



Aging & Adult Services Agency

Fiscal Year 2020

Presentation to Appropriations Subcommittee
on Health and Human Services

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Aging & Adult Services Agency

Vision

For Michigan residents to live well as they age.

Mission

The Aging & Adult Services Agency provides statewide leadership, direction, and resources to support Michigan's aging, adult services, and disability networks, with the aim of helping residents live with dignity and purpose.

Aging Network

16 area agencies on aging and nearly 1,000+ service providing agencies.

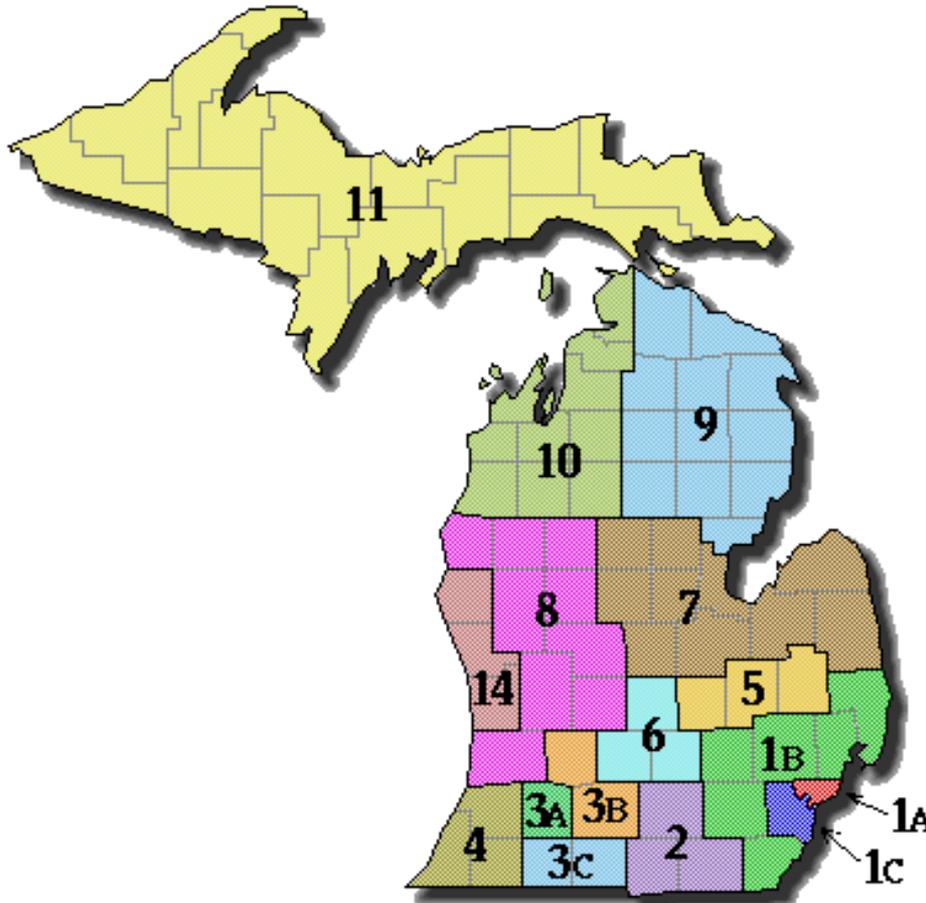
Programs and Services

Nutrition (home-delivered meals and congregate meals), in-home services, caregiver services, community services, and senior volunteer programs, etc.

Goals (as outlined in federally-approved State Plan on Aging)

- Advocate for, inform, and empower those we serve.
- Help older adults maintain their health and independence at home and in their community.
- Promote elder and vulnerable adult rights and justice.
- Conduct responsible quality management and coordination of Michigan's aging network.

Area Agencies on Aging



- 1A: Detroit AAA
- 1B: AAA-1B
- 1C: The Senior Alliance
- 2: Region 2 AAA
- 3A: 3A AAA
- 3B: 3B AAA
- 3C: Branch-St. Joseph AAA
- 4: Region IV AAA
- 5: Valley AAA
- 6: Tri-County AAA
- 7: Region VII AAA
- 8: AAA of Western MI
- 9: Region IX AAA
- 10: AAA of Northwest MI
- 11: UPCAP
- 14: Senior Resources

Accomplishments*

Core Programs – Nutrition, In-Home Services, Community and Caregiver

- 10.3 million meals served to 103,734 older adults. 8.2 million meals home-delivered; 2.1 million congregate.
- 23,209 older adults received 993,585 hours/units of care management chore, homemaker, home health aide, and personal care.
- 112,109 residents received a variety of community-based services (e.g. elder abuse prevention, disease prevention, legal assistance, home repair, etc.).
- 6,828 caregivers received 810,817 hours of service and 207,122 home-delivered meals were served (as a part of respite care).

