

MI Choice Compliance Determination

Agency: Senior Services

Review Year: 2017

Senior Services	COMPLIANCE LEVEL	COMPLIANCE DETERMINATION
Focus I: Intake and Eligibility	3.33	Senior Services substantially meets assurances.
Focus II A: Person-Centered Service Planning	2.67	Senior Services demonstrates assurance, but MDHHS recommends improvements or requires additional information.
Focus II B: Person-Centered Service Delivery	2.67	Senior Services demonstrates assurance, but MDHHS recommends improvements or requires additional information.
Focus IV: Participant Safeguards	2.67	Senior Services demonstrates assurance, but MDHHS recommends improvements or requires additional information.
Focus V: Participant Rights and Responsibilities	2.00	Senior Services does not fully or substantially demonstrate assurance, though there is evidence that it may be clarified or readily addressed.
OVERALL CQAR COMPLIANCE LEVEL:	2.72	Senior Services demonstrates assurance, but MDHHS recommends improvements or requires additional information.

Rating Scale For Clinical Quality Assurance Review Compliance Level:

SUBSTANTIAL COMPLIANCE:	3.26 or higher
SOME COMPLIANCE, NEEDS IMPROVEMENT:	2.51 to 3.25
NOT FULL OR SUBSTANTIAL COMPLIANCE:	1.76 to 2.50
COMPLIANCE NOT DEMONSTRATED:	1.00 to 1.75