect class I	1	1	0
Neglect class II	6	6	1
Neglect class II - failure to report	1	1	1
Neglect class III	11	11	6

Category of Substantiated Violation	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
Access to entertainment materials, information, news	1	1			
Access to rights system	1	1	0		
Access to telephone, mail	19	19	1		
Choice of physician/mental health professional	1	1			
Contact with attorneys or others regarding legal matters	2	2	0		
Correction of record	2	2	1		
Dignity and respect	123	117		6	4
Disclosure of confidential information	5	4	0	1	0
Facility account	1	1	0		
Funds for postage, stationery, telephone usage	2	2	0		
Inspection at reasonable times	1			1	0
Involuntary admission process	1	1	0		
Least restrictive setting	16	16	0		
Limitations	3	3			
Mental health services suited to condition	289	284	2	5	2
Notice of medication side effects	1	1			
Participation by individual(s) of choice	2	2			
Person-centered process	8	2		6	5

Category of Substantiated Violation	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
Possession and use	29	28	1	1	1
Protection	1	1			
Psychotropic drugs	14	13		1	0
Receipts to recipient and to designated individual	1	1			
Religious practice	1		0	1	0
Restraint	7	4	0	3	0
Restrictions/limitations	18	17	0	1	0
Safe environment	57	56	0	1	0
Sanitary/humane environment	24	24	2		
Search/seizure	1		0	1	1
Seclusion	1		0	1	0
Storage space	2	2			
Visits	1	1	0		
Withholding of information (includes recipient access to records)	2	2	0		
<b>TOTALS</b>	<b>754</b>	<b>608</b>	<b>7</b>	<b>146</b>	<b>30</b>
<b>Category</b>	<b>Received</b>				
No right involved	419				
Outside provider jurisdiction	1				

#### REMEDATION OF SUBSTANTIATED COMPLAINTS - CARO

Category of Substantiated Violation	Specific Remedial Action(s)
Abuse class II - nonaccidental act	Suspension
Abuse class II - nonaccidental act	Employment Termination
Abuse class II - nonaccidental act	Employment Termination
Abuse class II - unreasonable force	Suspension
Abuse class II - unreasonable force	Suspension
Abuse class II - unreasonable force	Written Reprimand
Abuse class III	Written Reprimand
Abuse class III	Written Reprimand
Abuse class III	Written Reprimand
Access to telephone, mail	Other
Correction of record	None
Dignity and respect	Written Counseling
Dignity and respect	Written Counseling
Dignity and respect	Written Reprimand
Dignity and respect	Written Reprimand
Mental health services suited to condition	Substantiated; employee left prior to action
Mental health services suited to condition	Training
Mental health services suited to condition	None
Mental health services suited to condition	Written Counseling

Category of Substantiated Violation	Specific Remedial Action(s)
Neglect class II	Substantiated; employee left prior to action
Neglect class II - failure to report	Suspension
Neglect class III	Written Reprimand
Neglect class III	Substantiated; employee left prior to action
Neglect class III	Written Reprimand
Neglect class III	Substantiated; employee left prior to action
Neglect class III	Written Reprimand
Neglect class III	Written Reprimand
Person-centered process	Training
Person-centered process	Other
Person-centered process	Other
Person-centered process	Verbal Counseling
Person-centered process	Training
Property - possession and use	Other
Property - possession and use	Policy Revision/Development
Sanitary/humane environment	Verbal Counseling
Sanitary/humane environment	Environmental Repair/Enhancement
Search/seizure	Training

CENTER FOR FORENSIC PSYCHIATRY

Category of Substantiated Violation	Received	Investigations	Investigations Substantiated
Abuse class II - nonaccidental act	6	6	2
Abuse class II - unreasonable force	5	5	1
Abuse class III	22	22	3
Neglect class I	1	1	1
Neglect class II	1	1	1
Neglect class III	2	2	2

Category of Substantiated Violation	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
Ability to spend or use funds as desired	1	1	1		
Access to entertainment materials, information, news	4	4	1		
Access to telephone, mail	8	8	1		
Assessment of needs	1	1	0		
Civil rights: discrimination, accessibility, accommodation	5	5	0		
Correction of record	2	2	0		
Dignity and respect	63	39		24	1
Disclosure of confidential information	4	4	1		
Easy access to money in account	7	7			
Facility account	11	11			
Inspection at reasonable times	1	1			
Involuntary admission process	1	1	0		
Least restrictive setting	2	2	0		
Limitations	1	1			
Mental health services suited to condition	202	199	9	3	0
Notice of medication side effects	1	1	0		
Person-centered process	3	3	0		
Possession and use	13	13	1		
Presumption of competency	4	4	0		
Protection of property	6	6			
Receipts to recipient and to designated individual	2	2			
Religious practice	2	2	0		
Restrictions/limitations	9	9	0		
Safe environment	53	49	5	4	2
Safeguarding money	5	5			
Sanitary/humane environment	10	10	1		
Search/seizure	3	3	0		
Uncensored mail	1	1	0		
Withholding of information	2	2	0		
TOTALS	464	396	20	68	11

Category	Received
No right involved	233
Outside provider jurisdiction	25

REMEDIATION OF SUBSTANTIATED COMPLAINTS – CENTER FOR FORENSIC PSYCHIATRY

Category of Substantiated Violation	Specific Remedial Action(s)
Ability to spend or use as desired	Policy Revision/Development
Abuse class II - nonaccidental act	Suspension
Abuse class II - nonaccidental act	Suspension
Abuse class II - unreasonable force	Written Reprimand
Abuse class III	Written Reprimand
Abuse class III	Written Reprimand
Abuse class III	Substantiated; employee left prior to action
Access to telephone, mail	Policy Revision/Development
Access to telephone, mail	Other
Dignity and respect	Written Reprimand
Disclosure of confidential information	Policy Revision/Development
Mental health services suited to condition	Other
Mental health services suited to condition	Other
Mental health services suited to condition	Other
Mental health services suited to condition	Other
Mental health services suited to condition	Other
Mental health services suited to condition	Other
Mental health services suited to condition	Other
Mental health services suited to condition	Other
Mental health services suited to condition	Other
Neglect class I	Employment Termination
Neglect class II	Written Reprimand
Property - possession and use	Other
Safe environment	Training
Safe environment	Other
Safe environment	Training
Safe environment	Other
Safe environment	Environmental Repair/Enhancement
Safe environment	Other
Safe environment	Recipient Transfer to Another Provider/Site
Sanitary/humane environment	Environmental Repair/Enhancement

## HAWTHORN CENTER

Category of Substantiated Violation	Received	Investigations	Investigations Substantiated
Abuse class I – Sexual Abuse	2	2	0
Abuse class II - nonaccidental act	26	16	1
Abuse class II - unreasonable force	4	4	2
Abuse class III	8	8	1
Neglect class II	1	1	0
Neglect class II - failure to report	2	2	2
Neglect class III	2	2	2

Category of Substantiated Violation	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
Access to telephone, mail	1	1	0		
Dignity and respect	17	9		8	5
Disclosure of confidential information	1			1	1
Family dignity & respect	1			1	1
Least restrictive setting	2	2	0		
Mental health services suited to condition	29	28	1	1	1
Person-centered process	1			1	1
Protection of property	1	1	0		
Restraint	3			3	2
Restrictions/limitations	1	1	0		
Safe environment	18	17	1	1	
Sanitary/humane environment	6	6	0		
Seclusion	1			1	1
Withholding of information (includes recipient access to records)	1	1	0		
TOTALS	121	66	1	55	23

Category	Received
no right involved	9
outside provider jurisdiction	3

## REMEDIATION OF SUBSTANTIATED COMPLAINTS - HAWTHORN

Category of Substantiated Violation	Specific Remedial Action(s)
Abuse class II - nonaccidental act	Substantiated; employee left prior to action
Abuse class II - unreasonable force	Suspension
Abuse class II - unreasonable force	Substantiated; employee left prior to action
Abuse class III	Substantiated; employee left prior to action
Dignity and respect	Written Reprimand
Dignity and respect	Verbal Counseling
Disclosure of confidential information	Written Reprimand
Failure to report	Training
Failure to report	Training
Failure to report	Training
Family dignity & respect	Written Reprimand
Mental health services suited to condition	Policy Revision/Development
Mental health services suited to condition	Plan of Service Revision
Neglect class I - failure to report	Substantiated; employee left prior to action
Neglect class II - failure to report	Suspension
Neglect class III	Written Reprimand
Neglect class III	Written Reprimand
Person-centered process	Policy Revision/Development
Restraint	Substantiated; employee left prior to action
Restraint	Suspension
Seclusion	Written Reprimand

# KALAMAZOO PSYCHIATRIC HOSPITAL

Category of Substantiated Violation	Received	Investigations	Investigations Substantiated
Abuse I	1	1	0
Abuse class I – Sexual Abuse	5	5	0
Abuse class II - nonaccidental act	28	28	2
Abuse class II - unreasonable force	4	4	1
Abuse class III	18	18	2
Neglect class II	2	2	2
Neglect class III	9	9	5

Category of Substantiated Violation	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
Ability to spend or use as desired	1			1	
Access by p & a to records	1			1	1
Access to telephone, mail	10	9	2	1	1
Dignity and respect	66	53		13	3
Disclosure of confidential information	3	2		1	
Easy access to money in account	2	2			
Facility account	1	1			
Least restrictive setting	2	2			
Mental health services suited to condition	47	43	2	4	1
Person-centered process	1	1			
Possession and use	8	7	1	1	1
Prior consent to photographs	1			1	1
Protection	5	5			
Restraint	6	4		2	
Restrictions/limitations	22	18		4	2
Safe environment	49	43		6	1
Safeguarding money	1	1			
Sanitary/humane environment	7	7	1		
Seclusion	3	1	1	2	2
Visits	1			1	
Withholding of information (includes recipient access to records)	1	1			
<b>TOTALS</b>	<b>305</b>	<b>200</b>	<b>7</b>	<b>105</b>	<b>25</b>

Category	Received
No right involved	128
Outside provider jurisdiction	1

## REMEDIATION OF SUBSTANTIATED COMPLAINTS - KALAMAZOO

Category of Substantiated Violation	Specific Remedial Action(s)
Abuse class II - nonaccidental act	Employment termination
Abuse class II - nonaccidental act	Suspension
Abuse class II - unreasonable force	Suspension
Abuse class III	Written reprimand
Abuse class III	Written reprimand
Access to telephone, mail	None
Access to telephone, mail	Training
Access to telephone, mail	Training
Dignity and respect	Emp left prior to disc act
Dignity and respect	Training
Dignity and respect	Training
Mental health services suited to condition	Training
Mental health services suited to condition	Training
Mental health services suited to condition	Training
Neglect class II	Policy revision/development
Neglect class II	Pending
Neglect class III	Emp left prior to disc act
Neglect class III	Suspension
Neglect class III	Suspension
Neglect class III	Emp left prior to disc act
Neglect class III	Suspension
Photo - prior consent	Training
Property - possession and use	Policy revision/development
Property - possession and use	Policy revision/development
Property - receipts to recipient and to designated individual	Training
Restrictions/limitations	None
Restrictions/limitations	Training
Safe environment	Training
Sanitary/humane environment	Environ repair/enhancement
Seclusion	Written counseling
Seclusion	Verbal counseling
Seclusion	Training

## WALTER REUTHER PSYCHIATRIC HOSPITAL

Category of Substantiated Violation	Received	Investigations	Investigations Substantiated
Abuse class I – Sexual Abuse	5	5	0
Abuse class II - nonaccidental act	34	34	0
Abuse class II - unreasonable force	2	2	0
Abuse class III	15	15	0
Abuse class I - sexual abuse	12	12	0

Category of Substantiated Violation	2	2	0	Investigations	Investigations Substantiated
Access to entertainment materials, information, news	3	3	0		
Access to telephone, mail	6	6	0		
Choice of physician/mental health professional	1	1	0		
Contact with attorneys or others regarding legal matters	1	1	0		
Dignity and respect	23	20	1	3	1
Easy access to money in account	1	1	0		
Facility account	6	6	0		
Independent clinical examination	1	1	0		
Least restrictive setting	3	1	0	2	2
Mental health services suited to condition	148	142	1	6	2
Possession and use	5	5	0		
Prior consent	1	1	0		
Protection	13	13	1		
Psychotropic drugs	4	4	0		
Religious practice	1	1	0		
Restraint	4	1	0	3	3
Restrictions/limitations	14	13	0	1	0
Safe environment	44	43	0	1	0
Safeguarding money	1	1	0		
Sanitary/humane environment	13	13	1		
Uncensored mail	2	2	0		
Visits	2	2	0		
TOTALS	353	281	4	72	8
Category		Received			
No right involved		39			
Outside provider jurisdiction		10			

REMEDIATION OF SUBSTANTIATED COMPLAINTS – WALTER REUTHER

Category of Substantiated Violation	Specific Remedial Action(s)
Dignity and respect	Training
Dignity and respect	Training
Least restrictive setting	Pending
Least restrictive setting	Pending
Mental health services suited to condition	Substantiated; employee left prior to action
Mental health services suited to condition	Training
Mental health services suited to condition	Training
Property - protection	Other
Restraint	Pending
Restraint	Training
Restraint	Training
Sanitary/humane environment	Environmental Repair/Enhancement

APPENDIX C: COMMUNITY MENTAL HEALTH SERVICES PROGRAMS COMPARATIVE DATA

CMHSP	Unduplicated Count	Rights Office Staffing FTE	Site Visits Required	Allegations (not including 0000 or 0001)	Investigations	All Substantiated Violations
Allegan County CMH Services	1,773	1.50	2	50	37	11
AuSable Valley CMH Services	2,618	1.00	83	93	87	42
Barry County CMH Authority	1,979	1.00	36	22	21	15
Bay-Arenac Behavioral Health	5,585	2.75	102	192	173	97
Berrien County Mental Health Authority (Riverwood)	5,940	1.80	96	35	22	16
Centra Wellness Network (Manistee-Benzie)	1,380	1.50	25	35	16	20
CMH & SA Services of St Joseph County	1,978	1.00	41	27	25	11
CMH Authority of Clinton Eaton Ingham Co	10,593	4.00	246	148	141	47
CMH for Central Michigan	9,408	5.03	234	405	405	159
CMH for Ottawa County	3,061	1.00	74	38	38	13
Copper Country CMH Services	937	0.60	35	38	37	9
Detroit Wayne Mental Health Authority	68,266	31.00	634	1186	1186	387
Genesee Health System	10,442	3.00	160	507	490	265
Gogebic CMH Authority	496	0.25	16	2	1	1
Gratiot Integrated Health Network	1,565	1.00	18	43	42	31
HealthWest CMH Services (Muskegon)	5,864	1.50	105	162	162	91
Hiawatha Behavioral Health	1,530	1.00	30	33	32	11
Huron Behavioral Health	1,019	0.50	16	11	11	7
Kalamazoo CMH & SA Services	5,082	6.00	130	539	324	180
Lapeer County CMH Services	1,663	1.00	52	53	38	29
Lenawee County CMH Authority	1,961	1.00	38	93	93	28
Lifeways	7,057	3.00	146	338	336	114
Livingston County CMH Services	2,314	2.00	35	250	248	83
Macomb County CMH Services	13,753	14.50	329	1532	1532	633
Monroe CMH Authority	2,700	2.00	31	206	206	140
Montcalm Care Network	2,030	1.25	26	84	44	54
network180	16,156	4.25	271	247	238	85

CMHSP	Unduplicated Count	Rights Office Staffing FTE	Site Visits Required	Allegations (not including 0000 or 0001)	Investigations	All Substantiated Violations
Newaygo County Mental Health Center	1,775	1.25	25	83	80	50
North Country CMH	3,845	2.00	103	179	146	105
Northeast Michigan CMH Authority	2,309	1.50	59	85	74	47
Northern Lakes CMH	5,531	4.00	113	375	362	163
Northpointe Behavioral Healthcare Systems	1,830	1.00	34	45	32	25
Oakland Community Health Network	21,434	15.00	369	871	871	312
Pathways	2,588	3.00	66	150	124	71
Pines Behavioral Health Services	2,278	0.50	59	42	20	23
Saginaw County CMH Authority	6,989	3.00	142	158	152	101
Sanilac County CMH Services	1,186	1.00	39	113	104	60
Shiawassee County CMH Services	1,989	2.00	30	96	59	60
St. Clair County CMH Services	4,052	1.93	79	98	98	47
Summit Pointe Behavioral Health	9,906	1.80	115	395	390	130
The Right Door (Ionia County)	2,185	1.00	29	36	29	15
Tuscola Behavioral Health Systems	1,206	1.00	40	76	55	48
Van Buren CMH Authority	2,275	1.00	67	10	10	5
Washtenaw County CMH	3,650	4.00	61	287	287	114
West Michigan CMH	3,181	1.00	64	80	50	54
Woodlands Behavioral Healthcare Network (Cass County CMH)	1,523	1.00	76	73	70	24

APPENDIX D: COMPLAINT DATA SUMMARY - CMHSP RIGHTS OFFICES

Part A: Totals

Interventions	623
Interventions Substantiated	242
Investigations	8958
Investigations Substantiated	5767
No right/Outside jurisdiction	1407

1. Freedom from Abuse

Code	Category	Received	Investigations	Investigations Substantiated
7221	Abuse class I	22	22	6
7224	Abuse class I - sexual abuse	73	73	14
72221	Abuse class II - nonaccidental act	394	394	84
72222	Abuse class II - unreasonable force	482	482	188
72223	Abuse class II - emotional harm	10	10	6
72224	Abuse class II - treating as incompetent	1	1	0
72225	Abuse class II - exploitation	321	321	97
7223	Abuse class III	649	649	259

2. Freedom from Neglect

Code	Category	Received	Investigations	Investigations Substantiated
72251	Neglect class I	85	85	29
72252	Neglect class I - failure to report	8	8	5
72261	Neglect class II	189	189	92
72262	Neglect class II - failure to report	83	83	82
72271	Neglect class III	1497	1497	951
72272	Neglect class III - failure to report	79	79	75

3. Rights Protection System

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7060	Notice/explanation of rights	2	0	0	2	1
7520	Failure to report	69	1	1	68	55
7545	Retaliation/harassment	56			56	14
7760	Access to rights system	12	0	0	12	3
7780	Complaint investigation process	10	1	1	9	9
7840	Appeal process/mediation	0	0	0	0	0

4. Admission/Discharge/Second Opinion

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
4090	Second opinion - denial of hospitalization	3	0	0	3	1
4190	Termination of voluntary hospitalization (adult)	0	0	0	0	0
4510	Involuntary admission process	2	0	0	2	0
7050	Second opinion - denial of services	4	0	0	4	0

5. Civil Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7041	Civil rights: discrimination,	11	0	0	11	3
7044	Religious practice	5	1	0	4	1
7045	Voting	0	0	0	0	0
7047	Presumption of competency	0	0	0	0	0
7284	Search/seizure	21	2	2	19	11

6. Family Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7111	Family dignity & respect	159	7	6	152	50
7112	Receipt of general education information	0	0	0	0	0
7113	Opportunity to provide information	1	0	0	1	0

7. Communication and Visits

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7261	Visits	15	2	0	13	0
7262	Contact with attorneys or others regarding legal matters	0	0	0	0	0
7263	Access to telephone, mail	43	6	1	37	15
7264	Funds for postage, stationery, telephone usage	1	0	0	1	1
7265	Written and posted limitations, if established	0	0	0	0	0
7266	Uncensored mail	7	0	0	7	0

8. Confidentiality/Privileged Communications/Disclosure

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7481	Disclosure of confidential information	533	115	85	418	184
7485	Withholding of information (includes recipient access to records)	6	0	0	6	0

9. Treatment Environment

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7081	Safe environment	318	51	10	267	114
7082	Sanitary/humane environment	176	16	0	160	74
7086	Least restrictive setting	32	10	0	22	6

10. Freedom of Movement

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7441	Restrictions/limitations	107	12	5	95	30
7400	Restraint	15	1	1	14	9
7420	Seclusion	23	1	1	22	10

11. Financial Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7301	Safeguarding money	10	1	0	9	8
7303	Easy access to money in account	5	0	0	5	1
7304	Ability to spend or use as desired	2	1	0	1	0
7305	Delivery of money upon release	1	0	0	1	1
7360	Labor & compensation	11	1	0	10	2

12. Personal Property

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7267	Access to entertainment materials, information	6	0	0	6	2
7281	Possession and use	133	25	11	108	40
7285	Exclusions	1	0	0	1	1
7286	Limitations	10	1	0	9	5
7287	Receipts to recipient and to designated individual	2	0	0	2	1
7289	Protection	20	0	0	20	8

13. Suitable Services

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
1708	Dignity and respect	1818	154	59	1664	572
7003	Informed consent	22	4	1	18	12
7029	Information on family planning	0	0	0	0	0
7049	Treatment by spiritual means	2	2	0	0	0
7080	Mental Health services suited to condition	1928	182	53	1746	775
7130	Choice of physician/mental health professional	39	19	1	20	3
7140	Notice of clinical status/progress	4	0	0	4	2
7150	Services of mental health professional	4	1	1	3	1
7180	Psychotropic drugs	1	1	0	0	0
7190	Notice of medication side effects	1	0	0	1	0

14. Treatment Planning

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7121	Person-centered process	32	0	0	32	14
7122	Timely development	9	1	0	8	6
7123	Requests for review	1	0	0	1	1
7124	Participation by individual(s) of choice	2	0	0	2	0
7125	Assessment of needs	9	1	1	8	4

15. Photographs, Fingerprints, Audiotapes, One-way Glass

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7241	Prior consent	22	3	2	19	12
7242	Identification	1	0	0	1	0
7244	Release to others/return	1	0	0	1	1
<b>SYSTEM TOTALS</b>		<b>9621</b>	<b>623</b>	<b>242</b>	<b>8958</b>	<b>3951</b>

Category	Received
No right involved	736
Outside provider jurisdiction	671

APPENDIX E: Remedial Action in Abuse/Neglect/Retaliation-Harrasment Violations by CMHSP

MHC 330.1722 requires that disciplinary action be taken when an allegation of abuse or neglect is substantiated. MHC 330.1755(3)(a) also requires that appropriate disciplinary action will be taken if there is evidence of harassment or retaliation. In 114 of 1738 (.07%) of substantiated cases requiring disciplinary action, none was taken. The bold font in the table denotes these instances.

