

MI Care Team Handbook

Version 2.6

Michigan Department of Health & Human Services

Medical Services Administration

August 14, 2017

The purpose of this handbook is to provide Medicaid policy and billing guidance to providers participating in Michigan's MI Care Team Program.

Note: The information included in this handbook is subject to change.



www.michigan.gov/micareteam

Table of Contents

Preface	2
Section I: Introduction to the Health Home Service Model	3
1.1 Overview of the MI Care Team	3
1.2 MI Care Team Population Criteria	3
1.3 MI Care Team Services.....	3
1.4 MI Care Team Provider Qualification Standards	5
1.4a Geographic Area	5
1.4b Credentials.....	6
1.5 MI Care Team Required Provider Infrastructure	6
Section II: Provider Requirements for MI Care Team Participation	10
2.1 MI Care Team Invitation-to-Bid (ITB).....	10
2.2 MI Care Team Provider Enrollment	10
2.3 MI Care Team Provider Termination	10
2.4 Training and Technical Assistance	10
Section III: Beneficiary Enrollment and Disenrollment	13
3.1 Beneficiary Identification and Assignment.....	13
3.2 MI Care Team ICD Codes for Beneficiary Identification and Assignment	13
3.3 MI Care Team Benefit Plan Assignment	13
3.4 Beneficiary Consent	13
3.5 Beneficiary Enrollment Letters	14
3.6 Beneficiary Disenrollment	14
3.7 Beneficiary Changing MI Care Team Providers.....	14
Section IV: MI Care Team Payment	16
4.1 MI Care Team Provider Enrollment	16
4.2 General Provisions for MI Care Team Payment.....	16
4.3 Health Action Plan (Care Plan) Requirements	17
4.4 MI Care Team Service Encounter Codes.....	19
4.5 Encounter Submission	20
4.6 Payment Schedule	20
4.7 Recoupment of Payment	20
Section V: MI Care Team and Managed Care	22
5.1 MI Care Team Enrollment for Health Plan Beneficiaries	22
5.2 MI Care Team Coordination & Health Plans.....	22
Section VI: Health Information Technology	23
6.1 Waiver Support Application (WSA) and the MI Care Team.....	23
6.2 CareConnect360 and the MI Care Team	23
6.3 Electronic Health Records.....	23
6.4 File Transfer Service (FTS).....	23
Section VII: MI Care Team Monitoring and Evaluation	24
7.1 Monitoring & Evaluation Requirements.....	24
7.2 Federal (CMS) Monitoring & Evaluation Requirements	24
7.3 State Monitoring & Evaluation Requirements	24
Appendix A: MI Care Team ICD-10 Codes	25

Preface

The Michigan Department of Health & Human Services (MDHHS) created the MI Care Team Handbook to provide Medicaid policy and billing guidance to providers participating in Michigan's MI Care Team Program – an optional service under the Michigan Medicaid State Plan. Most broadly, this handbook will provide detailed instructions that will help providers complete and submit documentation necessary for policy adherence and billing completion. The handbook will also provide links to additional information where necessary. It should be noted the MI Care Team is Michigan's name for this Health Home program, and the terms may be used interchangeably throughout the document.

MDHHS requires that all providers participating in the MI Care Team Program are familiar with all Medicaid policies and procedures prior to rendering services to beneficiaries. This includes policies and procedure currently in effect in addition to those issued in the future. MI Care Team providers must adhere to these policies and all provisions of the MDHHS Medicaid Provider Manual.

While it is the intent of MDHHS to keep this handbook as updated as possible, the information provided throughout is subject to change. All current and future policies and procedures will be maintained on the MDHHS MI Care Team website listed below. Finally, this handbook should not be construed as policy for the MI Care Team program.

The handbook will be maintained on the MI Care Team website here: www.michigan.gov/micareteam

Section I: Introduction to the Health Home Service Model

1.1 Overview of the MI Care Team

Under Section 2703 of the Patient Protection and Affordable Care Act of 2010 (ACA), the Health Home service model is meant to help chronically ill Medicaid and Healthy Michigan Plan beneficiaries manage their conditions through an intimate level of care management and coordination. The MI Care Team Model builds on the philosophies of the IMPACT and Nuka Care Models, which are centered in whole-person, team-based care. As such, the MI Care Team will utilize an interdisciplinary team of providers who will operate in a highly behavioral health integrated primary care setting. To achieve this, the team will include the presence of a nurse care manager and community health worker. The care team will help ensure seamless transitions of care and help connect the beneficiary with needed clinical and social services. Currently, eligible provider types are Federally Qualified Health Centers (FQHC) and Tribal Health Centers (THC). With the beneficiary's consent, health information technology will be used to bolster care management and coordination through data collection and information sharing. Together, the model will address all facets of a beneficiary's health status, including clinical needs and the social determinants of health. It is expected that the model will boost self-management of chronic conditions, reduce health care costs, and raise quality of life for participating beneficiaries.

1.2 MI Care Team Population Criteria

MI Care Team services are intended for a subset of the Medicaid and Healthy Michigan Plan population that have multiple complex chronic conditions. Derived from Federal statute and the recommendation from the state's Mental Health & Wellness Commission, the MI Care Team target population will include Medicaid beneficiaries with depression and/or anxiety plus one or more of the following chronic conditions (see Appendix A for applicable ICD-10 Codes):

1. Heart Disease
2. Chronic Obstructive Pulmonary Disease
3. Hypertension
4. Diabetes
5. Asthma

1.3 MI Care Team Services

The following are required MI Care Team services consistent with Section 2703 of the Affordable Care Act:

- Comprehensive Care Management, including but not limited to:
 - Assessment of each beneficiary, including behavioral and physical health care needs;
 - Assessment of beneficiary readiness to change;
 - Development of an individualized care plan;
 - Documentation of assessment and care plan in the Electronic Health Record; and
 - Periodic reassessment of each beneficiary's treatment, outcomes, goals, self-management, health status, and service utilization.
- Care Coordination and Health Promotion, including but not limited to:
 - Organization of all aspects of a beneficiary's care;

