

MI Bridges Updates: Work Requirements

January 29, 2020



Putting people first, with the goal of helping all Michiganders lead healthier and more productive lives, no matter their stage in life.

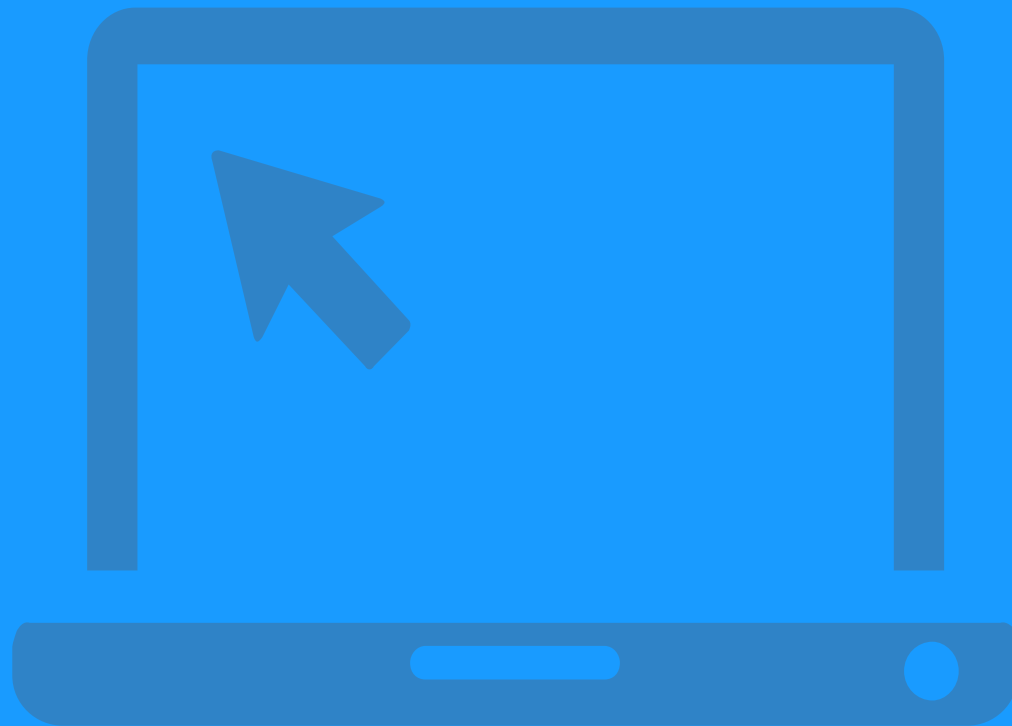
Meeting Objectives

At the conclusion of today's webinar you will be able to:

- Understand how to report work and other activities for Healthy Michigan Plan (HMP)
- Understand how to report an exemption for the new HMP work requirements
- Understand the new changes to View Benefits for Cash, Food, and Healthcare



Application Changes



Welcome back to MI Bridges, Mary!

Sign Up for Notifications

Stay informed on letters from MDHHS, receive updates to your MI Bridges account, and reset your password.

Get Text Notifications Sent To:

Enter 10 digit phone number

Opt In

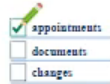
You can change your phone number in Preferences.

Notifications

No Recent Notifications

[View All Notifications](#)