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Allegan County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action	Written Reprimand		
Allegan County CMH Services	neglect class iii	Other	Employment Termination	Written Reprimand	Training	
Allegan County CMH Services	abuse class iii	Residential DD	Written Reprimand	Staff Transfer	Training	
Allegan County CMH Services	neglect class iii	Residential DD	Suspension	Training	Written Reprimand	
Allegan County CMH Services	abuse class iii	Residential MI	Staff Transfer	Written Reprimand	Verbal Counseling	
Allegan County CMH Services	neglect class iii	Residential MI	Written Reprimand	Suspension	Employment Termination	
AuSable Valley CMH	abuse class ii - nonaccidental act	Other	Substantiated; employee left prior to action			
AuSable Valley CMH	abuse class ii - unreasonable force	Other	Written Reprimand			
AuSable Valley CMH	abuse class ii - unreasonable force	Residential MI & DD	Employment Termination			
AuSable Valley CMH	abuse class ii - unreasonable force	Residential MI & DD	Suspension	Employment Termination		
AuSable Valley CMH	abuse class ii - exploitation	SIP	Suspension	Employment Termination		
AuSable Valley CMH	abuse class ii - nonaccidental act	SIP	Substantiated; employee left prior to action			
AuSable Valley CMH	abuse class ii - nonaccidental act	SIP	Suspension	Employment Termination		
AuSable Valley CMH	abuse class ii - nonaccidental act	SIP	Written Reprimand	Training		
AuSable Valley CMH	abuse class iii	SIP	Written Reprimand	Staff Transfer		
Barry	abuse class ii - exploitation	Residential DD	Employment Termination	Training		
Barry	abuse class ii - exploitation	Residential DD	Employment Termination	Training		
Barry	abuse class ii - exploitation	Residential DD	Employment Termination	Training		
Barry	abuse class ii - exploitation	Residential DD	Employment Termination	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Barry	abuse class ii - exploitation	Residential DD	Employment Termination	Training		
Barry	abuse class ii - exploitation	Residential DD	Employment Termination	Training		
Barry	abuse class ii - nonaccidental act	Residential DD	Employment Termination	Training		
Barry	abuse class ii - unreasonable force	Residential DD	Employment Termination	Training		
Bay-Arenac Behavioral Health	abuse class ii - exploitation	Other	Employment Termination	Other	Environmental Repair/Enhancement	
<b>Bay-Arenac Behavioral Health</b>	<b>abuse class ii - exploitation</b>	<b>Other</b>	<b>Policy Revision/Development</b>			
Bay-Arenac Behavioral Health	abuse class ii - unreasonable force	Other	Employment Termination			
Bay-Arenac Behavioral Health	abuse class ii - exploitation	Residential DD	Employment Termination	Policy Revision/Development		
Bay-Arenac Behavioral Health	abuse class iii	Residential DD	Employment Termination	Training		
<b>Bay-Arenac Behavioral Health</b>	<b>neglect class iii</b>	<b>Residential DD</b>	<b>Training</b>	<b>Written Counseling</b>	<b>Policy Revision/Development</b>	<b>Substantiated; employee left prior to action</b>
<b>Bay-Arenac Behavioral Health</b>	<b>neglect class iii</b>	<b>Residential DD</b>	<b>Training</b>	<b>Other</b>		
Bay-Arenac Behavioral Health	neglect class iii	Residential DD	Written Reprimand	Training		
Bay-Arenac Behavioral Health	abuse class iii	Residential MI & DD	Written Reprimand	Suspension	Training	
Bay-Arenac Behavioral Health	neglect class i	Residential MI & DD	Employment Termination	Other		
Bay-Arenac Behavioral Health	neglect class ii	Residential MI & DD	Substantiated; employee left prior to action	Written Reprimand	Training	
Bay-Arenac Behavioral Health	neglect class ii	Residential MI & DD	Suspension	Training		
Bay-Arenac Behavioral Health	neglect class ii	Residential MI & DD	Written Reprimand	Environmental Repair/Enhancement		
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Substantiated; employee left prior to action	Employment Termination	Training	
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Substantiated; employee left prior to action	Policy Revision/Development		
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Other	Training	Other	
<b>Bay-Arenac Behavioral Health</b>	<b>neglect class iii</b>	<b>Residential MI &amp; DD</b>	<b>Training</b>	Written Counseling		
<b>Bay-Arenac Behavioral Health</b>	<b>neglect class iii</b>	<b>Residential MI &amp; DD</b>	<b>Training</b>	Other		
<b>Bay-Arenac Behavioral Health</b>	<b>neglect class iii</b>	<b>Residential MI &amp; DD</b>	<b>Training</b>			
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Written Counseling	Training	Training	
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Written Reprimand	Other		
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Written Reprimand			
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Written Reprimand	Substantiated; employee left prior to action		
Bay-Arenac Behavioral Health	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Bay-Arenac Behavioral Health	retaliation/harassment	Residential MI & DD	Suspension	Employment Termination		
Bay-Arenac Behavioral Health	abuse class iii	SIP	Verbal Counseling	Written Reprimand		
Bay-Arenac Behavioral Health	neglect class ii	SIP	Employment Termination			
Bay-Arenac Behavioral Health	neglect class iii	SIP	Substantiated; employee left prior to action			
Bay-Arenac Behavioral Health	neglect class iii	SIP	Employment Termination			
Bay-Arenac Behavioral Health	neglect class iii	Supported Employment	Written Reprimand	Other	Other	
Berrien/Riverwood Center	neglect class iii	Other	Written Reprimand	Training		
Berrien/Riverwood Center	abuse class ii - nonaccidental act	Residential DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Berrien/Riverwood Center	neglect class ii - failure to report	Residential DD	Written Reprimand	Training		
Berrien/Riverwood Center	neglect class iii	Residential MI	Employment Termination			
Berrien/Riverwood Center	abuse class ii - unreasonable force	SIP	Employment Termination			
Berrien/Riverwood Center	abuse class ii - unreasonable force	SIP	Employment Termination			
Berrien/Riverwood Center	abuse class ii - unreasonable force	SIP	Employment Termination			
Berrien/Riverwood Center	abuse class ii - unreasonable force	SIP	Employment Termination			
<b>Berrien/Riverwood Center</b>	<b>abuse class iii</b>	<b>SIP</b>	<b>Written Counseling</b>	<b>Training</b>		
<b>Berrien/Riverwood Center</b>	<b>abuse class iii</b>	<b>SIP</b>	<b>Written Counseling</b>			
Berrien/Riverwood Center	abuse class iii	SIP	Written Reprimand	Training		
Berrien/Riverwood Center	neglect class iii	SIP	Written Reprimand	Training	Staff Transfer	
Centra Wellness Network	neglect class iii	Clubhouse/Drop-in Center	Verbal Counseling	Demotion		
Centra Wellness Network	neglect class iii	Other	Contract Action	Recipient Transfer to Another Provider/Site		
Centra Wellness Network	neglect class iii	Residential DD	Written Reprimand	Suspension		
CMH and SA Services of St Joseph Co	neglect class iii	Residential DD	Employment Termination			
CMH and SA Services of St Joseph Co	abuse class ii - unreasonable force	Residential MI	Written Reprimand	Demotion		
CMH and SA Services of St Joseph Co	abuse class ii - unreasonable force	Residential MI & DD	Written Reprimand	Training		
CMH Authority of Clinton Eaton Ingham Co	neglect class ii - failure to report	Day Program DD	Substantiated; employee left prior to action			
CMH Authority of Clinton Eaton Ingham Co	neglect class ii - failure to report	Day Program DD	Verbal Counseling			
CMH Authority of Clinton Eaton Ingham Co	abuse class ii - unreasonable force	Residential DD	Substantiated; employee left prior to action			
CMH Authority of Clinton Eaton Ingham Co	abuse class ii - unreasonable force	Residential DD	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
CMH Authority of Clinton Eaton Ingham Co	abuse class ii - unreasonable force	Residential DD	Suspension	Written Reprimand	Training	
CMH Authority of Clinton Eaton Ingham Co	abuse class ii - unreasonable force	Residential DD	Suspension	Training		
CMH Authority of Clinton Eaton Ingham Co	abuse class ii - unreasonable force	Residential DD	Suspension	Staff Transfer	Training	
CMH Authority of Clinton Eaton Ingham Co	abuse class ii - unreasonable force	Residential DD	Written Reprimand	Training		
CMH Authority of Clinton Eaton Ingham Co	abuse class iii	Residential DD	Suspension	Written Reprimand	Training	
CMH Authority of Clinton Eaton Ingham Co	abuse class iii	Residential DD	Suspension	Staff Transfer	Training	
<b>CMH Authority of Clinton Eaton Ingham Co</b>	<b>abuse class iii</b>	<b>Residential DD</b>	<b>Training</b>			
CMH Authority of Clinton Eaton Ingham Co	abuse class iii	Residential DD	Written Reprimand			
<b>CMH Authority of Clinton Eaton Ingham Co</b>	<b>neglect class i - failure to report</b>	<b>Residential DD</b>	<b>Other</b>			
CMH Authority of Clinton Eaton Ingham Co	neglect class ii - failure to report	Residential DD	Written Reprimand	Training		
CMH Authority of Clinton Eaton Ingham Co	neglect class iii	Residential DD	Employment Termination			
<b>CMH Authority of Clinton Eaton Ingham Co</b>	<b>neglect class iii</b>	<b>Residential DD</b>	<b>Other</b>			
<b>CMH Authority of Clinton Eaton Ingham Co</b>	<b>neglect class iii</b>	<b>Residential DD</b>	<b>Policy Revision/Development</b>			
<b>CMH Authority of Clinton Eaton Ingham Co</b>	<b>neglect class iii</b>	<b>Residential DD</b>	<b>Verbal Counseling</b>			
CMH Authority of Clinton Eaton Ingham Co	abuse class i	Residential MI	Employment Termination			
CMH Authority of Clinton Eaton Ingham Co	abuse class iii	Residential MI	Employment Termination			
CMH Authority of Clinton Eaton Ingham Co	abuse class iii	Residential MI	Written Reprimand			
CMH for Central Michigan	neglect class iii	Day Program DD	Employment Termination			
CMH for Central Michigan	abuse class ii - unreasonable force	Day Program MI	Employment Termination			
CMH for Central Michigan	neglect class iii	Other	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
CMH for Central Michigan	neglect class iii	Other	Substantiated; employee left prior to action			
CMH for Central Michigan	abuse class ii - nonaccidental act	Residential DD	Suspension	Training		
CMH for Central Michigan	abuse class ii - unreasonable force	Residential DD	Employment Termination			
CMH for Central Michigan	abuse class ii - unreasonable force	Residential DD	Verbal Counseling	Written Reprimand	Training	
CMH for Central Michigan	abuse class iii	Residential DD	Substantiated; employee left prior to action			
CMH for Central Michigan	abuse class iii	Residential DD	Suspension	Substantiated; employee left prior to action		
CMH for Central Michigan	neglect class ii - failure to report	Residential DD	Written Reprimand			
CMH for Central Michigan	neglect class iii	Residential DD	Written Reprimand	Training		
CMH for Central Michigan	neglect class iii	Residential DD	Written Reprimand	Training		
CMH for Central Michigan	neglect class iii	Residential DD	Written Reprimand			
CMH for Central Michigan	neglect class iii	Residential DD	Written Reprimand	Environmental Repair/Enhancement		
CMH for Central Michigan	neglect class iii - failure to report	Residential DD	Written Reprimand	Training		
CMH for Central Michigan	abuse class ii - exploitation	Residential MI	Employment Termination			
CMH for Central Michigan	abuse class iii	Residential MI	Suspension	Staff Transfer	Training	
CMH for Central Michigan	neglect class iii	Residential MI	Written Reprimand	Suspension		
CMH for Central Michigan	abuse class iii	Residential MI & DD	Substantiated; employee left prior to action			
CMH for Central Michigan	abuse class iii	Residential MI & DD	Substantiated; employee left prior to action			
CMH for Central Michigan	abuse class iii	Residential MI & DD	Substantiated; employee left prior to action			
CMH for Central Michigan	abuse class iii	Residential MI & DD	Substantiated; employee left prior to action			
CMH for Central Michigan	abuse class iii	Residential MI & DD	Suspension	Substantiated; employee left prior to action		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
CMH for Central Michigan	neglect class iii	Residential MI & DD	Substantiated; employee left prior to action	Policy Revision/Development		
CMH for Central Michigan	neglect class iii	Residential MI & DD	Written Reprimand	Suspension	Employment Termination	
CMH for Central Michigan	neglect class iii - failure to report	Residential MI & DD	Written Reprimand	Training		
CMH for Central Michigan	abuse class ii - exploitation	SIP	Demotion	Staff Transfer	Written Reprimand	
CMH for Central Michigan	abuse class ii - exploitation	SIP	Substantiated; employee left prior to action			
CMH for Central Michigan	abuse class ii - exploitation	SIP	Substantiated; employee left prior to action	Other		
CMH for Central Michigan	abuse class ii - exploitation	SIP	Employment Termination			
CMH for Central Michigan	abuse class ii - exploitation	SIP	Employment Termination			
CMH for Central Michigan	abuse class ii - exploitation	SIP	Written Reprimand	Substantiated; employee left prior to action	Plan of Service Revision	Other
CMH for Central Michigan	abuse class ii - exploitation	SIP	Written Reprimand			
CMH for Central Michigan	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action			
CMH for Central Michigan	abuse class ii - unreasonable force	SIP	Written Reprimand			
CMH for Central Michigan	abuse class iii	SIP	Employment Termination			
CMH for Central Michigan	abuse class iii	SIP	Employment Termination			
CMH for Central Michigan	abuse class iii	SIP	Suspension			
CMH for Central Michigan	abuse class iii	SIP	Suspension	Staff Transfer		
CMH for Central Michigan	abuse class iii	SIP	Written Reprimand			
CMH for Central Michigan	abuse class iii	SIP	Written Reprimand			
CMH for Central Michigan	neglect class ii	SIP	Written Reprimand			
CMH for Central Michigan	neglect class ii - failure to report	SIP	Written Reprimand			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
CMH for Central Michigan	neglect class iii	SIP	Substantiated; employee left prior to action	Written Reprimand	Training	
CMH for Central Michigan	neglect class iii	SIP	Substantiated; employee left prior to action			
CMH for Central Michigan	neglect class iii	SIP	Substantiated; employee left prior to action			
CMH for Central Michigan	neglect class iii	SIP	Employment Termination			
CMH for Central Michigan	neglect class iii	SIP	Employment Termination			
CMH for Central Michigan	neglect class iii	SIP	Employment Termination			
CMH for Central Michigan	neglect class iii	SIP	Employment Termination			
CMH for Central Michigan	neglect class iii	SIP	Employment Termination			
CMH for Central Michigan	neglect class iii	SIP	Training	Employment Termination		
CMH for Central Michigan	neglect class iii	SIP	Written Reprimand	Training		
CMH for Central Michigan	neglect class iii	SIP	Written Reprimand	Staff Transfer		
CMH for Central Michigan	neglect class iii	SIP	Written Reprimand	Staff Transfer	Training	
CMH for Central Michigan	neglect class iii	SIP	Written Reprimand			
CMH for Central Michigan	neglect class iii - failure to report	SIP	Employment Termination			
CMH for Central Michigan	abuse class iii	Workshop (prevocational)	Written Reprimand			
CMH for Ottawa County	abuse class iii	Residential DD	Written Reprimand	Substantiated; employee left prior to action		
CMH for Ottawa County	neglect class iii	Residential DD	Employment Termination	Substantiated; employee left prior to action		
CMH for Ottawa County	neglect class iii	Residential DD	Suspension	Training	Policy Revision/Development	
CMH for Ottawa County	neglect class iii	Residential DD	Written Reprimand	Training		
CMH for Ottawa County	neglect class iii	Residential DD	Written Reprimand	Training		
CMH for Ottawa County	abuse class ii - exploitation	Residential MI & DD	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
CMH for Ottawa County	abuse class ii - unreasonable force	Residential MI & DD	Suspension	Staff Transfer		
CMH for Ottawa County	abuse class iii	Residential MI & DD	Employment Termination			
Copper Country CMH Services	abuse class ii - exploitation	Residential DD	Employment Termination			
Copper Country CMH Services	abuse class iii	Residential DD	Substantiated; employee left prior to action			
Copper Country CMH Services	neglect class iii	Residential DD	Written Reprimand			
Copper Country CMH Services	neglect class iii	Residential DD	Written Reprimand			
Copper Country CMH Services	neglect class iii	Residential MI	Written Reprimand	Written Reprimand		
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	ACT	Suspension	Employment Termination		
Detroit Wayne MH Authority	abuse class i - sexual abuse	Day Program DD	Employment Termination			
Detroit Wayne MH Authority	abuse class i - sexual abuse	Day Program DD	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - exploitation	Day Program DD	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	Day Program DD	Suspension	Employment Termination		
Detroit Wayne MH Authority	abuse class iii	Day Program DD	Employment Termination			
Detroit Wayne MH Authority	neglect class ii	Day Program DD	Suspension	Staff Transfer		
<b>Detroit Wayne MH Authority</b>	<b>neglect class iii</b>	<b>Day Program DD</b>	<b>Written Counseling</b>			
Detroit Wayne MH Authority	neglect class iii	Day Program DD	Written Reprimand	Training		
<b>Detroit Wayne MH Authority</b>	<b>abuse class ii - unreasonable force</b>	<b>Day Program MI</b>	<b>Written Counseling</b>			
Detroit Wayne MH Authority	neglect class iii	Day Program MI	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - exploitation	Other	Suspension			
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	Other	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Other	Staff Transfer	Employment Termination		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Other	Suspension	Staff Transfer		
<b>Detroit Wayne MH Authority</b>	<b>abuse class ii - unreasonable force</b>	<b>Other</b>	<b>Written Counseling</b>			
Detroit Wayne MH Authority	abuse class iii	Other	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Other	Suspension	Recipient Transfer to Another Provider/Site		
Detroit Wayne MH Authority	abuse class iii	Other	Suspension	Staff Transfer	Substantiated; employee left prior to action	
Detroit Wayne MH Authority	neglect class ii	Other	Suspension			
<b>Detroit Wayne MH Authority</b>	<b>neglect class ii</b>	<b>Other</b>	<b>Written Counseling</b>	<b>Training</b>		
Detroit Wayne MH Authority	neglect class ii	Other	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Other	Employment Termination	Written Counseling		
Detroit Wayne MH Authority	neglect class iii	Other	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Other	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Other	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Other	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Other	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Other	Staff Transfer	Employment Termination		
Detroit Wayne MH Authority	neglect class iii	Other	Staff Transfer	Written Reprimand		
Detroit Wayne MH Authority	neglect class iii	Other	Staff Transfer			
Detroit Wayne MH Authority	neglect class iii	Other	Suspension			
Detroit Wayne MH Authority	neglect class iii	Other	Suspension	Staff Transfer	Written Counseling	
Detroit Wayne MH Authority	neglect class iii	Other	Written Counseling	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	neglect class iii	Other	Written Counseling	Other		
Detroit Wayne MH Authority	neglect class iii	Other	Written Counseling			
Detroit Wayne MH Authority	neglect class iii	Other	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Other	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Other	Written Reprimand			
Detroit Wayne MH Authority	abuse class ii - emotional harm	Out Patient	Written Reprimand	Written Reprimand		
Detroit Wayne MH Authority	abuse class ii - exploitation	Out Patient	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - exploitation	Out Patient	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - exploitation	Out Patient	Training	Written Reprimand		
Detroit Wayne MH Authority	abuse class ii - exploitation	Out Patient	Training	Written Reprimand		
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Out Patient	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Out Patient	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Out Patient	Training	Written Reprimand		
Detroit Wayne MH Authority	abuse class iii	Out Patient	Written Reprimand	Training		
Detroit Wayne MH Authority	neglect class ii - failure to report	Out Patient	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Out Patient	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	abuse class ii - exploitation	Partial Hospitalization	Suspension	Training		
Detroit Wayne MH Authority	abuse class ii - exploitation	Residential DD	Contract Action			
Detroit Wayne MH Authority	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	abuse class ii - exploitation	Residential DD	Suspension	Employment Termination		
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	Residential DD	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	Residential DD	Suspension	Substantiated; employee left prior to action		
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	Residential DD	Suspension			
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	Residential DD	Suspension	Employment Termination		
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Staff Transfer			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Staff Transfer			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Staff Transfer	Written Reprimand		
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Staff Transfer			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Suspension	Employment Termination		
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Suspension	Training		
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Suspension			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Suspension			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential DD	Verbal Counseling	Staff Transfer	Training	
Detroit Wayne MH Authority	abuse class iii	Residential DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	abuse class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Residential DD	Employment Termination	Contract Action		
Detroit Wayne MH Authority	abuse class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Residential DD	Staff Transfer			
Detroit Wayne MH Authority	abuse class iii	Residential DD	Suspension	Employment Termination		
Detroit Wayne MH Authority	abuse class iii	Residential DD	Suspension			
Detroit Wayne MH Authority	abuse class iii	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	abuse class iii	Residential DD	Written Reprimand	Training	Demotion	Training
Detroit Wayne MH Authority	neglect class i	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class i	Residential DD	Written Reprimand	Training		
Detroit Wayne MH Authority	neglect class i	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	neglect class i - failure to report	Residential DD	Suspension	Training		
Detroit Wayne MH Authority	neglect class ii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class ii	Residential DD	Other	Written Reprimand		
Detroit Wayne MH Authority	neglect class ii	Residential DD	Staff Transfer			
Detroit Wayne MH Authority	neglect class ii	Residential DD	Suspension	Staff Transfer		
Detroit Wayne MH Authority	neglect class ii	Residential DD	Suspension	Verbal Counseling	Training	

