Home Help Agency

CHAMPS Revalidation Instructions



"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

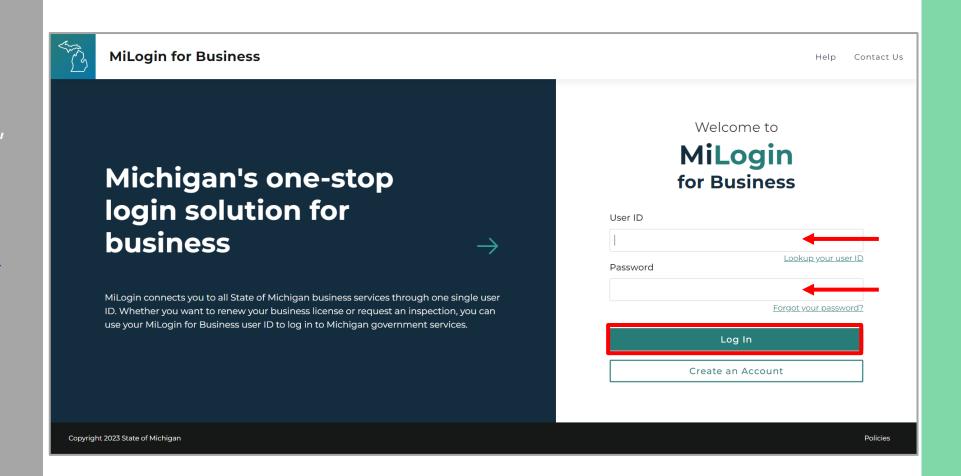
MiLogin is the State of Michigan Identity, Credential, and Access Management (MICAM) solution. All users needing access to CHAMPS's information must obtain a MiLogin User ID and Password.

CHAMPS (Community Health Automated Medicaid Processing System) is the MDHHS application where providers enroll, update provider enrollment information, and report services performed.

As of October 28, 2023, MiLogin Third Party has been rebranded to MiLogin for Business.

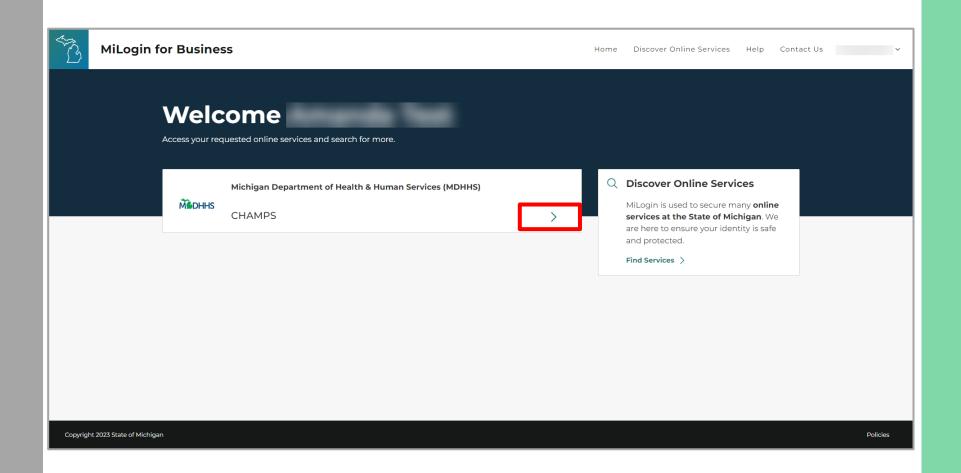


- Open your web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter
 https://milogintp.Michigan.g
 ov into the search bar.
- Enter the User ID and Password and click Login
 - If you don't remember your User ID or Password, you can select "Lookup your User ID" or "Forgot your password?"



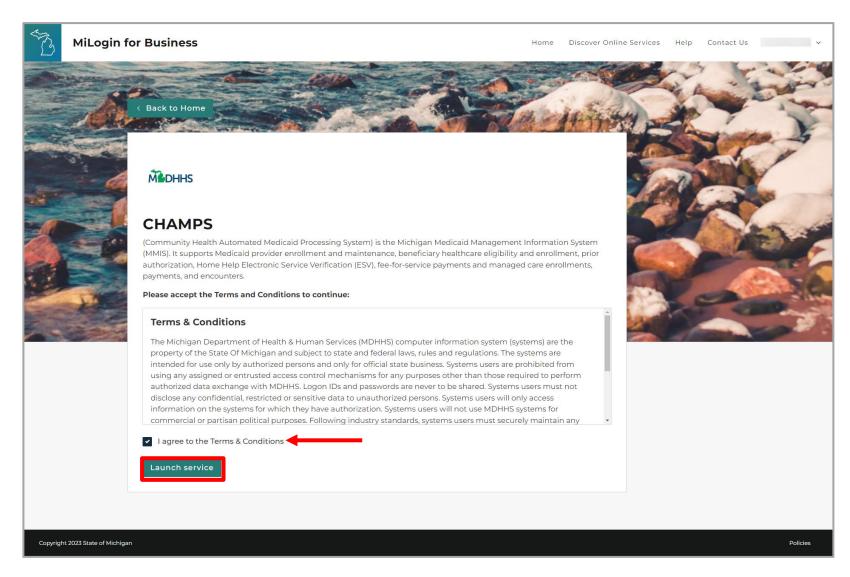


- You will be directed to your MiLogin Welcome Page.
- Click the CHAMPS hyperlink.