- Management of all integrated primary and specialty medical services, behavioral health services, physical health services, and social, educational, vocational, housing, and community services;
 - Information sharing between providers, patient, authorized representative(s), and family;
 - Resource management and advocacy;
 - Maintaining beneficiary contact, with an emphasis on in-person contact (although telephonic contact may be used for lower-risk beneficiaries who require less frequent face-to-face contact);
 - Appointment making assistance, including coordinating transportation;
 - Development and implementation of care plan;
 - Medication adherence and monitoring;
 - Referral tracking;
 - Use of facility liaisons;
 - Use of patient care team huddles;
 - Use of case conferences;
 - Tracking of test results;
 - Requiring discharge summaries;
 - Providing patient and family activation and education;
 - Providing patient-centered training (i.e., diabetes education, nutrition education, etc.); and
 - Connection of beneficiary to resources (i.e., smoking cessation, substance use disorder treatment, nutritional counseling, obesity reduction and prevention, disease-specific education, etc.).
- Comprehensive Transitional Care, including but not limited to:
 - Connecting the beneficiary to health services;
 - Coordinating and tracking the beneficiary's use of health services;
 - Providing and receiving notification of admissions and discharges;
 - Receiving and reviewing care records, continuity of care documents, and discharge summaries;
 - Post-discharge outreach to assure appropriate follow up services;
 - Medication reconciliation;
 - Pharmacy coordination;
 - Proactive care (versus reactive care);
 - Specialized transitions when necessary (i.e., age, corrections); and
 - Home visits.
 - Patient and Family Support, including but not limited to:
 - Reducing barriers to the beneficiary's care coordination;
 - Increasing patient and family skills and engagement;
 - Use of community supports (i.e., Community Health Workers, peer supports, support groups, self-care programs, etc.);
 - Facilitating improved adherence to treatment;
 - Advocating for individual and family needs;
 - Assessing and increase individual and family health literacy;
 - Use of advance directives;
 - Providing assistance with maximizing beneficiary's level of functioning; and

- Providing assistance with development of social networks.
- Referral to Community and Social Support Services, including but not limited to:
 - Providing beneficiaries with referrals to support services;
 - Collaborating/Coordinating with community-based organizations and key community stakeholders;
 - Emphasizing resources closest to the beneficiary's home
 - Emphasizing resources which present the fewest barriers;
 - Identifying community-based resources;
 - Providing resource materials pertinent to patient needs;
 - Assisting in attaining other resources, including benefit acquisition;
 - Providing referral to housing resources; and
 - Providing referral tracking and follow up.
- Use of Health Information Technology to link services, including but not limited to:
 - Use of an Electronic Health Record with meaningful use attainment;
 - Use of CareConnect360 for care coordination, transition and planning; and
 - Use of telemedicine as needed.

1.4 MI Care Team Provider Qualification Standards

Given the need to coordinate and manage complex clinical conditions and address the social determinants of health, MI Care Team providers will be held to high standards in order to qualify and remain as eligible providers. MDHHS will closely monitor MI Care Team providers to ensure that standards are being met. The qualification standards are described below:

1.4a Geographic Area

In accordance with the Michigan Medicaid State Plan, MI Care Team services will be available in select counties throughout the state. The geographic area limitation is based on the county that the enrolled MI Care Team provider is located within. The state has identified MI Care Team providers within the following counties:

- Bay
- Genesee
- Houghton
- Huron
- Iron
- Kalamazoo
- Kent
- Lapeer
- Lenawee
- Macomb
- Marquette
- Menominee
- Monroe
- Montcalm
- Montmorency
- Oakland

- Ontonagon
- Presque Isle
- Saginaw
- Shiawassee
- Wayne

1.4b Credentials

In order to serve as a MI Care Team Health Home provider, a FQHC or THC must:

1. Be enrolled as a Michigan Medicaid provider, and be in compliance with all applicable program policies;
2. Be a Public Health Service Act Section 330 Health Center program grantee of any type, a Federally Qualified Health Center Look-Alike, a Tribal 638 facility, or an Urban Indian Organization located in Michigan;
3. Meet and maintain all federal requirements to ensure its designation as a FQHC is in good standing (FQHCs only);
4. Meet and maintain all federal requirements of the Indian Health Service (THCs only);
5. Meet and maintain all state requirements for participation, along with all standard provider policies for participation with Medicaid;
6. Adhere to all federal and state laws in regard to Health Home recognition / certification, including the capacity to perform all core services specified by the Centers for Medicare & Medicaid Services (CMS);
7. Achieve Patient Centered Medical Home (PCMH) recognition and/or accreditation from a national recognizing/accrediting body (NCQA, AAAHC, or Joint Commission) before the Health Home program becomes operational. (PCMH application may be pending, but must be resolved within 6 months of the entity beginning to provide Health Home services);
8. Adhere to all provider requirements and all program requirements, and participate in initial Health Home program orientation and subsequent training(s);
9. Assure that the entity's medical staff acts as the designated provider for each enrollee, and maintains ultimate responsibility for providing Health Home services;
10. Use an Office of the National Coordinator for Health Information Technology -certified Electronic Health Record (EHR) capable of integrating behavioral health and physical health information;
11. Have achieved Meaningful Use Stage 1, as defined by CMS;
12. Have policies and procedures in place to operate with open access scheduling;
13. Provide on-site behavioral health services;
14. Communicate with Medicaid Health Plans to ensure the health plans are aware of which members are enrolled in a Health Home;
15. Participate in a readiness assessment that includes a gap analysis and mitigation plan.

1.5 MI Care Team Required Provider Infrastructure

In order to serve as a Health Home provider, each FQHC and THC must provide each Health Home beneficiary with access to an interdisciplinary care team capable of meeting the beneficiary's behavioral and physical health needs. The beneficiary's specific needs will dictate the size and scope of provider involvement. At a minimum, each FQHC and THC must provide the following on-site care team members who are qualified to perform functions including, but not limited to, a primary care provider, behavioral health consultant, nurse care manager, community health worker, health

home coordinator, and access to a psychiatrist/psychologist for consultation purposes. Details of these providers and their role on the MI Care Team are below:

1. *Primary Care Provider (i.e., primary care physician, physician assistant, or nurse practitioner):*
 - Lead the care team in providing medical care services;
 - Lead in selecting strategies to implement evidence based wellness and prevention initiatives;
 - Lead care plan development, including development of specific goals for all enrollees;
 - Lead communication with medical providers, subspecialty providers (including mental health and substance abuse service providers), long term care providers and hospital providers regarding patient care and records including admission/discharge;
 - Lead in providing health education, treatment recommendations, medications, and strategies to implement care plan goals including both clinical and non-clinical needs;
 - Lead in monitoring assessments and screenings to assure findings are integrated in the care plan;
 - Use the EHR and other Health Information Technology (HIT) to link services, facilitate communication among team members, and provide feedback;
 - Lead in meeting regularly with the care team to plan care, review cases, and exchange information with team members as part of the daily routine of the clinic.

2. *Behavioral Health Consultant (i.e., LMSW):*
 - Screen/evaluate individuals for mental health and substance abuse disorders;
 - Refer to licensed mental health provider and/or SUD therapist as necessary;
 - Provide brief intervention for individuals with behavioral health problems;
 - Meet regularly with the care team to plan care and discuss cases, and exchange information with team members as part of the daily routine of the clinic;
 - Support primary care providers in identifying and providing behavioral interventions;
 - Focus on managing a population of patients versus providing specialty care;
 - Work with patients to identify chronic behavior, discuss impact, develop improvement strategies and specific goal-directed interventions;
 - Develop and maintain relationships with community based mental health and substance abuse providers;
 - Identify community resources (i.e. support groups, workshops, etc.) for patient to use to maximize wellness;
 - Provide patient education.