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	neglect class ii	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	neglect class ii - failure to report	Residential DD	Written Reprimand	Substantiated; employee left prior to action		
Detroit Wayne MH Authority	neglect class ii - failure to report	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Demotion	Training		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination	Other	Policy Revision/Development	
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination	Written Reprimand		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Other	Written Reprimand		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Recipient Transfer to Another Provider/Site			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension	Employment Termination		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension	Employment Termination		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension	Training	Written Reprimand	
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension	Training	Staff Transfer	
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension	Employment Termination	Written Reprimand	Staff Transfer
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Suspension			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Counseling	Training		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand	Substantiated; employee left prior to action		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand	Training	Staff Transfer	
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand	Training		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand	Training		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand	Training		
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	Residential DD	Written Reprimand			
Detroit Wayne MH Authority	abuse class i - sexual abuse	Residential MI	Employment Termination			
Detroit Wayne MH Authority	abuse class i - sexual abuse	Residential MI	Written Reprimand	Suspension		
Detroit Wayne MH Authority	abuse class ii - exploitation	Residential MI	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - exploitation	Residential MI	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	abuse class ii - exploitation	Residential MI	Verbal Counseling	Training	Contract Action	
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	Residential MI	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential MI	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential MI	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - unreasonable force	Residential MI	Suspension			
Detroit Wayne MH Authority	abuse class iii	Residential MI	Contract Action			
Detroit Wayne MH Authority	abuse class iii	Residential MI	Employment Termination	Training		
Detroit Wayne MH Authority	abuse class iii	Residential MI	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Residential MI	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Residential MI	Other	Contract Action		
Detroit Wayne MH Authority	abuse class iii	Residential MI	Staff Transfer			
Detroit Wayne MH Authority	abuse class iii	Residential MI	Suspension	Substantiated; employee left prior to action		
Detroit Wayne MH Authority	abuse class iii	Residential MI	Suspension	Other	Employment Termination	
Detroit Wayne MH Authority	abuse class iii	Residential MI	Suspension	Training		
Detroit Wayne MH Authority	abuse class iii	Residential MI	Suspension			
Detroit Wayne MH Authority	abuse class iii	Residential MI	Written Reprimand			
Detroit Wayne MH Authority	neglect class i	Residential MI	Suspension	Training		
Detroit Wayne MH Authority	neglect class ii	Residential MI	Suspension			
Detroit Wayne MH Authority	neglect class ii	Residential MI	Written Reprimand	Training		
Detroit Wayne MH Authority	neglect class iii	Residential MI	Contract Action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	neglect class iii	Residential MI	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential MI	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential MI	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential MI	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential MI	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential MI	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Residential MI	Suspension	Training		
Detroit Wayne MH Authority	neglect class iii	Residential MI	Suspension			
<b>Detroit Wayne MH Authority</b>	<b>neglect class iii</b>	<b>Residential MI</b>	<b>Verbal Counseling</b>	<b>Written Counseling</b>		
<b>Detroit Wayne MH Authority</b>	<b>neglect class iii</b>	<b>Residential MI</b>	<b>Written Counseling</b>	<b>Training</b>		
Detroit Wayne MH Authority	neglect class iii	Residential MI	Written Reprimand	Training		
Detroit Wayne MH Authority	neglect class iii	Residential MI	Written Reprimand	Suspension	Training	
Detroit Wayne MH Authority	neglect class iii	Residential MI	Written Reprimand	Training		
Detroit Wayne MH Authority	neglect class iii	Residential MI	Written Reprimand			
Detroit Wayne MH Authority	neglect class iii	SIP	Employment Termination			
Detroit Wayne MH Authority	abuse class ii - exploitation	Supported Employment	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Supported Employment	Written Reprimand			
Detroit Wayne MH Authority	abuse class ii - nonaccidental act	Workshop (Prevocational)	Employment Termination			
Detroit Wayne MH Authority	abuse class iii	Workshop (Prevocational)	Employment Termination			
Detroit Wayne MH Authority	neglect class iii	Workshop (Prevocational)	Written Reprimand	Training	Other	

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Detroit Wayne MH Authority	neglect class iii - failure to report	Workshop (Prevocational)	Training	Written Reprimand		
Genesee Health System	neglect class iii		Written Reprimand	Training		
Genesee Health System	abuse class ii - unreasonable force	Day Program DD	Employment Termination			
Genesee Health System	abuse class ii - unreasonable force	Day Program DD	Employment Termination			
Genesee Health System	abuse class ii - unreasonable force	Day Program DD	Suspension			
Genesee Health System	abuse class ii - unreasonable force	Day Program DD	Written Reprimand			
Genesee Health System	neglect class iii	Day Program DD	Written Reprimand			
<b>Genesee Health System</b>	<b>neglect class iii - failure to report</b>	<b>Day Program DD</b>	<b>Verbal Counseling</b>	<b>Training</b>		
<b>Genesee Health System</b>	<b>neglect class iii - failure to report</b>	<b>Day Program DD</b>	<b>Verbal Counseling</b>	<b>Training</b>		
Genesee Health System	neglect class iii - failure to report	Day Program DD	Written Reprimand			
Genesee Health System	abuse class iii	Other	Substantiated; employee left prior to action	Other		
Genesee Health System	abuse class iii	Other	Employment Termination			
Genesee Health System	abuse class iii	Other	Employment Termination			
Genesee Health System	neglect class i	Other	Suspension			
Genesee Health System	neglect class iii	Other	Substantiated; employee left prior to action			
Genesee Health System	neglect class iii	Other	Written Reprimand	Other		
Genesee Health System	abuse class ii - nonaccidental act	Residential DD	Employment Termination			
Genesee Health System	abuse class ii - unreasonable force	Residential DD	Written Reprimand			
Genesee Health System	neglect class i	Residential DD	Employment Termination	Training		
Genesee Health System	neglect class i	Residential DD	Employment Termination	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Genesee Health System	neglect class i	Residential DD	Employment Termination	Training		
Genesee Health System	neglect class ii	Residential DD	Substantiated; employee left prior to action	Other		
Genesee Health System	neglect class ii	Residential DD	Substantiated; employee left prior to action	Training		
Genesee Health System	neglect class ii	Residential DD	Written Counseling	Suspension	Training	
Genesee Health System	neglect class ii	Residential DD	Written Reprimand	Training	Other	
Genesee Health System	neglect class ii	Residential DD	Written Reprimand	Training	Other	
Genesee Health System	neglect class ii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class ii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class ii - failure to report	Residential DD	Substantiated; employee left prior to action	Other		
Genesee Health System	neglect class ii - failure to report	Residential DD	Substantiated; employee left prior to action	Other		
Genesee Health System	neglect class ii - failure to report	Residential DD	Substantiated; employee left prior to action	Other		
Genesee Health System	neglect class ii - failure to report	Residential DD	Substantiated; employee left prior to action	Other		
Genesee Health System	neglect class ii - failure to report	Residential DD	Substantiated; employee left prior to action	Verbal Counseling	Training	
Genesee Health System	neglect class ii - failure to report	Residential DD	Substantiated; employee left prior to action			
Genesee Health System	neglect class ii - failure to report	Residential DD	Substantiated; employee left prior to action			
Genesee Health System	neglect class ii - failure to report	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class ii - failure to report	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class ii - failure to report	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Genesee Health System	neglect class iii	Residential DD	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Genesee Health System	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Genesee Health System	neglect class iii	Residential DD	Substantiated; employee left prior to action	Training		
Genesee Health System	neglect class iii	Residential DD	Employment Termination	Policy Revision/Development	Training	
Genesee Health System	neglect class iii	Residential DD	Employment Termination	Environmental Repair/Enhancement	Training	
Genesee Health System	neglect class iii	Residential DD	Suspension			
Genesee Health System	neglect class iii	Residential DD	Suspension	Training	Other	
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training	Other	
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training	Other	
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training	Other	
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training	Policy Revision/Development	
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training	Policy Revision/Development	
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Genesee Health System	neglect class iii	Residential DD	Written Reprimand			
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential DD	Written Reprimand			
Genesee Health System	neglect class iii	Residential DD	Written Reprimand	Suspension	Training	
Genesee Health System	neglect class iii	Residential DD	Written Reprimand			
Genesee Health System	neglect class iii	Residential DD	Written Reprimand			
Genesee Health System	neglect class iii - failure to report	Residential DD	Suspension	Training		
Genesee Health System	retaliation/harassment	Residential DD	Written Reprimand	Training	Other	
Genesee Health System	retaliation/harassment	Residential DD	Written Reprimand	Training		
Genesee Health System	abuse class iii	Residential MI	Written Reprimand			
Genesee Health System	abuse class ii - nonaccidental act	Residential MI/DD	Employment Termination			
Genesee Health System	abuse class iii	Residential MI/DD	Employment Termination			
<b>Genesee Health System</b>	<b>abuse class iii</b>	<b>Residential MI/DD</b>	<b>Verbal Counseling</b>			
Genesee Health System	abuse class iii	Residential MI/DD	Written Reprimand	Suspension		
Genesee Health System	abuse class iii	Residential MI/DD	Written Reprimand	Suspension		
Genesee Health System	abuse class iii	Residential MI/DD	Written Reprimand	Suspension	Training	
Genesee Health System	neglect class ii - failure to report	Residential MI/DD	Substantiated; employee left prior to action			
Genesee Health System	neglect class ii - failure to report	Residential MI/DD	Written Reprimand	Training		
Genesee Health System	neglect class ii - failure to report	Residential MI/DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Genesee Health System	neglect class iii	Residential MI/DD	Substantiated; employee left prior to action			
Genesee Health System	neglect class iii	Residential MI/DD	Employment Termination			
Genesee Health System	neglect class iii	Residential MI/DD	Employment Termination			
Genesee Health System	neglect class iii	Residential MI/DD	Employment Termination			
Genesee Health System	neglect class iii	Residential MI/DD	Employment Termination			
Genesee Health System	neglect class iii	Residential MI/DD	Other	Substantiated; employee left prior to action		
Genesee Health System	neglect class iii	Residential MI/DD	Suspension	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Suspension			
Genesee Health System	neglect class iii	Residential MI/DD	Suspension			
Genesee Health System	neglect class iii	Residential MI/DD	Suspension	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Counseling	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Counseling	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Counseling	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Counseling	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Counseling	Suspension	Training	
Genesee Health System	neglect class iii	Residential MI/DD	Written Counseling	Suspension	Training	
Genesee Health System	neglect class iii	Residential MI/DD	Written Counseling	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Reprimand	Training	Policy Revision/Development	



Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Genesee Health System	neglect class iii	Residential MI/DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Reprimand			
Genesee Health System	neglect class iii	Residential MI/DD	Written Reprimand	Training		
Genesee Health System	neglect class iii	Residential MI/DD	Written Reprimand	Training		
Genesee Health System	abuse class iii	Workshop (prevocational)	Suspension	Training		
Gogebic County CMH Services	abuse class iii	Residential MI & DD	Suspension	Written Reprimand		
Gratiot Integrated Health Network	neglect class i	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - nonaccidental act	Other	Employment Termination			
HealthWest CMH Services	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - exploitation	Residential DD	Employment Termination			
HealthWest CMH Services	abuse class ii - exploitation	Residential DD	Written Reprimand			
HealthWest CMH Services	abuse class ii - nonaccidental act	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - unreasonable force	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class ii	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class ii	Residential DD	Written Reprimand			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
HealthWest CMH Services	neglect class ii - failure to report	Residential DD	Policy Revision/Development			
HealthWest CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential DD	Written Reprimand			
HealthWest CMH Services	neglect class iii	Residential DD	Written Reprimand			
HealthWest CMH Services	neglect class iii	Residential DD	Written Reprimand			
<b>HealthWest CMH Services</b>	<b>neglect class iii - failure to report</b>	<b>Residential DD</b>	<b>Written Counseling</b>			
<b>HealthWest CMH Services</b>	<b>neglect class iii - failure to report</b>	<b>Residential DD</b>	<b>Written Counseling</b>			
<b>HealthWest CMH Services</b>	<b>neglect class iii - failure to report</b>	<b>Residential DD</b>	<b>Written Counseling</b>			
<b>HealthWest CMH Services</b>	<b>neglect class iii - failure to report</b>	<b>Residential DD</b>	<b>Written Counseling</b>			
<b>HealthWest CMH Services</b>	<b>neglect class iii - failure to report</b>	<b>Residential DD</b>	<b>Written Counseling</b>			
<b>HealthWest CMH Services</b>	<b>neglect class iii - failure to report</b>	<b>Residential DD</b>	<b>Written Counseling</b>			
HealthWest CMH Services	retaliation/harassment	Residential DD	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - unreasonable force	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class iii	Residential MI	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
HealthWest CMH Services	abuse class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - unreasonable force	Residential MI & DD	Substantiated; employee left prior to action			
HealthWest CMH Services	abuse class ii - unreasonable force	Residential MI & DD	Written Reprimand			
HealthWest CMH Services	neglect class iii	Residential MI & DD	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class ii	SIP	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	SIP	Written Reprimand			
HealthWest CMH Services	neglect class iii	Supported Employment	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Supported Employment	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Supported Employment	Substantiated; employee left prior to action			
HealthWest CMH Services	neglect class iii	Supported Employment	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
HealthWest CMH Services	neglect class iii	Supported Employment	Substantiated; employee left prior to action			
Hiawatha Behavioral Health	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Hiawatha Behavioral Health	abuse class ii - unreasonable force	Residential MI	Substantiated; employee left prior to action	Training		
Hiawatha Behavioral Health	abuse class iii	Residential MI	Substantiated; employee left prior to action			
Hiawatha Behavioral Health	abuse class ii - unreasonable force	Residential MI & DD	Employment Termination			
Hiawatha Behavioral Health	neglect class i	Residential MI & DD	Written Reprimand	Training		
Hiawatha Behavioral Health	neglect class iii	Residential MI & DD	Written Reprimand			
Hiawatha Behavioral Health	neglect class iii	Residential MI & DD	Written Reprimand			
Huron Behavioral Health Services	abuse class ii - exploitation	Residential DD	Employment Termination			
Huron Behavioral Health Services	neglect class iii	Residential DD	Written Reprimand	Training		
Huron Behavioral Health Services	neglect class iii	Residential DD	Written Reprimand	Training		
<b>Huron Behavioral Health Services</b>	<b>neglect class iii</b>	<b>Residential MI &amp; DD</b>	<b>Written Counseling</b>			
Kalamazoo CMH & SA Services	neglect class ii - failure to report	ACT	Training	Written Reprimand		
Kalamazoo CMH & SA Services	neglect class iii	ACT	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii - failure to report	ACT	Written Reprimand			
Kalamazoo CMH & SA Services	abuse class ii - nonaccidental act	Case Management	Written Counseling	Written Reprimand		
Kalamazoo CMH & SA Services	neglect class iii	Case Management	Plan of Service Revision	Environmental Repair/Enhancement	Training	Written Reprimand
Kalamazoo CMH & SA Services	neglect class iii	Case Management	Training	Written Reprimand		
<b>Kalamazoo CMH &amp; SA Services</b>	<b>neglect class iii</b>	<b>Case Management</b>	<b>Written Counseling</b>			
Kalamazoo CMH & SA Services	neglect class iii	Case Management	Written Reprimand			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Kalamazoo CMH & SA Services	neglect class ii	Clubhouse	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii	Clubhouse	Policy Revision/Development	Written Reprimand		
Kalamazoo CMH & SA Services	abuse class ii - nonaccidental act	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	abuse class ii - nonaccidental act	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	abuse class ii - unreasonable force	Mixed Residential (MI/DD)	Suspension	Training	Written Reprimand	
Kalamazoo CMH & SA Services	abuse class ii - unreasonable force	Mixed Residential (MI/DD)	Suspension	Training	Written Reprimand	
Kalamazoo CMH & SA Services	abuse class ii - unreasonable force	Mixed Residential (MI/DD)	Suspension	Training	Written Reprimand	
Kalamazoo CMH & SA Services	abuse class ii - unreasonable force	Mixed Residential (MI/DD)	Suspension	Training	Verbal Counseling	Written Reprimand
Kalamazoo CMH & SA Services	abuse class ii - unreasonable force	Mixed Residential (MI/DD)	Training	Written Reprimand	Training	
Kalamazoo CMH & SA Services	abuse class ii - unreasonable force	Mixed Residential (MI/DD)	Training	Written Reprimand		
Kalamazoo CMH & SA Services	abuse class ii - unreasonable force	Mixed Residential (MI/DD)	Training	Written Reprimand		Written Reprimand
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Demotion	Staff Transfer	Suspension	Training
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Employment Termination	Written Reprimand		
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Staff Transfer	Suspension		
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Suspension	Training	Written Reprimand	
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Suspension	Training		
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Training	Written Reprimand		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Kalamazoo CMH & SA Services	abuse class iii	Mixed Residential (MI/DD)	Written Reprimand	Training		
Kalamazoo CMH & SA Services	neglect class ii	Mixed Residential (MI/DD)	Plan of Service Revision	Training	Written Reprimand	
Kalamazoo CMH & SA Services	neglect class ii	Mixed Residential (MI/DD)	Training	Written Reprimand		
Kalamazoo CMH & SA Services	neglect class ii - failure to report	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	neglect class ii - failure to report	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	neglect class ii - failure to report	Mixed Residential (MI/DD)	Training	Written Reprimand		
Kalamazoo CMH & SA Services	neglect class ii - failure to report	Mixed Residential (MI/DD)	Training	Written Reprimand		
Kalamazoo CMH & SA Services	neglect class ii - failure to report	Mixed Residential (MI/DD)	Training	Written Reprimand		
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Contract Action	Policy Revision/Development	Training	
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Contract Action	Policy Revision/Development	Training	Verbal Counseling
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Employment Termination	Training		
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Environmental Repair/Enhancement	Written Reprimand		
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Recipient Transfer to Another Provider/Site	Training	Written Reprimand	
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Training	Verbal Counseling	Written Reprimand	
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Written Counseling			
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii	Mixed Residential (MI/DD)	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii - failure to report	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	neglect class iii - failure to report	Mixed Residential (MI/DD)	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Kalamazoo CMH & SA Services	neglect class iii - failure to report	Mixed Residential (MI/DD)	Training	Employment Termination		
Kalamazoo CMH & SA Services	retaliation/harassment	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	retaliation/harassment	Mixed Residential (MI/DD)	Employment Termination			
Kalamazoo CMH & SA Services	neglect class i	Outpatient	Plan of Service Revision	Policy Revision/Development	Written Reprimand	
Kalamazoo CMH & SA Services	abuse class ii - exploitation	Residential DD	Employment Termination			
Kalamazoo CMH & SA Services	abuse class ii - unreasonable force	Residential DD	Employment Termination			
Kalamazoo CMH & SA Services	abuse class ii - unreasonable force	Residential DD	Staff Transfer	Suspension		
Kalamazoo CMH & SA Services	abuse class iii	Residential DD	Employment Termination			Written Reprimand
Kalamazoo CMH & SA Services	abuse class iii	Residential DD	Staff Transfer	Suspension		
Kalamazoo CMH & SA Services	abuse class iii	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	abuse class iii	Residential DD	Written Reprimand	Training		
Kalamazoo CMH & SA Services	neglect class ii - failure to report	Residential DD	Demotion	Staff Transfer	Suspension	Written Reprimand
Kalamazoo CMH & SA Services	neglect class ii - failure to report	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class ii - failure to report	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Contract Action			
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Employment Termination			
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Plan of Service Revision	Policy Revision/Development	Written Reprimand	
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Policy Revision/Development	Written Reprimand		
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Suspension	Training	Verbal Counseling	
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Verbal Counseling	Written Reprimand		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii - failure to report	Residential DD	Employment Termination			
Kalamazoo CMH & SA Services	neglect class iii - failure to report	Residential DD	Training	Verbal Counseling	Written Reprimand	
Kalamazoo CMH & SA Services	neglect class iii - failure to report	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii - failure to report	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii - failure to report	Residential DD	Written Reprimand			
Kalamazoo CMH & SA Services	abuse class iii	SIP	Suspension			
Kalamazoo CMH & SA Services	neglect class ii	SIP	Suspension			
Kalamazoo CMH & SA Services	neglect class ii	SIP	Verbal Counseling	Written Reprimand		
<b>Kalamazoo CMH &amp; SA Services</b>	<b>neglect class ii</b>	<b>SIP</b>	<b>Written Counseling</b>			
Kalamazoo CMH & SA Services	neglect class ii - failure to report	SIP	Written Reprimand			
Kalamazoo CMH & SA Services	neglect class iii	SIP	Training	Verbal Counseling	Written Reprimand	
Kalamazoo CMH & SA Services	neglect class iii	SIP	Training	Written Reprimand		
<b>Kalamazoo CMH &amp; SA Services</b>	<b>neglect class iii</b>	<b>SIP</b>	<b>unknown</b>			
<b>Kalamazoo CMH &amp; SA Services</b>	<b>neglect class iii</b>	<b>SIP</b>	<b>unknown</b>			
Kalamazoo CMH & SA Services	neglect class iii - failure to report	SIP	Employment Termination			
Lapeer County CMH Services	neglect class iii	Residential DD	Employment Termination	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Lapeer County CMH Services	neglect class iii	Residential DD	Written Reprimand	Training		
Lapeer County CMH Services	neglect class iii	Residential DD	Written Reprimand	Training		
Lapeer County CMH Services	neglect class iii	Residential DD	Written Reprimand	Training		
Lapeer County CMH Services	neglect class iii	Residential DD	Written Reprimand	Training		
Lapeer County CMH Services	neglect class iii	Residential DD	Written Reprimand	Training		
Lapeer County CMH Services	neglect class iii	Residential DD	Written Reprimand	Training		
<b>Lapeer County CMH Services</b>	<b>abuse class ii - exploitation</b>	<b>Residential MI</b>	<b>Policy Revision/Development</b>	<b>Training</b>		
<b>Lapeer County CMH Services</b>	<b>abuse class ii - exploitation</b>	<b>Residential MI</b>	<b>Policy Revision/Development</b>	<b>Training</b>		
Lapeer County CMH Services	abuse class ii - nonaccidental act	Residential MI	Employment Termination			
Lapeer County CMH Services	abuse class iii	Residential MI & DD	Employment Termination			
Lapeer County CMH Services	abuse class iii	Residential MI & DD	Employment Termination			
Lapeer County CMH Services	neglect class iii	Residential MI & DD	Employment Termination	Training		
Lapeer County CMH Services	neglect class iii	Residential MI & DD	Employment Termination	Training		
Lapeer County CMH Services	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Lapeer County CMH Services	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Lapeer County CMH Services	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Lapeer County CMH Services	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Lapeer County CMH Services	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Lenawee County CMH Authority	abuse class ii - unreasonable force	Day Program DD	Written Reprimand	Training		
Lenawee County CMH Authority	neglect class ii - failure to report	Residential DD	Written Reprimand			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Lenawee County CMH Authority	neglect class ii - failure to report	Residential DD	Written Reprimand	Training		
Lenawee County CMH Authority	neglect class ii - failure to report	Residential DD	Written Reprimand	Training		
Lenawee County CMH Authority	neglect class iii	Residential DD	Substantiated; employee left prior to action	Training		
Lenawee County CMH Authority	neglect class iii	Residential DD	Written Reprimand	Training		
Lenawee County CMH Authority	neglect class iii - failure to report	Residential DD	Written Reprimand	Training		
Lenawee County CMH Authority	neglect class iii - failure to report	Residential DD	Written Reprimand	Training		
Lenawee County CMH Authority	abuse class iii	Residential MI	Substantiated; employee left prior to action			
Lenawee County CMH Authority	abuse class ii - exploitation	SIP	Substantiated; employee left prior to action			
Lifeways	abuse class ii - exploitation	Case Management	Employment Termination			
Lifeways	abuse class ii - exploitation	Case Management	Employment Termination			
Lifeways	abuse class ii - exploitation	Case Management	Employment Termination			
Lifeways	abuse class ii - exploitation	Case Management	Employment Termination			
Lifeways	abuse class ii - unreasonable force	Residential DD	Employment Termination			
Lifeways	abuse class ii - unreasonable force	Residential DD	Employment Termination			
Lifeways	abuse class ii - unreasonable force	Residential DD	Written Reprimand			
Lifeways	neglect class ii - failure to report	Residential DD	Written Reprimand			
Lifeways	neglect class ii - failure to report	Residential DD	Written Reprimand			
Lifeways	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Lifeways	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Lifeways	neglect class iii	Residential DD	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Lifeways	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Lifeways	neglect class iii	Residential DD	Employment Termination			
Lifeways	abuse class i - sexual abuse	Residential MI	Employment Termination			
Lifeways	abuse class ii - nonaccidental act	Residential MI	Suspension			
Lifeways	abuse class ii - nonaccidental act	Residential MI	Written Reprimand			
Lifeways	abuse class ii - nonaccidental act	Residential MI	Written Reprimand			
Lifeways	abuse class ii - unreasonable force	Residential MI	Employment Termination			
Lifeways	abuse class ii - unreasonable force	Residential MI	Employment Termination			
Lifeways	abuse class ii - unreasonable force	Residential MI	Suspension			
Lifeways	abuse class ii - unreasonable force	Residential MI	Written Reprimand			
Lifeways	abuse class iii	Residential MI	Substantiated; employee left prior to action			
Lifeways	neglect class iii	Residential MI	Written Counseling			
Lifeways	abuse class ii - unreasonable force	Residential MI & DD	Suspension			
Lifeways	abuse class ii - unreasonable force	Residential MI & DD	Written Reprimand			
Lifeways	abuse class iii	Residential MI & DD	Written Counseling	Staff Transfer	Training	
<b>Lifeways</b>	<b>abuse class ii - unreasonable force</b>	<b>Residential MI/DD</b>	<b>Written Counseling</b>			
<b>Lifeways</b>	<b>abuse class ii - unreasonable force</b>	<b>Residential MI/DD</b>	<b>Written Counseling</b>			
Lifeways	abuse class ii - unreasonable force	Residential MI/DD	Written Counseling	Suspension		
Lifeways	abuse class iii	Residential MI/DD	Written Counseling	Staff Transfer	Training	
Lifeways	neglect class iii	Residential MI/DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Lifeways	neglect class iii	Residential MI/DD	Employment Termination			
Lifeways	neglect class iii	Residential MI/DD	Recipient Transfer to another Provider/Site			
Lifeways	neglect class iii - failure to report	Residential MI/DD	Employment Termination			
Lifeways	abuse class ii - nonaccidental act	SIP	Employment Termination			
<b>Lifeways</b>	<b>abuse class ii - nonaccidental act</b>	<b>SIP</b>	<b>Written Counseling</b>			
Lifeways	abuse class ii - nonaccidental act	SIP	Written Reprimand			
Lifeways	abuse class ii - nonaccidental act	SIP	Written Reprimand			
Lifeways	abuse class ii - nonaccidental act	SIP	Written Reprimand			
Lifeways	abuse class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Substantiated; employee left prior to action			
Lifeways	neglect class iii	SIP	Employment Termination			
<b>Lifeways</b>	<b>neglect class iii</b>	<b>SIP</b>	<b>Training</b>	<b>Written Counseling</b>		
<b>Lifeways</b>	<b>neglect class iii</b>	<b>SIP</b>	<b>Training</b>	<b>Written Counseling</b>		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Livingston County CMH Services	neglect class iii	Case Management	Written Reprimand	Training		
Livingston County CMH Services	neglect class iii	Day Program DD	Employment Termination			
Livingston County CMH Services	neglect class iii	Outpatient	Written Reprimand	Training		
Livingston County CMH Services	abuse class ii - unreasonable force	Residential DD	Written Reprimand			
Livingston County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Written Reprimand	Employment Termination	
Livingston County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Written Reprimand	Employment Termination	
Livingston County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action			
Livingston County CMH Services	neglect class iii	Residential DD	Employment Termination			
Livingston County CMH Services	neglect class iii	Residential DD	Employment Termination			
Livingston County CMH Services	neglect class iii	Residential DD	Written Reprimand	Training		
<b>Livingston County CMH Services</b>	<b>neglect class iii - failure to report</b>	<b>Residential DD</b>	<b>Written Counseling</b>	<b>Training</b>		
Livingston County CMH Services	neglect class iii	SIP	Substantiated; employee left prior to action	Written Reprimand		
Livingston County CMH Services	neglect class iii	SIP	Substantiated; employee left prior to action	Written Reprimand		
Livingston County CMH Services	neglect class iii	SIP	Employment Termination			
<b>Livingston County CMH Services</b>	<b>neglect class iii</b>	<b>SIP</b>	<b>Other</b>			
Livingston County CMH Services	neglect class iii	SIP	Written Reprimand	Training		
Livingston County CMH Services	neglect class iii	SIP	Written Reprimand	Training		
Livingston County CMH Services	neglect class iii	SIP	Written Reprimand	Training		
Livingston County CMH Services	neglect class iii	SIP	Written Reprimand	Training		
Livingston County CMH Services	neglect class iii	SIP	Written Reprimand	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Livingston County CMH Services	neglect class iii - failure to report	SIP	Written Reprimand	Training		
Macomb County CMH Services	neglect class iii	Case Management	Written Reprimand	Other	Other	
Macomb County CMH Services	neglect class ii - failure to report	Day Program DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Day Program DD	Written Reprimand	Substantiated; employee left prior to action	Other	
Macomb County CMH Services	neglect class iii	Day Program DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Day Program DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii - failure to report	Day Program DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Day Program MI	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Inpatient	Employment Termination	Other		
Macomb County CMH Services	neglect class ii - failure to report	Inpatient	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class ii - failure to report	Inpatient	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Inpatient	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - exploitation	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - exploitation	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - exploitation	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - exploitation	Other	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - exploitation	Other	Employment Termination	Other		
<b>Macomb County CMH Services</b>	<b>abuse class ii - exploitation</b>	<b>Other</b>	<b>Other</b>			
Macomb County CMH Services	abuse class ii - exploitation	Other	Written Reprimand	Staff Transfer	Other	
Macomb County CMH Services	abuse class ii - nonaccidental act	Other	Substantiated; employee left prior to action	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	abuse class ii - nonaccidental act	Other	Written Reprimand	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Other	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Other	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Other	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Other	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Other	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Other	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Other	Written Reprimand	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Other	Written Reprimand	Other		
Macomb County CMH Services	abuse class iii	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class iii	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class iii	Other	Employment Termination	Other		
Macomb County CMH Services	abuse class iii	Other	Employment Termination	Other		
Macomb County CMH Services	neglect class ii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class ii - failure to report	Other	Other	Written Reprimand	Other	
<b>Macomb County CMH Services</b>	<b>neglect class ii - failure to report</b>	<b>Other</b>	<b>Other</b>	<b>Other</b>	<b>Other</b>	
Macomb County CMH Services	neglect class ii - failure to report	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action			
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action			
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Other	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Other	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Other	Employment Termination	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Training	Other	
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Other	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii - failure to report	Other	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	retaliation/harassment	Other	Written Reprimand	Other	Other	
Macomb County CMH Services	abuse class ii - unreasonable force	Outpatient	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Outpatient	Written Reprimand	Suspension	Other	Other
Macomb County CMH Services	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - exploitation	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - exploitation	Residential DD	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - exploitation	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	abuse class ii - nonaccidental act	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - nonaccidental act	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - nonaccidental act	Residential DD	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - nonaccidental act	Residential DD	Staff Transfer	Other		
Macomb County CMH Services	abuse class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class iii	Residential DD	Employment Termination	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	abuse class iii	Residential DD	Suspension	Written Reprimand	Other	
Macomb County CMH Services	neglect class i	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class ii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class ii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class ii	Residential DD	Written Reprimand	Written Reprimand	Other	Other
Macomb County CMH Services	neglect class ii	Residential DD	Written Reprimand	Written Reprimand	Other	Other
Macomb County CMH Services	neglect class ii - failure to report	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class ii - failure to report	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class ii - failure to report	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Demotion	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other	Other	
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other	Other	
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Written Reprimand	Training	Other
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Training	Other	
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Employment Termination	Other	
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Suspension	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Suspension	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Suspension	Training	Other	Other
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential DD	Employment Termination	Other	Other	Other
Macomb County CMH Services	neglect class iii - failure to report	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii - failure to report	Residential DD	Employment Termination	Other	Other	
Macomb County CMH Services	retaliation/harassment	Residential DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	retaliation/harassment	Residential DD	Written Reprimand	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Residential MI	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Residential MI	Employment Termination	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Residential MI	Written Reprimand	Written Reprimand	Other	
Macomb County CMH Services	abuse class iii	Residential MI	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class ii	Residential MI	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class ii	Residential MI	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class ii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Substantiated; employee left prior to action	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	neglect class iii	Residential MI	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Suspension	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI	Written Reprimand	Other		
Macomb County CMH Services	abuse class ii - nonaccidental act	Residential MI/DD	Staff Transfer	Written Reprimand	Training	Other
Macomb County CMH Services	abuse class ii - unreasonable force	Residential MI/DD	Substantiated; employee left prior to action	Other	Other	

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	abuse class ii - unreasonable force	Residential MI/DD	Staff Transfer	Written Reprimand	Training	Other
Macomb County CMH Services	neglect class iii	Residential MI/DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential MI/DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential MI/DD	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Residential MI/DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI/DD	Written Reprimand	Training	Other	
Macomb County CMH Services	neglect class iii	Residential MI/DD	Written Reprimand	Other	Other	
Macomb County CMH Services	neglect class iii	Residential MI/DD	Written Reprimand	Suspension	Training	Other
Macomb County CMH Services	neglect class iii	Residential MI/DD	Written Reprimand	Suspension	Training	Other
Macomb County CMH Services	neglect class iii	Residential MI/DD	Written Reprimand	Suspension	Training	Other
Macomb County CMH Services	neglect class iii	Residential MI/DD	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Residential MI/DD	Written Reprimand	Other		
Macomb County CMH Services	abuse class ii - exploitation	SIP	Written Reprimand	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Substantiated; employee left prior to action	Written Reprimand	Other
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Substantiated; employee left prior to action	Written Reprimand	Other
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Substantiated; employee left prior to action	Substantiated; employee left prior to action	Other
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Written Reprimand	Written Reprimand	Other
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Substantiated; employee left prior to action	Written Reprimand	Other
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Substantiated; employee left prior to action	Written Reprimand	Other

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class iii	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class iii	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class ii - failure to report	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class ii - failure to report	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	SIP	Employment Termination	Other		
<b>Macomb County CMH Services</b>	<b>neglect class iii</b>	<b>SIP</b>	<b>Other</b>			
Macomb County CMH Services	neglect class iii	SIP	Staff Transfer	Other		
Macomb County CMH Services	neglect class iii	SIP	Written Reprimand			
Macomb County CMH Services	neglect class iii	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	SIP	Written Reprimand	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	neglect class iii	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	SIP	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii - failure to report	SIP	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii - failure to report	SIP	Written Reprimand	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Workshop (prevocational)	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Workshop (prevocational)	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Workshop (prevocational)	Suspension	Other		
Macomb County CMH Services	abuse class ii - unreasonable force	Workshop (prevocational)	Suspension	Other		
Macomb County CMH Services	abuse class iii	Workshop (prevocational)	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	abuse class iii	Workshop (prevocational)	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class ii	Workshop (prevocational)	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class ii	Workshop (prevocational)	Written Reprimand	Other		
Macomb County CMH Services	neglect class ii	Workshop (prevocational)	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Substantiated; employee left prior to action	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Substantiated; employee left prior to action	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Employment Termination	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Suspension	Other		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Suspension	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Written Reprimand	Written Reprimand	Other	
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii	Workshop (prevocational)	Written Reprimand	Other		
Macomb County CMH Services	neglect class iii - failure to report	Workshop (prevocational)	Substantiated; employee left prior to action	Other		
<b>Monroe CMH Authority</b>	<b>neglect class iii</b>	<b>Case Management</b>	<b>Written Counseling</b>	<b>Training</b>	<b>Other</b>	
<b>Monroe CMH Authority</b>	<b>neglect class iii</b>	<b>Case Management</b>	<b>Written Counseling</b>	<b>Training</b>	<b>Other</b>	
<b>Monroe CMH Authority</b>	<b>neglect class iii</b>	<b>Case Management</b>	<b>Written Counseling</b>	<b>Training</b>		
<b>Monroe CMH Authority</b>	<b>neglect class iii</b>	<b>Case Management and Residential DD</b>	<b>Written Counseling</b>	<b>Training</b>	<b>Written Counseling</b>	<b>Training</b>
Monroe CMH Authority	abuse class ii - unreasonable force	Residential DD	Written Reprimand	Training		
Monroe CMH Authority	abuse class iii	Residential DD	Written Reprimand	Suspension	Training	
Monroe CMH Authority	neglect class iii	Residential DD	Employment Termination	Other		
Monroe CMH Authority	neglect class iii - failure to report	Residential DD	Written Reprimand	Suspension	Training	
Monroe CMH Authority	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	Residential MI & DD	Written Reprimand	Training	Employment Termination	