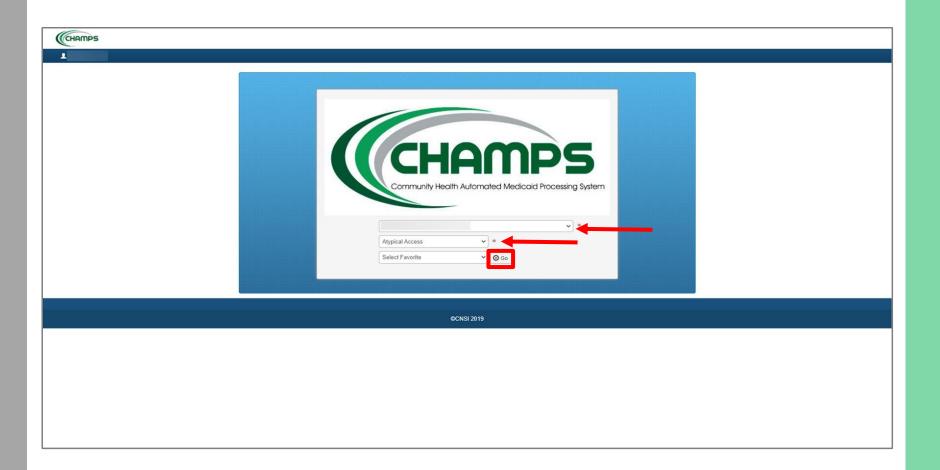


- Review the terms and conditions and check the 'l agree to the Terms & Conditions'.
- Click Launch service.



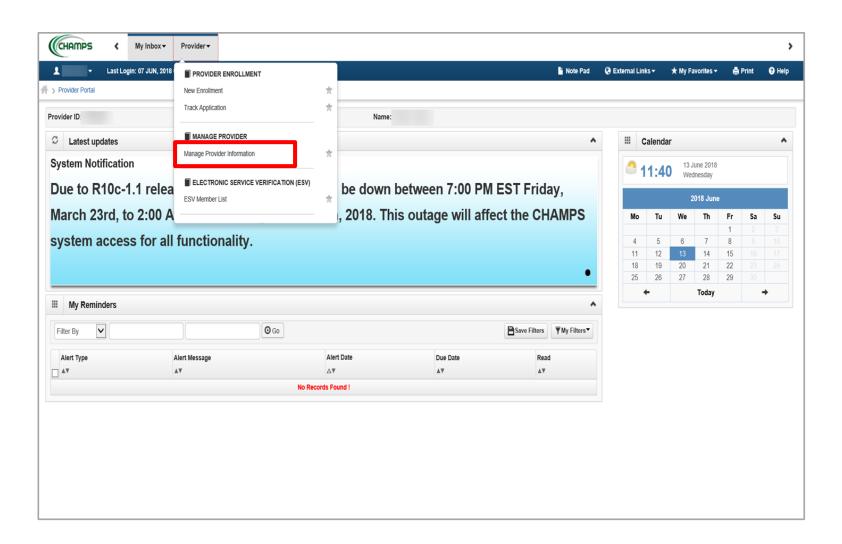


- The Provider ID and Name will show in the top dropdown menu
- In the Select Profile dropdown menu, select Atypical Access
- Click Go



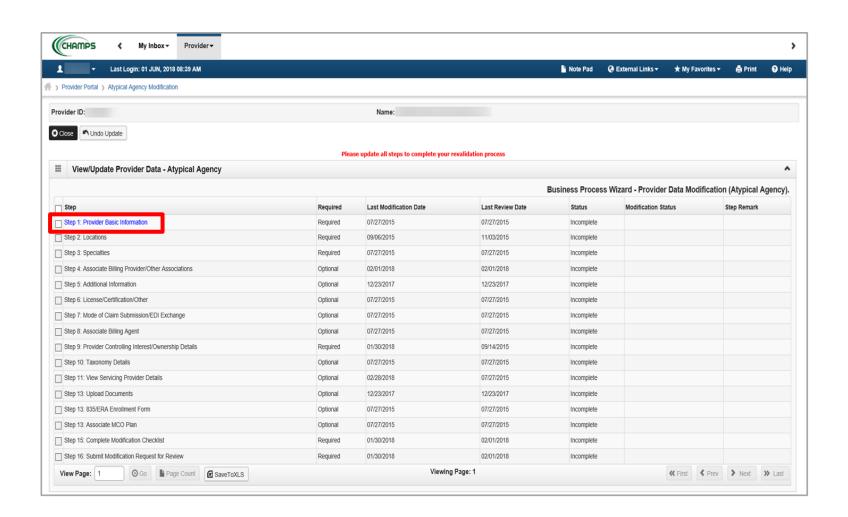


 In the Provider drop-down menu, click Manage Provider Information.



