



**Nancy Vreibel, Senior Chief Deputy Director**

**Department Overview**

**Presentation to Appropriations Subcommittee**

**Health and Human Services**



## ***Our Guiding Principles***

### **Mission**

The Michigan Department of Health and Human Services provides opportunities, services, and programs that promote a healthy, safe, and stable environment for residents to be self-sufficient.



### **Vision**

Develop and encourage measurable health, safety and self-sufficiency outcomes that reduce and prevent risks, promote equity, foster healthy habits, and transform the health and human services system to improve the lives of Michigan families.



# ***Michigan Department of Health and Human Services 2018 Strategic Priorities***

## **CHILDREN**

Ensure that Michigan youth are healthy, protected, and supported on their path to adulthood.

## **ADULTS**

Safeguard, respect, and encourage the wellbeing of Michigan adults in our communities and our care.

## **FAMILY SUPPORT**

Support families and individuals on their road to self-sufficiency through responsive, innovative, and accessible service delivery.

## **HEALTH SERVICES**

Transform the healthcare system and behavioral health coordination to improve outcomes for residents.

## **POPULATION HEALTH**

Promote and protect the health, wellness, and safety of all Michigan residents.

## **WORKFORCE**

Strengthen opportunities, promote diversity, and empower our workforce to contribute to Michigan's economic development.

# MDHHS Services Statistics



- 1.75 million total average eligible - traditional Medicaid
- 1.2 million children served in Medicaid
- 340,000 people with disabilities served in Medicaid
- 680,000 individuals enrolled in Healthy Michigan Plan
- Nearly 1,000,000 children enrolled in Healthy Kids Dental
- Provided food assistance to more than 1.8 million people
- 23,407 average monthly cases received cash assistance through the Family Independence Program (FIP)
- 65.1% of FIP cases met Federal Work Participation requirements
- 370,045 low-income households received basic heating assistance
- \$1.4 billion in child support payments processed
- 882,224 children in child support cases
- 767,080 emergency shelter bed nights provided
- 275,926 nights of domestic shelter services provided
- 30,713 people provided housing assistance
- Pathways to Potential in 252 Michigan schools
- 241,329 people served by CMHSPs and PIHPs
- 5 state-operated hospitals and centers
- 2,159 licensed psychiatric adult beds in the community; 260 for licensed child/adolescent psychiatric beds in the community
- Initiated services to 11,204 individuals with disabilities through our Michigan Rehabilitation Services
- 3,535 youth approved for autism applied behavior analysis
- Nearly 12,700 children in foster care
- 84,275 domestic violence and 10,198 sexual assault crisis calls answered
- More than 2,000 children adopted
- 2 state-operated secure residential facilities for juveniles
- 90,776 Children's Protective Services investigations
- 43,129 Adult Protective Services referrals
- 2 million older adults (aged 60+) in Michigan
- 1,356 received problem gambling assistance
- 10.4 million home delivered/congregate meals provided to aging population in Michigan
- 104,605 older adults received a wide variety of community-based services
- 9,320 older adults participated in volunteer programs
- 3,535 children received autism diagnostic services
- 75% of children aged 19 through 35 months of age completed the recommended vaccine series (MCIR)
- A reported 71,027 persons received substance use disorder treatment and recovery services in FY17
- More than 200,000 persons attended substance abuse prevention programs in FY17
- Completed 33,477 Front End Eligibility (FEE) investigations and identified \$118.2 million in cost avoidance



## ***MDHHS Key Accomplishments***

- The Department implemented a more user friendly application for public assistance. The streamlined application for food assistance, Medicaid and other benefits, went down from 42 pages to 18 and has 80% fewer questions
- Completed statewide Healthy Kids Dental Expansion and nearly 1,000,000 children are now enrolled
- MDHHS was approved to use State Children's Health Insurance Program funding to support lead abatement efforts including service line replacement, investigations and abatements. This federal approval was the first of its kind in the United States
- Following the expansion of the family preservation and prevention services last year, the outcomes of the Family Preservation Programs for children and families all remain at 88% or higher
- A new 200-bed replacement for Caro state hospital has started the design development process. This will be a 50 bed net increase when completed
- Through the Race to the Top Early Learning Challenge Grant, specialized health consultants have been supporting child care providers in the Pathways to Potential communities since April of 2017, increasing the quality of child care services to over 800 children
- Reduced Meals on Wheels waiting list by more than half in 2017



## ***Flint Water Crisis Actions***

### **Providing Health and Nutrition Education**

- Mobile Food Pantries (Comprehensive Help Centers, Mobile Parks)
- Nutrition Education Outreach
- Double Up Food Bucks

