



# Michigan Health Information Technology Commission

June 25, 2020

The Michigan Health Information Technology Commission is an advisory Commission to the Michigan Department of Health and Human Services and is subject to the Michigan open meetings act, 1976 PA 267, MCL 15.261 to 15.275

# June 2020 Meeting Agenda

Item	Presenter(s)	Time
1. Welcome and Introductions	Trevor Youngquist (MDHHS)	5 minutes
2. Commission Business A. Review of 2/25/2019 Minutes	Chair	5 minutes
3. MDHHS Update	Trevor Youngquist (MDHHS)	5 minutes
4. May Update Overview A. Health Information and Management Systems Society (HIMSS) B. Jackson Community Medical Record (JCMR) C. Michigan Health Information Network (MiHIN)	Various	20 minutes
5. Update on HIT Roadmap	CedarBridge Group	60 minutes
6. Public Comment		
7. Adjourn		



# 1. Welcome and Introductions

Trevor Youngquist (MDHHS)

# Virtual Meeting “Housekeeping”

To maintain an enjoyable virtual meeting environment for all, we will be using the following “housekeeping” guidelines:



**This meeting is being recorded.** The recording will be uploaded to the MDHHS HIT Commission web page.




**Web cam video display has been disabled for this meeting.**




**If at any time you have accessibility or technical issues during the meeting, please contact [youngquist1@michigan.gov](mailto:youngquist1@michigan.gov) or [jacksonc47@michigan.gov](mailto:jacksonc47@michigan.gov)**

# Virtual Meeting “Housekeeping”

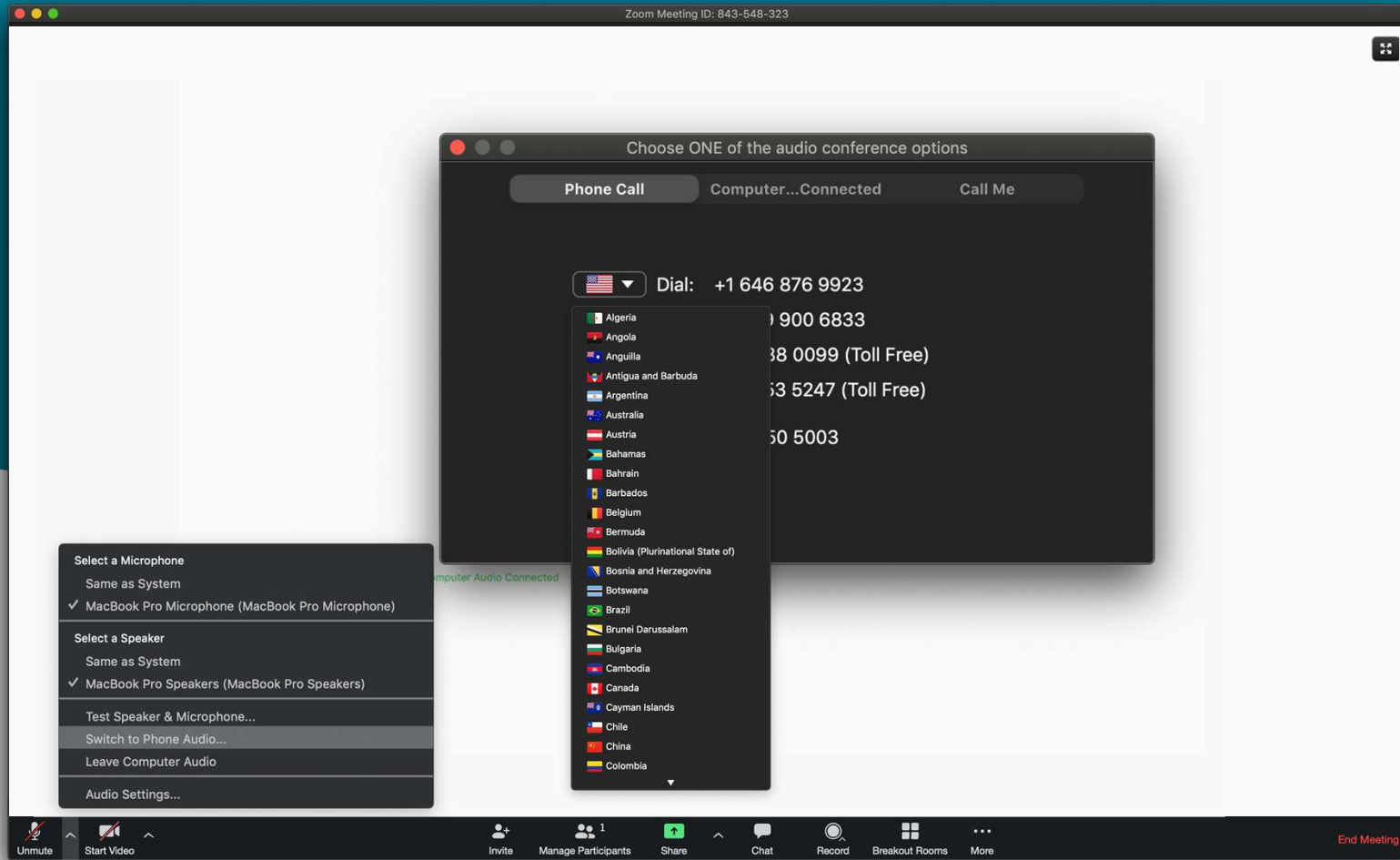
To maintain an enjoyable virtual meeting environment for all, we will be using the following “housekeeping” guidelines:

 Unless otherwise specified, **all attendees (besides the presenter) will be muted during a presentation.** This rule will reduce background noise or “feedback.” All commissioners will be unmuted after each presentation for questions/discussion.