3. *Nurse Care Manager (i.e., RN):*
 - Participate in selecting strategies to implement evidence based wellness and prevention initiatives;
 - Participate in initial care plan development including specific goals for all enrollees;

- Communicate with medical providers, subspecialty providers including mental health and SUD service providers, long term care and hospitals regarding patient care and records including admission/discharge/transfer;
 - Provide education in health conditions, treatment recommendations, medications, and strategies to implement care plan goals including both clinical and non-clinical needs;
 - Monitor assessments and screenings to assure findings are integrated in the care plan;
 - Facilitate the use of the EHR and other HIT to link services, facilitate communication among team members, and provide feedback;
 - Monitor and report performance measures and outcomes;
 - Meet regularly with the care team to plan care and discuss cases, and exchange information with team members as part of the daily routine of the clinic.
4. *Community Health Worker (appropriate certificate program and/or curriculum-based educational modules recommended):*
- Coordinate and provide access to individual and family supports, including referral to community social supports;
 - Meet regularly with the care team to plan care and discuss cases, and exchange information with team members as part of the daily routine of the clinic;
 - Identify community resources (i.e. social services, workshops, etc.) for patient to use to maximize wellness;
 - Referral tracking;
 - Coordinate and provide access to chronic disease management including self-management support;
 - Implement wellness and prevention initiatives;
 - Facilitate health education groups;
 - Provide education on health conditions and strategies to implement care plan goals including both clinical and non-clinical needs.
5. *Health Homes Coordinator (i.e., administrative staff):*
- Provide leadership to implement and coordinate Health Home activities;
 - Serve as the liaison between MDHHS Health Home staff and its contractors;
 - Champion practice transformation based on Health Home principles;
 - Develop and maintain working relationships with primary and specialty care providers including Community Mental Health Service Providers (CMHSPs) and inpatient facilities;
 - Collect and report on data that permits an evaluation of increased coordination of care and chronic disease management;
 - Monitor Health Home performance and lead improvement efforts;
 - Lead in monitoring and reporting performance measures and outcomes;
 - Design and develop prevention and wellness initiatives;
 - Referral tracking;
 - Provide training and technical assistance;
 - Perform data management and reporting.
6. *(Access to) a Psychologist and/or Psychiatrist:*

- The care team must have access to a doctoral-level psychologist and/or psychiatrist for consultation purposes;
- Communicate treatment methods, advice, and recommendations to the Behavioral Health Provider for inclusion.

Optional Provider Infrastructure: In addition to the above Required Provider Infrastructure, FQHCs and THC's are encouraged to coordinate care with the following professions:

1. Dentist;
2. Dietician/Nutritionist;
3. Pharmacist;
4. Peer support specialist;
5. Diabetes educator;
6. School personnel;
7. Others as appropriate.

Section II: Provider Requirements for MI Care Team Participation

2.1 MI Care Team Invitation-to-Bid (ITB)

MDHHS utilized an ITB process to select and award designated MI Care Team Providers. All applications were reviewed and scored by an MDHHS appointed review team. Award recommendations were made to the bidders who offer the best value to the state of Michigan. Best value was determined by the bidders who met the minimum point threshold, who best fit the bid criteria, and who offered the best combination of service, capability, and quality, as demonstrated by bid response and other principal factors. Selected MI Care Team Providers were notified of their awards on January 15, 2016.

2.2 MI Care Team Provider Enrollment

In addition to the award letter, MDHHS will inform selected providers of any contingencies to their award status. Selected providers will also be required to sign a Memorandum of Agreement (MOA) to be officially deemed as a MI Care Team Provider.

Should a provider elect to discontinue MI Care Team services, it must notify MDHHS at least six months in advance of ceasing operations. MI Care Team services may not be discontinued without MDHHS approval of a provider created cessation plan and protocols for beneficiary transition.

2.3 MI Care Team Provider Termination

Failure to abide by the terms of the MI Care Team policy, state plan amendment, and the MOA may result in disciplinary action, including placing the provider in a probationary period and, to the fullest degree, termination as a MI Care Team provider.

2.4 Training and Technical Assistance

MDHHS is also requiring MI Care Team providers to actively participate in state-sponsored activities related to training and technical assistance, and will also impose additional functional provider requirements to optimize care management, coordination, and behavioral health integration. Those requirements are below:

1. Participate in state-sponsored activities designed to support Health Home providers in transforming service delivery. This includes a mandatory Health Home orientation for providers and clinical support staff before the program is implemented;
2. Participate in ongoing technical assistance (including but not limited to trainings and webinars);
3. Participate in ongoing individual assistance (including but not limited to audits, site visits, trainings, etc., provided by State and/or State contractual staff);
4. Support Health Home team participation in all related activities and trainings, including coverage of travel costs associated with attending Health Home activities;
5. Provide each beneficiary, at a minimum, with access to a care team comprised of the providers mentioned in Section 1.5;
6. Assign a personal care team to each beneficiary;
7. Ensure each patient has an ongoing relationship with a personal member of their care team who is trained to provide first contact and support continuous and comprehensive care, where the patient and care team recognize each other as partners;
8. Embed behavioral health care services into primary health care services, with real-time behavioral health consultation available to each primary care provider;

9. Provide behavioral and physical health care to beneficiaries using a whole-person orientation and with an emphasis on quality and safety;
10. Provide care, or arrange for care to be provided by other qualified professionals. This includes but is not limited to care for all stages of life, acute care, chronic care, preventive services, long term care, and end of life care;
11. Engage in meaningful use of technology for patient communication;
12. Develop a person-centered care plan for each beneficiary that coordinates and integrates all clinical and non-clinical health care related needs and services;
13. Coordinate and integrate each beneficiaries' behavioral health care;
14. Designate for each beneficiary a care coordinator who is responsible for assisting the beneficiary with follow-up, test results, referrals, understanding health insurance coverage, reminders, transition of care, wellness education, health support and/or lifestyle modification, and behavior changes and communication with external specialists;
15. Communicate with each beneficiary (and authorized representative(s), family and caregivers) in a culturally and linguistically appropriate manner;
16. Monitor, arrange, and evaluate appropriate evidence-based and/or evidence-informed preventive services and health promotion;
17. Directly provide, or contract to provide, the following services for each beneficiary:
 - Mental health/behavioral health and SUD services;
 - Oral health services;
 - Chronic disease management;
 - Coordinated access to long term care supports and services;
 - Recovery services and social health services (available in the community);
 - Behavior modification interventions aimed at supporting health management (Including but not limited to, obesity counseling, tobacco treatment/cessation, and health coaching);
18. Conduct Health Home outreach to local health systems;
19. Provide comprehensive transitional care from inpatient to other settings, including appropriate follow-up;
20. Review and reconcile beneficiary medications;
21. Perform assessment of each beneficiary's social, educational, housing, transportation, and vocational needs that may contribute to disease and/or present barriers to self-management;
22. Maintain a reliable system, including written standards/protocols, for tracking patient referrals;
23. Adhere to all to all applicable privacy, consent, and data security statutes;
24. Demonstrate use of clinical decision support within the practice workflow specific to the conditions identified in the Health Home project;
25. Demonstrate use of a population management tool such as a patient registry and the ability to evaluate results and implement interventions that improve outcomes;
26. Implement evidence-based screening tools such as SBIRT, PHQ9, GAD, diabetes and asthma risk tests to assess treatment needs;
27. Establish a continuous quality improvement program, and collect and report on data that permit an evaluation of increased coordination of care and chronic disease management on individual-level clinical outcomes, experience of care outcomes, and quality of care outcomes at the population level;