Benefits



Benefits To Do List



Upload Documents



Apply For Benefits



View Benefits



View Letters

Resources

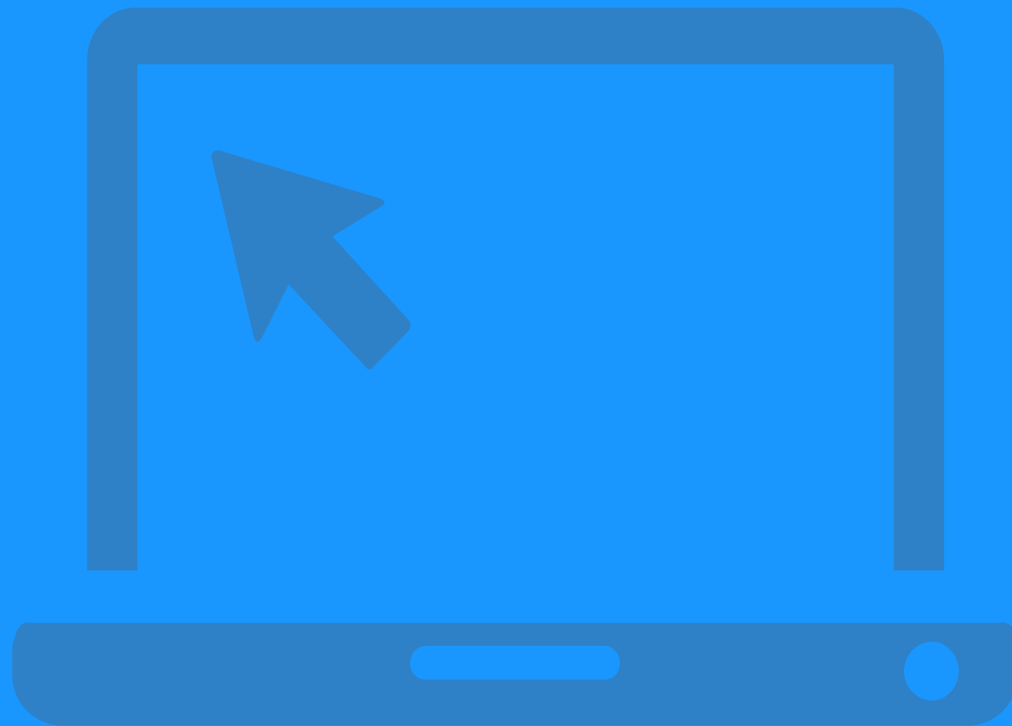


Help Me Find Resources



Explore Resources

Monthly Reporting and Exemptions



Welcome back to MI Bridges, Tamara!

Notifications

MDHHS has sent you a letter that cannot be viewed in MI Bridges. Please check your mail to view the letter.
01/10/2018 [View](#)

MDHHS has sent new information about your eligibility status.
01/10/2018 [View](#)

[View All Notifications](#)

Monthly Action Needed


Michigan law now requires you to report hours each month for your healthcare.




If you don't report, you could lose your healthcare. You may be excused from these requirements.

[Check Status](#)

Client 1

 [View Benefits](#)

 [View Letters](#)

 [My Saved Resources](#) 7

View Benefits

Healthcare Coverage

Monthly Action Needed

Hide Benefit Details

Child Development & Care (CDC)

Your payment is \$100 every 2 weeks.

Show Benefit Details

[Back to Household Members](#)

Tamara Davis

Requirement Details ^

Reported hours for this month?
[Check your status and report](#)

Can't complete requirements?

If you can't complete your hours, report an exemption [here](#).

Participant Details v

Health Plan Details v

Need Help? v

Report My Hours

 Action Needed

You're required to report hours or report an exemption for the following months:

July 2019

[Report Now](#)

August 2019

[Report Now](#)

What if I can't complete my hours?

[Report Exemption](#) No Action Needed

You're all set for these months. Print your confirmation [here](#).

January 2019

[View Details](#)

February 2019

[View Details](#)

March 2019

[View Details](#)

April 2019

[View Details](#)

May 2019

[View Details](#)

June 2019

[View Details](#) Hours Incomplete

You said you didn't meet your hours for this month(s). You can update your hours if this is incorrect.

September 2019

[Report Now](#)

October 2019

[View Details](#)

mibridges

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

Report My Hours

You may be excused from completing your hours this year by reporting an exemption.

[Report Exemption](#)

An exemption will excuse you from these requirements if you are in school, a caretaker, have medical issues, etc.

July 2019 [Report Now](#)

August 2019 [Report Now](#)

[What if I can't complete my hours?](#) [Report Exemption](#)

No Action Needed

You're all set for these months. Print your confirmation [here](#).

January 2019 [View Details](#)

[Back to Reporting Overview](#)

Report My Hours

July 2019

How did you meet your 80 hours this month?

Select all that apply:

Definitions



I have a job

Part-time, full-time, self-employment, or other

I'm a student

GED, college, computer classes, etc.

I'm looking for a job



I'm volunteering

You can only report volunteer hours 3 months in a year

I'm job training

At current employer, training center, etc.

I'm in a tribal employment program



I'm in rehab

Substance abuse

I'm in vocational training

Apprenticeship, clinical, or other trade school

I have an internship

What if I can't complete my hours this month?

Submit (1) Activities

You may be excused from your reporting requirement (if you are in school, a caretaker, have medical issues, etc.) by reporting an exemption [here](#).

Report My Hours

Report Submitted

Keep going!

You still need to report hours for <<month>> in order to keep your healthcare coverage.

Continue Reporting

Explore Resources on My Own
Explore resources located near you that may be able to help with food, work, housing, and more.

Explore Resources

View My Current Benefits
View details on the benefits you currently receive from MDH&E.

View Benefits

[Back to Reporting Overview](#)

Report My Hours

July 2019

How did you meet your 80 hours this month?