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Monroe CMH Authority	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Monroe CMH Authority	abuse class ii - exploitation	SIP	Substantiated; employee left prior to action	Written Reprimand	Training	Other
Monroe CMH Authority	abuse class ii - exploitation	SIP	Substantiated; employee left prior to action			
Monroe CMH Authority	abuse class ii - exploitation	SIP	Substantiated; employee left prior to action	Other		
Monroe CMH Authority	abuse class ii - unreasonable force	SIP	Suspension	Training		
Monroe CMH Authority	abuse class ii - unreasonable force	SIP	Written Reprimand	Suspension	Training	Other
Monroe CMH Authority	abuse class iii	SIP	Substantiated; employee left prior to action	Other		
Monroe CMH Authority	abuse class iii	SIP	Substantiated; employee left prior to action			
Monroe CMH Authority	abuse class iii	SIP	Employment Termination			
Monroe CMH Authority	abuse class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class ii - failure to report	SIP	Substantiated; employee left prior to action	Written Reprimand	Training	
Monroe CMH Authority	neglect class ii - failure to report	SIP	Substantiated; employee left prior to action			
Monroe CMH Authority	neglect class ii - failure to report	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class ii - failure to report	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Substantiated; employee left prior to action	Other		
Monroe CMH Authority	neglect class iii	SIP	Substantiated; employee left prior to action			
Monroe CMH Authority	neglect class iii	SIP	Substantiated; employee left prior to action	Written Reprimand	Suspension	
Monroe CMH Authority	neglect class iii	SIP	Employment Termination	Other		
Monroe CMH Authority	neglect class iii	SIP	Employment Termination			
Monroe CMH Authority	neglect class iii	SIP	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Monroe CMH Authority	neglect class iii	SIP	Suspension	Staff Transfer	Training	
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training	Other	
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Staff Transfer	Training	
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Suspension	Training	
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii - failure to report	SIP	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii - failure to report	SIP	Written Reprimand	Training		
Monroe CMH Authority	abuse class ii - unreasonable force	Workshop (prevocational)	Employment Termination			
Monroe CMH Authority	abuse class ii - unreasonable force	Workshop (prevocational)	Written Reprimand	Training		
Monroe CMH Authority	neglect class i	Workshop (prevocational)	Training	Employment Termination	Policy Revision/Development	

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Monroe CMH Authority	neglect class iii	Workshop (prevocational)	Employment Termination			
Monroe CMH Authority	neglect class iii	Workshop (prevocational)	Training	Employment Termination	Policy Revision/Development	
Monroe CMH Authority	neglect class iii	Workshop (prevocational)	Training	Employment Termination	Policy Revision/Development	
Monroe CMH Authority	neglect class iii	Workshop (prevocational)	Written Reprimand	Training	Other	
Monroe CMH Authority	neglect class iii	Workshop (prevocational)	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	Workshop (prevocational)	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	Workshop (prevocational)	Written Reprimand	Training		
Monroe CMH Authority	neglect class iii	Workshop (prevocational)	Written Reprimand	Training	Policy Revision/Development	
Monroe CMH Authority	neglect class iii	Workshop (prevocational)	Written Reprimand	Training	Other	
Montcalm Care Network	abuse class ii - unreasonable force	Other	Written Reprimand	Training		
Montcalm Care Network	neglect class iii	Other	Written Reprimand	Verbal Counseling	Training	
Montcalm Care Network	abuse class ii - emotional harm	Out Patient	Written Reprimand	Training	Verbal Counseling	
Montcalm Care Network	abuse class ii - unreasonable force	Out Patient	Written Reprimand	Written Counseling	Training	
Montcalm Care Network	abuse class ii - unreasonable force	Residential DD	Written Reprimand	Staff Transfer	Suspension	
Montcalm Care Network	abuse class iii	Residential DD	Employment Termination			
Montcalm Care Network	abuse class iii	Residential DD	Suspension	Staff Transfer		
Montcalm Care Network	abuse class i - sexual abuse	Residential MI & DD	Suspension	Staff Transfer	Written Reprimand	
Montcalm Care Network	abuse class ii - emotional harm	Residential MI & DD	Staff Transfer	Suspension	Demotion	
Montcalm Care Network	abuse class ii - unreasonable force	Residential MI & DD	Written Reprimand	Training		
Montcalm Care Network	abuse class iii	Residential MI & DD	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Montcalm Care Network	abuse class iii	Residential MI & DD	Employment Termination			
Montcalm Care Network	abuse class iii	Residential MI & DD	Employment Termination			
Montcalm Care Network	abuse class iii	Residential MI & DD	Suspension	Written Reprimand		
Montcalm Care Network	neglect class ii	Residential MI & DD	Suspension	Written Reprimand	Training	
Montcalm Care Network	neglect class iii	Residential MI & DD	Staff Transfer	Demotion		
Montcalm Care Network	neglect class iii	Residential MI & DD	Suspension	Written Reprimand		
Montcalm Care Network	neglect class iii	Residential MI & DD	Written Reprimand	Training	Policy Revision/Development	
Montcalm Care Network	neglect class iii	Residential MI & DD	Written Reprimand			
Montcalm Care Network	neglect class iii	Residential MI & DD	Written Reprimand	Training		
Montcalm Care Network	neglect class iii - failure to report	Residential MI & DD	Written Reprimand	Training		
network180	abuse class ii - exploitation	Other	Employment Termination	Other		
network180	abuse class ii - nonaccidental act	Residential DD	Employment Termination			
network180	abuse class ii - nonaccidental act	Residential DD	Employment Termination			
network180	abuse class ii - nonaccidental act	Residential DD	Written Reprimand	Training		
network180	abuse class ii - nonaccidental act	Residential DD	Written Reprimand	Training		
network180	abuse class ii - unreasonable force	Residential DD	Substantiated; employee left prior to action			
network180	abuse class ii - unreasonable force	Residential DD	Employment Termination	Training		
network180	abuse class ii - unreasonable force	Residential DD	Employment Termination			
network180	abuse class ii - unreasonable force	Residential DD	Written Reprimand			
network180	abuse class iii	Residential DD	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
network180	abuse class iii	Residential DD	Suspension	Training		
network180	neglect class ii	Residential DD	Suspension	Plan of Service Revision	Other	
network180	neglect class ii	Residential DD	Suspension	Training		
network180	neglect class ii - failure to report	Residential DD	Written Reprimand			
network180	neglect class iii	Residential DD	Employment Termination	Training	Policy Action	
network180	neglect class iii	Residential DD	Suspension	Substantiated; employee left prior to action		
network180	neglect class iii	Residential DD	Written Reprimand	Environmental Repair/Enhancement	Training	
network180	neglect class iii	Residential DD	Written Reprimand	Staff Transfer		
network180	abuse class ii - exploitation	Residential MI	Contract Action			
network180	neglect class iii	Residential MI	Substantiated; employee left prior to action	Policy Revision/Development		
Newaygo County CMH Services	neglect class iii	Other	Verbal Counseling	Written Reprimand	Training	Other
Newaygo County CMH Services	abuse class i - sexual abuse	Residential MI & DD	Employment Termination			
Newaygo County CMH Services	abuse class iii	Residential MI & DD	Employment Termination			
Newaygo County CMH Services	neglect class i - failure to report	Residential MI & DD	Written Reprimand	Suspension	Training	Employment Termination
Newaygo County CMH Services	neglect class iii	Residential MI & DD	Written Reprimand	Suspension	Training	
Newaygo County CMH Services	neglect class iii	Residential MI & DD	Written Reprimand	Suspension	Training	
Newaygo County CMH Services	neglect class iii - failure to report	Residential MI & DD	Written Reprimand	Suspension	Training	Employment Termination
Newaygo County CMH Services	neglect class iii - failure to report	Residential MI & DD	Written Reprimand	Training		
Newaygo County CMH Services	neglect class iii - failure to report	Residential MI & DD	Written Reprimand	Training		
Newaygo County CMH Services	abuse class ii - unreasonable force	SIP	Written Reprimand	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
North Country CMH	neglect class II	Other	Employment Termination			
North Country CMH	abuse class i	Residential DD	Employment Termination			
North Country CMH	abuse class i - sexual abuse	Residential DD	Employment Termination			
North Country CMH	abuse class ii - exploitation	Residential DD	Employment Termination			
North Country CMH	abuse class ii - unreasonable force	Residential DD	Employment Termination			
North Country CMH	abuse class ii - unreasonable force	Residential DD	Written Reprimand	Suspension	Training	
North Country CMH	abuse class ii - unreasonable force	Residential DD	Written Reprimand	Substantiated; employee left prior to action		
North Country CMH	abuse class ii - unreasonable force	Residential DD	Written Reprimand	Training		
North Country CMH	abuse class III	Residential DD	Written Counseling	Substantiated; employee left prior to action		
North Country CMH	abuse class III	Residential DD	Written Reprimand	Training		
North Country CMH	neglect class III	Residential DD	Employment Termination			
North Country CMH	neglect class III	Residential DD	Employment Termination			
North Country CMH	neglect class III	Residential DD	Written Reprimand			
North Country CMH	neglect class III - failure to report	Residential DD	Written Reprimand			
North Country CMH	neglect class III - failure to report	Residential DD	Written Reprimand	Training		
North Country CMH	abuse class III	Residential MI	Substantiated; employee left prior to action			
North Country CMH	abuse class III	Residential MI	Employment Termination			
North Country CMH	neglect class III	Residential MI	Employment Termination			
North Country CMH	abuse class III	Residential MI & DD	Employment Termination			
North Country CMH	abuse class ii - exploitation	SIP	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
North Country CMH	abuse class ii - unreasonable force	SIP	Substantiated; employee left prior to action			
North Country CMH	abuse class ii - unreasonable force	SIP	Written Reprimand	Training		
North Country CMH	abuse class III	SIP	Substantiated; employee left prior to action			
Northeast Michigan CMH Authority	abuse class II - unreasonable force	Case Management	Suspension			
Northeast Michigan CMH Authority	neglect class III	Psychosocial Rehabilitation	Employment Termination			
Northeast Michigan CMH Authority	abuse class III	Residential DD	Written Reprimand			
Northeast Michigan CMH Authority	neglect class III	Residential DD	Employment Termination			
Northeast Michigan CMH Authority	neglect class III	Residential DD	Suspension			
<b>Northeast Michigan CMH Authority</b>	<b>neglect class III</b>	<b>Residential DD</b>	<b>Written Counseling</b>			
Northeast Michigan CMH Authority	abuse class III	SIP	Employment Termination			
Northern Lakes CMH	abuse class III	ACT	Training	Written Reprimand	Suspension	
Northern Lakes CMH	abuse class III	ACT	Training	Written Reprimand		
Northern Lakes CMH	neglect class III	ACT	Training	Written Reprimand	Suspension	
Northern Lakes CMH	neglect class III - failure to report	ACT	Training	Written Reprimand		
Northern Lakes CMH	neglect class III - failure to report	ACT	Training	Written Reprimand		
Northern Lakes CMH	neglect class III - failure to report	ACT	Training	Written Reprimand	Suspension	
<b>Northern Lakes CMH</b>	<b>neglect class III</b>	<b>Case Management</b>	<b>Training</b>	<b>Written Counseling</b>		
Northern Lakes CMH	neglect class III	Case Management	Written Reprimand			
Northern Lakes CMH	neglect class II - failure to report	Day Program DD	Substantiated; employee left prior to action			
Northern Lakes CMH	neglect class III	Day Program DD	Pending			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Northern Lakes CMH	neglect class III	Day Program DD	Training	Written Reprimand		
<b>Northern Lakes CMH</b>	<b>neglect class III</b>	<b>Day Program DD</b>	<b>Training</b>	<b>Plan of Service Revision</b>	<b>Policy Revision/Development</b>	
Northern Lakes CMH	neglect class III	Day Program DD	Written Counseling			
Northern Lakes CMH	abuse class II - exploitation	Other	Contract Action			
<b>Northern Lakes CMH</b>	<b>abuse class II - exploitation</b>	<b>Other</b>	<b>Training</b>	<b>Verbal Counseling</b>	<b>Recipient Transfer to Another Provider/Site</b>	
Northern Lakes CMH	abuse class III	Other	Employment Termination			
Northern Lakes CMH	abuse class III	Other	Staff Transfer	Written Reprimand		
Northern Lakes CMH	abuse class III	Other	Staff Transfer	Written Reprimand		
Northern Lakes CMH	abuse class III	Other	Training	Written Reprimand		
Northern Lakes CMH	neglect class I	Other	Employment Termination	Policy Revision/Development		
Northern Lakes CMH	neglect class III	Other	Employment Termination			
Northern Lakes CMH	neglect class III	Other	Training	Written Reprimand		
<b>Northern Lakes CMH</b>	<b>neglect class III</b>	<b>Other</b>	<b>Written Counseling</b>			
Northern Lakes CMH	neglect class III - failure to report	Other	Training	Written Reprimand		
Northern Lakes CMH	abuse class I	Residential DD	Employment Termination			
Northern Lakes CMH	abuse class II - nonaccidental act	Residential DD	Employment Termination			
Northern Lakes CMH	abuse class II - unreasonable force	Residential DD	Employment Termination			
Northern Lakes CMH	abuse class II - unreasonable force	Residential DD	Employment Termination			
Northern Lakes CMH	abuse class III	Residential DD	Employment Termination			
Northern Lakes CMH	abuse class III	Residential DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Northern Lakes CMH	neglect class II	Residential DD	Written Reprimand	Written Counseling		
Northern Lakes CMH	neglect class II - failure to report	Residential DD	Written Reprimand			
Northern Lakes CMH	neglect class III	Residential DD	Substantiated; employee left prior to action			
Northern Lakes CMH	neglect class III	Residential DD	Substantiated; employee left prior to action			
Northern Lakes CMH	neglect class III	Residential DD	Substantiated; employee left prior to action			
Northern Lakes CMH	neglect class III	Residential DD	Employment Termination			
Northern Lakes CMH	neglect class III	Residential DD	Employment Termination			
Northern Lakes CMH	neglect class III	Residential DD	Employment Termination			
Northern Lakes CMH	neglect class III	Residential DD	Employment Termination			
Northern Lakes CMH	neglect class III	Residential DD	Employment Termination			
Northern Lakes CMH	neglect class III	Residential DD	Employment Termination			
Northern Lakes CMH	neglect class III	Residential DD	Pending			
Northern Lakes CMH	neglect class III	Residential DD	Suspension			
Northern Lakes CMH	neglect class III	Residential DD	Training	Written Reprimand	Suspension	
Northern Lakes CMH	neglect class III	Residential DD	Training	Written Reprimand		
Northern Lakes CMH	neglect class III	Residential DD	Training	Policy Revision/Development	Contract Action	
Northern Lakes CMH	neglect class III	Residential DD	Written Counseling	Suspension		
Northern Lakes CMH	neglect class III	Residential DD	Written Reprimand			
Northern Lakes CMH	neglect class III	Residential DD	Written Reprimand	Demotion		
Northern Lakes CMH	neglect class III	Residential DD	Written Reprimand			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Northern Lakes CMH	neglect class III	Residential DD	Written Reprimand	Verbal Counseling		
Northern Lakes CMH	neglect class III	Residential DD	Written Reprimand			
Northern Lakes CMH	abuse class II - unreasonable force	Residential MI	Written Reprimand			
Northern Lakes CMH	abuse class III	Residential MI	Contract Action			
Northern Lakes CMH	abuse class III	Residential MI	Substantiated; employee left prior to action			
Northern Lakes CMH	abuse class III	Residential MI	Employment Termination			
Northern Lakes CMH	abuse class III	Residential MI	Employment Termination			
Northern Lakes CMH	abuse class III	Residential MI	Suspension			
Northern Lakes CMH	abuse class III	Residential MI	Suspension			
Northern Lakes CMH	neglect class III	Residential MI	Written Reprimand			
Northern Lakes CMH	neglect class III	Residential MI	Written Reprimand	Verbal Counseling		
Northern Lakes CMH	retaliation/harassment	Residential MI	Employment Termination			
Northern Lakes CMH	abuse class II - exploitation	Residential MI & DD	Substantiated; employee left prior to action			
Northern Lakes CMH	abuse class II - unreasonable force	Residential MI & DD	Training	Suspension		
Northern Lakes CMH	abuse class III	Residential MI & DD	Substantiated; employee left prior to action			
Northern Lakes CMH	abuse class III	Residential MI & DD	Written Reprimand			
Northern Lakes CMH	neglect class III	Residential MI & DD	Employment Termination			
Northern Lakes CMH	neglect class III	SIP	Substantiated; employee left prior to action			
Northern Lakes CMH	abuse class III	Workshop (prevocational)	Training	Written Reprimand		
Northern Lakes CMH	neglect class III	Workshop (prevocational)	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Northpointe Behavioral Healthcare Systems	abuse class III	Other	Training	Written Reprimand	Suspension	
Northpointe Behavioral Healthcare Systems	neglect class III	Other	Substantiated; employee left prior to action			
Northpointe Behavioral Healthcare Systems	neglect class III	Other	Substantiated; employee left prior to action			
Northpointe Behavioral Healthcare Systems	neglect class III	Other	Substantiated; employee left prior to action	Training		
Northpointe Behavioral Healthcare Systems	neglect class III	Other	Training	Written Reprimand	Suspension	
Northpointe Behavioral Healthcare Systems	neglect class III	Other	Written Reprimand	Verbal Counseling	Other	
Northpointe Behavioral Healthcare Systems	abuse class II - unreasonable force	Residential MI & DD	Written Reprimand	Other	Other	
Northpointe Behavioral Healthcare Systems	neglect class II	Residential MI & DD	Verbal Counseling	Written Reprimand	Verbal Counseling	
Northpointe Behavioral Healthcare Systems	neglect class III	Residential MI & DD	Substantiated; employee left prior to action			
Northpointe Behavioral Healthcare Systems	neglect class III	Residential MI & DD	Training	Training	Written Reprimand	
Northpointe Behavioral Healthcare Systems	neglect class III	Residential MI & DD	Written Reprimand	Other		
Oakland Community Health Network	neglect class III	Case Management	Written Reprimand			
Oakland Community Health Network	neglect class III	Day Program DD	Employment Termination			
Oakland Community Health Network	neglect class III	Day Program DD	Employment Termination			
Oakland Community Health Network	neglect class III	Day Program DD	Employment Termination			
Oakland Community Health Network	neglect class III	Day Program DD	Written Counseling	Training		
Oakland Community Health Network	neglect class III	Day Program DD	Written Reprimand	Training	Substantiated; employee left prior to action	
Oakland Community Health Network	abuse class II - exploitation	Other	Substantiated; employee left prior to action	Other		
Oakland Community Health Network	abuse class II - nonaccidental act	Other	Substantiated; employee left prior to action			
Oakland Community Health Network	abuse class III	other	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Oakland Community Health Network	abuse class III	Other	Suspension	Training	Demotion	
Oakland Community Health Network	abuse class III	Other	Written Reprimand			
Oakland Community Health Network	neglect class II	Other	Suspension	Training		
Oakland Community Health Network	neglect class II	Other	Written Counseling	Suspension	Training	
Oakland Community Health Network	neglect class II - failure to report	Other	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class III	Other	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class III	Other	Employment Termination			
Oakland Community Health Network	neglect class III	Other	Employment Termination			
Oakland Community Health Network	neglect class III	Other	Employment Termination			
Oakland Community Health Network	neglect class III	Other	Employment Termination	Plan of Service Revision	Training	
Oakland Community Health Network	neglect class III	other	Staff Transfer	Training	Written Reprimand	
Oakland Community Health Network	neglect class III	Other	Staff Transfer	Training	Written Reprimand	
Oakland Community Health Network	neglect class III	Other	Staff Transfer	Other		
Oakland Community Health Network	neglect class III	Other	Verbal Counseling	Written Reprimand	Staff Transfer	
Oakland Community Health Network	neglect class III	Other	Written Reprimand	Training	Policy Revision/Development	Verbal Counseling
Oakland Community Health Network	neglect class III	Other	Written Reprimand	Training	Other	
Oakland Community Health Network	neglect class III	Other	Written Reprimand	Suspension	Other	
Oakland Community Health Network	neglect class III	Other	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Other	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Other	Written Reprimand	Training	Other	

