

2018 CIP AGENCY PROFILE

Name of Program: Jackson Community Ambulance Community Paramedic Program

Program Type: Community Paramedic

About Us: The JCA Community Paramedic program is a partnership between Jackson Community Ambulance and Henry Ford Allegiance Health System. We provide a full spectrum of community paramedic services and participate in several local initiatives to improve the health and wellness of our community.

Date program began: March 2016

Generalization of Services:

- 911 non-emergency intercepts, ER diversions
- High-utilizers of 911 services
- Hospitalization readmission prevention: CHF, COPD, Pneumonia, Joint Replacement
- Post-Acute Care and physician group request patient follow ups
- Community Living Room Resource (addressing social determinants of health needs)
- Primary Care promotion/ facilitation
- Prescription reconciliation and adherence assistance
- Interim Wound Care
- Lab draws, specimen collection, limited point-of-care testing
- IV therapy, Vaccinations, Urinary Catheterization, PICC line, Ostomy, Fistula care

Protocols: Jackson County Medical Control http://jacksoncountymca.org/wp-content/uploads/2018/08/11_00_Section_11_Table_of_Contents.pdf

Lead organization: Jackson Community Ambulance/Emergent Health Partners

Partnerships/Resources

- Henry Ford Allegiance Health
- Henry Ford Allegiance Hospice
- Jackson Health Network
- Area Agency on Aging
- Health Improvement Organization

Compensation and Sustainability: This CP program receives compensation for some of its services. Treatments and interventions performed in skilled nursing facilities are frequently paid for by the requesting facility. Henry Ford Allegiance Health System has also sponsored the program

Number of CP Units/Vehicles: 1

Number of CP's on staff: 11

Training for CP's: HVA Education Center

Hours of operation/coverage: 7 days a week, 12 hours/day

Number of patient contacts in 2017: 1878

Media coverage:

https://annarborobserver.com/articles/community_paramedics.html#.W9sCnWhKiUk

Photos:



Website: YouTube- <https://www.youtube.com/watch?v=rbQjPQEUGUg>

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