Select all that apply:

Definitions



I have a job

Part-time, full-time, self-employment, or other

I'm a student

GED, college, computer classes, etc.

I'm looking for a job



I'm volunteering

You can only report volunteer hours 3 months in a year

I'm job training

At current employer, training center, etc.

I'm in a tribal employment program



I'm in rehab

Substance abuse

I'm in vocational training

Apprenticeship, clinical, or other trade school

I have an internship


What if I can't complete my hours this month?

Submit (1) Activities

You may be excused from your reporting requirement (if you are in school, a caretaker, have medical issues, etc.) by reporting an exemption [here](#).

Report My Hours

Exceeds Volunteer Limit



You've previously reported to volunteering three months this year. To meet your requirement, remove "I'm volunteering" before you submit this month.

[Back - Remove Volunteering](#)

If you want to include your volunteer hours anyway, submit [here](#).

Explore Resources

Report My Hours

Report Submitted

Nice work!



You've completed your requirement to report hours. Remember to come back and report next month.

[Go to View Benefits](#)

[Reporting Overview](#)

Explore Resources on My Own
Explore resources located near you that may be able to help with food, work, housing, and more.

[Explore Resources](#)

[View Benefits](#)

Report My Hours

 Action Needed

You're required to report hours or report an exemption for the following months:

July 2019

[Report Now](#)

August 2019

[Report Now](#)

What if I can't complete my hours?

[Report Exemption](#) No Action Needed

You're all set for these months. Print your confirmation [here](#).

January 2019

[View Details](#)

February 2019

[View Details](#)

March 2019

[View Details](#)

April 2019

[View Details](#)

May 2019

[View Details](#)

June 2019

[View Details](#) Hours Incomplete

You said you didn't meet your hours for this month(s). You can update your hours if this is incorrect.

September 2019

[Report Now](#)

October 2019

[View Details](#)



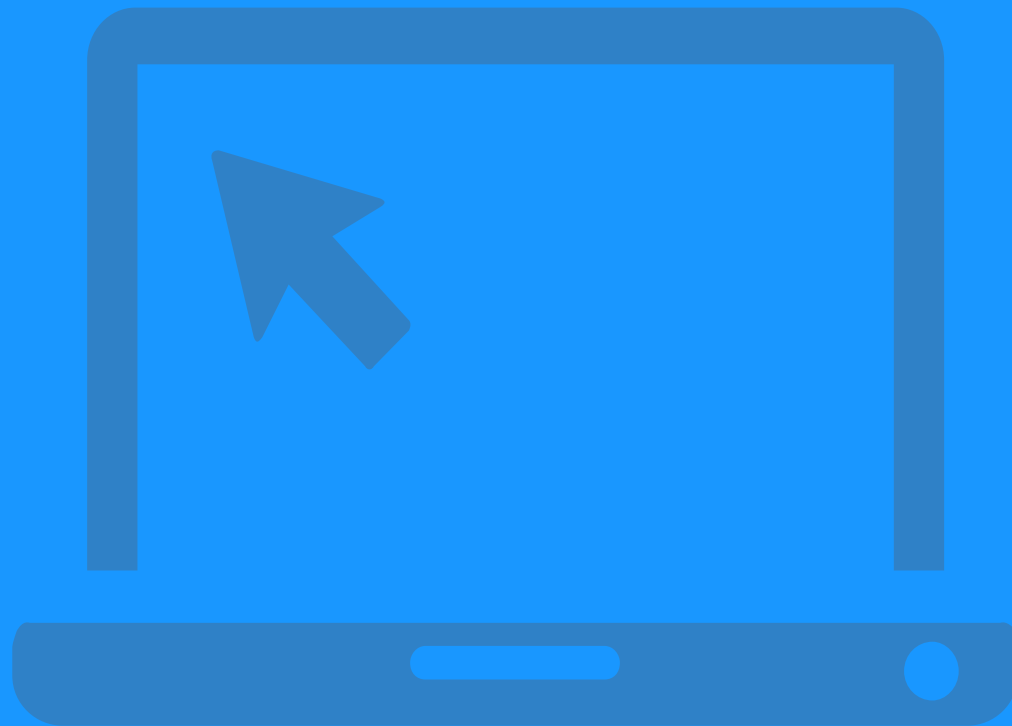
Name: Tamara Davis
Date: 08/29/2019
Time: 4:32 PM EST

Report My Hours

No Action Needed

Month	You're All Set	Details
January 2019	<input checked="" type="checkbox"/>	You have an exemption that excuses you from reporting hours this month.
February 2019	<input checked="" type="checkbox"/>	You said: <ul style="list-style-type: none">• I have a job• I'm looking for a job• I'm in a tribal employment program
March 2019	<input checked="" type="checkbox"/>	Based on what you previously told us about your situation, you do not need to report hours for this month.

