

# Final MI Choice Compliance Determination

Agency: Senior Services

Review Year: 2018

Senior Services	TOTAL	COMPLIANCE LEVEL	COMPLIANCE DETERMINATION
Focus I: Intake and Eligibility	0.500	3.33	Senior Services substantially meets assurances.
Focus II A: Person-Centered Service Planning	0.947	4.00	Senior Services substantially meets assurances.
Focus II B: Person-Centered Service Delivery	0.763	3.33	Senior Services substantially meets assurances.
Focus IV: Participant Safeguards	1.316	4.00	Senior Services substantially meets assurances.
Focus V: Participant Rights and Responsibilities	0.316	4.00	Senior Services substantially meets assurances.
<b>OVERALL CQAR COMPLIANCE LEVEL:</b>		<b>3.84</b>	<b>Senior Services substantially meets assurances.</b>

**Rating Scale For Clinical Quality Assurance Review**  
Compliance Level:

<b>SUBSTANTIAL COMPLIANCE:</b>	3.26 or higher
<b>SOME COMPLIANCE, NEEDS IMPROVEMENT:</b>	2.51 to 3.25
<b>NOT FULL OR SUBSTANTIAL COMPLIANCE:</b>	1.76 to 2.50
<b>COMPLIANCE NOT DEMONSTRATED:</b>	1.00 to 1.75