

**MI Choice Compliance Determination**  
 Agency: Area Agency on Aging of Western Michigan  
 Review Year: 2016

Area Agency on Aging of Western Michigan	COMPLIANCE LEVEL	COMPLIANCE DETERMINATION
Focus I: Intake and Eligibility	4.00	Area Agency on Aging of Western Michigan substantially meets assurances.
Focus II A: Person-Centered Service Planning	4.00	Area Agency on Aging of Western Michigan substantially meets assurances.
Focus II B: Person-Centered Service Delivery	4.00	Area Agency on Aging of Western Michigan substantially meets assurances.
Focus IV: Participant Safeguards	4.00	Area Agency on Aging of Western Michigan substantially meets assurances.
Focus V: Participant Rights and Responsibilities	4.00	Area Agency on Aging of Western Michigan substantially meets assurances.
<b>OVERALL CQAR COMPLIANCE LEVEL:</b>	<b>4.00</b>	<b>Area Agency on Aging of Western Michigan substantially meets assurances.</b>

Rating Scale For Clinical Quality Assurance Review Compliance Level:

<b>SUBSTANTIAL COMPLIANCE:</b>	3.26 or higher
<b>SOME COMPLIANCE, NEEDS IMPROVEMENT:</b>	2.51 to 3.25
<b>NOT FULL OR SUBSTANTIAL COMPLIANCE:</b>	1.76 to 2.50
<b>COMPLIANCE NOT DEMONSTRATED:</b>	1.00 to 1.75