Report Changes



Welcome back to MI Bridges,

Sign Up for Notifications

Stay informed on letters from MDHHS, receive updates to your MI Bridges account, and reset your password.

Get Text Notifications Sent To:

Enter 10 digit phone number

Opt In

You can change your phone number in Preferences.

Notifications

1 New

You are required to report hours each month for your healthcare. 01/21/2020

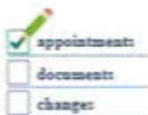
Check Status

MDHHS has sent new information that needs your attention. 01/11/2020

View Letters

View All Notifications

Benefits



Benefits To Do List



Upload Documents



Renew Benefits

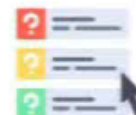


View Benefits



View Letters

Resources



Help Me Find Resources



Explore Resources

Renew Benefits



Welcome back to MI Bridges,

Sign Up for Notifications

Stay informed on letters from MDHHS, receive updates to your MI Bridges account, and reset your password.

Get Text Notifications Sent To:

Enter 10 digit phone number

Opt In

You can change your phone number in Preferences.

Notifications

1 New

You are required to report hours each month for your healthcare.

01/21/2020

Check Status

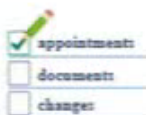
MDHHS has sent new information that needs your attention.

01/11/2020

View Letters

View All Notifications

Benefits



Benefits To Do List



Upload Documents



Renew Benefits



View Benefits



View Letters

Resources

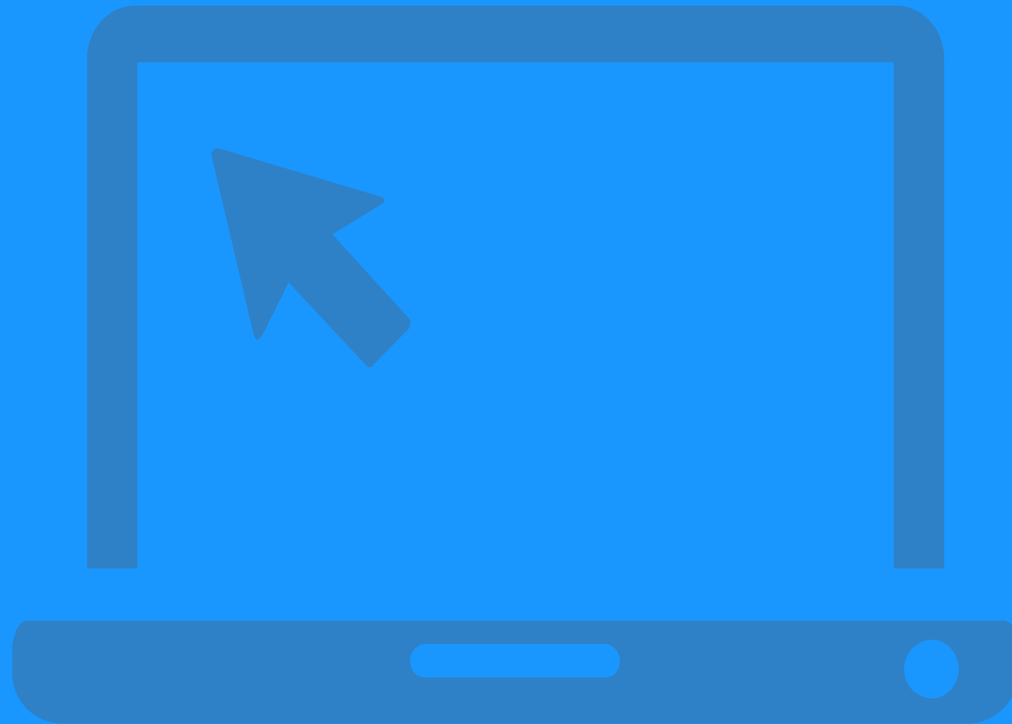


Help Me Find Resources



Explore Resources

Navigation Partner View



Client Directory

Search by Name

Filter

Dackson, Vincent

Davis, Violet

Davis, Tamara 517-555-1231

Fullerton, Evan 517-555-1231

Fullerton, Evan

Fullerton, Evan

Fullerton, Evan

Fullerton, Evan

Fullerton, Evan

Fullerton, Evan

A
B
C
D
E
F
G
H
I
J
K
L
M
N
O
P
Q
R
S
T
U
V
W
X
Y
Z

Tamara Davis



Home 517-555-1231

Cell 517-555-1231

Email tamara_davis12345@email.com

[Benefits To Do List](#)