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Oakland Community Health Network	neglect class III	Outpatient	Suspension			
Oakland Community Health Network	neglect class III	Outpatient	Written Reprimand	Other		
Oakland Community Health Network	abuse class II - exploitation	Residential DD	Contract Action			
Oakland Community Health Network	abuse class II - exploitation	Residential DD	Substantiated; employee left prior to action			
Oakland Community Health Network	abuse class II - exploitation	Residential DD	Substantiated; employee left prior to action	Other		
Oakland Community Health Network	abuse class II - nonaccidental act	Residential DD	Substantiated; employee left prior to action	Other		
Oakland Community Health Network	abuse class II - nonaccidental act	Residential DD	Employment Termination	Training		
Oakland Community Health Network	abuse class II - nonaccidental act	Residential DD	Employment Termination			
Oakland Community Health Network	abuse class II - nonaccidental act	Residential DD	Employment Termination			
Oakland Community Health Network	abuse class II - unreasonable force	Residential DD	Employment Termination			
Oakland Community Health Network	abuse class II - unreasonable force	Residential DD	Employment Termination			
Oakland Community Health Network	abuse class II - unreasonable force	Residential DD	Employment Termination			
Oakland Community Health Network	abuse class II - unreasonable force	Residential DD	Employment Termination			
Oakland Community Health Network	abuse class II - unreasonable force	Residential DD	Employment Termination			
Oakland Community Health Network	abuse class II - unreasonable force	Residential DD	Written Counseling	Training	Suspension	Staff Transfer
Oakland Community Health Network	abuse class II - unreasonable force	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	abuse class II - unreasonable force	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	abuse class III	Residential DD	Substantiated; employee left prior to action			
Oakland Community Health Network	abuse class III	Residential DD	Substantiated; employee left prior to action			
Oakland Community Health Network	abuse class III	Residential DD	Substantiated; employee left prior to action			
Oakland Community Health Network	abuse class III	Residential DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Oakland Community Health Network	abuse class III	Residential DD	Employment Termination	Other		
Oakland Community Health Network	abuse class III	Residential DD	Employment Termination			
Oakland Community Health Network	abuse class III	Residential DD	Employment Termination			
Oakland Community Health Network	abuse class III	Residential DD	Staff Transfer	Written Reprimand		
Oakland Community Health Network	abuse class III	Residential DD	Suspension	Staff Transfer	Written Reprimand	
Oakland Community Health Network	abuse class III	Residential DD	Verbal Counseling	Employment Termination		
Oakland Community Health Network	abuse class III	Residential DD	Written Reprimand			
Oakland Community Health Network	abuse class III	Residential DD	Written Reprimand			
Oakland Community Health Network	neglect class I	Residential DD	Employment Termination			
Oakland Community Health Network	neglect class I	Residential DD	Written Reprimand	Other	Other	
Oakland Community Health Network	neglect class II	Residential DD	Demotion			
Oakland Community Health Network	neglect class II	Residential DD	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class II	Residential DD	Suspension	Written Reprimand	Policy Revision/Development	
Oakland Community Health Network	neglect class II	Residential DD	Written Reprimand	Training	Policy Revision/Development	Recipient Transfer to another Provider/Site
Oakland Community Health Network	neglect class II	Residential DD	Written Reprimand			
Oakland Community Health Network	neglect class II	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class II - failure to report	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Residential DD	Contract Action	Other		
Oakland Community Health Network	neglect class III	Residential DD	Demotion	Suspension	Written Reprimand	
Oakland Community Health Network	neglect class III	Residential DD	Demotion	Staff Transfer	Written Counseling	

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Oakland Community Health Network	neglect class III	Residential DD	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class III	Residential DD	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class III	Residential DD	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class III	Residential DD	Substantiated; employee left prior to action	Employment Termination		
Oakland Community Health Network	neglect class III	Residential DD	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class III	Residential DD	Employment Termination			
Oakland Community Health Network	neglect class III	Residential DD	Employment Termination			
Oakland Community Health Network	neglect class III	Residential DD	Other	Other	Recipient Transfer to another Provider/Site	Employment Termination
Oakland Community Health Network	neglect class III	Residential DD	Suspension	Written Reprimand	Staff Transfer	
Oakland Community Health Network	neglect class III	Residential DD	Training	Suspension	Staff Transfer	Written Reprimand
Oakland Community Health Network	neglect class III	Residential DD	Training	Written Reprimand	Written Reprimand	
Oakland Community Health Network	neglect class III	Residential DD	Written Counseling	Substantiated; employee left prior to action		
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand			
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Other	Training	
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training	Policy Revision/Development	Training
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training	Policy Revision/Development	Training
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training	Policy Revision/Development	Training
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training	Training	Training
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Suspension	Training	
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Written Reprimand	Training	Training
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand			
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand			
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Other		
Oakland Community Health Network	neglect class III	Residential DD	Written Reprimand	Suspension		
Oakland Community Health Network	neglect class III - failure to report	Residential DD	Written Reprimand	Training		
Oakland Community Health Network	neglect class II	Residential MI	Written Reprimand	Policy Revision/Development		
Oakland Community Health Network	neglect class II - failure to report	Residential MI	Contract Action			
Oakland Community Health Network	neglect class II - failure to report	Residential MI	Substantiated; employee left prior to action	Training		
Oakland Community Health Network	neglect class III	Residential MI	Substantiated; employee left prior to action	Training		
Oakland Community Health Network	neglect class III	Residential MI	Employment Termination			
Oakland Community Health Network	neglect class III	Residential MI	Other	Staff Transfer	Contract Action	
Oakland Community Health Network	neglect class III	Residential MI	Written Reprimand	Substantiated; employee left prior to action		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Oakland Community Health Network	abuse class II - nonaccidental act	Residential MI/DD	Employment Termination			
Oakland Community Health Network	abuse class II - nonaccidental act	Residential MI/DD	Employment Termination			
Oakland Community Health Network	abuse class II - nonaccidental act	Residential MI/DD	Written Reprimand			
Oakland Community Health Network	abuse class II - unreasonable force	Residential MI/DD	Written Reprimand			
Oakland Community Health Network	abuse class III	Residential MI/DD	Substantiated; employee left prior to action	Written Reprimand		
Oakland Community Health Network	abuse class III	Residential MI/DD	Employment Termination			
Oakland Community Health Network	abuse class III	Residential MI/DD	Employment Termination			
Oakland Community Health Network	neglect class II	Residential MI/DD	Training	Written Reprimand		
Oakland Community Health Network	neglect class II - failure to report	Residential MI/DD	Written Reprimand	Training	Training	
Oakland Community Health Network	neglect class II - failure to report	Residential MI/DD	Written Reprimand	Training	Training	
Oakland Community Health Network	neglect class III	Residential MI/DD	Demotion	Training		
Oakland Community Health Network	neglect class III	Residential MI/DD	Substantiated; employee left prior to action	Training		
Oakland Community Health Network	neglect class III	Residential MI/DD	Suspension	Training	Staff Transfer	Training
Oakland Community Health Network	neglect class III	Residential MI/DD	Written Reprimand			
Oakland Community Health Network	neglect class III - failure to report	Residential MI/DD	Written Reprimand	Training	Training	
Oakland Community Health Network	neglect class III - failure to report	Residential MI/DD	Written Reprimand	Training	Training	
Oakland Community Health Network	neglect class III - failure to report	Residential MI/DD	Written Reprimand	Training	Training	
Oakland Community Health Network	neglect class III - failure to report	Residential MI/DD	Written Reprimand	Training	Training	
Oakland Community Health Network	abuse class III	Residential DD	Employment Termination			
<b>Oakland Community Health Network</b>	<b>abuse class I</b>	<b>SIP</b>	<b>unknown</b>			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Oakland Community Health Network	abuse class II - exploitation	SIP	Employment Termination			
Oakland Community Health Network	abuse class II - exploitation	SIP	Employment Termination			
Oakland Community Health Network	abuse class II - nonaccidental act	SIP	Substantiated; employee left prior to action	Training		
Oakland Community Health Network	abuse class II - nonaccidental act	SIP	Employment Termination	Training		
Oakland Community Health Network	abuse class II - nonaccidental act	SIP	Written Reprimand	Training		
Oakland Community Health Network	abuse class II - nonaccidental act	SIP	Written Reprimand			
Oakland Community Health Network	abuse class II - unreasonable force	SIP	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class I	SIP	Employment Termination			
Oakland Community Health Network	neglect class I	SIP	Written Reprimand	Staff Transfer	Training	Other
Oakland Community Health Network	neglect class II	SIP	Substantiated; employee left prior to action	Policy Revision/Development		
Oakland Community Health Network	neglect class II	SIP	Written Reprimand			
Oakland Community Health Network	neglect class III	SIP	Contract Action			
Oakland Community Health Network	neglect class III	SIP	Demotion			
Oakland Community Health Network	neglect class III	SIP	Demotion	Employment Termination	Training	Written Reprimand
Oakland Community Health Network	neglect class III	SIP	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class III	SIP	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class III	SIP	Substantiated; employee left prior to action	Policy Revision/Development		
Oakland Community Health Network	neglect class III	SIP	Substantiated; employee left prior to action			
Oakland Community Health Network	neglect class III	SIP	Employment Termination			
Oakland Community Health Network	neglect class III	SIP	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Oakland Community Health Network	neglect class III	SIP	Employment Termination			
Oakland Community Health Network	neglect class III	SIP	Employment Termination			
Oakland Community Health Network	neglect class III	SIP	Employment Termination			
Oakland Community Health Network	neglect class III	SIP	Employment Termination			
Oakland Community Health Network	neglect class III	SIP	Other	Employment Termination		
Oakland Community Health Network	neglect class III	SIP	Staff Transfer	Written Reprimand	Policy Revision/Development	Training
Oakland Community Health Network	neglect class III	SIP	Suspension	Employment Termination		
Oakland Community Health Network	neglect class III	SIP	Written Reprimand	Staff Transfer	Training	Other
Oakland Community Health Network	neglect class III	SIP	Written Reprimand			
Oakland Community Health Network	neglect class III	SIP	Written Reprimand	Training	Substantiated; employee left prior to action	
Oakland Community Health Network	neglect class III	SIP	Written Reprimand			
Oakland Community Health Network	neglect class III	SIP	Written Reprimand	Staff Transfer	Training	
Oakland Community Health Network	neglect class III	SIP	Written Reprimand	Suspension		
Oakland Community Health Network	neglect class III	Supported Employment	Training	Written Reprimand		
Oakland Community Health Network	abuse class II - nonaccidental act	Workshop (prevocational)	Written Reprimand	Staff Transfer	Verbal Counseling	Training
Oakland Community Health Network	neglect class III	Workshop (prevocational)	Employment Termination			
Oakland Community Health Network	neglect class III	Workshop (prevocational)	Employment Termination	Suspension		
Oakland Community Health Network	neglect class III	Workshop (prevocational)	Suspension			
Oakland Community Health Network	neglect class III	Workshop (prevocational)	Written Reprimand			
Pathways	abuse class II - nonaccidental act	Residential DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Pathways	abuse class II - nonaccidental act	Residential DD	Employment Termination			
Pathways	abuse class II - nonaccidental act	Residential DD	Employment Termination			
Pathways	abuse class III	Residential DD	Employment Termination			
Pathways	neglect class II	Residential DD	Written Reprimand			
Pathways	neglect class III	Residential DD	Substantiated; employee left prior to action			
Pathways	neglect class III	Residential DD	Written Reprimand	Training		
Pathways	neglect class III	Residential DD	Written Reprimand			
Pathways	neglect class III	Residential DD	Written Reprimand			
Pathways	neglect class III	Residential MI	Written Reprimand	Training		
Pathways	neglect class III	Residential MI/DD	Written Reprimand	Employment Termination		
Pathways	abuse class II - exploitation	SIP	Employment Termination			
Pathways	neglect class III	SIP	Employment Termination			
Pathways	neglect class III	SIP	Employment Termination			
Pines Behavioral Health Services	abuse class II - exploitation	Other	Employment Termination			
Pines Behavioral Health Services	abuse class II - unreasonable force	Other	Employment Termination			
Pines Behavioral Health Services	abuse class III	Other	Employment Termination			
Pines Behavioral Health Services	abuse class II - nonaccidental act	Residential MI & DD	Employment Termination			
Pines Behavioral Health Services	abuse class III	Residential MI & DD	Suspension	Employment Termination		
Pines Behavioral Health Services	abuse class III	Residential MI & DD	Suspension	Employment Termination		
Pines Behavioral Health Services	neglect class II	Residential MI & DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Pines Behavioral Health Services	neglect class II	Residential MI & DD	Employment Termination			
Pines Behavioral Health Services	neglect class II	Residential MI & DD	Employment Termination			
Pines Behavioral Health Services	neglect class II - failure to report	Residential MI & DD	Written Reprimand			
Saginaw County CMH Authority	neglect class II	Day Program DD	Written Reprimand			
Saginaw County CMH Authority	neglect class II - failure to report	Day Program DD	Training	Policy Revision/Development		
Saginaw County CMH Authority	abuse class II - emotional harm	Other	Employment Termination			
Saginaw County CMH Authority	abuse class II - exploitation	Other	Employment Termination	Contract Action		
Saginaw County CMH Authority	abuse class III	Other	Substantiated; employee left prior to action			
Saginaw County CMH Authority	abuse class III	Other	Substantiated; employee left prior to action			
Saginaw County CMH Authority	abuse class III	Other	Suspension			
Saginaw County CMH Authority	neglect class II	Other	Written Reprimand	Training		
Saginaw County CMH Authority	neglect class II - failure to report	Other	Written Reprimand			
Saginaw County CMH Authority	neglect class II - failure to report	Other	Written Reprimand			
Saginaw County CMH Authority	neglect class III	Other	Employment Termination			
Saginaw County CMH Authority	neglect class III	Other	Employment Termination			
Saginaw County CMH Authority	neglect class III	Other	Suspension	Substantiated; employee left prior to action		
Saginaw County CMH Authority	neglect class III	Other	Suspension	Substantiated; employee left prior to action		
Saginaw County CMH Authority	neglect class III	Other	Suspension	Substantiated; employee left prior to action		
Saginaw County CMH Authority	neglect class III	Other	Suspension			
Saginaw County CMH Authority	neglect class III	Other	Written Reprimand			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Saginaw County CMH Authority	abuse class III	Outpatient	Written Reprimand			
Saginaw County CMH Authority	neglect class I	Residential DD	Demotion	Written Counseling		
Saginaw County CMH Authority	neglect class I	Residential DD	Suspension	Written Counseling		
Saginaw County CMH Authority	neglect class I - failure to report	Residential DD	Demotion	Written Counseling		
Saginaw County CMH Authority	neglect class I - failure to report	Residential DD	Suspension	Written Counseling		
Saginaw County CMH Authority	neglect class III	Residential DD	Written Reprimand			
Saginaw County CMH Authority	neglect class II - failure to report	Residential MI	Written Reprimand			
Saginaw County CMH Authority	neglect class III	Residential MI	Suspension	Written Reprimand		
Saginaw County CMH Authority	neglect class III	Residential MI	Suspension			
Saginaw County CMH Authority	neglect class III	Residential MI	Written Reprimand			
<b>Saginaw County CMH Authority</b>	<b>abuse class II - exploitation</b>	<b>Residential MI/DD</b>	<b>Other</b>	<b>Policy Revision/ Development</b>		
Saginaw County CMH Authority	abuse class II - exploitation	Residential MI/DD	Verbal Counseling	Training	Written Reprimand	
Saginaw County CMH Authority	abuse class II - nonaccidental act	Residential MI/DD	Employment Termination			
Saginaw County CMH Authority	abuse class II - unreasonable force	Residential MI/DD	Employment Termination			
Saginaw County CMH Authority	abuse class II - unreasonable force	Residential MI/DD	Employment Termination			
Saginaw County CMH Authority	abuse class II - unreasonable force	Residential MI/DD	Employment Termination			
Saginaw County CMH Authority	abuse class II - unreasonable force	Residential MI/DD	Suspension	Written Reprimand		
Saginaw County CMH Authority	abuse class II - unreasonable force	Residential MI/DD	Written Reprimand			
Saginaw County CMH Authority	abuse class II - unreasonable force	Residential MI/DD	Written Reprimand	Training	Staff Transfer	
Saginaw County CMH Authority	abuse class II - unreasonable force	Residential MI/DD	Written Reprimand	Suspension		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Saginaw County CMH Authority	abuse class III	Residential MI/DD	Substantiated; employee left prior to action			
Saginaw County CMH Authority	abuse class III	Residential MI/DD	Employment Termination			
Saginaw County CMH Authority	abuse class III	Residential MI/DD	Employment Termination			
Saginaw County CMH Authority	abuse class III	Residential MI/DD	Employment Termination			
Saginaw County CMH Authority	abuse class III	Residential MI/DD	Employment Termination			
<b>Saginaw County CMH Authority</b>	<b>abuse class III</b>	<b>Residential MI/DD</b>	<b>Other</b>			
Saginaw County CMH Authority	abuse class III	Residential MI/DD	Suspension	Written Reprimand		
Saginaw County CMH Authority	abuse class III	Residential MI/DD	Suspension			
<b>Saginaw County CMH Authority</b>	<b>abuse class III</b>	<b>Residential MI/DD</b>	<b>Written Counseling</b>			
Saginaw County CMH Authority	abuse class III	Residential MI/DD	Written Reprimand	Training	Staff Transfer	
Saginaw County CMH Authority	abuse class III	Residential MI/DD	Written Reprimand	Substantiated; employee left prior to action		
Saginaw County CMH Authority	neglect class I	Residential MI/DD	Suspension	Written Reprimand		
Saginaw County CMH Authority	neglect class I	Residential MI/DD	Suspension	Employment Termination		
Saginaw County CMH Authority	neglect class I	Residential MI/DD	Written Reprimand			
Saginaw County CMH Authority	neglect class II	Residential MI/DD	Suspension			
<b>Saginaw County CMH Authority</b>	<b>neglect class II - failure to report</b>	<b>Residential MI/DD</b>	<b>Written Counseling</b>			
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Substantiated; employee left prior to action			
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Substantiated; employee left prior to action			
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Substantiated; employee left prior to action			
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Employment Termination			
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Employment Termination	Employment Termination		
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Employment Termination			
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Employment Termination			
<b>Saginaw County CMH Authority</b>	<b>neglect class III</b>	<b>Residential MI/DD</b>	<b>Other</b>			
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Suspension			
<b>Saginaw County CMH Authority</b>	<b>neglect class III</b>	<b>Residential MI/DD</b>	<b>Written Counseling</b>			
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Written Reprimand	Suspension		
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Written Reprimand			
Saginaw County CMH Authority	neglect class III	Residential MI/DD	Written Reprimand			
Saginaw County CMH Authority	neglect class III - failure to report	Residential MI/DD	Written Reprimand			
Saginaw County CMH Authority	abuse class II - exploitation	SIP	Substantiated; employee left prior to action			
Saginaw County CMH Authority	neglect class II	SIP	Written Reprimand	Substantiated; employee left prior to action		
<b>Saginaw County CMH Authority</b>	<b>neglect class III</b>	<b>Workshop (prevocational)</b>	<b>Written Counseling</b>	<b>Training</b>		
Saginaw County CMH Authority	neglect class III	Workshop (prevocational)	Written Reprimand	Training		
<b>Sanilac County CMH Services</b>	<b>neglect class III</b>	<b>Day Program DD</b>	<b>Policy Revision/Development</b>	<b>Training</b>		
<b>Sanilac County CMH Services</b>	<b>neglect class III</b>	<b>Day Program DD</b>	<b>Verbal Counseling</b>	<b>Training</b>	<b>Other</b>	
<b>Sanilac County CMH Services</b>	<b>abuse class III</b>	<b>Out Patient</b>	<b>Training</b>			
Sanilac County CMH Services	abuse class II - nonaccidental act	Residential DD	Contract Action			
Sanilac County CMH Services	abuse class II - nonaccidental act	Residential DD	Contract Action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Sanilac County CMH Services	neglect class I	Residential DD	Contract Action			
Sanilac County CMH Services	neglect class II	Residential DD	Contract Action			
Sanilac County CMH Services	neglect class III	Residential DD	Employment Termination			
Sanilac County CMH Services	neglect class III	Residential DD	Employment Termination			
Sanilac County CMH Services	neglect class III	Residential DD	Employment Termination			
Sanilac County CMH Services	neglect class III	Residential DD	Suspension	Training		
<b>Sanilac County CMH Services</b>	<b>neglect class III</b>	<b>Residential DD</b>	<b>Training</b>			
<b>Sanilac County CMH Services</b>	<b>neglect class III</b>	<b>Residential DD</b>	<b>Verbal Counseling</b>			
<b>Sanilac County CMH Services</b>	<b>neglect class III</b>	<b>Residential DD</b>	<b>Verbal Counseling</b>			
Sanilac County CMH Services	neglect class III	Residential DD	Written Reprimand			
Sanilac County CMH Services	neglect class III	Residential DD	Written Reprimand			
Sanilac County CMH Services	neglect class III	Residential DD	Written Reprimand	Training		
Sanilac County CMH Services	abuse class III	Residential MI & DD	Employment Termination			
Sanilac County CMH Services	abuse class III	Residential MI & DD	Employment Termination			
Sanilac County CMH Services	abuse class III	Residential MI & DD	Employment Termination			
Sanilac County CMH Services	abuse class III	Residential MI & DD	Employment Termination			
Sanilac County CMH Services	abuse class III	Residential MI & DD	Employment Termination			
Sanilac County CMH Services	abuse class III	Residential MI & DD	Suspension			
Sanilac County CMH Services	neglect class III	Residential MI & DD	Employment Termination			
Sanilac County CMH Services	neglect class III	Residential MI & DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Sanilac County CMH Services	neglect class III	Residential MI & DD	Other	Training		
Sanilac County CMH Services	neglect class III	Residential MI & DD	Training	Verbal Counseling		
Sanilac County CMH Services	neglect class III	Residential MI & DD	Training			
Sanilac County CMH Services	neglect class III	Residential MI & DD	Written Counseling			
Sanilac County CMH Services	neglect class III	Residential MI & DD	Written Reprimand	Training		
Sanilac County CMH Services	neglect class III	Residential MI & DD	Written Reprimand	Training		
Sanilac County CMH Services	neglect class III	Residential MI & DD	Written Reprimand	Training		
Sanilac County CMH Services	neglect class III	Residential MI & DD	Written Reprimand	Training		
Sanilac County CMH Services	neglect class III	Residential MI & DD	Written Reprimand			
Sanilac County CMH Services	abuse class III	SIP	Verbal Counseling			
Sanilac County CMH Services	neglect class III	SIP	Substantiated; employee left prior to action			
Sanilac County CMH Services	neglect class III	SIP	Employment Termination			
Sanilac County CMH Services	neglect class III	SIP	Policy Revision/Development	Training		
Sanilac County CMH Services	neglect class III	SIP	Suspension	Training	Training	
Shiawassee County CMH Services	abuse class II - unreasonable force	Other	Written Reprimand	Staff Transfer	Training	
Shiawassee County CMH Services	neglect class II	Other	Employment Termination			
Shiawassee County CMH Services	neglect class III	Other	Substantiated; employee left prior to action			
Shiawassee County CMH Services	neglect class III	Other	Employment Termination			
Shiawassee County CMH Services	abuse class II - unreasonable force	Residential MI & DD	Employment Termination			
Shiawassee County CMH Services	abuse class II - unreasonable force	Residential MI & DD	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Shiawassee County CMH Services	abuse class II - unreasonable force	Residential MI & DD	Suspension	Substantiated; employee left prior to action		
Shiawassee County CMH Services	abuse class II - unreasonable force	Residential MI & DD	Training	Suspension	Employment Termination	
Shiawassee County CMH Services	abuse class III	Residential MI & DD	Employment Termination			
Shiawassee County CMH Services	abuse class III	Residential MI & DD	Suspension			
Shiawassee County CMH Services	neglect class II - failure to report	Residential MI & DD	Training	Suspension	Employment Termination	
Shiawassee County CMH Services	neglect class II - failure to report	Residential MI & DD	Written Reprimand	Suspension	Suspension	
Shiawassee County CMH Services	neglect class III	Residential MI & DD	Employment Termination			
Shiawassee County CMH Services	neglect class III	Residential MI & DD	Employment Termination			
Shiawassee County CMH Services	neglect class III	Residential MI & DD	Suspension	Training		
Shiawassee County CMH Services	neglect class III	Residential MI & DD	Suspension	Employment Termination		
Shiawassee County CMH Services	neglect class III	Residential MI & DD	Training	Employment Termination		
Shiawassee County CMH Services	neglect class III	Residential MI & DD	Written Reprimand			
Shiawassee County CMH Services	neglect class III	Residential MI & DD	Written Reprimand			
Shiawassee County CMH Services	neglect class III - failure to report	Residential MI & DD	Substantiated; employee left prior to action			
Shiawassee County CMH Services	neglect class III - failure to report	Residential MI & DD	Training	Employment Termination		
Shiawassee County CMH Services	abuse class II - exploitation	SIP	Written Reprimand			
Shiawassee County CMH Services	abuse class II - nonaccidental act	SIP	Employment Termination			
Shiawassee County CMH Services	abuse class III	SIP	Substantiated; employee left prior to action			
Shiawassee County CMH Services	neglect class II - failure to report	SIP	Written Reprimand			
Shiawassee County CMH Services	neglect class III	SIP	Substantiated; employee left prior to action			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Shiawassee County CMH Services	neglect class III	SIP	Employment Termination	Substantiated; employee left prior to action		
Shiawassee County CMH Services	neglect class III	SIP	Suspension	Training		
St Clair County CMH Services	neglect class III	Day Program DD	Employment Termination			
St Clair County CMH Services	neglect class III	Day Program DD	Suspension	Training		
St Clair County CMH Services	abuse class II - emotional harm	Other	Employment Termination			
St Clair County CMH Services	abuse class II - exploitation	Other	Employment Termination	Other	Other	
St Clair County CMH Services	abuse class II - unreasonable force	Other	Written Reprimand	Training		
St Clair County CMH Services	abuse class III	Other	Substantiated; employee left prior to action			
St Clair County CMH Services	abuse class III	Other	Written Reprimand	Training		
St Clair County CMH Services	neglect class II	Other	Employment Termination			
St Clair County CMH Services	neglect class III	Other	Substantiated; employee left prior to action	Other	Other	
St Clair County CMH Services	neglect class III	Other	Employment Termination	Other	Other	
St Clair County CMH Services	neglect class III	Other	Employment Termination			
St Clair County CMH Services	neglect class III	Other	Suspension	Training	Other	
St Clair County CMH Services	neglect class III	Other	Suspension	Training		
St Clair County CMH Services	neglect class III	Other	Verbal Counseling	Written Reprimand	Training	
St Clair County CMH Services	neglect class III	Other	Verbal Counseling	Written Reprimand	Training	
St Clair County CMH Services	neglect class III	Other	Written Reprimand	Training	Substantiated; employee left prior to action	
St Clair County CMH Services	neglect class III	Other	Written Reprimand	Training	Substantiated; employee left prior to action	
St Clair County CMH Services	neglect class III	Other	Written Reprimand	Training	Substantiated; employee left prior to action	

