Community Partners are an essential part of the success of MI Bridges. There are 3 options to engage with MDHHS and Michigan residents – you can choose to partner with MDHHS in multiple ways!

**Navigation Partner**
An agency that agrees to promote MI Bridges by displaying promotional materials and providing one-on-one assistance to MI Bridges users. The assistance provided may vary from simply answering user questions to helping them complete a needs survey, finding local resources, or applying online for a MDHHS benefit program.

**Referral Partner**
An agency that agrees to receive referrals sent from customers using MI Bridges. When a client would like to use a resource offered by a Referral Partner, the partner organization receives an electronic referral on their MI Bridges dashboard and can contact the client to provide services.

**Access Partner**
An agency that agrees to promote MI Bridges by displaying promotional materials and providing a computer(s), tablet(s) or mobile device(s) for individuals to use MI Bridges.

Interested In Becoming a Partner? Click [here](#) to register your agency.
There are Many Benefits to Becoming a MI Bridges Community Partner…

MI Bridges has many new features specifically designed for partners. If you register as a partner, you can:

✓ Receive a user account for every person in your agency who uses MI Bridges, and be able to manage users directly in MI Bridges.

✓ Access a directory of clients to whom you provide one-on-one assistance. If the client consents, you can view key case information, including:
  • Contact information
  • Household members
  • Resources they have identified as helpful
  • Letters sent from MDHHS for the previous 12 months
  • Important benefit information (benefit amounts, renewal dates, and much more!)

✓ Electronically receive referrals sent from clients through MI Bridges.

✓ Receive the latest information about changes and upgrades being made to MI Bridges first – through email bulletins and webinars.

✓ Access to MI Bridges promotional materials.

✓ Receive specialized training on how to use MI Bridges for every user in your agency.

✓ Receive phone support and technical assistance from the MI Bridges Help Desk.

For more information visit our website at www.michigan.gov/mibridgespartners