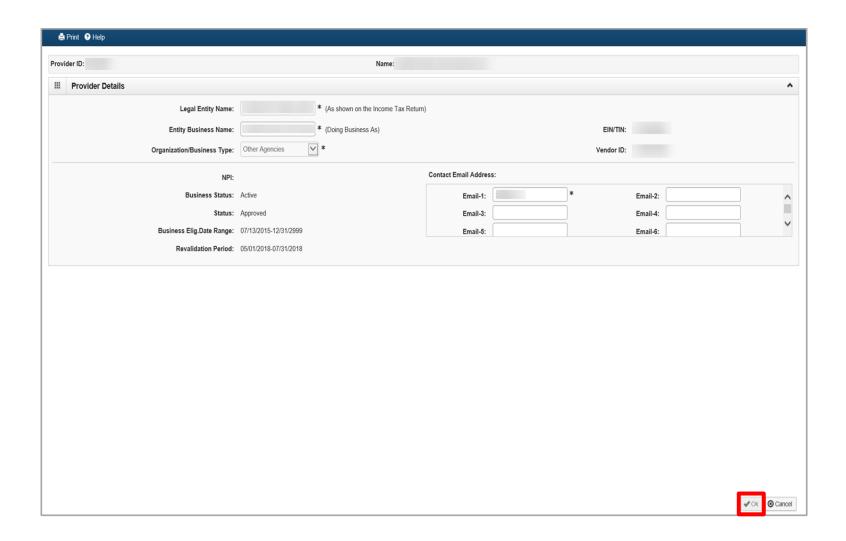


- Click Step 1: Provider Basic Information.
 - Note: In the Required Column, you will see the required steps for revalidation.
 - You must complete these steps DURING your Revalidation Period.
 - This includes Steps 1, 2, 3, 9, 15, and 16.
- The Status Column will say Incomplete until the step is completed.



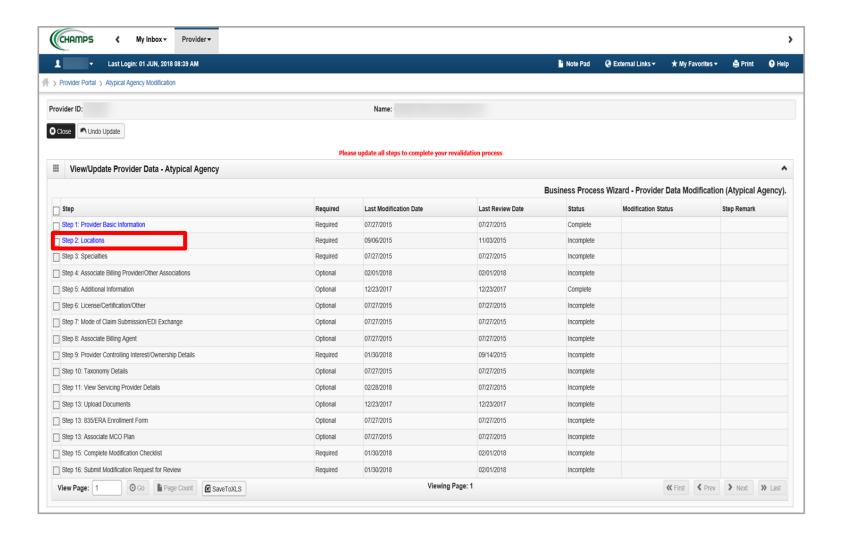


- Verify and change any information that needs to be updated.
- Click OK.