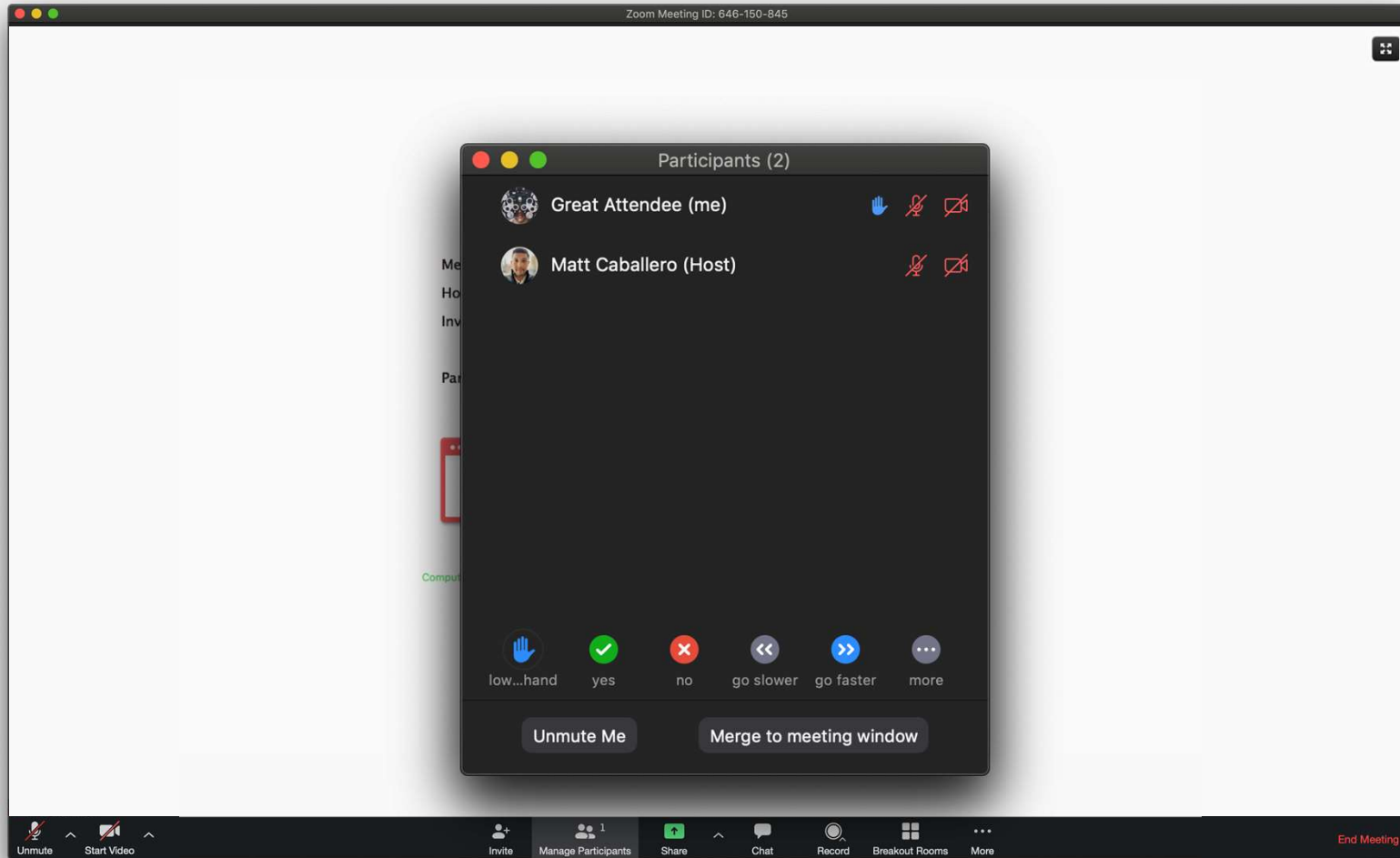
 **If you would like to speak during a presentation, please “raise your hand”** (directions on next slide). The host will call on whoever has a raised hand to unmute them and allow them to speak.

 **The group chat will be monitored and utilized throughout the meeting.** At the end of presentations, any questions or comments raised in the group chat will be read aloud for the presenter to respond/consider.