Tamara has 1 or more Urgent Needs

Household Info

Needs & Resources

Benefits

Appointments

Docs Needed

PROGRAM

PARTICIPANT



Healthcare Coverage

Monthly Action Needed

Tamara Davis

Brennan Davis

John Davis

Maria Davis



Food Assistance Program (FAP)

Maria Davis



Cash Assistance

Action Needed

Tamara Davis

Brennan Davis



Child Development & Care (CDC)

Maria Davis



State Emergency Relief (SER)

Household

[View Benefits](#)

[View Letters](#)

[View Case History](#)

Notes

Head of Household

Back to Client Directory

View Benefits

Healthcare Coverage

Monthly Action Needed

Hide Benefit Details

Child Development & Care (CDC)

Your payment is \$100 every 2 weeks.

Show Benefit Details

Back to Household Members

Tamara Davis

Requirement Details

Reported hours for this month?

[Check your status and report](#)

Can't complete requirements?

If you can't complete your hours, report reason to be excused [here](#).

Participant Details

BENEFICIARY ID

12345678

COVERAGE

Full Coverage

EXEMPTION EXPIRES

Report reason to be excused

RENEWAL DUE DATE

01/30/2020

! You have Healthy Michigan Plan healthcare coverage. The requirements for keeping your benefits are in the Requirement Details section above. Visit [here](#) for more information.

Health Plan Details

Need Help?

Non-Head of Household

MI Bridges [Home](#) [Manage](#) [Organization](#) [Reports](#) [Settings](#) [Logout](#)

[Back to Client Directory](#)

View Benefits

Healthcare Coverage

Monthly Action Needed

[Hide Benefit Details](#)

Child Development & Care (CDC)

Your payment is \$100 every 2 weeks.

[Show Benefit Details](#)

[Back to Household Members](#) **Matthew Davis**

Requirement Details

*These requirements are only for people age 19-62

Reported hours for this month?
Call XXX-XXX-XXXX to check your status and report

Can't complete requirements?
If you can't complete your hours, call XXX-XXX-XXXX to report reason to be excused.

Participant Details

BENEFICIARY ID	COVERAGE	EXEMPTION EXPIRES	RENEWAL DUE DATE
12345678	Full Coverage	Call 1-XXX-XXX-XXXX to report reason to be excused.	01/30/2020

! You have Healthy Michigan Plan healthcare coverage. The requirements for keeping your benefits are in the Requirement Details section above. Visit [here](#) for more information.

Health Plan Details

Need Help?

For Demonstration Purposes Only

Non-Head of Household



MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout

View Benefits

Healthcare Coverage

Monthly Action Needed
Hide Benefit Details

The following people are required to report hours:

- Tamara Davis
Monthly Action Needed
- Matthew Davis
Monthly Action Needed
- Brennan Davis
- Sarah Davis

View Plan Details

View Plan Details


View Plan Details

View Plan Details

Monthly Action Needed

Michigan law now requires you to report hours each month for your healthcare.

How do I meet my hours?



Matthew Davis must report their own hours over the phone by calling 1-XXX-XXX-XXXX.

Report Later

View Benefits

 Healthcare Coverage

 **Monthly Action Needed**

Hide Benefit Details

 Child Development & Care (CDC)

Your payment is \$100 every 2 weeks.

Show Benefit Details

[Back to Household Members](#)

Matthew Davis

Requirement Details ^

Reported hours for this month?
Call 1-XXX-XXX-XXXX to check your status and report

Can't complete requirements?
If you can't complete your hours, call 1-XXX-XXX-XXXX to report an exemption.

Participant Details v

Health Plan Details v

Need Help? v

View Benefits

Healthcare Coverage

Monthly Action Needed[Hide Benefit Details](#)

Child Development & Care (CDC)

Your payment is \$100
every 2 weeks.[Show Benefit Details](#)[Back to Household Members](#)

Matthew Davis

Requirement Details ^

Reported hours for this month?

Exempt until 01/08/2020

Call 1-XXX-XXX-XXXX to check your status

Can't complete requirements?

If you can't complete one or more of your requirements, call 1-XXX-XXX-XXXX to report an exemption.

