



**CEDARBRIDGE**  
GROUP

# Michigan Five-Year Health IT Roadmap

**Coordinating Care for the Vulnerable:**  
*Information Technology Needs and Gaps for Aging and Disability Services*



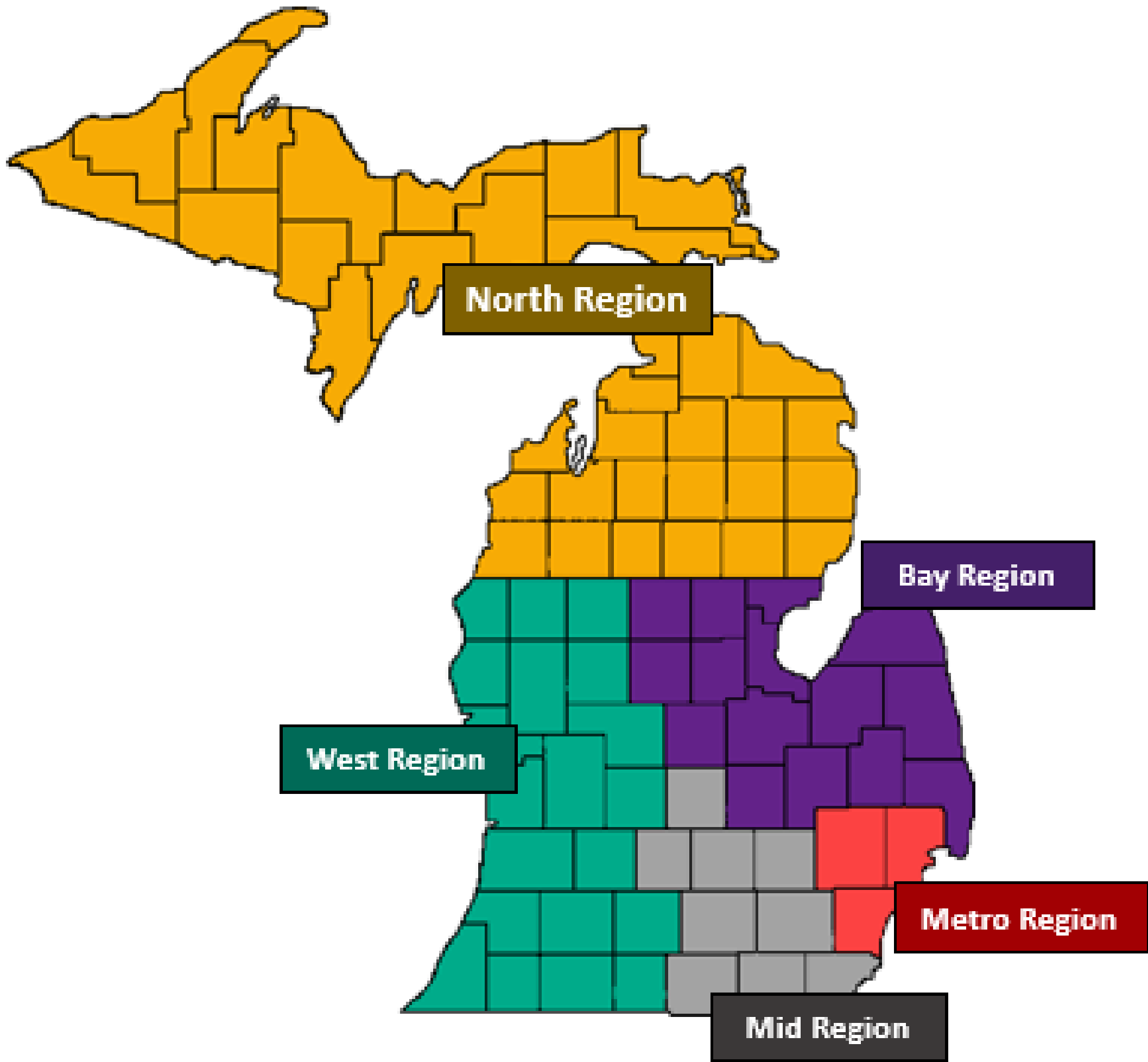
November 2, 2020



# Coordinating Care for the Vulnerable

---

## Regional Stakeholder Forum



# CedarBridge Group Facilitators

---



Kate Kiefert  
**Senior Consultant**

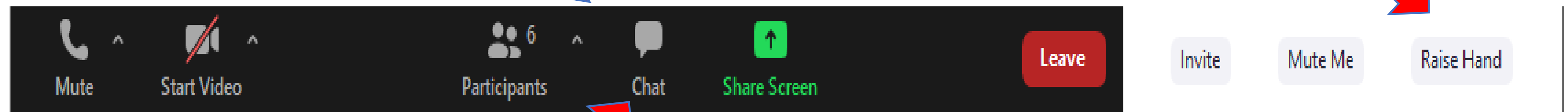


Dawn Bonder  
**Managing Director**



# Audio and Chat Controls

To respond verbally, open the Participants window and click the **Raise Hand** option, and our facilitators will unmute you.

