

**Michigan Department of Health and Human Services  
Children's Services Agency - Monthly Management Report (January 2016)**

BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE		TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Alcona County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	1	1	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	95%	5% ▲	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)	8	8	★	100%	5% ▲	97%	3% ▲	95%	5% ▲	94%	6% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	9	9	★	100%	4% ▲	97%	3% ▲	96%	4% ▲	95%	5% ▲	93%	7% ▲	90%	10% ▲	
Alcona County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	1	1	★	100%	4% ▲	100%	0% ▬	96%	4% ▲	93%	7% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	8	8	★	100%	3% ▲	100%	0% ▬	96%	4% ▲	94%	6% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	9	9	★	100%	3% ▲	100%	0% ▬	96%	4% ▲	94%	6% ▲	92%	8% ▲	85%	15% ▲	
Alcona County	All Agencies	CPS	CPS Service Plans	ISP	6	5		83%	5% ▲	79%	4% ▲	74%	9% ▲	81%	2% ▲	87%	-4% ▼	75%	9% ▲	
				USP	1	0		0%	-55% ▼	50%	-50% ▼	59%	-59% ▼	55%	-55% ▼	70%	-70% ▼	48%	-48% ▼	
				Closing USP	3	1		33%	-48% ▼	77%	-44% ▼	88%	-55% ▼	79%	-46% ▼	91%	-58% ▼	87%	-54% ▼	
				Total for Category	10	6		60%	-16% ▼	75%	-15% ▼	75%	-15% ▼	77%	-17% ▼	85%	-25% ▼	72%	-12% ▼	
Alcona County	All Agencies	CPS	CPS Plan Approval	ISP Approval	7	6		86%	-2% ▼	83%	2% ▲	89%	-3% ▼	90%	-4% ▼	95%	-9% ▼	84%	2% ▲	
				USP Approval						100%		96%		95%		97%		89%		
				Closing USP Aprvl	3	3	★	100%	6% ▲	92%	8% ▲	96%	4% ▲	95%	5% ▲	99%	1% ▲	95%	5% ▲	
				Total for Category	10	9		90%	0% ▬	88%	3% ▲	91%	-1% ▬	92%	-2% ▼	96%	-6% ▼	86%	4% ▲	
Alcona County	All Agencies	CFC	Medical	Initial								100%		75%		78%		65%		
				Yearly									100%		86%		72%			
				Well Child										100%		69%		68%		
				Total for Category										100%		88%		76%		68%
Alcona County	All Agencies	CFC	Dental	Initial									50%		40%		54%			
				Yearly									100%		46%		57%			
				Total for Category										67%		44%		56%		
Alcona County	All Agencies	CFC	Worker Child	First 5 Days								33%		43%		76%		51%		
				First 30 Days										25%		38%		67%		57%
				Second 30 Days										60%		50%		63%		50%
				Monthly	2	2	★	100%	60% ▲	60%	40% ▲	29%	71% ▲	38%	62% ▲	74%	26% ▲	67%	33% ▲	
				Total for Category	2	2	★	100%	59% ▲	60%	40% ▲	37%	63% ▲	41%	59% ▲	72%	28% ▲	63%	37% ▲	
Alcona County	All Agencies	CFC	Worker Parent	Monthly						0%		44%		44%		51%		44%		
				Quarterly							0%		0%		34%		24%			
				Total for Category							0%		27%		27%		48%		39%	
Alcona County	All Agencies	CFC	Worker Supervisor	First 30 Days								67%		75%		81%		65%		
				Monthly	3	0		0%	-55% ▼	17%	-17% ▼	36%	-36% ▼	75%	-75% ▼	70%	-70% ▼	64%	-64% ▼	
				Total for Category	3	0		0%	-59% ▼	17%	-17% ▼	41%	-41% ▼	75%	-75% ▼	71%	-71% ▼	64%	-64% ▼	
Alcona County	All Agencies	CFC	Parent Child	First 7 Days								0%		0%		29%		8%		
				Weekly	3	0		0%	-29% ▼	36%	-36% ▼	25%	-25% ▼	25%	-25% ▼	27%	-27% ▼	18%	-18% ▼	
				Total for Category	3	0		0%	-27% ▼	36%	-36% ▼	23%	-23% ▼	23%	-23% ▼	27%	-27% ▼	18%	-18% ▼	
Alcona County	All Agencies	CFC	CFC Service Plans	ISP								100%		75%		70%		51%		

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					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																		
Alcona County ^	ALL AGENCIES ^	CFC	CFC Service Plans	USP						67%			71%			65%			80%	69%		
				PWSP						100%			100%			100%			86%		74%	
				Total for Category								75%			86%			79%			80%	68%
Alcona County	All Agencies	CFC	CFC Plan Approval	ISP Approval									100%			100%			78%	76%		
				USP Approval	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	84%	16% ▲	79%	21% ▲	
				PWSP Approval							100%			100%			100%			90%		85%
				Total for Category	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	85%	15% ▲	80%	20% ▲	
Alger County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	3	3	★	100%	7% ▲	100%	0% ▬	89%	11% ▲	91%	9% ▲	92%	8% ▲	89%	11% ▲			
				24 Hour (P2)	3	3	★	100%	7% ▲	100%	0% ▬	91%	9% ▲	88%	12% ▲	94%	6% ▲	90%	10% ▲			
				Total for Category	6	6	★	100%	7% ▲	100%	0% ▬	91%	9% ▲	89%	11% ▲	93%	7% ▲	90%	10% ▲			
Alger County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	3	3	★	100%	3% ▲	100%	0% ▬	100%	0% ▬	92%	8% ▲	92%	8% ▲	85%	15% ▲			
				72 Hour	3	3	★	100%	8% ▲	100%	0% ▬	91%	9% ▲	85%	15% ▲	92%	8% ▲	86%	14% ▲			
				Total for Category	6	6	★	100%	6% ▲	100%	0% ▬	94%	6% ▲	88%	13% ▲	92%	8% ▲	85%	15% ▲			
Alger County	All Agencies	CPS	CPS Service Plans	ISP	2	0		0%	-53% ▼	62%	-62% ▼	46%	-46% ▼	51%	-51% ▼	87%	-87% ▼	75%	-75% ▼			
				USP	3	1		33%	10% ▲	25%	8% ▲	23%	10% ▲	22%	11% ▲	70%	-37% ▼	48%	-14% ▼			
				Closing USP	6	6	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	93%	7% ▲	91%	9% ▲	87%	13% ▲			
				Total for Category	11	7		64%	11% ▲	61%	3% ▲	48%	16% ▲	48%	16% ▲	85%	-21% ▼	72%	-8% ▼			
Alger County	All Agencies	CPS	CPS Plan Approval	ISP Approval	3	3	★	100%	22% ▲	88%	12% ▲	70%	30% ▲	76%	24% ▲	95%	5% ▲	84%	16% ▲			
				USP Approval	5	5	★	100%	6% ▲	100%	0% ▬	100%	0% ▬	83%	17% ▲	97%	3% ▲	89%	11% ▲			
				Closing USP Aprvl	4	4	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲			
				Total for Category	12	12	★	100%	13% ▲	96%	4% ▲	85%	15% ▲	81%	19% ▲	96%	4% ▲	86%	14% ▲			
Alger County	All Agencies	CFC	Medical	Initial										25%		78%		65%				
				Yearly										50%		50%		86%		72%		
				Well Child	1	0		0%	-15% ▼	0%	0% ▬	17%	-17% ▼	27%	-27% ▼	69%	-69% ▼	68%	-68% ▼			
Alger County	All Agencies	CFC	Dental	Initial										0%		40%		54%				
				Yearly									0%		46%		57%					
				Total for Category										0%		44%		56%				
Alger County	All Agencies	CFC	Worker Child	First 5 Days										20%		43%		51%				
				First 30 Days	2	0		0%	-15% ▼	0%	0% ▬	0%	0% ▬	45%	-45% ▼	67%	-67% ▼	57%	-57% ▼			
				Second 30 Days									17%		14%		9%		63%		50%	
				Monthly	7	4		57%	4% ▲	65%	-8% ▼	50%	7% ▲	46%	12% ▲	74%	-17% ▼	67%	-10% ▼			
Alger County	All Agencies	CFC	Worker Parent	Monthly	2	0		0%	-76% ▼	67%	-67% ▼	80%	-80% ▼	80%	-80% ▼	51%	-51% ▼	44%	-44% ▼			
				Quarterly	2	0		0%	0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	34%	-34% ▼	24%	-24% ▼			
				Total for Category	4	0		0%	-50% ▼	50%	-50% ▼	50%	-50% ▼	50%	-50% ▼	48%	-48% ▼	39%	-39% ▼			

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					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Alger County	All Agencies	CFC	Worker Supervisor	First 30 Days																
				Monthly	9	5	56%	-1%	63%	-7%	59%	-4%	47%	8%	70%	-14%	64%	-8%		
				Total for Category	9	5	56%	0%	63%	-7%	59%	-4%	47%	8%	71%	-15%	64%	-8%		
Alger County	All Agencies	CFC	Parent Child	Weekly	20	4	20%	-12%	46%	-26%	24%	-4%	24%	-4%	27%	-7%	18%	2%		
				Total for Category	20	4	20%	-12%	46%	-26%	24%	-4%	24%	-4%	27%	-7%	18%	2%		
Alger County	All Agencies	CFC	CFC Service Plans	ISP									0%		70%		51%			
				USP	2	2	100%	28%	100%	0%	67%	33%	62%	38%	80%	20%	69%	31%		
				PWSP							100%		83%		83%		86%		74%	
				Total for Category	2	2	100%	24%	100%	0%	72%	28%	65%	35%	80%	20%	68%	32%		
Alger County	All Agencies	CFC	CFC Plan Approval	ISP Approval								0%		33%		78%		76%		
				USP Approval	4	0	0%	-43%	20%	-20%	29%	-29%	63%	-63%	84%	-84%	79%	-79%		
				PWSP Approval	1	1	100%	30%	67%	33%	67%	33%	77%	23%	90%	10%	85%	15%		
				Total for Category	5	1	20%	-28%	31%	-11%	36%	-16%	65%	-45%	85%	-65%	80%	-60%		
Alpena County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	7	5	71%	-14%	82%	-10%	87%	-16%	87%	-15%	92%	-21%	89%	-18%		
				24 Hour (P2)	18	11	61%	-22%	79%	-18%	82%	-21%	86%	-25%	94%	-33%	90%	-29%		
				Total for Category	25	16	64%	-19%	80%	-16%	84%	-20%	87%	-23%	93%	-29%	90%	-26%		
Alpena County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	7	5	71%	-14%	86%	-15%	83%	-12%	87%	-16%	92%	-20%	85%	-13%		
				72 Hour	18	14	78%	-9%	86%	-8%	86%	-8%	88%	-10%	92%	-14%	86%	-8%		
				Total for Category	25	19	76%	-10%	86%	-10%	85%	-9%	88%	-12%	92%	-16%	85%	-9%		
Alpena County	All Agencies	CPS	CPS Service Plans	ISP	32	31	97%	13%	86%	11%	82%	15%	85%	12%	87%	10%	75%	22%		
				USP	6	3	50%	13%	30%	20%	33%	17%	49%	1%	70%	-20%	48%	2%		
				Closing USP	3	2	67%	-3%	50%	17%	74%	-7%	84%	-18%	91%	-25%	87%	-20%		
				Total for Category	41	36	88%	13%	73%	15%	73%	15%	79%	9%	85%	3%	72%	16%		
Alpena County	All Agencies	CPS	CPS Plan Approval	ISP Approval	32	31	97%	8%	88%	9%	88%	9%	91%	6%	95%	2%	84%	13%		
				USP Approval	7	7	100%	3%	94%	6%	97%	3%	98%	2%	97%	3%	89%	11%		
				Closing USP Aprvl	5	5	100%	5%	100%	0%	89%	11%	95%	5%	99%	1%	95%	5%		
				Total for Category	44	43	98%	7%	91%	7%	90%	8%	93%	5%	96%	2%	86%	12%		
Alpena County	All Agencies	CFC	Medical	Initial	1	1	100%	28%	83%	17%	75%	25%	61%	39%	78%	22%	65%	35%		
				Yearly	2	1	50%	-20%	57%	-7%	67%	-17%	79%	-29%	86%	-36%	72%	-22%		
				Well Child	3	3	100%	32%	69%	31%	68%	32%	67%	33%	69%	31%	68%	32%		
				Total for Category	6	5	83%	14%	72%	11%	71%	13%	67%	16%	76%	7%	68%	15%		
Alpena County	All Agencies	CFC	Dental	Initial	8	3	38%	-11%	40%	-3%	47%	-10%	59%	-22%	40%	-3%	54%	-16%		
				Yearly	1	1	100%	38%	60%	40%	64%	36%	63%	38%	46%	54%	57%	43%		
				Total for Category	9	4	44%	-11%	45%	-1%	54%	-9%	61%	-17%	44%	1%	56%	-11%		
Alpena County	All Agencies	CFC	Worker Child	First 5 Days	1	0	0%	-37%	67%	-67%	29%	-29%	30%	-30%	76%	-76%	51%	-51%		
				First 30 Days																

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					DUIE	TIMELY	%		MONTHLY GAIN	%	PRIOR 3 MONTHS DIFFERENCE	%	PRIOR 6 MONTHS DIFFERENCE	%	PRIOR 12 MONTHS DIFFERENCE	%	BSC DIFFERENCE	%	STATEWIDE DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Alpena County ^	ALL AGENCIES ^	CFC	Worker Child	Second 30 Days	8	8	★	100%	57% ▲	40%	60% ▲	37%	63% ▲	50%	50% ▲	63%	37% ▲	50%	50% ▲	
				Monthly	46	36		78%	4% ▲	70%	8% ▲	71%	8% ▲	79%	-1% ▬	74%	5% ▲	67%	11% ▲	
				Total for Category	55	44		80%	15% ▲	64%	16% ▲	61%	19% ▲	69%	11% ▲	72%	8% ▲	63%	17% ▲	
Alpena County	All Agencies	CFC	Worker Parent	First 30 Days						14%		17%		17%		58%		41%		
				Monthly	65	36		55%	9% ▲	44%	12% ▲	48%	7% ▲	48%	7% ▲	51%	4% ▲	44%	11% ▲	
				Quarterly	19	5		26%	-15% ▼	40%	-14% ▼	42%	-16% ▼	42%	-16% ▼	34%	-7% ▼	24%	2% ▲	
				Total for Category	84	41		49%	8% ▲	40%	9% ▲	41%	7% ▲	41%	7% ▲	48%	1% ▲	39%	9% ▲	
Alpena County	All Agencies	CFC	Worker Supervisor	First 30 Days						86%		91%		85%		81%		65%		
				Monthly	58	49		84%	-2% ▼	84%	1% ▲	85%	0% ▬	89%	-5% ▼	70%	14% ▲	64%	21% ▲	
				Total for Category	58	49		84%	-2% ▼	84%	1% ▲	85%	-1% ▬	89%	-4% ▼	71%	14% ▲	64%	21% ▲	
Alpena County	All Agencies	CFC	Parent Child	First 7 Days	1	0		0%	-3% ▼	0%	0% ▬	4%	-4% ▼	4%	-4% ▼	29%	-29% ▼	8%	-8% ▼	
				Weekly	581	186		32%	-8% ▼	37%	-5% ▼	41%	-9% ▼	41%	-9% ▼	27%	5% ▲	18%	14% ▲	
				Total for Category	582	186		32%	-8% ▼	37%	-5% ▼	41%	-9% ▼	41%	-9% ▼	27%	5% ▲	18%	14% ▲	
Alpena County	All Agencies	CFC	CFC Service Plans	ISP						82%		73%		69%		70%		51%		
				USP	11	10		91%	-1% ▬	93%	-2% ▼	92%	-1% ▬	92%	-1% ▬	80%	11% ▲	69%	22% ▲	
				PWSP	4	4	★	100%	3% ▲	100%	0% ▬	94%	6% ▲	97%	3% ▲	86%	14% ▲	74%	26% ▲	
				YAVFC PWSP						67%		60%		50%		89%		64%		
				Total for Category	15	14		93%	5% ▲	91%	2% ▲	88%	6% ▲	88%	6% ▲	80%	13% ▲	68%	25% ▲	
Alpena County	All Agencies	CFC	CFC Plan Approval	ISP Approval						100%		100%		100%		78%		76%		
				USP Approval	14	14	★	100%	2% ▲	100%	0% ▬	99%	1% ▲	96%	4% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval	4	4	★	100%	6% ▲	90%	10% ▲	94%	6% ▲	97%	3% ▲	90%	10% ▲	85%	15% ▲	
				YAVFC ISP Aprvl										100%		100%		89%		
				YAVFC PWSP Aprvl						100%		100%		100%		100%		87%		
				Total for Category	18	18	★	100%	2% ▲	99%	1% ▲	98%	2% ▲	97%	3% ▲	85%	15% ▲	80%	20% ▲	
Antrim County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	6	6	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	99%	1% ▲	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)	16	14		88%	-3% ▼	86%	2% ▲	92%	-5% ▼	93%	-5% ▼	94%	-6% ▼	90%	-2% ▼	
				Total for Category	22	20		91%	-1% ▬	89%	2% ▲	94%	-3% ▼	94%	-3% ▼	93%	-2% ▼	90%	1% ▲	
Antrim County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	5	4		80%	-9% ▼	90%	-10% ▼	91%	-11% ▼	86%	-6% ▼	92%	-12% ▼	85%	-5% ▼	
				72 Hour	17	16		94%	8% ▲	86%	8% ▲	87%	7% ▲	84%	10% ▲	92%	2% ▲	86%	9% ▲	
				Total for Category	22	20		91%	5% ▲	87%	4% ▲	88%	3% ▲	85%	6% ▲	92%	-1% ▬	85%	6% ▲	
Antrim County	All Agencies	CPS	CPS Service Plans	ISP	15	13		87%	12% ▲	96%	-10% ▼	77%	10% ▲	50%	37% ▲	87%	0% ▬	75%	12% ▲	
				USP	7	5		71%	23% ▲	65%	7% ▲	54%	17% ▲	26%	46% ▲	70%	1% ▲	48%	24% ▲	
				Closing USP	2	2	★	100%	25% ▲	92%	8% ▲	74%	26% ▲	60%	40% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	24	20		83%	14% ▲	89%	-6% ▼	72%	11% ▲	46%	37% ▲	85%	-2% ▼	72%	12% ▲	
Antrim County	All Agencies	CPS	CPS Plan Approval	ISP Approval	14	11		79%	1% ▲	76%	2% ▲	83%	-4% ▼	73%	6% ▲	95%	-17% ▼	84%	-6% ▼	
				USP Approval	6	5		83%	-6% ▼	92%	-9% ▼	95%	-11% ▼	80%	4% ▲	97%	-13% ▼	89%	-5% ▼	
				Closing USP Aprvl	4	4	★	100%	3% ▲	100%	0% ▬	98%	3% ▲	94%	6% ▲	99%	1% ▲	95%	5% ▲	

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE		
Antrim County ^	ALL AGENCIES ^	CPS	CPS Plan Approval	Total for Category	24	20	83%	0%	84%	-1%	88%	-4%	78%	5%	96%	-13%	86%	-3%		
Antrim County	All Agencies	CFC	Medical	Initial	1	1	100%	21%	100%	0%	67%	33%	82%	18%	78%	22%	65%	35%		
				Yearly	3	3	100%	16%	89%	11%	80%	20%	83%	17%	86%	14%	72%	28%		
				Well Child					100%		91%		93%		69%		68%			
				Total for Category	4	4	100%	12%	94%	6%	83%	17%	88%	12%	76%	24%	68%	32%		
Antrim County	All Agencies	CFC	Dental	Initial							100%		89%		40%		54%			
				Yearly	3	2	67%	-17%	78%	-11%	81%	-15%	88%	-22%	46%	21%	57%	9%		
				Total for Category	3	2	67%	-19%	78%	-11%	86%	-19%	89%	-22%	44%	23%	56%	11%		
Antrim County	All Agencies	CFC	Worker Child	First 5 Days	1	1	100%	48%	60%	40%	57%	43%	43%	58%	76%	24%	51%	49%		
				First 30 Days	2	0	0%	-58%	62%	-62%	63%	-63%	51%	-51%	67%	-67%	57%	-57%		
				Second 30 Days	4	0	0%	-54%	69%	-69%	52%	-52%	45%	-45%	63%	-63%	50%	-50%		
				Monthly	30	21	70%	-5%	77%	-7%	76%	-6%	73%	-3%	74%	-4%	67%	3%		
				Total for Category	37	22	59%	-7%	72%	-12%	68%	-8%	62%	-2%	72%	-12%	63%	-3%		
Antrim County	All Agencies	CFC	Worker Parent	First 30 Days	4	3	75%	7%	75%	0%	67%	8%	67%	8%	58%	17%	41%	34%		
				Monthly	17	9	53%	-8%	62%	-9%	60%	-7%	60%	-7%	51%	2%	44%	9%		
				Quarterly	3	2	67%	20%	60%	7%	43%	24%	43%	24%	34%	33%	24%	42%		
				Total for Category	24	14	58%	0%	62%	-4%	57%	1%	57%	1%	48%	10%	39%	19%		
Antrim County	All Agencies	CFC	Worker Supervisor	First 30 Days	1	1	100%	11%	100%	0%	88%	13%	80%	20%	81%	19%	65%	35%		
				Monthly	36	25	69%	-16%	86%	-17%	89%	-20%	81%	-12%	70%	-1%	64%	6%		
				Total for Category	37	26	70%	-15%	87%	-17%	89%	-19%	81%	-11%	71%	0%	64%	6%		
Antrim County	All Agencies	CFC	Parent Child	First 7 Days					0%		0%		0%		29%		8%			
				Weekly	112	41	37%	1%	29%	7%	39%	-3%	39%	-3%	27%	10%	18%	18%		
				Total for Category	112	41	37%	1%	29%	8%	39%	-2%	39%	-2%	27%	10%	18%	18%		
Antrim County	All Agencies	CFC	CFC Service Plans	ISP	1	1	100%	45%	100%	0%	33%	67%	54%	46%	70%	30%	51%	49%		
				USP	11	10	91%	4%	89%	1%	92%	-1%	82%	9%	80%	11%	69%	22%		
				PWSP	13	13	100%	11%	94%	6%	86%	14%	85%	15%	86%	14%	74%	26%		
				YAVFC ISP					0%		0%		0%		0%		50%			
				YAVFC PWSP	2	2	100%	12%	100%	0%	83%	17%	80%	20%	89%	11%	64%	36%		
				Total for Category	27	26	96%	12%	91%	6%	85%	12%	79%	17%	80%	16%	68%	28%		
Antrim County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	100%	33%	100%	0%	43%	57%	60%	40%	78%	22%	76%	24%		
				USP Approval	7	7	100%	34%	80%	20%	53%	47%	69%	31%	84%	16%	79%	21%		
				PWSP Approval	14	14	100%	4%	100%	0%	94%	6%	93%	7%	90%	10%	85%	15%		
				YAVFC ISP Aprvl							50%		50%		100%		89%			
				YAVFC PWSP Aprvl	2	2	100%	10%	100%	0%	86%	14%	83%	17%	100%	0%	87%	13%		
				Total for Category	24	24	100%	21%	93%	7%	71%	29%	78%	22%	85%	15%	80%	20%		
Baraga County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	1	1	100%	6%	100%	0%	89%	11%	94%	6%	92%	8%	89%	11%		
				24 Hour (P2)	4	4	100%	4%	100%	0%	94%	6%	94%	6%	94%	6%	90%	10%		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Baraga County ^	ALL AGENCIES ^	CPS	CPS Commencement	Total for Category	5	5	★	100%	4% ▲	100%	0% ▬	92%	8% ▲	94%	6% ▲	93%	7% ▲	90%	10% ▲	
Baraga County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	1	1	★	100%	7% ▲	100%	0% ▬	88%	12% ▲	91%	9% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	4	3		75%	-9% ▼	91%	-16% ▼	82%	-7% ▼	81%	-6% ▼	92%	-17% ▼	86%	-11% ▼	
				Total for Category	5	4		80%	-7% ▼	93%	-13% ▼	84%	-4% ▼	84%	-4% ▼	92%	-12% ▼	85%	-5% ▼	
Baraga County	All Agencies	CPS	CPS Service Plans	ISP	3	2		67%	-28% ▼	96%	-29% ▼	94%	-28% ▼	95%	-28% ▼	87%	-20% ▼	75%	-8% ▼	
				USP	1	1	★	100%	43% ▲	50%	50% ▲	71%	29% ▲	50%	50% ▲	70%	30% ▲	48%	52% ▲	
				Closing USP	2	2	★	100%	20% ▲	80%	20% ▲	80%	20% ▲	80%	20% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	6	5		83%	-5% ▼	88%	-5% ▼	90%	-7% ▼	88%	-5% ▼	85%	-2% ▼	72%	12% ▲	
Baraga County	All Agencies	CPS	CPS Plan Approval	ISP Approval	4	4	★	100%	27% ▲	63%	37% ▲	77%	23% ▲	79%	21% ▲	95%	5% ▲	84%	16% ▲	
				USP Approval	2	2	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	94%	6% ▲	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl	3	3	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	93%	7% ▲	99%	1% ▲	95%	5% ▲	
				Total for Category	9	9	★	100%	21% ▲	72%	28% ▲	83%	17% ▲	82%	18% ▲	96%	4% ▲	86%	14% ▲	
Baraga County	All Agencies	CFC	Medical	Initial						100%		100%		100%		78%		65%		
				Yearly						100%		80%		83%		86%		72%		
				Well Child	3	3	★	100%	3% ▲	100%	0% ▬	100%	0% ▬	92%	8% ▲	69%	31% ▲	68%	32% ▲	
				Total for Category	3	3	★	100%	6% ▲	100%	0% ▬	93%	7% ▲	90%	10% ▲	76%	24% ▲	68%	32% ▲	
Baraga County	All Agencies	CFC	Dental	Yearly						100%		50%		67%		46%		57%		
				Total for Category						100%		50%		67%		44%		56%		
Baraga County	All Agencies	CFC	Worker Child	First 5 Days						0%		0%		0%		76%		51%		
				First 30 Days						25%		25%		50%		67%		57%		
				Second 30 Days	4	4	★	100%	11% ▲	100%	0% ▬	100%	0% ▬	67%	33% ▲	63%	37% ▲	50%	50% ▲	
				Monthly	8	8	★	100%	48% ▲	58%	42% ▲	38%	63% ▲	57%	43% ▲	74%	26% ▲	67%	33% ▲	
				Total for Category	12	12	★	100%	49% ▲	56%	44% ▲	40%	60% ▲	56%	44% ▲	72%	28% ▲	63%	37% ▲	
Baraga County	All Agencies	CFC	Worker Parent	First 30 Days						50%		50%		50%		58%		41%		
				Monthly	4	1		25%	9% ▲	25%	0% ▬	11%	14% ▲	11%	14% ▲	51%	-26% ▼	44%	-19% ▼	
				Quarterly	2	0		0%	0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	34%	-34% ▼	24%	-24% ▼	
				Total for Category	6	1		17%	3% ▲	18%	-2% ▼	12%	5% ▲	12%	5% ▲	48%	-31% ▼	39%	-23% ▼	
Baraga County	All Agencies	CFC	Worker Supervisor	First 30 Days						100%		100%		38%		81%		65%		
				Monthly	10	10	★	100%	22% ▲	83%	17% ▲	84%	16% ▲	70%	30% ▲	70%	30% ▲	64%	36% ▲	
				Total for Category	10	10	★	100%	22% ▲	85%	15% ▲	85%	15% ▲	67%	33% ▲	71%	29% ▲	64%	36% ▲	
Baraga County	All Agencies	CFC	Parent Child	Weekly	40	0		0%	-34% ▼	7%	-7% ▼	48%	-48% ▼	48%	-48% ▼	27%	-27% ▼	18%	-18% ▼	
				Total for Category	40	0		0%	-34% ▼	7%	-7% ▼	48%	-48% ▼	48%	-48% ▼	27%	-27% ▼	18%	-18% ▼	
Baraga County	All Agencies	CFC	CFC Service Plans	ISP						50%		50%		50%		70%		51%		
				USP	1	1	★	100%	3% ▲	100%	0% ▬	100%	0% ▬	92%	8% ▲	80%	20% ▲	69%	31% ▲	
				PWSP	5	4		80%	0% ▬	83%	-3% ▼	71%	9% ▲	85%	-5% ▼	86%	-6% ▼	74%	6% ▲	
				YAVFC PWSP						100%		100%		75%		89%		64%		

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COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE	
Baraga County ^	ALL AGENCIES ^	CFC	CFC Service Plans	Total for Category	6	5	83%		0%	80%	3%	83%	0%	87%	-3%	80%	3%	68%	15%	
Baraga County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	100%	★	0%	100%	0%	100%	0%	100%	0%	78%	22%	76%	24%	
				USP Approval	1	1	100%	★	44%	20%	80%	64%	36%	85%	15%	84%	16%	79%	21%	
				PWSP Approval	1	1	100%	★	19%	100%	0%	67%	33%	78%	22%	90%	10%	85%	15%	
				YAVFC PWSP Aprvl						100%		100%		75%		100%		87%		
				Total for Category	3	3	100%	★	28%	60%	40%	72%	28%	83%	17%	85%	15%	80%	20%	
Benzie County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	2	2	100%	★	2%	100%	0%	100%	0%	94%	6%	92%	8%	89%	11%	
				24 Hour (P2)	9	9	100%	★	1%	100%	0%	99%	1%	98%	2%	94%	6%	90%	10%	
				Total for Category	11	11	100%	★	2%	100%	0%	99%	1%	96%	4%	93%	7%	90%	10%	
Benzie County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	4	4	100%	★	3%	100%	0%	100%	0%	91%	9%	92%	8%	85%	15%	
				72 Hour	18	16	89%		-3%	92%	-3%	92%	-3%	93%	-4%	92%	-3%	86%	3%	
				Total for Category	22	20	91%		-2%	93%	-2%	93%	-2%	93%	-2%	92%	-1%	85%	6%	
Benzie County	All Agencies	CPS	CPS Service Plans	ISP	13	12	92%		6%	93%	0%	84%	8%	82%	10%	87%	5%	75%	18%	
				USP	1	0	0%		-64%	67%	-67%	71%	-71%	54%	-54%	70%	-70%	48%	-48%	
				Closing USP	2	2	100%	★	11%	100%	0%	94%	6%	74%	26%	91%	9%	87%	13%	
				Total for Category	16	14	88%		5%	88%	-1%	83%	5%	76%	12%	85%	3%	72%	16%	
Benzie County	All Agencies	CPS	CPS Plan Approval	ISP Approval	19	19	100%	★	19%	91%	9%	88%	12%	65%	35%	95%	5%	84%	16%	
				USP Approval	3	3	100%	★	9%	100%	0%	93%	7%	82%	18%	97%	3%	89%	11%	
				Closing USP Aprvl	1	1	100%	★	1%	100%	0%	100%	0%	96%	4%	99%	1%	95%	5%	
				Total for Category	23	23	100%	★	15%	94%	6%	90%	10%	70%	30%	96%	4%	86%	14%	
Benzie County	All Agencies	CFC	Medical	Initial								100%		100%		78%		65%		
				Yearly	1	1	100%	★	0%	100%	0%	100%	0%	100%	0%	86%	14%	72%	28%	
				Well Child	3	2	67%		-18%	75%	-8%	86%	-19%	91%	-24%	69%	-2%	68%	-1%	
				Total for Category	4	3	75%		-17%	80%	-5%	93%	-18%	95%	-20%	76%	-1%	68%	7%	
Benzie County	All Agencies	CFC	Dental	Initial										0%		40%		54%		
				Yearly						50%		33%		44%		46%		57%		
				Total for Category						50%		33%		40%		44%		56%		
Benzie County	All Agencies	CFC	Worker Child	First 5 Days	1	1	100%	★	53%	100%	0%	43%	57%	30%	70%	76%	24%	51%	49%	
				First 30 Days	2	2	100%	★	67%	75%	25%	25%	75%	25%	75%	67%	33%	57%	43%	
				Second 30 Days								50%		50%		63%		50%		
				Monthly	9	7	78%		13%	73%	4%	55%	23%	66%	12%	74%	4%	67%	11%	
				Total for Category	12	10	83%		26%	75%	8%	49%	35%	56%	27%	72%	12%	63%	21%	
Benzie County	All Agencies	CFC	Worker Parent	Monthly	8	6	75%		-8%	83%	-8%	83%	-8%	83%	-8%	51%	24%	44%	31%	
				Quarterly						100%		100%		100%		34%		24%		
				Total for Category	8	6	75%		-11%	86%	-11%	86%	-11%	86%	-11%	48%	27%	39%	36%	
Benzie County	All Agencies	CFC	Worker Supervisor	First 30 Days						100%		50%		57%		81%		65%		

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					DUIE	TIMELY	%		MONTHLY GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Benzie County ^	ALL AGENCIES ^	CFC	Worker Supervisor	Monthly	11	8	73%		-3%	79%	-6%	77%	-4%	70%	2%	70%	3%	64%	9%	
				Total for Category	11	8	73%		-1%	79%	-7%	75%	-2%	70%	3%	71%	2%	64%	9%	
Benzie County	All Agencies	CFC	Parent Child	Weekly	70	19	27%		-8%	35%	-8%	35%	-8%	35%	-8%	27%	1%	18%	9%	
				Total for Category	70	19	27%		-8%	35%	-8%	35%	-8%	35%	-8%	27%	0%	18%	9%	
Benzie County	All Agencies	CFC	CFC Service Plans	ISP										67%		40%		70%		
				USP						43%				25%		19%		80%		
				PWSP	2	1	50%		-36%	83%	-33%	91%	-41%	85%	-35%	86%	-36%	74%	-24%	
				Total for Category	2	1	50%		-2%	62%	-12%	53%	-3%	45%	5%	80%	-30%	68%	-18%	
Benzie County	All Agencies	CFC	CFC Plan Approval	ISP Approval										100%		88%		78%		
				USP Approval						83%				92%		96%		84%		
				PWSP Approval						100%				100%		90%		85%		
				Total for Category						91%				96%		97%		85%		
Charlevoix County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	5	5	100%	★	5%	94%	6%	95%	5%	96%	4%	92%	8%	89%	11%	
				24 Hour (P2)	19	19	100%	★	4%	97%	3%	95%	5%	96%	4%	94%	6%	90%	10%	
				Total for Category	24	24	100%	★	4%	96%	4%	95%	5%	96%	4%	93%	7%	90%	10%	
Charlevoix County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	5	5	100%	★	6%	94%	6%	93%	7%	95%	5%	92%	8%	85%	15%	
				72 Hour	19	18	95%		5%	93%	2%	88%	7%	89%	6%	92%	3%	86%	9%	
				Total for Category	24	23	96%		5%	93%	3%	89%	6%	91%	5%	92%	4%	85%	11%	
Charlevoix County	All Agencies	CPS	CPS Service Plans	ISP	11	10	91%		32%	57%	34%	57%	34%	64%	27%	87%	4%	75%	16%	
				USP	4	1	25%		3%	6%	19%	27%	-2%	32%	-7%	70%	-45%	48%	-23%	
				Closing USP	7	7	100%	★	14%	93%	7%	80%	20%	86%	14%	91%	9%	87%	13%	
				Total for Category	22	18	82%		26%	53%	29%	54%	27%	61%	21%	85%	-3%	72%	10%	
Charlevoix County	All Agencies	CPS	CPS Plan Approval	ISP Approval	19	17	89%		21%	73%	16%	65%	25%	68%	22%	95%	-6%	84%	5%	
				USP Approval	5	5	100%	★	24%	92%	8%	68%	32%	69%	31%	97%	3%	89%	11%	
				Closing USP Aprvl	4	4	100%	★	22%	90%	10%	68%	32%	76%	24%	99%	1%	95%	5%	
				Total for Category	28	26	93%		22%	78%	15%	66%	27%	69%	24%	96%	-3%	86%	7%	
Charlevoix County	All Agencies	CFC	Medical	Initial										100%		71%		65%		
				Yearly	2	2	100%	★	3%	100%	0%	100%	0%	94%	6%	86%	14%	72%	28%	
				Well Child										86%		69%		68%		
				Total for Category	2	2	100%	★	8%	100%	0%	94%	6%	86%	14%	76%	24%	68%	32%	
Charlevoix County	All Agencies	CFC	Dental	Initial						75%		75%		43%		40%		54%		
				Yearly	2	2	100%	★	35%	100%	0%	67%	33%	45%	55%	46%	54%	57%	43%	
				Total for Category	2	2	100%	★	37%	83%	17%	70%	30%	45%	55%	44%	56%	56%	44%	
Charlevoix County	All Agencies	CFC	Worker Child	First 5 Days						33%		29%		63%		76%		51%		
				First 30 Days	2	2	100%	★	50%	33%	67%	33%	67%	78%	22%	67%	33%	57%	43%	
				Second 30 Days	2	0	0%		-36%	0%	0%	29%	-29%	56%	-56%	63%	-63%	50%	-50%	



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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Charlevoix County ^	ALL AGENCIES ^	CFC	Worker Child	Monthly	20	14	70%	5% ▲	62%	8% ▲	62%	8% ▲	71%	-1% ▬	74%	-4% ▼	67%	3% ▲	
				Total for Category	24	16	67%	6% ▲	56%	10% ▲	54%	12% ▲	70%	-3% ▼	72%	-5% ▼	63%	4% ▲	
Charlevoix County	All Agencies	CFC	Worker Parent	Monthly	14	4	29%	2% ▲	26%	2% ▲	27%	1% ▲	27%	1% ▲	51%	-23% ▼	44%	-16% ▼	
				Quarterly	3	1	33%	8% ▲	25%	8% ▲	25%	8% ▲	25%	8% ▲	34%	0% ▬	24%	9% ▲	
				Total for Category	17	5	29%	3% ▲	26%	3% ▲	27%	3% ▲	27%	3% ▲	48%	-19% ▼	39%	-10% ▼	
Charlevoix County	All Agencies	CFC	Worker Supervisor	First 30 Days										81%		65%			
				Monthly	20	14	70%	-5% ▼	78%	-8% ▼	80%	-10% ▼	69%	1% ▲	70%	0% ▬	64%	6% ▲	
				Total for Category	20	14	70%	-5% ▼	78%	-8% ▼	79%	-9% ▼	70%	0% ▬	71%	-1% ▬	64%	6% ▲	
Charlevoix County	All Agencies	CFC	Parent Child	First 7 Days										29%		8%			
				Weekly	130	50	38%	-2% ▼	38%	0% ▬	41%	-2% ▼	41%	-2% ▼	27%	12% ▲	18%	20% ▲	
				Total for Category	130	50	38%	-2% ▼	38%	0% ▬	41%	-2% ▼	41%	-2% ▼	27%	12% ▲	18%	20% ▲	
Charlevoix County	All Agencies	CFC	CFC Service Plans	ISP							100%		100%		70%		51%		
				USP	2	2	★ 100%	17% ▲	100%	0% ▬	76%	24% ▲	76%	24% ▲	80%	20% ▲	69%	31% ▲	
				PWSP						67%		67%		86%		74%			
				YAVFC ISP						0%		0%		0%		50%			
				YAVFC PWSP						0%		0%		33%		64%			
Total for Category	2	2	★ 100%	23% ▲	86%	14% ▲	74%	26% ▲	74%	27% ▲	80%	20% ▲	68%	32% ▲					
Charlevoix County	All Agencies	CFC	CFC Plan Approval	ISP Approval							100%		100%		78%		76%		
				USP Approval	8	8	★ 100%	9% ▲	100%	0% ▬	94%	6% ▲	82%	18% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval	6	6	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	90%	10% ▲	85%	15% ▲	
				YAVFC PWSP Aprvl						0%		0%		71%		100%		87%	
				Total for Category	14	14	★ 100%	11% ▲	96%	4% ▲	92%	8% ▲	84%	16% ▲	85%	15% ▲	80%	20% ▲	
Cheboygan County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	4	4	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)	20	20	★ 100%	2% ▲	100%	0% ▬	98%	2% ▲	97%	3% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	24	24	★ 100%	1% ▲	100%	0% ▬	99%	1% ▲	97%	3% ▲	93%	7% ▲	90%	10% ▲	
Cheboygan County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	4	4	★ 100%	5% ▲	94%	6% ▲	97%	3% ▲	95%	5% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	21	20	95%	1% ▲	98%	-3% ▼	95%	1% ▲	89%	7% ▲	92%	3% ▲	86%	10% ▲	
				Total for Category	25	24	96%	2% ▲	97%	-1% ▬	95%	1% ▲	90%	6% ▲	92%	4% ▲	85%	11% ▲	
Cheboygan County	All Agencies	CPS	CPS Service Plans	ISP	17	16	94%	0% ▬	94%	0% ▬	95%	-1% ▬	94%	1% ▲	87%	7% ▲	75%	19% ▲	
				USP	5	4	80%	0% ▬	80%	0% ▬	88%	-8% ▼	72%	8% ▲	70%	10% ▲	48%	32% ▲	
				Closing USP	2	2	★ 100%	4% ▲	100%	0% ▬	100%	0% ▬	89%	11% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	24	22	92%	-1% ▬	93%	-1% ▬	95%	-3% ▼	90%	2% ▲	85%	7% ▲	72%	20% ▲	
Cheboygan County	All Agencies	CPS	CPS Plan Approval	ISP Approval	19	19	★ 100%	1% ▲	100%	0% ▬	98%	2% ▲	99%	1% ▲	95%	5% ▲	84%	16% ▲	
				USP Approval	3	3	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl	3	3	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲	
				Total for Category	25	25	★ 100%	1% ▲	100%	0% ▬	99%	1% ▲	99%	1% ▲	96%	4% ▲	86%	14% ▲	

