



# Healthy Michigan Plan December Webinar Series

Michigan Department of Health and Human Services  
December 19, 2019

# Overview of the Presentation

- ▶ MDHHS provided a high-level overview of the new work requirements during the September and October webinars.
- ▶ Today's webinar will focus on updates on specific aspects of the implementation process.
- ▶ Recordings of previous webinars can be viewed by visiting the department's webpage :

[www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Training

# Overview of the Presentation

- ▶ Brief Refresher on Work Requirements
- ▶ Recent Developments that Impact Implementation
- ▶ Update on Beneficiary Notifications (December and January Letters)
- ▶ Overview of Compliance Review Process
- ▶ Overview of Communications Toolkit
- ▶ New Partnership with Michigan Works!
- ▶ Update on MI Bridges System
- ▶ Update on Policy Development
- ▶ Resources and Questions

# Brief Refresher on Work Requirements

## Population

- All HMP beneficiaries that are between the ages 19 and 62 that are not otherwise exempt (excused)

## Changes

- Required to work or complete other activities, such as job search, for at least 80 hours per month
- Loss of eligibility for non-compliance

## Date

- Implementation Date: January 1, 2020

# Brief Refresher on Work Requirements

- ▶ HMP beneficiaries who are not exempt must report the completion of 80 hours of any combination of the following activities each month:
  - I have a job or income
  - I am a student (completing high school, GED or college)
  - I am looking for a job
  - I am volunteering
  - I am job training
  - I am in a tribal employment program
  - I am in rehab (substance abuse)
  - I am in vocational training
  - I have an internship

# Brief Refresher on Work Requirements

## “Reportable” HMP Work Requirement Exemptions

1. The beneficiary is pregnant or was pregnant in the last 2 months.
2. The beneficiary is the main caretaker for a family member under 6 (One parent per household).
3. The beneficiary is a full-time student.
4. The beneficiary is under age 21 and was in Michigan foster care.
5. The beneficiary was in prison or jail in the last 6 months.
6. The beneficiary gets State of Michigan unemployment benefits.
7. The beneficiary gets temporary or permanent disability payments from a private insurer or the government.
8. The beneficiary has a medical condition that limits work, approved by a doctor.
9. The beneficiary is caring for a dependent with a disability and doctor's order for full-time care (One claim per household).
10. The beneficiary is caring for a person who cannot make decisions for themselves.
11. The beneficiary is medically frail.
12. The beneficiary has good cause.

# Brief Refresher on the New Work Requirements

- ▶ Individuals who are enrolled in the Supplemental Nutrition Assistance Program (SNAP) or Temporary Assistance for Needy Families (TANF) program are also exempt from work requirements.
- ▶ MDHHS will use data to assign this exemption to beneficiaries. Beneficiaries cannot report this exemption.



# Recent Developments that Impact Implementation

- ▶ September 2019
  - Passage of Changes to Work Requirements Law (PA 50 of 2019)
  - Deferment of Implementation of 48-Month Requirements
- ▶ November 2019
  - Filing of Legal Complaint in Federal Court
- ▶ December 2019
  - Designation of Beneficiaries for “Research Group” for the Evaluation (Beneficiaries in the Research Group will be exempt from the work requirements.)



# Update on Beneficiary Notifications

February 2019

Sent letters about the upcoming work requirements for 2020

September 2019  
to October 2019

Sent letters indicating whether beneficiaries must meet requirements OR they have an exemption

December 2019

Send letters to beneficiaries who are not exempt that they are required to work in January 2020

January 2020

Send letters to beneficiaries who are exempt that they are not required to report

New Enrollees

Notify new HMP eligible beneficiaries that they may be subject to the new requirements

# December and January Letters

Letter	Population
B 19-48 (Must Report)	Beneficiaries who are in HMP as of 11/1/2019 and who do not currently meet an exemption based on MDHHS records. This includes beneficiaries in fee for service and health plans.
B 19-37 Rev. (New & Exempt)	Beneficiaries who are in HMP as of 11/1/2019 and who did not receive any letter for September mailing but are exempt.
B 19-46 (Exempt Now)	Beneficiaries who are in HMP as of 11/1/2019 and who did not have an exemption for the September mailing, but do now based on MDHHS records.
B 19-47 (Exempt Still)	Beneficiaries who are in HMP as of 11/1/2019 and who had an exemption for the September mailing, and still do.
B 19-43 (Over 62 Exempt)	Beneficiaries who are in HMP as of 11/1/2019 and who are age 62 or over and did not previously receive a letter.
Research Group Exemption	Beneficiaries who are selected as part of the research group for the evaluation and are exempt from the requirements.

