“Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time.”

-Provider Relations
Table of Contents

- Register for MILogin account and CHAMPS
- Update Profile
- Update Security Options
- Update Password
Register for MILogin and CHAMPS

MILogin is a website that allows a user to enter one ID and password in order to access multiple applications.

CHAMPS (Community Health Automated Medicaid Processing System) is the program where providers enroll, update enrollment information, and report services performed.
Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
Enter https://milogintp.Michigan.gov into the search bar
Click Sign Up
• Complete all required fields
• Check the ‘I agree’ box
• Click Next
Create the user ID and password following the listed guidelines
Select the preferred password recovery method(s)
Click Create Account
Your MILogin account has now been created successfully.
Click the Login button to return to the login screen.
Enter your User ID and Password you just created
Click Login
Your Home Page will not show any applications
Click Request Access

*MILogin resource links are listed at the bottom of the page*
- Type CHAMPS in the search box
- Click the search/magnifying glass button
Click on CHAMPS
Select the ‘I agree to the terms & conditions’ radio button
Click Request Access
- Verify all information is correct
- Click Submit
You will be given confirmation that your request has been submitted successfully.

Click the Home button to return to the MILogin Home Page.
- You will be directed back to your MILogin Home Page
- Click the CHAMPS hyperlink
Click ‘Acknowledge/Agree’ button to accept the Terms & Conditions to get into CHAMPS
- Select the Billing NPI from the Domain dropdown
- Select the appropriate profile (for example full access, limited access, etc.)
- Select a Favorite if one has previously been saved
Once logged in you will be directed to the Provider Portal page.

System Notification
Attention All Providers: Due to system maintenance activities, the CHAMPS system will be down between 6:00 AM Saturday, January 10th through 9:00 PM Sunday, January 11th, 2015 with the exception of Health Care Eligibility Benefit Inquiry and Response (Core 270/271) Real-time transactions which will be down between 6:00am and 10:00am on Saturday January 10th. This outage will affect the CHAMPS system access for all functionality.
Update Profile

Steps on updating MILogin personal information
Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
Enter https://milogintp.Michigan.gov into the search bar
Enter your User ID and Password
Click Login
• You will be directed to your MILogin Home Page
• Click Update Profile
- Update any information
- All information asterisked is required (email, work phone #, and mobile # are used for password recovery)
- Click Submit
You will be given confirmation that your profile has been updated successfully.
Click the Home button to return to your MI Login Home Page.
Update Security Options

Instructions on how to change current MILogin password recovery options
- Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
- Enter your User ID and Password
- Click Login
You will be directed to your MILogin Home Page
Click ‘Security Options’ to change your security questions and password recovery options
Current password recovery options are displayed and are indicated with a check mark.
To receive an email as a password recovery method click the Email option

Enter or update a valid email address which will be used to send a temporary password for forgotten password.
To receive a mobile PIN as a password recovery option select the Mobile option

Enter a mobile phone number
To answer security questions as a password recovery method select the Security Questions option.

Select a question and input an answer.

Click Submit.
You will be given confirmation that your Security Options have been updated successfully.

- Click the Home button to return to the MILogin Home Page.
Update Password

Instructions on how to change current MILogin password
Open your web browser (e.g. Internet Explorer, Google Chrome, Mozilla Firefox, etc.)
Enter your User ID and Password
Click Login
You will be directed to your MILogin Home Page
Click Change Password
- Enter your current password
- Enter a new password following the password guidelines
  - This will also be the screen that appears once your password has expired
- Click Submit
Confirmation will be displayed that the password has been updated
Click the Home button to return to the MILogin Home Page
Provider Resources

- Home Help Provider Support Hotline
  1-800-979-4662

- Home Help Provider Support Email: ProviderSupport@Michigan.gov

- Home Help Website
  www.Michigan.gov/HomeHelp