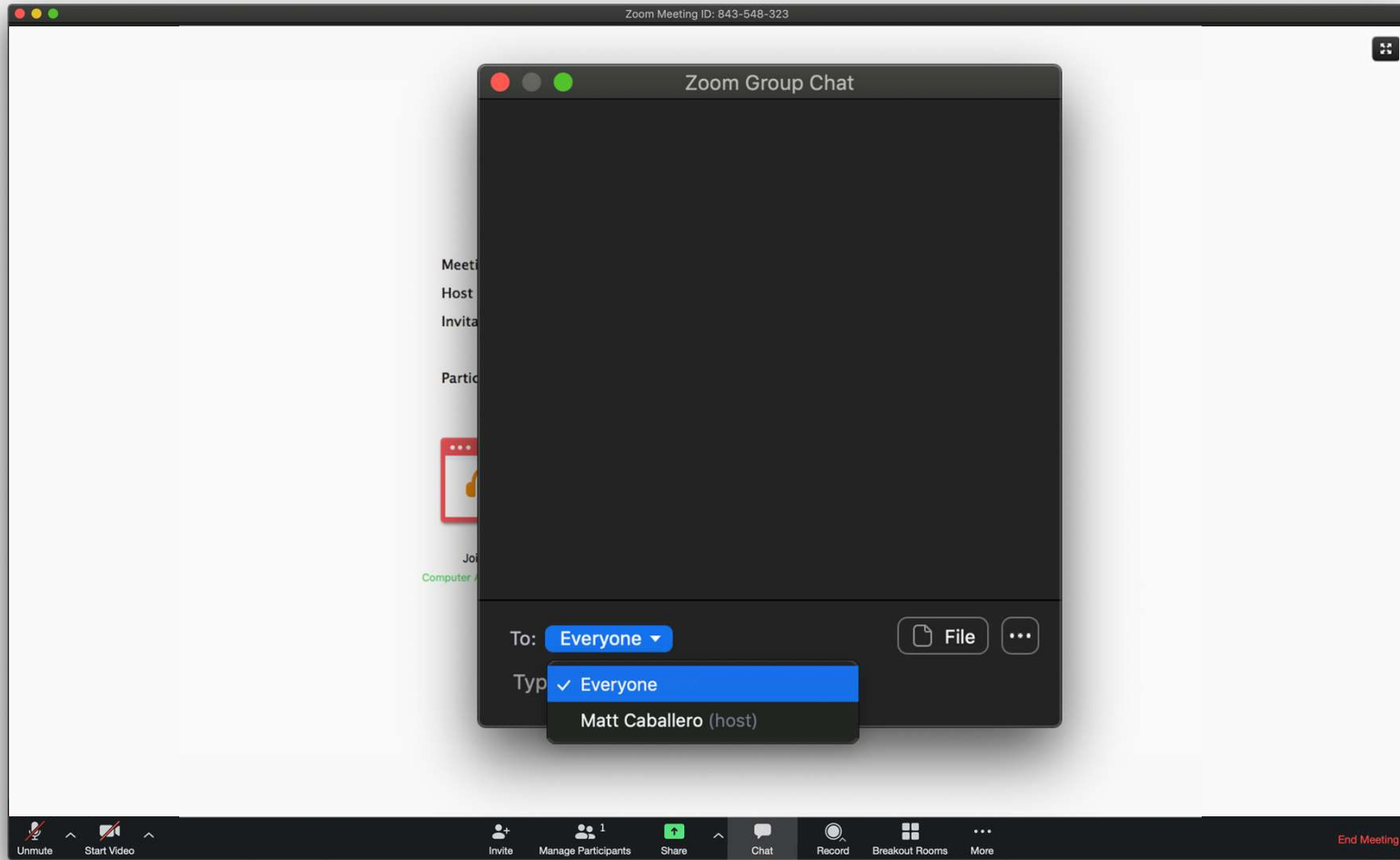
 **For members calling into the meeting and unable to use meeting features described above, an open comment periods will be offered at the end of the meeting.**



# Audio Options in Zoom Meetings – Setting Computer/Phone



## “Raising Hand” and Unmuting – Setting Your Status



Using the Group Chat – Interacting with “Everyone”





## 2. Commission Business

Chair



## **3. MDHHS Update**

Trevor Youngquist (MDHHS)



# MDHHS Update

Updates from the previous meeting:

1. **MDHHS continues to develop its data strategy**, and it will seek to align with the HIT roadmap
2. **The Michigan Health Endowment Fund grant work will be done by the CedarBridge Group**, under a contract finalized in March. Welcome CedarBridge!

Into the future:

1. **The HIT Commission will continue to convene virtually.**
2. **How are we doing hosting virtual HIT Commission meetings?** Please send feedback to [youngquistt1@michigan.gov](mailto:youngquistt1@michigan.gov)



## 4. May Update Overview



## **A. Health Information Management Systems Society (HIMSS)**



## **B. Jackson Community Medical Record (JCMR)**



## **C. Michigan Health Information Network (MiHIN)**



## 5. Update on HIT Roadmap





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GROUP

*June 2020 Health IT Commission Meeting*

# Michigan Five-Year Health IT Roadmap



June 25 2020

## Our Next Hour With You....

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### CedarBridge Group introductions and presentation

- Overview of planning activities for 5-Year Health IT Roadmap
- Roadmap Steering Committee (RSC) engagement recommendations
- Highlights of Draft Roadmap Charter
- Environmental scan/stakeholder engagement methods and timeline
- Association Partner strategy

### HITC discussion/feedback

- HITC approval of Roadmap approach (with incorporation of feedback)

# The CedarBridge Project Team

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Carol Robinson  
CEO



Jamal Furqan  
Consultant



Pete Robinson  
Consultant



Branden Pearson  
Project Manager



Dawn Bonder  
Managing Director



Terry Bequette  
Consultant



Sheetal Shah  
Consultant



Don Ross  
Project Director



Vatsala Pathy  
Consultant



Kate Kiefert  
Consultant

# Health IT Roadmap Planning Progress



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# Health IT Roadmap Planning Activities To-Date