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO					
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE				
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																	
Cheboygan County	All Agencies	CFC	Medical	Initial																	
				Yearly	2	2	★	100%	10%▲	67%	11%▲	44%	9%	42%	8%	78%	14%▲	65%	28%▲		
				Well Child																	
				Total for Category	2	2	★	100%	33%▲	80%	20%▲	59%	41%▲	61%	39%▲	76%	24%▲	68%	32%▲		
Cheboygan County	All Agencies	CFC	Dental	Initial	1	0		0%	-20%▼	0%	0%▬	25%	-25%▼	25%	-25%▼	40%	-40%▼	54%	-54%▼		
				Yearly	5	2		40%	2%▲	50%	-10%▼	29%	11%▲	35%	5%▲	46%	-6%▼	57%	-17%▼		
				Total for Category	6	2		33%	3%▲	33%	0%▬	27%	6%▲	31%	2%▲	44%	-10%▼	56%	-22%▼		
Cheboygan County	All Agencies	CFC	Worker Child	First 5 Days								13%		14%		76%		51%			
				First 30 Days											67%		57%				
				Second 30 Days											13%		63%		50%		
				Monthly	25	16		64%	25%▲	47%	17%▲	34%	30%▲	37%	27%▲	74%	-10%▼	67%	-3%▼		
				Total for Category	25	16		64%	29%▲	45%	19%▲	30%	34%▲	35%	29%▲	72%	-8%▼	63%	1%▲		
Cheboygan County	All Agencies	CFC	Worker Parent	First 30 Days								50%		40%		58%		41%			
				Monthly	40	18		45%	2%▲	44%	1%▲	42%	3%▲	42%	3%▲	51%	-6%▼	44%	1%▲		
				Quarterly	3	0		0%	-11%▼	11%	-11%▼	11%	-11%▼	11%	-11%▼	34%	-34%▼	24%	-24%▼		
				Total for Category	43	18		42%	5%▲	37%	5%▲	37%	5%▲	37%	5%▲	48%	-6%▼	39%	2%▲		
Cheboygan County	All Agencies	CFC	Worker Supervisor	First 30 Days								100%		92%		81%		65%			
				Monthly	34	26		76%	29%▲	59%	17%▲	51%	26%▲	38%	38%▲	70%	6%▲	64%	13%▲		
				Total for Category	34	26		76%	25%▲	61%	15%▲	53%	24%▲	41%	35%▲	71%	6%▲	64%	13%▲		
Cheboygan County	All Agencies	CFC	Parent Child	First 7 Days								8%		8%		29%		8%			
				Weekly	305	74		24%	3%▲	21%	4%▲	21%	3%▲	21%	3%▲	27%	-2%▼	18%	6%▲		
				Total for Category	305	74		24%	3%▲	21%	4%▲	21%	3%▲	21%	3%▲	27%	-2%▼	18%	6%▲		
Cheboygan County	All Agencies	CFC	CFC Service Plans	ISP								100%		42%		70%		51%			
				USP	4	4	★	100%	37%▲	82%	18%▲	64%	36%▲	44%	56%▲	80%	20%▲	69%	31%▲		
				PWSP																	
				YAVFC PWSP	1	1	★	100%	30%▲	100%	0%▬	100%	0%▬	40%	60%▲	89%	11%▲	64%	36%▲		
				Total for Category	5	5	★	100%	39%▲	82%	18%▲	60%	40%▲	44%	56%▲	80%	20%▲	68%	32%▲		
Cheboygan County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	★	100%	30%▲	100%	0%▬	50%	50%▲	59%	41%▲	78%	22%▲	76%	24%▲		
				USP Approval	7	5		71%	2%▲	58%	13%▲	74%	-3%▼	77%	-5%▼	84%	-13%▼	79%	-7%▼		
				PWSP Approval	5	5	★	100%	12%▲	91%	9%▲	87%	13%▲	87%	13%▲	90%	10%▲	85%	15%▲		
				YAVFC PWSP Aprvl	1	1	★	100%	17%▲	100%	0%▬	67%	33%▲	83%	17%▲	100%	0%▬	87%	13%▲		
				Total for Category	14	12		86%	11%▲	73%	13%▲	73%	12%▲	77%	9%▲	85%	0%▬	80%	6%▲		
Chippewa County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	7	7	★	100%	4%▲	100%	0%▬	93%	7%▲	95%	5%▲	92%	8%▲	89%	11%▲		
				24 Hour (P2)	20	20	★	100%	4%▲	97%	3%▲	95%	5%▲	96%	4%▲	94%	6%▲	90%	10%▲		
				Total for Category	27	27	★	100%	4%▲	98%	2%▲	94%	6%▲	96%	4%▲	93%	7%▲	90%	10%▲		
Chippewa County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	7	6		86%	-5%▼	92%	-6%▼	90%	-4%▼	92%	-6%▼	92%	-6%▼	85%	1%▲		
				72 Hour	23	23	★	100%	4%▲	96%	4%▲	97%	3%▲	94%	6%▲	92%	8%▲	86%	14%▲		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE		TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Chippewa County ^	ALL AGENCIES ^	CPS	CPS Face To Face Inv	Total for Category	30	29		97%	2% ▲	95%	2% ▲	95%	1% ▲	93%	4% ▲	92%	5% ▲	85%	11% ▲	
Chippewa County	All Agencies	CPS	CPS Service Plans	ISP	38	36		95%	1% ▲	93%	2% ▲	94%	1% ▲	93%	1% ▲	87%	8% ▲	75%	20% ▲	
				USP	8	8	★	100%	16% ▲	86%	14% ▲	87%	13% ▲	78%	22% ▲	70%	30% ▲	48%	52% ▲	
				Closing USP	5	5	★	100%	7% ▲	91%	9% ▲	94%	6% ▲	92%	8% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	51	49		96%	4% ▲	91%	5% ▲	93%	3% ▲	91%	5% ▲	85%	11% ▲	72%	24% ▲	
Chippewa County	All Agencies	CPS	CPS Plan Approval	ISP Approval	33	33	★	100%	1% ▲	100%	0% ▬	99%	1% ▲	99%	1% ▲	95%	5% ▲	84%	16% ▲	
				USP Approval	4	4	★	100%	1% ▲	100%	0% ▬	98%	2% ▲	98%	2% ▲	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl	3	3	★	100%	2% ▲	96%	4% ▲	98%	2% ▲	99%	1% ▲	99%	1% ▲	95%	5% ▲	
				Total for Category	40	40	★	100%	1% ▲	99%	1% ▲	98%	2% ▲	99%	1% ▲	96%	4% ▲	86%	14% ▲	
Chippewa County	All Agencies	CFC	Medical	Initial	5	4		80%	9% ▲	67%	13% ▲	71%	9% ▲	73%	7% ▲	78%	2% ▲	65%	15% ▲	
				Yearly	2	2	★	100%	24% ▲	67%	33% ▲	83%	17% ▲	77%	23% ▲	86%	14% ▲	72%	28% ▲	
				Well Child	5	2		40%	-18% ▼	44%	-4% ▼	58%	-18% ▼	70%	-30% ▼	69%	-29% ▼	68%	-28% ▼	
				Total for Category	12	8		67%	0% ▬	56%	11% ▲	68%	-1% ▬	73%	-6% ▼	76%	-10% ▼	68%	-1% ▬	
Chippewa County	All Agencies	CFC	Dental	Initial						0%				42%		40%		54%		
				Yearly	4	1		25%	-14% ▼	20%	5% ▲	44%	-19% ▼	47%	-22% ▼	46%	-21% ▼	57%	-32% ▼	
				Total for Category	4	1		25%	-10% ▼	17%	8% ▲	38%	-13% ▼	45%	-20% ▼	44%	-19% ▼	56%	-31% ▼	
Chippewa County	All Agencies	CFC	Worker Child	First 5 Days	1	1	★	100%	36% ▲	91%	9% ▲	52%	48% ▲	55%	45% ▲	76%	24% ▲	51%	49% ▲	
				First 30 Days	12	8		67%	22% ▲	50%	17% ▲	38%	28% ▲	48%	19% ▲	67%	-1% ▬	57%	9% ▲	
				Second 30 Days	2	0		0%	-27% ▼	10%	-10% ▼	23%	-23% ▼	44%	-44% ▼	63%	-63% ▼	50%	-50% ▼	
				Monthly	31	27		87%	19% ▲	70%	17% ▲	63%	24% ▲	71%	16% ▲	74%	13% ▲	67%	20% ▲	
				Total for Category	46	36		78%	18% ▲	65%	14% ▲	55%	24% ▲	63%	15% ▲	72%	6% ▲	63%	16% ▲	
Chippewa County	All Agencies	CFC	Worker Parent	First 30 Days	25	16		64%	2% ▲	63%	1% ▲	62%	2% ▲	62%	2% ▲	58%	6% ▲	41%	23% ▲	
				Monthly	29	13		45%	-3% ▼	47%	-2% ▼	49%	-4% ▼	49%	-4% ▼	51%	-6% ▼	44%	1% ▲	
				Quarterly	9	1		11%	-15% ▼	24%	-13% ▼	27%	-16% ▼	27%	-16% ▼	34%	-23% ▼	24%	-13% ▼	
				Total for Category	63	30		48%	0% ▬	46%	2% ▲	48%	0% ▬	48%	0% ▬	48%	0% ▬	39%	8% ▲	
Chippewa County	All Agencies	CFC	Worker Supervisor	First 30 Days	5	5	★	100%	23% ▲	83%	17% ▲	73%	27% ▲	79%	21% ▲	81%	19% ▲	65%	35% ▲	
				Monthly	41	29		71%	-2% ▼	71%	0% ▬	74%	-4% ▼	74%	-4% ▼	70%	1% ▲	64%	7% ▲	
				Total for Category	46	34		74%	0% ▬	71%	3% ▲	74%	0% ▬	74%	-1% ▬	71%	3% ▲	64%	10% ▲	
Chippewa County	All Agencies	CFC	Parent Child	First 7 Days						0%				0%		29%		8%		
				Weekly	314	87		28%	2% ▲	25%	2% ▲	26%	2% ▲	26%	2% ▲	27%	1% ▲	18%	9% ▲	
				Total for Category	314	87		28%	2% ▲	25%	3% ▲	25%	2% ▲	25%	2% ▲	27%	1% ▲	18%	10% ▲	
Chippewa County	All Agencies	CFC	CFC Service Plans	ISP	6	1		17%	-15% ▼	14%	2% ▲	25%	-8% ▼	47%	-30% ▼	70%	-53% ▼	51%	-34% ▼	
				USP	14	11		79%	-12% ▼	91%	-13% ▼	90%	-11% ▼	89%	-11% ▼	80%	-2% ▼	69%	9% ▲	
				PWSP	1	1	★	100%	11% ▲	86%	14% ▲	93%	7% ▲	89%	11% ▲	86%	14% ▲	74%	26% ▲	
				YAVFC PWSP	1	0		0%	-67% ▼	50%	-50% ▼	75%	-75% ▼	75%	-75% ▼	89%	-89% ▼	64%	-64% ▼	
				Total for Category	22	13		59%	-24% ▼	80%	-21% ▼	85%	-26% ▼	85%	-26% ▼	80%	-21% ▼	68%	-9% ▼	

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					DUIE		TIMELY	%	MONTHLY GAIN	%	PRIOR 3 MONTHS DIFFERENCE		PRIOR 6 MONTHS DIFFERENCE		PRIOR 12 MONTHS DIFFERENCE		BSC DIFFERENCE		STATEWIDE DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Chippewa County	All Agencies	CFC	CFC Plan Approval	ISP Approval	5	3	60%	3% ▲	60%	0% ▬	67%	-7% ▼	46%	14% ▲	78%	-18% ▼	76%	-16% ▼		
				USP Approval	10	5	50%	-20% ▼	60%	-10% ▼	71%	-21% ▼	81%	-31% ▼	84%	-34% ▼	79%	-29% ▼		
				PWSP Approval	1	0	0%	-72% ▼	71%	-71% ▼	73%	-73% ▼	70%	-70% ▼	90%	-90% ▼	85%	-85% ▼		
				YAVFC PWSP Aprvl	1	1	100%	33% ▲	50%	50% ▲	75%	25% ▲	75%	25% ▲	100%	0% ▬	87%	13% ▲		
				Total for Category	17	9	53%	-17% ▼	61%	-8% ▼	71%	-18% ▼	76%	-23% ▼	85%	-32% ▼	80%	-27% ▼		
Crawford County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	4	3	75%	-10% ▼	81%	-6% ▼	85%	-10% ▼	89%	-14% ▼	92%	-17% ▼	89%	-14% ▼		
				24 Hour (P2)	5	5	100%	7% ▲	96%	4% ▲	93%	7% ▲	89%	11% ▲	94%	6% ▲	90%	10% ▲		
				Total for Category	9	8	89%	-1% ▬	91%	-2% ▼	90%	-1% ▬	89%	0% ▬	93%	-4% ▼	90%	-1% ▬		
Crawford County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	4	3	75%	0% ▬	73%	2% ▲	75%	0% ▬	77%	-2% ▼	92%	-17% ▼	85%	-10% ▼		
				72 Hour	6	5	83%	-3% ▼	83%	0% ▬	88%	-5% ▼	86%	-3% ▼	92%	-9% ▼	86%	-2% ▼		
				Total for Category	10	8	80%	-2% ▼	80%	0% ▬	83%	-3% ▼	83%	-3% ▼	92%	-12% ▼	85%	-5% ▼		
Crawford County	All Agencies	CPS	CPS Service Plans	ISP	19	16	84%	-5% ▼	88%	-4% ▼	89%	-5% ▼	90%	-6% ▼	87%	-3% ▼	75%	9% ▲		
				USP	2	2	100%	22% ▲	100%	0% ▬	67%	33% ▲	69%	31% ▲	70%	30% ▲	48%	52% ▲		
				Closing USP	1	1	100%	15% ▲	75%	25% ▲	89%	11% ▲	90%	10% ▲	91%	9% ▲	87%	13% ▲		
				Total for Category	22	19	86%	-1% ▬	88%	-1% ▬	86%	0% ▬	87%	-1% ▬	85%	2% ▲	72%	15% ▲		
Crawford County	All Agencies	CPS	CPS Plan Approval	ISP Approval	16	16	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	95%	5% ▲	84%	16% ▲		
				USP Approval	2	2	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲		
				Closing USP Aprvl	1	1	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲		
				Total for Category	19	19	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	96%	4% ▲	86%	14% ▲		
Crawford County	All Agencies	CFC	Medical	Initial	3	0	0%	-20% ▼	0%	0% ▬	17%	-17% ▼	28%	-28% ▼	78%	-78% ▼	65%	-65% ▼		
				Yearly	5	5	100%	28% ▲	73%	27% ▲	75%	25% ▲	71%	29% ▲	86%	14% ▲	72%	28% ▲		
				Well Child	1	1	100%	34% ▲	71%	29% ▲	65%	35% ▲	64%	36% ▲	69%	31% ▲	68%	32% ▲		
				Total for Category	9	6	67%	6% ▲	62%	5% ▲	62%	5% ▲	59%	8% ▲	76%	-10% ▼	68%	-1% ▬		
Crawford County	All Agencies	CFC	Dental	Initial					0%		75%		62%		40%		54%			
				Yearly	4	0	0%	-28% ▼	13%	-13% ▼	24%	-24% ▼	38%	-38% ▼	46%	-46% ▼	57%	-57% ▼		
				Total for Category	4	0	0%	-34% ▼	11%	-11% ▼	33%	-33% ▼	45%	-45% ▼	44%	-44% ▼	56%	-56% ▼		
Crawford County	All Agencies	CFC	Worker Child	First 5 Days	3	3	100%	46% ▲	75%	25% ▲	44%	56% ▲	56%	44% ▲	76%	24% ▲	51%	49% ▲		
				First 30 Days						17%		38%		48%		67%		57%		
				Second 30 Days	2	1	50%	-2% ▼	75%	-25% ▼	55%	-5% ▼	39%	11% ▲	63%	-13% ▼	50%	0% ▬		
				Monthly	37	21	57%	1% ▲	54%	3% ▲	47%	9% ▲	64%	-7% ▼	74%	-17% ▼	67%	-10% ▼		
				Total for Category	42	25	60%	5% ▲	54%	6% ▲	47%	12% ▲	60%	-1% ▬	72%	-12% ▼	63%	-3% ▼		
Crawford County	All Agencies	CFC	Worker Parent	Monthly	18	5	28%	-5% ▼	33%	-6% ▼	32%	-4% ▼	32%	-4% ▼	51%	-23% ▼	44%	-17% ▼		
				Quarterly	5	0	0%	0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	34%	-34% ▼	24%	-24% ▼		
				Total for Category	23	5	22%	-4% ▼	26%	-4% ▼	25%	-3% ▼	25%	-3% ▼	48%	-26% ▼	39%	-18% ▼		
Crawford County	All Agencies	CFC	Worker Supervisor	First 30 Days	3	0	0%	-36% ▼	0%	0% ▬	40%	-40% ▼	47%	-47% ▼	81%	-81% ▼	65%	-65% ▼		
				Monthly	45	33	73%	-5% ▼	81%	-8% ▼	86%	-12% ▼	71%	2% ▲	70%	3% ▲	64%	10% ▲		
				Total for Category	48	33	69%	-9% ▼	79%	-11% ▼	85%	-16% ▼	70%	-1% ▬	71%	-2% ▼	64%	5% ▲		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO				
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC				%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE		
Crawford County	All Agencies	CFC	Parent Child	First 7 Days	4	0		0%	0%	0%	0%	0%	0%	0%	29%	-29%	8%	-8%		
				Weekly	120	20		1%	18%	-2%	15%	2%	15%	2%	27%	-10%	18%	-2%		
				Total for Category	124	20		1%	18%	-2%	14%	2%	14%	2%	27%	-11%	18%	-2%		
Crawford County	All Agencies	CFC	CFC Service Plans	ISP	3	3	★	100%	23%	100%	0%	83%	17%	63%	37%	70%	30%	51%	49%	
				USP	8	4		50%	-23%	78%	-28%	75%	-25%	68%	-18%	80%	-30%	69%	-19%	
				PWSP	6	4		67%	-9%	80%	-13%	74%	-8%	74%	-7%	86%	-19%	74%	-7%	
				YAVFC ISP										0%		0%		50%		
				YAVFC PWSP							100%		100%		50%		89%		64%	
				Total for Category	17	11		65%	-10%	81%	-16%	76%	-12%	69%	-4%	80%	-16%	68%	-3%	
Crawford County	All Agencies	CFC	CFC Plan Approval	ISP Approval	3	0		0%	-51%	0%	0%	57%	-57%	74%	-74%	78%	-78%	76%	-76%	
				USP Approval	6	6	★	100%	12%	84%	16%	90%	10%	89%	11%	84%	16%	79%	21%	
				PWSP Approval	7	7	★	100%	10%	95%	5%	89%	11%	88%	12%	90%	10%	85%	15%	
				YAVFC ISP Aprvl										0%		100%		89%		
				YAVFC PWSP Aprvl	2	2	★	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	87%	13%	
				Total for Category	18	15		83%	-4%	85%	-2%	88%	-5%	87%	-4%	85%	-2%	80%	3%	
Delta County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	18	18	★	100%	1%	100%	0%	99%	1%	99%	1%	92%	8%	89%	11%	
				24 Hour (P2)	26	25		96%	-3%	99%	-3%	99%	-3%	99%	-3%	94%	2%	90%	6%	
				Total for Category	44	43		98%	-1%	99%	-1%	99%	-1%	99%	-2%	93%	4%	90%	8%	
Delta County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	18	17		94%	-3%	97%	-3%	97%	-3%	92%	3%	85%	10%			
				72 Hour	26	25		96%	-2%	98%	-1%	99%	-3%	97%	-1%	92%	4%	86%	11%	
				Total for Category	44	42		95%	-2%	97%	-2%	98%	-3%	97%	-2%	92%	4%	85%	10%	
Delta County	All Agencies	CPS	CPS Service Plans	ISP	31	30		97%	-2%	99%	-2%	99%	-2%	99%	-2%	87%	10%	75%	22%	
				USP	3	3	★	100%	7%	100%	0%	92%	8%	88%	13%	70%	30%	48%	52%	
				Closing USP	6	6	★	100%	2%	100%	0%	100%	0%	93%	7%	91%	9%	87%	13%	
				Total for Category	40	39		98%	-1%	99%	-2%	98%	-1%	98%	0%	85%	13%	72%	26%	
Delta County	All Agencies	CPS	CPS Plan Approval	ISP Approval	42	42	★	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%	84%	16%	
				USP Approval	4	4	★	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	89%	11%	
				Closing USP Aprvl	5	5	★	100%	0%	100%	0%	100%	0%	100%	0%	99%	1%	95%	5%	
				Total for Category	51	51	★	100%	0%	100%	0%	100%	0%	100%	0%	96%	4%	86%	14%	
Delta County	All Agencies	CFC	Medical	Initial	3	3	★	100%	17%	90%	10%	86%	14%	76%	24%	78%	22%	65%	35%	
				Yearly	1	1	★	100%	0%	100%	0%	100%	0%	100%	0%	86%	14%	72%	28%	
				Well Child	3	2		67%	-19%	83%	-17%	90%	-23%	84%	-17%	69%	-2%	68%	-1%	
				Total for Category	7	6		86%	1%	87%	-1%	89%	-3%	81%	4%	76%	10%	68%	18%	
Delta County	All Agencies	CFC	Dental	Initial	3	0		0%	-71%	56%	-56%	67%	-67%	79%	-79%	40%	-40%	54%	-54%	
				Yearly	1	1	★	100%	51%	67%	33%	50%	50%	38%	63%	46%	54%	57%	43%	
				Total for Category	4	1		25%	-40%	58%	-33%	63%	-38%	69%	-44%	44%	-19%	56%	-31%	

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					DUIE	TIMELY	%	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC						%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE		
Delta County	All Agencies	CFC	Worker Child	First 5 Days	2	2	★	100%	53% ▲	50%	50% ▲	48%	52% ▲	45%	55% ▲	76%	24% ▲	51%	49% ▲	
				First 30 Days	4	4	★	100%	41% ▲	63%	38% ▲	66%	34% ▲	53%	47% ▲	67%	33% ▲	57%	43% ▲	
				Second 30 Days	10	3		30%	-28% ▼	69%	-39% ▼	55%	-25% ▼	54%	-24% ▼	63%	-33% ▼	50%	-20% ▼	
				Monthly	26	24		92%	25% ▲	76%	16% ▲	62%	30% ▲	64%	28% ▲	74%	19% ▲	67%	25% ▲	
				Total for Category	42	33		79%	17% ▲	71%	8% ▲	60%	18% ▲	58%	21% ▲	72%	7% ▲	63%	16% ▲	
Delta County	All Agencies	CFC	Worker Parent	First 30 Days	12	12	★	100%	36% ▲	73%	27% ▲	60%	40% ▲	60%	40% ▲	58%	42% ▲	41%	59% ▲	
				Monthly	25	14		56%	2% ▲	49%	7% ▲	56%	0% ▬	56%	0% ▬	51%	5% ▲	44%	12% ▲	
				Quarterly	5	0		0%	-24% ▼	7%	-7% ▼	32%	-32% ▼	32%	-32% ▼	34%	-34% ▼	24%	-24% ▼	
				Total for Category	42	26		62%	10% ▲	50%	12% ▲	53%	9% ▲	53%	9% ▲	48%	14% ▲	39%	22% ▲	
Delta County	All Agencies	CFC	Worker Supervisor	First 30 Days	3	3	★	100%	27% ▲	91%	9% ▲	83%	17% ▲	55%	45% ▲	81%	19% ▲	65%	35% ▲	
				Monthly	47	35		74%	9% ▲	78%	-3% ▼	69%	6% ▲	51%	23% ▲	70%	4% ▲	64%	11% ▲	
				Total for Category	50	38		76%	10% ▲	79%	-3% ▼	70%	6% ▲	52%	24% ▲	71%	5% ▲	64%	12% ▲	
Delta County	All Agencies	CFC	Parent Child	First 7 Days						23%		30%		30%		29%		8%		
				Weekly	290	89		31%	-10% ▼	33%	-2% ▼	44%	-13% ▼	44%	-13% ▼	27%	4% ▲	18%	12% ▲	
				Total for Category	290	89		31%	-10% ▼	33%	-2% ▼	44%	-13% ▼	44%	-13% ▼	27%	4% ▲	18%	12% ▲	
Delta County	All Agencies	CFC	CFC Service Plans	ISP	3	3	★	100%	30% ▲	64%	36% ▲	74%	26% ▲	70%	30% ▲	70%	30% ▲	51%	49% ▲	
				USP	19	12		63%	-2% ▼	62%	1% ▲	71%	-8% ▼	62%	1% ▲	80%	-17% ▼	69%	-6% ▼	
				PWSP	3	3	★	100%	8% ▲	100%	0% ▬	90%	10% ▲	87%	13% ▲	86%	14% ▲	74%	26% ▲	
				YAVFC PWSP	2	2	★	100%	18% ▲	100%	0% ▬	80%	20% ▲	67%	33% ▲	89%	11% ▲	64%	36% ▲	
				Total for Category	27	20		74%	3% ▲	69%	5% ▲	75%	-1% ▬	69%	5% ▲	80%	-6% ▼	68%	6% ▲	
Delta County	All Agencies	CFC	CFC Plan Approval	ISP Approval	5	5	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	78%	22% ▲	76%	24% ▲	
				USP Approval	14	13		93%	9% ▲	88%	5% ▲	87%	6% ▲	77%	16% ▲	84%	9% ▲	79%	14% ▲	
				PWSP Approval	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	90%	10% ▲	85%	15% ▲	
				YAVFC PWSP Aprvl	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	87%	13% ▲	
				Total for Category	21	20		95%	5% ▲	93%	2% ▲	92%	3% ▲	87%	8% ▲	85%	10% ▲	80%	15% ▲	
Dickinson County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	7	7	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	98%	2% ▲	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)	21	21	★	100%	1% ▲	98%	2% ▲	99%	1% ▲	99%	1% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	28	28	★	100%	1% ▲	99%	1% ▲	99%	1% ▲	99%	1% ▲	93%	7% ▲	90%	10% ▲	
Dickinson County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	7	7	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	97%	3% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	20	18		90%	-7% ▼	97%	-7% ▼	98%	-8% ▼	95%	-5% ▼	92%	-2% ▼	86%	4% ▲	
				Total for Category	27	25		93%	-5% ▼	97%	-5% ▼	99%	-6% ▼	96%	-3% ▼	92%	1% ▲	85%	7% ▲	
Dickinson County	All Agencies	CPS	CPS Service Plans	ISP	19	19	★	100%	1% ▲	100%	0% ▬	99%	1% ▲	98%	2% ▲	87%	13% ▲	75%	25% ▲	
				USP	1	1	★	100%	7% ▲	100%	0% ▬	86%	14% ▲	93%	7% ▲	70%	30% ▲	48%	52% ▲	
				Closing USP	3	3	★	100%	4% ▲	100%	0% ▬	94%	6% ▲	94%	6% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	23	23	★	100%	1% ▲	100%	0% ▬	98%	2% ▲	97%	3% ▲	85%	15% ▲	72%	28% ▲	
Dickinson County	All Agencies	CPS	CPS Plan Approval	ISP Approval	25	25	★	100%	1% ▲	99%	1% ▲	99%	1% ▲	100%	0% ▬	95%	5% ▲	84%	16% ▲	
				USP Approval							100%				100%		97%		89%	

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					DUIE		TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Dickinson County ^	ALL AGENCIES ^	CPS	CPS Plan Approval	Closing USP Aprvl	2	2	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲	
				Total for Category	27	27	★	100%	1% ▲	99%	1% ▲	99%	1% ▲	100%	0% ▬	96%	4% ▲	86%	14% ▲	
Dickinson County	All Agencies	CFC	Medical	Initial	6	5		83%	-6% ▽	86%	-2% ▽	90%	-7% ▽	90%	-7% ▽	78%	6% ▲	65%	18% ▲	
				Yearly						100%		70%		79%		86%		72%		
				Well Child	1	0		0%	-50% ▽	20%	-20% ▽	50%	-50% ▽	68%	-68% ▽	69%	-69% ▽	68%	-68% ▽	
				Total for Category	7	5		71%	0% ▬	69%	3% ▲	68%	4% ▲	76%	-5% ▽	76%	-5% ▽	68%	3% ▲	
Dickinson County	All Agencies	CFC	Dental	Initial						100%		80%		56%		40%		54%		
				Yearly	2	2	★	100%	32% ▲	100%	0% ▬	75%	25% ▲	56%	44% ▲	46%	54% ▲	57%	43% ▲	
				Total for Category	2	2	★	100%	30% ▲	100%	0% ▬	77%	23% ▲	56%	44% ▲	44%	56% ▲	56%	44% ▲	
Dickinson County	All Agencies	CFC	Worker Child	First 5 Days	9	7		78%	19% ▲	79%	-1% ▬	59%	19% ▲	56%	22% ▲	76%	2% ▲	51%	27% ▲	
				First 30 Days	6	6	★	100%	25% ▲	83%	17% ▲	82%	18% ▲	68%	32% ▲	67%	33% ▲	57%	43% ▲	
				Second 30 Days	2	2	★	100%	37% ▲	80%	20% ▲	70%	30% ▲	54%	46% ▲	63%	37% ▲	50%	50% ▲	
				Monthly	16	12		75%	3% ▲	77%	-2% ▽	74%	1% ▲	64%	11% ▲	74%	1% ▲	67%	8% ▲	
				Total for Category	33	27		82%	13% ▲	79%	3% ▲	72%	10% ▲	62%	19% ▲	72%	10% ▲	63%	19% ▲	
Dickinson County	All Agencies	CFC	Worker Parent	Monthly	11	5		45%	-16% ▽	58%	-12% ▽	64%	-18% ▽	64%	-18% ▽	51%	-6% ▽	44%	1% ▲	
				Quarterly						50%		50%		50%		34%		24%		
				Total for Category	11	5		45%	-15% ▽	56%	-11% ▽	62%	-17% ▽	62%	-17% ▽	48%	-3% ▽	39%	6% ▲	
Dickinson County	All Agencies	CFC	Worker Supervisor	First 30 Days	2	2	★	100%	37% ▲	100%	0% ▬	100%	0% ▬	38%	62% ▲	81%	19% ▲	65%	35% ▲	
				Monthly	23	21		91%	21% ▲	86%	6% ▲	75%	16% ▲	53%	39% ▲	70%	21% ▲	64%	28% ▲	
				Total for Category	25	23		92%	23% ▲	86%	6% ▲	76%	16% ▲	51%	41% ▲	71%	21% ▲	64%	28% ▲	
Dickinson County	All Agencies	CFC	Parent Child	First 7 Days	12	4		33%	-6% ▽	45%	-12% ▽	38%	-5% ▽	38%	-5% ▽	29%	5% ▲	8%	25% ▲	
				Weekly	113	76		67%	15% ▲	60%	8% ▲	50%	17% ▲	50%	17% ▲	27%	41% ▲	18%	49% ▲	
				Total for Category	125	80		64%	13% ▲	58%	6% ▲	49%	15% ▲	49%	15% ▲	27%	37% ▲	18%	46% ▲	
Dickinson County	All Agencies	CFC	CFC Service Plans	ISP	5	5	★	100%	3% ▲	100%	0% ▬	100%	0% ▬	93%	7% ▲	70%	30% ▲	51%	49% ▲	
				USP	2	2	★	100%	14% ▲	100%	0% ▬	86%	14% ▲	74%	26% ▲	80%	20% ▲	69%	31% ▲	
				PWSP	4	4	★	100%	4% ▲	100%	0% ▬	98%	3% ▲	92%	8% ▲	86%	14% ▲	74%	26% ▲	
				YAVFC ISP	1	0		0%	0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	50%	-50% ▽	
				Total for Category	12	11		92%	1% ▲	98%	-6% ▽	92%	0% ▬	83%	9% ▲	80%	11% ▲	68%	24% ▲	
Dickinson County	All Agencies	CFC	CFC Plan Approval	ISP Approval	2	2	★	100%	8% ▲	100%	0% ▬	100%	0% ▬	85%	15% ▲	78%	22% ▲	76%	24% ▲	
				USP Approval	5	5	★	100%	4% ▲	100%	0% ▬	97%	3% ▲	92%	8% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval	8	8	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	90%	10% ▲	85%	15% ▲	
				Total for Category	15	15	★	100%	3% ▲	100%	0% ▬	99%	1% ▲	94%	6% ▲	85%	15% ▲	80%	20% ▲	
Emmet County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	6	4		67%	-23% ▽	82%	-16% ▽	92%	-25% ▽	95%	-28% ▽	92%	-26% ▽	89%	-23% ▽	
				24 Hour (P2)	27	24		89%	-7% ▽	94%	-5% ▽	97%	-8% ▽	95%	-6% ▽	94%	-5% ▽	90%	-1% ▬	
				Total for Category	33	28		85%	-9% ▽	91%	-6% ▽	96%	-11% ▽	95%	-10% ▽	93%	-9% ▽	90%	-5% ▽	
Emmet County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	7	5		71%	-22% ▽	88%	-17% ▽	94%	-23% ▽	97%	-26% ▽	92%	-20% ▽	85%	-13% ▽	

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Emmet County ^	ALL AGENCIES ^	CPS	CPS Face To Face Inv	72 Hour	27	23	85%	-5% ▼	92%	-7% ▼	88%	-3% ▼	89%	-4% ▼	92%	-7% ▼	86%	0% ▬	
				Total for Category	34	28	82%	-8% ▼	91%	-9% ▼	90%	-7% ▼	91%	-9% ▼	92%	-9% ▼	85%	-3% ▼	
Emmet County	All Agencies	CPS	CPS Service Plans	ISP	14	11	79%	5% ▲	75%	4% ▲	70%	8% ▲	75%	4% ▲	87%	-8% ▼	75%	4% ▲	
				USP	7	7	100%	42% ▲	63%	38% ▲	54%	46% ▲	56%	44% ▲	70%	30% ▲	48%	52% ▲	
				Closing USP	2	2	100%	12% ▲	91%	9% ▲	83%	17% ▲	89%	11% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	23	20	87%	15% ▲	75%	12% ▲	69%	18% ▲	74%	13% ▲	85%	2% ▲	72%	15% ▲	
Emmet County	All Agencies	CPS	CPS Plan Approval	ISP Approval	24	16	67%	10% ▲	57%	9% ▲	52%	15% ▲	62%	5% ▲	95%	-29% ▼	84%	-18% ▼	
				USP Approval	6	4	67%	10% ▲	64%	3% ▲	55%	12% ▲	51%	16% ▲	97%	-30% ▼	89%	-22% ▼	
				Closing USP Aprvl	4	3	75%	-7% ▼	85%	-10% ▼	81%	-6% ▼	81%	-6% ▼	99%	-24% ▼	95%	-20% ▼	
				Total for Category	34	23	68%	7% ▲	62%	6% ▲	56%	12% ▲	63%	5% ▲	96%	-28% ▼	86%	-18% ▼	
Emmet County	All Agencies	CFC	Medical	Initial					100%		100%		70%		78%		65%		
				Yearly	3	1	33%	-30% ▼	60%	-27% ▼	67%	-33% ▼	65%	-31% ▼	86%	-52% ▼	72%	-38% ▼	
				Well Child	1	0	0%	-60% ▼	33%	-33% ▼	70%	-70% ▼	67%	-67% ▼	69%	-69% ▼	68%	-68% ▼	
				Total for Category	4	1	25%	-41% ▼	57%	-32% ▼	72%	-47% ▼	67%	-42% ▼	76%	-51% ▼	68%	-43% ▼	
Emmet County	All Agencies	CFC	Dental	Initial	1	0	0%	-33% ▼	0%	0% ▬	50%	-50% ▼	33%	-33% ▼	40%	-40% ▼	54%	-54% ▼	
				Yearly	3	0	0%	-46% ▼	43%	-43% ▼	47%	-47% ▼	48%	-48% ▼	46%	-46% ▼	57%	-57% ▼	
				Total for Category	4	0	0%	-42% ▼	30%	-30% ▼	48%	-48% ▼	44%	-44% ▼	44%	-44% ▼	56%	-56% ▼	
Emmet County	All Agencies	CFC	Worker Child	First 5 Days	1	0	0%	-46% ▼	50%	-50% ▼	47%	-47% ▼	42%	-42% ▼	76%	-76% ▼	51%	-51% ▼	
				First 30 Days	4	4	100%	43% ▲	70%	30% ▲	63%	38% ▲	47%	53% ▲	67%	33% ▲	57%	43% ▲	
				Second 30 Days	4	4	100%	56% ▲	50%	50% ▲	50%	50% ▲	40%	60% ▲	63%	37% ▲	50%	50% ▲	
				Monthly	24	20	83%	15% ▲	81%	3% ▲	64%	20% ▲	64%	20% ▲	74%	10% ▲	67%	16% ▲	
				Total for Category	33	28	85%	21% ▲	74%	11% ▲	61%	24% ▲	59%	26% ▲	72%	13% ▲	63%	22% ▲	
Emmet County	All Agencies	CFC	Worker Parent	First 30 Days					100%		100%		100%		58%		41%		
				Monthly	16	5	31%	-28% ▼	57%	-26% ▼	60%	-28% ▼	60%	-28% ▼	51%	-20% ▼	44%	-13% ▼	
				Quarterly	10	4	40%	-11% ▼	40%	0% ▬	56%	-16% ▼	56%	-16% ▼	34%	6% ▲	24%	16% ▲	
				Total for Category	26	9	35%	-23% ▼	54%	-19% ▼	59%	-25% ▼	59%	-25% ▼	48%	-13% ▼	39%	-5% ▼	
Emmet County	All Agencies	CFC	Worker Supervisor	First 30 Days	1	0	0%	-77% ▼	75%	-75% ▼	86%	-86% ▼	71%	-71% ▼	81%	-81% ▼	65%	-65% ▼	
				Monthly	36	19	53%	-18% ▼	75%	-22% ▼	80%	-27% ▼	62%	-9% ▼	70%	-17% ▼	64%	-11% ▼	
				Total for Category	37	19	51%	-20% ▼	75%	-23% ▼	80%	-28% ▼	62%	-10% ▼	71%	-19% ▼	64%	-12% ▼	
Emmet County	All Agencies	CFC	Parent Child	First 7 Days					0%		0%		0%		29%		8%		
				Weekly	127	13	10%	-3% ▼	11%	-1% ▬	15%	-5% ▼	15%	-5% ▼	27%	-16% ▼	18%	-8% ▼	
				Total for Category	127	13	10%	-3% ▼	11%	-1% ▬	15%	-4% ▼	15%	-4% ▼	27%	-16% ▼	18%	-8% ▼	
Emmet County	All Agencies	CFC	CFC Service Plans	ISP					0%		40%		64%		70%		51%		
				USP	13	8	62%	-8% ▼	74%	-13% ▼	65%	-3% ▼	69%	-7% ▼	80%	-19% ▼	69%	-8% ▼	
				PWSP	4	4	100%	23% ▲	85%	15% ▲	79%	21% ▲	66%	34% ▲	86%	14% ▲	74%	26% ▲	
				YAVFC PWSP	1	1	100%	11% ▲	100%	0% ▬	100%	0% ▬	78%	22% ▲	89%	11% ▲	64%	36% ▲	
				Total for Category	18	13	72%	2% ▲	74%	-2% ▼	69%	3% ▲	68%	4% ▲	80%	-8% ▼	68%	4% ▲	