Special Programs

- 7,696 older adults participated in the three senior volunteer programs (Retired Senior Volunteer Program, Senior Companion Program and Foster Grandparent Program) supported by AASA.
- Senior Project FRESH served more than 20,000 participants.

**Fiscal Year 2018 (preliminary data)*

Aging Services Investments

Appropriation & Service Level	FY 2014	FY 2015*	FY 2016	FY 2017	FY 2018	% Change 2018 vs. 2014
Nutrition Appropriation	\$37,244,000	\$39,044,000	\$39,044,000	\$39,044,000	\$42,254,200	13.5%
HDM Served	7,705,650	8,295,084	8,387,367	8,134,095	8,257,086	7.2%

Appropriation & Service Level	FY 2014	FY 2015*	FY 2016	FY 2017	FY 2018	% Change 2018 vs. 2014
Community Services Appropriation	\$36,614,400	\$39,013,900	\$39,013,900	\$41,663,900	\$43,567,300	19.0%
In-Home Service Hours/Units	683,050	824,190	851,026	880,401	993,585	45.5%

*AASA received additional state appropriations for home-delivered meals in FY 2015 and 2018, and in-home services in FY 2015, 2017 and 2018.

Priorities & Challenges

Direct Care Workforce – The direct care workforce is not keeping pace with the growing demand. Now is the time to identify solutions and begin to take steps to ensure the services that this workforce provides are available now and in the future.

Family/Informal Caregivers – It is estimated that Michigan is home to **nearly one million** family/informal caregivers who are making sacrifices every day to help care for a loved one or friend who needs support to live independently at home. The aging network works to provide Michigan families with more tools and services to care for their loved ones, as they provide a majority of the care to Michigan's older adult population.

Alzheimer's Disease & Related Dementia – Dementia is a term that is used for a group of symptoms caused by disorders that affect the brain. Alzheimer's disease is the most common form of dementia. Caregivers for those with dementia or other cognitive impairments have unique caregiving challenges that can benefit from aging network supports and services.

Elder Abuse Prevention – It is estimated that one in 10 older adults are victims of elder abuse. Abuse can include physical abuse, psychological or verbal abuse, sexual abuse, financial exploitation, and neglect. Elder abuse occurs in the home as well as in institutional settings. AASA and the aging network are working to protect Michigan's vulnerable older adult population by helping people spot and report abuse, and combat elder abuse.

Ensuring Quality and Effectiveness

Operating Standards for Services – AASA provides operating standards for service programs to the 16 area agencies on aging and it monitors each agency to ensure effective and high quality services in the community.

Service Plans – Each area agency on aging is required to develop an annual, local service plan. Area agency plans are reviewed and approved by the governor-appointed Michigan Commission on Services to the Aging.

Client Satisfaction and Complaint Resolution – Each area agency on aging is required to have a complaint resolution procedure for services and they are required to have procedures to evaluate service quality. In fiscal year 2018, there were five (5) formal service complaints and two (2) informal service complaints statewide.

Program and Service Report – AASA publishes a state plan on services to the aging and an annual service report on the profile of clients served, cost of services, and service levels, etc.

5 year history of major line item appropriations

(in millions)

Appropriation	FY 2016 Expenditures	FY 2017 Expenditures	FY 2018 Expenditures	FY 2019 Enacted	FY 2020 Executive Recommendation
Community Services	\$36.0	\$39.3	\$42.4	\$45.9	\$46.1
Nutrition Services	\$39.8	38.3	\$41.8	\$42.1	\$42.3
Senior Volunteer Service Programs	\$4.5	\$4.4	\$4.5	\$4.8	\$4.8
Employment Assistance	\$2.8	\$2.7	\$2.6	\$2.6	\$3.5
Respite Care Program	\$6.6	\$5.8	\$6.1	\$6.4	\$6.5

MDHHS Contact Info and Useful Links

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