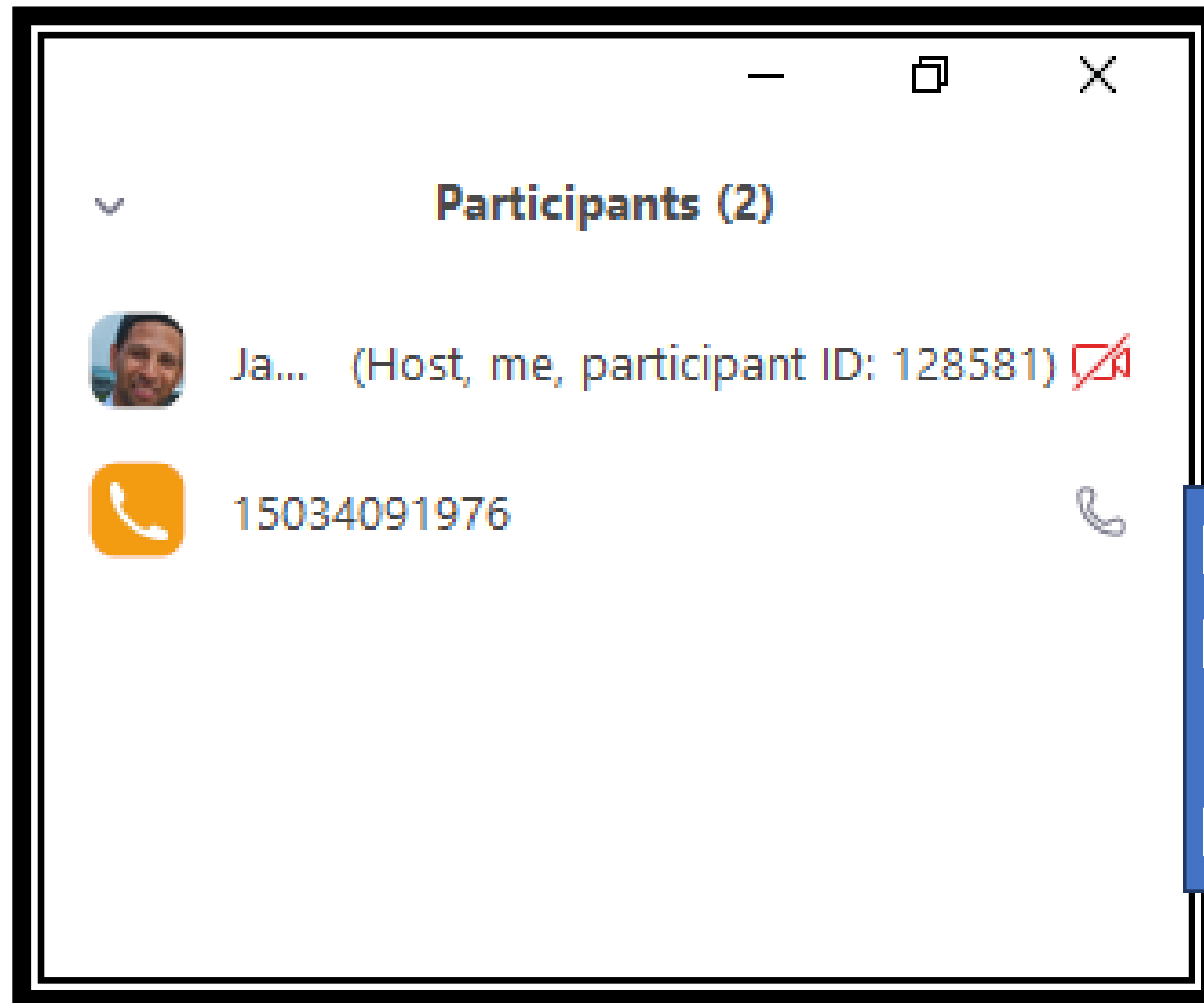


Use the **Chat** to engage with all participants



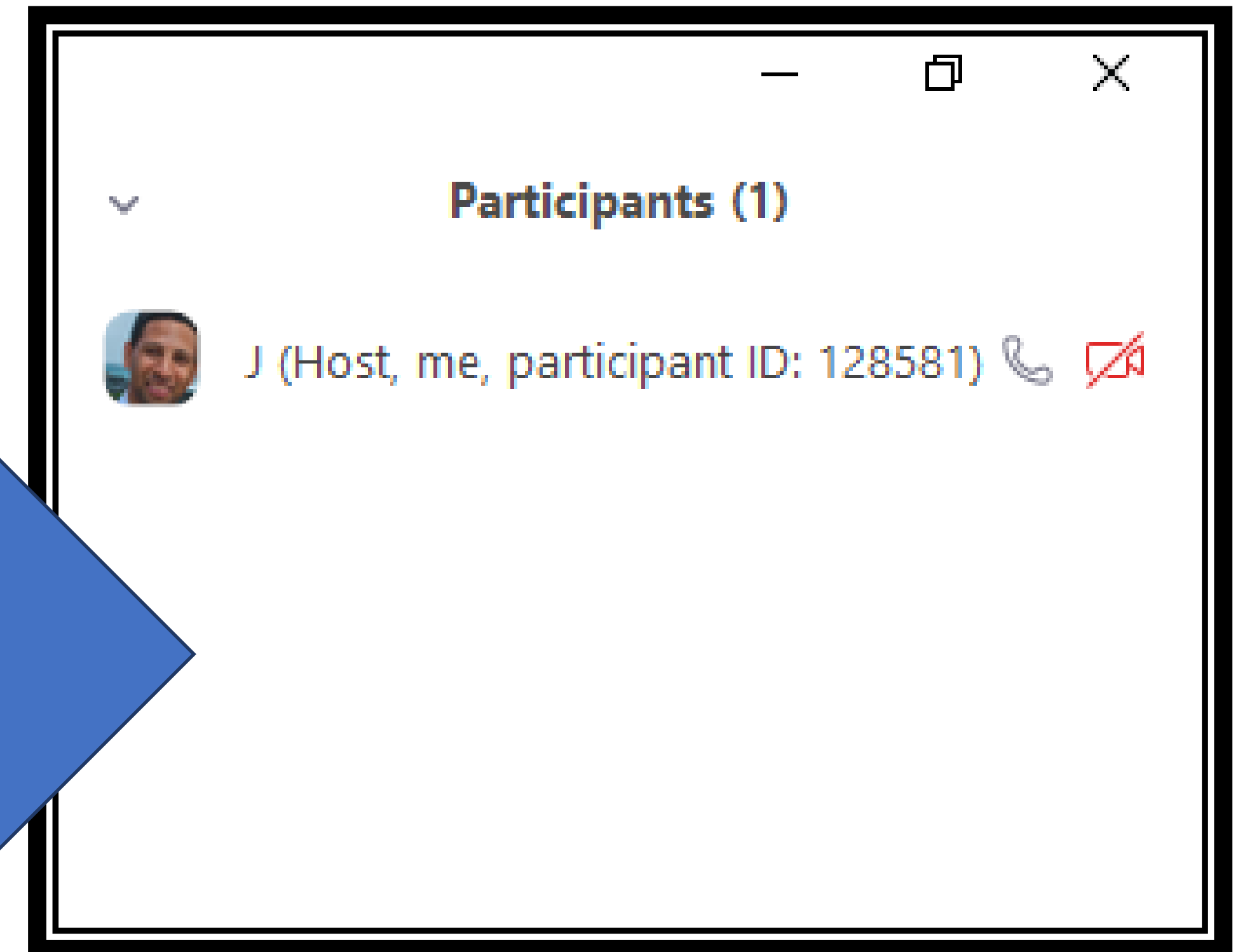


# Connecting Your Phone Line



Press #, Enter your  
Participant ID, Press #

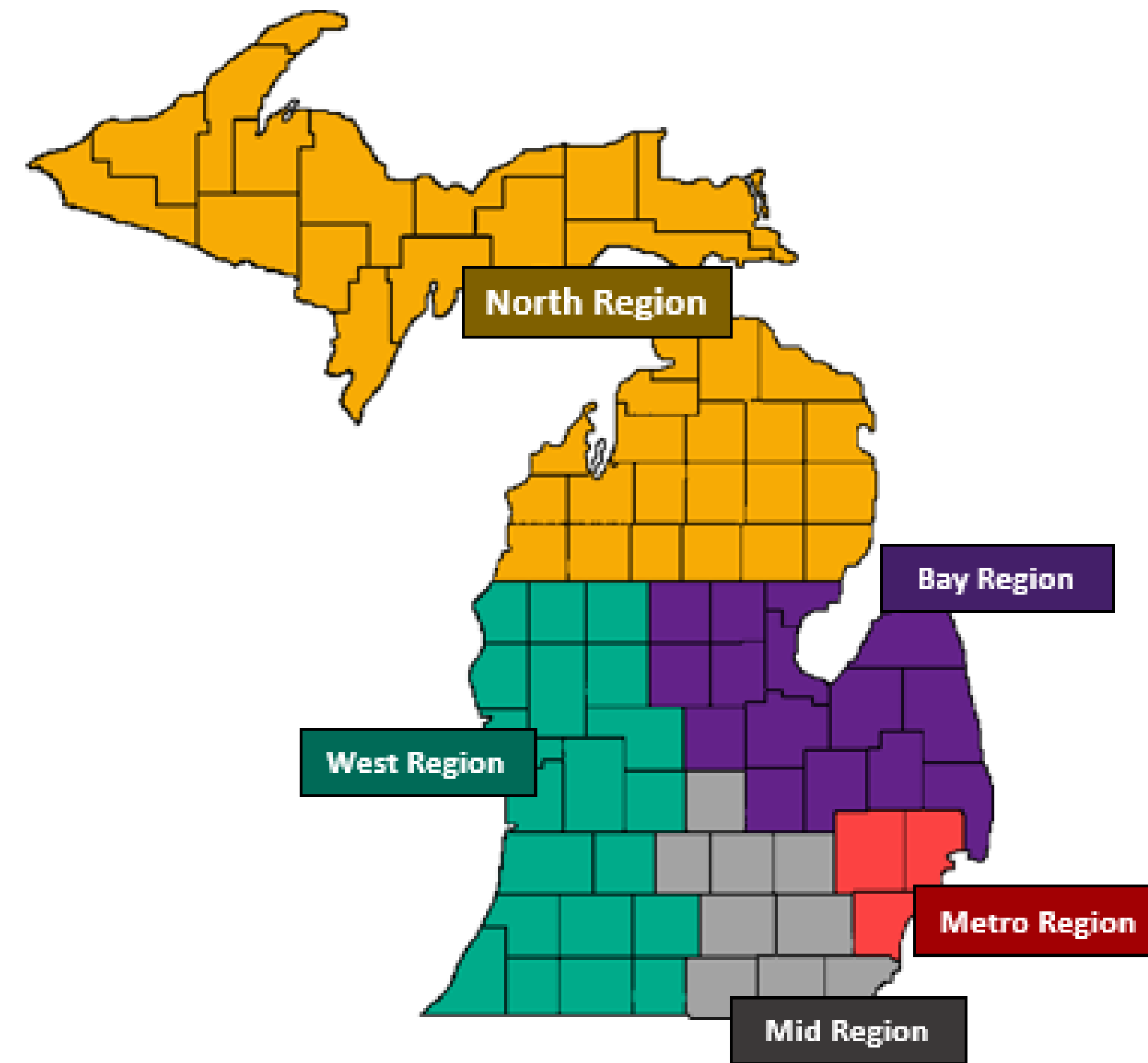
Example: #128581#