28. Enhance beneficiary access to behavioral and physical health care;
29. Provide each beneficiary with 24/7 access to the care team including, but not limited to a telephone triage system with after-hours scheduling to avoid unnecessary emergency room visits and hospitalizations;
30. Monitor access outcomes including but not limited to the average 3rd next available appointment and same day scheduling availability;
31. Implement policies and procedures to operate with open access scheduling and available same day appointments;
32. Use HIT, including but not limited to an EHR capable of integrating behavioral and physical health care information;
33. Use HIT to link services, facilitate communication among team members as well as between the health team and individual and family caregivers, and provide feedback to providers;
34. Possess the capacity to electronically report to the State and/or its contracted affiliates information regarding service provision and outcome measures;
35. Work collaboratively with MDHHS and contractors to adapt and adopt program processes for Health Home care team use in the participating sites(s);
36. Engage in Health Home process and outcome achievement activities including ongoing coaching, data feedback and customized improvement plans to meet initiative goals;
37. Commit a management staff member (such as the Health Home Coordinator) and a clinician champion serving on the care team(s) at the participating site(s) to contribute actively to and support the project;
38. Commit a staff member to serve as the liaison to the beneficiary's assigned managed care health plan;
39. Submit evidence of active care plan development or active care plan maintenance/management to the state's Medicaid Management Information System known as the Community Health Automated Medicaid Processing System (CHAMPS);
40. Practice in accordance with accepted standards and guidelines, and comply with all applicable policies published in the Michigan Medicaid Provider Manual.

Section III: Beneficiary Enrollment and Disenrollment

3.1 Beneficiary Identification and Assignment

MDHHS expects MI Care Team providers to be primarily responsible for conducting outreach to eligible beneficiaries. Enrollment for the MI Care Team uses a two-pronged approach, where both MDHHS and the MI Care Team providers participate. The process is as follows:

1. MDHHS will identify eligible beneficiaries using claims data. MDHHS will also send each beneficiary a letter notifying them of their eligibility, and notify participating Health Home providers that have an existing relationship with the beneficiary using the Waiver Support Application (WSA). The WSA will be updated on a monthly basis to maintain the most updated list of prospective Medicaid beneficiaries meeting the MI Care Team eligibility criteria. It is expected that the MI Care Team provider will conduct a necessary level of outreach to eligible beneficiaries in their service area to facilitate enrollment. Since enrollment is contingent on beneficiary consent (see Section 3.4 below), beneficiary assignment will occur only after a beneficiary visits a MI Care Team provider and establishes an individualized care plan. These steps must be documented in the WSA.
2. To account for beneficiaries who may not be captured in claims data, Health Home providers are permitted to recommend beneficiaries for enrollment through the WSA. The WSA will include an option for providers to input new beneficiary information and attest that all eligibility conditions have been met for enrollment, including presence of qualifying conditions, consent, and establishment of an individualized care plan. MDHHS will monitor all provider-initiated enrollments and may audit charts for verification at any time.

The MI Care Team site must complete all the required information for beneficiary enrollment through the WSA. The enrollment date will be effective on the last date required to be entered in to the WSA (i.e., the last date entered between the care plan and enrollment/consent). The enrollment file for the month will be sent to CHAMPS on the 26th of the month for processing.

3.2 MI Care Team ICD Codes for Beneficiary Identification and Assignment

[See Appendix A for list of codes]

3.3 MI Care Team Benefit Plan Assignment

Once the steps outlined above are completed, the beneficiary will be assigned a benefit plan of “HHMICARE” associated to their Medicaid member ID in CHAMPS. It is incumbent upon MI Care Team providers to verify a beneficiary’s “HHMICARE” assignment prior to rendering services. Beneficiaries without the benefit plan assignment “HHMICARE” will not be eligible for MI Care Team payment.

3.4 Beneficiary Consent

In order to be enrolled in the MI Care Team Health Home program, a beneficiary must first consent to participate. Signed consent forms must be collected and stored in the beneficiary’s health record at the provider level. The consent form must be signed by the medically eligible individual (when legally responsible for self) or the person(s) who is legally responsible for the individual. Verification of court-appointed guardianship may be required. Providers are responsible for verifying receipt of signed consent and indicating this in the WSA. All documents must be maintained and made available for MDHHS review.

The required beneficiary consent form (MSA-1030) can be found here on the MI Care Team website: www.michigan.gov/micareteam

In addition to beneficiary consent to participate, MI Care Team providers are required to use the standard State of Michigan “Consent to Share Behavioral Health Information for Care Coordination Purposes” form (DCH-3297). The use of a standard form will streamline sharing of information across the health care system for individuals and providers.

The most up-to-date form and supporting resources (including FAQ) can be found on the following State of Michigan website: www.michigan.gov/bhconsent

3.5 Beneficiary Enrollment Letters

Eligible beneficiaries will receive a letter about the MI Care Team service model with instructions on how to enroll in the benefit. The letter will emphasize that an existing relationship may exist between the beneficiary and an eligible MI Care Team provider, and that the provider may have already reached out to them to discuss the program and enrollment. Additionally, the letter will instruct beneficiaries to contact their health plan with questions or concerns (if applicable). Health plans will help explain beneficiary options and may assist with coordinating enrollment into the MI Care Team program.

A sample letter can be found on the MI Care Team website: www.michigan.gov/micareteam

3.6 Beneficiary Disenrollment

Beneficiaries may disenroll at any time. Beneficiaries who decline enrollment in the MI Care Team at the outset may elect to enroll in the MI Care Team at any time contingent on meeting eligibility requirements. Beneficiaries who decline or disenroll may do so without jeopardizing their access to other medically necessary services.

