

MI PCMH Initiative Practice Transformation Collaborative

Peer Coaching Call



September 29, 2017



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Peer Coaching Call



May 16-19, 2017

These presenters have nothing to disclose

Participants (7)

Speaker:

Panelist: 7

- TD Tam Duong (me)   Unmute
- JN Julia Nagy (Host)
- CD coleen dewey
- SK Shawn Kintigh
- SB Sue Butts-Dion
- SG Sue Gullo
- TL Teri Lamia

Attendee: 0 (0 displayed)

Chat

from missy davison to all participants:
I am the incentives coordinator and am attending today as a representative. Looking forward to having additional members of our care team attend in another meeting and can share their insights.

from dave stetson to All Panelists:
awesome to have us all as panelists to participate and share collaboratively, nice touch!!

Send to: All Participants

Send

Recording... Connected



Peer Coaching Call/Webinar Aims

- Share successes
- Share challenges
- Share learning
- Get support from others
- Hear new ideas
- Share documents, products, or develop together (can facilitate this if know in advance!)
- Time and space dedicated to you!

Welcome

● Your Role

- Attend with a spirit of transparency, curiosity and willingness to share
- Feel free to “vote with your feet” if the dialogue that others engage in is not helpful to you—register for another one because the conversations will likely be very different on each!

● Our Role

- Is to:
 - Facilitate the conversation
 - Pull out and record key learnings
- Not to:
 - Judge ideas or experiences
 - Be the experts—you are the experts!

Poll

- Which of these do you see as your primary role in supporting practices in delivering CCLs?
 - a) Raising awareness and building will
 - b) Supporting data collection and interpretation
 - c) Supporting spread of best practices or successes from one site to another
 - d) Providing practice coaching for improvement
 - e) Helping secure relationships with community organizations
 - f) Linking to the CHIRs
 - g) Other (please chat in answer)



Virtual Round Robin: All Teach, All Learn

- What questions do you have for your peers on the phone?
- What learning and breakthroughs have you experienced that you would like to share?



What are your unique challenges?

- Building will and buy in
- Data collection and reporting
- Helping practices prioritize and align initiatives
- Quality improvement coaching infrastructure to support practices
- Content experts (e.g., PCMH and Clinical Community Linkages) to support practices
- Relationships with CHIRs
- Other??



CCL Focus

- Can you share some stories of success?
- What it might take to spread best practices of CCLs to other practices?
- Do you have examples of spread already?



Looking forward

- If you could wave a magic wand and get the support that you need to support practices in their work to improve Clinical Community Linkages, what would that support look like?



Lingering Questions



Thank You!

