

MI Choice Compliance Determination

Agency: Area Agency on Aging of Northwest Michigan

Review Year: 2017

Area Agency on Aging of Northwest Michigan	COMPLIANCE LEVEL	COMPLIANCE DETERMINATION
Focus I: Intake and Eligibility	4.00	Area Agency on Aging of Northwest Michigan substantially meets assurances.
Focus II A: Person-Centered Service Planning	3.31	Area Agency on Aging of Northwest Michigan substantially meets assurances.
Focus II B: Person-Centered Service Delivery	3.31	Area Agency on Aging of Northwest Michigan substantially meets assurances.
Focus IV: Participant Safeguards	4.00	Area Agency on Aging of Northwest Michigan substantially meets assurances.
Focus V: Participant Rights and Responsibilities	2.63	Area Agency on Aging of Northwest Michigan demonstrates assurance, but MDHHS recommends improvements or requires additional information.
OVERALL CQAR COMPLIANCE LEVEL:	3.57	Area Agency on Aging of Northwest Michigan substantially meets assurances.

Rating Scale For Clinical Quality Assurance Review Compliance Level:

SUBSTANTIAL COMPLIANCE:	3.26 or higher
SOME COMPLIANCE, NEEDS IMPROVEMENT:	2.51 to 3.25
NOT FULL OR SUBSTANTIAL COMPLIANCE:	1.76 to 2.50
COMPLIANCE NOT DEMONSTRATED:	1.00 to 1.75