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					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE				
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																	
Emmet County	All Agencies	CFC	CFC Plan Approval	ISP Approval						100%			100%			100%			78%		76%
				USP Approval	13	6	46%	-22%	67%	-21%	62%	-15%	76%	-30%	84%	-38%	79%	-33%			
				PWSP Approval	4	3	75%	-11%	85%	-10%	86%	-11%	86%	-11%	90%	-15%	85%	-10%			
				YAVFC PWSP Aprvl						100%		100%		100%		100%		87%			
				Total for Category	17	9	53%	-23%	74%	-21%	72%	-19%	81%	-28%	85%	-32%	80%	-27%			
Gogebic County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	5	5	★	100%	2%	100%	0%	96%	4%	98%	2%	92%	8%	89%	11%		
				24 Hour (P2)	9	9	★	100%	1%	100%	0%	100%	0%	98%	2%	94%	6%	90%	10%		
				Total for Category	14	14	★	100%	1%	100%	0%	99%	1%	98%	2%	93%	7%	90%	10%		
Gogebic County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	5	5	★	100%	5%	100%	0%	92%	8%	94%	6%	92%	8%	85%	15%		
				72 Hour	10	10	★	100%	5%	96%	4%	96%	4%	93%	7%	92%	8%	86%	14%		
				Total for Category	15	15	★	100%	5%	97%	3%	94%	6%	93%	7%	92%	8%	85%	15%		
Gogebic County	All Agencies	CPS	CPS Service Plans	ISP	13	12		92%	-6%	97%	-5%	99%	-6%	99%	-6%	87%	5%	75%	18%		
				USP	6	6	★	100%	7%	100%	0%	93%	7%	86%	14%	70%	30%	48%	52%		
				Closing USP	4	4	★	100%	3%	100%	0%	94%	6%	97%	3%	91%	9%	87%	13%		
				Total for Category	23	22		96%	-1%	98%	-3%	96%	-1%	96%	0%	85%	11%	72%	24%		
Gogebic County	All Agencies	CPS	CPS Plan Approval	ISP Approval	9	9	★	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%	84%	16%		
				USP Approval	1	1	★	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	89%	11%		
				Closing USP Aprvl	1	1	★	100%	0%	100%	0%	100%	0%	100%	0%	99%	1%	95%	5%		
				Total for Category	11	11	★	100%	0%	100%	0%	100%	0%	100%	0%	96%	4%	86%	14%		
Gogebic County	All Agencies	CFC	Medical	Initial	3	3	★	100%	0%	100%	0%	100%	0%	100%	0%	78%	22%	65%	35%		
				Yearly	1	1	★	100%	52%	60%	40%	40%	60%	50%	50%	86%	14%	72%	28%		
				Well Child	3	3	★	100%	0%	100%	0%	100%	0%	100%	0%	69%	31%	68%	32%		
				Total for Category	7	7	★	100%	15%	88%	12%	82%	18%	86%	14%	76%	24%	68%	32%		
Gogebic County	All Agencies	CFC	Dental	Initial	1	1	★	100%	3%	100%	0%	100%	0%	92%	8%	40%	60%	54%	46%		
				Yearly						25%		22%		17%		46%		57%			
				Total for Category	1	1	★	100%	40%	67%	33%	63%	37%	54%	46%	44%	56%	56%	44%		
Gogebic County	All Agencies	CFC	Worker Child	First 5 Days	3	3	★	100%	29%	100%	0%	71%	29%	43%	57%	76%	24%	51%	49%		
				First 30 Days	6	6	★	100%	18%	100%	0%	73%	27%	75%	25%	67%	33%	57%	43%		
				Second 30 Days	8	8	★	100%	54%	57%	43%	44%	56%	42%	58%	63%	37%	50%	50%		
				Monthly	17	17	★	100%	39%	67%	33%	56%	44%	59%	41%	74%	26%	67%	33%		
				Total for Category	34	34	★	100%	38%	74%	26%	58%	42%	57%	43%	72%	28%	63%	37%		
Gogebic County	All Agencies	CFC	Worker Parent	First 30 Days	8	3		38%	-21%	58%	-21%	58%	-21%	58%	-21%	58%	-20%	41%	-4%		
				Monthly	22	10		45%	12%	32%	14%	35%	10%	35%	10%	51%	-6%	44%	1%		
				Quarterly	3	0		0%	-5%	6%	-6%	5%	-5%	5%	-5%	34%	-34%	24%	-24%		
				Total for Category	33	13		39%	8%	30%	9%	32%	7%	32%	7%	48%	-9%	39%	0%		
Gogebic County	All Agencies	CFC	Worker Supervisor	First 30 Days	3	3	★	100%	31%	100%	0%	75%	25%	44%	56%	81%	19%	65%	35%		

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					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Gogebic County ^	ALL AGENCIES ^	CFC	Worker Supervisor	Monthly	24	19	79%	16% ▲	74%	5% ▲	67%	12% ▲	53%	27% ▲	70%	9% ▲	64%	15% ▲	
				Total for Category	27	22	81%	18% ▲	76%	6% ▲	68%	14% ▲	52%	29% ▲	71%	11% ▲	64%	18% ▲	
Gogebic County	All Agencies	CFC	Parent Child	First 7 Days	2	0	0%	-19% ▼	8%	-8% ▼	24%	-24% ▼	24%	-24% ▼	29%	-29% ▼	8%	-8% ▼	
				Weekly	229	23	10%	-12% ▼	15%	-5% ▼	25%	-15% ▼	25%	-15% ▼	27%	-17% ▼	18%	-8% ▼	
				Total for Category	231	23	10%	-12% ▼	15%	-5% ▼	25%	-15% ▼	25%	-15% ▼	27%	-17% ▼	18%	-8% ▼	
Gogebic County	All Agencies	CFC	CFC Service Plans	ISP	3	1	33%	4% ▲	33%	0% ▬	33%	0% ▬	25%	8% ▲	70%	-37% ▼	51%	-17% ▼	
				USP	4	4	100% ★	17% ▲	80%	20% ▲	88%	13% ▲	82%	18% ▲	80%	20% ▲	69%	31% ▲	
				PWSP	1	1	100% ★	15% ▲	100%	0% ▬	77%	23% ▲	82%	18% ▲	86%	14% ▲	74%	26% ▲	
				YAVFC PWSP					100%		100%		100%		89%		64%		
				Total for Category	8	6	75%	-1% ▬	79%	-4% ▼	76%	-1% ▬	73%	2% ▲	80%	-5% ▼	68%	7% ▲	
Gogebic County	All Agencies	CFC	CFC Plan Approval	ISP Approval					100%		100%		100%		78%		76%		
				USP Approval	2	2	100% ★	21% ▲	78%	22% ▲	74%	26% ▲	85%	15% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval	1	1	100% ★	8% ▲	100%	0% ▬	85%	15% ▲	92%	8% ▲	90%	10% ▲	85%	15% ▲	
				YAVFC PWSP Aprvl					100%		100%		100%		100%		87%		
				Total for Category	3	3	100% ★	15% ▲	84%	16% ▲	81%	19% ▲	90%	10% ▲	85%	15% ▲	80%	20% ▲	
Grand Traverse County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	21	17	81%	-11% ▼	94%	-13% ▼	90%	-9% ▼	92%	-11% ▼	92%	-12% ▼	89%	-8% ▼	
				24 Hour (P2)	48	46	96%	3% ▲	95%	1% ▲	91%	5% ▲	92%	4% ▲	94%	2% ▲	90%	6% ▲	
				Total for Category	69	63	91%	-1% ▬	95%	-3% ▼	91%	0% ▬	92%	-1% ▬	93%	-2% ▼	90%	2% ▲	
Grand Traverse County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	22	20	91%	0% ▬	93%	-2% ▼	91%	0% ▬	89%	2% ▲	92%	-1% ▬	85%	6% ▲	
				72 Hour	46	42	91%	2% ▲	90%	2% ▲	90%	2% ▲	90%	1% ▲	92%	-1% ▬	86%	6% ▲	
				Total for Category	68	62	91%	1% ▲	91%	0% ▬	90%	1% ▲	90%	2% ▲	92%	-1% ▬	85%	6% ▲	
Grand Traverse County	All Agencies	CPS	CPS Service Plans	ISP	74	64	86%	1% ▲	83%	4% ▲	85%	1% ▲	88%	-1% ▬	87%	0% ▬	75%	12% ▲	
				USP	17	10	59%	14% ▲	47%	11% ▲	54%	5% ▲	34%	24% ▲	70%	-11% ▼	48%	11% ▲	
				Closing USP	23	19	83%	18% ▲	76%	6% ▲	62%	21% ▲	57%	26% ▲	91%	-9% ▼	87%	-4% ▼	
				Total for Category	114	93	82%	5% ▲	76%	5% ▲	78%	4% ▲	76%	6% ▲	85%	-3% ▼	72%	10% ▲	
Grand Traverse County	All Agencies	CPS	CPS Plan Approval	ISP Approval	80	80	100% ★	0% ▬	100%	0% ▬	99%	1% ▲	99%	1% ▲	95%	5% ▲	84%	16% ▲	
				USP Approval	20	20	100% ★	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl	13	13	100% ★	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲	
				Total for Category	113	113	100% ★	0% ▬	100%	0% ▬	99%	1% ▲	100%	0% ▬	96%	4% ▲	86%	14% ▲	
Grand Traverse County	All Agencies	CFC	Medical	Initial	1	1	100% ★	68% ▲	19%	81% ▲	26%	74% ▲	43%	57% ▲	78%	22% ▲	65%	35% ▲	
				Yearly	4	2	50%	-3% ▼	56%	-6% ▼	55%	-5% ▼	50%	0% ▬	86%	-36% ▼	72%	-22% ▼	
				Well Child	5	3	60%	14% ▲	27%	33% ▲	44%	16% ▲	61%	-1% ▬	69%	-9% ▼	68%	-8% ▼	
				Total for Category	10	6	60%	17% ▲	31%	29% ▲	40%	20% ▲	52%	8% ▲	76%	-16% ▼	68%	-8% ▼	
Grand Traverse County	All Agencies	CFC	Dental	Initial	3	0	0%	-31% ▼	20%	-20% ▼	33%	-33% ▼	38%	-38% ▼	40%	-40% ▼	54%	-54% ▼	
				Yearly	4	2	50%	7% ▲	40%	10% ▲	45%	5% ▲	44%	6% ▲	46%	4% ▲	57%	-7% ▼	
				Total for Category	7	2	29%	-9% ▼	30%	-1% ▬	41%	-13% ▼	41%	-12% ▼	44%	-15% ▼	56%	-27% ▼	

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE		TIMELY	%	MONTHLY GAIN	%	DIFFERENCE	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Grand Traverse County	All Agencies	CFC	Worker Child	First 5 Days	3	2	67%	40% ▲	20%	47% ▲	21%	45% ▲	36%	31% ▲	76%	-9% ▼	51%	16% ▲		
				First 30 Days	6	4	67%	22% ▲	44%	23% ▲	41%	26% ▲	50%	17% ▲	67%	-1% ▼	57%	9% ▲		
				Second 30 Days	20	12	60%	15% ▲	52%	8% ▲	44%	16% ▲	40%	20% ▲	63%	-3% ▼	50%	10% ▲		
				Monthly	33	25	76%	9% ▲	82%	-6% ▼	62%	13% ▲	57%	18% ▲	74%	2% ▲	67%	9% ▲		
				Total for Category	62	43	69%	15% ▲	62%	8% ▲	51%	18% ▲	51%	18% ▲	72%	-2% ▼	63%	7% ▲		
Grand Traverse County	All Agencies	CFC	Worker Parent	First 30 Days						20%					58%		41%			
				Monthly	43	15	35%	-8% ▼	39%	-4% ▼	44%	-9% ▼	44%	-9% ▼	51%	-16% ▼	44%	-9% ▼		
				Quarterly	26	6	23%	5% ▲	18%	5% ▲	19%	4% ▲	19%	4% ▲	34%	-11% ▼	24%	-1% ▼		
				Total for Category	69	21	30%	-3% ▼	31%	0% ▼	34%	-4% ▼	34%	-4% ▼	48%	-18% ▼	39%	-9% ▼		
Grand Traverse County	All Agencies	CFC	Worker Supervisor	First 30 Days	5	4	80%	8% ▲	67%	13% ▲	76%	4% ▲	72%	8% ▲	81%	-1% ▼	65%	15% ▲		
				Monthly	46	30	65%	-3% ▼	72%	-7% ▼	71%	-6% ▼	62%	3% ▲	70%	-5% ▼	64%	2% ▲		
				Total for Category	51	34	67%	-2% ▼	71%	-5% ▼	72%	-5% ▼	63%	4% ▲	71%	-4% ▼	64%	3% ▲		
Grand Traverse County	All Agencies	CFC	Parent Child	First 7 Days	4	2	50%	34% ▲	15%	35% ▲	16%	34% ▲	16%	34% ▲	29%	21% ▲	8%	42% ▲		
				Weekly	351	103	29%	-9% ▼	33%	-4% ▼	40%	-11% ▼	40%	-11% ▼	27%	3% ▲	18%	11% ▲		
				Total for Category	355	105	30%	-8% ▼	32%	-3% ▼	40%	-10% ▼	40%	-10% ▼	27%	3% ▲	18%	11% ▲		
Grand Traverse County	All Agencies	CFC	CFC Service Plans	ISP	1	1	100%	60% ▲	25%	75% ▲	33%	67% ▲	51%	49% ▲	70%	30% ▲	51%	49% ▲		
				USP	19	18	95%	17% ▲	83%	11% ▲	76%	19% ▲	75%	19% ▲	80%	15% ▲	69%	26% ▲		
				PWSP	11	8	73%	5% ▲	75%	-2% ▼	68%	5% ▲	61%	12% ▲	86%	-13% ▼	74%	-1% ▼		
				YAVFC ISP					0%		0%		0%		0%		50%			
				YAVFC PWSP					100%		100%		100%		89%		64%			
				Total for Category	31	27	87%	18% ▲	71%	16% ▲	69%	18% ▲	68%	19% ▲	80%	7% ▲	68%	19% ▲		
Grand Traverse County	All Agencies	CFC	CFC Plan Approval	ISP Approval	9	9	100%	16% ▲	82%	18% ▲	84%	16% ▲	85%	15% ▲	78%	22% ▲	76%	24% ▲		
				USP Approval	21	18	86%	5% ▲	82%	4% ▲	74%	11% ▲	85%	0% ▼	84%	1% ▲	79%	7% ▲		
				PWSP Approval	4	4	100%	11% ▲	96%	4% ▲	88%	12% ▲	85%	15% ▲	90%	10% ▲	85%	15% ▲		
				YAVFC ISP Aprvl									100%		100%		89%			
				YAVFC PWSP Aprvl					100%		100%		100%		100%		87%			
				Total for Category	34	31	91%	8% ▲	86%	5% ▲	79%	12% ▲	86%	6% ▲	85%	6% ▲	80%	11% ▲		
Houghton County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	8	8	100%	6% ▲	95%	5% ▲	93%	7% ▲	93%	7% ▲	92%	8% ▲	89%	11% ▲		
				24 Hour (P2)	17	17	100%	7% ▲	97%	3% ▲	92%	8% ▲	90%	10% ▲	94%	6% ▲	90%	10% ▲		
				Total for Category	25	25	100%	7% ▲	96%	4% ▲	93%	7% ▲	91%	9% ▲	93%	7% ▲	90%	10% ▲		
Houghton County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	8	8	100%	13% ▲	85%	15% ▲	88%	12% ▲	88%	13% ▲	92%	8% ▲	85%	15% ▲		
				72 Hour	16	15	94%	0% ▼	97%	-4% ▼	92%	1% ▲	91%	3% ▲	92%	2% ▲	86%	8% ▲		
				Total for Category	24	23	96%	5% ▲	93%	3% ▲	91%	5% ▲	90%	6% ▲	92%	4% ▲	85%	11% ▲		
Houghton County	All Agencies	CPS	CPS Service Plans	ISP	10	10	100%	11% ▲	85%	15% ▲	90%	10% ▲	91%	9% ▲	87%	13% ▲	75%	25% ▲		
				USP	2	2	100%	25% ▲	78%	22% ▲	84%	16% ▲	63%	37% ▲	70%	30% ▲	48%	52% ▲		
				Closing USP	4	3	75%	-6% ▼	80%	-5% ▼	85%	-10% ▼	77%	-2% ▼	91%	-16% ▼	87%	-12% ▼		
				Total for Category	16	15	94%	7% ▲	83%	10% ▲	89%	5% ▲	87%	7% ▲	85%	9% ▲	72%	22% ▲		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC		STATEWIDE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Houghton County	All Agencies	CPS	CPS Plan Approval	ISP Approval	19	19	★	100%	22% ▲	69%	31% ▲	82%	18% ▲	84%	16% ▲	95%	5% ▲	84%	16% ▲	
				USP Approval	6	6	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl	5	5	★	100%	21% ▲	67%	33% ▲	84%	16% ▲	85%	15% ▲	99%	1% ▲	95%	5% ▲	
				Total for Category	30	30	★	100%	19% ▲	72%	28% ▲	85%	15% ▲	86%	14% ▲	96%	4% ▲	86%	14% ▲	
Houghton County	All Agencies	CFC	Medical	Initial																
				Yearly	2	2	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	86%	14% ▲	72%	28% ▲	
				Well Child												69%		68%		
				Total for Category	2	2	★	100%	14% ▲	86%	14% ▲	83%	17% ▲	88%	13% ▲	76%	24% ▲	68%	32% ▲	
Houghton County	All Agencies	CFC	Dental	Initial							100%		100%		40%		54%			
				Yearly	1	1	★	100%	44% ▲	50%	50% ▲	57%	43% ▲	60%	40% ▲	46%	54% ▲	57%	43% ▲	
				Total for Category	1	1	★	100%	38% ▲	50%	50% ▲	63%	38% ▲	67%	33% ▲	44%	56% ▲	56%	44% ▲	
Houghton County	All Agencies	CFC	Worker Child	First 5 Days	3	2		67%	-9% ▼	83%	-17% ▼	85%	-18% ▼	59%	7% ▲	76%	-9% ▼	51%	16% ▲	
				First 30 Days							93%		94%		76%		67%		57%	
				Second 30 Days	10	5		50%	-13% ▼	58%	-8% ▼	71%	-21% ▼	59%	-9% ▼	63%	-13% ▼	50%	0% ▬	
				Monthly	6	6	★	100%	22% ▲	88%	12% ▲	84%	16% ▲	65%	35% ▲	74%	26% ▲	67%	33% ▲	
				Total for Category	19	13		68%	-8% ▼	82%	-13% ▼	83%	-14% ▼	65%	3% ▲	72%	-3% ▼	63%	6% ▲	
Houghton County	All Agencies	CFC	Worker Parent	First 30 Days						80%		80%		80%		58%		41%		
				Monthly	5	1		20%	-9% ▼	33%	-13% ▼	27%	-7% ▼	27%	-7% ▼	51%	-31% ▼	44%	-24% ▼	
				Quarterly	1	0		0%	0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	34%	-34% ▼	24%	-24% ▼	
				Total for Category	6	1		17%	-33% ▼	52%	-36% ▼	48%	-31% ▼	48%	-31% ▼	48%	-31% ▼	39%	-23% ▼	
Houghton County	All Agencies	CFC	Worker Supervisor	First 30 Days						100%		80%		83%		81%		65%		
				Monthly	13	8		62%	-11% ▼	76%	-14% ▼	81%	-20% ▼	61%	1% ▲	70%	-8% ▼	64%	-2% ▼	
				Total for Category	13	8		62%	-12% ▼	78%	-16% ▼	81%	-20% ▼	62%	0% ▬	71%	-9% ▼	64%	-2% ▼	
Houghton County	All Agencies	CFC	Parent Child	First 7 Days						0%		0%		0%		29%		8%		
				Weekly	40	16		40%	18% ▲	25%	15% ▲	21%	19% ▲	21%	19% ▲	27%	13% ▲	18%	22% ▲	
				Total for Category	40	16		40%	19% ▲	23%	17% ▲	19%	21% ▲	19%	21% ▲	27%	13% ▲	18%	22% ▲	
Houghton County	All Agencies	CFC	CFC Service Plans	ISP						100%		60%		50%		70%		51%		
				USP	5	4		80%	-9% ▼	82%	-2% ▼	89%	-9% ▼	95%	-15% ▼	80%	0% ▬	69%	11% ▲	
				PWSP									100%		86%		74%			
				Total for Category	5	4		80%	-7% ▼	86%	-6% ▼	83%	-3% ▼	89%	-9% ▼	80%	0% ▬	68%	12% ▲	
Houghton County	All Agencies	CFC	CFC Plan Approval	ISP Approval						25%		40%		50%		78%		76%		
				USP Approval	2	1		50%	3% ▲	40%	10% ▲	53%	-3% ▼	49%	1% ▲	84%	-34% ▼	79%	-29% ▼	
				PWSP Approval									100%		90%		85%			
				Total for Category	2	1		50%	4% ▲	36%	14% ▲	50%	0% ▬	50%	0% ▬	85%	-35% ▼	80%	-30% ▼	
Iosco County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	4	3		75%	-10% ▼	82%	-7% ▼	83%	-8% ▼	90%	-15% ▼	92%	-17% ▼	89%	-14% ▼	
				24 Hour (P2)	18	18	★	100%	6% ▲	100%	0% ▬	93%	7% ▲	91%	9% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	22	21		95%	4% ▲	95%	1% ▲	90%	5% ▲	90%	5% ▲	93%	2% ▲	90%	6% ▲	

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					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Iosco County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	4	3	75%	-10%	88%	-13%	82%	-7%	86%	-11%	92%	-17%	85%	-10%	
				72 Hour	19	18	95%	2%	92%	3%	95%	-1%	92%	3%	92%	3%	86%	9%	
				Total for Category	23	21	91%	1%	90%	1%	92%	-1%	90%	1%	92%	0%	85%	6%	
Iosco County	All Agencies	CPS	CPS Service Plans	ISP	36	13	36%	-11%	39%	-3%	51%	-15%	50%	-14%	87%	-51%	75%	-39%	
				USP	7	2	29%	11%	13%	16%	17%	12%	23%	6%	70%	-42%	48%	-19%	
				Closing USP	2	2	100%	23%	80%	20%	81%	19%	71%	29%	91%	9%	87%	13%	
				Total for Category	45	17	38%	-6%	36%	2%	48%	-10%	47%	-10%	85%	-47%	72%	-34%	
Iosco County	All Agencies	CPS	CPS Plan Approval	ISP Approval	20	18	90%	1%	91%	-1%	87%	3%	87%	3%	95%	-5%	84%	6%	
				USP Approval	5	5	100%	10%	85%	15%	94%	6%	91%	9%	97%	3%	89%	11%	
				Closing USP Aprvl	3	3	100%	1%	100%	0%	100%	0%	98%	2%	99%	1%	95%	5%	
				Total for Category	28	26	93%	3%	91%	2%	90%	3%	89%	4%	96%	-3%	86%	7%	
Iosco County	All Agencies	CFC	Medical	Initial	2	2	100%	16%	100%	0%	100%	0%	71%	29%	78%	22%	65%	35%	
				Yearly					100%		93%		78%		86%		72%		
				Well Child	3	3	100%	8%	100%	0%	93%	7%	82%	18%	69%	31%	68%	32%	
				Total for Category	5	5	100%	11%	100%	0%	94%	6%	78%	22%	76%	24%	68%	32%	
Iosco County	All Agencies	CFC	Dental	Initial					33%		44%		71%		40%		54%		
				Yearly	1	0	0%	-69%	60%	-60%	80%	-80%	66%	-66%	46%	-46%	57%	-57%	
				Total for Category	1	0	0%	-63%	50%	-50%	67%	-67%	67%	-67%	44%	-44%	56%	-56%	
Iosco County	All Agencies	CFC	Worker Child	First 5 Days	3	2	67%	22%	57%	10%	40%	27%	38%	29%	76%	-9%	51%	16%	
				First 30 Days	2	2	100%	51%	42%	58%	50%	50%	55%	45%	67%	33%	57%	43%	
				Second 30 Days					38%		50%		40%		63%		50%		
				Monthly	36	15	42%	2%	35%	7%	33%	9%	50%	-8%	74%	-32%	67%	-25%	
				Total for Category	41	19	46%	4%	37%	9%	38%	9%	48%	-2%	72%	-25%	63%	-16%	
Iosco County	All Agencies	CFC	Worker Parent	First 30 Days					100%		60%		60%		58%		41%		
				Monthly	47	29	62%	16%	46%	16%	45%	17%	45%	17%	51%	11%	44%	17%	
				Quarterly	22	9	41%	4%	37%	4%	37%	4%	37%	4%	34%	7%	24%	16%	
				Total for Category	69	38	55%	11%	45%	10%	44%	11%	44%	11%	48%	7%	39%	16%	
Iosco County	All Agencies	CFC	Worker Supervisor	First 30 Days	4	4	100%	8%	100%	0%	100%	0%	84%	16%	81%	19%	65%	35%	
				Monthly	45	15	33%	-17%	47%	-14%	52%	-18%	53%	-20%	70%	-37%	64%	-30%	
				Total for Category	49	19	39%	-14%	50%	-11%	55%	-16%	55%	-16%	71%	-32%	64%	-25%	
Iosco County	All Agencies	CFC	Parent Child	First 7 Days					0%		0%		0%		29%		8%		
				Weekly	390	59	15%	-12%	28%	-13%	27%	-12%	27%	-12%	27%	-12%	18%	-3%	
				Total for Category	390	59	15%	-12%	28%	-12%	27%	-12%	27%	-12%	27%	-12%	18%	-3%	
Iosco County	All Agencies	CFC	CFC Service Plans	ISP	3	1	33%	-16%	67%	-33%	57%	-24%	36%	-3%	70%	-37%	51%	-17%	
				USP	15	11	73%	22%	54%	19%	54%	19%	46%	27%	80%	-7%	69%	4%	
				PWSP	5	2	40%	-23%	72%	-32%	60%	-20%	58%	-18%	86%	-46%	74%	-34%	

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					DUIE	TIMELY		%	MONTHLY GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Iosco County ^	ALL AGENCIES ^	CFC	CFC Service Plans	Total for Category	23	14		61%	6% ▲	61%	0% ▬	56%	5% ▲	49%	12% ▲	80%	-19% ▼	68%	-7% ▼	
Iosco County	All Agencies	CFC	CFC Plan Approval	ISP Approval						75%		55%		39%		78%		76%		
				USP Approval	9	8		89%	25% ▲	62%	27% ▲	69%	20% ▲	62%	26% ▲	84%	5% ▲	79%	10% ▲	
				PWSP Approval	7	2		29%	-11% ▼	25%	4% ▲	33%	-5% ▼	50%	-21% ▼	90%	-61% ▼	85%	-56% ▼	
				Total for Category	16	10		63%	7% ▲	51%	12% ▲	58%	4% ▲	57%	6% ▲	85%	-23% ▼	80%	-18% ▼	
Iron County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	2	1		50%	-37% ▼	80%	-30% ▼	88%	-38% ▼	93%	-43% ▼	92%	-42% ▼	89%	-39% ▼	
				24 Hour (P2)	9	9	★	100%	7% ▲	100%	0% ▬	89%	11% ▲	89%	11% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	11	10		91%	0% ▬	95%	-4% ▼	89%	2% ▲	90%	1% ▲	93%	-2% ▼	90%	1% ▲	
Iron County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	2	2	★	100%	3% ▲	100%	0% ▬	94%	6% ▲	97%	3% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	9	8		89%	-1% ▬	94%	-5% ▼	88%	1% ▲	89%	0% ▬	92%	-3% ▼	86%	3% ▲	
				Total for Category	11	10		91%	-1% ▬	95%	-4% ▼	89%	2% ▲	90%	0% ▬	92%	-1% ▬	85%	6% ▲	
Iron County	All Agencies	CPS	CPS Service Plans	ISP	7	7	★	100%	11% ▲	81%	19% ▲	92%	8% ▲	93%	7% ▲	87%	13% ▲	75%	25% ▲	
				USP	5	5	★	100%	24% ▲	73%	27% ▲	79%	21% ▲	77%	23% ▲	70%	30% ▲	48%	52% ▲	
				Closing USP	3	3	★	100%	8% ▲	93%	7% ▲	91%	9% ▲	92%	8% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	15	15	★	100%	13% ▲	82%	18% ▲	90%	10% ▲	90%	10% ▲	85%	15% ▲	72%	28% ▲	
Iron County	All Agencies	CPS	CPS Plan Approval	ISP Approval	7	7	★	100%	3% ▲	97%	3% ▲	97%	3% ▲	99%	1% ▲	95%	5% ▲	84%	16% ▲	
				USP Approval	3	3	★	100%	3% ▲	100%	0% ▬	94%	6% ▲	96%	4% ▲	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl	6	6	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲	
				Total for Category	16	16	★	100%	2% ▲	98%	2% ▲	97%	3% ▲	98%	2% ▲	96%	4% ▲	86%	14% ▲	
Iron County	All Agencies	CFC	Medical	Initial						0%		67%		29%		78%		65%		
				Total for Category						0%		67%		29%		76%		68%		
Iron County	All Agencies	CFC	Dental	Initial								100%		100%		40%		54%		
				Total for Category								100%		100%		44%		56%		
Iron County	All Agencies	CFC	Worker Child	First 5 Days	2	1		50%	21% ▲	33%	17% ▲	20%	30% ▲	33%	17% ▲	76%	-26% ▼	51%	-1% ▬	
				First 30 Days						100%		67%		67%		67%		57%		
				Second 30 Days	2	1		50%	-17% ▼	50%	0% ▬	67%	-17% ▼	86%	-36% ▼	63%	-13% ▼	50%	0% ▬	
				Monthly						100%		100%		100%		74%		67%		
				Total for Category	4	2		50%	-21% ▼	73%	-23% ▼	65%	-15% ▼	76%	-26% ▼	72%	-22% ▼	63%	-13% ▼	
Iron County	All Agencies	CFC	Worker Parent	First 30 Days						33%		33%		33%		58%		41%		
				Monthly	6	5		83%	-11% ▼	93%	-10% ▼	94%	-11% ▼	94%	-11% ▼	51%	32% ▲	44%	39% ▲	
				Quarterly						0%		0%		0%		34%		24%		
				Total for Category	6	5		83%	7% ▲	74%	10% ▲	78%	5% ▲	78%	5% ▲	48%	35% ▲	39%	44% ▲	
Iron County	All Agencies	CFC	Worker Supervisor	First 30 Days						100%		33%		14%		81%		65%		
				Monthly	3	3	★	100%	53% ▲	71%	29% ▲	56%	44% ▲	15%	85% ▲	70%	30% ▲	64%	36% ▲	
				Total for Category	3	3	★	100%	53% ▲	75%	25% ▲	50%	50% ▲	15%	85% ▲	71%	29% ▲	64%	36% ▲	

**Michigan Department of Health and Human Services  
Children's Services Agency - Monthly Management Report (January 2016)**

BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO					
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE				
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																	
Iron County	All Agencies	CFC	Parent Child	First 7 Days																	
				Weekly	40	0	0%	-3% ▼	5%	-5% ▼	3%	-3% ▼	3%	-3% ▼	27%	-27% ▼	18%	-18% ▼			
				Total for Category	40	0	0%	-3% ▼	4%	-4% ▼	3%	-3% ▼	3%	-3% ▼	27%	-27% ▼	18%	-18% ▼			
Iron County	All Agencies	CFC	CFC Service Plans	ISP					100%		100%		43%		70%		51%				
				USP					100%		100%		95%		80%		69%				
				Total for Category					100%		100%		81%		80%		68%				
Iron County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	78%	22% ▲	76%	24% ▲		
				USP Approval						100%		100%		100%		84%		79%			
				Total for Category	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	85%	15% ▲	80%	20% ▲		
Kalkaska County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	4	3		75%	-13% ▼	83%	-8% ▼	88%	-13% ▼	92%	-17% ▼	92%	-17% ▼	89%	-14% ▼		
				24 Hour (P2)	13	11		85%	-7% ▼	94%	-10% ▼	90%	-5% ▼	91%	-6% ▼	94%	-9% ▼	90%	-5% ▼		
				Total for Category	17	14		82%	-8% ▼	92%	-9% ▼	90%	-7% ▼	91%	-9% ▼	93%	-11% ▼	90%	-7% ▼		
Kalkaska County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	4	3		75%	-9% ▼	83%	-8% ▼	85%	-10% ▼	85%	-10% ▼	92%	-17% ▼	85%	-10% ▼		
				72 Hour	10	8		80%	-3% ▼	82%	-2% ▼	84%	-4% ▼	83%	-3% ▼	92%	-12% ▼	86%	-6% ▼		
				Total for Category	14	11		79%	-5% ▼	83%	-4% ▼	84%	-6% ▼	84%	-5% ▼	92%	-13% ▼	85%	-7% ▼		
Kalkaska County	All Agencies	CPS	CPS Service Plans	ISP	14	13		93%	10% ▲	88%	4% ▲	82%	11% ▲	78%	15% ▲	87%	6% ▲	75%	18% ▲		
				USP	3	2		67%	9% ▲	58%	8% ▲	68%	-1% ▬	46%	20% ▲	70%	-4% ▼	48%	19% ▲		
				Closing USP	3	3	★	100%	28% ▲	67%	33% ▲	70%	30% ▲	78%	22% ▲	91%	9% ▲	87%	13% ▲		
				Total for Category	20	18		90%	14% ▲	79%	11% ▲	78%	12% ▲	73%	17% ▲	85%	5% ▲	72%	18% ▲		
Kalkaska County	All Agencies	CPS	CPS Plan Approval	ISP Approval	13	12		92%	-5% ▼	98%	-6% ▼	96%	-4% ▼	98%	-6% ▼	95%	-3% ▼	84%	8% ▲		
				USP Approval	3	3	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲		
				Closing USP Aprvl	2	2	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲		
				Total for Category	18	17		94%	-4% ▼	99%	-4% ▼	98%	-3% ▼	99%	-4% ▼	96%	-1% ▬	86%	9% ▲		
Kalkaska County	All Agencies	CFC	Medical	Initial	3	3	★	100%	5% ▲	100%	0% ▬	91%	9% ▲	93%	7% ▲	78%	22% ▲	65%	35% ▲		
				Yearly	1	0		0%	-21% ▼	0%	0% ▬	20%	-20% ▼	30%	-30% ▼	86%	-86% ▼	72%	-72% ▼		
				Well Child	1	1	★	100%	34% ▲	50%	50% ▲	71%	29% ▲	67%	33% ▲	69%	31% ▲	68%	32% ▲		
				Total for Category	5	4		80%	14% ▲	60%	20% ▲	70%	10% ▲	67%	13% ▲	76%	4% ▲	68%	12% ▲		
Kalkaska County	All Agencies	CFC	Dental	Initial	2	2	★	100%	37% ▲	67%	33% ▲	50%	50% ▲	73%	27% ▲	40%	60% ▲	54%	46% ▲		
				Yearly	2	0		0%	-37% ▼	50%	-50% ▼	38%	-38% ▼	27%	-27% ▼	46%	-46% ▼	57%	-57% ▼		
				Total for Category	4	2		50%	2% ▲	57%	-7% ▼	42%	8% ▲	46%	4% ▲	44%	6% ▲	56%	-6% ▼		
Kalkaska County	All Agencies	CFC	Worker Child	First 5 Days	1	1	★	100%	67% ▲	40%	60% ▲	19%	81% ▲	41%	59% ▲	76%	24% ▲	51%	49% ▲		
				First 30 Days	8	5		63%	10% ▲	56%	7% ▲	43%	20% ▲	60%	3% ▲	67%	-5% ▼	57%	5% ▲		
				Second 30 Days								25%		27%		47%		63%		50%	
				Monthly	21	15		71%	0% ▬	75%	-3% ▼	70%	2% ▲	69%	3% ▲	74%	-2% ▼	67%	4% ▲		
				Total for Category	30	21		70%	11% ▲	60%	10% ▲	54%	16% ▲	62%	8% ▲	72%	-2% ▼	63%	7% ▲		
Kalkaska County	All Agencies	CFC	Worker Parent	First 30 Days	16	10		63%	21% ▲	55%	8% ▲	35%	27% ▲	35%	27% ▲	58%	5% ▲	41%	21% ▲		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE		TIMELY	%	MONTHLY GAIN	%	PRIOR 3 MONTHS DIFFERENCE		PRIOR 6 MONTHS DIFFERENCE		PRIOR 12 MONTHS DIFFERENCE		BSC DIFFERENCE		STATEWIDE DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Kalkaska County ^	ALL AGENCIES ^	CFC	Worker Parent	Monthly	18	10		56%	-3% ▼	59%	-3% ▼	58%	-3% ▼	58%	-3% ▼	51%	4% ▲	44%	11% ▲	
				Quarterly	7	7	★	100%	41% ▲	59%	41% ▲	59%	41% ▲	59%	41% ▲	34%	66% ▲	24%	76% ▲	
				Total for Category	41	27		66%	12% ▲	58%	8% ▲	51%	15% ▲	51%	15% ▲	48%	18% ▲	39%	26% ▲	
Kalkaska County	All Agencies	CFC	Worker Supervisor	First 30 Days	3	0		0%	-44% ▼	25%	-25% ▼	57%	-57% ▼	46%	-46% ▼	81%	-81% ▼	65%	-65% ▼	
				Monthly	26	17		65%	2% ▲	70%	-4% ▼	66%	-1% ▬	54%	11% ▲	70%	-5% ▼	64%	2% ▲	
				Total for Category	29	17		59%	-2% ▼	65%	-7% ▼	65%	-6% ▼	53%	5% ▲	71%	-12% ▼	64%	-5% ▼	
Kalkaska County	All Agencies	CFC	Parent Child	First 7 Days						100%			65%		65%		29%		8%	
				Weekly	164	58		35%	-3% ▼	44%	-8% ▼	36%	0% ▬	36%	0% ▬	27%	9% ▲	18%	17% ▲	
				Total for Category	164	58		35%	-3% ▼	44%	-9% ▼	37%	-1% ▬	37%	-1% ▬	27%	9% ▲	18%	17% ▲	
Kalkaska County	All Agencies	CFC	CFC Service Plans	ISP	4	4	★	100%	8% ▲	88%	13% ▲	93%	7% ▲	95%	5% ▲	70%	30% ▲	51%	49% ▲	
				USP	8	6		75%	2% ▲	75%	0% ▬	75%	0% ▬	71%	4% ▲	80%	-5% ▼	69%	6% ▲	
				PWSP	3	2		67%	-6% ▼	64%	2% ▲	73%	-6% ▼	82%	-15% ▼	86%	-19% ▼	74%	-7% ▼	
				YAVFC ISP								0%		0%		0%		50%		
				YAVFC PWSP								0%		0%		0%		89%		64%
				Total for Category	15	12		80%	5% ▲	71%	9% ▲	75%	5% ▲	78%	2% ▲	80%	0% ▬	68%	12% ▲	
Kalkaska County	All Agencies	CFC	CFC Plan Approval	ISP Approval	3	0		0%	-41% ▼	0%	0% ▬	46%	-46% ▼	63%	-63% ▼	78%	-78% ▼	76%	-76% ▼	
				USP Approval	5	5	★	100%	11% ▲	100%	0% ▬	95%	5% ▲	78%	22% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval	3	2		67%	-22% ▼	92%	-26% ▼	87%	-20% ▼	87%	-20% ▼	90%	-23% ▼	85%	-18% ▼	
				YAVFC ISP Aprvl							100%		100%		100%		100%		89%	
				YAVFC PWSP Aprvl								100%		100%		100%		87%		
				Total for Category	11	7		64%	-16% ▼	76%	-13% ▼	82%	-19% ▼	80%	-17% ▼	85%	-22% ▼	80%	-17% ▼	
Keweenaw County	All Agencies	CPS	CPS Commencement	12 Hour (P1)						100%		100%		100%		92%		89%		
				24 Hour (P2)								100%		100%		94%		90%		
				Total for Category								100%		100%		93%		90%		
Keweenaw County	All Agencies	CPS	CPS Face To Face Inv	24 Hour						100%		100%		100%		92%		85%		
				72 Hour								100%		100%		92%		86%		
				Total for Category								100%		100%		92%		85%		
Keweenaw County	All Agencies	CPS	CPS Service Plans	ISP	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	87%	13% ▲	75%	25% ▲	
				Total for Category	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	85%	15% ▲	72%	28% ▲	
Keweenaw County	All Agencies	CPS	CPS Plan Approval	ISP Approval	1	1	★	100%	11% ▲	100%	0% ▬	100%	0% ▬	67%	33% ▲	95%	5% ▲	84%	16% ▲	
				Total for Category	1	1	★	100%	11% ▲	100%	0% ▬	100%	0% ▬	67%	33% ▲	96%	4% ▲	86%	14% ▲	
Leelanau County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	1	1	★	100%	37% ▲	60%	40% ▲	60%	40% ▲	70%	30% ▲	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)							100%		100%		93%		94%		90%	
				Total for Category	1	1	★	100%	24% ▲	67%	33% ▲	78%	22% ▲	83%	17% ▲	93%	7% ▲	90%	10% ▲	
Leelanau County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	1	1	★	100%	23% ▲	80%	20% ▲	80%	20% ▲	70%	30% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour							100%		100%		86%		92%		86%	



BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE	
Leelanau County ^	ALL AGENCIES ^	CPS	CPS Face To Face Inv	Total for Category	1	1	100%	★	19% ▲	83%	17% ▲	83%	17% ▲	76%	24% ▲	92%	8% ▲	85%	15% ▲	
Leelanau County	All Agencies	CPS	CPS Service Plans	ISP	6	4	67%		-2% ▼	67%	0% ▬	57%	10% ▲	83%	-16% ▼	87%	-20% ▼	75%	-8% ▼	
				USP						50%		29%		18%		70%		48%		
				Closing USP						0%		33%		20%		91%		87%		
				Total for Category	6	4	67%		18% ▲	50%	17% ▲	40%	27% ▲	56%	11% ▲	85%	-18% ▼	72%	-5% ▼	
Leelanau County	All Agencies	CPS	CPS Plan Approval	ISP Approval	6	6	100%	★	14% ▲	100%	0% ▬	78%	22% ▲	81%	19% ▲	95%	5% ▲	84%	16% ▲	
				USP Approval	10	10	100%	★	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl						100%		100%		100%		99%		95%		
				Total for Category	16	16	100%	★	7% ▲	100%	0% ▬	91%	9% ▲	87%	13% ▲	96%	4% ▲	86%	14% ▲	
Leelanau County	All Agencies	CFC	Medical	Initial						0%		0%		50%		78%		65%		
				Yearly	1	0	0%		-39% ▼	50%	-50% ▼	33%	-33% ▼	33%	-33% ▼	86%	-86% ▼	72%	-72% ▼	
				Well Child	1	0	0%		-11% ▼	0%	0% ▬	0%	0% ▬	33%	-33% ▼	69%	-69% ▼	68%	-68% ▼	
				Total for Category	2	0	0%		-28% ▼	25%	-25% ▼	20%	-20% ▼	38%	-38% ▼	76%	-76% ▼	68%	-68% ▼	
Leelanau County	All Agencies	CFC	Dental	Initial	2	0	0%		0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	40%	-40% ▼	54%	-54% ▼	
				Yearly								0%		60%		46%		57%		
				Total for Category	2	0	0%		-17% ▼	0%	0% ▬	0%	0% ▬	43%	-43% ▼	44%	-44% ▼	56%	-56% ▼	
Leelanau County	All Agencies	CFC	Worker Child	First 5 Days	5	5	100%	★	25% ▲	100%	0% ▬	83%	17% ▲	50%	50% ▲	76%	24% ▲	51%	49% ▲	
				First 30 Days								100%		50%		67%		57%		
				Second 30 Days								0%		25%		63%		50%		
				Monthly	4	2	50%		-7% ▼	50%	0% ▬	42%	8% ▲	69%	-19% ▼	74%	-24% ▼	67%	-17% ▼	
				Total for Category	9	7	78%		25% ▲	52%	26% ▲	46%	32% ▲	60%	18% ▲	72%	6% ▲	63%	15% ▲	
Leelanau County	All Agencies	CFC	Worker Parent	First 30 Days						50%		50%		50%		58%		41%		
				Monthly	4	1	25%		16% ▲	10%	15% ▲	8%	17% ▲	8%	17% ▲	51%	-26% ▼	44%	-19% ▼	
				Quarterly	1	0	0%		0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	34%	-34% ▼	24%	-24% ▼	
				Total for Category	5	1	20%		7% ▲	15%	5% ▲	13%	8% ▲	13%	8% ▲	48%	-28% ▼	39%	-19% ▼	
Leelanau County	All Agencies	CFC	Worker Supervisor	First 30 Days						33%		33%		60%		81%		65%		
				Monthly	6	3	50%		-3% ▼	53%	-3% ▼	55%	-5% ▼	52%	-2% ▼	70%	-20% ▼	64%	-14% ▼	
				Total for Category	6	3	50%		-2% ▼	50%	0% ▬	53%	-3% ▼	53%	-3% ▼	71%	-21% ▼	64%	-14% ▼	
Leelanau County	All Agencies	CFC	Parent Child	First 7 Days								0%		0%		29%		8%		
				Weekly	35	3	9%		-1% ▬	13%	-5% ▼	7%	1% ▲	7%	1% ▲	27%	-18% ▼	18%	-10% ▼	
				Total for Category	35	3	9%		0% ▬	13%	-5% ▼	7%	1% ▲	7%	1% ▲	27%	-18% ▼	18%	-10% ▼	
Leelanau County	All Agencies	CFC	CFC Service Plans	ISP						100%		100%		67%		70%		51%		
				USP	10	8	80%		23% ▲	80%	0% ▬	45%	35% ▲	52%	28% ▲	80%	0% ▬	69%	11% ▲	
				PWSP	2	2	100%	★	36% ▲	50%	50% ▲	60%	40% ▲	73%	27% ▲	86%	14% ▲	74%	26% ▲	
				Total for Category	12	10	83%		21% ▲	73%	11% ▲	57%	27% ▲	61%	23% ▲	80%	3% ▲	68%	15% ▲	
Leelanau County	All Agencies	CFC	CFC Plan Approval	ISP Approval						100%		100%		100%		78%		76%		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC % DIFFERENCE		STATEWIDE % DIFFERENCE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Leelanau County ^	ALL AGENCIES ^	CFC	CFC Plan Approval	USP Approval	8	8	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	84%	16% ▲	79%	21% ▲	
				PWSP Approval	6	6	★	100%	5% ▲	100%	0% ▬	90%	10% ▲	96%	4% ▲	90%	10% ▲	85%	15% ▲	
				Total for Category	14	14	★	100%	2% ▲	100%	0% ▬	96%	4% ▲	98%	2% ▲	85%	15% ▲	80%	20% ▲	
Luce County	All Agencies	CPS	CPS Commencement	12 Hour (P1)						100%		100%		100%		92%		89%		
				24 Hour (P2)	6	6	★	100%	2% ▲	100%	0% ▬	96%	4% ▲	97%	3% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	6	6	★	100%	2% ▲	100%	0% ▬	97%	3% ▲	98%	2% ▲	93%	7% ▲	90%	10% ▲	
Luce County	All Agencies	CPS	CPS Face To Face Inv	24 Hour						100%		100%		92%		92%		85%		
				72 Hour	6	6	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	95%	5% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	6	6	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	94%	6% ▲	92%	8% ▲	85%	15% ▲	
Luce County	All Agencies	CPS	CPS Service Plans	ISP	3	3	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	95%	5% ▲	87%	13% ▲	75%	25% ▲	
				USP						100%		60%		60%		70%		48%		
				Closing USP								100%		73%		91%		87%		
				Total for Category	3	3	★	100%	6% ▲	100%	0% ▬	96%	4% ▲	88%	12% ▲	85%	15% ▲	72%	28% ▲	
Luce County	All Agencies	CPS	CPS Plan Approval	ISP Approval	2	2	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	96%	4% ▲	95%	5% ▲	84%	16% ▲	
				USP Approval						100%		100%		100%		97%		89%		
				Closing USP Aprvl								100%		100%		99%		95%		
				Total for Category	2	2	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	97%	3% ▲	96%	4% ▲	86%	14% ▲	
Luce County	All Agencies	CFC	Medical	Initial	3	3	★	100%	11% ▲	100%	0% ▬	100%	0% ▬	74%	26% ▲	78%	22% ▲	65%	35% ▲	
				Yearly						67%		80%		70%		86%		72%		
				Well Child	2	1		50%	-9% ▼	67%	-17% ▼	50%	0% ▬	59%	-9% ▼	69%	-19% ▼	68%	-18% ▼	
				Total for Category	5	4		80%	6% ▲	78%	2% ▲	78%	2% ▲	68%	12% ▲	76%	4% ▲	68%	12% ▲	
Luce County	All Agencies	CFC	Dental	Initial								0%		31%		40%		54%		
				Yearly	2	2	★	100%	18% ▲	100%	0% ▬	80%	20% ▲	76%	24% ▲	46%	54% ▲	57%	43% ▲	
				Total for Category	2	2	★	100%	31% ▲	100%	0% ▬	71%	29% ▲	60%	40% ▲	44%	56% ▲	56%	44% ▲	
Luce County	All Agencies	CFC	Worker Child	First 5 Days	1	1	★	100%	27% ▲	75%	25% ▲	89%	11% ▲	55%	45% ▲	76%	24% ▲	51%	49% ▲	
				First 30 Days	2	2	★	100%	19% ▲	100%	0% ▬	67%	33% ▲	75%	25% ▲	67%	33% ▲	57%	43% ▲	
				Second 30 Days							100%		100%		67%		63%		50%	
				Monthly	15	12		80%	12% ▲	76%	4% ▲	61%	19% ▲	70%	10% ▲	74%	6% ▲	67%	13% ▲	
				Total for Category	18	15		83%	13% ▲	79%	4% ▲	65%	19% ▲	69%	14% ▲	72%	12% ▲	63%	21% ▲	
Luce County	All Agencies	CFC	Worker Parent	Monthly	19	9		47%	-6% ▼	53%	-6% ▼	53%	-5% ▼	53%	-5% ▼	51%	-4% ▼	44%	3% ▲	
				Quarterly	11	3		27%	-3% ▼	27%	0% ▬	32%	-5% ▼	32%	-5% ▼	34%	-6% ▼	24%	3% ▲	
				Total for Category	30	12		40%	-7% ▼	48%	-8% ▼	46%	-6% ▼	46%	-6% ▼	48%	-8% ▼	39%	1% ▲	
Luce County	All Agencies	CFC	Worker Supervisor	First 30 Days								100%		77%		81%		65%		
				Monthly	26	14		54%	-15% ▼	67%	-13% ▼	72%	-18% ▼	68%	-14% ▼	70%	-16% ▼	64%	-10% ▼	
				Total for Category	26	14		54%	-16% ▼	67%	-13% ▼	73%	-19% ▼	68%	-14% ▼	71%	-17% ▼	64%	-10% ▼	
Luce County	All Agencies	CFC	Parent Child	Weekly	218	39		18%	-8% ▼	24%	-7% ▼	26%	-8% ▼	26%	-8% ▼	27%	-9% ▼	18%	0% ▬	

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC		STATEWIDE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Luce County ^	ALL AGENCIES ^	CFC	Parent Child	Total for Category	218	39		18%	-8% ▼	24%	-7% ▼	26%	-8% ▼	26%	-8% ▼	27%	-9% ▼	18%	0% ▬	
Luce County	All Agencies	CFC	CFC Service Plans	ISP	3	0		0%	-37% ▼	0%	0% ▬	50%	-50% ▼	42%	-42% ▼	70%	-70% ▼	51%	-51% ▼	
				USP	6	6	★	100%	36% ▲	75%	25% ▲	68%	32% ▲	48%	53% ▲	80%	20% ▲	69%	31% ▲	
				PWSP	1	1	★	100%	30% ▲	100%	0% ▬	62%	38% ▲	58%	42% ▲	86%	14% ▲	74%	26% ▲	
				YAVFC PWSP										67%		57%		89%		
				Total for Category	10	7		70%	10% ▲	70%	0% ▬	66%	4% ▲	49%	21% ▲	80%	-10% ▼	68%	2% ▲	
Luce County	All Agencies	CFC	CFC Plan Approval	ISP Approval	3	0		0%	-49% ▼	0%	0% ▬	45%	-45% ▼	78%	-78% ▼	78%	-78% ▼	76%	-76% ▼	
				USP Approval	11	4		36%	-19% ▼	48%	-11% ▼	55%	-19% ▼	65%	-29% ▼	84%	-48% ▼	79%	-42% ▼	
				PWSP Approval	1	1	★	100%	28% ▲	40%	60% ▲	89%	11% ▲	83%	17% ▲	90%	10% ▲	85%	15% ▲	
				YAVFC ISP Aprvl										100%		100%		89%		
				YAVFC PWSP Aprvl										100%		100%		87%		
				Total for Category	15	5		33%	-28% ▼	43%	-10% ▼	63%	-30% ▼	70%	-37% ▼	85%	-52% ▼	80%	-47% ▼	
Mackinac County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)	3	3	★	100%	6% ▲	100%	0% ▬	92%	8% ▲	91%	9% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	4	4	★	100%	4% ▲	100%	0% ▬	94%	6% ▲	94%	6% ▲	93%	7% ▲	90%	10% ▲	
Mackinac County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	1	1	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	96%	4% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	3	3	★	100%	6% ▲	100%	0% ▬	92%	8% ▲	91%	9% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	4	4	★	100%	4% ▲	100%	0% ▬	94%	6% ▲	93%	7% ▲	92%	8% ▲	85%	15% ▲	
Mackinac County	All Agencies	CPS	CPS Service Plans	ISP	7	5		71%	-15% ▼	91%	-19% ▼	88%	-17% ▼	81%	-10% ▼	87%	-16% ▼	75%	-3% ▼	
				USP										75%		70%		48%		
				Closing USP										67%		86%		87%		
				Total for Category	7	5		71%	-11% ▼	86%	-14% ▼	84%	-13% ▼	78%	-6% ▼	85%	-13% ▼	72%	0% ▬	
Mackinac County	All Agencies	CPS	CPS Plan Approval	ISP Approval	9	8		89%	-1% ▬	88%	1% ▲	89%	0% ▬	94%	-5% ▼	95%	-6% ▼	84%	5% ▲	
				USP Approval										80%		87%		89%		
				Closing USP Aprvl										100%		99%		95%		
				Total for Category	9	8		89%	-3% ▼	91%	-2% ▼	90%	-1% ▬	94%	-5% ▼	96%	-7% ▼	86%	3% ▲	
Mackinac County	All Agencies	CFC	Medical	Initial	3	3	★	100%	20% ▲	83%	17% ▲	83%	17% ▲	73%	27% ▲	78%	22% ▲	65%	35% ▲	
				Yearly	4	4	★	100%	18% ▲	71%	29% ▲	71%	29% ▲	89%	11% ▲	86%	14% ▲	72%	28% ▲	
				Well Child	1	0		0%	-48% ▼	40%	-40% ▼	43%	-43% ▼	55%	-55% ▼	69%	-69% ▼	68%	-68% ▼	
				Total for Category	8	7		88%	18% ▲	67%	21% ▲	65%	23% ▲	75%	13% ▲	76%	11% ▲	68%	20% ▲	
Mackinac County	All Agencies	CFC	Dental	Initial	1	0		0%	-36% ▼	0%	0% ▬	0%	0% ▬	71%	-71% ▼	40%	-40% ▼	54%	-54% ▼	
				Yearly	1	0		0%	-75% ▼	67%	-67% ▼	75%	-75% ▼	79%	-79% ▼	46%	-46% ▼	57%	-57% ▼	
				Total for Category	2	0		0%	-67% ▼	50%	-50% ▼	60%	-60% ▼	76%	-76% ▼	44%	-44% ▼	56%	-56% ▼	
Mackinac County	All Agencies	CFC	Worker Child	First 5 Days	1	1	★	100%	48% ▲	50%	50% ▲	50%	50% ▲	56%	44% ▲	76%	24% ▲	51%	49% ▲	
				First 30 Days	4	2		50%	-9% ▼	50%	0% ▬	58%	-8% ▼	69%	-19% ▼	67%	-17% ▼	57%	-7% ▼	
				Second 30 Days	2	0		0%	-37% ▼	17%	-17% ▼	40%	-40% ▼	54%	-54% ▼	63%	-63% ▼	50%	-50% ▼	
				Monthly	19	14		74%	-4% ▼	79%	-6% ▼	77%	-4% ▼	77%	-3% ▼	74%	0% ▬	67%	7% ▲	

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE		TIMELY	%	MONTHLY GAIN	%	PRIOR 3 MONTHS DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Mackinac County ^	ALL AGENCIES ^	CFC	Worker Child	Total for Category	26	17		65%	-6% ▼	69%	-4% ▼	71%	-6% ▼	74%	-9% ▼	72%	-6% ▼	63%	3% ▲	
Mackinac County	All Agencies	CFC	Worker Parent	First 30 Days	6	0		0%	-30% ▼	30%	-30% ▼	30%	-30% ▼	30%	-30% ▼	58%	-58% ▼	41%	-41% ▼	
				Monthly	7	4		57%	0% ▬	55%	3% ▲	59%	-2% ▼	59%	-2% ▼	51%	6% ▲	44%	13% ▲	
				Quarterly	13	3		23%	-10% ▼	21%	2% ▲	38%	-15% ▼	38%	-15% ▼	34%	-11% ▼	24%	-1% ▬	
				Total for Category	26	7		27%	-20% ▼	42%	-15% ▼	49%	-22% ▼	49%	-22% ▼	48%	-21% ▼	39%	-12% ▼	
Mackinac County	All Agencies	CFC	Worker Supervisor	First 30 Days																
				Monthly	22	13		59%	-9% ▼	72%	-13% ▼	66%	-7% ▼	65%	-6% ▼	70%	-11% ▼	64%	-5% ▼	
				Total for Category	22	13		59%	-8% ▼	71%	-12% ▼	66%	-6% ▼	65%	-6% ▼	71%	-11% ▼	64%	-5% ▼	
Mackinac County	All Agencies	CFC	Parent Child	First 7 Days																
				Weekly	101	32		32%	1% ▲	34%	-2% ▼	29%	3% ▲	29%	3% ▲	27%	5% ▲	18%	13% ▲	
				Total for Category	101	32		32%	2% ▲	33%	-2% ▼	29%	3% ▲	29%	3% ▲	27%	5% ▲	18%	13% ▲	
Mackinac County	All Agencies	CFC	CFC Service Plans	ISP																
				USP	2	2	★	100%	25% ▲	79%	21% ▲	64%	36% ▲	79%	21% ▲	80%	20% ▲	69%	31% ▲	
				PWSP																
				Total for Category	2	2	★	100%	22% ▲	82%	18% ▲	71%	29% ▲	80%	20% ▲	80%	20% ▲	68%	32% ▲	
Mackinac County	All Agencies	CFC	CFC Plan Approval	ISP Approval																
				USP Approval	11	11	★	100%	5% ▲	94%	6% ▲	93%	7% ▲	96%	4% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval																
				Total for Category	11	11	★	100%	15% ▲	82%	18% ▲	84%	16% ▲	88%	12% ▲	85%	15% ▲	80%	20% ▲	
Manistee County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	6	6	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)	9	9	★	100%	2% ▲	97%	3% ▲	99%	1% ▲	99%	1% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	15	15	★	100%	1% ▲	98%	2% ▲	99%	1% ▲	99%	1% ▲	93%	7% ▲	90%	10% ▲	
Manistee County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	6	6	★	100%	3% ▲	96%	4% ▲	98%	3% ▲	98%	2% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	9	9	★	100%	2% ▲	100%	0% ▬	98%	2% ▲	97%	3% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	15	15	★	100%	2% ▲	98%	2% ▲	98%	2% ▲	97%	3% ▲	92%	8% ▲	85%	15% ▲	
Manistee County	All Agencies	CPS	CPS Service Plans	ISP	19	19	★	100%	5% ▲	94%	6% ▲	95%	5% ▲	95%	5% ▲	87%	13% ▲	75%	25% ▲	
				USP	3	2		67%	2% ▲	71%	-5% ▼	69%	-2% ▼	55%	12% ▲	70%	-4% ▼	48%	19% ▲	
				Closing USP	5	5	★	100%	8% ▲	92%	8% ▲	95%	5% ▲	89%	11% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	27	26		96%	5% ▲	92%	5% ▲	93%	4% ▲	91%	6% ▲	85%	11% ▲	72%	25% ▲	
Manistee County	All Agencies	CPS	CPS Plan Approval	ISP Approval	18	17		94%	1% ▲	91%	3% ▲	94%	1% ▲	95%	-1% ▬	95%	-1% ▬	84%	10% ▲	
				USP Approval	2	2	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl	2	2	★	100%	4% ▲	100%	0% ▬	95%	5% ▲	94%	6% ▲	99%	1% ▲	95%	5% ▲	
				Total for Category	22	21		95%	1% ▲	93%	2% ▲	94%	1% ▲	96%	0% ▬	96%	0% ▬	86%	10% ▲	
Manistee County	All Agencies	CFC	Medical	Initial																
				Yearly																
				Well Child	3	2		67%	-1% ▬	67%	0% ▬	70%	-3% ▼	65%	2% ▲	69%	-2% ▼	68%	-1% ▬	

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC % DIFFERENCE		STATEWIDE % DIFFERENCE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Manistee County ^	ALL AGENCIES ^	CFC	Medical	Total for Category	3	2	67%		-14% ▼	87%	-20% ▼	79%	-13% ▼	77%	-10% ▼	76%	-10% ▼	68%	-1% ▬	
Manistee County	All Agencies	CFC	Dental	Initial	2	2	100% ★	5% ▲	100%	0% ▬	100%	0% ▬	90%	10% ▲	40%	60% ▲	54%	46% ▲		
				Yearly					40%		43%		50%		46%		57%			
				Total for Category	2	2	100% ★	32% ▲	63%	38% ▲	69%	31% ▲	70%	30% ▲	44%	56% ▲	56%	44% ▲		
Manistee County	All Agencies	CFC	Worker Child	First 5 Days	4	4	100% ★	62% ▲	40%	60% ▲	28%	72% ▲	45%	55% ▲	76%	24% ▲	51%	49% ▲		
				First 30 Days	6	0	0%	-27% ▼	0%	0% ▬	27%	-27% ▼	33%	-33% ▼	67%	-67% ▼	57%	-57% ▼		
				Second 30 Days	2	1	50%	-2% ▼	50%	0% ▬	62%	-12% ▼	46%	4% ▲	63%	-13% ▼	50%	0% ▬		
				Monthly	17	13	76%	15% ▲	67%	10% ▲	55%	22% ▲	64%	12% ▲	74%	3% ▲	67%	9% ▲		
				Total for Category	29	18	62%	11% ▲	53%	9% ▲	48%	14% ▲	54%	8% ▲	72%	-10% ▼	63%	-1% ▬		
Manistee County	All Agencies	CFC	Worker Parent	First 30 Days						0%		0%			58%		41%			
				Monthly	25	10	40%	-11% ▼	50%	-10% ▼	51%	-11% ▼	51%	-11% ▼	51%	-11% ▼	44%	-4% ▼		
				Quarterly	3	0	0%	-47% ▼	44%	-44% ▼	48%	-48% ▼	48%	-48% ▼	34%	-34% ▼	24%	-24% ▼		
				Total for Category	28	10	36%	-9% ▼	42%	-7% ▼	45%	-10% ▼	45%	-10% ▼	48%	-12% ▼	39%	-4% ▼		
Manistee County	All Agencies	CFC	Worker Supervisor	First 30 Days						100%		100%		65%		81%		65%		
				Monthly	24	19	79%	0% ▬	78%	1% ▲	83%	-4% ▼	76%	3% ▲	70%	9% ▲	64%	15% ▲		
				Total for Category	24	19	79%	0% ▬	78%	1% ▲	84%	-5% ▼	75%	4% ▲	71%	9% ▲	64%	15% ▲		
Manistee County	All Agencies	CFC	Parent Child	First 7 Days								25%		25%		29%		8%		
				Weekly	238	62	26%	-9% ▼	35%	-9% ▼	35%	-9% ▼	35%	-9% ▼	27%	-1% ▬	18%	8% ▲		
				Total for Category	238	62	26%	-9% ▼	35%	-9% ▼	35%	-9% ▼	35%	-9% ▼	27%	-1% ▬	18%	8% ▲		
Manistee County	All Agencies	CFC	CFC Service Plans	ISP						83%		78%		68%		70%		51%		
				USP	12	11	92%	12% ▲	83%	9% ▲	81%	11% ▲	77%	15% ▲	80%	12% ▲	69%	23% ▲		
				PWSP						100%		100%		100%		86%		74%		
				YAVFC ISP								0%		0%		0%		50%		
				YAVFC PWSP						0%		0%		0%		89%		64%		
				Total for Category	12	11	92%	10% ▲	83%	8% ▲	82%	10% ▲	80%	12% ▲	80%	11% ▲	68%	24% ▲		
Manistee County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	100% ★	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	78%	22% ▲	76%	24% ▲		
				USP Approval	15	11	73%	-6% ▼	84%	-11% ▼	78%	-4% ▼	77%	-3% ▼	84%	-11% ▼	79%	-5% ▼		
				PWSP Approval	3	3	100% ★	13% ▲	83%	17% ▲	92%	8% ▲	86%	14% ▲	90%	10% ▲	85%	15% ▲		
				YAVFC ISP Aprvl	1	1	100% ★	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	89%	11% ▲		
				YAVFC PWSP Aprvl	1	1	100% ★	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	87%	13% ▲		
				Total for Category	21	17	81%	-4% ▼	87%	-6% ▼	85%	-4% ▼	83%	-2% ▼	85%	-4% ▼	80%	1% ▲		
Marquette County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	7	6	86%	2% ▲	85%	0% ▬	90%	-4% ▼	77%	8% ▲	92%	-7% ▼	89%	-3% ▼		
				24 Hour (P2)	37	32	86%	3% ▲	85%	2% ▲	88%	-1% ▬	78%	9% ▲	94%	-7% ▼	90%	-3% ▼		
				Total for Category	44	38	86%	3% ▲	85%	2% ▲	88%	-2% ▼	78%	9% ▲	93%	-7% ▼	90%	-3% ▼		
Marquette County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	7	7	100% ★	13% ▲	94%	6% ▲	88%	12% ▲	80%	20% ▲	92%	8% ▲	85%	15% ▲		
				72 Hour	40	35	88%	1% ▲	88%	0% ▬	87%	0% ▬	86%	2% ▲	92%	-4% ▼	86%	2% ▲		
				Total for Category	47	42	89%	2% ▲	89%	0% ▬	87%	2% ▲	84%	6% ▲	92%	-2% ▼	85%	4% ▲		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO				
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Marquette County	All Agencies	CPS	CPS Service Plans	ISP	29	23	79%	10%▲	69%	11%▲	67%	12%▲	73%	6%▲	87%	-8%▼	75%	5%▲		
				USP	15	7	47%	20%▲	22%	25%▲	23%	23%▲	35%	12%▲	70%	-24%▼	48%	-1%▲		
				Closing USP	7	5	71%	-3%▼	75%	-4%▼	74%	-3%▼	73%	-2%▼	91%	-20%▼	87%	-15%▼		
				Total for Category	51	35	69%	6%▲	61%	8%▲	60%	9%▲	66%	2%▲	85%	-16%▼	72%	-3%▼		
Marquette County	All Agencies	CPS	CPS Plan Approval	ISP Approval	42	40	95%	28%▲	81%	14%▲	62%	33%▲	59%	36%▲	95%	0%▲	84%	11%▲		
				USP Approval	15	14	93%	12%▲	86%	7%▲	81%	12%▲	77%	16%▲	97%	-3%▼	89%	5%▲		
				Closing USP Aprvl	9	9	100%	16%▲	89%	11%▲	83%	17%▲	81%	19%▲	99%	1%▲	95%	5%▲		
				Total for Category	66	63	95%	24%▲	83%	12%▲	67%	28%▲	64%	31%▲	96%	0%▲	86%	10%▲		
Marquette County	All Agencies	CFC	Medical	Initial						40%		33%		50%				65%		
				Yearly						100%		75%		73%		86%		72%		
				Well Child	2	1	50%	-6%▼	60%	-10%▼	56%	-6%▼	53%	-3%▼	69%	-19%▼	68%	-18%▼		
				Total for Category	2	1	50%	-3%▼	55%	-5%▼	50%	0%▲	55%	-5%▼	76%	-26%▼	68%	-18%▼		
Marquette County	All Agencies	CFC	Dental	Initial	1	0	0%	-42%▼	33%	-33%▼	25%	-25%▼	50%	-50%▼	40%	-40%▼	54%	-54%▼		
				Yearly	2	1	50%	3%▲	67%	-17%▼	43%	7%▲	38%	13%▲	46%	4%▲	57%	-7%▼		
				Total for Category	3	1	33%	-9%▼	50%	-17%▼	36%	-3%▼	42%	-8%▼	44%	-10%▼	56%	-22%▼		
Marquette County	All Agencies	CFC	Worker Child	First 5 Days	2	0	0%	-24%▼	21%	-21%▼	20%	-20%▼	28%	-28%▼	76%	-76%▼	51%	-51%▼		
				First 30 Days	8	5	63%	20%▲	47%	16%▲	32%	31%▲	47%	15%▲	67%	-5%▼	57%	5%▲		
				Second 30 Days	18	12	67%	4%▲	67%	0%▲	61%	6%▲	61%	6%▲	63%	4%▲	50%	17%▲		
				Monthly	23	16	70%	11%▲	60%	9%▲	50%	20%▲	65%	4%▲	74%	-4%▼	67%	3%▲		
				Total for Category	51	33	65%	12%▲	55%	10%▲	45%	20%▲	58%	7%▲	72%	-7%▼	63%	2%▲		
Marquette County	All Agencies	CFC	Worker Parent	First 30 Days						33%		28%		28%		58%		41%		
				Monthly	24	18	75%	1%▲	75%	0%▲	73%	2%▲	73%	2%▲	51%	24%▲	44%	31%▲		
				Quarterly	12	5	42%	1%▲	47%	-5%▼	38%	4%▲	38%	4%▲	34%	8%▲	24%	17%▲		
				Total for Category	36	23	64%	3%▲	64%	0%▲	59%	5%▲	59%	5%▲	48%	16%▲	39%	24%▲		
Marquette County	All Agencies	CFC	Worker Supervisor	First 30 Days	2	2	100%	47%▲	56%	44%▲	56%	44%▲	47%	53%▲	81%	19%▲	65%	35%▲		
				Monthly	35	23	66%	22%▲	45%	21%▲	44%	21%▲	43%	23%▲	70%	-4%▼	64%	2%▲		
				Total for Category	37	25	68%	23%▲	46%	22%▲	45%	22%▲	43%	24%▲	71%	-3%▼	64%	4%▲		
Marquette County	All Agencies	CFC	Parent Child	First 7 Days	2	2	100%	79%▲	50%	50%▲	13%	87%▲	13%	87%▲	29%	71%▲	8%	92%▲		
				Weekly	151	51	34%	7%▲	33%	1%▲	24%	9%▲	24%	9%▲	27%	7%▲	18%	16%▲		
				Total for Category	153	53	35%	8%▲	33%	2%▲	24%	10%▲	24%	10%▲	27%	8%▲	18%	16%▲		
Marquette County	All Agencies	CFC	CFC Service Plans	ISP						30%		17%		11%		70%		51%		
				USP	8	3	38%	-25%▼	61%	-24%▼	61%	-24%▼	65%	-28%▼	80%	-43%▼	69%	-32%▼		
				PWSP						86%		85%		74%		86%		74%		
				YAVFC PWSP						100%		100%		100%		89%		64%		
				Total for Category	8	3	38%	-21%▼	59%	-22%▼	57%	-20%▼	58%	-21%▼	80%	-43%▼	68%	-31%▼		
Marquette County	All Agencies	CFC	CFC Plan Approval	ISP Approval	6	4	67%	-3%▼	68%	-2%▼	70%	-3%▼	71%	-5%▼	78%	-11%▼	76%	-10%▼		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO					
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC % DIFFERENCE		STATEWIDE % DIFFERENCE							
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																		
Marquette County ^	ALL AGENCIES ^	CFC	CFC Plan Approval	USP Approval	10	8	80%	7% ▲	66%	14% ▲	72%	8% ▲	79%	1% ▲	84%	-4% ▼	79%	1% ▲				
				PWSP Approval	5	3	60%	-13% ▼	71%	-11% ▼	64%	-4% ▼	81%	-21% ▼	90%	-30% ▼	85%	-25% ▼				
				YAVFC PWSP Aprvl							100%		50%		75%		100%		87%			
				Total for Category	21	15	71%	-1% ▬	68%	4% ▲	70%	1% ▲	78%	-7% ▼	85%	-14% ▼	80%	-9% ▼				
Menominee County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	3	3	100%	1% ▲	100%	0% ▬	100%	0% ▬	98%	2% ▲	92%	8% ▲	89%	11% ▲				
				24 Hour (P2)	11	11	100%	1% ▲	100%	0% ▬	99%	1% ▲	98%	2% ▲	94%	6% ▲	90%	10% ▲				
				Total for Category	14	14	100%	1% ▲	100%	0% ▬	99%	1% ▲	98%	2% ▲	93%	7% ▲	90%	10% ▲				
Menominee County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	3	3	100%	6% ▲	95%	5% ▲	95%	5% ▲	92%	8% ▲	92%	8% ▲	85%	15% ▲				
				72 Hour	11	9	82%	-11% ▼	91%	-9% ▼	93%	-11% ▼	95%	-13% ▼	92%	-10% ▼	86%	-4% ▼				
				Total for Category	14	12	86%	-7% ▼	92%	-6% ▼	94%	-8% ▼	94%	-8% ▼	92%	-6% ▼	85%	0% ▬				
Menominee County	All Agencies	CPS	CPS Service Plans	ISP	19	17	89%	-6% ▼	96%	-7% ▼	97%	-8% ▼	93%	-4% ▼	87%	2% ▲	75%	15% ▲				
				USP	2	2	100%	18% ▲	92%	8% ▲	79%	21% ▲	76%	24% ▲	70%	30% ▲	48%	52% ▲				
				Closing USP							86%		92%		88%		91%		87%			
				Total for Category	21	19	90%	-3% ▼	95%	-4% ▼	94%	-4% ▼	91%	0% ▬	85%	6% ▲	72%	19% ▲				
Menominee County	All Agencies	CPS	CPS Plan Approval	ISP Approval	21	21	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	95%	5% ▲	84%	16% ▲				
				USP Approval	5	4	80%	-14% ▼	91%	-11% ▼	94%	-14% ▼	97%	-17% ▼	97%	-17% ▼	89%	-9% ▼				
				Closing USP Aprvl	4	4	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲				
				Total for Category	30	29	97%	-2% ▼	99%	-2% ▼	99%	-3% ▼	99%	-3% ▼	96%	1% ▲	86%	11% ▲				
Menominee County	All Agencies	CFC	Medical	Initial	3	2	67%	-5% ▼	75%	-8% ▼	88%	-21% ▼	57%	10% ▲	78%	-11% ▼	65%	2% ▲				
				Yearly	5	5	100%	19% ▲	100%	0% ▬	80%	20% ▲	76%	24% ▲	86%	14% ▲	72%	28% ▲				
				Well Child	5	3	60%	-13% ▼	73%	-13% ▼	74%	-14% ▼	73%	-13% ▼	69%	-9% ▼	68%	-8% ▼				
				Total for Category	13	10	77%	1% ▲	82%	-5% ▼	78%	-1% ▬	71%	6% ▲	76%	1% ▲	68%	9% ▲				
Menominee County	All Agencies	CFC	Dental	Initial										33%		20%		40%		54%		
				Yearly	2	1	50%	6% ▲	50%	0% ▬	36%	14% ▲	45%	5% ▲	46%	4% ▲	57%	-7% ▼				
				Total for Category	2	1	50%	10% ▲	50%	0% ▬	35%	15% ▲	41%	9% ▲	44%	6% ▲	56%	-6% ▼				
Menominee County	All Agencies	CFC	Worker Child	First 5 Days																		
				First 30 Days	4	4	100%	49% ▲	83%	17% ▲	36%	64% ▲	50%	50% ▲	67%	33% ▲	57%	43% ▲				
				Second 30 Days	2	2	100%	71% ▲	100%	0% ▬	17%	83% ▲	23%	77% ▲	63%	37% ▲	50%	50% ▲				
				Monthly	26	15	58%	6% ▲	57%	1% ▲	46%	11% ▲	51%	7% ▲	74%	-16% ▼	67%	-9% ▼				
				Total for Category	32	21	66%	16% ▲	61%	5% ▲	43%	22% ▲	49%	17% ▲	72%	-6% ▼	63%	3% ▲				
Menominee County	All Agencies	CFC	Worker Parent	First 30 Days	10	4	40%	-3% ▼	43%	-3% ▼	43%	-3% ▼	43%	-3% ▼	58%	-18% ▼	41%	-1% ▬				
				Monthly	28	2	7%	-17% ▼	22%	-15% ▼	25%	-18% ▼	25%	-18% ▼	51%	-44% ▼	44%	-37% ▼				
				Quarterly	8	0	0%	-18% ▼	17%	-17% ▼	18%	-18% ▼	18%	-18% ▼	34%	-34% ▼	24%	-24% ▼				
				Total for Category	46	6	13%	-12% ▼	24%	-10% ▼	25%	-12% ▼	25%	-12% ▼	48%	-35% ▼	39%	-26% ▼				
Menominee County	All Agencies	CFC	Worker Supervisor	First 30 Days	2	2	100%	38% ▲	100%	0% ▬	63%	38% ▲	50%	50% ▲	81%	19% ▲	65%	35% ▲				
				Monthly	25	10	40%	-7% ▼	53%	-13% ▼	48%	-8% ▼	42%	-2% ▼	70%	-30% ▼	64%	-24% ▼				
				Total for Category	27	12	44%	-3% ▼	55%	-10% ▼	48%	-4% ▼	42%	2% ▲	71%	-26% ▼	64%	-19% ▼				

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Menominee County	All Agencies	CFC	Parent Child	First 7 Days						0%		15%		15%		29%		8%	
				Weekly	284	53	19%	-6% ▼	24%	-5% ▼	25%	-7% ▼	25%	-7% ▼	27%	-8% ▼	18%	0% ▬	
				Total for Category	284	53	19%	-6% ▼	23%	-5% ▼	25%	-7% ▼	25%	-7% ▼	27%	-8% ▼	18%	0% ▬	
Menominee County	All Agencies	CFC	CFC Service Plans	ISP	3	2	67%	32% ▲	50%	17% ▲	33%	33% ▲	29%	38% ▲	70%	-3% ▼	51%	16% ▲	
				USP	8	5	63%	-1% ▬	70%	-8% ▼	61%	1% ▲	59%	4% ▲	80%	-18% ▼	69%	-7% ▼	
				PWSP	2	1	50%	-32% ▼	71%	-21% ▼	82%	-32% ▼	88%	-38% ▼	86%	-36% ▼	74%	-24% ▼	
				Total for Category	13	8	62%	0% ▬	69%	-7% ▼	60%	1% ▲	58%	4% ▲	80%	-19% ▼	68%	-7% ▼	
Menominee County	All Agencies	CFC	CFC Plan Approval	ISP Approval	2	2	100%	18% ▲	67%	33% ▲	80%	20% ▲	93%	7% ▲	78%	22% ▲	76%	24% ▲	
				USP Approval	5	5	100%	6% ▲	100%	0% ▬	94%	6% ▲	92%	8% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval	1	1	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	90%	10% ▲	85%	15% ▲	
				Total for Category	8	8	100%	6% ▲	97%	3% ▲	94%	6% ▲	93%	7% ▲	85%	15% ▲	80%	20% ▲	
Missaukee County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	8	8	100%	1% ▲	100%	0% ▬	100%	0% ▬	96%	4% ▲	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)	4	4	100%	5% ▲	96%	4% ▲	93%	7% ▲	96%	4% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	12	12	100%	4% ▲	98%	2% ▲	96%	4% ▲	96%	4% ▲	93%	7% ▲	90%	10% ▲	
Missaukee County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	8	8	100%	6% ▲	100%	0% ▬	94%	6% ▲	88%	12% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	4	4	100%	11% ▲	92%	8% ▲	89%	11% ▲	84%	16% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	12	12	100%	9% ▲	95%	5% ▲	91%	9% ▲	86%	14% ▲	92%	8% ▲	85%	15% ▲	
Missaukee County	All Agencies	CPS	CPS Service Plans	ISP	10	9	90%	9% ▲	82%	8% ▲	81%	9% ▲	81%	9% ▲	87%	3% ▲	75%	15% ▲	
				USP	3	3	100%	22% ▲	80%	20% ▲	79%	21% ▲	76%	24% ▲	70%	30% ▲	48%	52% ▲	
				Closing USP	1	1	100%	7% ▲	100%	0% ▬	92%	8% ▲	87%	13% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	14	13	93%	11% ▲	83%	10% ▲	82%	11% ▲	81%	12% ▲	85%	8% ▲	72%	21% ▲	
Missaukee County	All Agencies	CPS	CPS Plan Approval	ISP Approval	13	12	92%	-2% ▼	93%	-1% ▬	94%	-2% ▼	95%	-3% ▼	95%	-3% ▼	84%	8% ▲	
				USP Approval					100%		100%		100%		97%		89%		
				Closing USP Aprvl					100%		100%		100%		99%		95%		
				Total for Category	13	12	92%	-3% ▼	95%	-3% ▼	96%	-3% ▼	97%	-4% ▼	96%	-4% ▼	86%	6% ▲	
Missaukee County	All Agencies	CFC	Medical	Initial					100%		75%		86%		78%		65%		
				Yearly					100%		100%		75%		86%		72%		
				Well Child	1	0	0%	-33% ▼	0%	0% ▬	50%	-50% ▼	50%	-50% ▼	69%	-69% ▼	68%	-68% ▼	
				Total for Category	1	0	0%	-76% ▼	80%	-80% ▼	78%	-78% ▼	71%	-71% ▼	76%	-76% ▼	68%	-68% ▼	
Missaukee County	All Agencies	CFC	Dental	Initial	1	1	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	40%	60% ▲	54%	46% ▲	
				Yearly					50%		75%		83%		46%		57%		
				Total for Category	1	1	100%	20% ▲	67%	33% ▲	80%	20% ▲	90%	10% ▲	44%	56% ▲	56%	44% ▲	
Missaukee County	All Agencies	CFC	Worker Child	First 5 Days					25%		20%		20%		76%		51%		
				First 30 Days	2	2	100%	32% ▲	67%	33% ▲	60%	40% ▲	78%	22% ▲	67%	33% ▲	57%	43% ▲	
				Second 30 Days	4	4	100%	19% ▲	100%	0% ▬	88%	13% ▲	56%	44% ▲	63%	37% ▲	50%	50% ▲	
				Monthly	8	6	75%	1% ▲	81%	-6% ▼	69%	6% ▲	72%	3% ▲	74%	1% ▲	67%	8% ▲	



**Michigan Department of Health and Human Services  
Children's Services Agency - Monthly Management Report (January 2016)**

BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE		TIMELY	%	MONTHLY GAIN	%	PRIOR 3 MONTHS DIFFERENCE		%	PRIOR 6 MONTHS DIFFERENCE		%	PRIOR 12 MONTHS DIFFERENCE		BSC	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Missaukee County ^	ALL AGENCIES ^	CFC	Worker Child	Total for Category	14	12		86%	16% ▲	76%	10% ▲	66%	19% ▲	67%	18% ▲	72%	14% ▲	63%	23% ▲	
Missaukee County	All Agencies	CFC	Worker Parent	First 30 Days							50%			25%		58%		41%		
				Monthly	9	9	★	100%	18% ▲	87%	13% ▲	80%	20% ▲	80%	20% ▲	51%	49% ▲	44%	56% ▲	
				Quarterly	6	6	★	100%	43% ▲	86%	14% ▲	43%	57% ▲	43%	57% ▲	34%	66% ▲	24%	76% ▲	
				Total for Category	15	15	★	100%	32% ▲	82%	18% ▲	62%	38% ▲	62%	38% ▲	48%	52% ▲	39%	61% ▲	
Missaukee County	All Agencies	CFC	Worker Supervisor	First 30 Days							100%			100%		81%		65%		
				Monthly	10	10	★	100%	5% ▲	96%	4% ▲	98%	2% ▲	91%	9% ▲	70%	30% ▲	64%	36% ▲	
				Total for Category	10	10	★	100%	5% ▲	97%	3% ▲	98%	2% ▲	91%	9% ▲	71%	29% ▲	64%	36% ▲	
Missaukee County	All Agencies	CFC	Parent Child	First 7 Days							0%			0%		29%		8%		
				Weekly	80	2		3%	-11% ▼	11%	-9% ▼	15%	-12% ▼	15%	-12% ▼	27%	-24% ▼	18%	-16% ▼	
				Total for Category	80	2		3%	-11% ▼	11%	-9% ▼	14%	-12% ▼	14%	-12% ▼	27%	-24% ▼	18%	-16% ▼	
Missaukee County	All Agencies	CFC	CFC Service Plans	ISP							100%			100%		70%		51%		
				USP	3	3	★	100%	19% ▲	67%	33% ▲	85%	15% ▲	92%	8% ▲	80%	20% ▲	69%	31% ▲	
				PWSP							100%			100%		86%		74%		
				YAVFC PWSP							100%			100%		89%		64%		
				Total for Category	3	3	★	100%	9% ▲	86%	14% ▲	92%	8% ▲	96%	4% ▲	80%	20% ▲	68%	32% ▲	
Missaukee County	All Agencies	CFC	CFC Plan Approval	ISP Approval							100%			100%		78%		76%		
				USP Approval	5	5	★	100%	4% ▲	100%	0% ▬	100%	0% ▬	88%	13% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval							100%			100%		90%		85%		
				YAVFC PWSP Aprvl							100%			100%		100%		87%		
				Total for Category	5	5	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	94%	6% ▲	85%	15% ▲	80%	20% ▲	
Montmorency County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	5	5	★	100%	6% ▲	100%	0% ▬	90%	10% ▲	91%	9% ▲	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)	6	4		67%	-18% ▼	79%	-12% ▼	85%	-18% ▼	91%	-24% ▼	94%	-27% ▼	90%	-23% ▼	
				Total for Category	11	9		82%	-6% ▼	87%	-5% ▼	86%	-4% ▼	91%	-9% ▼	93%	-12% ▼	90%	-8% ▼	
Montmorency County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	5	5	★	100%	4% ▲	100%	0% ▬	100%	0% ▬	87%	13% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	6	6	★	100%	7% ▲	93%	7% ▲	93%	7% ▲	94%	6% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	11	11	★	100%	6% ▲	96%	4% ▲	95%	5% ▲	92%	8% ▲	92%	8% ▲	85%	15% ▲	
Montmorency County	All Agencies	CPS	CPS Service Plans	ISP	6	6	★	100%	22% ▲	78%	22% ▲	77%	23% ▲	80%	20% ▲	87%	13% ▲	75%	25% ▲	
				USP	1	0		0%	-22% ▼	0%	0% ▬	33%	-33% ▼	33%	-33% ▼	70%	-70% ▼	48%	-48% ▼	
				Closing USP							100%			89%		91%		87%		
				Total for Category	7	6		86%	14% ▲	70%	15% ▲	72%	14% ▲	74%	12% ▲	85%	1% ▲	72%	14% ▲	
Montmorency County	All Agencies	CPS	CPS Plan Approval	ISP Approval	7	5		71%	-12% ▼	80%	-9% ▼	82%	-11% ▼	89%	-18% ▼	95%	-24% ▼	84%	-13% ▼	
				USP Approval							100%			100%		97%		89%		
				Closing USP Aprvl	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲	
				Total for Category	8	6		75%	-14% ▼	87%	-12% ▼	88%	-13% ▼	93%	-18% ▼	96%	-21% ▼	86%	-11% ▼	
Montmorency County	All Agencies	CFC	Medical	Initial										100%		78%		65%		

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					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Montmorency County ^	ALL AGENCIES ^	CFC	Medical	Yearly															
				Well Child	1	1	★	100%	16%▲	100%	0%▬	75%	25%▲	78%	22%▲	69%	31%▲	68%	32%▲
				Total for Category	1	1	★	100%	15%▲	80%	20%▲	86%	14%▲	86%	14%▲	76%	24%▲	68%	32%▲
Montmorency County	All Agencies	CFC	Dental	Initial															
				Yearly	1	1	★	100%	40%▲	100%	0%▬	60%	40%▲	50%	50%▲	46%	54%▲	57%	43%▲
				Total for Category	1	1	★	100%	24%▲	100%	0%▬	75%	25%▲	67%	33%▲	44%	56%▲	56%	44%▲
Montmorency County	All Agencies	CFC	Worker Child	First 5 Days															
				First 30 Days															
				Second 30 Days															
				Monthly	12	12	★	100%	22%▲	79%	21%▲	74%	26%▲	81%	19%▲	74%	26%▲	67%	33%▲
				Total for Category	12	12	★	100%	34%▲	79%	21%▲	58%	42%▲	70%	30%▲	72%	28%▲	63%	37%▲
Montmorency County	All Agencies	CFC	Worker Parent	Monthly	11	3		27%	-5%▼	32%	-5%▼	32%	-5%▼	32%	-5%▼	51%	-24%▼	44%	-17%▼
				Quarterly															
				Total for Category	11	3		27%	1%▲	25%	2%▲	27%	0%▬	27%	0%▬	48%	-21%▼	39%	-12%▼
Montmorency County	All Agencies	CFC	Worker Supervisor	First 30 Days															
				Monthly	17	11		65%	6%▲	57%	7%▲	59%	6%▲	59%	5%▲	70%	-5%▼	64%	1%▲
				Total for Category	17	11		65%	3%▲	61%	4%▲	62%	3%▲	61%	3%▲	71%	-6%▼	64%	1%▲
Montmorency County	All Agencies	CFC	Parent Child	First 7 Days															
				Weekly	130	35		27%	-12%▼	33%	-6%▼	41%	-14%▼	41%	-14%▼	27%	0%▬	18%	9%▲
				Total for Category	130	35		27%	-12%▼	33%	-6%▼	40%	-14%▼	40%	-14%▼	27%	0%▬	18%	9%▲
Montmorency County	All Agencies	CFC	CFC Service Plans	ISP															
				USP															
				PWSP															
				Total for Category															
Montmorency County	All Agencies	CFC	CFC Plan Approval	ISP Approval															
				USP Approval	1	1	★	100%	28%▲	60%	40%▲	67%	33%▲	82%	18%▲	84%	16%▲	79%	21%▲
				PWSP Approval	2	2	★	100%	0%▬	100%	0%▬	100%	0%▬	100%	0%▬	90%	10%▲	85%	15%▲
				Total for Category	3	3	★	100%	15%▲	73%	27%▲	85%	15%▲	91%	9%▲	85%	15%▲	80%	20%▲
Ogemaw County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	9	9	★	100%	1%▲	100%	0%▬	100%	0%▬	96%	4%▲	92%	8%▲	89%	11%▲
				24 Hour (P2)	19	19	★	100%	2%▲	100%	0%▬	98%	2%▲	96%	4%▲	94%	6%▲	90%	10%▲
				Total for Category	28	28	★	100%	2%▲	100%	0%▬	99%	1%▲	96%	4%▲	93%	7%▲	90%	10%▲
Ogemaw County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	9	8		89%	-5%▼	95%	-7%▼	94%	-5%▼	93%	-4%▼	92%	-3%▼	85%	4%▲
				72 Hour	21	20		95%	0%▬	96%	-1%▬	95%	0%▬	94%	1%▲	92%	3%▲	86%	10%▲
				Total for Category	30	28		93%	-2%▼	96%	-3%▼	95%	-1%▬	94%	0%▬	92%	2%▲	85%	8%▲
Ogemaw County	All Agencies	CPS	CPS Service Plans	ISP	26	26	★	100%	2%▲	98%	2%▲	98%	2%▲	97%	3%▲	87%	13%▲	75%	25%▲
				USP	4	3		75%	-3%▼	77%	-2%▼	80%	-5%▼	78%	-3%▼	70%	5%▲	48%	27%▲

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					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC		STATEWIDE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Ogemaw County ^	ALL AGENCIES ^	CPS	CPS Service Plans	Closing USP	2	2	★	100%	14% ▲	92%	8% ▲	83%	17% ▲	83%	17% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	32	31		97%	2% ▲	95%	2% ▲	95%	2% ▲	94%	3% ▲	85%	12% ▲	72%	25% ▲	
Ogemaw County	All Agencies	CPS	CPS Plan Approval	ISP Approval	20	20	★	100%	3% ▲	94%	6% ▲	97%	3% ▲	99%	1% ▲	95%	5% ▲	84%	16% ▲	
				USP Approval	3	3	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl	2	2	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲	
				Total for Category	25	25	★	100%	3% ▲	96%	4% ▲	98%	2% ▲	99%	1% ▲	96%	4% ▲	86%	14% ▲	
Ogemaw County	All Agencies	CFC	Medical	Initial	3	2		67%	-15% ▼	86%	-19% ▼	91%	-24% ▼	78%	-11% ▼	78%	-11% ▼	65%	2% ▲	
				Yearly						100%		100%		85%		86%		72%		
				Well Child	2	2	★	100%	18% ▲	83%	17% ▲	80%	20% ▲	83%	17% ▲	69%	31% ▲	68%	32% ▲	
				Total for Category	5	4		80%	-5% ▼	88%	-8% ▼	89%	-9% ▼	81%	-1% ▬	76%	4% ▲	68%	12% ▲	
Ogemaw County	All Agencies	CFC	Dental	Initial	4	2		50%	-3% ▼	67%	-17% ▼	53%	-3% ▼	48%	2% ▲	40%	10% ▲	54%	-4% ▼	
				Yearly						100%		78%		59%		46%		57%		
				Total for Category	4	2		50%	-9% ▼	71%	-21% ▼	62%	-12% ▼	53%	-3% ▼	44%	6% ▲	56%	-6% ▼	
Ogemaw County	All Agencies	CFC	Worker Child	First 5 Days	3	2		67%	28% ▲	38%	29% ▲	38%	29% ▲	41%	26% ▲	76%	-9% ▼	51%	16% ▲	
				First 30 Days	8	6		75%	20% ▲	75%	0% ▬	55%	20% ▲	46%	29% ▲	67%	8% ▲	57%	18% ▲	
				Second 30 Days	4	2		50%	-13% ▼	83%	-33% ▼	65%	-15% ▼	54%	-4% ▼	63%	-13% ▼	50%	0% ▬	
				Monthly	38	25		66%	18% ▲	57%	9% ▲	47%	19% ▲	42%	24% ▲	74%	-8% ▼	67%	-1% ▬	
				Total for Category	53	35		66%	16% ▲	61%	5% ▲	50%	16% ▲	44%	22% ▲	72%	-6% ▼	63%	3% ▲	
Ogemaw County	All Agencies	CFC	Worker Parent	First 30 Days	10	6		60%	23% ▲	43%	17% ▲	33%	27% ▲	33%	27% ▲	58%	2% ▲	41%	19% ▲	
				Monthly	38	29		76%	8% ▲	70%	6% ▲	68%	9% ▲	68%	9% ▲	51%	25% ▲	44%	32% ▲	
				Quarterly	11	8		73%	14% ▲	61%	11% ▲	58%	15% ▲	58%	15% ▲	34%	39% ▲	24%	48% ▲	
				Total for Category	59	43		73%	9% ▲	66%	7% ▲	63%	10% ▲	63%	10% ▲	48%	25% ▲	39%	33% ▲	
Ogemaw County	All Agencies	CFC	Worker Supervisor	First 30 Days						100%		100%		71%		81%		65%		
				Monthly	40	38		95%	9% ▲	98%	-3% ▼	93%	2% ▲	73%	22% ▲	70%	25% ▲	64%	31% ▲	
				Total for Category	40	38		95%	9% ▲	98%	-3% ▼	94%	1% ▲	73%	22% ▲	71%	24% ▲	64%	31% ▲	
Ogemaw County	All Agencies	CFC	Parent Child	First 7 Days	10	2		20%	-11% ▼	31%	-11% ▼	31%	-11% ▼	31%	-11% ▼	29%	-9% ▼	8%	12% ▲	
				Weekly	295	91		31%	2% ▲	30%	1% ▲	29%	2% ▲	29%	2% ▲	27%	4% ▲	18%	13% ▲	
				Total for Category	305	93		30%	1% ▲	30%	0% ▬	29%	1% ▲	29%	1% ▲	27%	4% ▲	18%	12% ▲	
Ogemaw County	All Agencies	CFC	CFC Service Plans	ISP	3	3	★	100%	39% ▲	57%	43% ▲	73%	27% ▲	58%	42% ▲	70%	30% ▲	51%	49% ▲	
				USP	12	10		83%	2% ▲	73%	10% ▲	85%	-2% ▼	86%	-3% ▼	80%	3% ▲	69%	14% ▲	
				PWSP	4	4	★	100%	6% ▲	94%	6% ▲	97%	3% ▲	90%	10% ▲	86%	14% ▲	74%	26% ▲	
				YAVFC PWSP	1	1	★	100%	22% ▲	100%	0% ▬	75%	25% ▲	60%	40% ▲	89%	11% ▲	64%	36% ▲	
				Total for Category	20	18		90%	7% ▲	78%	12% ▲	87%	3% ▲	83%	7% ▲	80%	10% ▲	68%	22% ▲	
Ogemaw County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	78%	22% ▲	76%	24% ▲	
				USP Approval	7	7	★	100%	1% ▲	100%	0% ▬	98%	2% ▲	98%	2% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval	8	8	★	100%	3% ▲	100%	0% ▬	97%	3% ▲	96%	4% ▲	90%	10% ▲	85%	15% ▲	
				YAVFC PWSP Aprvl	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	87%	13% ▲	

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					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Ogemaw County ^	ALL AGENCIES ^	CFC	CFC Plan Approval	Total for Category	17	17	★	100%	2% ▲	100%	0% ▬	98%	2% ▲	98%	2% ▲	85%	15% ▲	80%	20% ▲	
Ontonagon County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	2	2	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	94%	6% ▲	92%	8% ▲	89%	11% ▲	
				24 Hour (P2)	5	5	★	100%	3% ▲	100%	0% ▬	100%	0% ▬	92%	8% ▲	94%	6% ▲	90%	10% ▲	
				Total for Category	7	7	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	93%	7% ▲	93%	7% ▲	90%	10% ▲	
Ontonagon County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	2	2	★	100%	30% ▲	67%	33% ▲	67%	33% ▲	76%	24% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	5	5	★	100%	7% ▲	100%	0% ▬	88%	13% ▲	92%	8% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	7	7	★	100%	13% ▲	92%	8% ▲	82%	18% ▲	87%	13% ▲	92%	8% ▲	85%	15% ▲	
Ontonagon County	All Agencies	CPS	CPS Service Plans	ISP						88%		89%		88%		87%		75%		
				USP						100%		100%		68%		70%		48%		
				Closing USP	1	1	★	100%	7% ▲	100%	0% ▬	88%	13% ▲	92%	8% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	1	1	★	100%	10% ▲	94%	6% ▲	91%	9% ▲	84%	16% ▲	85%	15% ▲	72%	28% ▲	
Ontonagon County	All Agencies	CPS	CPS Plan Approval	ISP Approval						100%		100%		98%		95%		84%		
				USP Approval	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl						100%		100%		100%		99%		95%		
				Total for Category	1	1	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	96%	4% ▲	86%	14% ▲	
Ontonagon County	All Agencies	CFC	Medical	Initial										100%		78%		65%		
				Yearly	2	2	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	86%	14% ▲	72%	28% ▲	
				Well Child						100%		67%		71%		69%		68%		
				Total for Category	2	2	★	100%	12% ▲	100%	0% ▬	80%	20% ▲	85%	15% ▲	76%	24% ▲	68%	32% ▲	
Ontonagon County	All Agencies	CFC	Dental	Initial						100%		100%		100%		40%		54%		
				Yearly						0%		0%		0%		46%		57%		
				Total for Category						33%		50%		60%		44%		56%		
Ontonagon County	All Agencies	CFC	Worker Child	First 5 Days										0%		76%		51%		
				First 30 Days										100%		67%		57%		
				Second 30 Days										75%		63%		50%		
				Monthly	6	4		67%	9% ▲	67%	0% ▬	46%	21% ▲	60%	6% ▲	74%	-7% ▼	67%	0% ▬	
				Total for Category	6	4		67%	7% ▲	67%	0% ▬	46%	21% ▲	62%	4% ▲	72%	-5% ▼	63%	4% ▲	
Ontonagon County	All Agencies	CFC	Worker Parent	Monthly	6	5		83%	-5% ▼	89%	-6% ▼	88%	-4% ▼	88%	-4% ▼	51%	32% ▲	44%	39% ▲	
				Quarterly						100%		100%		100%		34%		24%		
				Total for Category	6	5		83%	-7% ▼	91%	-8% ▼	90%	-6% ▼	90%	-6% ▼	48%	35% ▲	39%	44% ▲	
Ontonagon County	All Agencies	CFC	Worker Supervisor	First 30 Days										50%		81%		65%		
				Monthly	6	4		67%	13% ▲	61%	6% ▲	49%	18% ▲	50%	17% ▲	70%	-3% ▼	64%	3% ▲	
				Total for Category	6	4		67%	14% ▲	61%	6% ▲	49%	18% ▲	50%	17% ▲	71%	-4% ▼	64%	3% ▲	
Ontonagon County	All Agencies	CFC	Parent Child	Weekly	55	15		27%	3% ▲	25%	2% ▲	23%	4% ▲	23%	4% ▲	27%	1% ▲	18%	9% ▲	
				Total for Category	55	15		27%	3% ▲	25%	2% ▲	23%	4% ▲	23%	4% ▲	27%	1% ▲	18%	9% ▲	

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO						
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																		
Ontonagon County	All Agencies	CFC	CFC Service Plans	ISP																		
				USP					100%			100%			100%				100%			
				PWSP	1	1	★	100%	0%	100%	0%	100%	0%	100%	0%	86%	14%	▲	74%	26%	▲	
				Total for Category	1	1	★	100%	0%	100%	0%	100%	0%	100%	0%	80%	20%	▲	68%	32%	▲	
Ontonagon County	All Agencies	CFC	CFC Plan Approval	ISP Approval																		
				USP Approval					100%			100%			100%				84%			
				PWSP Approval	2	2	★	100%	0%	100%	0%	100%	0%	100%	0%	90%	10%	▲	85%	15%	▲	
				Total for Category	2	2	★	100%	0%	100%	0%	100%	0%	100%	0%	85%	15%	▲	80%	20%	▲	
Oscoda County	All Agencies	CPS	CPS Commencement	12 Hour (P1)						100%			100%						92%			
				24 Hour (P2)	3	2		67%	-26%	90%	-23%	93%	-26%	95%	-29%	94%	-27%	90%	-23%			
				Total for Category	3	2		67%	-29%	94%	-27%	95%	-29%	97%	-30%	93%	-27%	90%	-23%			
Oscoda County	All Agencies	CPS	CPS Face To Face Inv	24 Hour						100%			73%						92%			
				72 Hour	3	2		67%	-17%	80%	-13%	87%	-20%	85%	-18%	92%	-25%	86%	-19%			
				Total for Category	3	2		67%	-17%	88%	-21%	82%	-16%	83%	-16%	92%	-25%	85%	-19%			
Oscoda County	All Agencies	CPS	CPS Service Plans	ISP	6	6	★	100%	3%	100%	0%	98%	2%	94%	6%	87%	13%	75%	25%			
				USP						25%		50%		47%		70%		48%				
				Closing USP						67%		75%		78%		91%		87%				
				Total for Category	6	6	★	100%	14%	85%	15%	87%	13%	86%	14%	85%	15%	72%	28%			
Oscoda County	All Agencies	CPS	CPS Plan Approval	ISP Approval	5	5	★	100%	7%	91%	9%	93%	7%	95%	5%	95%	5%	84%	16%			
				USP Approval	1	1	★	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	89%	11%			
				Closing USP Aprvl	2	2	★	100%	9%	86%	14%	94%	6%	95%	5%	99%	1%	95%	5%			
				Total for Category	8	8	★	100%	6%	91%	9%	94%	6%	95%	5%	96%	4%	86%	14%			
Oscoda County	All Agencies	CFC	Medical	Initial						100%			100%						78%			
				Yearly										0%					86%			
				Well Child	2	2	★	100%	0%	100%	0%	100%	0%	100%	0%	69%	31%	▲	68%	32%	▲	
				Total for Category	2	2	★	100%	7%	100%	0%	100%	0%	86%	14%	76%	24%	68%	32%			
Oscoda County	All Agencies	CFC	Dental	Initial						100%			67%						40%			
				Yearly	2	2	★	100%	17%	100%	0%	100%	0%	67%	33%	46%	54%	57%	43%			
				Total for Category	2	2	★	100%	15%	100%	0%	80%	20%	82%	18%	44%	56%	56%	44%			
Oscoda County	All Agencies	CFC	Worker Child	First 5 Days						100%			60%						76%			
				First 30 Days											44%					67%		
				Second 30 Days	4	2		50%	5%	50%	0%	38%	13%	46%	4%	63%	-13%	50%	0%			
				Monthly	10	9		90%	22%	67%	23%	56%	34%	78%	12%	74%	16%	67%	23%			
				Total for Category	14	11		79%	17%	65%	14%	48%	30%	68%	11%	72%	7%	63%	16%			
Oscoda County	All Agencies	CFC	Worker Parent	First 30 Days						50%			50%						58%			
				Monthly	15	5		33%	-20%	48%	-15%	56%	-23%	56%	-23%	51%	-18%	44%	-11%			
				Quarterly																		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC		STATEWIDE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Oscoda County ^	ALL AGENCIES ^	CFC	Worker Parent	Total for Category	15	5	33%		-14% ▼	43%	-10% ▼	50%	-17% ▼	50%	-17% ▼	48%	-15% ▼	39%	-6% ▼	
Oscoda County	All Agencies	CFC	Worker Supervisor	First 30 Days	2	2	★ 100%	17% ▲	100%	0% ▬	67%	33% ▲	83%	17% ▲	81%	19% ▲	65%	35% ▲		
				Monthly	12	12	★ 100%	6% ▲	100%	0% ▬	99%	1% ▲	87%	13% ▲	70%	30% ▲	64%	36% ▲		
				Total for Category	14	14	★ 100%	7% ▲	100%	0% ▬	97%	3% ▲	87%	13% ▲	71%	29% ▲	64%	36% ▲		
Oscoda County	All Agencies	CFC	Parent Child	First 7 Days							50%		50%		29%		8%			
				Weekly	108	69	64%	9% ▲	61%	3% ▲	52%	11% ▲	52%	11% ▲	27%	37% ▲	18%	46% ▲		
				Total for Category	108	69	64%	9% ▲	60%	4% ▲	52%	11% ▲	52%	11% ▲	27%	37% ▲	18%	46% ▲		
Oscoda County	All Agencies	CFC	CFC Service Plans	ISP							100%		100%		70%		51%			
				USP	3	3	★ 100%	2% ▲	100%	0% ▬	100%	0% ▬	96%	4% ▲	80%	20% ▲	69%	31% ▲		
				PWSP	3	3	★ 100%	14% ▲	80%	20% ▲	86%	14% ▲	92%	8% ▲	86%	14% ▲	74%	26% ▲		
				YAVFC PWSP	1	1	★ 100%	25% ▲	100%	0% ▬	50%	50% ▲	75%	25% ▲	89%	11% ▲	64%	36% ▲		
				Total for Category	7	7	★ 100%	5% ▲	95%	5% ▲	94%	6% ▲	94%	6% ▲	80%	20% ▲	68%	32% ▲		
Oscoda County	All Agencies	CFC	CFC Plan Approval	ISP Approval	2	2	★ 100%	7% ▲	100%	0% ▬	100%	0% ▬	86%	14% ▲	78%	22% ▲	76%	24% ▲		
				USP Approval	1	1	★ 100%	2% ▲	100%	0% ▬	95%	5% ▲	98%	2% ▲	84%	16% ▲	79%	21% ▲		
				PWSP Approval	2	2	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	90%	10% ▲	85%	15% ▲		
				YAVFC PWSP Aprvl							100%		100%		100%		87%			
				Total for Category	5	5	★ 100%	2% ▲	100%	0% ▬	97%	3% ▲	97%	3% ▲	85%	15% ▲	80%	20% ▲		
Otsego County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	6	5	83%	-9% ▼	92%	-8% ▼	91%	-8% ▼	93%	-10% ▼	92%	-9% ▼	89%	-6% ▼		
				24 Hour (P2)	11	8	73%	-13% ▼	79%	-6% ▼	88%	-15% ▼	90%	-18% ▼	94%	-21% ▼	90%	-17% ▼		
				Total for Category	17	13	76%	-11% ▼	83%	-7% ▼	89%	-12% ▼	91%	-15% ▼	93%	-17% ▼	90%	-13% ▼		
Otsego County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	6	6	★ 100%	16% ▲	88%	13% ▲	81%	19% ▲	84%	16% ▲	92%	8% ▲	85%	15% ▲		
				72 Hour	12	12	★ 100%	15% ▲	83%	17% ▲	84%	16% ▲	87%	13% ▲	92%	8% ▲	86%	14% ▲		
				Total for Category	18	18	★ 100%	15% ▲	85%	15% ▲	84%	16% ▲	86%	14% ▲	92%	8% ▲	85%	15% ▲		
Otsego County	All Agencies	CPS	CPS Service Plans	ISP	18	16	89%	15% ▲	74%	14% ▲	70%	18% ▲	77%	12% ▲	87%	2% ▲	75%	14% ▲		
				USP	6	4	67%	15% ▲	47%	20% ▲	55%	12% ▲	53%	14% ▲	70%	-4% ▼	48%	19% ▲		
				Closing USP	7	7	★ 100%	10% ▲	88%	13% ▲	93%	7% ▲	89%	11% ▲	91%	9% ▲	87%	13% ▲		
				Total for Category	31	27	87%	13% ▲	73%	14% ▲	72%	16% ▲	77%	10% ▲	85%	2% ▲	72%	15% ▲		
Otsego County	All Agencies	CPS	CPS Plan Approval	ISP Approval	26	26	★ 100%	1% ▲	99%	1% ▲	99%	1% ▲	99%	1% ▲	95%	5% ▲	84%	16% ▲		
				USP Approval	1	1	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	89%	11% ▲		
				Closing USP Aprvl	6	6	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲		
				Total for Category	33	33	★ 100%	1% ▲	99%	1% ▲	99%	1% ▲	100%	0% ▬	96%	4% ▲	86%	14% ▲		
Otsego County	All Agencies	CFC	Medical	Initial	5	3	60%	-23% ▼	75%	-15% ▼	79%	-19% ▼	88%	-28% ▼	78%	-18% ▼	65%	-5% ▼		
				Yearly	3	3	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	86%	14% ▲	72%	28% ▲		
				Well Child	3	3	★ 100%	7% ▲	100%	0% ▬	90%	10% ▲	91%	9% ▲	69%	31% ▲	68%	32% ▲		
				Total for Category	11	9	82%	-8% ▼	89%	-8% ▼	88%	-6% ▼	92%	-10% ▼	76%	6% ▲	68%	14% ▲		
Otsego County	All Agencies	CFC	Dental	Initial							50%		82%		40%		54%			

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					DUIE	TIMELY	%	MONTHLY GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Otsego County ^	ALL AGENCIES ^	CFC	Dental	Yearly	2	1	50%	0%	40%	10%	50%	0%	54%	-4%	46%	4%	57%	-7%	
				Total for Category	2	1	50%	-10%	42%	8%	61%	-11%	67%	-17%	44%	6%	56%	-6%	
Otsego County	All Agencies	CFC	Worker Child	First 5 Days					10%		19%		34%		76%		51%		
				First 30 Days	10	3	30%	-5%	30%	0%	28%	2%	43%	-13%	67%	-37%	57%	-27%	
				Second 30 Days	2	2	100%	63%	40%	60%	33%	67%	38%	62%	63%	37%	50%	50%	
				Monthly	23	14	61%	5%	57%	4%	44%	16%	62%	-1%	74%	-13%	67%	-6%	
				Total for Category	35	19	54%	5%	49%	6%	40%	14%	56%	-1%	72%	-18%	63%	-8%	
Otsego County	All Agencies	CFC	Worker Parent	First 30 Days	3	3	100%	41%	67%	33%	55%	45%	55%	45%	58%	42%	41%	59%	
				Monthly	14	10	71%	-6%	76%	-5%	78%	-7%	78%	-7%	51%	20%	44%	27%	
				Quarterly					47%		44%		44%		34%		24%		
				Total for Category	17	13	76%	7%	68%	8%	70%	7%	70%	7%	48%	28%	39%	37%	
Otsego County	All Agencies	CFC	Worker Supervisor	First 30 Days	4	4	100%	32%	100%	0%	62%	38%	64%	36%	81%	19%	65%	35%	
				Monthly	38	26	68%	-6%	76%	-7%	76%	-8%	71%	-3%	70%	-2%	64%	5%	
				Total for Category	42	30	71%	-2%	77%	-6%	75%	-4%	71%	0%	71%	1%	64%	8%	
Otsego County	All Agencies	CFC	Parent Child	First 7 Days					50%		42%		42%		29%		8%		
				Weekly	170	64	38%	3%	36%	2%	35%	3%	35%	3%	27%	11%	18%	19%	
				Total for Category	170	64	38%	2%	36%	2%	35%	3%	35%	3%	27%	11%	18%	19%	
Otsego County	All Agencies	CFC	CFC Service Plans	ISP	6	4	67%	22%	67%	0%	44%	23%	40%	27%	70%	-3%	51%	16%	
				USP	4	2	50%	-20%	60%	-10%	71%	-21%	77%	-27%	80%	-30%	69%	-19%	
				PWSP	6	5	83%	-8%	90%	-7%	91%	-8%	93%	-10%	86%	-3%	74%	10%	
				Total for Category	16	11	69%	-4%	71%	-2%	73%	-4%	73%	-4%	80%	-11%	68%	1%	
Otsego County	All Agencies	CFC	CFC Plan Approval	ISP Approval	9	9	100%	21%	100%	0%	69%	31%	79%	21%	78%	22%	76%	24%	
				USP Approval	10	10	100%	1%	100%	0%	100%	0%	97%	3%	84%	16%	79%	21%	
				PWSP Approval	5	5	100%	14%	79%	21%	88%	13%	90%	10%	90%	10%	85%	15%	
				Total for Category	24	24	100%	7%	94%	6%	92%	8%	93%	7%	85%	15%	80%	20%	
Presque Isle County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	1	1	100%	1%	100%	0%	100%	0%	96%	4%	92%	8%	89%	11%	
				24 Hour (P2)	5	5	100%	1%	100%	0%	100%	0%	98%	2%	94%	6%	90%	10%	
				Total for Category	6	6	100%	1%	100%	0%	100%	0%	98%	2%	93%	7%	90%	10%	
Presque Isle County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	1	1	100%	19%	100%	0%	67%	33%	77%	23%	92%	8%	85%	15%	
				72 Hour	3	3	100%	6%	100%	0%	93%	7%	89%	11%	92%	8%	86%	14%	
				Total for Category	4	4	100%	9%	100%	0%	86%	14%	86%	14%	92%	8%	85%	15%	
Presque Isle County	All Agencies	CPS	CPS Service Plans	ISP	5	5	100%	17%	95%	5%	75%	25%	78%	22%	87%	13%	75%	25%	
				USP	1	1	100%	39%	78%	22%	56%	44%	50%	50%	70%	30%	48%	52%	
				Closing USP	1	1	100%	29%	60%	40%	75%	25%	77%	23%	91%	9%	87%	13%	
				Total for Category	7	7	100%	24%	85%	15%	71%	29%	72%	28%	85%	15%	72%	28%	
Presque Isle County	All Agencies	CPS	CPS Plan Approval	ISP Approval	5	5	100%	6%	100%	0%	95%	5%	86%	14%	95%	5%	84%	16%	

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					DUIE		TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																	
Presque Isle County ^	ALL AGENCIES ^	CPS	CPS Plan Approval	USP Approval	3	3	★	100%	6% ▲	100%	0% ▬	88%	13% ▲	95%	5% ▲	97%	3% ▲	89%	11% ▲		
				Closing USP Aprvl	2	2	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲		
				Total for Category	10	10	★	100%	5% ▲	100%	0% ▬	94%	6% ▲	90%	10% ▲	96%	4% ▲	86%	14% ▲		
Presque Isle County	All Agencies	CFC	Medical	Initial	1	1	★	100%	54% ▲	33%	67% ▲	44%	56% ▲	50%	50% ▲	78%	22% ▲	65%	35% ▲		
				Yearly	1	1	★	100%	14% ▲	100%	0% ▬	100%	0% ▬	71%	29% ▲	86%	14% ▲	72%	28% ▲		
				Well Child	3	3	★	100%	25% ▲	78%	22% ▲	75%	25% ▲	71%	29% ▲	69%	31% ▲	68%	32% ▲		
				Total for Category	5	5	★	100%	34% ▲	69%	31% ▲	65%	35% ▲	65%	35% ▲	76%	24% ▲	68%	32% ▲		
Presque Isle County	All Agencies	CFC	Dental	Initial	1	0		0%	-44% ▼	50%	-50% ▼	40%	-40% ▼	44%	-44% ▼	40%	-40% ▼	54%	-54% ▼		
				Yearly	1	1	★	100%	63% ▲	33%	67% ▲	25%	75% ▲	50%	50% ▲	46%	54% ▲	57%	43% ▲		
				Total for Category	2	1		50%	10% ▲	40%	10% ▲	33%	17% ▲	47%	3% ▲	44%	6% ▲	56%	-6% ▼		
Presque Isle County	All Agencies	CFC	Worker Child	First 5 Days								13%		20%		76%		51%			
				First 30 Days	2	2	★	100%	68% ▲	20%	80% ▲	40%	60% ▲	33%	67% ▲	67%	33% ▲	57%	43% ▲		
				Second 30 Days								20%		42%		30%		63%		50%	
				Monthly	22	21		95%	37% ▲	77%	18% ▲	56%	39% ▲	43%	53% ▲	74%	22% ▲	67%	28% ▲		
				Total for Category	24	23		96%	48% ▲	60%	36% ▲	49%	46% ▲	38%	57% ▲	72%	24% ▲	63%	33% ▲		
Presque Isle County	All Agencies	CFC	Worker Parent	First 30 Days	8	2		25%	8% ▲	13%	13% ▲	20%	5% ▲	20%	5% ▲	58%	-33% ▼	41%	-16% ▼		
				Monthly	25	16		64%	6% ▲	61%	3% ▲	56%	8% ▲	56%	8% ▲	51%	13% ▲	44%	20% ▲		
				Quarterly	8	5		63%	-7% ▼	76%	-14% ▼	67%	-4% ▼	67%	-4% ▼	34%	29% ▲	24%	38% ▲		
				Total for Category	41	23		56%	1% ▲	57%	-1% ▬	54%	2% ▲	54%	2% ▲	48%	8% ▲	39%	17% ▲		
Presque Isle County	All Agencies	CFC	Worker Supervisor	First 30 Days	2	2	★	100%	26% ▲	67%	33% ▲	73%	27% ▲	79%	21% ▲	81%	19% ▲	65%	35% ▲		
				Monthly	24	13		54%	-8% ▼	68%	-13% ▼	68%	-14% ▼	52%	2% ▲	70%	-16% ▼	64%	-10% ▼		
				Total for Category	26	15		58%	-5% ▼	68%	-10% ▼	68%	-10% ▼	54%	3% ▲	71%	-13% ▼	64%	-6% ▼		
Presque Isle County	All Agencies	CFC	Parent Child	First 7 Days								29%		29%		29%		8%			
				Weekly	253	69		27%	-3% ▼	32%	-5% ▼	29%	-2% ▼	29%	-2% ▼	27%	1% ▲	18%	9% ▲		
				Total for Category	253	69		27%	-3% ▼	32%	-5% ▼	29%	-2% ▼	29%	-2% ▼	27%	1% ▲	18%	9% ▲		
Presque Isle County	All Agencies	CFC	CFC Service Plans	ISP	2	2	★	100%	46% ▲	100%	0% ▬	50%	50% ▲	47%	53% ▲	70%	30% ▲	51%	49% ▲		
				USP	5	3		60%	13% ▲	61%	-1% ▬	45%	15% ▲	37%	23% ▲	80%	-20% ▼	69%	-9% ▼		
				PWSP	3	3	★	100%	46% ▲	43%	57% ▲	62%	38% ▲	59%	41% ▲	86%	14% ▲	74%	26% ▲		
				Total for Category	10	8		80%	30% ▲	59%	21% ▲	50%	30% ▲	43%	37% ▲	80%	0% ▬	68%	12% ▲		
Presque Isle County	All Agencies	CFC	CFC Plan Approval	ISP Approval	2	2	★	100%	6% ▲	100%	0% ▬	100%	0% ▬	88%	13% ▲	78%	22% ▲	76%	24% ▲		
				USP Approval	11	11	★	100%	15% ▲	100%	0% ▬	77%	23% ▲	79%	21% ▲	84%	16% ▲	79%	21% ▲		
				PWSP Approval	3	3	★	100%	11% ▲	100%	0% ▬	80%	20% ▲	86%	14% ▲	90%	10% ▲	85%	15% ▲		
				Total for Category	16	16	★	100%	14% ▲	100%	0% ▬	81%	19% ▲	82%	18% ▲	85%	15% ▲	80%	20% ▲		
Roscommon County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	3	3	★	100%	4% ▲	100%	0% ▬	91%	9% ▲	97%	3% ▲	92%	8% ▲	89%	11% ▲		
				24 Hour (P2)	22	21		95%	-3% ▼	98%	-3% ▼	98%	-3% ▼	98%	-3% ▼	94%	2% ▲	90%	6% ▲		
				Total for Category	25	24		96%	-2% ▼	99%	-3% ▼	96%	0% ▬	98%	-2% ▼	93%	3% ▲	90%	6% ▲		