Participant Details ^

BENEFICIARY ID ⓘ

12345678

COVERAGE ⓘ

Full

EXEMPTION EXPIRES ⓘ

01/08/2020 for Report Hours

12/20/2019 for Premiums/Health Form

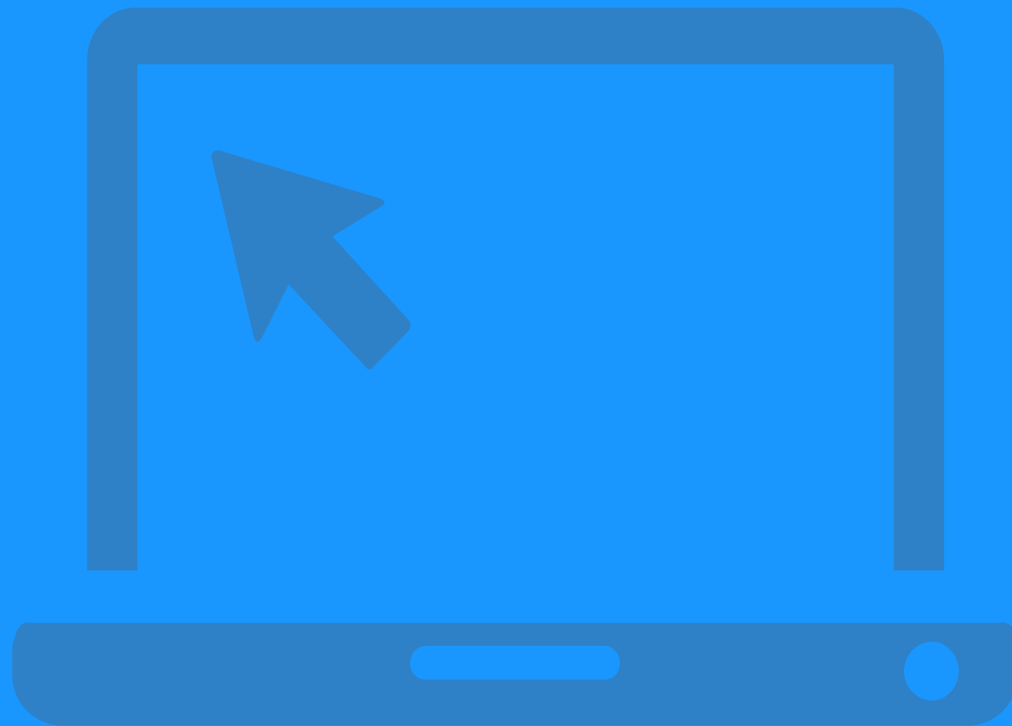
RENEWAL DUE DATE ⓘ

01/30/2020

Health Plan Details v

Need Help? v

Additional Changes to MI Bridges



Healthcare

“Need help with your benefits?” section with applicable information for the client.

Alert to the client that a Health Plan must be selected.

Link to Michigan Enrolls to select plan if the client has their pin number.

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings Logout


View Benefits

Healthcare Coverage **Action Needed** Hide Benefit Details

Child Development & Care (CDC) Your payment is \$100 every 2 weeks. Show Benefit Details

Action Needed

Sign up for a Health Plan



If you don't pick a health plan, we'll pick one for you. Call to sign up for a plan now.

1-800-975-7630

If you have your pin #, you can sign up online [here](#) at Michigan Enrolls.

[Back to Household Members](#) Tamara Davis

Participant Details ^

BENEFICIARY ID ⓘ	COVERAGE ⓘ	RENEWAL DUE DATE ⓘ
12345678	Emergency Services Only (EOS)	01/30/2020

Need Help? ^

- Call the Beneficiary Help Line at 1-800-642-3195 to get:
 - Answers about your healthcare benefits
 - Premium bill amount
 - Payment confirmation
- Search [here](#) to connect with someone from a community organization who can help you navigate your healthcare benefits one-on-one.
- Other resources that might be helpful:
 - [Get help paying for dental treatment](#)
 - [Find transportation for medical appointments](#)
 - [Get help paying for or using Medicaid, MI Child, or Healthy Michigan Plan](#)
 - [Find help paying for prescriptions](#)
 - [Enrolling in health insurance \(for people with disabilities\)](#)

Have additional questions about your MDHHS benefits? Visit our [Help Page](#) or contact your local [MDHHS Office](#).

Food Assistance

Clients have Use & Stretch Benefits information for Double Up Food Buck and location finder.