# Overview of Compliance Review Process

- ▶ MDHHS will select a sub-set of beneficiaries who report each month and request documentation (if necessary) to support what they reported.
- ▶ Below are examples of documents beneficiaries can submit if they are selected for compliance review.
  - Paystubs or verification of employment form
  - Proof of enrollment in course, class, program, training, or internship
  - Certificate of attendance or completion
  - Copies of job applications
  - Letter from volunteer organization
- ▶ Beneficiaries who fail to provide documentation for a selected month will receive a failed month.
- ▶ **IMPORTANT MESSAGE: DON'T IGNORE THIS REQUEST**

# Overview of Communications Toolkit

- ▶ New Documents for the Education and Outreach Toolkit
  - 1–Page Summary ([MSA-1913](#))
  - Booklet ([MSA-1912](#))
  - Exemption Form ([MSA-1905](#))
  - [Poster](#) (and [Poster with Tear Off](#)), [Rack Card](#), and [Table Tent](#)
  - [Magnet](#) with Calendar of Reporting Deadlines
  - “Cheat Sheet” (for Community Partners) and Checkoff Sheet (for Beneficiaries)
- ▶ Printed items can be ordered by submitting a request to [MSAForms@Michigan.gov](mailto:MSAForms@Michigan.gov)

# New Partnership with Michigan Works!

- ▶ Michigan Works! has service centers across Michigan with free resources and helpful staff. Beneficiaries can search for jobs, attend workshops, or explore careers and training.
- ▶ To find a service center, call 1-800-285-9675 or go to [MichiganWorks.org](http://MichiganWorks.org).



# Update on MI Bridges System

- ▶ New Functionality for MI Bridges
  - October 2019 Functionality
    - Learn whether they have HMP coverage
  - February 2020 Functionality
    - Learn whether they must report for an individual month
    - Learn whether they have an exemption
    - Report work or other activities
    - Report an exemption
    - See whether a beneficiary is compliant for a previous month
    - Fix a failed month
    - Print a record of their compliance status
    - See previous Bridges correspondence from MDHHS

# Update on Policy Development

- ▶ MDHHS issued two final bulletins on December 2<sup>nd</sup>, 2019.
  - [MSA 19-35 \(HMP Updates\)](#)
  - [MSA 19-36 \(Lockout Policy\)](#)
- ▶ The bulletins can be found on the department's website at:  
[www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Policy, Letters & Forms
- ▶ MDHHS is also pursuing changes to the Bridges Eligibility Manual and Bridges Administrative Manual.

# Update on Policy Development

- ▶ MDHHS has reviewed the comments on the draft policy bulletins as well as the feedback during the regional forums. MDHHS would like to provide guidance on the following issues:
  - Beneficiaries who are reporting a combination of work or other activities are not required to report a specific breakdown of hours for each activity. Beneficiaries are only required to (1) report that they have completed 80 hours of work or activities and (2) identify which activities were completed as part of the 80 hours.
  - Beneficiaries do not have to submit documentation as part of the initial reporting process. If they are selected to participate in the compliance review, individuals will be sent a notice asking for documentation.



# Update on Policy Development

- ▶ MDHHS has reviewed the comments on the draft policy bulletins as well as the feedback during the regional forums. MDHHS would like to provide guidance on the following issues:
  - The good cause exemption includes instances when a beneficiary or a close family member is hospitalized, has a serious illness, or has a disability as defined by the government.
  - If the beneficiary's health condition meets the definition of "medically frail" as outlined in the "Policy and Operational Process Document: Identification of Medically Frail Beneficiaries", the beneficiary may self-report a medically frail exemption related to a health condition even if the health condition is not included in the list of codes for the retrospective analysis.

# Resources and Questions

# Resources

- ▶ Participate in upcoming webinars and other outreach events
  - [www.Michigan.gov/Medicaidproviders](http://www.Michigan.gov/Medicaidproviders) >> click on Training
- ▶ Watch for updates on the MDHHS website
  - Beneficiary page: [www.healthymichiganplan.org](http://www.healthymichiganplan.org)
  - Provider page: <https://www.michigan.gov/healthymichiganplan>
- ▶ Download and review beneficiary-specific communications
  - <https://www.michigan.gov/healthymichiganplan> >> click on Changes Coming January 2020

# Resources

- ▶ Beneficiary Resources:
  - Beneficiary Support Information:  
[https://www.michigan.gov/mdhhs/0,5885,7-339-71547\\_4860\\_78446\\_78447\\_78453---,00.html](https://www.michigan.gov/mdhhs/0,5885,7-339-71547_4860_78446_78447_78453---,00.html)
  - Michigan Enrolls:  
<https://healthcare4mi.com/MISelfService/resources/portal/index.html>
  - MI Bridges:  
[www.michigan.gov/mibridges](http://www.michigan.gov/mibridges)
- ▶ Email questions to: [healthymichiganplan@michigan.gov](mailto:healthymichiganplan@michigan.gov)

# Questions?

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