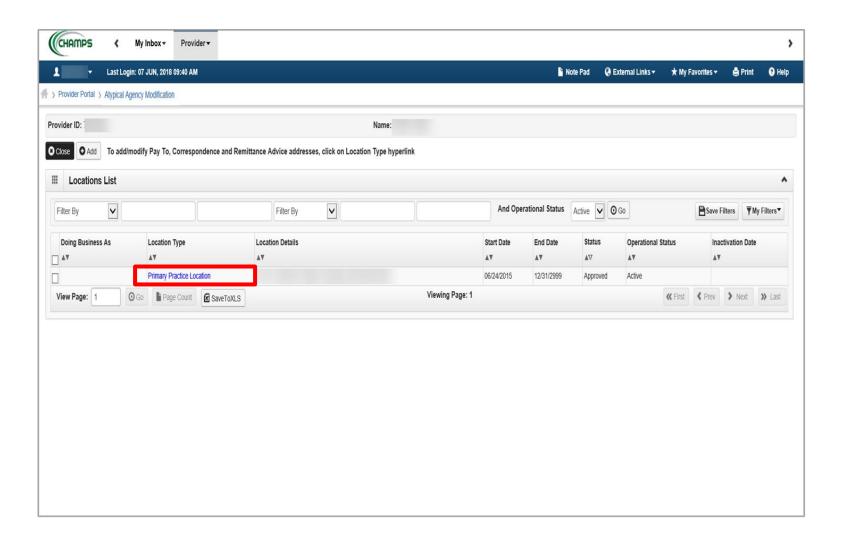


- Click Step 2: Locations.
 - Note: Step 1 status has now changed from Incomplete to Complete.



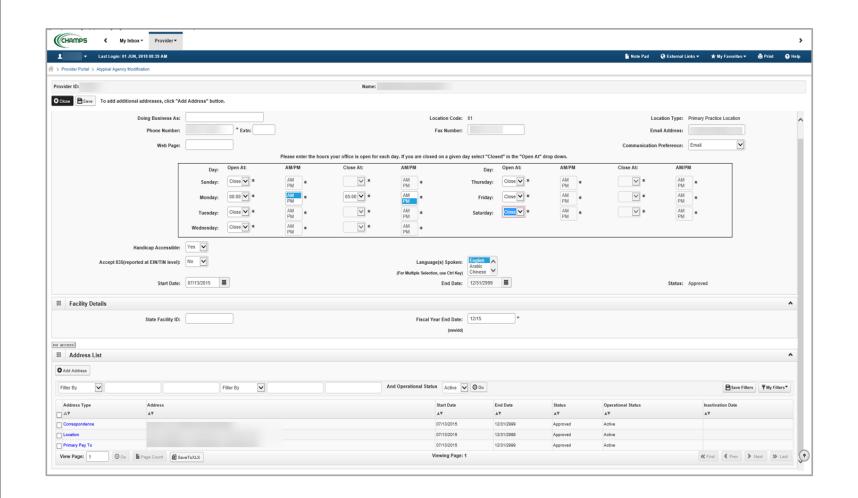


Click the Primary Practice Location hyperlink



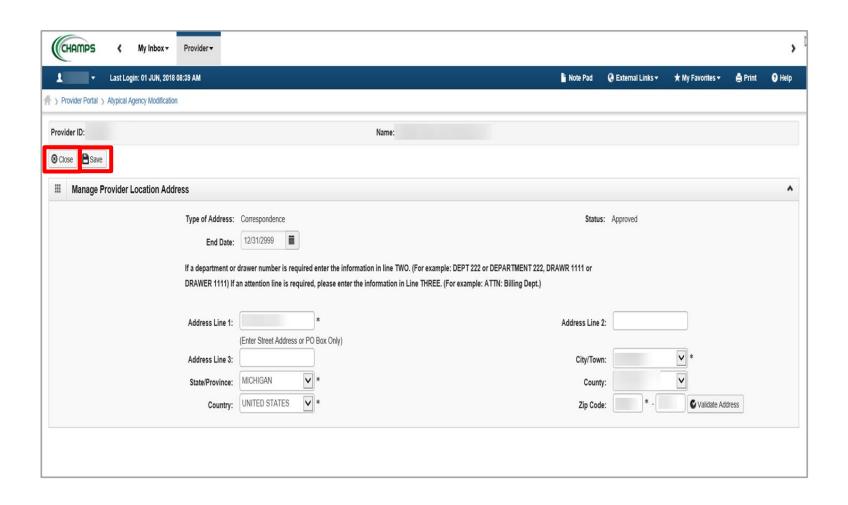


- Verify and change any information that needs to be updated.
- For Office Hours use the dropdown menu to choose the correct times. Make sure to select the hours you are open or choose "Closed".
- Under the Address Type column click on the hyperlinked address type if updates are needed.
 - Note: Primary Pay To Address cannot be changed in CHAMPS. For instructions to update <u>click</u> here.
- Skip the next slide if the Correspondence and Location addresses are correct.