### **Ensuring a Healthy Community**

- Child and Adolescent Health Centers
- Parents as Teachers Program
- Children's Health Access Program (CHAP)
- Lead Abatement Contractor Infrastructure and Workforce Development Initiative
- Nurse Case Managers
- Lead Abatement, Investigation and Toxicology Efforts
- Providing funding for service line replacement

### **Increasing Access to Physical and Behavioral Health Services**

- Nurse Family Partnership
- Assisting Seniors in Flint
- Rides to Wellness
- Michigan Child Collaborative Care (MC3)
- Expansion of Medicaid to individuals up to 400% of the Federal Poverty Level
- Behavioral health support for community mental health



# ***Addressing Perfluoroalkyl and Polyfluoroalkyl (PFAS) Contamination***

MDHHS is part of the MI PFAS Action Response Team created by Governor Snyder in November 2017

## **What the Department is doing**

- Providing Technical Expertise
- Lab Analysis
- Community Engagement
- Collaboration with Local Health Departments and MDEQ

## **Funding Provided in FY18**

- Analytical Lab Capacity Expansion - \$4.1 M Gross and GF/GP
- Toxicology and Response - \$1.8 M Gross and GF/GP
- Local Public Health Support - \$2.5 M Gross and GF/GP





## ***Fighting the Opioid Crisis***

MDHHS is engaged in several initiatives to help mitigate the opioid crisis, inclusive of expanding/utilizing Medicaid services, implementing SAMHSA grants (i.e., block grant and the State Targeted Response grant), and executing recommendations from the Governor's task force.

- Promoting and increasing access to use of Naloxone
- Providing support and treatment services for tribal members, prisoners, pregnant women and more
- Expanding use of peer recovery coaches
- Launching a statewide awareness and education campaign
- Supporting and increasing access to healthcare providers' use of medication assisted treatment and CDC guidelines
- Improving Medicaid's benefits monitoring program to help reduce doctor and pharmacy shopping



## ***Service Delivery Transformation – Actions Taken:***

- **Modernized Self Service Portal-** Developing a new online system which guides residents (and facilitates community partner assistance) through a process which assesses needs and connects them to resources, both state programs and community supports, that improve customer stability and makes available modern benefits self-service features
- **Improved Application-** Creating a new streamlined and simplified application for public assistance programs which substantially shortens application time, reduce application complexity and improves client and caseworker experience
- **Universal Caseload-** Implementing a task-based casework system which delivers program eligibility determination and other casework processes in a more efficient and responsive manner
- **Improved Contact Center Technology-** Launching a streamlined customer contact point which better manages incoming phone calls and other contact types, in addition to offering more self-service options over the phone

# Guided assessment which reveals users' underlying needs in a more proactive manner

The screenshot shows the 'Topic Selection' screen in the mibridges application. The header includes a 'Menu' icon, the 'mibridges' logo, and user information for 'Tamara Davis'. Below the header, a text box instructs the user to 'Choose the topics you are interested in getting help with. It's okay to choose more than one.' There are seven topic cards: 'Food' (Food Pantries, Help Buying Food, Home-Delivered Meals), 'Housing & Shelter' (Shelters, Low-cost Housing, Home Repairs), 'Utilities' (Electric Payment Assistance, Gas Payment Assistance, Heating Fuel Assistance), 'Health' (Nursing Homes & Adult Care, Health Insurance, Dental Care), 'Income & Employment' (Job Search, Tax Preparation, Financial Assistance), 'Transportation' (Public Transportation, Automobile Assistance, Medical Transportation), 'Child Care' (Child Care Expense Assistance, Child Care Centers, Child Development), and 'Education' (Early Childhood Education, School Supplies, Adult Education). The 'Income & Employment' card is highlighted with a blue border. A 'Start' button is at the bottom.

The screenshot shows the 'Find Resources' screen in the mibridges application. The header includes a 'Menu' icon, the 'mibridges' logo, and user information for 'Tamara Davis'. Below the header, the title 'Find Resources' is displayed. A progress indicator shows 'Income & Employment' as the current topic, with a 'Back' button on the left and a 'Skip' button on the right. The main content area asks 'What would you like help with?' and lists five options: 'Find a job (currently unemployed)', 'Find a new job (currently employed)', 'Resume building, interview prep, job application assistance', 'Income Assistance', and 'Managing Money'. The 'Find a job (currently unemployed)' option is selected and highlighted with a blue border. A 'Continue' button is at the bottom.