With the exception of voluntary disenrollment initiated by the beneficiary, disengaged beneficiaries will be categorized into the following two groups, which have unique disenrollment processes:

1. Beneficiaries having moved outside of an eligible geographic area or died. Providers may note this information in the WSA and recommend disenrollment to MDHHS.
2. Beneficiaries who are unresponsive for reasons other than moving or death. Providers must attempt at least three beneficiary contacts within three consecutive months that are unsuccessful for MDHHS to deem a beneficiary as unresponsive. Providers will not be reimbursed for unsuccessful contacts. Providers will indicate unsuccessful contact attempts in the WSA. After the final unsuccessful attempt, providers may recommend disenrollment to the State. Providers and the State must maintain a list of disenrolled beneficiaries and providers must try to re-establish contact with these beneficiaries at least bi-annually, as applicable.

3.7 Beneficiary Changing MI Care Team Providers

If a beneficiary chooses to switch MI Care Team providers, they should notify their current MI Care Team provider and health plan (if applicable) immediately. The two MI Care Team providers must

discuss the timing of the transfer and communicate transition options to the beneficiary. Ideally, the change would occur on the first day of the next month, but the timing may be limited by a given provider's level of access. Only one MI Care Team provider may be paid per beneficiary per month, so it is imperative that providers coordinate care as efficiently as possible. Moreover, the new provider will not be eligible for the initial "Access and Health Action Plan" payment if that one-time payment was already made to the initial MI Care Team provider (please see Section IV for payment information).

Section IV: MI Care Team Payment

4.1 MI Care Team Provider Enrollment

Payment for MI Care Team Health Home services is dependent on the organization enrolling as a billing agent or utilizing an existing relationship with a billing agent and submitting appropriate service encounter codes (see section 4.3) to MDHHS through the File Transfer Service (FTS) (see section 6.4). *If FQHCs already have a Billing Agent ID under which they submit FFS claims, they do not need to apply for a new ID. They will submit Encounters with file number 5476 under their existing Billing Agent ID.* Please note that if an outside agency is used as the MI Care Team billing agent, they will need to submit encounters on behalf of the care team, not a fee-for-service claim. If the MI Care Team organization chooses to submit their own encounters, they must complete the billing agent enrollment process.

A billing agent is a business authorized by MDHHS to submit Medicaid Health Insurance Portability and Accountability Act (HIPAA) compliant transactions. Before an organization can receive a billing agent identification number (CHAMPS provider ID) they must submit the Billing Agent Enrollment Application for approval. All new billing agent enrollments must be completed utilizing CHAMPS. The CHAMPS Web Application resides within the MDHHS Single Sign-On website. All providers who are associated to a billing agent will not be able complete a new enrollment until the billing agent has been approved in CHAMPS.

MI Care Team organizations should refer to the billing agent enrollment resources available on the MDHHS website. Specifically, prospective billing agents should review the electronic submissions manual, applicable HIPAA companion guides, B2B testing instructions, and Federal TR3 implementation guides. These are essential documents that are necessary for the completion of clean Michigan Medicaid encounters. Most questions that a MI Care Team organization may have regarding an electronic claim file should be able to be answered within one of these documents. The billing agent user guide provides a step-by-step enrollment process for MI Care Team organizations to follow. Go to www.michigan.gov/medicaidproviders >> Provider Enrollment >> Billing Agent >> User Guide. Complete the necessary steps outlined in the user guide and record the billing agent application number for future reference.

Additional questions or issues with enrolling as a billing agent can be directed to the following email address: automatedbilling@michigan.gov. For questions and issues related to encounters, please direct those to the following email address: MDHSEncounterData@michigan.gov.

MDHHS will review the application and complete the CHAMPS enrollment process. Approved MI Care Team organizations will be provided a 7-digit CHAMPS provider ID and FTS user ID and password. All providers must associate to the corresponding Billing Agent within the CHAMPS system. This association provides the Billing Agent with the authorization to submit claims on behalf of the Provider. If the Provider has not associated the Billing Agent in CHAMPS all testing and production claims will deny.

4.2 General Provisions for MI Care Team Payment

Payment for MI Care Team Health Home services is contingent on MI Care Team providers meeting the requirements of the MI Care Team program, as determined by MDHHS. One important requirement for payment is that MI Care Team beneficiaries must receive a MI Care Team service (defined in Section 1.3) per calendar month. Failure to meet these requirements may result in recoupment or denial of payment, loss of Health Home status, and/or termination of payments.

MI Care Team payment will be a monthly case rate. The monthly payment is contingent upon a MI Care Team beneficiary receiving a MI Care Team service during the month at issue. The payment for MI Care Team services is in addition to the existing fee-for-service payments, encounters, or daily rate payments for direct clinical services. MDHHS' payment methodology is designed to only reimburse for the cost of the MI Care Team staff for the delivery of health home services that are not covered by any other currently available Medicaid reimbursement mechanism. MI Care Team providers will have their own unique identifier within the Community Health Automated Medicaid Processing System (CHAMPS) and are required to submit encounters for MI Care Team Services. The Group (Type 2 - Organization) National Provider Identifier (NPI) number must be used as the billing provider on all MI Care Team service encounters submitted. Do not use Provider (Type 1 - Individual) as the billing provider. The billing provider loop or field is mandatory to complete. The Provider (Type 1 - Individual) NPI number of the provider who performed the service encounter, or the supervising physician, should be entered as the rendering provider. If the provider who performed the service is not enrolled in CHAMPS (e.g., CHW), then a supervising primary care provider must be entered as the rendering provider (i.e., primary care physician, nurse practitioner, physician's assistant). Do not enter the Group NPI number as the rendering provider.

Payment for the MI Care Team program uses two rates, which are as follows:

1. The program uses a once-in-a-lifetime-per-beneficiary "Health Action Plan" rate to be paid only for the first month that a beneficiary participates in the MI Care Team program. This once-in-a-lifetime-per-beneficiary rate represents reimbursement for certain actions and services, including, but not limited to, initial care plan development.
2. Additionally, the program uses an "Ongoing Care Coordination" rate, to be paid for MI Care Team services rendered in all subsequent months of a beneficiary's participation in the MI Care Team program (provided the beneficiary remains eligible for the program and received MI Care Team services during the month at issue).