# Participating in the Virtual Forum

- If you would like to respond verbally to a question:
  - “Raise hand” in the participant box and facilitator will call on you;
  - State your name / organization, and begin speaking; **OR**
  - Input your response in the chat
- To emphasize someone’s point, you may “stack” in the chat box (i.e. “+++” when you agree with what is being said)
- Interactive polling will be used to collect and display your input in real-time





# Quick Poll



**CEDARBRIDGE**  
GROUP

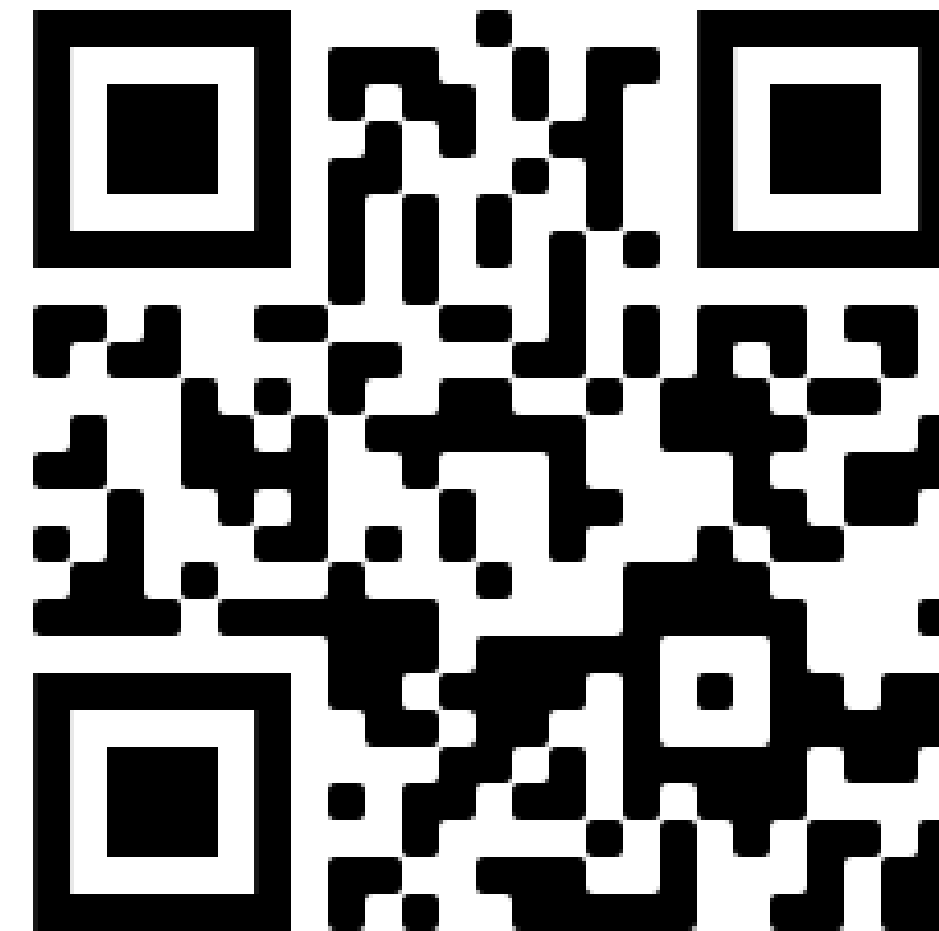
# A Message from the MDHHS Director

---

## ROBERT GORDON, DIRECTOR

Robert Gordon serves as the director of the Michigan Department of Health and Human Services, where he oversees Medicaid programs, Children's Protective Services, food assistance, public health and many other statewide health and human services programs.