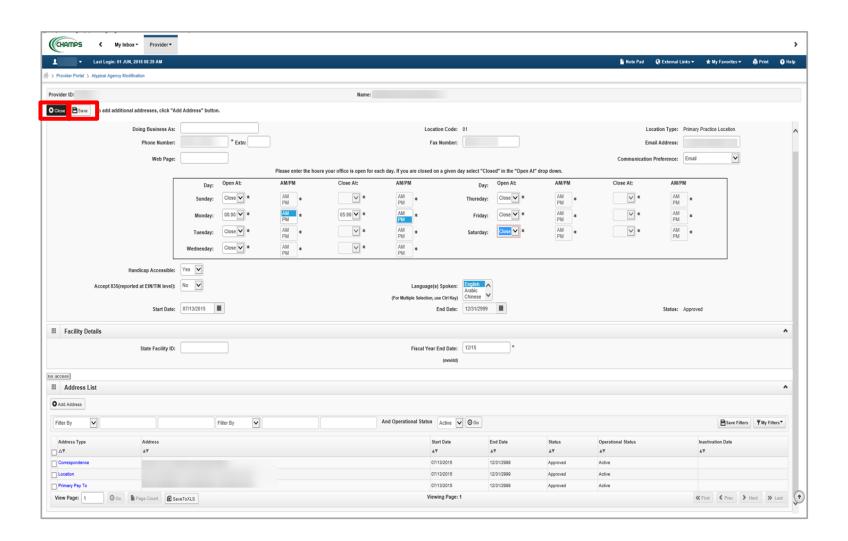


- Verify and change any information that needs to be updated.
- Click Save.
- Click Close.
 - Note: This step is only needed if the Correspondence or Location Address needs to be updated.
 - When the Address Line 1 and Zip Code is added, and Validate Address is selected, the State, City/Town, and County will automatically fill in.



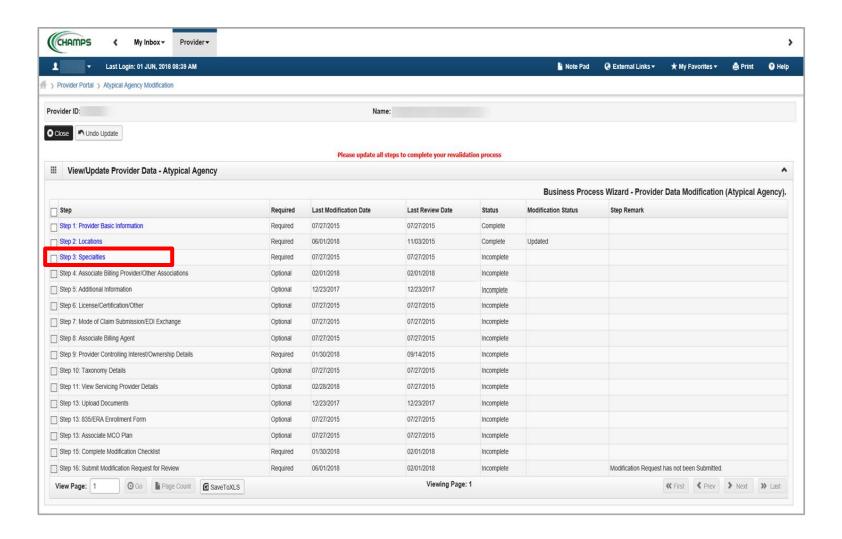


- Click Save.
- Click Close on the next two screens to go back to the list of steps. (Not shown).
 - Note: Your new address will be listed in the Address column.



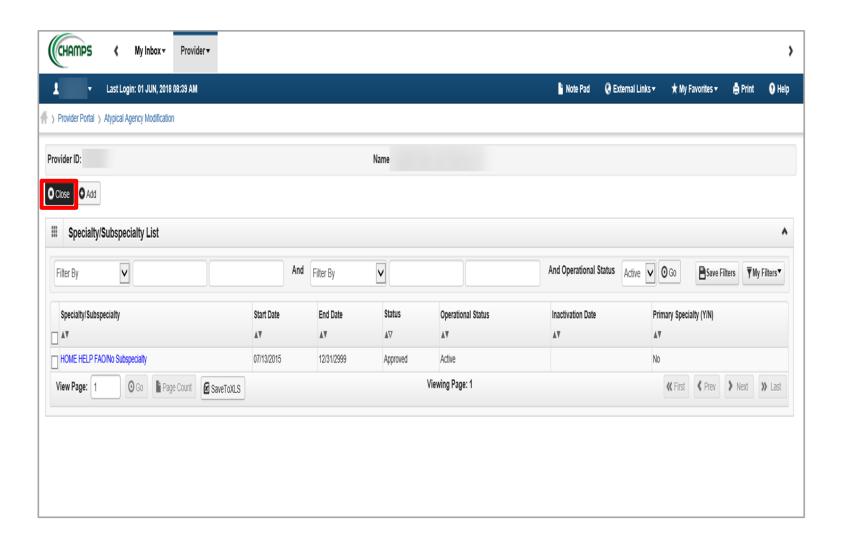


- Click Step 3: Specialties
 - Note: Step 2 status has now changed from Incomplete to Complete and the Modification Status is updated.