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
St Clair County CMH Services	abuse class III	Residential MI & DD	Substantiated; employee left prior to action			
Summit Pointe Behavioral Health	neglect class II	Case Management	Staff Transfer	Suspension	Written Reprimand	
Summit Pointe Behavioral Health	neglect class III	Case Management	Written Counseling			
Summit Pointe Behavioral Health	retaliation/harassment	Case Management	Staff Transfer	Suspension	Written Reprimand	
Summit Pointe Behavioral Health	abuse class II - exploitation	Other	Written Reprimand	Training		
Summit Pointe Behavioral Health	neglect class II	Other	Employment Termination			
Summit Pointe Behavioral Health	neglect class II	Other	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	other	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	other	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Other	Suspension	Written Counseling		
Summit Pointe Behavioral Health	neglect class III	other	unknown	Staff Transfer		
Summit Pointe Behavioral Health	neglect class III	other	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Other	Written Reprimand	Training		
Summit Pointe Behavioral Health	neglect class III	Other	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Other	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Other	Written Reprimand			
<b>Summit Pointe Behavioral Health</b>	<b>neglect class III</b>	<b>Out Patient</b>	<b>Other</b>	<b>Training</b>		
<b>Summit Pointe Behavioral Health</b>	<b>neglect class III</b>	<b>Out Patient</b>	<b>Other</b>	<b>Training</b>		
Summit Pointe Behavioral Health	abuse class II - exploitation	Residential MI & DD	Written Reprimand	Demotion		
Summit Pointe Behavioral Health	abuse class II - unreasonable force	Residential MI & DD	Suspension	Written Counseling	Training	

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
<b>Summit Pointe Behavioral Health</b>	<b>abuse class II - unreasonable force</b>	<b>Residential MI &amp; DD</b>	<b>Written Counseling</b>	<b>Training</b>		
Summit Pointe Behavioral Health	abuse class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class II	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Contract Action			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Employment Termination	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	Residential MI & DD	Written Reprimand			
Summit Pointe Behavioral Health	abuse class II - nonaccidental act	sip	Employment Termination			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Summit Pointe Behavioral Health	abuse class II - unreasonable force	SIP	Employment Termination			
Summit Pointe Behavioral Health	abuse class III	sip	Written Reprimand	Other		
Summit Pointe Behavioral Health	neglect class III	SIP	Contract Action			
Summit Pointe Behavioral Health	neglect class III	sip	Substantiated; employee left prior to action			
Summit Pointe Behavioral Health	neglect class III	SIP	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	sip	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	sip	Employment Termination			
Summit Pointe Behavioral Health	neglect class III	sip	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	SIP	Suspension	Training		
Summit Pointe Behavioral Health	neglect class III	SIP	Suspension	Employment Termination		
Summit Pointe Behavioral Health	neglect class III	SIP	Suspension	Employment Termination		
Summit Pointe Behavioral Health	neglect class III	SIP	Suspension	Employment Termination		
Summit Pointe Behavioral Health	neglect class III	SIP	Suspension	Employment Termination		
Summit Pointe Behavioral Health	neglect class III	SIP	Written Reprimand			
Summit Pointe Behavioral Health	neglect class III	SIP	Written Reprimand	Training		
The Right Door for Hope, Recovery and Wellness	abuse class II - unreasonable force	Out Patient	Written Reprimand	Recipient Transfer to Another Provider/Site	Other	
Tuscola Behavioral Health Systems	neglect class III	ACT	Written Reprimand	Training		
Tuscola Behavioral Health Systems	abuse class II - emotional harm	Day Program DD	Substantiated; employee left prior to action			
Tuscola Behavioral Health Systems	abuse class III	Day Program DD	Suspension			
Tuscola Behavioral Health Systems	abuse class III	Day Program DD	Suspension			
Tuscola Behavioral Health Systems	abuse class II - unreasonable force	Residential DD	Suspension	Employment Termination		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Tuscola Behavioral Health Systems	neglect class III	Residential DD	Written Reprimand	Training		
Tuscola Behavioral Health Systems	abuse class II - unreasonable force	Residential MI & DD	Suspension	Employment Termination		
Tuscola Behavioral Health Systems	abuse class II - unreasonable force	Residential MI & DD	Suspension	Staff Transfer		
Tuscola Behavioral Health Systems	abuse class III	Residential MI & DD	Written Reprimand	Staff Transfer		
Tuscola Behavioral Health Systems	neglect class II	Residential MI & DD	Employment Termination			
Tuscola Behavioral Health Systems	neglect class II	Residential MI & DD	Written Reprimand			
Tuscola Behavioral Health Systems	neglect class III	Residential MI & DD	Contract Action			
Tuscola Behavioral Health Systems	neglect class III	Residential MI & DD	Substantiated; employee left prior to action			
Tuscola Behavioral Health Systems	neglect class III	Residential MI & DD	Written Reprimand	Training		
Tuscola Behavioral Health Systems	neglect class III	Residential MI & DD	Written Reprimand	Training		
Tuscola Behavioral Health Systems	neglect class III	Residential MI & DD	Written Reprimand			
Tuscola Behavioral Health Systems	neglect class III	Residential MI & DD	Written Reprimand			
Tuscola Behavioral Health Systems	neglect class III	Residential MI & DD	Written Reprimand	Training		
Tuscola Behavioral Health Systems	neglect class III	Residential MI & DD	Written Reprimand	Training		
Tuscola Behavioral Health Systems	neglect class III	Residential MI & DD	Written Reprimand	Training		
Tuscola Behavioral Health Systems	neglect class III - failure to report	Residential MI & DD	Contract Action			
Tuscola Behavioral Health Systems	abuse class II - unreasonable force	SIP	Employment Termination			
Tuscola Behavioral Health Systems	neglect class III	SIP	Written Reprimand			
Tuscola Behavioral Health Systems	neglect class III	SIP	Written Reprimand	Training		
Van Buren CMH Authority	abuse class II - exploitation	Supported Employment	Suspension			
<b>Washtenaw County</b>	<b>neglect class II - failure to report</b>	<b>Case Management</b>	<b>Verbal Counsel</b>	<b>Written Reprimand</b>		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
<b>Washtenaw County</b>	<b>neglect class III</b>	<b>Case Management</b>	<b>Training</b>			
Washtenaw County	neglect class III	Day Program DD	Written Reprimand	Training		
Washtenaw County	neglect class III	Other	Suspension	Environmental Repair/Enhancement		
<b>Washtenaw County</b>	<b>neglect class III</b>	<b>Outpatient</b>	<b>Training</b>	<b>Other</b>		
<b>Washtenaw County</b>	<b>abuse class III</b>	<b>Residential DD</b>	<b>Other</b>			
Washtenaw County	neglect class III	Residential DD	Substantiated; employee left prior to action	Training		
Washtenaw County	neglect class III	Residential DD	Employment Termination	Policy Revision/Development		
<b>Washtenaw County</b>	<b>neglect class III</b>	<b>Residential DD</b>	<b>Other</b>			
Washtenaw County	neglect class III	Residential DD	Written Reprimand	Training		
Washtenaw County	neglect class III	Residential DD	Written Reprimand	Training		
Washtenaw County	neglect class III	Residential DD	Written Reprimand	Training		
<b>Washtenaw County</b>	<b>neglect class III - failure to report</b>	<b>Residential DD</b>	<b>Other</b>			
<b>Washtenaw County</b>	<b>abuse class III</b>	<b>Residential MI</b>	<b>Training</b>	<b>Other</b>		
<b>Washtenaw County</b>	<b>abuse class III</b>	<b>Residential MI</b>	<b>Training</b>			
Washtenaw County	neglect class II	Residential MI	Written Reprimand	Training		
Washtenaw County	abuse class II - exploitation	SIP	Substantiated; employee left prior to action			
<b>Washtenaw County</b>	<b>abuse class II - exploitation</b>	<b>SIP</b>	<b>Training</b>	<b>Policy Revision/Development</b>		
<b>Washtenaw County</b>	<b>abuse class III</b>	<b>SIP</b>	<b>Training</b>			
Washtenaw County	abuse class III	SIP	Written Reprimand	Suspension	Training	
Washtenaw County	neglect class II	SIP	Training	Employment Termination		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Washtenaw County	neglect class II - failure to report	SIP	Verbal Counsel	Written Reprimand		
Washtenaw County	neglect class II - failure to report	SIP	Written Reprimand	Training		
Washtenaw County	neglect class III	SIP	Substantiated; employee left prior to action			
Washtenaw County	neglect class III	SIP	Substantiated; employee left prior to action	Training		
Washtenaw County	neglect class III	SIP	Employment Termination			
Washtenaw County	neglect class III	SIP	Employment Termination			
Washtenaw County	neglect class III	SIP	Employment Termination			
Washtenaw County	neglect class III	SIP	Employment Termination			
Washtenaw County	neglect class III	SIP	Employment Termination			
Washtenaw County	neglect class III	SIP	Employment Termination			
Washtenaw County	neglect class III	SIP	Employment Termination			
<b>Washtenaw County</b>	<b>neglect class III</b>	<b>SIP</b>	<b>Other</b>			
<b>Washtenaw County</b>	<b>neglect class III</b>	<b>SIP</b>	<b>Other</b>			
<b>Washtenaw County</b>	<b>neglect class III</b>	<b>SIP</b>	<b>Other</b>	<b>Other</b>		
Washtenaw County	neglect class III	SIP	Suspension			
Washtenaw County	neglect class III	SIP	Suspension	Employment Termination		
Washtenaw County	neglect class III	SIP	Training	Employment Termination		
Washtenaw County	neglect class III	SIP	Written Reprimand	Training		
Washtenaw County	neglect class III	SIP	Written Reprimand	Staff Transfer		
Washtenaw County	neglect class III	SIP	Written Reprimand	Training	Other	
Washtenaw County	neglect class III	SIP	Written Reprimand	Staff Transfer		

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
Washtenaw County	neglect class III	SIP	Written Reprimand			
Washtenaw County	neglect class III	SIP	Written Reprimand	Other		
Washtenaw County	neglect class III	SIP	Written Reprimand			
Washtenaw County	neglect class III	SIP	Written Reprimand			
Washtenaw County	neglect class III	SIP	Written Reprimand	Plan of Service Revision		
Washtenaw County	neglect class III	SIP	Written Reprimand	Training		
Washtenaw County	neglect class III	SIP	Written Reprimand	Other		
Washtenaw County	neglect class III	SIP	Written Reprimand			
Washtenaw County	neglect class III	SIP	Written Reprimand	Training	Other	
Washtenaw County	neglect class III - failure to report	SIP	Written Reprimand			
Washtenaw County	neglect class III - failure to report	SIP	Written Reprimand	Training	Other	
Washtenaw County	neglect class III - failure to report	SIP	Written Reprimand	Training	Other	
Washtenaw County	neglect class III	Workshop (prevocational)	Written Reprimand	Environmental Repair/Enhancement		
West Michigan CMH	abuse class I	Residential DD	Employment Termination	Other		
West Michigan CMH	abuse class II - unreasonable force	Residential DD	Written Reprimand	Suspension	Training	
West Michigan CMH	abuse class III	Residential DD	Suspension	Substantiated; employee left prior to action		
West Michigan CMH	neglect class III	Residential DD	Suspension	Training		
West Michigan CMH	neglect class III	Residential DD	Written Reprimand			
West Michigan CMH	neglect class III	Residential DD	Written Reprimand			
West Michigan CMH	neglect class III	Residential DD	Written Reprimand			

Agency	Violation	Provider Type	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)	Specific Remedial Action(s)
West Michigan CMH	neglect class III	Residential MI	Employment Termination			
West Michigan CMH	neglect class III	Residential MI	Written Reprimand	Suspension	Training	
West Michigan CMH	neglect class III	Residential MI	Written Reprimand	Employment Termination	Training	
Woodlands Behavioral Healthcare Network	abuse class II - nonaccidental act	Residential MI & DD	Employment Termination			
Woodlands Behavioral Healthcare Network	abuse class II - nonaccidental act	Residential MI & DD	Verbal Counseling	Training		
Woodlands Behavioral Healthcare Network	abuse class II - unreasonable force	Residential MI & DD	Written Reprimand	Suspension	Training	
Woodlands Behavioral Healthcare Network	neglect class II	Residential MI & DD	Substantiated; employee left prior to action	Other		
Woodlands Behavioral Healthcare Network	neglect class III	Residential MI & DD	Policy Revision/Development	Other		
<b>Woodlands Behavioral Healthcare Network</b>	<b>neglect class III</b>	<b>Residential MI &amp; DD</b>	<b>Policy Revision/Development</b>	<b>Other</b>		
Woodlands Behavioral Healthcare Network	abuse class II - nonaccidental act	SIP	Suspension	Employment Termination		
Woodlands Behavioral Healthcare Network	abuse class III	SIP	Staff Transfer	Training	Substantiated; employee left prior to action	
Woodlands Behavioral Healthcare Network	abuse class III	SIP	Suspension	Employment Termination		
Woodlands Behavioral Healthcare Network	neglect class III	SIP	Written Reprimand			
<b>Woodlands Behavioral Healthcare Network</b>	<b>neglect class III - failure to report</b>	<b>SIP</b>	<b>Staff Transfer</b>	<b>Training</b>		

APPENDIX F: COMPARATIVE DATA SUMMARY - LPH RIGHTS OFFICES

LPH/U	Patient Days	# Hours/40	Allegations (not including 0000 or 0001)	Number of Investigations	Number of Substantiated Allegations
Beaumont Hospital - Farmington Hills	8,236	15.00	9	4	8
Beaumont Hospital - Royal Oak	7,938	5.00	5	1	0
Beaumont Hospital - Taylor	9,225	30.00	183	22	8
Behavioral Center of Michigan	14,304	40.00	166	24	33
Borgess Medical Center	13,783	16.00	19	4	3
Bronson Battle Creek	7,369	24.00	86	17	19
Bronson Lakeview Hospital	2,671	0.05	8	7	7
Community Health Center of Branch County, Behavioral Healthcare	2,909	10.00	8	2	2
Crittendon Hospital Medical Center	5,001	40.00	38	2	7
DMC Detroit Receiving Hospital	6,185	20.00	35	7	3
DMC Sinai-Grace Hospital	5,425	25 hrs.	63	11	5
ForestView Psychiatric Hospital	24,260	1.00	98	10	48
Harbor Oaks Hospital	25,142	40.00	155	19	46
Havenwyck Hospital	61,477	80.00	515	24	87
HealthSource Saginaw	25,827	60.00	689	361	75
Henry Ford Allegiance Health	8,718	44.00	81	12	20
Henry Ford Kingswood Hospital	27,490	40.00	180	27	60
Henry Ford Macomb Hospital	17,779	40.00	262	25	41
Henry Ford Wyandotte Hospital	9,734	40.00	79	3	5
Hillsdale Community Health Center	2,372	8.00	3	0	0
Holland Community Hospital	5,013	6.00	17	15	0
Hurley Medical Center	11,551	8.00	21	20	3
Lakeland Health	4,644	3.00	4	0	0
McLaren - Bay Region	6,749	4.00	1	0	1
McLaren - Greater Lansing	2,769	2.00	6	0	0
McLaren - Lapeer Region	3,438	5.00	47	6	0
McLaren - Oakland Hospital	7,893	10.00	7	5	2
McLaren - Port Huron	8,395	20.00	85	38	8
McLaren Medical Center - Flint	9,854	16.00	12	3	0
Memorial Healthcare - Owosso	5,400	20.00	12	4	3
Mercy Health Hackley Campus	5,570	20.00	77	32	12
Mercy Health St Mary's	36,325	60.00	93	1	5
Michigan Medicine	13,610	32.00	35	32	18
MidMichigan Medical Center - Alpena	4,007	10.00	31	5	8
MidMichigan Medical Center - Gratiot	6,280	22.50	47	12	3
MidMichigan Medical Center - Midland	3,904	20.00	30	5	2
Munson Medical Center	4,586	16.00	35	3	0
Oaklawn Hospital	3,827	8.00	30	5	1
Pine Rest Christian Mental Health Services	27,225	60.00	49	0	7
Pontiac General Hospital	9,480	30.00	25	24	6

