

MCC Overview Virtual Q and A

November 16, 2017

Q: How does this effect the MI Health Link beneficiaries?

A: MI Health Link enrollments will be entered via MCC also, along with Medicaid Health Plans.

Q: On the admit info screen it ask is a member is going to be in the facility for 1 year, why such a long time period? On the old Facility Admission Notice it was 30 days and on the NF Application it is 6 months.

A: The CHAMPS admission screens are mimicked off the MSA-2565. The questions are to allow providers the option to add a longer time span, not required.

Q: What do we do in regards to submitting 2565s between 12/15/17-1/2/18?

A: All admissions/enrollments will need to be held until 1-2-18, then the admission/enrollments would be entered into CHAMPS.

Q: What happens if the patient is on hospice and passes away before the enrollment admission form is signed?

A: You would follow the same policy for signature as you do today.

Q: Are level of care determination (LOCD) tool still required

A: Yes LOCD tool policy is remaining the same.

Q: We have been using the patient's consents as signature so that will still be ok with the state?

A: We are still working with policy on the signature on file, we will post something on our Provider Tips page once we have a definite answer.

Q: If a resident passes away in your facility Medicaid pays for the date of death do we discharge on the actual date of death or a day later so we get paid for that day?

A: Date of death policy will remain as current policy.

Q: What date do we use then if a resident passes? The date of death (DOD) or the next day?

A: The form and through dates of your claim would reflect the date of death as your discharge if that's the date in which the resident passed.

Q: I work for a community mental health will there be trainings on how to enroll all our atypical providers , we are in a capitated arrangement but were told we had to enroll all providers for encounter reporting ?

A: Provider Enrollment is separate from this training. There are resources posted on our provider enrollment webpage www.michigan.gov/medicaidproviders click on Provider Enrollment

Q: If we complete an admit while a resident is pending SNF Medicaid and it takes more than 180 days for the caseworker to complete eligibility do we create a new admit in CHAMPS or email provider support to "reactivate" the admit that was completed prior?

A: Yes providers would complete a new admission.

Q: complete a new admit or contact provider support?

A: Yes a new admission

Q: Should the enrollment admission form go with staff on the admission visit or can it go at a later time as we're not always informed that a patient may have Medicaid right away?

A: That would be your own internal process

Q: For SNF residents going over to the hospital to the Emergency Room (ER) or for observation, are SNF providers required to discharge them? At what point are we required to discharge them?

A: Providers would still follow hospital leave rules as outlined in the Provider Manual.

Q: So weird question is the Facility Admission Notice (FAN) (MSA-2565-C) still being called a FAN, or does it go by another name now, just trying to figure out the lingo :)

A: No, the MSA-2565 after MCC implementation will be renamed for Newborn Eligibility notification. Which will only be used by providers who are not able to electronically notify us via the State's Electronic Birth Certificate (EBC) system of a newborn birth. MSA 17-33 talks about the repurpose.

Q: Do you have a list of the pet codes we need to use?

A: The PET codes are listed in MSA 17-40, we also have them on our provider tips pages, under Nursing Facility for your convenience.

Q: How does this effect those that have the LOC-11 & 7 and exhaust their 45 days?

A: The 45 day process will still be manual through Mozelle's area.

Q: So the FAN will be called MCC for SNF Providers now or will it go by something else?

A: The admission will be done in CHAMPS, MCC is just the name of the project that is making these changes and updates.

Q: So when we call provider support for help say if we put a wrong date in CHAMPS for an admit what will we call it on 1/02/18?

A: Once MCC is implemented providers will not be able to make changes to admissions within CHAMPS, they will need to contact Provider Support to have the admission record updated.

Q: The MHL's are asking us for 2565's (paper) do we enter those too AND give them a paper copy

A: Once MCC is implemented, Jan 2, 2018, the paper form will no longer be used.

Q: Correct, but what do we say we need help correcting since it is no longer a FAN

A: You would say you would need the admission record corrected.

Q: For example: if a SNF provider admits someone from a hospital stay, will the hospital admission be auto-ended or disenrolled? Or do we have to wait to admit the resident?

A: If you admit someone to a SNF it will auto end date the hospital admission one day prior to your SNF admission, if the hospital stay was greater than 30 days.

Q: What if the hospital stay is 3-6?

A: If the hospital admission was less than 30 days there would be no hospital admission on file as the hospital provider would not have completed an admission for a Medicaid beneficiary for less than 30 days.

Q: How does this new process effect new SNF Medicaid applications?

A: The application and eligibility would still be processed and determined by the MDHHS county caseworker, going into MCC this current process isn't changing.

Q: Do we register them? Typically with a new application we complete a MSA-2565 to go with it, so that DHS knows it's a nursing home application.

A: Providers would still send the application to the county worker, and effective January 2, 2018 providers will enter the admission through CHAMPS via the new screens.

Q: Can you please explain this in a bit more depth? It is not unusual for a SNF Medicaid resident to go over to the local hospital for an ER visit, up to 48 hour observation, or out to the hospital for care for 3-6 days. Then the resident comes back to us. When and how would we complete the admission and discharge process for these situations?

A: Correct, so in that situation the Hospital would not do an admission because it's less than 30 days. So as the SNF you would enter your admission, then if the member leaves for the 3-6 days you would follow your hospital leave day policy.

Q: From what I gather we only need to do an admission record is if we need a LTC-NFAC (LOC 02) to be added to the members eligibility file. On the flip side if we need a LTC-NFAC (LOC 02) to end we do a disenrollment. Those are the only two scenarios a NF Provider will need to admit or discharge correct?

A: That is correct.

Q: In MCC you stated if an individual did not have a Medicaid number, an application would be generated. What if the application has already been done and sent to the case worker? Would it generate another application? Or should we wait until the caseworker gives us a number before admitting an individual in MCC?

A: You would still be able to enter the admission, then when eligibility is added by the caseworker it will complete the admission record.

Q: For example then, on the date the resident goes over to the hospital our population percentage is less than 98%, then we are required to discharge the SNF resident with the expectation of return...so we would discharge them in champs then?

A: Refer to Hospital Leave Day policy in the provider manual in the Billing and Reimbursement for Institutional Providers section 8.3 and in the Nursing Facility Chapter section 11.

Resources

Medicaid Provider Training Webpage: http://www.michigan.gov/mdhhs/0,5885,7-339-71551_2945_5100-127606--,00.html

MCC webpage: http://www.michigan.gov/mdhhs/0,5885,7-339-71547_4860_78446_78448_78458---,00.html#MCC

Provider Support

Email: ProviderSupport@Michigan.gov

Phone: 1-800-292-2550