# Roadmap Steering Committee Recommendations for Engaging Stakeholders



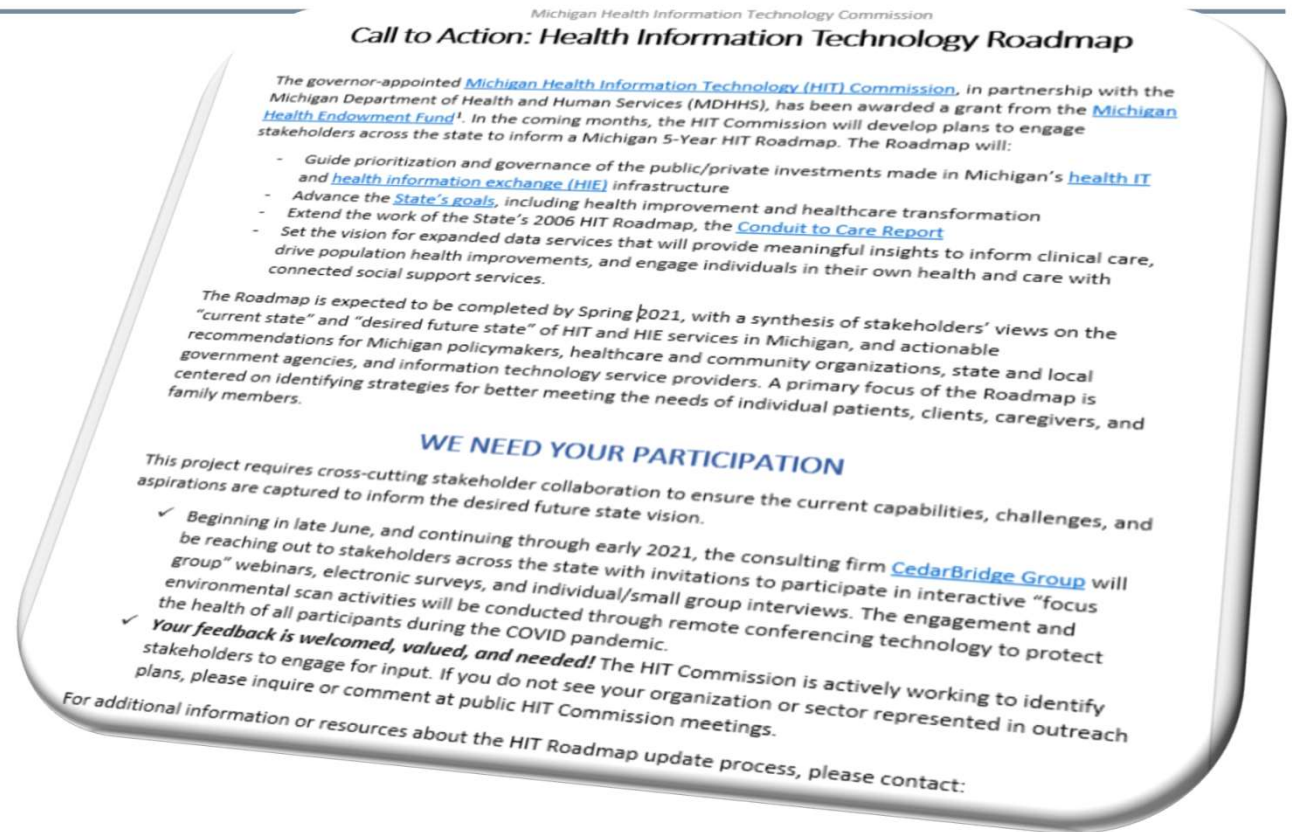
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# Recommendation #1: Create a 1-page Handout to Inform Stakeholders

Create a concise 1-page document describing the process to develop the 5-Year Health IT Roadmap

Use as a reference document for engaging stakeholders

Adapt for MDHHS webpage and social media postings



# Recommendation #2: Develop Virtual Engagement Strategies

Due to the pandemic, CedarBridge will conduct stakeholder engagement activities virtually, working with associations to engage members in survey and webinar participation; conducting individual and small group interviews with key informants through Zoom, and communicating with stakeholders through emails, association newsletters, and the MDHHS website.

**CedarBridge Group**  
*Plan, Engage, Research, Facilitate, Analyze, Synthesize, Document, Validate*

## ***Convening Stakeholders for Feedback and Input***

**Providers, Patients, Payers, Community Organizations, State & Local Agencies, Data Service Organizations (HIEs), and others**

**Interviews**

**Surveys**

**Interactive Webinars**



## Recommendation #3: Consider Organizational Needs, Levels of Maturity in Using Health IT/HIE, and Varying Ways Stakeholders Will Contribute to the Roadmap

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### Examples

Consumers/patients, long term care providers, social service organizations, behavioral health providers, rural health clinics

- Identify barriers to adoption and use of health IT and HIE
- Document receptiveness and preferences for clinical usage
- Identify opportunities for engaging patients/clients through digital health technology
- Identify needed policies, communication strategies, and education/training supports

Hospitals and health systems, PCMH/FQHCs, payers, and public health systems

- Identify care coordination needs and gaps
- Identify health delivery system issues and opportunities
- Identify ways to increase public health reporting and lower provider burdens for reporting
- Identify barriers and solutions to interoperability and data sharing

HIEs, state agencies, health IT professional groups

- Identify solutions to help solve funding/sustainability challenges
- Identify ways to better leverage and govern current and future investments
- Engage in feasibility discussions for desired future state concepts for 5-Year Health IT Roadmap

## Recommendation #4: Put a Strong Focus on Gathering Patient Perspectives

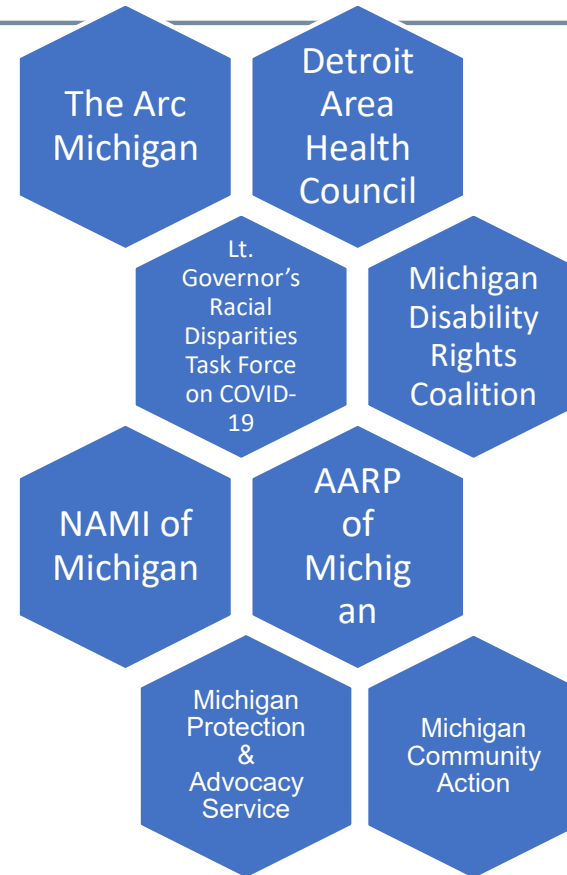
### FOCUS ON ENGAGING AND INCORPORATING PATIENT/CONSUMER VIEWPOINTS

Partner with community advisory organizations and advocacy groups to engage individuals and gather patient perspectives on how health IT and HIE could:

- Improve care
- Improve experience of care
- Improve health outcomes
- Lower costs of care

Analyze variations of consumer perspectives, based on affiliations with various consumer groups, for example:

Do geographic, racial, ethnic, or other variations in the membership or constituencies represented by groups result in differing levels of understanding, priorities, preferences, etc., for health IT / HIE?