Scan QR code to access video



<https://youtu.be/uaN-cPmqj4I>



# Vision for a Five-Year Health IT Roadmap

---



Dr. Paul LaCasse

Michigan Health Information Technology Commission  
Representing doctors of osteopathic medicine and surgery



# Principles for Updating the Statewide Health IT Roadmap

---

## Align

- Business strategies
- Priorities

## Leverage Existing Investments

- Identify and add value to local efforts
- Maximize benefit from existing tools

**Shared Goals:**  
**Data Availability,**  
**Useability, Interoperability**

## Validate Input

- Share draft recommendations
- Solicit public comment

## Inclusivity

- Create spaces for broad feedback
- Conduct comprehensive environmental scan



# Theme #1 – Technology Adoption and Use

Many providers of aging and disability services have not adopted EHR systems and are limited in their use of information technology.



What have been the major barriers to adoption of technology, especially EHRs?

- Funding, including federal subsidies
- IT workforce
- Implementation challenges
- Commitment of leadership
- Ability to adequately assess different technology vendors



# Theme #2 – Population Health Management

There are challenges in sharing information during transitions of care, in coordinating services and healthcare across multiple providers, and in managing populations of high-need individuals.

## What would be most helpful to support your work and your clients' needs?

- Medicaid data/analytics from the state on patient populations?
- Connectivity to hospital EHR system
- Medication history
- Care coordination / referral management platform?
- Financial support for adopting technology
- Financial support for connections to MiHIN?
- Digital health tools for home visiting professionals (i.e., electronic assessments on tablets or laptops; connection to an EHR; access to a referral directory)?
- Education and training for using health IT tools?
- Other?





# Theme #3 – Incorporating Social Services Data

Incorporating social services and SDOH data into provider workflow would help to improve provision of care for elderly and disabled populations. There is limited visibility into this at the present time.

**In the context of aging and disabled populations, what would be the most useful social history information you could know about a new patient?**

**Where would you want that information to be stored, to be most useful?**

- In the EHR your organization uses?
- In MiHIN's VIPR system, accessible through a portal?
- In a care management solution?





# Theme #4 – Sufficiency of Data

Additional information would be helpful at the point of care.

**How would you prioritize the importance of the following data types to improve care delivery?**  
In the chat box, please list the numbers of your first, second, and third priority choices (e.g. 4,5,6) for improving health outcomes for aging and disabled populations in Michigan.

1. ADT data
2. Social determinants of health data
3. Eligibility and enrollment data
4. Aggregate population health data
5. Advanced directive data
6. Clinical data not available in ADT messages
7. Behavioral health data
8. Case management data
9. Family information





# Rank Voting

---

In the chat box, please list the numbers of your first and second priority choices (e.g. 4,5) for improving health outcomes in Michigan for aging and disabled populations.

- 1 - Funding for implementation of EHRs
- 2 - Access to population health analytics
- 3 - Access to social history data elements
- 4 - Telehealth
- 5 - Access to advanced directives
- 6 - Closed loop tracking of referral follow-ups
- 7 - Remote monitoring devices with a dedicated nurse call center





## Discussion Questions

---

Let's talk about how you ranked the priorities you selected.

**Why did you make those selections?**

**Do you think there are region-specific priorities the Statewide Health IT Roadmap should include?**





# Thank you!

Please wait while we return to the main room....



**CEDARBRIDGE**  
GROUP



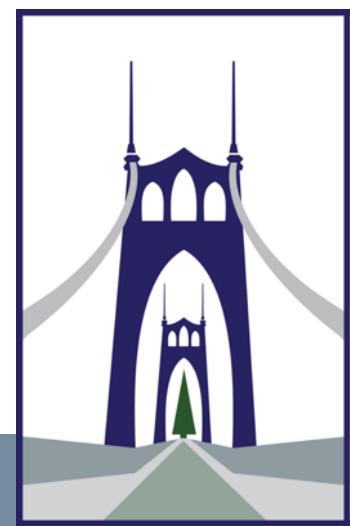
# Report Out and Roundtable Discussion

For additional questions or feedback, please email:  
[miroadmap@cedarbridgegroup.com](mailto:miroadmap@cedarbridgegroup.com)