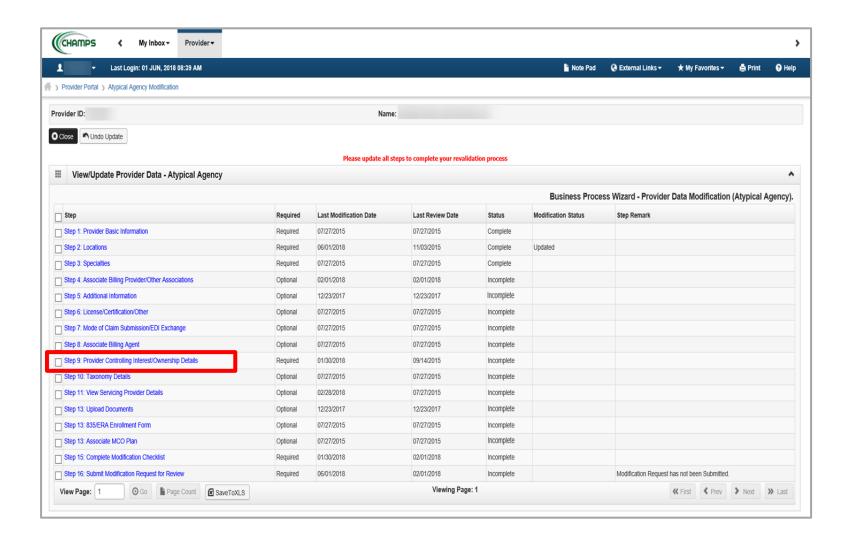


- Click Close.
 - Note: Nothing may need to be updated here, but you must still click in this step then Close for the step to show complete.



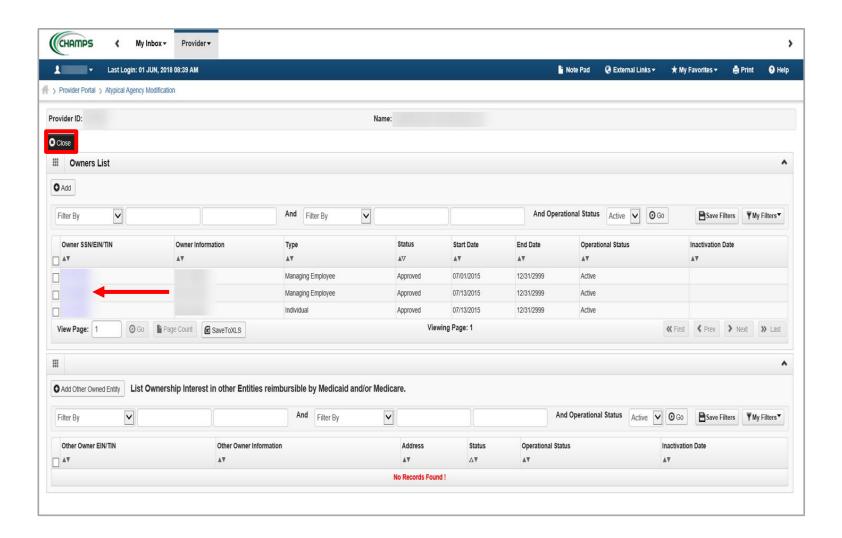


- Click Step 9: Provider
 Controlling
 Interest/Ownership Details
 - Note: Step 3 status has now changed from Incomplete to Complete.
 - As a Home Help Agency steps 4-8 are optional.



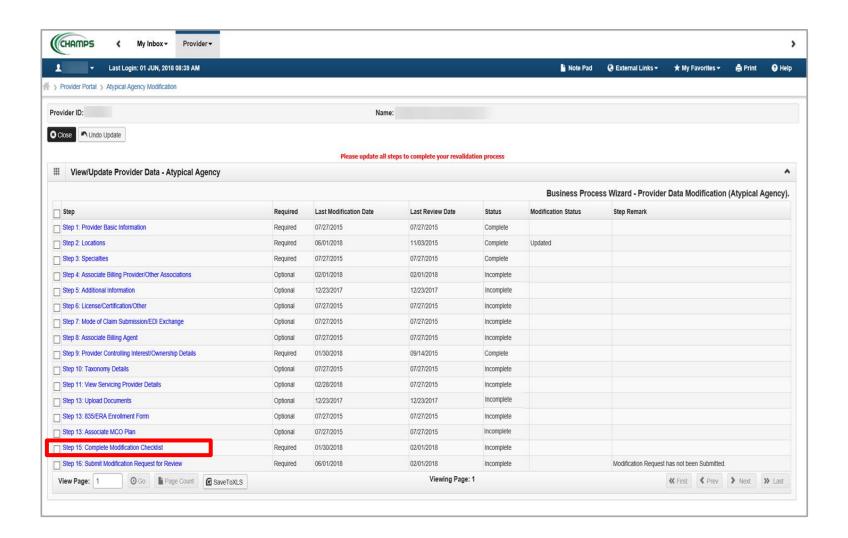


- Click on Owner SSN/EIN/TIN
 hyperlink of the Individual or
 Managing Employee to make
 updates.
- Click Close.