EBT card information
Other helpful resource links

The screenshot shows the MI Bridges website interface. At the top is a blue navigation bar with the MI Bridges logo and links for Home, Apply for Benefits, To Do List, Benefits (selected), Resources, and Settings. Below the navigation bar is a 'View Benefits' section with two cards: 'Food Assistance Program (FAP)' and 'Child Development & Care (CDC)'. The FAP card is highlighted with an orange border and shows a payment of \$505 on 7/13/2019. Below this is a detailed view of the FAP, including a table of participants and a section for 'Use & Stretch Benefits' with links to find food pantries, get food vouchers, and get baby food or formula.

MI Bridges Home Apply for Benefits To Do List Benefits Resources Settings

View Benefits

Food Assistance Program (FAP)
You will receive \$505 on 7/13/2019.
[Show Benefit Details](#)

Child Development & Care (CDC)
Your payment is \$100 every 2 weeks.
[Show Benefit Details](#)

[Back to Household Members](#) **Food Assistance Program (FAP)**

Benefit Details ^

PARTICIPANTS ?	PAYMENT AMOUNT ?	NEXT PAYMENT ?
Tamara, Matthew, Bre... (4) Show All	\$505	\$505

Use & Stretch Benefits ^

- Get double the fruits and veggies at participating grocery stores and farmers markets using the Double Up Food Bucks Program. Find a [location](#) near you.
- Your EBT card will arrive in 5-7 business days. If you need to replace your card call 888-678-8914.
- Other resources that might be helpful:
 - [Find food pantries, food banks, and other emergency food assistance](#)
 - [Get food vouchers that you can exchange for groceries or meals](#)
 - [Get baby food or formula](#)

Have additional questions about your MDHHS benefits? Visit our [Help Page](#) or contact your local [MDHHS Office](#).

Food Assistance

Clients can download the FRESHEBT App to check their balance

The screenshot displays the MI Bridges user interface. At the top, a blue navigation bar includes the MI Bridges logo and menu items: Home, Apply for Benefits, To Do List, Benefits (selected), Resources, and Settings. Below the navigation bar, the page title is "View Benefits". Two benefit cards are shown: "Food Assistance Program (FAP)" with a notification "You will receive \$505 on 7/13/2019." and a "Show Benefit Details" link; and "Child Development & Care (CDC)" with a notification "Your payment is \$100 every 2 weeks." and a "Show Benefit Details" link. The main content area features a "Check Your Balance" section with the FRESHEBT logo (an orange with a green leaf) and the text "FRESHEBT". Below the logo, it states "You can get coupons and track your spending using the FreshEBT mobile app on your phone. Learn more" and "The FRESHEBT app is not administered by MDHHS". At the bottom, it indicates "Your food benefits are: Active" and lists "Tamara, Matthew, Bre... (4)" with a search input field.

<https://www.freshebt.com/state/michigan/>

Cash Assistance

The screenshot shows the MI Bridges website interface. At the top, there is a navigation bar with the MI Bridges logo and several menu items: Home, Apply for Benefits, To Do List, Benefits (selected), Resources, and Settings. Below the navigation bar, the page title is 'View Benefits'. There are two benefit cards: 'Cash Assistance' (green header) and 'Child Development & Care (CDC)' (red header). The 'Cash Assistance' card has a green border and contains an 'Action Needed' button with an information icon and a 'Show Benefit Details' link. The 'Child Development & Care (CDC)' card shows a payment of \$100 every 2 weeks and a 'Show Benefit Details' link. Below these cards, a large white notification box is centered on the page. It features a green 'Action Needed' header, the text 'Prepare for PATH', a calendar icon with a checkmark, and the message 'You will not receive cash until you complete the 21 day PATH program.' At the bottom of the notification box is a blue button labeled 'View Your Appointment'.

Action needed for those who need to complete PATH to receive cash assistance

Cash Assistance

Appointment
details for Path
preparation

The screenshot shows the MI Bridges website interface. At the top is a blue navigation bar with the MI Bridges logo and links for Home, Apply for Benefits, To Do List, Benefits (selected), Resources, and Settings. Below the navigation bar is a 'View Benefits' section with two cards: 'Cash Assistance' (green) and 'Child Development & Care (CDC)' (red). The 'Cash Assistance' card has an 'Action Needed' button and a 'Show Benefit Details' link. The 'Child Development & Care (CDC)' card shows a payment of \$100 every 2 weeks and a 'Show Benefit Details' link. Below this is a 'Prepare for PATH' section with an appointment card for Wednesday, June 30, at 8:00 AM. The appointment details include Purpose (Application), Type (In Person), and Location (12140 Joseph Campau Ave, Detroit, MI 48207). A note below the appointment card states: 'Call your MDHHS caseworker immediately if you need to reschedule. Your case will close if you miss your appointment.' At the bottom is a 'Helpful Resources' section with a dropdown arrow, containing links for 'Get Ready for Day 1', 'Need help with public transportation?', 'Need help with childcare?', and 'Other resources that might be helpful:' with links for 'Get food vouchers that you can exchange for groceries or meals', 'Get assistance with gas money', and 'Get clothes for job interviews'. A final note says: 'Have additional questions about your MDHHS benefits? Visit our Help Page or contact your local MDHHS Office.'