MDHHS established the monthly payment rate to reflect personnel costs for the required care team that provides MI Care Team services. The monthly payment rate also reflects related administrative costs that are necessary for the implementation of MI Care Team services. The MI Care Team service rate will be assessed and re-based state-wide by MDHHS on an annual basis, as indicated, due to changes in staffing costs, administrative costs, or other factors determined by MDHHS. MDHHS will make MI Care Team payments on a monthly schedule. Adjustments to the payment schedule may occur to accommodate processing around State Holidays. Additional payments may be scheduled as required. The MI Care Team case rate includes payment for MI Care Team enrolled beneficiaries who have met eligibility requirements for the current calendar month. In addition, a MI Care Team payment may be adjusted for:

- Recovery of payments previously made to beneficiaries prior to MDHHS notification of death;
- Recovery of payments previously made to beneficiaries who, upon retrospective review, did not meet all MI Care Team enrollment requirements;
- Modifications to any of the MI Care Team rate development factors.

4.3 Health Action Plan (Care Plan) Requirements

At the time of enrollment beneficiaries will develop a care plan with a member of the care team. The plan will guide the care and support services to be provided by the care team and the expectations of the beneficiary and their family toward achieving the goals. The Health Action Plan is to be updated as needed based on significant changes in health status or as goals are achieved. All members of the team are to have access to view the Health Action Plan and progress notes are to be kept in the patient file. At minimum the Health Action Plan must contain the following elements:

FOCUS AREA	MEASUREMENT/SCORE	TREATMENT/PREVENTION/GOAL
<i>Diagnosis</i>		
*Physical	Document every visit (e.g., A1C, blood pressure, PHQ scores, etc.; monitor for change)	e.g., medication, exercise (patient will walk 1 mile 3 times per week)
*Behavioral Health	Document every visit (e.g., GAD score, PHQ-9)	e.g., medication, counseling as prescribed
*Risk Factors/Co-morbidities	Document every visit (e.g., smoking, tobacco use, obesity, alcohol)	e.g., reduce number of cigarettes smoked to 10 per day
*Specialist	Document referral to specialist and/or services	e.g., make appointment with social workers
<i>Patient Engagement</i>		
*Readiness to Change	Document on standard scale (i.e., Patient Activation Measure or Readiness to Change)	
*Health Literacy	Document understanding of the use of the health center for urgent care needs vs ER	e.g., patient know what number to call after hours to get nurse triage line and has put number in cell phone, understanding of treatment plan and why medication will support wellness and will refill prescription monthly, importance of appointments with providers and care teams and commitment to appointments
*Goal Setting and Self-Care Plans	Agreement to notify Care Team of other providers or hospitalizations	e.g., medication adherence, call health center before going to ER
*Coaching	Patients goals and priorities, discuss family/friend/caregiver support, discuss MI Care Team support, health education needs	
<i>Barriers to Success/Areas of Concern</i>		
*Social Determinants of Health	Stable housing, food insecurity, social support/isolation, education, employment, safety/violence/trauma, transportation, language, family/relationships, reading literacy	Prioritize
<i>Plan Activation</i>		
*Support	Signature of patient, signature of care team representative, signature by family/caregiver support	e.g., discuss next steps

The Health Action Plan must also align with the MI Care Team services consistent with Section 2703 of the Affordable Care Act. They include:

1. Comprehensive Care Management
2. Care Coordination and Health Promotion
3. Comprehensive Transitional Care, including appropriate follow-up , from in-patient to other settings
4. Patient and Family Support
5. Referral to Community and Social Support
6. Use of Health Information Technology

4.4 MI Care Team Service Encounter Codes

Payment for MI Care Team services is dependent on the submission of appropriate service encounter codes. Valid MI Care Team encounters must be submitted within 90 days of providing a MI Care Team service in order to assure timely service verification. Both the Health Action Plan rate and Ongoing Care Coordination rate have specific code requirements, as outlined below:

- Health Action Plan
To receive the Health Action Plan payment, designated MI Care Team providers must submit the following service encounter code:
 - Comprehensive Care Management: S0280
 - This code must only be used for the Health Action Plan encounter.
 - This service must be delivered in-person.
- Ongoing Care Coordination
For all subsequent months following the Health Action Plan payment, the “Ongoing Care Coordination” will be paid for eligible MI Care Team beneficiaries. To receive Ongoing Care Coordination payments, designated MI Care Team providers must provide at least one MI Care Team service per calendar month (as defined in Section 1.3) and bill the S0281 service encounter code, along with an applicable ICD-10 diagnosis code. Please note that the TS Modifier should be used on the S0281 code to document non face-to-face encounters rendered to a beneficiary.

MI Care Team providers are required to track the factors influencing a beneficiary’s health status being addressed during the monthly contact. ICD-10 diagnosis codes to be used with the S0281 code include the following groups:

- Z55-Z65 (Persons with potential health hazards related to socioeconomic and psychosocial circumstances)
- Z69-Z76 (Persons encountering health services in other circumstances)
- Z77-Z99 (Persons with potential health hazards related to family and personal history and certain conditions influencing health status)

As mentioned above, MI Care Team providers must provide at least one of the services cited in Section 1.3 per calendar month to continue receiving the Ongoing Care Coordination payment. These services are intended to provide follow-up care and supports to the initially created Health Action Plan. As such, it is imperative that MI Care Team providers clearly document the details of the services provided that support the beneficiary’s Health Action Plan. This documentation provides the foundation for care coordination and transitions and allow for optimal tracking of a beneficiary’s condition(s). This tracking can be juxtaposed to

reassessing the initial Health Action Plan to ensure it is still the best care trajectory for the beneficiary or if modifications are needed.

4.5 Encounter Submission

MI Care Team providers will use the File Transfer Service (FTS) to submit and retrieve encounter related files electronically with MDHHS. Refer to section 6.4 of this handbook for additional information relating to FTS.

MI Care Team providers will need to use the 'Class ID Filename' for files that are submitted through the FTS to MDHHS, and to recognize files that MDHHS returns to the MI Care Team provider billing agent "mailbox". When submitting MI Care Team encounters, the Class ID Filename will be 5476. After submission, MI Care Team provider billing agents will receive a response in the mailbox via a 999 acknowledgment file. The 999 file does not mean that all encounters submitted were accepted. Once the 5476 file is processed by MDHHS, MI Care Team provider billing agents will receive a 4950 error report which will provide details on accepted and rejected encounters.

MI Care Team providers are encouraged to review the "Electronic Submissions Manual" (ESM) for additional information and instructions relating to submitting data electronically and the FTS. The ESM can be found at www.michigan.gov/tradingpartners >> HIPAA - Companion Guides >> Electronic Submissions Manual.

The MDHHS Encounter Team will handle all electronic questions related to encounter file submission and FTS issues for MI Care Team organizations. Questions or issues can be directed to the following email address: MDHSEncounterData@michigan.gov.

4.6 Payment Schedule

The enrollment file for the month will be sent to CHAMPS on the 26th of the month for processing. For illustrative purposes, the July 26th enrollment file would include:

- Payment for newly enrolled beneficiaries added to MI Care Team from July 1 through July 25.
- Retroactive payment for beneficiaries enrolled from June 26 to June 30.
- Prospective payment for the month of August (for all enrolled beneficiaries, as of July 26).