## Recommendation #5: Conduct a One Question Survey Related to Health IT and HIE During the COVID-19 Pandemic

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A One question survey presents an early opportunity – a “teaser” – to engage organizations in the development of the Michigan 5-Year Health IT Roadmap

RSC members suggested a question could be focused specifically on how health IT might help address racial disparities in the health outcomes for COVID-19 infections and related conditions

CedarBridge and MDHHS have contemplated this recommendation and would like for the HITC to provide input on how to make this initial stakeholder engagement endeavor most useful

**We will come back to this a little later in the meeting....**

# Roadmap Charter Highlights



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## Project Goals, as Outlined in Draft Roadmap Charter

- **Assess the “current state” of health IT initiatives in Michigan**, examining stakeholders’ views of HIE/CIE business and technology services, including policies, regulations, sustainability strategies, technical assistance and user education/training needs, communications, and more.
- **Develop vision for the “desired future state” for health IT and HIE/CIE services** to meet the needs of Michigan’s Health IT Strategic Plan as was done in the 2006 *Conduit to Care Report* and its 2010 update, identifying policies, governance, operational and technical improvements, opportunities for creating efficiencies across entities, and developing innovative partnerships.
- **Align the Roadmap with the Governor’s 5-Year Priorities for MDHHS** by leveraging health IT strategies to:
  - improve maternal and infant health outcomes
  - integrate and share data on social determinants of health to reduce health disparities and social inequities
  - improve data sharing with local communities to respond to lead exposure risk; and
  - develop robust performance management tools that support the agency’s focus on evidence-based decision making.
- **Produce strategies to ensure that all providers become connected to a health information exchange** and encourage processes that ensure patient health data is readily available for providers at the point of care, pursuant to ONC and the Centers for Medicare and Medicaid Services (CMS) regulations.
- **Establish a framework for clear communication, governance and central planning** for state agencies and statewide partners for expanding and utilizing HIE/CIEs.
- **Lay the groundwork for maximizing local community utilization of, and benefit from, existing investments** in the State of Michigan health IT infrastructure and HIE tools such as the MDHHS Master Person Index (MPI), the MiHIN Provider Director (PD), MiHIN attribution service (i.e. the Active Care Relationship Service [ACRS]), and other in-state HIE infrastructure.

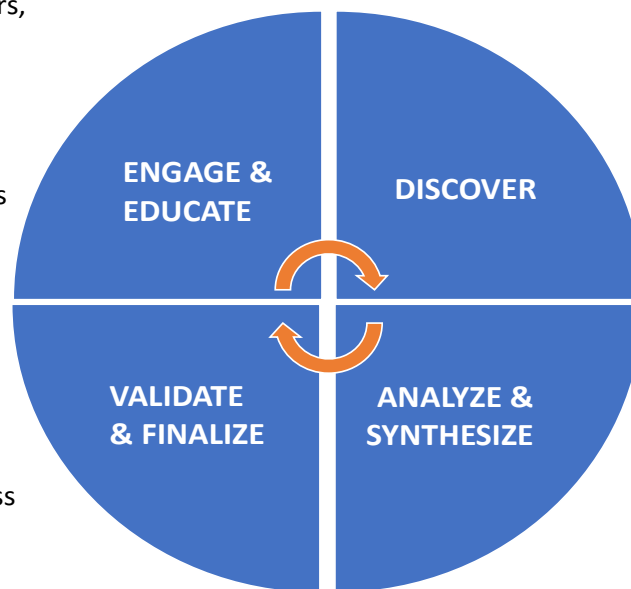
# A Roadmap is a Guide; Technology Evolves; Engaging Stakeholders is Ongoing

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## Michigan Health IT Roadmap and Sustainability Plan

Identify and engage providers, payers, state agencies, social service organizations, employers, associations, labs, pharmacies, universities, and advocacy groups across Michigan in planning for and governance of health IT investments

Seek stakeholder feedback on draft recommendations to confirm priorities and value propositions for health IT investments, policies, and governance of shared services across domains in Michigan