LPH/U	Patient Days	# Hours/40	Allegations (not including 0000 or 0001)	Number of Investigations	Number of Substantiated Allegations
ProMedica Monroe Regional Hospital	4,289	20.00	23	5	4
Providence-Providence Park Hospital	7,464	20.00	44	12	4
Samaritan Behavioral Center	24,118	40.00	202	39	22
Sparrow-St Lawrence Hospital	12,448	36.00	101	48	36
St John Hospital & Medical Center	6,989	7.00	68	16	7
St John Macomb-Oakland Hospital- Madison Heights Campus	7,370	7.00	20	0	3
St John Macomb-Oakland Hospital- Warren Campus	8,904	7.00	21	2	3
St Joseph Mercy Hospital	6,310	20.00	23	4	7
St Joseph Mercy Hospital - Chelsea	5,847	20.00	12	3	5
St Joseph Mercy Hospital - Oakland	9,268	20.00	84	17	9
St Mary Mercy Hospital	6,310	20.00	23	4	7
StoneCrest Center	44,524	40.00	140	30	46
UP Health System - Marquette	590	16.00	11	2	5
War Memorial Hospital	4,661	20.00	56	37	34

APPENDIX G: COMPLAINT DATA SUMMARY - LPH RIGHTS OFFICES

Part A: Totals

Interventions	3182
Interventions Substantiated	441
Investigations	983
Investigations Substantiated	292
No right/Outside jurisdiction	1529

1. Freedom from Abuse

Code	Category	Received	Investigations	Investigations Substantiated
7221	Abuse class I	10	10	0
7224	Abuse class I - sexual abuse	33	33	1
72221	Abuse class II - nonaccidental act	37	37	10
72222	Abuse class II - unreasonable force	97	97	29
72223	Abuse class II - emotional harm	2	2	1
72225	Abuse class II - exploitation	4	4	3
7223	Abuse class III	56	56	20

2. Freedom from Neglect

Code	Category	Received	Investigations	Investigations Substantiated
72251	Neglect class I	19	19	6
72252	Neglect class I - failure to report	3	3	2
72261	Neglect class II	32	32	13
72271	Neglect class III	121	121	46
72272	Neglect class III - failure to report	1	1	1

### 3. Rights Protection System

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7060	Notice/explanation of rights	16	15	4	1	1
7520	Failure to report	69	1	0	1	0
7545	Retaliation/harassment	2			2	1
7760	Access to rights system	6	6	0	0	0
7780	Complaint investigation process	6	1	1	6	5

### 4. Admission/Discharge/Second Opinion

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
4090	Second opinion - denial of hospitalization	3	3	0		
4190	Termination of voluntary hospitalization (adult)	91	89	8	2	1
4510	Involuntary admission process	236	206	6	30	9
4630	Independent clinical examination	7	6	0	1	1
4980	Objection to hospitalization (minor)	11	11	0	0	0
7050	Second opinion - denial of services	0	-1	0	1	0

### 5. Civil Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7041	Civil rights: discrimination, accessibility, accommodation	27	21	9	6	2
7044	Religious practice	12	11	0	1	0
7045	Voting	2	2	0	0	0
7047	Presumption of competency	3	1	1	2	0

### 6. Family Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7111	Family dignity & respect	35	27	6	8	2
7112	Receipt of general education information	4	3	0	1	0

7. Communication and Visits

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7261	Visits	20	19	2	1	0
7262	Contact with attorneys or others regarding legal matters	13	8	2	5	1
7263	Access to telephone, mail	55	39	4	16	7
7264	Funds for postage, stationery, telephone usage	2	2	0	0	0
7265	Written and posted limitations, if established	3	3	2	0	0
7266	Uncensored mail	2	1	0	1	1

8. Confidentiality/Privileged Communications/Disclosure

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7481	Disclosure of confidential information	124	103	38	21	9
7485	Withholding of information (includes recipient access to records)	24	17	2	7	2
7486	Correction of record	6	6	0		
7487	Access by p & a to records	1	1	0		
7501	Privileged communication	1	1	0		

9. Treatment Environment

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7081	Safe environment	362	287	32	75	18
7082	Sanitary/humane environment	188	174	40	14	3
7086	Least restrictive setting	29	20	4	9	0

10. Treatment Environment

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7441	Restrictions/limitations	28	23	4	5	2
7400	Restraint	28	5	4	23	13
7420	Seclusion	12	10	3	2	2

11. Financial Rights

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7301	safeguarding money	4	2	1	2	0
7360	labor & compensation	3	3	0	0	0

12. Personal Property

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7267	Access to entertainment materials, information	22	18	5	4	0
7281	Possession and use	72	63	8	9	5
7282	Storage space	2	2	1	0	0
7283	Inspection at reasonable times	5	5	1	0	0
7285	Exclusions	5	3	0	2	0
7286	Limitations	4	3	0	1	0
7287	Receipts to recipient and to designated individual	31	24	12	7	5
7289	Protection	172	172	40	0	0

13. Suitable Services

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
1708	Dignity and respect	1017	848	122	169	47
7003	Informed consent	16	15	2	1	1
7029	Information on family planning	0	0	0	0	0
7049	Treatment by spiritual means	8	8	1	0	0
7080	Mental Health services suited to condition	650	567	45	83	7
7100	Physical and mental exams	31	27	2	4	0
7130	Choice of physician/mental health professional	72	66	1	6	0
7140	Notice of clinical status/progress	5	5	0	0	0
7150	Services of mental health professional	42	41	1	1	0
7160	Surgery	1	0	0	1	0
7170	Electro convulsive therapy	3	3	0	0	0
7180	Psychotropic drugs	111	99	9	12	2
7190	Notice of medication side effects	13	9	0	4	1

14. Treatment Planning

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7121	Person-centered process	67	51	11	16	8
7122	Timely development	5	4	0	1	1
7123	Requests for review	1	1	0	0	0
7124	Participation by individual(s) of choice	10	9	4	1	0
7125	Assessment of needs	9	9	3	0	0

15. Photographs, Fingerprints, Audiotapes, One-way Glass

Code	Category	Received	Interventions	Interventions Substantiated	Investigations	Investigations Substantiated
7241	Prior consent	8	6	1	2	2
7242	Identification	1	0	0	1	0
<b>SYSTEM TOTALS</b>		<b>4165</b>	<b>3182</b>	<b>441</b>	<b>983</b>	<b>292</b>

Category	Received
No right involved	736
Outside provider jurisdiction	671

## APPENDIX H: Remedial Action in Abuse/Neglect/Retaliation-Harrasment Violations by LPH

MHC 330.1722 requires that disciplinary action be taken when an allegation of abuse or neglect is substantiated. MHC 330.1755(3)(a) also requires that appropriate disciplinary action will be taken if there is evidence of harassment or retaliation. In 47 of 154 or 30.5% of substantiated cases requiring disciplinary action, **none was taken**. The bold font in the table denotes these instances.

Agency	category (from complaint data)	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action
Beaumont Hospital - Farmington Hills	abuse class ii - unreasonable force	Employment Termination			
Beaumont Hospital - Farmington Hills	abuse class iii	Employment Termination	Training		
<b>Behavioral Center of Michigan</b>	<b>abuse class ii - unreasonable force</b>	<b>Written Counseling</b>	Training		
Behavioral Center of Michigan	abuse class ii - unreasonable force	Written Reprimand	Training	Suspension	Other
Behavioral Center of Michigan	abuse class ii - unreasonable force	Written Reprimand			
Behavioral Center of Michigan	abuse class iii	Written Reprimand	Suspension	Staff transfer	
Behavioral Center of Michigan	abuse class iii	Employment Termination			
<b>Behavioral Center of Michigan</b>	<b>neglect class i</b>	<b>Written Counseling</b>			
Behavioral Center of Michigan	neglect class i	Employment Termination			
<b>Behavioral Center of Michigan</b>	<b>neglect class i - failure to report</b>	<b>Verbal counseling</b>			
<b>Behavioral Center of Michigan</b>	<b>neglect class ii</b>	<b>Written Counseling</b>	Training	Other	
<b>Behavioral Center of Michigan</b>	<b>neglect class iii</b>	<b>Verbal counseling</b>			
<b>Behavioral Center of Michigan</b>	<b>neglect class iii</b>	<b>Written Counseling</b>			
<b>Behavioral Center of Michigan</b>	<b>neglect class iii</b>	<b>Written Counseling</b>			
Bronson Battle Creek	abuse class ii - nonaccidental act	Employment Termination			
Bronson Battle Creek	abuse class ii - unreasonable force	Employment Termination		Written Reprimand	
Bronson Battle Creek	abuse class iii	Training	Written Reprimand	Written Reprimand	
Bronson Battle Creek	abuse class iii	Written Reprimand	Verbal Counseling		
Bronson Battle Creek	neglect class iii	Written Reprimand	Verbal Counseling		
Bronson Battle Creek	neglect class iii	Verbal Counseling	Written Counseling	Written Reprimand	
Bronson Battle Creek	neglect class iii	Verbal Counseling	Written Counseling	Written Reprimand	
Bronson Lakeview Hospital	abuse class ii - unreasonable force	Suspension	Employment Termination		
Bronson Lakeview Hospital	abuse class iii	Suspension	Employment Termination		
Bronson Lakeview Hospital	neglect class iii	Verbal Counseling			
<b>Bronson Lakeview Hospital</b>	<b>neglect class iii</b>	<b>Verbal Counseling</b>			
<b>Bronson Lakeview Hospital</b>	<b>neglect class iii</b>	<b>Verbal Counseling</b>			
<b>Bronson Lakeview Hospital</b>	<b>neglect class iii</b>	<b>Verbal Counseling</b>		Staff Transfer	
Crittenton Hospital Medical Center	abuse class ii - exploitation	Written Counseling	Suspension	Staff Transfer	

Agency	category (from complaint data)	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action
DMC - Detroit Receiving Hospital	abuse class ii - nonaccidental act	Employment Termination			
DMC - Detroit Receiving Hospital	neglect class iii	Employment Termination			
DMC Sinai-Grace Hospital	neglect class i	Employment Termination			
DMC Sinai-Grace Hospital	neglect class ii	Written Reprimand			
ForestView Psychiatric Hospital	abuse class iii	Written Reprimand	Staff Transfer	Training	
<b>ForestView Psychiatric Hospital</b>	<b>neglect class ii</b>	<b>Verbal Counseling</b>	<b>Training</b>		
<b>ForestView Psychiatric Hospital</b>	<b>neglect class ii</b>	<b>Training</b>	<b>Policy Revision/Development</b>		
Harbor Oaks Hospital	abuse class ii - unreasonable force	Written Reprimand			
Harbor Oaks Hospital	abuse class ii - unreasonable force	Employment Termination			
Harbor Oaks Hospital	abuse class iii	Employment Termination			
Harbor Oaks Hospital	neglect class ii	Employment Termination			
<b>Harbor Oaks Hospital</b>	<b>neglect class iii</b>	<b>Other</b>			
Harbor Oaks Hospital	neglect class iii	Written Reprimand			
Harbor Oaks Hospital	neglect class iii	Written Reprimand			
Harbor Oaks Hospital	neglect class iii	Written Reprimand			
Harbor Oaks Hospital	retaliation/harassment	Suspension			
Havenwyck Hospital	abuse class ii - nonaccidental act	Suspension	Employment Termination		
Havenwyck Hospital	abuse class ii - unreasonable force	Suspension	Employment Termination		
Havenwyck Hospital	abuse class ii - unreasonable force	Suspension	Employment Termination		
Havenwyck Hospital	abuse class iii	Suspension	Employment Termination		
Havenwyck Hospital	abuse class iii	Suspension	Training	Employment Termination	
Havenwyck Hospital	abuse class iii	Suspension	Demotion	Training	Employment Termination
Havenwyck Hospital	neglect class iii	Suspension	Training	Written Reprimand	Employment Termination
Havenwyck Hospital	neglect class iii	Verbal Counseling	Suspension	Employment Termination	
HealthSource Saginaw	abuse class ii - unreasonable force	Employment Termination			
HealthSource Saginaw	abuse class ii - unreasonable force	Written Reprimand			
HealthSource Saginaw	abuse class ii - unreasonable force	Employment Termination			
HealthSource Saginaw	abuse class iii	Suspension			
HealthSource Saginaw	abuse class iii	Employment Termination			
HealthSource Saginaw	neglect class iii	Employment Termination			
HealthSource Saginaw	neglect class iii	Written Reprimand			
HealthSource Saginaw	neglect class iii	Employment Termination			
HealthSource Saginaw	neglect class iii	Policy Revision/Development	Employment Termination		

Agency	category (from complaint data)	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action
<b>HealthSource Saginaw</b>	<b>neglect class iii</b>	<b>Verbal Counseling</b>			
HealthSource Saginaw	neglect class iii	Employment Termination			
<b>HealthSource Saginaw</b>	<b>neglect class iii</b>	<b>Verbal Counseling</b>			
Henry Ford Allegiance Health	neglect class iii	Employee left the agency, but substantiated			
Henry Ford Allegiance Health	neglect class iii	Verbal Counseling	Written Reprimand		
<b>Henry Ford Kingswood Hospital</b>	<b>abuse class ii - exploitation</b>	<b>Written Counseling</b>	<b>Policy Revision/Development</b>	<b>Training</b>	
Henry Ford Kingswood Hospital	abuse class ii - exploitation	Employment Termination	Training		
Henry Ford Kingswood Hospital	abuse class ii - nonaccidental act	Written Reprimand	Training		
Henry Ford Kingswood Hospital	abuse class ii - unreasonable force	Written Counseling	Training	Employment Termination	
<b>Henry Ford Kingswood Hospital</b>	<b>neglect class ii</b>	<b>Policy Revision/Development</b>	<b>Training</b>		
<b>Henry Ford Kingswood Hospital</b>	<b>neglect class ii</b>	<b>Verbal Counseling</b>	<b>Training</b>		
<b>Henry Ford Kingswood Hospital</b>	<b>neglect class ii</b>	<b>Plan of Service Revision</b>	<b>Verbal Counseling</b>		
Henry Ford Macomb Hospital	abuse class ii - nonaccidental act	Employee left the agency, but substantiated			
Henry Ford Macomb Hospital	abuse class ii - unreasonable force	Employment Termination			
Henry Ford Macomb Hospital	abuse class ii - unreasonable force	Written Reprimand			
Henry Ford Macomb Hospital	abuse class iii	Written Reprimand			
Henry Ford Macomb Hospital	neglect class iii	Suspension			
Henry Ford Macomb Hospital	neglect class iii	Employee left the agency, but substantiated			
Henry Ford Macomb Hospital	neglect class iii	Written Reprimand			
Henry Ford Macomb Hospital	neglect class iii	Suspension			
Henry Ford Wyandotte Hospital	no substantiated abuse/neglect				
McLaren - Oakland Hospital	abuse class iii	Employment Termination			
Memorial Healthcare - Owosso	neglect class iii	Suspension	Written Reprimand	Verbal Counseling	
Mercy Health St Mary's	abuse class i - sexual abuse	Employment Termination	Other		
Michigan Medicine	abuse class ii - unreasonable force	Written Counseling	Training	Policy Revision/Development	
<b>Michigan Medicine</b>	<b>neglect class iii</b>	<b>Written Counseling</b>			

Agency	category (from complaint data)	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action
Michigan Medicine	neglect class iii	Written Counseling			
Michigan Medicine	neglect class iii	Written Counseling			
Michigan Medicine	neglect class iii	Written Counseling			
Michigan Medicine	neglect class iii	Written Counseling			
Michigan Medicine	neglect class iii - failure to report	Verbal Counseling	Training		
Pontiac General Hospital	abuse class ii - nonaccidental act	Employment Termination			
Pontiac General Hospital	neglect class iii	Training			
Pontiac General Hospital	neglect class iii	Training			
Providence-Providence Park Hospital	abuse class iii	Written Counseling	Training		
Samaritan Behavioral Center	abuse class ii - nonaccidental act	Written Counseling			
Samaritan Behavioral Center	abuse class ii - unreasonable force	Written Counseling			
Samaritan Behavioral Center	abuse class ii - unreasonable force	Written Counseling			
Samaritan Behavioral Center	abuse class iii	Written Counseling			
Samaritan Behavioral Center	neglect class ii	Written Counseling			
Sparrow-St Lawrence Hospital	abuse class ii - emotional harm	Written Reprimand	Training		
Sparrow-St Lawrence Hospital	abuse class ii - unreasonable force	Policy Revision/Development	Training		
Sparrow-St Lawrence Hospital	abuse class ii - unreasonable force	Policy Revision/Development	Training		
Sparrow-St Lawrence Hospital	abuse class ii - unreasonable force	Written Reprimand			
Sparrow-St Lawrence Hospital	abuse class ii - unreasonable force	Verbal Counseling	Training		
Sparrow-St Lawrence Hospital	abuse class ii - unreasonable force	Policy Revision/Development			
Sparrow-St Lawrence Hospital	abuse class iii	Written Reprimand	Training		
Sparrow-St Lawrence Hospital	neglect class i	Written Reprimand	Training		
Sparrow-St Lawrence Hospital	neglect class i	Written Reprimand	Training		
Sparrow-St Lawrence Hospital	neglect class i	Training			
Sparrow-St Lawrence Hospital	neglect class i - failure to report	Verbal Counseling	Training		

Agency	category (from complaint data)	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action	Specific Remedial Action
Sparrow-St Lawrence Hospital	neglect class ii	Employee left the agency, but substantiated			
Sparrow-St Lawrence Hospital	neglect class iii	Training			
<b>St John Hospital &amp; Medical Center</b>	<b>Neglect class ii</b>	<b>Verbal Counseling</b>	<b>Training</b>		
<b>St John Hospital &amp; Medical Center</b>	<b>neglect class iii</b>	<b>Written Counseling</b>			
<b>St John Hospital &amp; Medical Center</b>	<b>neglect class iii</b>	<b>Written Counseling</b>			
<b>St Joseph Mercy Hospital</b>	<b>abuse class ii - unreasonable force</b>	<b>Training</b>			
<b>St Joseph Mercy Hospital</b>	<b>abuse class ii - unreasonable force</b>	<b>Written Counseling</b>			
St Joseph Mercy Hospital	Neglect class ii	Employment Termination			
<b>St Joseph Mercy Hospital</b>	<b>neglect class iii</b>	<b>Written Counseling</b>			
St Joseph Mercy Hospital - Chelsea	Neglect class ii	Employment Termination			
<b>St Mary Mercy Hospital</b>	<b>abuse class ii - emotional harm</b>	<b>Written Counseling</b>	<b>Training</b>		
StoneCrest Center	abuse class ii - nonaccidental act	Suspension	Employment Termination		
StoneCrest Center	abuse class ii - nonaccidental act	Suspension	Employment Termination		
StoneCrest Center	abuse class ii - unreasonable force	Suspension	Employment Termination		
<b>UP Health System - Marquette</b>	<b>no substantiated abuse/neglect</b>	<b>Training</b>	<b>Other</b>		
War Memorial Hospital	abuse class iii	Suspension	Employment Termination		
<b>War Memorial Hospital</b>	<b>neglect class iii</b>	<b>Verbal Counseling</b>			