Payment will be made on the second pay cycle (the Thursday after the 2nd Wednesday of the month). The payment will be included with any other scheduled payments associated with the MI Care Team organization's tax identification number.

4.7 Recoupment of Payment

The monthly payment is contingent upon a MI Care Team beneficiary receiving a MI Care Team service during the month at issue. The payment is subject to recoupment if the beneficiary does not receive a MI Care Team service during the calendar month. The recoupment lookback will occur four months after the monthly payment is made. Thus, four months after the month a payment is made (for example, in November MDHHS would look back at the month of July's payment), CHAMPS will conduct an automatic recoupment process that will look for an approved encounter code (refer to section 4.3) that documents that the MI Care Team provided at least one of the five core MI Care Team services (excluding the Health Information Technology core service requirement) during the calendar month in question. If a core MI Care Team service is not provided during a month, that month's payment will be subject to recoupment by MDHHS. Once a recoupment has occurred, there

shall be no further opportunity to submit a valid MI Care Team encounter code and/or claim for the month that has a payment recouped.

The recoupment process will run automatically on the 2nd of the month. MI Care Team sites must submit encounters by the end of the month before the scheduled recoupment. To continue with the example provided above, on November 2nd the recoupment will process for the month of July. July's encounters would need to be submitted no later than October 31st to ensure an accurate recoupment process. This allows up to 3 months for sites to submit their encounters.

In addition, a recoupment could also occur if the beneficiary is no longer eligible for the MI Care Team benefit due to a higher priority benefit plan activating. For example, if the beneficiary is admitted to a skilled nursing facility on July 7th and a MI Care Team professional speaks to the beneficiary via phone on July 29th, the month of July's payment would not be maintained due to the higher priority benefit plan being assigned. The beneficiary could be discharged from the nursing facility in August and reenrolled to the MI Care Team benefit.

Section V: MI Care Team and Managed Care

5.1 MI Care Team Enrollment for Health Plan Beneficiaries

MI Care Team providers and Health Plans will work together to coordinate services for eligible beneficiaries who wish to enroll in the MI Care Team program. Both the providers and the applicable health plans will be given a list of their beneficiaries deemed eligible for the MI Care Team program. MDHHS will require providers and health plans to confer to optimize communication to beneficiaries. MI Care Team providers will primarily be responsible for conducting outreach to eligible beneficiaries, while health plans will provide support in addressing beneficiary questions. Bi-directional communication is imperative throughout the process so that all parties have current knowledge about a beneficiary. As mentioned previously, MDHHS will also provide beneficiaries with a letter indicating their eligibility, which will contain benefit information and instructions on who to contact should there be any questions.

There are different scenarios that MDHHS anticipates could manifest with eligible beneficiaries enrolled in a health plan who wish to participate in the MI Care Team Program. Those are detailed below:

- A) For health plan beneficiaries whose current primary care provider *is* a MI Care Team provider, health plans, upon beneficiary request, will direct beneficiaries to setup an appointment with their MI Care Team primary care provider and inform the beneficiary that their provider will help enroll them in the MI Care Team (this may be in addition to the provider having already conducted outreach). If a health plan beneficiary enrolls directly with a MI Care Team provider, the MI Care Team provider must ensure that the beneficiary's health plan is apprised of this development.
- B) For health plan beneficiaries whose current primary care provider *is not* a MI Care Team provider, health plans, upon beneficiary request, should change the beneficiary's primary care provider to the MI Care Team provider of the beneficiary's choice that is also within the health plan's provider network. If there is no in-network MI Care Team provider in the eligible county, then the health plan should help the interested beneficiary find an in-network MI Care Team provider in a nearby eligible contiguous county that is within a rational service area (if applicable).

5.2 MI Care Team Coordination & Health Plans

Health Plans are contractually obligated to provide a certain level of care coordination and care management services to their beneficiaries. Moving forward, health plans will also be required to support embedded care management activities within the primary care construct. To this extent, bi-directional communication between the MI Care Team provider and health plan is essential to maximize care coordination, particularly with regard to care transitions and disease management. MDHHS expects the MI Care Team provider to take the lead in the provision of care management, spanning health and social supports at the primary care practice level. At the same time, health plan coordination in terms of supporting enrollment, facilitating access to beneficiary resources, and maintaining updated information in CareConnect360 will be critical to the success of the MI Care Team and the beneficiary's health status.

Section VI: Health Information Technology

6.1 Waiver Support Application (WSA) and the MI Care Team

The WSA will provide support to MI Care Team providers in the areas of beneficiary enrollment, including pre-enrollment activities (e.g., maintaining updated list of eligible beneficiaries), enrollment management including beneficiary disenrollment, and report generation. Every week, a new batch of eligible beneficiaries will be uploaded to the WSA.

6.2 CareConnect360 and the MI Care Team

CareConnect360 is the HIT-supported care coordination application for the MI Care Team benefit. Broadly, it is a statewide care management web portal that provides a comprehensive view of individuals in multiple health care programs and settings based on claims information. This will allow MI Care Team providers and other entities with access to CareConnect360 the ability to analyze health data spanning different settings of care. In turn, this will afford MI Care Team providers a more robust snapshot of a beneficiary and allow smoother transitions of care. It will also allow providers to make better and faster decisions for the betterment of the beneficiary. Providers will only have access to individuals that are established as patients of record within their practice. Finally, with appropriate consent, CareConnect360 facilitates the sharing of cross-system information, including behavioral health, physical health, and social support services.

6.3 Electronic Health Records

The use of electronic health records and the attainment of Stage 1 Meaningful Use is a pre-requisite for provider participation in the MI Care Team benefit. It is also essential to the overarching goals of the MI Care Team in that it allows for the maintenance and transmittal of data necessary to optimize care coordination and management activities.

6.4 File Transfer Service (FTS)

Michigan's data-submission portal is the File Transfer Service (FTS); however, it has previously been referred to as the Data Exchange Gateway (DEG). Some documents may still reference the DEG; be aware that a reference to the DEG portal is a reference to the FTS.

Billing agents will use the FTS to submit and retrieve files electronically with MDHHS. MDHHS has established an internet connection to the FTS, which is a Secure Sockets Layer connection. This connection is independent of the platform used to transmit data. Every billing agent receives a "mailbox", which is where their files are stored and maintained. Billing agents can access this mailbox to send and retrieve files.