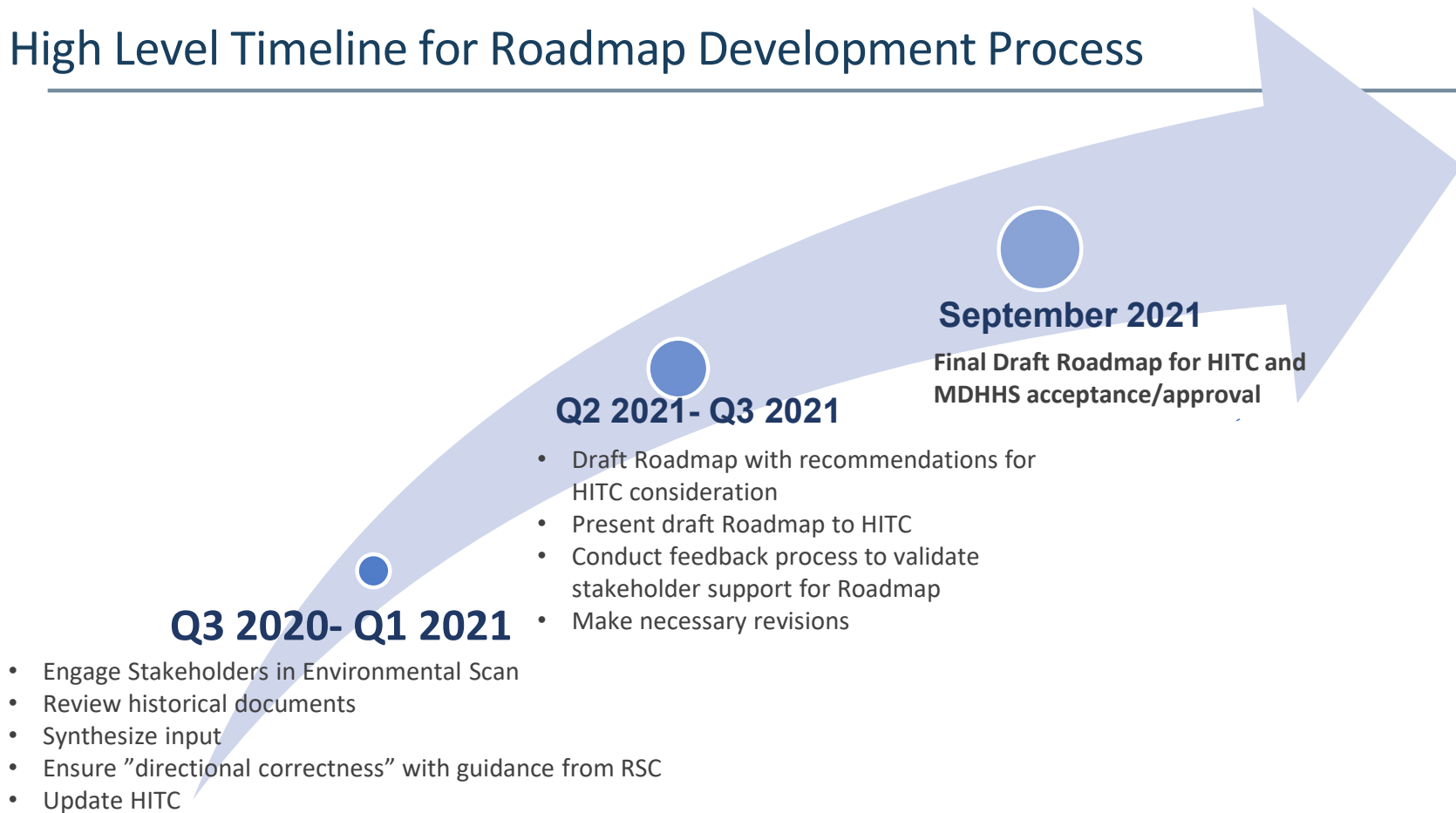


Collect input from stakeholders across domains through interviews, focus groups, roundtables, and electronic surveys on their current and desired future state for data services and electronic data exchange in Michigan

Synthesize viewpoints on current state and desired future state for health IT investments, policies, and governance of data services and interoperable data exchange in Michigan

# High Level Timeline for Roadmap Development Process

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# Roadmap Engagement Methods and Timelines



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# Environmental Scan Methods and Timeline

## KEY:

Consumer-oriented

Technology-Oriented

Provider-oriented

Community-oriented

Government-oriented

Payer-oriented

Other

Stakeholder Sectors	Time Frame	Discovery Modes
Lt. Governor's Health Equity Initiative	TBD	TBD
All Stakeholders: "One Key Question"	Q3 2020	Electronic Survey
Consumers / Clients / Patients	Q3 2020	2 Interactive Webinars
HIE Management	Q3 2020	Phone Interviews
HIE Management (validate)	Q1 2021	Phone Interviews
HIMSS & Health IT Professional Groups	Q3 2020	1-2 Interactive Webinars
Behavioral Health Providers with Partner Association(s)	Q3 2020	Electronic Survey
Behavioral Health Providers	Q3 2020	2-3 Interactive Webinars
LTPAC with Partner Associations (including HCBS groups, AAA's, etc.)	Q3 2020	Electronic Survey(s)
LTPAC Providers	Q3 2020	Interactive Webinars
Hospitals/ Health Systems through MHA Partnership	Q3-Q4 2020*	Electronic Survey & 1-2 Interactive Webinars
Key Informant Hospitals	Open Invitation*	Phone Interviews
Ambulatory Provider Groups with Partner Associations (MPCA, MCRH, MSMS, MAFP, MDA)	Q3-Q4 2020	Electronic Survey & 1-2 Interactive Webinars
Key Informant Ambulatory Provider Groups	Q4 2020	Phone Interviews
EMS with Partner Associations (MAAS, MiEMSPA)	Q3-Q4 2020*	Electronic Survey & 1-2 Interactive Webinars
Key Informant EMS providers	Q4 2020*	Phone Interviews
Social Service Organizations through Michigan Community Action partnership	Q3 2020*	Electronic Survey, 1-2 Interactive Webinars
Key Informant Social Service Organizations	Q4 2020*	Phone Interviews
MDHHS Public Health Programs/Systems (IIS, ECR, MDSS, State Lab)	Q3-Q4 2020*	Phone Interviews
Local PH officials with Partner Associations (MPHA, MALPH)	Q3-Q4 2020*	Electronic Survey
Key Informant Local Public Health Officials	Open Invitation*	Phone Interviews
State/Local Agencies (Various Departments of MDHHS, LARA, DTMB, DOE, Office of Great Start, Corrections, Courts etc.)	Q3-Q4 2020 *	Phone Interviews
QIOs/CHIRs/ACOs	Q3 2020	1-2 Interactive Webinars
Key Informant QIOs/CHIRs/ACOs	Q4 2020	Phone Interviews
Key Informant Health Plans	Q3 2020	Phone Interviews
University Programs (Nursing, MD, Pharmacy, Veterinarian)	Q3-Q4 2020	Phone Interviews
Commercial Labs**, Pharmacies, Radiology Groups	Q4 2020	Phone Interviews

\*Flexibility will be needed due to COVID impacts

## Potential Association Partners

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Community Mental Health Association of Michigan

Michigan Association of Air Medical Providers

Michigan Association of Ambulance Services  
Coordination Committee

Michigan National Emergency Number Association (NENA)

Michigan EMS Practitioners Association (MiEMSPA)