MI Bridges

Home Apply for Benefits To Do List Benefits Resources Settings

View Benefits

Cash Assistance

Action Needed

Show Benefit Details

Child Development & Care (CDC)

Your payment is \$100 every 2 weeks.

Show Benefit Details

Prepare for PATH

Wed	Purpose	Application
Jun 30	Type	In Person
8:00 AM	Location	12140 Joseph Campau Ave, Detroit, MI 48207

Call your MDHHS caseworker immediately if you need to reschedule. Your case will close if you miss your appointment.

Helpful Resources

Get Ready for Day 1

Need help with public transportation? Contact your MDHHS caseworker or find transportation [here](#).

Need help with childcare? Find help [here](#).

Once you start PATH they will provide transportation support like a bus pass, gas card, or mileage reimbursement.

★ Other resources that might be helpful:

[Get food vouchers that you can exchange for groceries or meals](#)

[Get assistance with gas money](#)

[Get clothes for job interviews](#)

Have additional questions about your MDHHS benefits? Visit our [Help Page](#) or contact your local [MDHHS Office](#).

Reminders

Reminder notification with due date in Upload Documents.

Reminder notices when an appointment is upcoming so the user will not forget.

More specific notifications for eligibility determinations so the user will know what to do next.

Reminder notifications when a renewal is coming due so the user doesn't forget to submit.

MI Bridges Home Apply for Benefits To Do List Benefits Resources

Tamara Davis's Preferences

[MI Bridges Preferences](#) Share Info: Resources

Language Preferences

Press the Edit button to update your MI Bridges language preferences.
Por favor haga clic en el boton Edit Information para cambiar el Idioma o informacion.
انقر على زر "تعديل" لتحديث اختياراتك للغة ماي بريدجس.

In what language would you like to view MI Bridges?
 English Español العربية

MI Bridges will now be shown in English.

Notification Preferences

Step 1: Enter the phone number or email where we can contact you. We will need to verify your phone number before you can receive text alerts.

Get Text Alerts and Updates Sent To:
[Add Mobile Number](#)

Get Email Alerts and Updates Sent To:
tadavis@gmail.com

Step 2: Select your preference for how we should contact you.

Notification Type	Text	Email
Letters from MDHHS ?	<input type="checkbox"/>	<input type="checkbox"/>
Resource Updates ?	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Application Submission	<input type="checkbox"/>	<input type="checkbox"/>
Reminders	<input type="checkbox"/>	<input type="checkbox"/>



Resources

Community Partner: Resources

Questions on MI Bridges and Community Partnership

- MI Bridges Community Partner Liaison
MDHHSCommunityPartners@michigan.gov
- MI Bridges Community Partner Website
www.Michigan.gov/MIbridgesPartners
- MI Bridges
https://newmibridges.michigan.gov/s/isd-prelogin-help?language=en_US

MI Bridges Technical Issues

- MI Bridges Help Desk
(844) 799-9876

Healthy Michigan Plan

- HMP Questions
HealthyMichiganPlan@Michigan.gov
- HMP Work Requirements Toolkit:
https://www.michigan.gov/mdhhs/0,5885,7-339-71547_2943_66797-506398--_00.html
- You can order printed copies of toolkit materials:
MSA-Forms@michigan.gov

Additional Resources/Information

- Healthy Michigan Plan Website:
www.HealthyMichiganPlan.org
- HMP Work Requirements and Exemption Reporting Line:
1-833-895-4355 (TTY 1-866-501-5656)

Webinars on the HMP Work Requirement Changes

- Community Partner Webinar - New Requirements for the Healthy Michigan Plan (July 30, 2019) - [Presentation](#) and [Webinar Recording](#)
- Community Partner Webinar - New Work Requirements: Reporting of Work, Other Activities, and Exemptions (September 26, 2019) - [Presentation](#) and [Webinar Recording](#)
- Community Partner Webinar - Reporting for Work Requirements (October 24, 2019) - [Presentation](#) and [Webinar Recording](#)
- Community Partner Webinar - Implementation and Compliance (December 19, 2019) - [Presentation](#) and [Webinar Recording](#)





Q&A

Thank you for attending!

