

# MI Choice Compliance Determination

Agency: Tri-County Office on Aging

Review Year: 2016

Tri-County Office on Aging	COMPLIANCE LEVEL	COMPLIANCE DETERMINATION
Focus I: Intake and Eligibility	4.00	Tri-County Office on Aging substantially meets assurances.
Focus II A: Person-Centered Service Planning	4.00	Tri-County Office on Aging substantially meets assurances.
Focus II B: Person-Centered Service Delivery	2.65	Tri-County Office on Aging demonstrates assurance, but MDHHS recommends improvements or requires additional information.
Focus IV: Participant Safeguards	4.00	Tri-County Office on Aging substantially meets assurances.
Focus V: Participant Rights and Responsibilities	4.00	Tri-County Office on Aging substantially meets assurances.
<b>OVERALL CQAR COMPLIANCE LEVEL:</b>	<b>3.74</b>	<b>Tri-County Office on Aging substantially meets assurances.</b>

**Rating Scale For Clinical Quality Assurance Review Compliance Level:**

<b>SUBSTANTIAL COMPLIANCE:</b>	3.26 or higher
<b>SOME COMPLIANCE, NEEDS IMPROVEMENT:</b>	2.51 to 3.25
<b>NOT FULL OR SUBSTANTIAL COMPLIANCE:</b>	1.76 to 2.50
<b>COMPLIANCE NOT DEMONSTRATED:</b>	1.00 to 1.75