Area Agencies on Aging of Michigan

Health Care Association of Michigan

Michigan Oral Health Coalition

Michigan Association of Health Plans (MAHP)

Michigan Center for Effective IT Adoption (MCEITA)

Michigan Rural Council

Michigan Osteopathic Association

Michigan Council of Nurse Practitioners (MiCNP)

Michigan School Nurse Association

Michigan Association for Local Public Health

Michigan Association of Counties

Mental Health Association in Michigan (MHAM)

Michigan Association of Fire Chiefs

Michigan Emergency Medical Services

Michigan State Firemen's Association

Michigan Health and Hospital Association

Michigan Commission on Services to the Aging

Michigan HomeCare and Hospice Association

Michigan Dental Association

Michigan Pharmacists Association

Michigan Center for Rural Health

Michigan Public Health Institute (MPHI)

Michigan Community Health Worker Alliance

Michigan Primary Care Association (MPCA)

Michigan Academy of Family Physicians (MAFP)

Michigan Public Health Association (MPHA)

Michigan Sheriff's Association

## HITC Discussion: Input and Feedback Needed

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CedarBridge believes input is best sought before substantive effort goes into a work product, and feedback is best provided on works-in-progress. This small, but important distinction will be referenced throughout the Roadmap development process.

### **We need input today on:**

One Question Survey

### **We need feedback today on:**

Environmental Scan/ Stakeholder Engagement Approach

Draft Roadmap Charter (document attached to meeting materials)

Association Partner List

### **We need ongoing feedback on:**

Stakeholder List (Also included with meeting materials)

***We would like to have HITC approval today on the draft documents and approach, with our commitment to incorporate your feedback prior to launching stakeholder engagement activity in the environmental scan.***

## Navigating Successful Virtual Meetings with Group Discussions

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### **A few tips to help us be successful:**

- We will unmute the lines of Commission members unless there is distracting background noise.
- Please identify yourself when you speak.
- Use the “Raise Hand” button to ensure we know you want to speak, but don’t feel like you need to wait to be called upon.
- Feel free to also use the Chat function if that works better for you– we will read those comments out loud.
- Everyone’s viewpoints are important and everyone’s participation is valuable.
- The work of the Commission is ever more important during this pandemic and virtual meetings can be challenging. Patience, good manners, empathy, a little sprinkling of humor will be appreciated if technical challenges occur, or if a barking dog or the neighborhood ice cream truck is heard during a call.

# Discussion



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# Thank you!

For more information, please contact  
Don Ross  
(503) 351-6490  
[donald.ross@cedarbridgegroup.com](mailto:donald.ross@cedarbridgegroup.com)

Carol Robinson  
(503) 329-2317  
[carol@cedarbridgegroup.com](mailto:carol@cedarbridgegroup.com)