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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC		STATEWIDE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Roscommon County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	3	3	★	100%	3% ▲	100%	0% ▬	94%	6% ▲	96%	4% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	21	21	★	100%	3% ▲	98%	2% ▲	96%	4% ▲	98%	2% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	24	24	★	100%	3% ▲	99%	1% ▲	96%	4% ▲	97%	3% ▲	92%	8% ▲	85%	15% ▲	
Roscommon County	All Agencies	CPS	CPS Service Plans	ISP	25	25	★	100%	5% ▲	94%	6% ▲	95%	5% ▲	95%	5% ▲	87%	13% ▲	75%	25% ▲	
				USP	4	3		75%	13% ▲	75%	0% ▬	65%	10% ▲	45%	30% ▲	70%	5% ▲	48%	27% ▲	
				Closing USP	1	1	★	100%	7% ▲	100%	0% ▬	100%	0% ▬	78%	22% ▲	91%	9% ▲	87%	13% ▲	
				Total for Category	30	29		97%	6% ▲	92%	5% ▲	92%	5% ▲	88%	9% ▲	85%	12% ▲	72%	25% ▲	
Roscommon County	All Agencies	CPS	CPS Plan Approval	ISP Approval	21	19		90%	-7% ▼	97%	-7% ▼	99%	-8% ▼	98%	-7% ▼	95%	-5% ▼	84%	6% ▲	
				USP Approval	5	5	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	98%	2% ▲	97%	3% ▲	89%	11% ▲	
				Closing USP Aprvl	3	3	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	95%	5% ▲	
				Total for Category	29	27		93%	-5% ▼	98%	-5% ▼	99%	-6% ▼	98%	-5% ▼	96%	-3% ▼	86%	7% ▲	
Roscommon County	All Agencies	CFC	Medical	Initial								63%		69%		78%		65%		
				Yearly	1	1	★	100%	14% ▲	100%	0% ▬	82%	18% ▲	86%	14% ▲	86%	14% ▲	72%	28% ▲	
				Well Child	2	2	★	100%	21% ▲	100%	0% ▬	75%	25% ▲	71%	29% ▲	69%	31% ▲	68%	32% ▲	
				Total for Category	3	3	★	100%	26% ▲	70%	30% ▲	74%	26% ▲	75%	25% ▲	76%	24% ▲	68%	32% ▲	
Roscommon County	All Agencies	CFC	Dental	Initial	3	3	★	100%	35% ▲	100%	0% ▬	60%	40% ▲	57%	43% ▲	40%	60% ▲	54%	46% ▲	
				Yearly	3	1		33%	-33% ▼	33%	0% ▬	78%	-44% ▼	78%	-44% ▼	46%	-13% ▼	57%	-24% ▼	
				Total for Category	6	4		67%	-2% ▼	67%	0% ▬	68%	-2% ▼	69%	-2% ▼	44%	23% ▲	56%	11% ▲	
Roscommon County	All Agencies	CFC	Worker Child	First 5 Days	1	1	★	100%	57% ▲	40%	60% ▲	38%	62% ▲	49%	51% ▲	76%	24% ▲	51%	49% ▲	
				First 30 Days																
				Second 30 Days	4	3		75%	22% ▲	56%	19% ▲	44%	31% ▲	56%	19% ▲	63%	12% ▲	50%	25% ▲	
				Monthly	23	18		78%	16% ▲	71%	7% ▲	56%	22% ▲	63%	15% ▲	74%	5% ▲	67%	11% ▲	
				Total for Category	28	22		79%	21% ▲	65%	14% ▲	50%	28% ▲	60%	19% ▲	72%	7% ▲	63%	16% ▲	
Roscommon County	All Agencies	CFC	Worker Parent	First 30 Days																
				Monthly	19	15		79%	20% ▲	57%	22% ▲	60%	19% ▲	60%	19% ▲	51%	28% ▲	44%	35% ▲	
				Quarterly	7	3		43%	-9% ▼	69%	-26% ▼	43%	0% ▬	43%	0% ▬	34%	9% ▲	24%	18% ▲	
				Total for Category	26	18		69%	11% ▲	60%	9% ▲	57%	12% ▲	57%	12% ▲	48%	21% ▲	39%	30% ▲	
Roscommon County	All Agencies	CFC	Worker Supervisor	First 30 Days																
				Monthly	30	30	★	100%	10% ▲	93%	7% ▲	91%	9% ▲	87%	13% ▲	70%	30% ▲	64%	36% ▲	
				Total for Category	30	30	★	100%	11% ▲	93%	7% ▲	91%	9% ▲	85%	15% ▲	71%	29% ▲	64%	36% ▲	
Roscommon County	All Agencies	CFC	Parent Child	First 7 Days																
				Weekly	160	44		28%	1% ▲	28%	0% ▬	26%	2% ▲	26%	2% ▲	27%	1% ▲	18%	9% ▲	
				Total for Category	160	44		28%	1% ▲	28%	0% ▬	26%	2% ▲	26%	2% ▲	27%	1% ▲	18%	9% ▲	
Roscommon County	All Agencies	CFC	CFC Service Plans	ISP																
				USP	8	8	★	100%	13% ▲	90%	10% ▲	84%	16% ▲	86%	14% ▲	80%	20% ▲	69%	31% ▲	
				PWSP	1	1	★	100%	7% ▲	93%	7% ▲	96%	4% ▲	89%	11% ▲	86%	14% ▲	74%	26% ▲	
				Total for Category	9	9	★	100%	13% ▲	91%	9% ▲	87%	13% ▲	86%	14% ▲	80%	20% ▲	68%	32% ▲	

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					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE				
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																	
Roscommon County	All Agencies	CFC	CFC Plan Approval	ISP Approval																	
				USP Approval	3	3	★	100%	22% ▲	85%	15% ▲	72%	28% ▲	76%	24% ▲	84%	16% ▲	79%	21% ▲		
				PWSP Approval	5	5	★	100%	6% ▲	100%	0% ▬	90%	10% ▲	92%	8% ▲	90%	10% ▲	85%	15% ▲		
				Total for Category	8	8	★	100%	16% ▲	90%	10% ▲	80%	20% ▲	84%	16% ▲	85%	15% ▲	80%	20% ▲		
Schoolcraft County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	1	1	★	100%	12% ▲	100%	0% ▬	80%	20% ▲	85%	15% ▲	92%	8% ▲	89%	11% ▲		
				24 Hour (P2)	3	3	★	100%	3% ▲	100%	0% ▬	94%	6% ▲	97%	3% ▲	94%	6% ▲	90%	10% ▲		
				Total for Category	4	4	★	100%	5% ▲	100%	0% ▬	91%	9% ▲	93%	7% ▲	93%	7% ▲	90%	10% ▲		
Schoolcraft County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	1	1	★	100%	28% ▲	67%	33% ▲	80%	20% ▲	70%	30% ▲	92%	8% ▲	85%	15% ▲		
				72 Hour	3	3	★	100%	9% ▲	100%	0% ▬	84%	16% ▲	90%	10% ▲	92%	8% ▲	86%	14% ▲		
				Total for Category	4	4	★	100%	14% ▲	91%	9% ▲	83%	17% ▲	84%	16% ▲	92%	8% ▲	85%	15% ▲		
Schoolcraft County	All Agencies	CPS	CPS Service Plans	ISP	6	5		83%	6% ▲	91%	-8% ▼	67%	17% ▲	75%	8% ▲	87%	-4% ▼	75%	9% ▲		
				USP	2	0		0%	-12% ▼	0%	0% ▬	10%	-10% ▼	25%	-25% ▼	70%	-70% ▼	48%	-48% ▼		
				Closing USP							100%		100%		91%		91%		87%		
				Total for Category	8	5		63%	1% ▲	65%	-2% ▼	53%	10% ▲	68%	-6% ▼	85%	-22% ▼	72%	-9% ▼		
Schoolcraft County	All Agencies	CPS	CPS Plan Approval	ISP Approval	6	4		67%	1% ▲	60%	7% ▲	57%	10% ▲	79%	-13% ▼	95%	-29% ▼	84%	-18% ▼		
				USP Approval	4	4	★	100%	8% ▲	100%	0% ▬	86%	14% ▲	92%	8% ▲	97%	3% ▲	89%	11% ▲		
				Closing USP Aprvl							100%		100%		82%		99%		95%		
				Total for Category	10	8		80%	8% ▲	71%	9% ▲	63%	17% ▲	81%	-1% ▬	96%	-16% ▼	86%	-6% ▼		
Schoolcraft County	All Agencies	CFC	Medical	Initial								100%		67%		78%		65%			
				Yearly	3	3	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	86%	14% ▲	72%	28% ▲		
				Well Child	3	1		33%	1% ▲	25%	8% ▲	17%	17% ▲	54%	-21% ▼	69%	-35% ▼	68%	-34% ▼		
				Total for Category	6	4		67%	1% ▲	57%	10% ▲	64%	2% ▲	71%	-4% ▼	76%	-10% ▼	68%	-1% ▬		
Schoolcraft County	All Agencies	CFC	Dental	Initial								0%		0%		40%		54%			
				Yearly	3	0		0%	-44% ▼	40%	-40% ▼	43%	-43% ▼	50%	-50% ▼	46%	-46% ▼	57%	-57% ▼		
				Total for Category	3	0		0%	-41% ▼	40%	-40% ▼	38%	-38% ▼	45%	-45% ▼	44%	-44% ▼	56%	-56% ▼		
Schoolcraft County	All Agencies	CFC	Worker Child	First 5 Days	1	1	★	100%	63% ▲	100%	0% ▬	17%	83% ▲	25%	75% ▲	76%	24% ▲	51%	49% ▲		
				First 30 Days							0%		17%		38%		67%		57%		
				Second 30 Days								0%		38%		38%		63%		50%	
				Monthly	13	11		85%	27% ▲	70%	14% ▲	53%	32% ▲	49%	36% ▲	74%	11% ▲	67%	18% ▲		
				Total for Category	14	12		86%	37% ▲	59%	27% ▲	47%	39% ▲	45%	40% ▲	72%	14% ▲	63%	23% ▲		
Schoolcraft County	All Agencies	CFC	Worker Parent	Monthly	9	4		44%	21% ▲	17%	27% ▲	27%	18% ▲	27%	18% ▲	51%	-7% ▼	44%	0% ▬		
				Quarterly	1	1	★	100%	85% ▲	10%	90% ▲	18%	82% ▲	18%	82% ▲	34%	66% ▲	24%	76% ▲		
				Total for Category	10	5		50%	28% ▲	15%	35% ▲	25%	25% ▲	25%	25% ▲	48%	2% ▲	39%	11% ▲		
Schoolcraft County	All Agencies	CFC	Worker Supervisor	First 30 Days								100%		100%		81%		65%			
				Monthly	15	6		40%	5% ▲	36%	4% ▲	39%	1% ▲	30%	10% ▲	70%	-30% ▼	64%	-24% ▼		
				Total for Category	15	6		40%	5% ▲	36%	4% ▲	40%	0% ▬	30%	10% ▲	71%	-31% ▼	64%	-24% ▼		

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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Schoolcraft County	All Agencies	CFC	Parent Child	Weekly	55	10	18%	6%▲	9%	9%▲	13%	5%▲	13%	5%▲	27%	-8%▼	18%	0%■	
				Total for Category	55	10	18%	6%▲	9%	9%▲	13%	5%▲	13%	5%▲	27%	-8%▼	18%	0%■	
Schoolcraft County	All Agencies	CFC	CFC Service Plans	ISP							100%		100%		70%		51%		
				USP	2	2	100%	56%▲	40%	60%▲	46%	54%▲	45%	55%▲	80%	20%▲	69%	31%▲	
				PWSP	3	3	100%	40%▲	57%	43%▲	67%	33%▲	57%	43%▲	86%	14%▲	74%	26%▲	
				Total for Category	5	5	100%	50%▲	45%	55%▲	56%	44%▲	49%	51%▲	80%	20%▲	68%	32%▲	
Schoolcraft County	All Agencies	CFC	CFC Plan Approval	ISP Approval							0%		77%		78%		76%		
				USP Approval							50%		56%		84%		79%		
				PWSP Approval	2	0	0%	-57%▼	43%	-43%▼	59%	-59%▼	68%	-68%▼	90%	-90%▼	85%	-85%▼	
				Total for Category	2	0	0%	-53%▼	48%	-48%▼	47%	-47%▼	61%	-61%▼	85%	-85%▼	80%	-80%▼	
Wexford County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	18	18	100%	5%▲	98%	2%▲	92%	8%▲	95%	5%▲	92%	8%▲	89%	11%▲	
				24 Hour (P2)	25	24	96%	0%■	97%	-1%■	96%	0%■	95%	1%▲	94%	2%▲	90%	6%▲	
				Total for Category	43	42	98%	2%▲	98%	0%■	94%	3%▲	95%	3%▲	93%	4%▲	90%	8%▲	
Wexford County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	18	15	83%	-2%▼	87%	-4%▼	85%	-2%▼	84%	-1%■	92%	-8%▼	85%	-1%■	
				72 Hour	26	22	85%	-2%▼	90%	-6%▼	85%	-1%■	85%	0%■	92%	-7%▼	86%	-1%■	
				Total for Category	44	37	84%	-2%▼	89%	-5%▼	85%	-1%■	85%	-1%■	92%	-8%▼	85%	-1%■	
Wexford County	All Agencies	CPS	CPS Service Plans	ISP	39	31	79%	-7%▼	87%	-8%▼	86%	-6%▼	86%	-6%▼	87%	-7%▼	75%	5%▲	
				USP	11	11	100%	23%▲	83%	17%▲	75%	25%▲	73%	27%▲	70%	30%▲	48%	52%▲	
				Closing USP	9	9	100%	14%▲	88%	12%▲	84%	16%▲	84%	16%▲	91%	9%▲	87%	13%▲	
				Total for Category	59	51	86%	2%▲	87%	0%■	84%	3%▲	83%	3%▲	85%	2%▲	72%	15%▲	
Wexford County	All Agencies	CPS	CPS Plan Approval	ISP Approval	36	34	94%	0%■	93%	1%▲	94%	0%■	95%	-1%■	95%	-1%■	84%	10%▲	
				USP Approval	15	15	100%	2%▲	98%	2%▲	99%	1%▲	98%	2%▲	97%	3%▲	89%	11%▲	
				Closing USP Aprvl	8	8	100%	2%▲	97%	3%▲	98%	2%▲	99%	1%▲	99%	1%▲	95%	5%▲	
				Total for Category	59	57	97%	1%▲	95%	2%▲	95%	1%▲	96%	0%■	96%	1%▲	86%	11%▲	
Wexford County	All Agencies	CFC	Medical	Initial	3	1	33%	-24%▼	50%	-17%▼	57%	-24%▼	64%	-31%▼	78%	-44%▼	65%	-32%▼	
				Yearly							100%		67%		86%		72%		
				Well Child	6	4	67%	-17%▼	87%	-20%▼	83%	-16%▼	82%	-16%▼	69%	-2%▼	68%	-1%■	
				Total for Category	9	5	56%	-22%▼	80%	-24%▼	74%	-19%▼	78%	-23%▼	76%	-21%▼	68%	-12%▼	
Wexford County	All Agencies	CFC	Dental	Initial	1	0	0%	-56%▼	0%	0%■	67%	-67%▼	67%	-67%▼	40%	-40%▼	54%	-54%▼	
				Yearly							100%		92%		46%		57%		
				Total for Category	1	0	0%	-85%▼	83%	-83%▼	88%	-88%▼	83%	-83%▼	44%	-44%▼	56%	-56%▼	
Wexford County	All Agencies	CFC	Worker Child	First 5 Days	2	0	0%	-41%▼	25%	-25%▼	29%	-29%▼	59%	-59%▼	76%	-76%▼	51%	-51%▼	
				First 30 Days	2	1	50%	-24%▼	67%	-17%▼	70%	-20%▼	83%	-33%▼	67%	-17%▼	57%	-7%▼	
				Second 30 Days	2	1	50%	-8%▼	58%	-8%▼	50%	0%■	64%	-14%▼	63%	-13%▼	50%	0%■	
				Monthly	25	18	72%	4%▲	66%	6%▲	62%	10%▲	75%	-3%▼	74%	-2%▼	67%	5%▲	
				Total for Category	31	20	65%	-2%▼	63%	1%▲	60%	5%▲	74%	-9%▼	72%	-7%▼	63%	2%▲	

**Michigan Department of Health and Human Services  
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BUSINESS SERVICE CENTER 1 - COUNTY SUMMARY					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC					%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Wexford County	All Agencies	CFC	Worker Parent	First 30 Days															
				Monthly	13	9	69%	21% ▲	52%	17% ▲	46%	23% ▲	46%	23% ▲	51%	18% ▲	44%	25% ▲	
				Quarterly	4	0	0%	-13% ▼	22%	-22% ▼	11%	-11% ▼	11%	-11% ▼	34%	-34% ▼	24%	-24% ▼	
				Total for Category	17	9	53%	12% ▲	47%	6% ▲	38%	15% ▲	38%	15% ▲	48%	5% ▲	39%	14% ▲	
Wexford County	All Agencies	CFC	Worker Supervisor	First 30 Days	1	1	★ 100%	17% ▲	83%	17% ▲	86%	14% ▲	81%	19% ▲	81%	19% ▲	65%	35% ▲	
				Monthly	33	27	82%	0% ▬	81%	0% ▬	85%	-4% ▼	78%	4% ▲	70%	12% ▲	64%	18% ▲	
				Total for Category	34	28	82%	1% ▲	81%	1% ▲	85%	-3% ▼	78%	4% ▲	71%	12% ▲	64%	19% ▲	
Wexford County	All Agencies	CFC	Parent Child	First 7 Days															
				Weekly	192	32	17%	0% ▬	19%	-3% ▼	16%	1% ▲	16%	1% ▲	27%	-10% ▼	18%	-2% ▼	
				Total for Category	192	32	17%	0% ▬	19%	-3% ▼	16%	0% ▬	16%	0% ▬	27%	-10% ▼	18%	-2% ▼	
Wexford County	All Agencies	CFC	CFC Service Plans	ISP	4	4	★ 100%	33% ▲	67%	33% ▲	70%	30% ▲	65%	35% ▲	70%	30% ▲	51%	49% ▲	
				USP	10	10	★ 100%	16% ▲	80%	20% ▲	90%	10% ▲	81%	19% ▲	80%	20% ▲	69%	31% ▲	
				PWSP	5	5	★ 100%	2% ▲	100%	0% ▬	100%	0% ▬	95%	5% ▲	86%	14% ▲	74%	26% ▲	
				Total for Category	19	19	★ 100%	15% ▲	83%	17% ▲	90%	10% ▲	83%	17% ▲	80%	20% ▲	68%	32% ▲	
Wexford County	All Agencies	CFC	CFC Plan Approval	ISP Approval	2	2	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	78%	22% ▲	76%	24% ▲	
				USP Approval	8	8	★ 100%	3% ▲	100%	0% ▬	94%	6% ▲	96%	4% ▲	84%	16% ▲	79%	21% ▲	
				PWSP Approval	4	4	★ 100%	4% ▲	100%	0% ▬	96%	4% ▲	93%	7% ▲	90%	10% ▲	85%	15% ▲	
				YAVFC PWSP Aprvl									100%		100%		87%		
				Total for Category	14	14	★ 100%	3% ▲	100%	0% ▬	95%	5% ▲	96%	4% ▲	85%	15% ▲	80%	20% ▲	

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%	GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE			
									%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE		
Arenac County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	7	7	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	96%	4% ▲	96%	4% ▲	89%	11% ▲	
				24 Hour (P2)	12	11		92%	-3% ▼	97%	-5% ▼	97%	-5% ▼	90%	2% ▲	95%	-3% ▼	90%	2% ▲	
				Total for Category	19	18		95%	-1% ▬	98%	-3% ▼	98%	-3% ▼	92%	3% ▲	95%	0% ▬	90%	5% ▲	
Arenac County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	7	6		86%	-8% ▼	92%	-7% ▼	96%	-10% ▼	92%	-6% ▼	94%	-8% ▼	85%	1% ▲	
				72 Hour	12	10		83%	-7% ▼	89%	-5% ▼	93%	-10% ▼	91%	-7% ▼	92%	-8% ▼	86%	-2% ▼	
				Total for Category	19	16		84%	-7% ▼	90%	-5% ▼	94%	-10% ▼	91%	-7% ▼	92%	-8% ▼	85%	-1% ▬	
Arenac County	All Agencies	CPS	CPS Service Plans	ISP	12	12	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	93%	7% ▲	81%	19% ▲	75%	25% ▲	
				USP							75%		50%		60%		48%			
				Closing USP	2	2	★	100%	4% ▲	100%	0% ▬	100%	0% ▬	87%	13% ▲	88%	13% ▲	87%	13% ▲	
				Total for Category	14	14	★	100%	4% ▲	100%	0% ▬	99%	1% ▲	89%	11% ▲	79%	21% ▲	72%	28% ▲	
Arenac County	All Agencies	CPS	CPS Plan Approval	ISP Approval	15	15	★	100%	10% ▲	96%	4% ▲	96%	4% ▲	79%	21% ▲	85%	15% ▲	84%	16% ▲	
				USP Approval							75%		94%		90%		89%			
				Closing USP Aprvl	2	2	★	100%	6% ▲	91%	9% ▲	94%	6% ▲	97%	3% ▲	93%	7% ▲	95%	5% ▲	
				Total for Category	17	17	★	100%	10% ▲	95%	5% ▲	95%	5% ▲	83%	17% ▲	87%	13% ▲	86%	14% ▲	
Arenac County	All Agencies	CFC	Medical	Initial	3	3	★	100%	15% ▲	75%	25% ▲	88%	12% ▲	92%	8% ▲	57%	43% ▲	65%	35% ▲	
				Yearly	2	2	★	100%	13% ▲	86%	14% ▲	91%	9% ▲	85%	15% ▲	75%	25% ▲	72%	28% ▲	
				Well Child	2	1		50%	-32% ▼	78%	-28% ▼	81%	-31% ▼	86%	-36% ▼	72%	-22% ▼	68%	-18% ▼	
				Total for Category	7	6		86%	1% ▲	79%	7% ▲	86%	-1% ▬	88%	-2% ▼	69%	17% ▲	68%	18% ▲	
Arenac County	All Agencies	CFC	Dental	Initial	2	1		50%	-37% ▼	83%	-33% ▼	92%	-42% ▼	85%	-35% ▼	59%	-9% ▼	54%	-4% ▼	
				Yearly	3	1		33%	-40% ▼	67%	-33% ▼	80%	-47% ▼	71%	-38% ▼	68%	-34% ▼	57%	-24% ▼	
				Total for Category	5	2		40%	-39% ▼	75%	-35% ▼	85%	-45% ▼	77%	-37% ▼	63%	-23% ▼	56%	-16% ▼	
Arenac County	All Agencies	CFC	Worker Child	First 5 Days	3	2		67%	9% ▲	58%	8% ▲	50%	17% ▲	61%	5% ▲	59%	7% ▲	51%	16% ▲	
				First 30 Days	12	7		58%	5% ▲	45%	13% ▲	38%	20% ▲	69%	-11% ▼	61%	-3% ▼	57%	1% ▲	
				Second 30 Days	2	0		0%	-53% ▼	42%	-42% ▼	44%	-44% ▼	67%	-67% ▼	62%	-62% ▼	50%	-50% ▼	
				Monthly	25	21		84%	13% ▲	76%	8% ▲	63%	21% ▲	74%	10% ▲	76%	9% ▲	67%	17% ▲	
				Total for Category	42	30		71%	7% ▲	64%	8% ▲	57%	15% ▲	72%	0% ▬	71%	1% ▲	63%	9% ▲	
Arenac County	All Agencies	CFC	Worker Parent	First 30 Days	7	4		57%	-10% ▼	64%	-7% ▼	69%	-12% ▼	69%	-12% ▼	43%	15% ▲	41%	16% ▲	
				Monthly	17	17	★	100%	30% ▲	72%	28% ▲	70%	30% ▲	70%	30% ▲	54%	46% ▲	44%	56% ▲	
				Quarterly	4	0		0%	-23% ▼	27%	-27% ▼	21%	-21% ▼	21%	-21% ▼	25%	-25% ▼	24%	-24% ▼	
				Total for Category	28	21		75%	12% ▲	65%	10% ▲	63%	13% ▲	63%	13% ▲	47%	28% ▲	39%	36% ▲	
Arenac County	All Agencies	CFC	Worker Supervisor	First 30 Days						100%		100%		100%		62%		65%		
				Monthly	39	30		77%	-11% ▼	87%	-10% ▼	88%	-11% ▼	89%	-12% ▼	72%	5% ▲	64%	13% ▲	
				Total for Category	39	30		77%	-12% ▼	87%	-10% ▼	89%	-12% ▼	90%	-13% ▼	72%	5% ▲	64%	13% ▲	
Arenac County	All Agencies	CFC	Parent Child	First 7 Days						25%		25%		25%		11%		8%		
				Weekly	175	26		15%	-20% ▼	36%	-21% ▼	35%	-20% ▼	35%	-20% ▼	22%	-7% ▼	18%	-3% ▼	
				Total for Category	175	26		15%	-20% ▼	35%	-20% ▼	35%	-20% ▼	35%	-20% ▼	22%	-7% ▼	18%	-3% ▼	

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO									
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE							
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE							
Arenac County	All Agencies	CFC	CFC Service Plans	ISP	2	2	★	100%	17%	▲	71%	29%	▲	88%	13%	▲	90%	10%	▲	63%	37%	▲	51%	49%	▲	
				USP	8	8	★	100%	8%	▲	97%	3%	▲	91%	9%	▲	88%	12%	▲	78%	22%	▲	69%	31%	▲	
				PWSP	1	1	★	100%	16%	▲	83%	17%	▲	86%	14%	▲	82%	18%	▲	74%	26%	▲	74%	26%	▲	
				YAVFC ISP												100%						67%			50%	
				YAVFC PWSP	1	1	★	100%	41%	▲	40%	60%	▲	67%	33%	▲	71%	29%	▲	85%	15%	▲	64%	36%	▲	
				Total for Category	12	12	★	100%	14%	▲	85%	15%	▲	87%	13%	▲	86%	14%	▲	86%	14%	▲	75%	25%	▲	68%
Arenac County	All Agencies	CFC	CFC Plan Approval	ISP Approval	3	3	★	100%	2%	▲	100%	0%	▬	100%	0%	▬	93%	7%	▲	79%	21%	▲	76%	24%	▲	
				USP Approval	6	4		67%	-16%	▼	86%	-20%	▼	85%	-18%	▼	77%	-10%	▼	88%	-21%	▼	79%	-12%	▼	
				PWSP Approval	8	8	★	100%	13%	▲	88%	12%	▲	90%	10%	▲	82%	18%	▲	92%	8%	▲	85%	15%	▲	
				YAVFC ISP Aprvl												67%						100%			89%	
				YAVFC PWSP Aprvl	1	1	★	100%	26%	▲	67%	33%	▲	86%	14%	▲	69%	31%	▲	95%	5%	▲	87%	13%	▲	
				Total for Category	18	16		89%	4%	▲	88%	1%	▲	88%	1%	▲	80%	9%	▲	88%	1%	▲	80%	9%	▲	
Bay County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	29	27		93%	1%	▲	91%	2%	▲	92%	1%	▲	94%	-1%	▬	96%	-3%	▼	89%	4%	▲	
				24 Hour (P2)	80	79		99%	4%	▲	98%	1%	▲	94%	4%	▲	93%	6%	▲	95%	4%	▲	90%	9%	▲	
				Total for Category	109	106		97%	3%	▲	96%	1%	▲	94%	4%	▲	93%	4%	▲	95%	2%	▲	90%	8%	▲	
Bay County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	30	27		90%	-2%	▼	95%	-5%	▼	92%	-2%	▼	89%	1%	▲	94%	-4%	▼	85%	5%	▲	
				72 Hour	83	78		94%	2%	▲	93%	1%	▲	92%	2%	▲	91%	3%	▲	92%	2%	▲	86%	8%	▲	
				Total for Category	113	105		93%	1%	▲	94%	-1%	▬	92%	1%	▲	90%	3%	▲	92%	0%	▬	85%	8%	▲	
Bay County	All Agencies	CPS	CPS Service Plans	ISP	111	106		96%	5%	▲	92%	3%	▲	92%	4%	▲	88%	8%	▲	81%	15%	▲	75%	21%	▲	
				USP	18	16		89%	22%	▲	75%	14%	▲	69%	20%	▲	57%	32%	▲	60%	29%	▲	48%	41%	▲	
				Closing USP	11	11	★	100%	9%	▲	90%	10%	▲	91%	9%	▲	92%	8%	▲	88%	13%	▲	87%	13%	▲	
				Total for Category	140	133		95%	8%	▲	89%	6%	▲	88%	7%	▲	84%	11%	▲	84%	11%	▲	79%	16%	▲	72%
Bay County	All Agencies	CPS	CPS Plan Approval	ISP Approval	103	91		88%	2%	▲	86%	3%	▲	86%	2%	▲	88%	0%	▬	85%	3%	▲	84%	4%	▲	
				USP Approval	20	20	★	100%	4%	▲	100%	0%	▬	95%	5%	▲	92%	8%	▲	90%	10%	▲	89%	11%	▲	
				Closing USP Aprvl	9	9	★	100%	0%	▬	100%	0%	▬	100%	0%	▬	100%	0%	▬	93%	7%	▲	95%	5%	▲	
				Total for Category	132	120		91%	1%	▲	90%	1%	▲	89%	2%	▲	89%	1%	▲	87%	4%	▲	86%	5%	▲	
Bay County	All Agencies	CFC	Medical	Initial	4	4	★	100%	24%	▲	73%	27%	▲	76%	24%	▲	78%	22%	▲	57%	43%	▲	65%	35%	▲	
				Yearly	3	3	★	100%	10%	▲	92%	8%	▲	91%	9%	▲	88%	12%	▲	75%	25%	▲	72%	28%	▲	
				Well Child	6	5		83%	11%	▲	67%	17%	▲	72%	11%	▲	77%	6%	▲	72%	11%	▲	68%	16%	▲	
				Total for Category	13	12		92%	14%	▲	76%	17%	▲	78%	14%	▲	80%	12%	▲	69%	23%	▲	68%	24%	▲	
Bay County	All Agencies	CFC	Dental	Initial	11	7		64%	-9%	▼	70%	-6%	▼	78%	-15%	▼	70%	-6%	▼	59%	4%	▲	54%	10%	▲	
				Yearly	3	3	★	100%	20%	▲	100%	0%	▬	95%	5%	▲	67%	33%	▲	68%	33%	▲	57%	43%	▲	
				Total for Category	14	10		71%	-3%	▼	74%	-3%	▼	85%	-13%	▼	68%	3%	▲	63%	8%	▲	56%	16%	▲	
Bay County	All Agencies	CFC	Worker Child	First 5 Days	6	3		50%	-14%	▼	71%	-21%	▼	64%	-14%	▼	61%	-11%	▼	59%	-9%	▼	51%	-1%	▬	
				First 30 Days	10	6		60%	-9%	▼	74%	-14%	▼	69%	-9%	▼	66%	-6%	▼	61%	-1%	▬	57%	3%	▲	
				Second 30 Days	20	17		85%	18%	▲	74%	11%	▲	69%	16%	▲	61%	24%	▲	62%	23%	▲	50%	35%	▲	
				Monthly	99	77		78%	2%	▲	79%	-2%	▼	73%	4%	▲	76%	1%	▲	76%	2%	▲	67%	11%	▲	
				Total for Category	135	103		76%	3%	▲	77%	-1%	▬	71%	5%	▲	72%	5%	▲	71%	6%	▲	63%	14%	▲	

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Bay County	All Agencies	CFC	Worker Parent	First 30 Days	10	6	60%	21%▲	36%	24%▲	40%	20%▲	40%	20%▲	43%	17%▲	41%	19%▲	
				Monthly	110	69	63%	9%▲	55%	8%▲	53%	9%▲	53%	9%▲	54%	9%▲	44%	18%▲	
				Quarterly	37	22	59%	21%▲	42%	18%▲	37%	23%▲	37%	23%▲	25%	34%▲	24%	35%▲	
				Total for Category	157	97	62%	12%▲	51%	10%▲	48%	13%▲	48%	13%▲	47%	15%▲	39%	22%▲	
Bay County	All Agencies	CFC	Worker Supervisor	First 30 Days	1	0	0%	-89%▼	86%	-86%▼	93%	-93%▼	88%	-88%▼	62%	-62%▼	65%	-65%▼	
				Monthly	135	104	77%	-5%▼	82%	-5%▼	84%	-7%▼	82%	-5%▼	72%	5%▲	64%	13%▲	
				Total for Category	136	104	76%	-6%▼	82%	-6%▼	84%	-8%▼	82%	-5%▼	72%	5%▲	64%	13%▲	
Bay County	All Agencies	CFC	Parent Child	First 7 Days	15	0	0%	-3%▼	0%	0%▬	5%	-5%▼	5%	-5%▼	11%	-11%▼	8%	-8%▼	
				Weekly	944	209	22%	-1%▬	22%	0%▬	23%	-1%▬	23%	-1%▬	22%	0%▬	18%	4%▲	
				Total for Category	959	209	22%	-1%▬	22%	0%▬	23%	-1%▬	23%	-1%▬	22%	0%▬	18%	4%▲	
Bay County	All Agencies	CFC	CFC Service Plans	ISP	4	3	75%	21%▲	67%	8%▲	49%	26%▲	48%	27%▲	63%	12%▲	51%	24%▲	
				USP	47	41	87%	17%▲	79%	9%▲	69%	18%▲	65%	22%▲	78%	9%▲	69%	18%▲	
				PWSP	8	8	100%	25%▲	83%	17%▲	75%	25%▲	69%	31%▲	74%	26%▲	74%	26%▲	
				YAVFC ISP									0%		67%		50%		
				YAVFC PWSP	1	1	100%	22%▲	83%	17%▲	82%	18%▲	71%	29%▲	85%	15%▲	64%	36%▲	
Total for Category	60	53	88%	19%▲	79%	9%▲	68%	20%▲	64%	24%▲	75%	13%▲	68%	20%▲					
Bay County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	100%	19%▲	81%	19%▲	86%	14%▲	78%	22%▲	79%	21%▲	76%	24%▲	
				USP Approval	28	26	93%	12%▲	88%	5%▲	86%	7%▲	71%	21%▲	88%	5%▲	79%	14%▲	
				PWSP Approval	7	7	100%	11%▲	97%	3%▲	95%	5%▲	78%	22%▲	92%	8%▲	85%	15%▲	
				YAVFC ISP Aprvl									100%		100%		89%		
				YAVFC PWSP Aprvl	2	2	100%	7%▲	100%	0%▬	91%	9%▲	90%	10%▲	95%	5%▲	87%	13%▲	
Total for Category	38	36	95%	12%▲	89%	5%▲	89%	6%▲	75%	20%▲	88%	6%▲	80%	15%▲					
Clare County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	11	11	100%	3%▲	97%	3%▲	97%	3%▲	97%	3%▲	96%	4%▲	89%	11%▲	
				24 Hour (P2)	26	25	96%	-1%▬	98%	-2%▼	97%	-1%▬	95%	2%▲	95%	2%▲	90%	6%▲	
				Total for Category	37	36	97%	0%▬	98%	-1%▬	97%	0%▬	96%	2%▲	95%	2%▲	90%	8%▲	
Clare County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	11	8	73%	-16%▼	90%	-18%▼	89%	-16%▼	88%	-16%▼	94%	-21%▼	85%	-12%▼	
				72 Hour	26	26	100%	5%▲	99%	1%▲	95%	5%▲	92%	8%▲	92%	8%▲	86%	14%▲	
				Total for Category	37	34	92%	-1%▬	96%	-4%▼	93%	-1%▬	91%	1%▲	92%	-1%▬	85%	7%▲	
Clare County	All Agencies	CPS	CPS Service Plans	ISP	37	29	78%	-7%▼	87%	-9%▼	84%	-5%▼	86%	-7%▼	81%	-2%▼	75%	4%▲	
				USP	15	2	13%	2%▲	16%	-2%▼	9%	4%▲	9%	4%▲	60%	-47%▼	48%	-34%▼	
				Closing USP	2	1	50%	-22%▼	79%	-29%▼	67%	-17%▼	69%	-19%▼	88%	-38%▼	87%	-37%▼	
				Total for Category	54	32	59%	-8%▼	68%	-9%▼	65%	-5%▼	68%	-9%▼	79%	-20%▼	72%	-12%▼	
Clare County	All Agencies	CPS	CPS Plan Approval	ISP Approval	30	29	97%	-1%▬	97%	0%▬	98%	-1%▬	99%	-2%▼	85%	11%▲	84%	12%▲	
				USP Approval	5	5	100%	0%▬	100%	0%▬	100%	0%▬	100%	0%▬	90%	10%▲	89%	11%▲	
				Closing USP Aprvl	1	1	100%	0%▬	100%	0%▬	100%	0%▬	100%	0%▬	93%	7%▲	95%	5%▲	
				Total for Category	36	35	97%	-1%▬	98%	0%▬	99%	-1%▬	99%	-2%▼	87%	11%▲	86%	11%▲	

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Clare County	All Agencies	CFC	Medical	Initial	3	1	33%													
				Yearly	3	3	100%	-18%	33%	0%	67%	-33%	44%	-11%	57%	-24%	65%	-32%		
				Well Child	5	3	60%	45%	64%	36%	56%	44%	50%	50%	75%	25%	72%	28%		
				Total for Category	11	7	64%	-3%	69%	-9%	69%	-9%	53%	7%	72%	-12%	68%	-8%		
Clare County	All Agencies	CFC	Dental	Initial																
				Yearly	3	1	33%	6%	63%	1%	64%	-1%	49%	15%	69%	-5%	68%	-4%		
				Total for Category	3	1	33%	63%			52%		54%		59%		54%			
Clare County	All Agencies	CFC	Worker Child	First 5 Days	1	0	0%													
				First 30 Days	8	5	63%	-21%	55%	-21%	57%	-24%	53%	-20%	68%	-34%	57%	-24%		
				Second 30 Days	2	0	0%	-22%	58%	-25%	55%	-21%	53%	-20%	63%	-30%	56%	-22%		
				Monthly	68	46	68%	-52%	57%	-57%	50%	-50%	51%	-51%	59%	-59%	51%	-51%		
				Total for Category	79	51	65%	11%	64%	-2%	48%	14%	49%	13%	61%	2%	57%	5%		
Clare County	All Agencies	CFC	Worker Parent	First 30 Days	4	4	100%	-37%	30%	-30%	30%	-30%	46%	-46%	62%	-62%	50%	-50%		
				Monthly	74	36	49%	2%	67%	0%	61%	7%	69%	-1%	76%	-8%	67%	1%		
				Quarterly	35	3	9%	6%	62%	2%	55%	10%	61%	4%	71%	-6%	63%	2%		
				Total for Category	113	43	38%	61%	100%	0%	29%	71%	29%	71%	43%	57%	41%	59%		
Clare County	All Agencies	CFC	Worker Supervisor	First 30 Days	4	4	100%	14%	37%	12%	34%	15%	34%	15%	54%	-5%	44%	4%		
				Monthly	78	72	92%	0%	5%	3%	10%	-1%	10%	-1%	25%	-17%	24%	-16%		
				Total for Category	82	76	93%	9%	31%	7%	28%	10%	28%	10%	47%	-9%	39%	-1%		
Clare County	All Agencies	CFC	Parent Child	First 7 Days																
				Weekly	573	39	7%	50%			20%		20%		11%		8%			
				Total for Category	573	39	7%	27%	100%	0%	68%	32%	63%	37%	62%	38%	65%	35%		
Clare County	All Agencies	CFC	CFC Service Plans	ISP	4	3	75%	17%	87%	5%	78%	14%	63%	29%	72%	21%	64%	29%		
				USP	18	10	56%	18%	88%	5%	78%	15%	63%	29%	72%	21%	64%	29%		
				PWSP	15	14	93%													
				YAVFC PWSP																
				Total for Category	37	27	73%	13%	75%	0%	47%	28%	72%	3%	63%	12%	51%	24%		
Clare County	All Agencies	CFC	CFC Plan Approval	ISP Approval	3	3	100%	-4%	12%	-5%	11%	-4%	11%	-4%	22%	-15%	18%	-11%		
				USP Approval	16	15	94%	4%	90%	3%	89%	4%	90%	4%	88%	6%	79%	21%		
				PWSP Approval	16	15	94%	3%	89%	5%	90%	4%	92%	2%	92%	2%	76%	24%		
				YAVFC PWSP Aprvl																
				Total for Category	35	33	94%	4%	90%	4%	91%	4%	91%	3%	88%	6%	80%	14%		
Clinton County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	12	10	83%	3%	100%	0%	100%	0%	92%	8%	79%	21%				
				24 Hour (P2)	17	17	100%	4%	90%	3%	89%	4%	90%	4%	88%	6%	79%	15%		
				Total for Category	29	27	93%	3%	89%	5%	90%	4%	92%	2%	92%	2%	85%	9%		
Clinton County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	12	11	92%	4%	90%	4%	91%	4%	91%	3%	88%	6%				
				72 Hour	19	19	100%	4%	90%	4%	91%	4%	91%	3%	88%	6%	80%	14%		



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					COMPLETED				MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%	%		%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Clinton County ^	ALL AGENCIES ^	CPS	CPS Face To Face Inv	Total for Category	31	30	97%	4%	93%	4%	93%	4%	93%	4%	92%	4%	85%	11%		
Clinton County	All Agencies	CPS	CPS Service Plans	ISP	25	22	88%	9%	76%	12%	80%	8%	80%	8%	81%	7%	75%	13%		
				USP	6	3	50%	-6%	53%	-3%	61%	-11%	54%	-4%	60%	-10%	48%	2%		
				Closing USP	8	8	100%	13%	84%	16%	89%	11%	88%	12%	88%	13%	87%	13%		
				Total for Category	39	33	85%	8%	74%	10%	79%	6%	78%	7%	79%	6%	72%	13%		
Clinton County	All Agencies	CPS	CPS Plan Approval	ISP Approval	28	25	89%	-4%	92%	-3%	93%	-4%	95%	-6%	85%	4%	84%	5%		
				USP Approval	7	6	86%	-6%	92%	-6%	90%	-5%	93%	-7%	90%	-4%	89%	-3%		
				Closing USP Aprvl	10	10	100%	3%	96%	4%	97%	3%	98%	2%	93%	7%	95%	5%		
				Total for Category	45	41	91%	-3%	93%	-1%	94%	-2%	95%	-4%	87%	5%	86%	5%		
Clinton County	All Agencies	CFC	Medical	Initial	1	0	0%	-80%	75%	-75%	80%	-80%	85%	-85%	57%	-57%	65%	-65%		
				Yearly	1	1	100%	10%	100%	0%	100%	0%	86%	14%	75%	25%	72%	28%		
				Well Child					86%		92%		86%		72%		68%			
				Total for Category	2	1	50%	-36%	85%	-35%	88%	-38%	86%	-36%	69%	-19%	68%	-18%		
Clinton County	All Agencies	CFC	Dental	Initial					100%		100%		67%		59%		54%			
				Yearly					100%		100%		85%		68%		57%			
				Total for Category					100%		100%		78%		63%		56%			
Clinton County	All Agencies	CFC	Worker Child	First 5 Days	2	2	100%	17%	100%	0%	92%	8%	74%	26%	59%	41%	51%	49%		
				First 30 Days	4	4	100%	19%	100%	0%	86%	14%	73%	27%	61%	39%	57%	43%		
				Second 30 Days	8	8	100%	21%	100%	0%	79%	21%	72%	28%	62%	38%	50%	50%		
				Monthly	23	22	96%	7%	94%	2%	92%	4%	86%	9%	76%	20%	67%	29%		
				Total for Category	37	36	97%	12%	96%	1%	89%	8%	81%	17%	71%	27%	63%	35%		
Clinton County	All Agencies	CFC	Worker Parent	First 30 Days					75%		60%		60%		43%		41%			
				Monthly	24	18	75%	-1%	77%	-2%	76%	-1%	76%	-1%	54%	21%	44%	31%		
				Quarterly	6	4	67%	3%	67%	0%	62%	5%	62%	5%	25%	41%	24%	42%		
				Total for Category	30	22	73%	1%	74%	-1%	72%	1%	72%	1%	47%	27%	39%	34%		
Clinton County	All Agencies	CFC	Worker Supervisor	First 30 Days	1	1	100%	4%	100%	0%	100%	0%	88%	13%	62%	38%	65%	35%		
				Monthly	31	31	100%	14%	100%	0%	97%	3%	75%	25%	72%	28%	64%	36%		
				Total for Category	32	32	100%	12%	100%	0%	97%	3%	75%	25%	72%	28%	64%	36%		
Clinton County	All Agencies	CFC	Parent Child	First 7 Days	4	2	50%	13%	25%	25%	43%	7%	43%	7%	11%	39%	8%	42%		
				Weekly	155	48	31%	-19%	46%	-15%	52%	-21%	52%	-21%	22%	9%	18%	13%		
				Total for Category	159	50	31%	-18%	46%	-14%	52%	-20%	52%	-20%	22%	9%	18%	13%		
Clinton County	All Agencies	CFC	CFC Service Plans	ISP	1	0	0%	-73%	75%	-75%	64%	-64%	82%	-82%	63%	-63%	51%	-51%		
				USP	10	10	100%	8%	100%	0%	96%	4%	87%	13%	78%	22%	69%	31%		
				PWSP	6	6	100%	9%	100%	0%	88%	12%	89%	11%	74%	26%	74%	26%		
				Total for Category	17	16	94%	4%	98%	-4%	89%	5%	87%	7%	75%	19%	68%	26%		
Clinton County	All Agencies	CFC	CFC Plan Approval	ISP Approval					100%		100%		100%		79%		76%			

