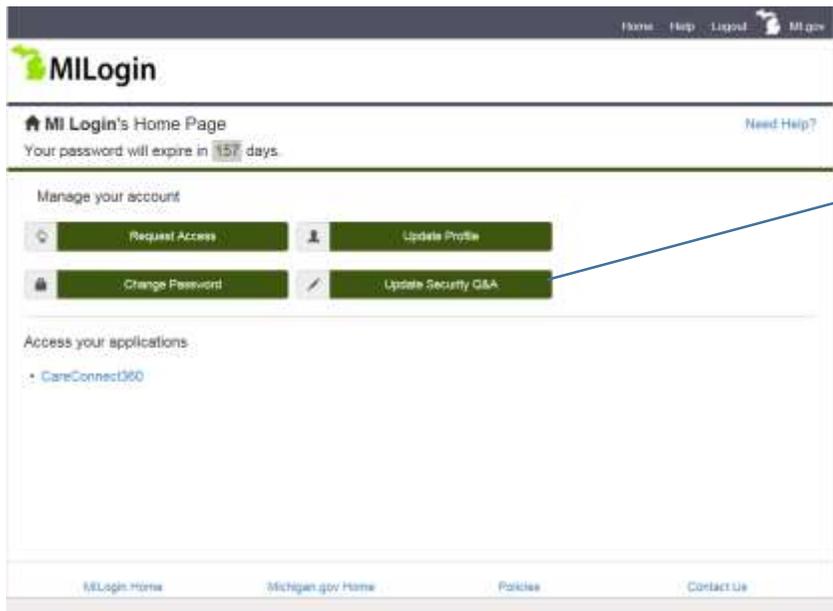


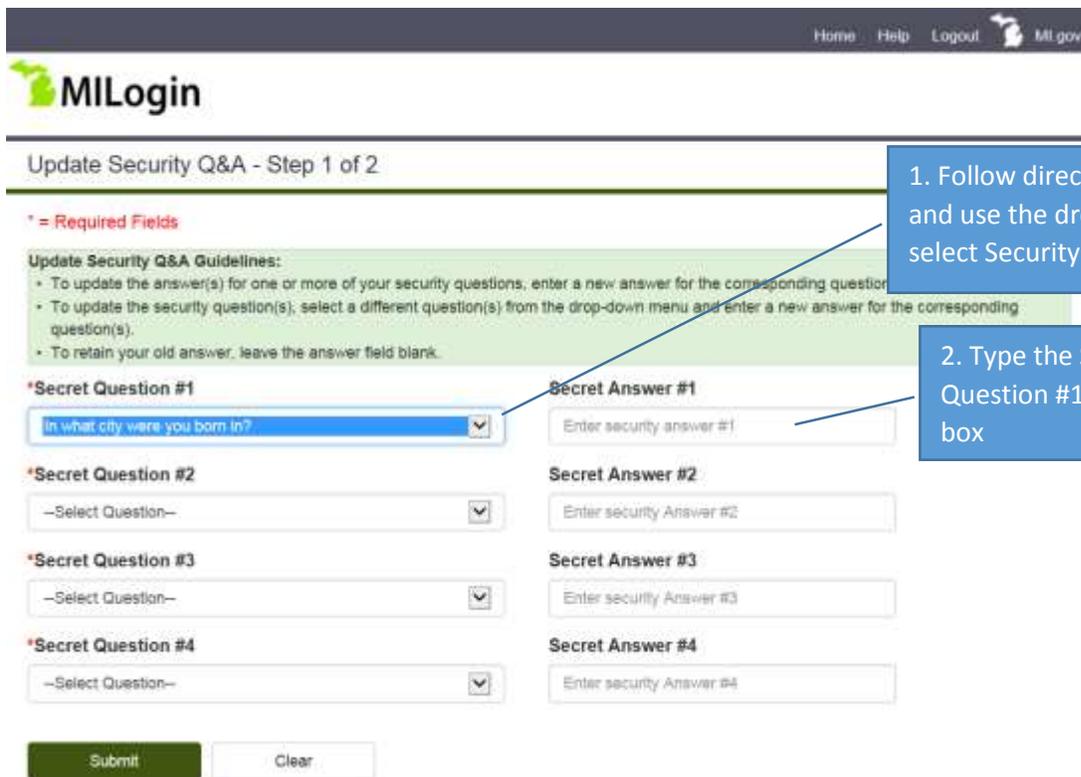
MILogin Security Q & A

MILogin users will be able to reset their own passwords after completing the Security Q&A. Please see steps below to complete your Security Questions Q&A



The screenshot shows the MILogin Home Page. At the top, there are links for Home, Help, Logout, and MI.gov. Below the MILogin logo, it says "MI Login's Home Page" and "Your password will expire in 157 days." There is a "Need Help?" link. Under "Manage your account", there are four buttons: "Request Access", "Update Profile", "Change Password", and "Update Security Q&A". Below that, under "Access your applications", there is a link for "CareConnect360". At the bottom, there are links for "MILogin Home", "Michigan.gov Home", "Policies", and "Contact Us".

On The MILogin Home Page, click on **Update Security Q&A**



The screenshot shows the "Update Security Q&A - Step 1 of 2" form. At the top, there are links for Home, Help, Logout, and MI.gov. Below the MILogin logo, it says "Update Security Q&A - Step 1 of 2". There is a red asterisk followed by "= Required Fields". Below that, there are "Update Security Q&A Guidelines" with three bullet points: "To update the answer(s) for one or more of your security questions, enter a new answer for the corresponding question(s).", "To update the security question(s); select a different question(s) from the drop-down menu and enter a new answer for the corresponding question(s).", and "To retain your old answer, leave the answer field blank." There are four rows of "Secret Question" and "Secret Answer" fields. The first row is selected, showing "In what city were you born in?" as the question and "Enter security answer #1" as the answer field. Below the form, there are "Submit" and "Clear" buttons.

1. Follow directions on the guidelines and use the drop down arrow to select Security Question #1

2. Type the Secret Answer to Question #1 in the corresponding box

MILogin Job Aid

Home Help Logout MI.gov

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Update Security Q&A - Step 1 of 2

* = Required Fields

Update Security Q&A Guidelines:

- To update the answer(s) for one or more of your security questions, enter a new answer for the corresponding question(s).
- To update the security question(s), select a different question(s) from the drop-down menu and enter a new answer for the corresponding question(s).
- To retain your old answer, leave the answer field blank.

*Secret Question #1 In what city were you born in?	Secret Answer #1 Lansing
*Secret Question #2 What was your favorite place to visit as a child?	Secret Answer #2 Enter security Answer #2
*Secret Question #3 -Select Question-	Secret Answer #3 Enter security Answer #3
*Secret Question #4 -Select Question-	Secret Answer #4 Enter security Answer #4

Submit Clear

Complete all four Security Questions and Secret Answers

Home Help Logout MI.gov

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Update Security Q&A - Step 1 of 2

* = Required Fields

Update Security Q&A Guidelines:

- To update the answer(s) for one or more of your security questions, enter a new answer for the corresponding questions.
- To update the security question(s), select a different question(s) from the drop-down menu and enter a new answer for the corresponding question(s).
- To retain your old answer, leave the answer field blank.

*Secret Question #1 In what city were you born in?	Secret Answer #1 Lansing
*Secret Question #2 What was your favorite place to visit as a child?	Secret Answer #2 Potter Park Zoo
*Secret Question #3 What is your favorite team?	Secret Answer #3 Spartans
*Secret Question #4 What was the last name of your third grade teacher?	Secret Answer #4 Michigan

Submit Clear