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## 6. Public Comment

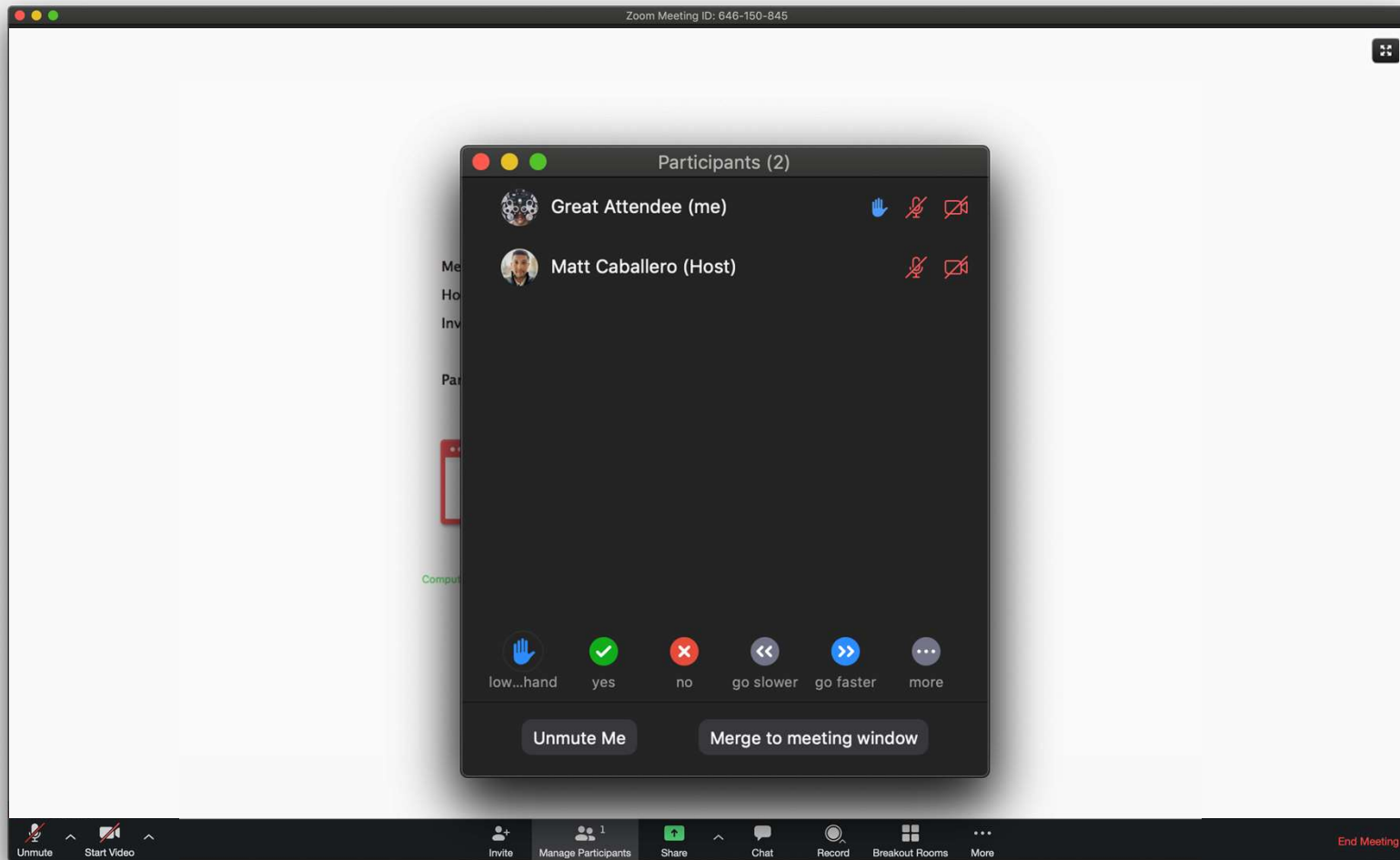


# Public Comment Guidelines

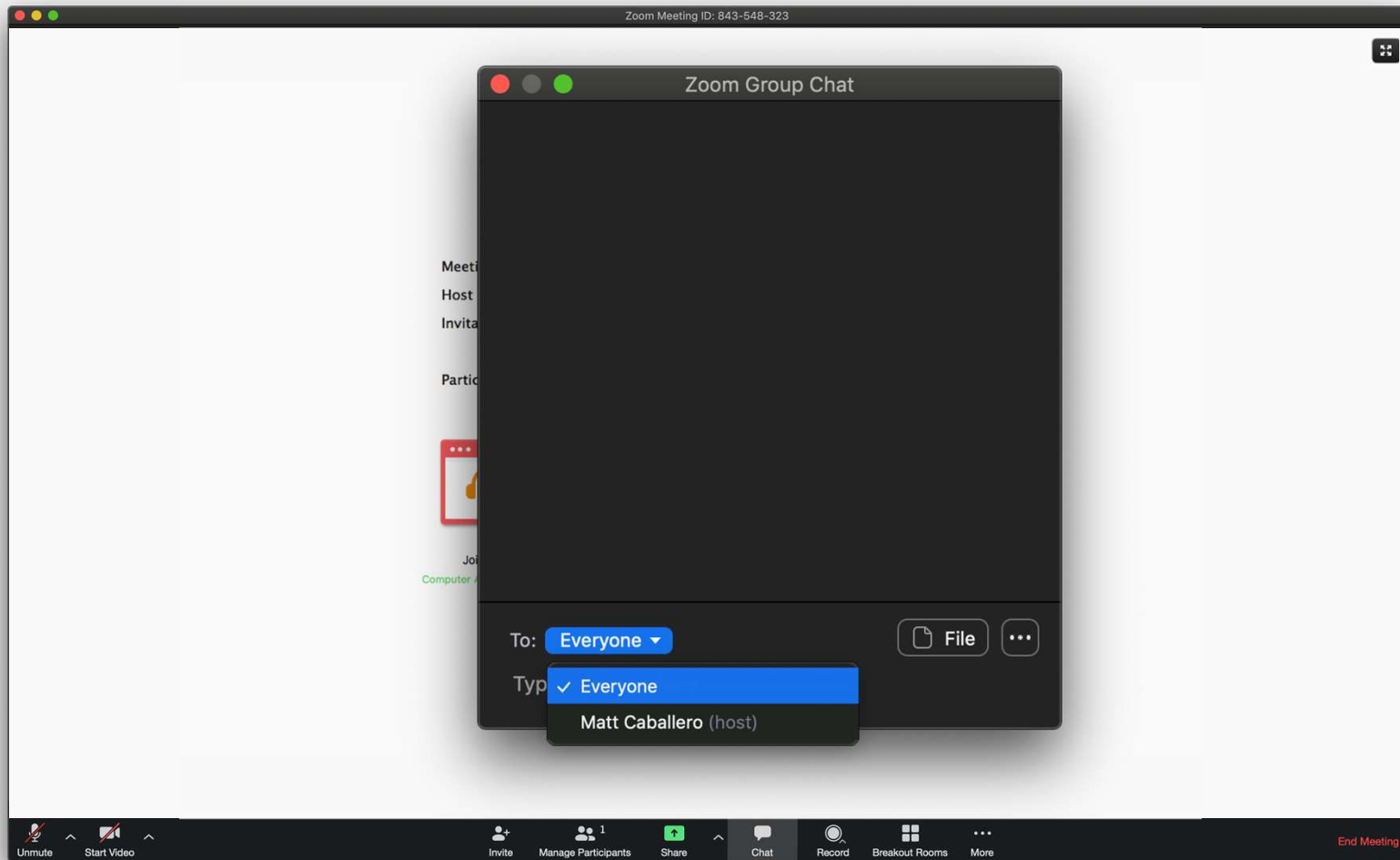
Public comment will be conducted in three ways. Please note, pursuant to the Michigan Open Meetings Act, at no point during public comment are you obligated to disclose your name or organization.

- 1. Hand raising:** Zoom meeting attendees wanting to verbally share comments will raise “their hand” (directions on next slide). The host will call on each attendee with a hand raised, at which point they will share their comment.
- 2. Group chat:** Zoom meeting attendees wanting to share a comment in the meeting group chat (directions on a later slide) will have their comments read aloud by the host at a designated time.
- 3. Open comment:** Any remaining attendees unable to participate in the previous methods will be invited to share during a final open comment period





Please “raise your hand” at this time if you would like to comment  
The host will call on you when it is your turn to speak



Please leave a comment in the *group chat* now  
The host will read them aloud for the commission to hear



# Open Comment Period

Please share a comment at this time if you have not had the opportunity already

If you would like to submit any other comments to be shared with the commission, please send a message to [youngquistt1@Michigan.gov](mailto:youngquistt1@Michigan.gov)



# 7. Adjourn

## Next Meeting:

Tuesday, September 22, 2020  
1:00 p.m. – 3:00 p.m.

## Virtual Meeting

Please check the HIT Commission web page as the meeting approaches for information on meeting details