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					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE						
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE						
Clinton County ^	ALL AGENCIES ^	CFC	CFC Plan Approval	USP Approval	3	3	★	100%	2%	▲	100%	0%	0%	100%	0%	95%	5%	▲	88%	12%	▲	79%	21%	▲	
				PWSP Approval	2	2	★	100%	0%	▬	100%	0%	▬	100%	0%	▬	100%	0%	92%	8%	▲	85%	15%	▲	
				Total for Category	5	5	★	100%	1%	▲	100%	0%	▬	100%	0%	▬	97%	3%	▲	88%	12%	▲	80%	20%	▲
Eaton County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	26	24		92%	3%	▲	90%	3%	▲	89%	3%	91%	2%	▲	96%	-3%	▼	89%	3%	▲	
				24 Hour (P2)	75	65		87%	0%	▬	86%	1%	▲	88%	-1%	▬	86%	0%	▬	95%	-8%	▼	90%	-3%	▼
				Total for Category	101	89		88%	1%	▲	87%	1%	▲	88%	0%	▬	88%	0%	▬	95%	-7%	▼	90%	-2%	▼
Eaton County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	25	23		92%	8%	▲	84%	8%	▲	84%	8%	83%	9%	▲	94%	-2%	▼	85%	7%	▲	
				72 Hour	70	59		84%	0%	▬	84%	0%	▬	85%	-1%	▬	82%	2%	▲	92%	-7%	▼	86%	-1%	▬
				Total for Category	95	82		86%	2%	▲	84%	2%	▲	85%	1%	▲	82%	4%	▲	92%	-6%	▼	85%	1%	▲
Eaton County	All Agencies	CPS	CPS Service Plans	ISP	87	64		74%	0%	▬	76%	-2%	▼	75%	-1%	▬	70%	4%	▲	81%	-7%	▼	75%	-1%	▬
				USP	14	10		71%	4%	▲	74%	-3%	▼	68%	4%	▲	61%	10%	▲	60%	11%	▲	48%	24%	▲
				Closing USP	13	13	★	100%	9%	▲	94%	6%	▲	91%	9%	▲	87%	13%	▲	88%	13%	▲	87%	13%	▲
				Total for Category	114	87		76%	2%	▲	78%	-2%	▼	76%	1%	▲	70%	6%	▲	79%	-2%	▼	72%	5%	▲
Eaton County	All Agencies	CPS	CPS Plan Approval	ISP Approval	94	69		73%	1%	▲	69%	5%	▲	71%	3%	▲	77%	-3%	▼	85%	-12%	▼	84%	-11%	▼
				USP Approval	13	13	★	100%	3%	▲	98%	2%	▲	97%	3%	▲	95%	5%	▲	90%	10%	▲	89%	11%	▲
				Closing USP Aprvl	14	13		93%	-3%	▼	98%	-5%	▼	95%	-2%	▼	95%	-3%	▼	93%	0%	▬	95%	-2%	▼
				Total for Category	121	95		79%	0%	▬	77%	2%	▲	77%	1%	▲	81%	-2%	▼	87%	-8%	▼	86%	-7%	▼
Eaton County	All Agencies	CFC	Medical	Initial	4	3		75%	-8%	▼	85%	-10%	▼	80%	-5%	▼	86%	-11%	▼	57%	18%	▲	65%	10%	▲
				Yearly	1	0		0%	-81%	▼	83%	-83%	▼	87%	-87%	▼	79%	-79%	▼	75%	-75%	▼	72%	-72%	▼
				Well Child	8	7		88%	1%	▲	81%	6%	▲	86%	1%	▲	91%	-3%	▼	72%	15%	▲	68%	20%	▲
				Total for Category	13	10		77%	-8%	▼	83%	-6%	▼	85%	-8%	▼	86%	-10%	▼	69%	8%	▲	68%	9%	▲
Eaton County	All Agencies	CFC	Dental	Initial	1	0		0%	-70%	▼	50%	-50%	▼	75%	-75%	▼	86%	-86%	▼	59%	-59%	▼	54%	-54%	▼
				Yearly	7	5		71%	13%	▲	50%	21%	▲	59%	12%	▲	63%	9%	▲	68%	4%	▲	57%	14%	▲
				Total for Category	8	5		63%	2%	▲	50%	13%	▲	62%	0%	▬	67%	-5%	▼	63%	-1%	▬	56%	7%	▲
Eaton County	All Agencies	CFC	Worker Child	First 5 Days	7	7	★	100%	45%	▲	78%	22%	▲	50%	50%	▲	46%	54%	▲	59%	41%	▲	51%	49%	▲
				First 30 Days	6	5		83%	24%	▲	72%	11%	▲	56%	27%	▲	56%	27%	▲	61%	22%	▲	57%	26%	▲
				Second 30 Days	10	6		60%	25%	▲	61%	-1%	▬	29%	31%	▲	30%	30%	▲	62%	-2%	▼	50%	10%	▲
				Monthly	60	50		83%	16%	▲	72%	12%	▲	61%	22%	▲	68%	15%	▲	76%	8%	▲	67%	16%	▲
				Total for Category	83	68		82%	20%	▲	71%	11%	▲	55%	27%	▲	61%	21%	▲	71%	11%	▲	63%	19%	▲
Eaton County	All Agencies	CFC	Worker Parent	First 30 Days							53%			53%		53%			43%			41%			
				Monthly	40	28		70%	15%	▲	58%	12%	▲	54%	16%	▲	54%	16%	▲	54%	16%	▲	44%	26%	▲
				Quarterly	6	1		17%	-5%	▼	17%	-1%	▬	24%	-8%	▼	24%	-8%	▼	25%	-9%	▼	24%	-8%	▼
				Total for Category	46	29		63%	13%	▲	52%	11%	▲	49%	14%	▲	49%	14%	▲	47%	16%	▲	39%	24%	▲
Eaton County	All Agencies	CFC	Worker Supervisor	First 30 Days	6	6	★	100%	9%	▲	100%	0%	▬	100%	0%	▬	76%	24%	▲	62%	38%	▲	65%	35%	▲
				Monthly	81	55		68%	-1%	▬	78%	-10%	▼	71%	-3%	▼	62%	6%	▲	72%	-4%	▼	64%	4%	▲
				Total for Category	87	61		70%	-1%	▬	80%	-9%	▼	72%	-2%	▼	63%	7%	▲	72%	-2%	▼	64%	6%	▲

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COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	COMPLETED			MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE			
					DUIE	TIMELY	%		%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE		
Eaton County	All Agencies	CFC	Parent Child	First 7 Days	2	1	50%	44%	13%	38%	3%	47%	3%	47%	11%	39%	8%	42%		
				Weekly	390	46	12%	-6%	16%	-4%	19%	-7%	19%	-7%	22%	-10%	18%	-6%		
				Total for Category	392	47	12%	-6%	16%	-4%	18%	-6%	18%	-6%	22%	-10%	18%	-6%		
Eaton County	All Agencies	CFC	CFC Service Plans	ISP	4	4	100%	14%	81%	19%	86%	14%	90%	10%	63%	37%	51%	49%		
				USP	9	8	89%	11%	80%	9%	82%	7%	75%	14%	78%	11%	69%	20%		
				PWSP	14	11	79%	7%	73%	6%	75%	3%	69%	10%	74%	5%	74%	5%		
				YAVFC ISP							100%		67%		67%		50%			
				YAVFC PWSP	1	1	100%	2%	100%	0%	100%	0%	93%	7%	85%	15%	64%	36%		
				Total for Category	28	24	86%	8%	78%	8%	81%	5%	75%	11%	75%	10%	68%	18%		
Eaton County	All Agencies	CFC	CFC Plan Approval	ISP Approval	5	1	20%	-51%	75%	-55%	71%	-51%	68%	-48%	79%	-59%	76%	-56%		
				USP Approval	14	11	79%	-4%	89%	-10%	85%	-6%	78%	0%	88%	-10%	79%	0%		
				PWSP Approval	16	16	100%	14%	89%	11%	87%	13%	84%	16%	92%	8%	85%	15%		
				YAVFC ISP Aprvl					100%		100%		100%		100%		89%			
				YAVFC PWSP Aprvl					100%		75%		73%		95%		87%			
				Total for Category	35	28	80%	-3%	87%	-7%	84%	-4%	79%	1%	88%	-8%	80%	0%		
Gladwin County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	4	4	100%	5%	100%	0%	92%	8%	94%	6%	96%	4%	89%	11%		
				24 Hour (P2)	12	12	100%	2%	100%	0%	98%	2%	96%	4%	95%	5%	90%	10%		
				Total for Category	16	16	100%	3%	100%	0%	96%	4%	95%	5%	95%	5%	90%	10%		
Gladwin County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	4	4	100%	4%	100%	0%	94%	6%	93%	7%	94%	6%	85%	15%		
				72 Hour	13	13	100%	3%	100%	0%	97%	3%	95%	5%	92%	8%	86%	14%		
				Total for Category	17	17	100%	3%	100%	0%	96%	4%	94%	6%	92%	8%	85%	15%		
Gladwin County	All Agencies	CPS	CPS Service Plans	ISP	24	20	83%	-7%	94%	-11%	96%	-12%	82%	2%	81%	3%	75%	9%		
				USP	10	8	80%	6%	85%	-5%	74%	6%	65%	15%	60%	20%	48%	32%		
				Closing USP	6	4	67%	-14%	79%	-12%	83%	-16%	81%	-15%	88%	-21%	87%	-20%		
				Total for Category	40	32	80%	-5%	90%	-10%	89%	-9%	78%	2%	79%	1%	72%	8%		
Gladwin County	All Agencies	CPS	CPS Plan Approval	ISP Approval	25	25	100%	10%	90%	10%	90%	10%	89%	11%	85%	15%	84%	16%		
				USP Approval	7	6	86%	-5%	96%	-10%	94%	-9%	82%	4%	90%	-4%	89%	-3%		
				Closing USP Aprvl	2	2	100%	9%	100%	0%	92%	8%	82%	18%	93%	7%	95%	5%		
				Total for Category	34	33	97%	7%	93%	4%	91%	6%	86%	11%	87%	10%	86%	11%		
Gladwin County	All Agencies	CFC	Medical	Initial					67%		86%		93%		57%		65%			
				Yearly	3	3	100%	0%	100%	0%	100%	0%	100%	0%	75%	25%	72%	28%		
				Well Child	2	2	100%	1%	100%	0%	100%	0%	97%	3%	72%	28%	68%	32%		
				Total for Category	5	5	100%	4%	94%	6%	97%	3%	96%	4%	69%	31%	68%	32%		
Gladwin County	All Agencies	CFC	Dental	Initial	1	1	100%	24%	100%	0%	67%	33%	63%	38%	59%	41%	54%	46%		
				Yearly	1	1	100%	8%	100%	0%	100%	0%	82%	18%	68%	33%	57%	43%		
				Total for Category	2	2	100%	12%	100%	0%	93%	7%	76%	24%	63%	37%	56%	44%		
Gladwin County	All Agencies	CFC	Worker Child	First 5 Days	3	3	100%	23%	100%	0%	67%	33%	76%	24%	59%	41%	51%	49%		

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO									
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE								
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																					
Gladwin County ^	ALL AGENCIES ^	CFC	Worker Child	First 30 Days																					
				Second 30 Days	2	2	★	100%	17%	▲	100%	0%	▬	89%	11%	▲	69%	31%	▲	62%	38%	▲	50%	50%	▲
				Monthly	16	15		94%	20%	▲	83%	11%	▲	72%	22%	▲	70%	24%	▲	76%	18%	▲	67%	27%	▲
				Total for Category	21	20		95%	20%	▲	85%	10%	▲	74%	22%	▲	72%	23%	▲	71%	25%	▲	63%	32%	▲
Gladwin County	All Agencies	CFC	Worker Parent	First 30 Days																					
				Monthly	15	13		87%	16%	▲	74%	13%	▲	70%	17%	▲	70%	17%	▲	54%	33%	▲	44%	42%	▲
				Quarterly	1	0		0%	-20%	▼	23%	-23%	▼	19%	-19%	▼	19%	-19%	▼	25%	-25%	▼	24%	-24%	▼
				Total for Category	16	13		81%	22%	▲	61%	20%	▲	58%	23%	▲	58%	23%	▲	47%	35%	▲	39%	42%	▲
Gladwin County	All Agencies	CFC	Worker Supervisor	First 30 Days																					
				Monthly	21	19		90%	6%	▲	87%	3%	▲	84%	6%	▲	82%	8%	▲	72%	18%	▲	64%	27%	▲
				Total for Category	21	19		90%	5%	▲	88%	3%	▲	85%	5%	▲	82%	8%	▲	72%	19%	▲	64%	27%	▲
Gladwin County	All Agencies	CFC	Parent Child	First 7 Days																					
				Weekly	146	40		27%	-13%	▼	37%	-9%	▼	43%	-15%	▼	43%	-15%	▼	22%	5%	▲	18%	9%	▲
				Total for Category	146	40		27%	-14%	▼	37%	-9%	▼	42%	-15%	▼	42%	-15%	▼	22%	5%	▲	18%	9%	▲
Gladwin County	All Agencies	CFC	CFC Service Plans	ISP																					
				USP	5	5	★	100%	5%	▲	95%	5%	▲	97%	3%	▲	93%	7%	▲	78%	22%	▲	69%	31%	▲
				PWSP	4	4	★	100%	7%	▲	100%	0%	▬	93%	7%	▲	88%	13%	▲	74%	26%	▲	74%	26%	▲
				YAVFC ISP																					
				YAVFC PWSP																					
				Total for Category	9	9	★	100%	7%	▲	97%	3%	▲	95%	5%	▲	89%	11%	▲	75%	25%	▲	68%	32%	▲
Gladwin County	All Agencies	CFC	CFC Plan Approval	ISP Approval																					
				USP Approval	7	4		57%	-19%	▼	80%	-23%	▼	78%	-21%	▼	70%	-13%	▼	88%	-31%	▼	79%	-22%	▼
				PWSP Approval	3	3	★	100%	4%	▲	100%	0%	▬	100%	0%	▬	89%	11%	▲	92%	8%	▲	85%	15%	▲
				YAVFC ISP Aprvl																					
				YAVFC PWSP Aprvl	1	1	★	100%	6%	▲	100%	0%	▬	100%	0%	▬	83%	17%	▲	95%	5%	▲	87%	13%	▲
Total for Category	11	8		73%	-12%	▼	90%	-18%	▼	89%	-16%	▼	75%	-3%	▼	88%	-16%	▼	80%	-7%	▼				
Gratiot County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	12	12	★	100%	3%	▲	98%	2%	▲	95%	5%	▲	98%	2%	▲	96%	4%	▲	89%	11%	▲
				24 Hour (P2)	27	26		96%	1%	▲	94%	2%	▲	96%	1%	▲	95%	2%	▲	95%	2%	▲	90%	6%	▲
				Total for Category	39	38		97%	2%	▲	96%	2%	▲	96%	2%	▲	96%	2%	▲	95%	2%	▲	90%	8%	▲
Gratiot County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	12	10		83%	-9%	▼	91%	-8%	▼	92%	-8%	▼	94%	-11%	▼	94%	-10%	▼	85%	-1%	▬
				72 Hour	27	25		93%	0%	▬	93%	-1%	▬	94%	-1%	▬	92%	1%	▲	92%	1%	▲	86%	7%	▲
				Total for Category	39	35		90%	-3%	▼	92%	-3%	▼	93%	-3%	▼	93%	-3%	▼	92%	-3%	▼	85%	4%	▲
Gratiot County	All Agencies	CPS	CPS Service Plans	ISP	48	43		90%	4%	▲	89%	0%	▬	86%	4%	▲	82%	8%	▲	81%	9%	▲	75%	15%	▲
				USP	4	3		75%	29%	▲	50%	25%	▲	50%	25%	▲	39%	36%	▲	60%	15%	▲	48%	27%	▲
				Closing USP	3	3	★	100%	9%	▲	100%	0%	▬	89%	11%	▲	85%	15%	▲	88%	13%	▲	87%	13%	▲
				Total for Category	55	49		89%	6%	▲	86%	3%	▲	84%	5%	▲	79%	10%	▲	79%	10%	▲	72%	17%	▲
Gratiot County	All Agencies	CPS	CPS Plan Approval	ISP Approval	48	47		98%	-1%	▬	99%	-1%	▬	99%	-1%	▬	99%	-1%	▬	85%	13%	▲	84%	14%	▲

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE		
Gratiot County ^	ALL AGENCIES ^	CPS	CPS Plan Approval	USP Approval	4	4	★ 100%	13% ▲	92%	8% ▲	88%	12% ▲	81%	19% ▲	90%	10% ▲	89%	11% ▲		
				Closing USP Aprvl					100%		94%		95%		93%		95%			
				Total for Category	52	51	98%	0% ▬	99%	-1% ▬	98%	0% ▬	97%	1% ▲	87%	12% ▲	86%	12% ▲		
Gratiot County	All Agencies	CFC	Medical	Initial	2	2	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	57%	43% ▲	65%	35% ▲		
				Yearly	2	2	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	75%	25% ▲	72%	28% ▲		
				Well Child	1	1	★ 100%	3% ▲	100%	0% ▬	100%	0% ▬	91%	9% ▲	72%	28% ▲	68%	32% ▲		
				Total for Category	5	5	★ 100%	1% ▲	100%	0% ▬	100%	0% ▬	97%	3% ▲	69%	31% ▲	68%	32% ▲		
Gratiot County	All Agencies	CFC	Dental	Initial	2	2	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	59%	41% ▲	54%	46% ▲		
				Yearly	2	2	★ 100%	4% ▲	100%	0% ▬	100%	0% ▬	92%	8% ▲	68%	33% ▲	57%	43% ▲		
				Total for Category	4	4	★ 100%	3% ▲	100%	0% ▬	100%	0% ▬	94%	6% ▲	63%	37% ▲	56%	44% ▲		
Gratiot County	All Agencies	CFC	Worker Child	First 5 Days	2	1	50%	-41% ▼	83%	-33% ▼	91%	-41% ▼	95%	-45% ▼	59%	-9% ▼	51%	-1% ▬		
				First 30 Days	6	5	83%	-12% ▼	95%	-12% ▼	98%	-14% ▼	95%	-11% ▼	61%	22% ▲	57%	26% ▲		
				Second 30 Days	10	10	★ 100%	16% ▲	100%	0% ▬	79%	21% ▲	73%	27% ▲	62%	38% ▲	50%	50% ▲		
				Monthly	12	12	★ 100%	6% ▲	100%	0% ▬	98%	2% ▲	88%	12% ▲	76%	25% ▲	67%	33% ▲		
				Total for Category	30	28	93%	2% ▲	97%	-4% ▼	93%	0% ▬	88%	6% ▲	71%	23% ▲	63%	31% ▲		
Gratiot County	All Agencies	CFC	Worker Parent	First 30 Days	6	3	50%	-32% ▼	88%	-38% ▼	79%	-29% ▼	79%	-29% ▼	43%	7% ▲	41%	9% ▲		
				Monthly	26	21	81%	7% ▲	73%	8% ▲	74%	7% ▲	74%	7% ▲	54%	27% ▲	44%	36% ▲		
				Quarterly	10	8	80%	11% ▲	64%	16% ▲	71%	9% ▲	71%	9% ▲	25%	55% ▲	24%	56% ▲		
				Total for Category	42	32	76%	2% ▲	74%	2% ▲	74%	2% ▲	74%	2% ▲	47%	29% ▲	39%	37% ▲		
Gratiot County	All Agencies	CFC	Worker Supervisor	First 30 Days	2	2	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	62%	38% ▲	65%	35% ▲		
				Monthly	33	33	★ 100%	5% ▲	99%	1% ▲	97%	3% ▲	89%	11% ▲	72%	28% ▲	64%	36% ▲		
				Total for Category	35	35	★ 100%	5% ▲	99%	1% ▲	97%	3% ▲	90%	10% ▲	72%	28% ▲	64%	36% ▲		
Gratiot County	All Agencies	CFC	Parent Child	First 7 Days					50%		50%		50%		11%		8%			
				Weekly	279	198	71%	4% ▲	67%	4% ▲	68%	3% ▲	68%	3% ▲	22%	49% ▲	18%	53% ▲		
				Total for Category	279	198	71%	4% ▲	66%	5% ▲	67%	4% ▲	67%	4% ▲	22%	49% ▲	18%	53% ▲		
Gratiot County	All Agencies	CFC	CFC Service Plans	ISP	2	2	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	63%	37% ▲	51%	49% ▲		
				USP	5	5	★ 100%	2% ▲	100%	0% ▬	100%	0% ▬	93%	7% ▲	78%	22% ▲	69%	31% ▲		
				PWSP					100%		100%		100%		74%		74%			
				YAVFC PWSP									75%		85%		64%			
				Total for Category	7	7	★ 100%	2% ▲	100%	0% ▬	100%	0% ▬	96%	4% ▲	75%	25% ▲	68%	32% ▲		
Gratiot County	All Agencies	CFC	CFC Plan Approval	ISP Approval	2	2	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	79%	21% ▲	76%	24% ▲		
				USP Approval	5	5	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	88%	12% ▲	79%	21% ▲		
				PWSP Approval	1	1	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	92%	8% ▲	85%	15% ▲		
				YAVFC PWSP Aprvl									100%		95%		87%			
				Total for Category	8	8	★ 100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	88%	12% ▲	80%	20% ▲		
Huron County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	8	8	★ 100%	1% ▲	100%	0% ▬	100%	0% ▬	98%	2% ▲	96%	4% ▲	89%	11% ▲		
				24 Hour (P2)	22	22	★ 100%	2% ▲	100%	0% ▬	99%	1% ▲	96%	4% ▲	95%	5% ▲	90%	10% ▲		

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC % DIFFERENCE		STATEWIDE % DIFFERENCE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Huron County ^	ALL AGENCIES ^	CPS	CPS Commencement	Total for Category	30	30	★	100%	1% ▲	100%	0% ▬	99%	1% ▲	97%	3% ▲	95%	5% ▲	90%	10% ▲	
Huron County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	7	7	★	100%	2% ▲	100%	0% ▬	98%	2% ▲	96%	4% ▲	94%	6% ▲	85%	15% ▲	
				72 Hour	21	21	★	100%	2% ▲	100%	0% ▬	96%	4% ▲	97%	3% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	28	28	★	100%	2% ▲	100%	0% ▬	97%	3% ▲	97%	3% ▲	92%	8% ▲	85%	15% ▲	
Huron County	All Agencies	CPS	CPS Service Plans	ISP	21	18		86%	6% ▲	83%	3% ▲	85%	1% ▲	70%	15% ▲	81%	5% ▲	75%	11% ▲	
				USP	9	6		67%	-7% ▼	83%	-16% ▼	80%	-13% ▼	58%	9% ▲	60%	6% ▲	48%	19% ▲	
				Closing USP	3	2		67%	-28% ▼	93%	-27% ▼	97%	-30% ▼	95%	-29% ▼	88%	-21% ▼	87%	-20% ▼	
				Total for Category	33	26		79%	-1% ▬	84%	-5% ▼	85%	-7% ▼	71%	8% ▲	79%	0% ▬	72%	7% ▲	
Huron County	All Agencies	CPS	CPS Plan Approval	ISP Approval	30	26		87%	-7% ▼	94%	-7% ▼	94%	-8% ▼	94%	-7% ▼	85%	1% ▲	84%	2% ▲	
				USP Approval	8	8	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	90%	10% ▲	89%	11% ▲	
				Closing USP Aprvl	6	6	★	100%	2% ▲	100%	0% ▬	97%	3% ▲	98%	2% ▲	93%	7% ▲	95%	5% ▲	
				Total for Category	44	40		91%	-5% ▼	96%	-5% ▼	96%	-5% ▼	96%	-5% ▼	87%	4% ▲	86%	5% ▲	
Huron County	All Agencies	CFC	Medical	Initial						40%		60%		68%		57%		65%		
				Yearly	2	2	★	100%	7% ▲	100%	0% ▬	89%	11% ▲	93%	7% ▲	75%	25% ▲	72%	28% ▲	
				Well Child	5	4		80%	11% ▲	70%	10% ▲	69%	11% ▲	68%	12% ▲	72%	8% ▲	68%	12% ▲	
				Total for Category	7	6		86%	15% ▲	65%	21% ▲	71%	14% ▲	73%	12% ▲	69%	17% ▲	68%	18% ▲	
Huron County	All Agencies	CFC	Dental	Initial						100%		33%		74%		59%		54%		
				Yearly	4	1		25%	-24% ▼	25%	0% ▬	56%	-31% ▼	56%	-31% ▼	68%	-43% ▼	57%	-32% ▼	
				Total for Category	4	1		25%	-31% ▼	50%	-25% ▼	47%	-22% ▼	66%	-41% ▼	63%	-38% ▼	56%	-31% ▼	
Huron County	All Agencies	CFC	Worker Child	First 5 Days	9	7		78%	21% ▲	78%	0% ▬	56%	22% ▲	50%	28% ▲	59%	18% ▲	51%	27% ▲	
				First 30 Days	2	2	★	100%	57% ▲	33%	67% ▲	30%	70% ▲	56%	44% ▲	61%	39% ▲	57%	43% ▲	
				Second 30 Days	2	0		0%	-43% ▼	40%	-40% ▼	29%	-29% ▼	55%	-55% ▼	62%	-62% ▼	50%	-50% ▼	
				Monthly	33	25		76%	-2% ▼	80%	-4% ▼	74%	2% ▲	79%	-3% ▼	76%	0% ▬	67%	9% ▲	
				Total for Category	46	34		74%	6% ▲	74%	0% ▬	62%	12% ▲	69%	5% ▲	71%	3% ▲	63%	11% ▲	
Huron County	All Agencies	CFC	Worker Parent	Monthly	37	24		65%	19% ▲	44%	21% ▲	46%	19% ▲	46%	19% ▲	54%	11% ▲	44%	21% ▲	
				Quarterly	11	5		45%	-7% ▼	52%	-6% ▼	53%	-8% ▼	53%	-8% ▼	25%	20% ▲	24%	21% ▲	
				Total for Category	48	29		60%	13% ▲	46%	14% ▲	48%	13% ▲	48%	13% ▲	47%	14% ▲	39%	21% ▲	
Huron County	All Agencies	CFC	Worker Supervisor	First 30 Days	1	1	★	100%	33% ▲	100%	0% ▬	56%	44% ▲	63%	38% ▲	62%	38% ▲	65%	35% ▲	
				Monthly	39	33		85%	4% ▲	88%	-3% ▼	85%	0% ▬	70%	14% ▲	72%	12% ▲	64%	21% ▲	
				Total for Category	40	34		85%	5% ▲	88%	-3% ▼	84%	1% ▲	70%	15% ▲	72%	13% ▲	64%	21% ▲	
Huron County	All Agencies	CFC	Parent Child	First 7 Days	6	0		0%	0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	11%	-11% ▼	8%	-8% ▼	
				Weekly	280	32		11%	-2% ▼	10%	1% ▲	16%	-4% ▼	16%	-4% ▼	22%	-11% ▼	18%	-7% ▼	
				Total for Category	286	32		11%	-3% ▼	10%	1% ▲	15%	-4% ▼	15%	-4% ▼	22%	-11% ▼	18%	-7% ▼	
Huron County	All Agencies	CFC	CFC Service Plans	ISP						50%		86%		68%		63%		51%		
				USP	15	7		47%	-21% ▼	59%	-12% ▼	72%	-26% ▼	71%	-24% ▼	78%	-31% ▼	69%	-22% ▼	
				PWSP	7	5		71%	0% ▬	88%	-17% ▼	67%	5% ▲	58%	13% ▲	74%	-3% ▼	74%	-2% ▼	

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC								%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Huron County ^	ALL AGENCIES ^	CFC	CFC Service Plans	Total for Category	22	12		55%	-14%	68%	-13%	72%	-17%	67%	-13%	75%	-21%	68%	-14%	
Huron County	All Agencies	CFC	CFC Plan Approval	ISP Approval						100%		100%		93%		79%		76%		
				USP Approval	6	6	★	100%	3%	95%	5%	98%	2%	98%	2%	88%	12%	79%	21%	
				PWSP Approval	2	2	★	100%	22%	75%	25%	76%	24%	84%	16%	92%	8%	85%	15%	
				Total for Category	8	8	★	100%	8%	88%	13%	92%	8%	94%	6%	88%	12%	80%	20%	
Ingham County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	97	88		91%	2%	89%	1%	89%	2%	89%	2%	96%	-5%	89%	2%	
				24 Hour (P2)	160	142		89%	2%	89%	0%	87%	2%	83%	6%	95%	-6%	90%	-1%	
				Total for Category	257	230		89%	2%	89%	0%	87%	2%	85%	4%	95%	-5%	90%	0%	
Ingham County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	97	91		94%	9%	89%	5%	85%	9%	82%	11%	94%	0%	85%	9%	
				72 Hour	159	136		86%	1%	87%	-1%	85%	1%	82%	3%	92%	-6%	86%	0%	
				Total for Category	256	227		89%	4%	88%	1%	85%	4%	82%	6%	92%	-4%	85%	3%	
Ingham County	All Agencies	CPS	CPS Service Plans	ISP	241	156		65%	0%	67%	-2%	63%	2%	64%	0%	81%	-16%	75%	-10%	
				USP	44	22		50%	1%	53%	-3%	50%	0%	44%	6%	60%	-10%	48%	2%	
				Closing USP	34	30		88%	7%	79%	9%	83%	5%	81%	7%	88%	1%	87%	1%	
				Total for Category	319	208		65%	0%	67%	-2%	64%	1%	64%	1%	79%	-14%	72%	-6%	
Ingham County	All Agencies	CPS	CPS Plan Approval	ISP Approval	263	214		81%	4%	78%	4%	76%	5%	77%	4%	85%	-4%	84%	-3%	
				USP Approval	24	20		83%	-7%	90%	-7%	90%	-6%	91%	-8%	90%	-6%	89%	-5%	
				Closing USP Aprvl	37	33		89%	-5%	93%	-4%	94%	-4%	95%	-6%	93%	-4%	95%	-6%	
				Total for Category	324	267		82%	2%	81%	1%	80%	2%	81%	1%	87%	-4%	86%	-3%	
Ingham County	All Agencies	CFC	Medical	Initial	27	12		44%	-15%	56%	-11%	59%	-15%	62%	-17%	57%	-13%	65%	-21%	
				Yearly	9	4		44%	-23%	71%	-27%	65%	-21%	67%	-23%	75%	-31%	72%	-27%	
				Well Child	39	25		64%	-3%	68%	-4%	66%	-1%	68%	-4%	72%	-8%	68%	-4%	
				Total for Category	75	41		55%	-10%	64%	-9%	63%	-9%	66%	-11%	69%	-14%	68%	-13%	
Ingham County	All Agencies	CFC	Dental	Initial	25	8		32%	-19%	46%	-14%	50%	-18%	54%	-22%	59%	-27%	54%	-22%	
				Yearly	17	9		53%	0%	55%	-2%	51%	2%	53%	0%	68%	-15%	57%	-4%	
				Total for Category	42	17		40%	-11%	50%	-10%	50%	-10%	54%	-13%	63%	-23%	56%	-15%	
Ingham County	All Agencies	CFC	Worker Child	First 5 Days	48	24		50%	5%	43%	7%	43%	7%	49%	1%	59%	-9%	51%	-1%	
				First 30 Days	56	29		52%	4%	48%	4%	42%	10%	52%	-1%	61%	-9%	57%	-5%	
				Second 30 Days	94	43		46%	7%	40%	6%	34%	12%	43%	3%	62%	-16%	50%	-4%	
				Monthly	410	276		67%	7%	60%	7%	55%	13%	65%	3%	76%	-8%	67%	0%	
				Total for Category	608	372		61%	7%	55%	7%	49%	12%	59%	2%	71%	-10%	63%	-2%	
Ingham County	All Agencies	CFC	Worker Parent	First 30 Days	44	10		23%	0%	26%	-3%	21%	2%	21%	2%	43%	-20%	41%	-18%	
				Monthly	397	170		43%	4%	38%	5%	39%	4%	39%	4%	54%	-11%	44%	-1%	
				Quarterly	148	18		12%	-4%	16%	-4%	16%	-4%	16%	-4%	25%	-13%	24%	-12%	
				Total for Category	589	198		34%	2%	32%	1%	32%	2%	32%	2%	47%	-13%	39%	-6%	
Ingham County	All Agencies	CFC	Worker Supervisor	First 30 Days	26	12		46%	-1%	51%	-4%	47%	-1%	45%	1%	62%	-16%	65%	-19%	

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					COMPLETED		%	DUIE	MONTHLY GAIN	PRIOR 3 MONTHS DIFFERENCE		PRIOR 6 MONTHS DIFFERENCE		PRIOR 12 MONTHS DIFFERENCE		BSC DIFFERENCE		STATEWIDE DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	TIMELY						%	%	%	%	%	%	%	%		
Ingham County ^	ALL AGENCIES ^	CFC	Worker Supervisor	Monthly	550	285		52%	-5%	57%	-5%	57%	-5%	56%	-4%	72%	-20%	64%	-12%	
				Total for Category	576	297		52%	-4%	57%	-5%	56%	-4%	56%	-4%	72%	-20%	64%	-12%	
Ingham County	All Agencies	CFC	Parent Child	First 7 Days	28	0		0%	-9%	6%	-6%	10%	-10%	10%	-10%	11%	-11%	8%	-8%	
				Weekly	3550	758		21%	-3%	23%	-2%	25%	-4%	25%	-4%	22%	-1%	18%	3%	
				Total for Category	3578	758		21%	-3%	23%	-2%	25%	-4%	25%	-4%	22%	-1%	18%	3%	
Ingham County	All Agencies	CFC	CFC Service Plans	ISP	27	10		37%	-15%	56%	-19%	53%	-16%	48%	-11%	63%	-26%	51%	-14%	
				USP	129	74		57%	1%	60%	-3%	58%	-1%	54%	4%	78%	-21%	69%	-12%	
				PWSP	54	27		50%	-6%	54%	-4%	56%	-6%	58%	-8%	74%	-24%	74%	-24%	
				YAVFC ISP	5	3		60%	19%	50%	10%	42%	18%	32%	28%	67%	-7%	50%	10%	
				YAVFC PWSP	5	3		60%	-15%	90%	-30%	75%	-15%	60%	0%	85%	-25%	64%	-4%	
				Total for Category	220	117		53%	-3%	59%	-6%	57%	-4%	54%	-1%	75%	-22%	68%	-15%	
Ingham County	All Agencies	CFC	CFC Plan Approval	ISP Approval	30	24		80%	-5%	85%	-5%	86%	-6%	85%	-5%	79%	1%	76%	4%	
				USP Approval	123	109		89%	0%	87%	2%	88%	0%	90%	-2%	88%	1%	79%	10%	
				PWSP Approval	62	53		85%	-1%	86%	0%	87%	-1%	86%	-1%	92%	-6%	85%	1%	
				YAVFC ISP Aprvl	2	2	★	100%	12%	86%	14%	90%	10%	89%	11%	100%	0%	89%	11%	
				YAVFC PWSP Aprvl	10	9		90%	-3%	95%	-5%	90%	0%	95%	-5%	95%	-5%	87%	3%	
				Total for Category	227	197		87%	-1%	87%	0%	88%	-1%	89%	-2%	88%	-2%	80%	7%	
Isabella County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	15	15	★	100%	7%	93%	7%	92%	8%	93%	7%	96%	4%	89%	11%	
				24 Hour (P2)	39	39	★	100%	6%	97%	3%	94%	6%	91%	9%	95%	5%	90%	10%	
				Total for Category	54	54	★	100%	6%	96%	4%	93%	7%	92%	8%	95%	5%	90%	10%	
Isabella County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	16	16	★	100%	6%	98%	2%	94%	6%	89%	11%	94%	6%	85%	15%	
				72 Hour	38	33		87%	-3%	91%	-4%	92%	-5%	86%	1%	92%	-5%	86%	1%	
				Total for Category	54	49		91%	0%	93%	-2%	93%	-2%	87%	4%	92%	-2%	85%	5%	
Isabella County	All Agencies	CPS	CPS Service Plans	ISP	46	41		89%	13%	83%	6%	75%	14%	71%	19%	81%	8%	75%	14%	
				USP	10	6		60%	34%	35%	25%	22%	38%	21%	39%	60%	0%	48%	12%	
				Closing USP	11	9		82%	5%	76%	6%	77%	5%	78%	4%	88%	-6%	87%	-5%	
				Total for Category	67	56		84%	15%	75%	9%	68%	16%	64%	19%	79%	5%	72%	12%	
Isabella County	All Agencies	CPS	CPS Plan Approval	ISP Approval	55	48		87%	3%	81%	6%	85%	2%	88%	-1%	85%	2%	84%	3%	
				USP Approval	50	49		98%	0%	97%	1%	98%	0%	99%	-1%	90%	8%	89%	9%	
				Closing USP Aprvl	15	14		93%	-4%	96%	-2%	98%	-4%	99%	-6%	93%	0%	95%	-2%	
				Total for Category	120	111		93%	4%	86%	6%	88%	4%	90%	2%	87%	6%	86%	7%	
Isabella County	All Agencies	CFC	Medical	Initial	3	1		33%	-42%	82%	-48%	78%	-44%	70%	-36%	57%	-24%	65%	-32%	
				Yearly						67%				57%		75%		72%		
				Well Child	9	7		78%	0%	82%	-5%	78%	0%	73%	4%	72%	5%	68%	10%	
				Total for Category	12	8		67%	-7%	79%	-13%	74%	-7%	70%	-3%	69%	-2%	68%	-1%	
Isabella County	All Agencies	CFC	Dental	Initial	1	0		0%	-41%	25%	-25%	36%	-36%	46%	-46%	59%	-59%	54%	-54%	
				Yearly	1	1	★	100%	36%	75%	25%	60%	40%	63%	37%	68%	33%	57%	43%	