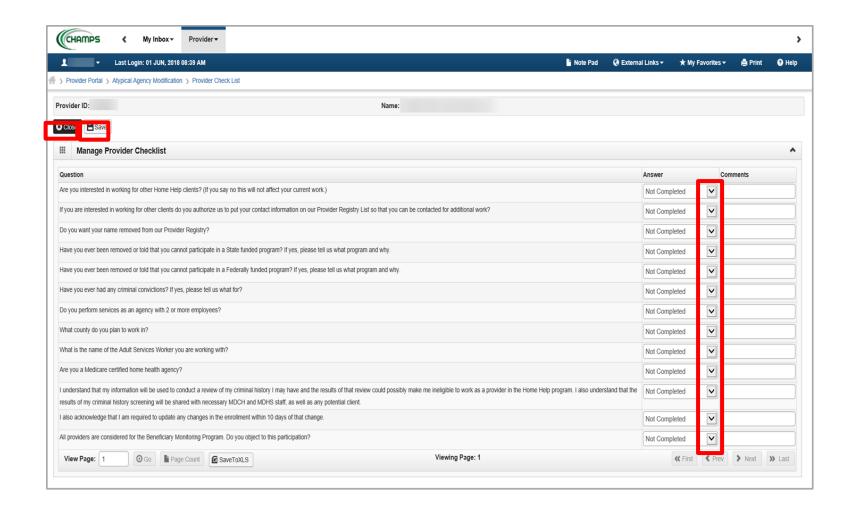


- Click Step 15: Complete
 Modification Checklist
 - Note: Step 9 status has now changed from Incomplete to Complete.



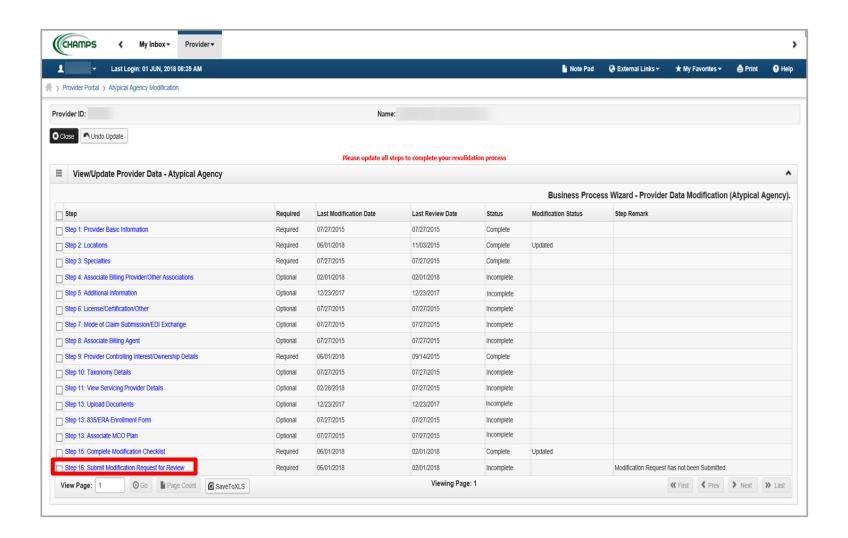


- Answer all of the Provider
 Checklist questions by
 choosing Yes or No from each
 drop-down menu in the
 Answer column.
- Click Save.
- Click Close.



