“Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time.”

-Provider Relations
Contents

- Level of Care Determination (LOCD) Overview
- Policy Changes
- System Changes
- Passive Redetermination Process
LOCD Overview
LOCD Overview

- The LOCD tool is an eligibility tool used to determine functional eligibility for individuals seeking long-term care services in a Medicaid-certified nursing facility, MI Choice Waiver, PACE, and MI Health Link.

- Medicaid Financial Eligibility
- LOCD Functional Eligibility
- Program Eligibility
Current Policy and System Changes
Current Policy

- **L-Letter 17-61** effective January 2018
  - Claims will not reject for LOCD if the beneficiary has a qualifying LOCD for the dates of service being billed (regardless of who conducted it) and was conducted in accordance to MSA LOCD policy.

- **MSA 18-39** effective November 1, 2018
  - Remove ties between financial eligibility and the LOCD
  - LOCD follows the person
  - LOCD must be entered into CHAMPS within 14 days from the conducted date.

- Payment During Appeal for LOCD Door 0 (zero) Provider Alerts sent October 2018 and October 2019.
Current Changes cont.

- **MSA 18-48** effective January 1, 2019
  - Ability for providers to adopt qualifying and existing LOCD’s regardless of who conducted it.
  - Verification Review Process.
  - Passive Redetermination Process.
  - All LOCDs must be entered into CHAMPS (including Door 0s).
  - LOCDs have a 365-day end date.
  - The scope of Exception and Immediate Review have been renamed LOCD Secondary Review with procedural changes outlined in policy.
System Changes

- June 22, 2018 Removed 12-31-2999 end dates for Nursing Facility Non-Door Zero LOCD’s
- June 22, 2018 Conducted Date added.
  - Compliant versus Noncompliant explained
- June 22, 2018 Elimination of back dating 114 days for Nursing Facility.
- January 1, 2019 Verification Review.
- January 1, 2019 Secondary Review.
- January 1, 2019 Upload functionality within the LOCD.
- April 1, 2020 Passive Redetermination Process
Passive Redetermination Process
Passive Redetermination Process

- Effective March 27, 2020 CHAMPS system release MDHHS will begin using the Minimum Data Set (MDS) for nursing facility residents and interRAI Home Care Assessment System (iHC) for MI Choice Waiver Program data to apply an algorithm that uses common assessment items, when available, to allow CHAMPS to generate a new LOCD for the beneficiary via Passive Redetermination.
For the Passive Redetermination process to occur, the beneficiary must have an existing and active qualifying LOCD:

- A passive redetermination cannot find a beneficiary ineligible
  - Door 87 will be generated
  - A passive redetermination will NOT occur – when the beneficiary has a current Door 0; the beneficiary has never had an LOCD completed; the beneficiary has a Door 77 (Transfer Trauma) in a nursing facility.
Passive Redetermination cont.

Conditions for Application of a Passive Redetermination file:

**Must Have**
- A current admission or enrollment.
- Record in Enrollment File (Members of Health Plans).
- Active LOCD within CHAMPS

**Cannot Have**
- Assessment date cannot be greater than 180 days from the CHAMPS date
- Assessment date cannot be greater than current CHAMPS date
- Assessment type (Minimum Data Set (MDS) located in field A0310) cannot have values null, Zero, or 99
- An existing active LOCD for doors 4, 7 and 8
Passive Redetermination: Doors

- Door 1: Activities of Daily Living  Yes
- Door 2: Cognitive Performance  Yes
- Door 3: Physician Involvement
  - MDS  Yes
  - iHC  No
- Door 4: Treatments and Conditions  No
- Door 5: Skilled Rehabilitation Therapy  Yes
- Door 6: Behavior
  - MDS  Yes
  - iHC  Partial
- Door 7: Service Dependency  No
- Door 8: Frailty  No
Passive Redetermination: Doors cont.

- When a beneficiary is currently eligible through Door 4 (Treatments & Conditions), 7 (Service Dependency), or 8 (Frailty) and the Passive Redetermination cannot confirm LOCD eligibility through a different qualifying Door, the passive redetermination will be bypassed, and the current Door end date will remain.

- Providers will continue to monitor their existing LOCD *Door 4, 7, or 8
Passive Redetermination: Door 87

- When the passive redetermination process occurs but the process cannot confirm eligibility based on MDS or iHC data, CHAMPS will create a LOCD Door 87, with an end date 45 days from system date or the current LOCD end date; whichever is sooner.
- A CHAMPS My Inbox Alert will be sent to the entity where the beneficiary is admitted to or enrolled with informing them a passive file has run, but unable to determine a qualifying door.
- Provider will have 45 days or current LOCD end date (whichever is less) to complete a Face to Face assessment.
- First Name, Last Name, and Last 4 digits of the SSN, OR
- First Name, Last Name, and DOB, OR
- First Name, DOB, and the Last 4 digits of the SSN, OR
- Last Name, DOB, and the Last 4 digits of the SSN, OR
- DOB and the Last 4 digits of the SSN

The System will not display any records if the filter by combinations match to more than one member.

### LOCD List

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<thead>
<tr>
<th>ID</th>
<th>Application</th>
<th>First Name</th>
<th>Last Name</th>
<th>Provider Name</th>
<th>ID/NPI</th>
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<th>Date</th>
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</table>
Passive Redetermination

- Passive redetermination is not guaranteed, it does not replace the responsibility of the facility and/or program in monitoring their LOCD data to ensure it's up to date and accurately representing the individual's medical functional condition.
LOCD Search Criteria
Provider Search via LOCD List page

Must complete one of the following criteria

- Application ID of the LOCD record, OR
- Member ID of the beneficiary, OR
- First Name, Last Name, Last 4 digits of SSN, OR
- First Name, Last Name, and Date of Birth (DOB), OR
- First Name, DOB and the Last 4 digits of SSN, OR
- Last Name, DOB, and the Last 4 digits of SSN, OR
- DOB and the Last 4 digits of the SSN

- The system will not display any records if the filter by combinations match to more than one member.
Provider Resources

- **MDHHS website:** [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders)

- **We continue to update our Provider Resources, just click on the links below:**
  - Listserv Instructions
  - Medicaid Provider Alerts and Resources
  - CHAMPS Website
  - Update Other Insurance NOW!
  - Medicaid Provider Training Sessions
  - Provider Enrollment Website

- **Provider Support:**
  - [ProviderSupport@Michigan.gov](mailto:ProviderSupport@Michigan.gov) or 1-800-292-2550

Thank you for participating in the Michigan Medicaid Program