MI Care Team organizations are encouraged to review the "Electronic Submissions Manual" (ESM) for additional information and instructions relating to the FTS. The ESM can be found at www.michigan.gov/tradingpartners >> HIPAA - Companion Guides >> Electronic Submissions Manual

Section VII: MI Care Team Monitoring and Evaluation

7.1 Monitoring & Evaluation Requirements

Both CMS and MDHHS have quality monitoring and evaluation requirements for the Health Home program. To the extent necessary to fulfill these requirements, providers must agree to share any and all MI Care Team clinical and cost data with MDHHS. It is the goal of MDHHS to utilize administrative data as much as possible to avoid administrative burden on providers. The data will be reported annually by MDHHS to CMS.

7.2 Federal (CMS) Monitoring & Evaluation Requirements

CMS has supplied reporting requirements and guidance for health home programs. There are two broad sets of requirements – core utilization and core quality measures. It is essential that MI Care Team providers are aware of these measures and how they are calculated for evaluation purposes and the program’s longevity. The specific Core Measures and other federal requirements are laid out below:

1. Core Utilization Measures (reported annually)
 - a. Ambulatory Care Sensitive Emergency Department Visits
 - b. Inpatient Utilization
 - c. Skilled Nursing Facility Utilization

2. Core Quality Measures (reported annually)
 - a. Adult Body Mass Index (BMI) Assessment
 - b. Screening for Clinical Depression and Follow-up Plan
 - c. Plan All-Cause Readmission Rate
 - d. Follow-up After Hospitalization for Mental Illness
 - e. Controlling High Blood Pressure
 - f. Care Transition – Timely Transmission of Transition Record
 - g. Initiation and Engagement of Alcohol and Other Drug Dependence Treatment
 - h. Prevention Quality Indicator (PQI) 92: Chronic Conditions Composite

In addition to the CMS Core Measures, CMS also requires participating states to conduct an independent cost-savings evaluation. MDHHS and its partner have developed an evaluation plan that will evaluate cost-efficiency of the MI Care Team.

7.3 State Monitoring & Evaluation Requirements

CMS also requires states to define a separate quality monitoring plan specific to the population their Health Home program will target. It is imperative MI Care Team providers are cognizant of what MDHHS will be monitoring to help facilitate baseline information and to ensure validity of measurement. MDHHS will monitor and report on the following data annually:

1. Depression – Antidepressant Medication Management (AMM)
 - a. Effective Acute Phase Treatment: the percentage of members who remained on an antidepressant medication for at least 84 days (12 weeks).
 - b. Effective Continuation Phase Treatment: the percentage of members who remained on an antidepressant medication for at least 180 days (6 months).
2. Asthma – Medication Management for People with Asthma (MMA)
3. Diabetes – Hemoglobin A1c (HbA1c) Testing

Appendix A: MI Care Team ICD-10 Codes

The ICD-10 Codes below provide diagnostic eligibility for the MI Care Team. As reference, the applicable ICD-9 Code cognates were used to initially develop a target population estimate. MI Care Team providers should use the ICD-10 Codes below to identify eligible beneficiaries.

Depression

- Major Depressive Disorder: Single episode
 - F32.0 mild
 - F32.1 moderate
 - F32.2 severe without psychotic features
 - F32.3 severe with psychotic features
 - F32.4 single episode partial remission; 32.5 full remission
 - F32.8 Other depressive episodes
 - F32.9 Single episode, unspecified (Acute)
- Major Depressive Disorder: Recurrent
 - F33.0 mild
 - F33.1 moderate
 - F33.2 severe without psychotic features
 - F33.3 severe with psychotic features
 - F33.4 recurrent, unspecified remission; 33.41 recurrent, partial remission; 33.42 recurrent, full remission
 - F33.8 Other recurrent depressive episodes
 - F33.9 recurrent, unspecified
- F34.1 Dysthymic Disorder
- F34.8 Other persistent mood [affective] disorders
- F34.9 Persistent mood [affective] disorder, unspecified
- F43.21 Adjustment disorder with depressed mood
- F43.23 Adjustment disorder with mixed anxiety and depressed mood

Anxiety

- F40.0 – F40.9 Phobic anxiety disorders
- F41.0 Panic disorder without agoraphobia
- F41.1 Generalized anxiety disorder
- F41.3 Other mixed anxiety disorder
- F41.8 Other specified anxiety disorders
- F41.9 Anxiety disorder, unspecified
- F43.22 Adjustment disorder with anxiety
- F43.23 Adjustment disorder with mixed anxiety and depressed mood

Hypertension

- I10 Essential hypertension
- I11.0 Hypertensive heart disease with heart failure
- I11.9 Hypertensive heart disease without heart failure
- I12.0 Hypertensive chronic kidney disease with Stage 5 or ESRD
- I12.9 Hypertensive chronic kidney disease with Stage 1-4 or unspecified chronic kidney disease

- I13.0 Hypertensive heart and chronic kidney disease with heart failure, Stage 1-4 or unspecified chronic kidney disease
- I13.10 HTN heart and chronic kidney disease without heart failure, Stage 1-4 or unspecified
- I13.11 HTN heart and chronic kidney disease without heart failure, Stage 5 or ESRD
- I13.20 HTN heart and chronic kidney disease with heart failure and with Stage 5 or ESRD
- I15.0- I15.9 Secondary HTN
- I50.10 Left heart failure
- I50.20 – I50.23 Systolic heart failure
- I50.30 – I50.33 Diastolic heart failure
- I50.40 – I50.43 Combined systolic and diastolic heart failure
- I50.9 Heart failure, unspecified

COPD

- J44.0 COPD with acute lower respiratory infection
- J44.1 COPD with acute exacerbation
- J44.9 COPD unspecified

Emphysema (COPD)

- J43.0 Unilateral
- J43.1 Panlobular
- J43.2 Centrilobular
- J43.8 Other
- J43.9 Unspecified

Asthma

- J45.20 – J47.9

Diabetes

- E08.00 – E13.90

Heart Disease

- I20.0 – I20.90 Angina
- I21 – I23.8 Myocardial infarction codes (acute and subsequent with complications)
- I25.1 – I25.90 Chronic Ischemic Heart Disease
- I27.0 – I27.9 Pulmonary Heart Disease
- I30.0 – I30.9 Pericarditis
- I31.0 – I32 Other Disease of Pericardium
- I33.0 – I33.9 Endocarditis
- I34.0 – I37.9 Nonrheumatic valve disorders
- I38 Endocarditis, valve unspecified
- I39 Endocarditis and heart valve disorders in disease classified elsewhere
- I40.0 – I40.9 Myocarditis
- I41.0 Myocarditis classified elsewhere
- I42.0 – I42.9 Cardiomyopathy
- I43 Cardiomyopathy classified elsewhere
- I44.0 – I44.7 AV blocks

- I45.0 – I45.9 Other conduction disorders
- I47.0 – I47.9 Paroxysmal ventricular tachycardia
- I48.0 – I48.9 Atrial fib/flutter
- I49.0 – I49.9 Other cardiac arrhythmias