

MI Choice Home and Community Based Services for the Elderly and Other Adults with Disabilities

APPLICATION RENEWAL STAKEHOLDER MEETING

THURSDAY, DECEMBER 7, 2017

Meeting Overview/Agenda

- ▶ Introductions
- ▶ Discussion of Person-Centered Planning and Self-Determination
- ▶ Contact between Support Coordinators (SC) and Participants
- ▶ Break
- ▶ What Improvements or Changes Can We Make to Serve You Better
- ▶ Next Steps
- ▶ Adjourn

Background Information

- ▶ MI Choice began 25 years ago in 1992.
- ▶ MI Choice is a Medicaid-funded 1915 (b)(c) waiver program.
- ▶ CMS approves waivers for 5 years.
- ▶ The current waiver is approved through September 30, 2018.
- ▶ CMS requires MDHHS to obtain stakeholder input before renewing waiver programs.
- ▶ Changes to the program should be made based upon federal or state rule or regulation changes and the stakeholder input obtained.

Person-Centered Planning (PCP) and Self-Determination (SD)

Conversation Starters:

- ▶ Where does policy conflict with person-centered planning?
- ▶ What can be done to facilitate person-centered planning?
- ▶ Are participants allowed choice?
- ▶ Are participant's choices supported?
- ▶ What works well with self-determination?
- ▶ Can we improve the budgeting process?
- ▶ What is confusing about self-determination?

Support Coordinators (SC) and Participant Contact

Conversation Starters:

- ▶ How often should SCs contact participants?
- ▶ How often should reassessments be conducted?
- ▶ Should there be more frequent contact upon enrollment?
- ▶ Is there a better way to communicate with participants?

BREAK

❖ 15 minutes

What Can We Do to Better Serve You?

Conversation Starters:

- ▶ Different Services
- ▶ Paperwork
- ▶ Responsiveness
- ▶ Education/Training
- ▶ Opportunities for community participation
- ▶ Employment

Next Steps...

- ▶ Upcoming Stakeholder Meetings and Locations (*please note, on-the-road meetings have identical agendas*):
 - ▶ **Monday, December 11, 2017 1:00 p.m. - 4:00 p.m.** @ Region II Area Agency on Aging, 102 North Main Street, Brooklyn, MI 49230
 - ▶ **Thursday, December 21, 2017 9:00 a.m. - 12:00 p.m.** @ Area Agency on Aging of Western Michigan, 3215 Eaglecrest Drive, NE, Grand Rapids, MI 49525
 - ▶ **Wednesday, January 10, 2018 9:00 a.m. - 12:00 p.m.** @ Capitol Commons Center, 400 South Pine Street, Lansing, Michigan 48913, Lower Level, Conference Rooms E & F

Stakeholder Input

- ▶ Send Suggestions, Comments, Questions, or Concerns to:
 - ▶ MDHHS-MiChoice@Michigan.gov
- ▶ Find More Information on the MI Choice Waiver Website:
 - ▶ Go to **Michigan.gov/MDHHS**
 - ▶ Click on **ASSISTANCE PROGRAMS**
 - ▶ Click on **HEALTH CARE COVERAGE**
 - ▶ Click on **SERVICES FOR SENIORS**
 - ▶ Click on **MI CHOICE WAIVER PROGRAM**