MDHHS Family Planning Comprehensive Review Pre-Materials List

FAMILY PLANNING PRE-MATERIALS:

Pre-materials should be submitted to the MDHHS Family Planning Program **2 weeks prior** to the On-Site Review Date. Electronic Submission: send materials via email to:

 Barbara "Quess" Derman (<u>dermanb@michigan.gov</u>) Local Agency Administrative Consultant

THESE ADVANCE MATERIALS MUST BE SENT DIRECTLY TO THE FAMILY PLANNING PROGRAM:

- 1. Curricula vitae or resumes of project director and medical director.
- 2. Family Planning manuals including:
 - a. Family Planning General Policy manual
 - b. Current Fee schedule and Sliding fee schedule
 - c. Family Planning Billing & Collections Policy (if not in general policy manual)
 - d. Clinical Protocols (Contraceptive, STI and Breast & Cervical Screening protocols)
 - e. Current Drug Formulary
 - f. Drug Inventory Policy and Procedures (if not in general policy manual)
 - g. Current referral agreements for paid referrals (LARC providers, etc.)
 - h. Current contracts with contractual staff (Contractual provider, medical director, etc.)
 - i. Roster for FPAC and I&E Advisory Committee and Minutes of last 2 meetings for each.
- 3. Copy of CLIA license for laboratory
- 4. Current Referral listings

THESE MATERIALS MUST BE AVAILABLE ON SITE FOR REVIEW

- 1. Client medical records:
 - a. To be chosen randomly, based on visit type, abnormal pap follow-up, adolescent status or choice of contraceptive method.
 - b. Please plan to have a staff member available at the review to be able to spend a few hours with clinical reviewer assisting the chart review.
- 2. Current organizational chart for agency (please detailed Family Planning Program (FP) organization chart, or a listing of staff names, positions and FTEs for the FP staff)
- 3. Copy of practice license for FP staff nurses and providers
- 4. Copy of Drug Control license for each prescribing provider for each clinic site
- 5. CPR certification for all licensed clinical staff
- 6. Documentation of Title X Orientation and In-service trainings for all staff
- Documentation of quality assurance activities including medical audits, chart audits, and quality assurance committee minutes/staff minutes/memos that address quality assurance issues with staff.
- 8. Review of Billing records:

- a. To be randomly selected, based on client mix, self-pay, at least 1 adolescent selfpay, FFS Medicaid, Medicaid Health Plan, Pvt. Insurance, 1 with co-pay, if available.
- b. Billing record review to include the visit record, the bill generated, and reimbursement if available.
- c. Please plan to have a staff member available at the review to be able to spend an hour with administrative reviewer assisting review of the billing process.