

MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES 2016-2018 STRATEGIC PLAN

MISSION

The Michigan Department of Health and Human Services provides opportunities, services, and programs that promote a healthy, safe, and stable environment for residents to be self-sufficient.

VISION

Develop and encourage measurable health, safety and self-sufficiency outcomes that reduce and prevent risks, promote equity, foster healthy habits, and transform the health and human services system to improve the lives of Michigan families.

VALUES

In keeping with the State of Michigan's Team Culture, the Michigan Department of Health and Human Services is adopting the existing Values. In addition, to make the Governor's River of Opportunity a reality, the additional value of '**Comprehensive**' has been added to allow MDHHS to focus on improving the health, safety, and self-sufficiency of all Michiganders.

LEADERSHIP:

- Enthusiasm – 'Can do' and 'will do' attitude
- Courage – Expressing viewpoints constructively
- Duty – Commitment to Michigan in word and deed
- Focus – Addressing and solving critical issues

TEAMWORK:

- Results – Valuing team results and sharing credit
- Collaboration – Respecting and engaging colleagues
- Loyalty – Supporting decisions and those who make them
- Camaraderie – Having fun together, reinventing our state

EXCELLENCE:

- Vision – Believing in our vision, goals and culture
- Integrity – Always do what is right
- Measures – Results through measures that matter
- Accountability – Acting decisively, delivering on commitments

COMPREHENSIVE:

- Innovation – Striving to make Michigan a leader
- Diversity – Promoting cultural competency as a source of strength
- Dignity – Treating all people with respect and care
- Transparency – Facilitating trust, communicating with clarity

STRATEGIC PRIORITIES

To accomplish these priorities, the Michigan Department of Health and Human Services has established metrics on more than 150 internal scorecards and on the public Health and Wellness dashboard to ensure we are meeting the needs of all Michigan residents throughout their lifetimes by addressing the root issues preventing them from achieving self-sufficiency.

CHILDREN

Ensure that Michigan youth are healthy, protected, and supported on their path to adulthood.

ADULTS

Safeguard, respect, and encourage the wellbeing of Michigan adults in our communities and our care.

FAMILY SUPPORT

Support families and individuals on their road to self-sufficiency through responsive, innovative, and accessible service delivery.

HEALTH SERVICES

Transform the healthcare system and behavioral health coordination to improve outcomes for residents.

POPULATION HEALTH

Promote and protect the health, wellness, and safety of all Michigan residents.

WORKFORCE

Strengthen opportunities, promote diversity, and empower our workforce to contribute to Michigan's economic development.

