

MiChoice Compliance Determination

Agency: MORC Home Care

Review Year: 2017

MORC Home Care	COMPLIANCE LEVEL	COMPLIANCE DETERMINATION
Focus I: Intake and Eligibility	4.00	MORC Home Care substantially meets assurances.
Focus II A: Person-Centered Service Planning	4.00	MORC Home Care substantially meets assurances.
Focus II B: Person-Centered Service Delivery	3.33	MORC Home Care substantially meets assurances.
Focus IV: Participant Safeguards	4.00	MORC Home Care substantially meets assurances.
Focus V: Participant Rights and Responsibilities	4.00	MORC Home Care substantially meets assurances.
OVERALL CQAR COMPLIANCE LEVEL:	3.86	MORC Home Care substantially meets assurances.

Rating Scale For Clinical Quality Assurance Review Compliance Level:

SUBSTANTIAL COMPLIANCE:	3.26 or higher
SOME COMPLIANCE, NEEDS IMPROVEMENT:	2.51 to 3.25
NOT FULL OR SUBSTANTIAL COMPLIANCE:	1.76 to 2.50
COMPLIANCE NOT DEMONSTRATED:	1.00 to 1.75