# ***Innovative Approaches to the Delivery of Health Care***

## **State Innovation Model:**

- \$70 million CMS-funded Michigan State Innovation Model (SIM) grant program began February 2015
- Grant is designed to test innovative, state-led, multi-payer healthcare payment and service delivery models to improve health outcomes, increase quality of care, and reduce costs
  - Community Health Innovation Regions
  - Patient Centered Medical Homes
  - Alternative Payment Models

## **298 – Integration of Behavioral and Physical Health:**

- In November, MDHHS submitted a boilerplate report identifying barriers to implementation and possible solutions
  - This report was developed with the assistance of MPHI, the project facilitator, and IHPI (U of M), the project evaluator
- After soliciting input from a variety of current system representatives, MDHHS developed and released a Request for Information (RFI) to select the financial integration pilot sites
- Interested CMHSPs, in partnership with the Medicaid Health Plans contracted in their counties, have until February 20<sup>th</sup> to respond to the RFI



## ***Healthy Michigan Plan***

### **Successes since the program began in April 2014:**

For beneficiaries:

- 80% of enrollees are now receiving an annual primary or preventive care visit
- The number of enrollees utilizing the Emergency Department as their regular source of care dropped from 16% to 1.7% after enrolling in HMP

For providers:

- Over 50% providers reported an increase in new patients and the majority of practices reporting hiring additional clinicians and/or staff
- The cost of uncompensated care provided by Michigan hospitals has decreased by nearly 50 percent

For the state's economy:

- Generates more than 30,000 new jobs every year, yielding ~\$2.3 billion more in personal spending power each year for Michigan residents
- Generates ~\$150 million in income and sales tax revenue annually for the state



## ***Governor Snyder's FY19 Recommendation***



## ***MDHHS 2019 Highlights***

### **FMAP Decrease**

- FMAP Adjustments total \$71.5 M GF/GP
- Of that, Healthy Michigan Plan reflects \$33 M GF/GP and an FMAP decrease from 94.25% in FY18 to 93.25% in FY19

### **Actuarial Soundness**

- Adjustments for Physical Health Medicaid-Traditional and HMP include a 1.5% increase \$146 M Gross and \$36.1 M GF/GP
- Adjustment for Behavioral Health Medicaid-Traditional and HMP include a 2% increase \$51 M Gross and \$16.5 M GF/GP

### **Increase Rural Hospital OB Payment**

- Provides GF to offset lost Federal match for the existing payment \$7 M Gross and GF/GP



## ***MDHHS 2019 Highlights***

### **Child Lead Poisoning Elimination Board Recommendations**

- Address the various recommendations made by the Child Lead Poisoning Elimination Board  
\$1.25 M Gross and GF/GP

### **Autism Navigator Funding**

- Funding for the Autism Alliance of Michigan to assist individuals and families in accessing services \$1M Gross and GF/GP

### **University Autism Programs Funding**

- Grants to Universities for the purpose of increasing the number of applied behavioral analysis therapists \$250,000 Gross and GF/GP

### **Integrated Service Delivery**

- Support for the operation of the Integrated Service Delivery System \$13.8 M Gross



## ***MDHHS 2019 Highlights***

### **PFAS and Environmental Contamination Response**

- Annualizes costs for PFAS response, including expanded laboratory capacity and toxicology and response units within MDHHS \$8 M Gross and GF/GP

### **Funding for Local Health Departments Addressing Emerging Public Health Threats**

- Funding to support local health departments responding to PFAS contamination, vapor intrusion, drinking water contamination, and other emerging public health threats \$4.8 M Gross and GF/GP

### **Family Independence Program Inflationary Adjustment**

- 1.2% inflationary increase which will increase average Family Independence Program monthly benefit by \$2 per person. \$1 million Gross.

### **Psychiatrist Salary Increase**

- Salary Increase for psychiatrists at state psychiatric hospitals \$1.4 M Gross and \$1.3 M GF/GP



## ***MDHHS 2019 Investments Flint-Related Initiatives***

### **Continuing Our Efforts in Ensuring a Healthy Community**

- Child and Adolescent Health Center Expansion (\$650,000 GF)
- Parents as Teachers Expansion (\$260,000 GF)
- Children's Health Access Program (CHAP) Expansion (\$375,000 GF)
- Lead Abatement, Investigation and Toxicology (\$1,627,000)
- Comprehensive Lead Poisoning Prevention (\$709,000 GF)
- Michigan Child Collaborative Care (\$200,000 GF)
- Nurse Family Partnership (\$500,000 GF)
- Double Up Food Bucks (\$300,000)



## ***MDHHS Contact Info and Useful Links***

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Legislative Service Bureau:

[http://www.legislature.mi.gov/\(S\(n4rbq4jwj2dfwz1qybtu01cu\)\)/mileg.aspx?page=home](http://www.legislature.mi.gov/(S(n4rbq4jwj2dfwz1qybtu01cu))/mileg.aspx?page=home)