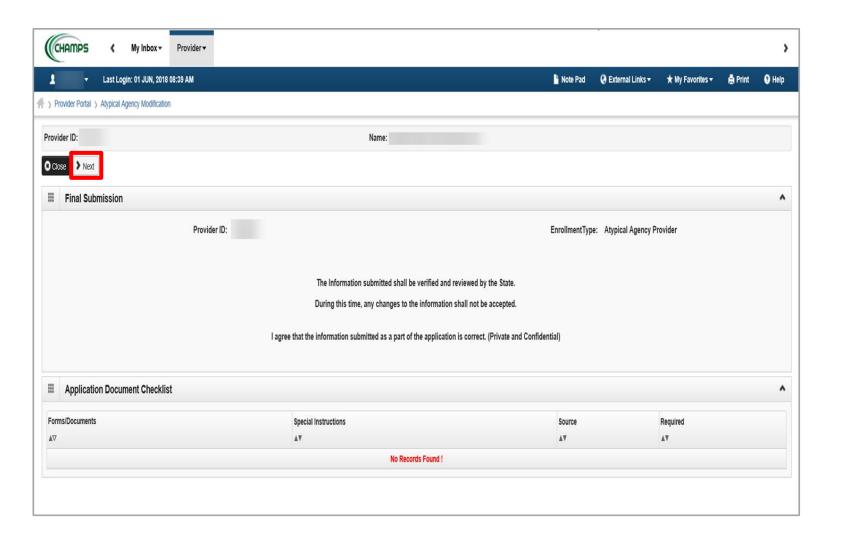


- Click Step 16: Submit Modification Request for Review.
 - Note: Step 15 status has now changed from Incomplete to Complete and the modification status is updated.



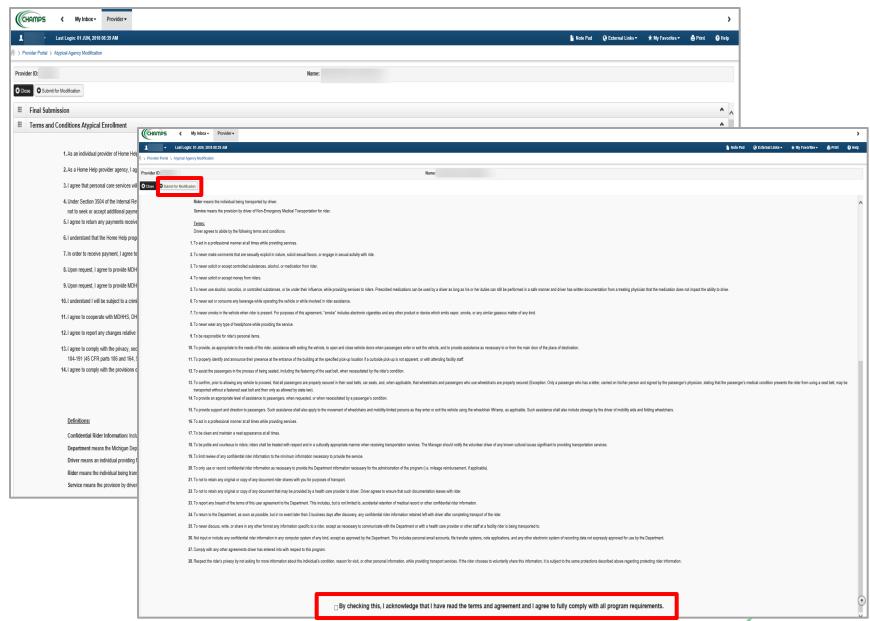


Click Next.



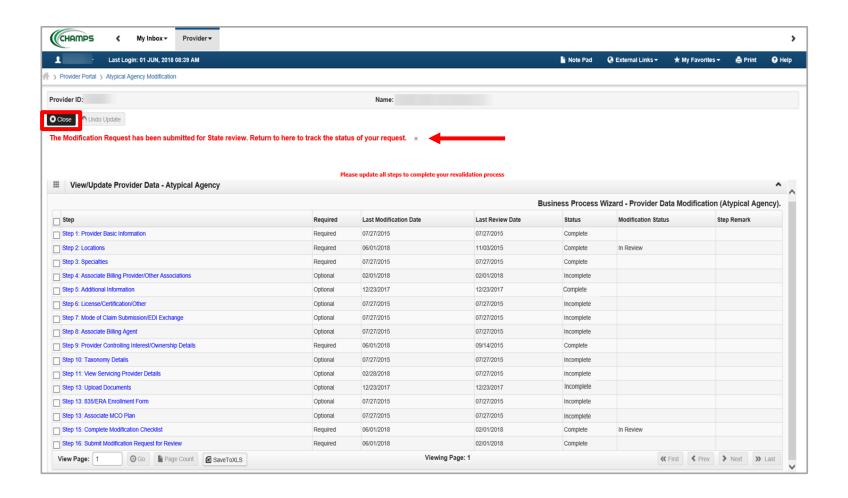


- Read the Terms and Conditions Atypical Enrollment statement.
- Click the box at the bottom of the page if you acknowledge and agree.
- Click Submit for Modification agreeing that all the information in the application is correct.





- Your request has been submitted.
- Review is completed once the Modification Status column shows blank again.
- Click Close.
- Logout.





Provider Resources



Home Help website: www.Michigan.gov/HomeHelp



We continue to update our Provider Resources:

<u>CHAMPS Resources</u>
<u>Listserv Instructions</u>
<u>Agency Providers</u>
<u>Individual Providers</u>



Home Help Provider Support Hotline:

<u>ProviderSupport@Michigan.gov</u>

1-800-979-4662



Thank you for participating in the Michigan Medicaid Program

