

**Final MI Choice Compliance Determination**  
 Agency: Area Agency on Aging of Northwest Michigan  
 Review Year: 2018

Area Agency on Aging of Northwest Michigan	TOTAL	COMPLIANCE LEVEL	COMPLIANCE DETERMINATION
Focus I: Intake and Eligibility	0.263	2.00	Area Agency on Aging of Northwest Michigan does not fully or substantially demonstrate assurance, though there is evidence that it may be clarified or readily addressed.
Focus II A: Person-Centered Service Planning	0.803	3.31	Area Agency on Aging of Northwest Michigan substantially meets assurances.
Focus II B: Person-Centered Service Delivery	0.632	2.63	Area Agency on Aging of Northwest Michigan demonstrates assurance, but MDHHS recommends improvements or requires additional information.
Focus IV: Participant Safeguards	1.316	4.00	Area Agency on Aging of Northwest Michigan substantially meets assurances.
Focus V: Participant Rights and Responsibilities	0.316	4.00	Area Agency on Aging of Northwest Michigan substantially meets assurances.
<b>OVERALL CQAR COMPLIANCE LEVEL:</b>		<b>3.33</b>	<b>Area Agency on Aging of Northwest Michigan substantially meets assurances.</b>

Rating Scale For Clinical Quality Assurance Review Compliance Level:

<b>SUBSTANTIAL COMPLIANCE:</b>	3.26 or higher
<b>SOME COMPLIANCE, NEEDS IMPROVEMENT:</b>	2.51 to 3.25
<b>NOT FULL OR SUBSTANTIAL COMPLIANCE:</b>	1.76 to 2.50
<b>COMPLIANCE NOT DEMONSTRATED:</b>	1.00 to 1.75