**CEDARBRIDGE**  
GROUP

# Wrap Up & Next Steps



**CEDARBRIDGE**  
GROUP



# High Level Timeline for Roadmap Development Process

---





# Virtual Stakeholder Forums & Dates

Register at: <https://bit.ly/32uM6gJ>

Title	Discovery Forum	Regional Forum
<b>Reflections on Public Health During a Global Pandemic:</b> <i>Information Technology Needs and Gaps for Public Health</i>	<b>September 15, 2020</b> <b>1:00 – 3:00 PM Eastern</b>	<b>October 20, 2020</b> <b>1:00 – 3:00 PM Eastern</b>
<b>Coordinating During Crisis:</b> <i>Information Technology Needs and Gaps for Emergency Services</i>	<b>September 16, 2020</b> <b>1:00 PM – 3:00 PM Eastern</b>	<b>October 21, 2020</b> <b>1:00 PM – 3:00 PM Eastern</b>
<b>Connecting All Points of Care:</b> <i>Information Technology Needs and Gaps for Behavioral Health Services</i>	<b>September 17, 2020</b> <b>1:00 PM – 3:00 PM Eastern</b>	<b>October 22, 2020</b> <b>1:00 PM – 3:00 PM Eastern</b>
<b>Using Data to Drive Outcomes:</b> <i>Information Technology Needs and Gaps for Quality Improvement Efforts</i>	<b>September 21, 2020</b> <b>1:00 PM – 3:00 PM Eastern</b>	<b>October 27, 2020</b> <b>1:00 PM – 3:00 PM Eastern</b>



# Virtual Stakeholder Forums & Dates

Register at: <https://bit.ly/32uM6gJ>

Title	Discovery Forum	Regional Forum
<b>Bridging the Digital Divide:</b> <i>Information Technology Needs and Gaps to address Racial Disparities and Social Determinants of Health</i>	September 23, 2020 1:00 PM – 3:00 PM Eastern	October 28, 2020 1:00 PM – 3:00 PM Eastern
<b>Resident and Advocate Perspectives on Health IT for Person-Centered Care:</b> <i>Consumer perspectives on Health IT, Digital Health Solutions and patient access to data.</i>	September 24, 2020 1:00 PM – 3:00 PM Eastern	October 29, 2020 1:00 PM – 3:00 PM Eastern
<b>Coordinating Care for the Vulnerable:</b> <i>Information Technology Needs and Gaps for Aging and Disability Services</i>	September 29, 2020 1:00 PM – 3:00 PM Eastern	November 2, 2020 1:00 PM – 3:00 PM Eastern
<b>Give All Kids a Healthy Start:</b> <i>Information Technology Needs and Gaps for Maternal, Infant and Children’s Services</i>	September 30, 2020 1:00 PM – 3:00 PM Eastern	November 4, 2020 1:00 PM – 3:00 PM Eastern
Registration: <a href="https://zoom.us/webinar/register/WN_ggK1Osu1TSqwZ2BlvtNEpg">https://zoom.us/webinar/register/WN_ggK1Osu1TSqwZ2BlvtNEpg</a>		

# Thank you!

For questions or feedback, please email:  
[miroadmap@cedarbridgegroup.com](mailto:miroadmap@cedarbridgegroup.com)

For more information, visit the HITC website: <https://bit.ly/32uM6gJ>



**CEDARBRIDGE**  
GROUP



# Appendix Slides

## Quick Poll Questions



**CEDARBRIDGE**  
GROUP

# Quick Poll Questions

---

Q1: Did you participate in the first Discovery Forum on this topic, held in September 2020?

- ☐ Yes
- ☐ No
- ☐ I watched the video

Q2: Which Michigan region is your organization affiliated with?

- ☐ North Region
- ☐ West Region
- ☐ Bay Region
- ☐ Mid Region
- ☐ Metro Region
- ☐ None of the above
- ☐ Multiple regions **(please list in the Chat box)**

Q3: My organization has responsibility for

- ☐ Mostly urban (city; towns of 40,000+) areas
- ☐ Mostly rural (no cities; smaller towns) areas
- ☐ A mix of urban and rural areas