

## 2018 AGENCY PROFILE

**Name of Program:** Life EMS/TANDEM365

**Program Type:** Mobile Integrated Health

**About Us:** <https://tandem365.com/>

**Date program began:** April 2014

### Generalization of Services

- RN Case Management
- Medical Social Work Case Management
- 24-hour rapid response from Integrated Care Paramedics
- Chore Services and Personal Care Aids
- Same or Next Day follow up from RN
- Care Coordination with Physicians, Hospitals, or Home Health Agencies

**Lead organization:** TANDEM365

### Partnerships/Resources/Initiatives:

- Life EMS
- Porter Hills
- Sunset
- Holland Home
- Clark Retirement
- Priority Health

**Compensation and Sustainability:** This program receives a per member per month reimbursement from Priority Health.

**Number of CP Units/Vehicles:** 5

**Number of CP's on staff:** 10

**Training for CP's:** Life EMS Education Center

**Hours of operation/coverage:** 7 days a week, 24 hours/day

**Number of patient contacts in 2017:** 2230

**Website:** <https://tandem365.com/>

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