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COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
Isabella County ^	ALL AGENCIES ^	CFC	Dental	Total for Category	2	1	50%	-3% ▼	58%	-8% ▼	50%	0% ▬	54%	-4% ▼	63%	-13% ▼	56%	-6% ▼	
Isabella County	All Agencies	CFC	Worker Child	First 5 Days	8	3	38%	-4% ▼	41%	-3% ▼	43%	-6% ▼	41%	-4% ▼	59%	-22% ▼	51%	-14% ▼	
				First 30 Days	14	2	14%	-26% ▼	33%	-19% ▼	34%	-20% ▼	50%	-36% ▼	61%	-47% ▼	57%	-43% ▼	
				Second 30 Days	10	7	70%	11% ▲	77%	-7% ▼	55%	15% ▲	53%	17% ▲	62%	8% ▲	50%	20% ▲	
				Monthly	42	36	86%	9% ▲	78%	8% ▲	74%	12% ▲	80%	6% ▲	76%	10% ▲	67%	19% ▲	
				Total for Category	74	48	65%	-1% ▬	68%	-3% ▼	64%	1% ▲	68%	-3% ▼	71%	-6% ▼	63%	2% ▲	
Isabella County	All Agencies	CFC	Worker Parent	First 30 Days	9	3	33%	-11% ▼	46%	-12% ▼	44%	-11% ▼	44%	-11% ▼	43%	-9% ▼	41%	-8% ▼	
				Monthly	64	39	61%	11% ▲	52%	9% ▲	49%	12% ▲	49%	12% ▲	54%	7% ▲	44%	17% ▲	
				Quarterly	15	5	33%	3% ▲	35%	-1% ▬	28%	6% ▲	28%	6% ▲	25%	8% ▲	24%	9% ▲	
				Total for Category	88	47	53%	8% ▲	48%	6% ▲	44%	9% ▲	44%	9% ▲	47%	7% ▲	39%	14% ▲	
Isabella County	All Agencies	CFC	Worker Supervisor	First 30 Days	2	2	100%	33% ▲	100%	0% ▬	69%	31% ▲	57%	43% ▲	62%	38% ▲	65%	35% ▲	
				Monthly	78	64	82%	7% ▲	91%	-8% ▼	82%	0% ▬	61%	21% ▲	72%	10% ▲	64%	18% ▲	
				Total for Category	80	66	83%	8% ▲	91%	-9% ▼	81%	1% ▲	61%	21% ▲	72%	11% ▲	64%	19% ▲	
Isabella County	All Agencies	CFC	Parent Child	First 7 Days	2	0	0%	-2% ▼	0%	0% ▬	3%	-3% ▼	3%	-3% ▼	11%	-11% ▼	8%	-8% ▼	
				Weekly	519	80	15%	-12% ▼	24%	-9% ▼	29%	-13% ▼	29%	-13% ▼	22%	-7% ▼	18%	-3% ▼	
				Total for Category	521	80	15%	-12% ▼	24%	-8% ▼	29%	-13% ▼	29%	-13% ▼	22%	-7% ▼	18%	-3% ▼	
Isabella County	All Agencies	CFC	CFC Service Plans	ISP	6	1	17%	-35% ▼	50%	-33% ▼	58%	-41% ▼	48%	-32% ▼	63%	-47% ▼	51%	-34% ▼	
				USP	19	18	95%	20% ▲	83%	12% ▲	78%	16% ▲	64%	30% ▲	78%	17% ▲	69%	26% ▲	
				PWSP	3	2	67%	-5% ▼	82%	-16% ▼	66%	1% ▲	70%	-3% ▼	74%	-7% ▼	74%	-7% ▼	
				Total for Category	28	21	75%	4% ▲	77%	-2% ▼	74%	1% ▲	63%	12% ▲	75%	0% ▬	68%	7% ▲	
Isabella County	All Agencies	CFC	CFC Plan Approval	ISP Approval	2	2	100%	3% ▲	100%	0% ▬	100%	0% ▬	95%	5% ▲	79%	21% ▲	76%	24% ▲	
				USP Approval	21	21	100%	9% ▲	94%	6% ▲	91%	9% ▲	90%	10% ▲	88%	12% ▲	79%	21% ▲	
				PWSP Approval	5	5	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	92%	8% ▲	85%	15% ▲	
				Total for Category	28	28	100%	7% ▲	96%	4% ▲	93%	7% ▲	92%	8% ▲	88%	12% ▲	80%	20% ▲	
Lapeer County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	12	12	100%	3% ▲	98%	2% ▲	97%	3% ▲	96%	4% ▲	96%	4% ▲	89%	11% ▲	
				24 Hour (P2)	35	35	100%	2% ▲	100%	0% ▬	98%	2% ▲	96%	4% ▲	95%	5% ▲	90%	10% ▲	
				Total for Category	47	47	100%	2% ▲	99%	1% ▲	98%	3% ▲	96%	4% ▲	95%	5% ▲	90%	10% ▲	
Lapeer County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	13	13	100%	5% ▲	98%	2% ▲	95%	5% ▲	92%	8% ▲	94%	6% ▲	85%	15% ▲	
				72 Hour	34	32	94%	1% ▲	95%	-1% ▬	93%	1% ▲	92%	2% ▲	92%	2% ▲	86%	9% ▲	
				Total for Category	47	45	96%	2% ▲	96%	0% ▬	93%	2% ▲	92%	4% ▲	92%	3% ▲	85%	10% ▲	
Lapeer County	All Agencies	CPS	CPS Service Plans	ISP	45	40	89%	2% ▲	87%	2% ▲	89%	-1% ▬	85%	3% ▲	81%	8% ▲	75%	14% ▲	
				USP	10	7	70%	2% ▲	73%	-3% ▼	65%	5% ▲	67%	3% ▲	60%	10% ▲	48%	22% ▲	
				Closing USP	5	5	100%	5% ▲	96%	4% ▲	95%	5% ▲	94%	6% ▲	88%	13% ▲	87%	13% ▲	
				Total for Category	60	52	87%	1% ▲	86%	0% ▬	87%	-1% ▬	84%	2% ▲	79%	8% ▲	72%	15% ▲	
Lapeer County	All Agencies	CPS	CPS Plan Approval	ISP Approval	52	48	92%	-3% ▼	95%	-3% ▼	96%	-3% ▼	96%	-4% ▼	85%	7% ▲	84%	8% ▲	
				USP Approval	11	6	55%	-25% ▼	69%	-15% ▼	82%	-27% ▼	86%	-32% ▼	90%	-35% ▼	89%	-34% ▼	

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	%	%					DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Lapeer County ^	ALL AGENCIES ^	CPS	CPS Plan Approval	Closing USP Aprvl	6	6	★	100%	2% ▲	100%	0% ▬	97%	3% ▲	97%	3% ▲	93%	7% ▲	95%	5% ▲	
				Total for Category	69	60		87%	-7% ▼	93%	-6% ▼	94%	-7% ▼	95%	-8% ▼	87%	0% ▬	86%	1% ▲	
Lapeer County	All Agencies	CFC	Medical	Initial																
				Yearly	1	1	★	100%	16% ▲	86%	14% ▲	87%	13% ▲	83%	17% ▲	75%	25% ▲	72%	28% ▲	
				Well Child	3	3	★	100%	31% ▲	73%	27% ▲	64%	36% ▲	70%	30% ▲	72%	28% ▲	68%	32% ▲	
				Total for Category	4	4	★	100%	37% ▲	59%	41% ▲	66%	34% ▲	64%	36% ▲	69%	31% ▲	68%	32% ▲	
Lapeer County	All Agencies	CFC	Dental	Initial	2	1		50%	-15% ▼	83%	-33% ▼	71%	-21% ▼	47%	3% ▲	59%	-9% ▼	54%	-4% ▼	
				Yearly																
				Total for Category	2	1		50%	-6% ▼	50%	0% ▬	57%	-7% ▼	58%	-8% ▼	63%	-13% ▼	56%	-6% ▼	
Lapeer County	All Agencies	CFC	Worker Child	First 5 Days	5	3		60%	27% ▲	42%	18% ▲	27%	33% ▲	32%	28% ▲	59%	1% ▲	51%	9% ▲	
				First 30 Days	2	2	★	100%	46% ▲	61%	39% ▲	46%	54% ▲	56%	44% ▲	61%	39% ▲	57%	43% ▲	
				Second 30 Days	24	4		17%	-12% ▼	25%	-8% ▼	28%	-11% ▼	32%	-15% ▼	62%	-45% ▼	50%	-33% ▼	
				Monthly	43	31		72%	9% ▲	69%	3% ▲	60%	12% ▲	60%	12% ▲	76%	-3% ▼	67%	5% ▲	
				Total for Category	74	40		54%	0% ▬	58%	-4% ▼	51%	4% ▲	54%	0% ▬	71%	-17% ▼	63%	-9% ▼	
Lapeer County	All Agencies	CFC	Worker Parent	First 30 Days																
				Monthly	38	26		68%	17% ▲	52%	17% ▲	51%	18% ▲	51%	18% ▲	54%	15% ▲	44%	24% ▲	
				Quarterly	10	5		50%	0% ▬	52%	-2% ▼	49%	1% ▲	49%	1% ▲	25%	25% ▲	24%	26% ▲	
				Total for Category	48	31		65%	15% ▲	52%	12% ▲	49%	16% ▲	49%	16% ▲	47%	18% ▲	39%	25% ▲	
Lapeer County	All Agencies	CFC	Worker Supervisor	First 30 Days	4	4	★	100%	10% ▲	100%	0% ▬	91%	9% ▲	81%	19% ▲	62%	38% ▲	65%	35% ▲	
				Monthly	66	60		91%	10% ▲	89%	2% ▲	82%	9% ▲	72%	19% ▲	72%	19% ▲	64%	27% ▲	
				Total for Category	70	64		91%	10% ▲	90%	1% ▲	82%	9% ▲	72%	19% ▲	72%	20% ▲	64%	28% ▲	
Lapeer County	All Agencies	CFC	Parent Child	First 7 Days	6	3		50%	4% ▲	33%	17% ▲	48%	2% ▲	48%	2% ▲	11%	39% ▲	8%	42% ▲	
				Weekly	340	138		41%	-1% ▬	39%	1% ▲	42%	-1% ▬	42%	-1% ▬	22%	19% ▲	18%	22% ▲	
				Total for Category	346	141		41%	-1% ▬	39%	1% ▲	42%	-1% ▬	42%	-1% ▬	22%	19% ▲	18%	23% ▲	
Lapeer County	All Agencies	CFC	CFC Service Plans	ISP																
				USP	5	5	★	100%	20% ▲	89%	11% ▲	84%	16% ▲	65%	35% ▲	78%	22% ▲	69%	31% ▲	
				PWSP	12	8		67%	12% ▲	60%	7% ▲	53%	14% ▲	53%	14% ▲	74%	-7% ▼	74%	-7% ▼	
				YAVFC ISP																
				YAVFC PWSP																
				Total for Category	17	13		76%	10% ▲	70%	6% ▲	69%	7% ▲	60%	17% ▲	75%	1% ▲	68%	8% ▲	
Lapeer County	All Agencies	CFC	CFC Plan Approval	ISP Approval	11	3		27%	-41% ▼	38%	-11% ▼	68%	-41% ▼	84%	-56% ▼	79%	-51% ▼	76%	-49% ▼	
				USP Approval	6	4		67%	-20% ▼	85%	-19% ▼	85%	-18% ▼	90%	-23% ▼	88%	-21% ▼	79%	-12% ▼	
				PWSP Approval	9	6		67%	-14% ▼	74%	-7% ▼	84%	-17% ▼	83%	-17% ▼	92%	-25% ▼	85%	-18% ▼	
				YAVFC ISP Aprvl																
				YAVFC PWSP Aprvl																
				Total for Category	26	13		50%	-31% ▼	74%	-24% ▼	82%	-32% ▼	87%	-37% ▼	88%	-38% ▼	80%	-30% ▼	
Midland County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	17	15		88%	-4% ▼	89%	-1% ▬	92%	-3% ▼	95%	-7% ▼	96%	-7% ▼	89%	-1% ▬	

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO				
					COMPLETED			MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%		%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE		
Midland County ^	ALL AGENCIES ^	CPS	CPS Commencement	24 Hour (P2)	42	41	98%	2%	▲	97%	0%	96%	2%	▲	95%	3%	▲	90%	8%	▲
				Total for Category	59	56	95%	0%	▬	95%	0%	94%	1%	▲	95%	0%	▬	90%	5%	▲
Midland County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	17	16	94%	9%	▲	87%	7%	84%	10%	▲	85%	9%	▲	85%	9%	▲
				72 Hour	44	41	93%	1%	▲	93%	0%	93%	1%	▲	91%	2%	▲	92%	1%	▲
				Total for Category	61	57	93%	3%	▲	91%	2%	90%	3%	▲	89%	5%	▲	92%	1%	▲
Midland County	All Agencies	CPS	CPS Service Plans	ISP	49	38	78%	8%	▲	64%	14%	73%	4%	▲	71%	7%	▲	81%	-3%	▼
				USP	7	2	29%	0%	▬	31%	-2%	27%	1%	▲	26%	2%	▲	60%	-32%	▼
				Closing USP	5	5	100%	20%	▲	75%	25%	85%	15%	▲	79%	21%	▲	88%	13%	▲
				Total for Category	61	45	74%	9%	▲	60%	13%	69%	5%	▲	66%	8%	▲	79%	-5%	▼
Midland County	All Agencies	CPS	CPS Plan Approval	ISP Approval	60	51	85%	-3%	▼	89%	-4%	88%	-3%	▼	87%	-2%	▼	85%	0%	▬
				USP Approval	6	3	50%	-19%	▼	77%	-27%	67%	-17%	▼	63%	-13%	▼	90%	-40%	▼
				Closing USP Aprvl	1	1	100%	12%	▲	100%	0%	91%	9%	▲	73%	27%	▲	93%	7%	▲
				Total for Category	67	55	82%	-4%	▼	89%	-7%	86%	-4%	▼	83%	-1%	▬	87%	-4%	▼
Midland County	All Agencies	CFC	Medical	Initial						80%		79%			90%			57%		65%
				Yearly	5	5	100%	8%	▲	100%	0%	94%	6%	▲	86%	14%	▲	75%	25%	▲
				Well Child	4	3	75%	9%	▲	67%	8%	65%	10%	▲	67%	8%	▲	72%	3%	▲
				Total for Category	9	8	89%	12%	▲	76%	12%	75%	14%	▲	80%	9%	▲	69%	20%	▲
Midland County	All Agencies	CFC	Dental	Initial	3	3	100%	42%	▲	56%	44%	58%	42%	▲	60%	40%	▲	59%	41%	▲
				Yearly	6	4	67%	0%	▬	56%	11%	71%	-4%	▼	73%	-6%	▼	68%	-1%	▬
				Total for Category	9	7	78%	15%	▲	56%	22%	67%	11%	▲	66%	12%	▲	63%	15%	▲
Midland County	All Agencies	CFC	Worker Child	First 5 Days						91%		66%			56%			59%		51%
				First 30 Days						93%		65%			66%			61%		57%
				Second 30 Days	24	19	79%	21%	▲	71%	8%	49%	30%	▲	57%	22%	▲	62%	18%	▲
				Monthly	62	56	90%	21%	▲	80%	11%	65%	25%	▲	64%	26%	▲	76%	15%	▲
				Total for Category	86	75	87%	20%	▲	80%	7%	62%	25%	▲	63%	25%	▲	71%	17%	▲
Midland County	All Agencies	CFC	Worker Parent	First 30 Days						19%		17%			17%			43%		41%
				Monthly	73	38	52%	-1%	▬	52%	0%	54%	-2%	▼	54%	-2%	▼	54%	-2%	▼
				Quarterly	11	3	27%	-9%	▼	38%	-11%	36%	-9%	▼	36%	-9%	▼	25%	2%	▲
				Total for Category	84	41	49%	0%	▬	47%	1%	49%	-1%	▬	49%	-1%	▬	47%	2%	▲
Midland County	All Agencies	CFC	Worker Supervisor	First 30 Days						93%		81%			58%			62%		65%
				Monthly	90	76	84%	13%	▲	81%	3%	70%	14%	▲	62%	23%	▲	72%	12%	▲
				Total for Category	90	76	84%	13%	▲	82%	3%	71%	14%	▲	61%	23%	▲	72%	13%	▲
Midland County	All Agencies	CFC	Parent Child	First 7 Days						0%		17%			17%			11%		8%
				Weekly	354	107	30%	4%	▲	26%	4%	27%	3%	▲	27%	3%	▲	22%	8%	▲
				Total for Category	354	107	30%	4%	▲	26%	4%	27%	4%	▲	27%	4%	▲	22%	8%	▲
Midland County	All Agencies	CFC	CFC Service Plans	ISP						100%		85%			69%			63%		51%

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					COMPLETED		%	MONTHLY GAIN	PRIOR 3 MONTHS DIFFERENCE		PRIOR 6 MONTHS DIFFERENCE		PRIOR 12 MONTHS DIFFERENCE		BSC DIFFERENCE		STATEWIDE DIFFERENCE				
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY				%	%	%	%	%	%	%	%	%	%		
Midland County ^	ALL AGENCIES ^	CFC	CFC Service Plans	USP	25	23		92%	15% ▲	72%	20% ▲	83%	9% ▲	77%	15% ▲	78%	14% ▲	69%	23% ▲		
				PWSP	14	14	★	100%	14% ▲	93%	7% ▲	81%	19% ▲	85%	15% ▲	74%	26% ▲	74%	26% ▲		
				YAVFC PWSP										100%							64%
				Total for Category	39	37		95%	15% ▲	78%	17% ▲	83%	12% ▲	78%	17% ▲	75%	19% ▲	68%	27% ▲		
Midland County	All Agencies	CFC	CFC Plan Approval	ISP Approval							88%			93%			79%		76%		
				USP Approval	30	23		77%	-14% ▼	89%	-12% ▼	90%	-13% ▼	92%	-15% ▼	88%	-11% ▼	79%	-2% ▼		
				PWSP Approval	6	6	★	100%	15% ▲	90%	10% ▲	76%	24% ▲	88%	13% ▲	92%	8% ▲	85%	15% ▲		
				YAVFC PWSP Aprvl										100%						87%	
Total for Category	36	29		81%	-9% ▼	89%	-9% ▼	87%	-6% ▼	91%	-11% ▼	88%	-8% ▼	80%	0% ▬						
Saginaw County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	79	78		99%	4% ▲	97%	2% ▲	94%	5% ▲	93%	5% ▲	96%	3% ▲	89%	10% ▲		
				24 Hour (P2)	106	99		93%	-1% ▬	95%	-2% ▼	95%	-1% ▬	92%	2% ▲	95%	-1% ▬	90%	4% ▲		
				Total for Category	185	177		96%	1% ▲	96%	0% ▬	94%	1% ▲	92%	3% ▲	95%	1% ▲	90%	6% ▲		
Saginaw County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	77	74		96%	4% ▲	96%	0% ▬	92%	4% ▲	89%	7% ▲	94%	2% ▲	85%	11% ▲		
				72 Hour	100	90		90%	0% ▬	91%	-1% ▬	91%	-1% ▬	87%	3% ▲	92%	-2% ▼	86%	4% ▲		
				Total for Category	177	164		93%	2% ▲	93%	0% ▬	91%	1% ▲	88%	5% ▲	92%	0% ▬	85%	7% ▲		
Saginaw County	All Agencies	CPS	CPS Service Plans	ISP	143	101		71%	-1% ▬	70%	0% ▬	72%	-1% ▬	73%	-3% ▼	81%	-10% ▼	75%	-4% ▼		
				USP	26	11		42%	1% ▲	43%	-1% ▬	45%	-3% ▼	37%	6% ▲	60%	-18% ▼	48%	-5% ▼		
				Closing USP	29	20		69%	-5% ▼	76%	-7% ▼	74%	-5% ▼	71%	-3% ▼	88%	-19% ▼	87%	-18% ▼		
				Total for Category	198	132		67%	-2% ▼	68%	-1% ▬	69%	-2% ▼	69%	-2% ▼	79%	-12% ▼	72%	-5% ▼		
Saginaw County	All Agencies	CPS	CPS Plan Approval	ISP Approval	158	110		70%	-8% ▼	74%	-4% ▼	76%	-6% ▼	83%	-14% ▼	85%	-16% ▼	84%	-15% ▼		
				USP Approval	15	11		73%	1% ▲	73%	0% ▬	66%	8% ▲	78%	-5% ▼	90%	-16% ▼	89%	-15% ▼		
				Closing USP Aprvl	21	16		76%	-8% ▼	86%	-10% ▼	80%	-4% ▼	86%	-10% ▼	93%	-17% ▼	95%	-19% ▼		
				Total for Category	194	137		71%	-7% ▼	75%	-4% ▼	75%	-5% ▼	83%	-12% ▼	87%	-16% ▼	86%	-15% ▼		
Saginaw County	All Agencies	CFC	Medical	Initial	7	1		14%	-42% ▼	56%	-42% ▼	49%	-35% ▼	65%	-51% ▼	57%	-43% ▼	65%	-51% ▼		
				Yearly	5	3		60%	-27% ▼	85%	-25% ▼	84%	-24% ▼	90%	-30% ▼	75%	-15% ▼	72%	-12% ▼		
				Well Child	8	6		75%	0% ▬	80%	-5% ▼	70%	5% ▲	75%	0% ▬	72%	3% ▲	68%	7% ▲		
				Total for Category	20	10		50%	-21% ▼	72%	-22% ▼	65%	-15% ▼	75%	-25% ▼	69%	-19% ▼	68%	-18% ▼		
Saginaw County	All Agencies	CFC	Dental	Initial	9	7		78%	6% ▲	76%	2% ▲	74%	4% ▲	65%	13% ▲	59%	18% ▲	54%	24% ▲		
				Yearly	13	12		92%	13% ▲	86%	6% ▲	80%	12% ▲	73%	19% ▲	68%	25% ▲	57%	35% ▲		
				Total for Category	22	19		86%	11% ▲	81%	5% ▲	77%	9% ▲	69%	17% ▲	63%	23% ▲	56%	31% ▲		
Saginaw County	All Agencies	CFC	Worker Child	First 5 Days	7	3		43%	6% ▲	33%	10% ▲	37%	6% ▲	41%	2% ▲	59%	-16% ▼	51%	-8% ▼		
				First 30 Days	18	10		56%	0% ▬	49%	7% ▲	54%	2% ▲	63%	-7% ▼	61%	-5% ▼	57%	-2% ▼		
				Second 30 Days	22	18		82%	27% ▲	55%	27% ▲	53%	29% ▲	57%	25% ▲	62%	20% ▲	50%	32% ▲		
				Monthly	87	77		89%	12% ▲	87%	2% ▲	73%	16% ▲	69%	19% ▲	76%	13% ▲	67%	21% ▲		
				Total for Category	134	108		81%	15% ▲	70%	10% ▲	63%	18% ▲	64%	17% ▲	71%	10% ▲	63%	18% ▲		
Saginaw County	All Agencies	CFC	Worker Parent	First 30 Days	6	3		50%	25% ▲	32%	18% ▲	22%	28% ▲	22%	28% ▲	43%	7% ▲	41%	9% ▲		
				Monthly	83	43		52%	9% ▲	46%	6% ▲	42%	10% ▲	42%	10% ▲	54%	-2% ▼	44%	8% ▲		

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					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	%	%					DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Saginaw County ^	ALL AGENCIES ^	CFC	Worker Parent	Quarterly	13	5	38%	2% ▲	37%	2% ▲	36%	3% ▲	36%	3% ▲	25%	13% ▲	24%	14% ▲		
				Total for Category	102	51	50%	10% ▲	42%	8% ▲	38%	12% ▲	38%	12% ▲	47%	3% ▲	39%	11% ▲		
Saginaw County	All Agencies	CFC	Worker Supervisor	First 30 Days	18	10	56%	3% ▲	63%	-7% ▼	52%	3% ▲	44%	11% ▲	62%	-7% ▼	65%	-10% ▼		
				Monthly	121	102	84%	16% ▲	84%	0% ▬	69%	15% ▲	53%	31% ▲	72%	12% ▲	64%	21% ▲		
				Total for Category	139	112	81%	13% ▲	82%	-2% ▼	68%	13% ▲	52%	28% ▲	72%	9% ▲	64%	17% ▲		
Saginaw County	All Agencies	CFC	Parent Child	First 7 Days	4	0	0%	-24% ▼	25%	-25% ▼	24%	-24% ▼	24%	-24% ▼	11%	-11% ▼	8%	-8% ▼		
				Weekly	666	79	12%	-3% ▼	15%	-3% ▼	15%	-3% ▼	15%	-3% ▼	22%	-10% ▼	18%	-6% ▼		
				Total for Category	670	79	12%	-4% ▼	15%	-3% ▼	15%	-4% ▼	15%	-4% ▼	22%	-10% ▼	18%	-6% ▼		
Saginaw County	All Agencies	CFC	CFC Service Plans	ISP	7	7	100%	26% ▲	78%	22% ▲	80%	20% ▲	65%	35% ▲	63%	37% ▲	51%	49% ▲		
				USP	16	12	75%	5% ▲	72%	3% ▲	73%	2% ▲	65%	10% ▲	78%	-3% ▼	69%	6% ▲		
				PWSP	9	3	33%	-34% ▼	72%	-39% ▼	67%	-33% ▼	63%	-30% ▼	74%	-41% ▼	74%	-40% ▼		
				YAVFC ISP					100%				25%		67%		50%			
				YAVFC PWSP	1	1	100%	58% ▲	40%	60% ▲	50%	50% ▲	38%	63% ▲	85%	15% ▲	64%	36% ▲		
				Total for Category	33	23	70%	1% ▲	72%	-3% ▼	71%	-2% ▼	63%	7% ▲	75%	-6% ▼	68%	2% ▲		
Saginaw County	All Agencies	CFC	CFC Plan Approval	ISP Approval	5	5	100%	28% ▲	83%	17% ▲	74%	26% ▲	58%	42% ▲	79%	21% ▲	76%	24% ▲		
				USP Approval	29	24	83%	2% ▲	86%	-4% ▼	84%	-1% ▬	76%	7% ▲	88%	-5% ▼	79%	4% ▲		
				PWSP Approval	4	3	75%	-8% ▼	85%	-10% ▼	84%	-9% ▼	82%	-7% ▼	92%	-17% ▼	85%	-10% ▼		
				YAVFC ISP Aprvl	1	1	100%	10% ▲	100%	0% ▬	100%	0% ▬	71%	29% ▲	100%	0% ▬	89%	11% ▲		
				YAVFC PWSP Aprvl	2	2	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	95%	5% ▲	87%	13% ▲		
				Total for Category	41	35	85%	4% ▲	86%	-1% ▬	83%	2% ▲	76%	9% ▲	88%	-3% ▼	80%	5% ▲		
Sanilac County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	17	17	100%	3% ▲	100%	0% ▬	95%	5% ▲	96%	4% ▲	96%	4% ▲	89%	11% ▲		
				24 Hour (P2)	30	30	100%	2% ▲	100%	0% ▬	97%	3% ▲	96%	4% ▲	95%	5% ▲	90%	10% ▲		
				Total for Category	47	47	100%	3% ▲	100%	0% ▬	97%	3% ▲	96%	4% ▲	95%	5% ▲	90%	10% ▲		
Sanilac County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	17	17	100%	4% ▲	100%	0% ▬	95%	5% ▲	93%	7% ▲	94%	6% ▲	85%	15% ▲		
				72 Hour	28	27	96%	0% ▬	99%	-2% ▼	97%	-1% ▬	94%	2% ▲	92%	5% ▲	86%	11% ▲		
				Total for Category	45	44	98%	1% ▲	99%	-1% ▬	97%	1% ▲	94%	4% ▲	92%	5% ▲	85%	12% ▲		
Sanilac County	All Agencies	CPS	CPS Service Plans	ISP	27	24	89%	-6% ▼	95%	-7% ▼	95%	-6% ▼	93%	-4% ▼	81%	8% ▲	75%	14% ▲		
				USP	3	2	67%	4% ▲	64%	3% ▲	75%	-8% ▼	50%	17% ▲	60%	6% ▲	48%	19% ▲		
				Closing USP	9	9	100%	2% ▲	100%	0% ▬	100%	0% ▬	93%	7% ▲	88%	13% ▲	87%	13% ▲		
				Total for Category	39	35	90%	-2% ▼	93%	-4% ▼	94%	-5% ▼	87%	2% ▲	79%	11% ▲	72%	18% ▲		
Sanilac County	All Agencies	CPS	CPS Plan Approval	ISP Approval	25	23	92%	-1% ▬	94%	-2% ▼	96%	-4% ▼	90%	2% ▲	85%	7% ▲	84%	8% ▲		
				USP Approval	4	4	100%	5% ▲	100%	0% ▬	92%	8% ▲	92%	8% ▲	90%	10% ▲	89%	11% ▲		
				Closing USP Aprvl	7	7	100%	1% ▲	100%	0% ▬	100%	0% ▬	98%	2% ▲	93%	7% ▲	95%	5% ▲		
				Total for Category	36	34	94%	0% ▬	96%	-1% ▬	96%	-2% ▼	92%	3% ▲	87%	8% ▲	86%	9% ▲		
Sanilac County	All Agencies	CFC	Medical	Initial	3	2	67%	-23% ▼	83%	-17% ▼	93%	-26% ▼	92%	-25% ▼	57%	9% ▲	65%	2% ▲		
				Yearly	1	0	0%	-89% ▼	89%	-89% ▼	93%	-93% ▼	88%	-88% ▼	75%	-75% ▼	72%	-72% ▼		
				Well Child	5	3	60%	-12% ▼	64%	-4% ▼	74%	-14% ▼	77%	-17% ▼	72%	-12% ▼	68%	-8% ▼		

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	%	%					DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Sanilac County ^	ALL AGENCIES ^	CFC	Medical	Total for Category	9	5	56%	-27% ▼	77%	-21% ▼	85%	-30% ▼	84%	-29% ▼	69%	-13% ▼	68%	-12% ▼		
Sanilac County	All Agencies	CFC	Dental	Initial	2	1	50%	-27% ▼	86%	-36% ▼	70%	-20% ▼	76%	-26% ▼	59%	-9% ▼	54%	-4% ▼		
				Yearly	2	1	50%	-17% ▼	50%	0% ▬	77%	-27% ▼	70%	-20% ▼	68%	-18% ▼	57%	-7% ▼		
				Total for Category	4	2	50%	-21% ▼	67%	-17% ▼	75%	-25% ▼	72%	-22% ▼	63%	-13% ▼	56%	-6% ▼		
Sanilac County	All Agencies	CFC	Worker Child	First 5 Days	1	1	100% ★	53% ▲	71%	29% ▲	39%	61% ▲	44%	56% ▲	59%	41% ▲	51%	49% ▲		
				First 30 Days	6	4	67%	-6% ▼	85%	-18% ▼	76%	-10% ▼	64%	2% ▲	61%	6% ▲	57%	9% ▲		
				Second 30 Days	4	4	100% ★	31% ▲	92%	8% ▲	73%	27% ▲	59%	41% ▲	62%	38% ▲	50%	50% ▲		
				Monthly	44	35	80%	10% ▲	78%	2% ▲	69%	10% ▲	61%	18% ▲	76%	4% ▲	67%	12% ▲		
				Total for Category	55	44	80%	12% ▲	81%	-1% ▬	69%	11% ▲	61%	19% ▲	71%	9% ▲	63%	17% ▲		
Sanilac County	All Agencies	CFC	Worker Parent	First 30 Days	8	2	25%	-6% ▼	31%	-6% ▼	31%	-6% ▼	31%	-6% ▼	43%	-18% ▼	41%	-16% ▼		
				Monthly	52	40	77%	8% ▲	68%	9% ▲	69%	8% ▲	69%	8% ▲	54%	23% ▲	44%	33% ▲		
				Quarterly	24	6	25%	-7% ▼	32%	-7% ▼	33%	-8% ▼	33%	-8% ▼	25%	0% ▬	24%	1% ▲		
				Total for Category	84	48	57%	-1% ▬	57%	0% ▬	59%	-1% ▬	59%	-1% ▬	47%	10% ▲	39%	18% ▲		
Sanilac County	All Agencies	CFC	Worker Supervisor	First 30 Days	4	2	50%	-22% ▼	71%	-21% ▼	76%	-26% ▼	68%	-18% ▼	62%	-12% ▼	65%	-15% ▼		
				Monthly	52	39	75%	-3% ▼	84%	-9% ▼	84%	-9% ▼	66%	9% ▲	72%	3% ▲	64%	11% ▲		
				Total for Category	56	41	73%	-4% ▼	84%	-11% ▼	83%	-10% ▼	66%	7% ▲	72%	1% ▲	64%	9% ▲		
Sanilac County	All Agencies	CFC	Parent Child	First 7 Days					25%		20%		20%		11%		8%			
				Weekly	410	81	20%	-11% ▼	28%	-9% ▼	31%	-12% ▼	31%	-12% ▼	22%	-2% ▼	18%	2% ▲		
				Total for Category	410	81	20%	-11% ▼	28%	-9% ▼	31%	-11% ▼	31%	-11% ▼	22%	-2% ▼	18%	2% ▲		
Sanilac County	All Agencies	CFC	CFC Service Plans	ISP	3	3	100% ★	32% ▲	67%	33% ▲	85%	15% ▲	61%	39% ▲	63%	37% ▲	51%	49% ▲		
				USP	20	19	95%	19% ▲	92%	3% ▲	85%	10% ▲	53%	42% ▲	78%	17% ▲	69%	26% ▲		
				PWSP	4	4	100% ★	25% ▲	79%	21% ▲	85%	15% ▲	65%	35% ▲	74%	26% ▲	74%	26% ▲		
				YAVFC ISP	1	1	100% ★	17% ▲	100%	0% ▬	100%	0% ▬	50%	50% ▲	67%	33% ▲	50%	50% ▲		
				YAVFC PWSP					100%		100%		50%		85%		64%			
				Total for Category	28	27	96%	22% ▲	86%	11% ▲	85%	11% ▲	57%	39% ▲	75%	21% ▲	68%	28% ▲		
Sanilac County	All Agencies	CFC	CFC Plan Approval	ISP Approval	3	3	100% ★	6% ▲	100%	0% ▬	100%	0% ▬	89%	11% ▲	79%	21% ▲	76%	24% ▲		
				USP Approval	19	11	58%	-18% ▼	64%	-6% ▼	79%	-21% ▼	82%	-24% ▼	88%	-30% ▼	79%	-21% ▼		
				PWSP Approval	7	7	100% ★	8% ▲	91%	9% ▲	94%	6% ▲	91%	9% ▲	92%	8% ▲	85%	15% ▲		
				YAVFC ISP Aprvl	1	1	100% ★	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	89%	11% ▲		
				YAVFC PWSP Aprvl	1	1	100% ★	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	95%	5% ▲	87%	13% ▲		
				Total for Category	31	23	74%	-9% ▼	78%	-3% ▼	86%	-12% ▼	85%	-11% ▼	88%	-14% ▼	80%	-6% ▼		
Shiawassee County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	26	26	100% ★	2% ▲	99%	1% ▲	97%	3% ▲	97%	3% ▲	96%	4% ▲	89%	11% ▲		
				24 Hour (P2)	51	47	92%	-3% ▼	95%	-3% ▼	95%	-3% ▼	95%	-2% ▼	95%	-2% ▼	90%	2% ▲		
				Total for Category	77	73	95%	-1% ▬	96%	-1% ▬	96%	-1% ▬	95%	-1% ▬	95%	0% ▬	90%	5% ▲		
Shiawassee County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	26	25	96%	2% ▲	93%	3% ▲	94%	2% ▲	94%	2% ▲	94%	2% ▲	85%	11% ▲		
				72 Hour	48	45	94%	0% ▬	94%	0% ▬	94%	0% ▬	93%	1% ▲	92%	2% ▲	86%	8% ▲		
				Total for Category	74	70	95%	1% ▲	94%	1% ▲	94%	1% ▲	94%	1% ▲	92%	2% ▲	85%	9% ▲		

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED			DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC								%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE
Shiawassee County	All Agencies	CPS	CPS Service Plans	ISP	47	44		94%	5%▲	91%	3%▲	90%	4%▲	87%	7%▲	81%	13%▲	75%	19%▲
				USP	9	8		89%	14%▲	81%	8%▲	77%	12%▲	68%	21%▲	60%	29%▲	48%	41%▲
				Closing USP	8	7		88%	-3%▼	94%	-7%▼	89%	-1%▬	89%	-1%▬	88%	0%▬	87%	1%▲
				Total for Category	64	59		92%	5%▲	90%	2%▲	88%	4%▲	85%	7%▲	79%	13%▲	72%	21%▲
Shiawassee County	All Agencies	CPS	CPS Plan Approval	ISP Approval	50	47		94%	5%▲	95%	-1%▬	96%	-2%▼	77%	17%▲	85%	9%▲	84%	10%▲
				USP Approval	9	8		89%	-5%▼	94%	-5%▼	94%	-6%▼	93%	-4%▼	90%	-1%▬	89%	0%▬
				Closing USP Aprvl	5	5	★	100%	3%▲	97%	3%▲	98%	2%▲	96%	4%▲	93%	7%▲	95%	5%▲
				Total for Category	64	60		94%	3%▲	95%	-2%▼	96%	-2%▼	82%	12%▲	87%	7%▲	86%	8%▲
Shiawassee County	All Agencies	CFC	Medical	Initial	3	3	★	100%	2%▲	100%	0%▬	100%	0%▬	95%	5%▲	57%	43%▲	65%	35%▲
				Yearly	4	3		75%	-7%▼	78%	-3%▼	89%	-14%▼	79%	-4%▼	75%	0%▬	72%	3%▲
				Well Child	8	6		75%	-13%▼	87%	-12%▼	94%	-19%▼	85%	-10%▼	72%	3%▲	68%	7%▲
				Total for Category	15	12		80%	-10%▼	89%	-9%▼	95%	-15%▼	87%	-7%▼	69%	11%▲	68%	12%▲
Shiawassee County	All Agencies	CFC	Dental	Initial	4	2		50%	-29%▼	80%	-30%▼	79%	-29%▼	79%	-29%▼	59%	-9%▼	54%	-4%▼
				Yearly	2	2	★	100%	21%▲	80%	20%▲	81%	19%▲	76%	24%▲	68%	33%▲	57%	43%▲
				Total for Category	6	4		67%	-12%▼	80%	-13%▼	80%	-13%▼	77%	-11%▼	63%	3%▲	56%	11%▲
Shiawassee County	All Agencies	CFC	Worker Child	First 5 Days	2	2	★	100%	39%▲	88%	12%▲	51%	49%▲	48%	52%▲	59%	41%▲	51%	49%▲
				First 30 Days	10	5		50%	-11%▼	65%	-15%▼	53%	-3%▼	63%	-13%▼	61%	-11%▼	57%	-7%▼
				Second 30 Days	18	17		94%	49%▲	53%	42%▲	42%	53%▲	43%	52%▲	62%	33%▲	50%	45%▲
				Monthly	50	41		82%	21%▲	66%	16%▲	57%	25%▲	61%	21%▲	76%	7%▲	67%	15%▲
				Total for Category	80	65		81%	22%▲	65%	16%▲	54%	27%▲	58%	23%▲	71%	11%▲	63%	19%▲
Shiawassee County	All Agencies	CFC	Worker Parent	First 30 Days	8	8	★	100%	53%▲	44%	56%▲	49%	51%▲	49%	51%▲	43%	57%▲	41%	59%▲
				Monthly	61	30		49%	5%▲	46%	3%▲	44%	6%▲	44%	6%▲	54%	-4%▼	44%	5%▲
				Quarterly	15	4		27%	-1%▬	26%	0%▬	29%	-2%▼	29%	-2%▼	25%	1%▲	24%	2%▲
				Total for Category	84	42		50%	8%▲	43%	7%▲	42%	8%▲	42%	8%▲	47%	3%▲	39%	11%▲
Shiawassee County	All Agencies	CFC	Worker Supervisor	First 30 Days	2	2	★	100%	8%▲	91%	9%▲	96%	4%▲	90%	10%▲	62%	38%▲	65%	35%▲
				Monthly	66	62		94%	9%▲	94%	0%▬	87%	7%▲	80%	14%▲	72%	22%▲	64%	30%▲
				Total for Category	68	64		94%	8%▲	94%	0%▬	87%	7%▲	80%	14%▲	72%	22%▲	64%	30%▲
Shiawassee County	All Agencies	CFC	Parent Child	First 7 Days						0%		5%		5%		11%		8%	
				Weekly	573	99		17%	-6%▼	21%	-4%▼	24%	-7%▼	24%	-7%▼	22%	-5%▼	18%	-1%▬
				Total for Category	573	99		17%	-6%▼	21%	-4%▼	24%	-7%▼	24%	-7%▼	22%	-5%▼	18%	-1%▬
Shiawassee County	All Agencies	CFC	CFC Service Plans	ISP	3	3	★	100%	2%▲	100%	0%▬	96%	4%▲	98%	2%▲	63%	37%▲	51%	49%▲
				USP	14	14	★	100%	15%▲	87%	13%▲	86%	14%▲	83%	17%▲	78%	22%▲	69%	31%▲
				PWSP	4	3		75%	6%▲	57%	18%▲	70%	5%▲	75%	0%▬	74%	1%▲	74%	1%▲
				YAVFC PWSP						100%		67%		60%		85%		64%	
				Total for Category	21	20		95%	13%▲	81%	15%▲	83%	13%▲	82%	13%▲	75%	20%▲	68%	27%▲
Shiawassee County	All Agencies	CFC	CFC Plan Approval	ISP Approval	7	7	★	100%	3%▲	100%	0%▬	100%	0%▬	90%	10%▲	79%	21%▲	76%	24%▲

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	%	PRIOR 3 MONTHS DIFFERENCE	%	PRIOR 6 MONTHS DIFFERENCE	%	PRIOR 12 MONTHS DIFFERENCE	%	BSC DIFFERENCE	%	STATEWIDE DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Shiawassee County ^	ALL AGENCIES ^	CFC	CFC Plan Approval	USP Approval	23	23	★	100%	6% ▲	98%	2% ▲	94%	6% ▲	90%	10% ▲	88%	12% ▲	79%	21% ▲	
				PWSP Approval	7	7	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	98%	2% ▲	92%	8% ▲	85%	15% ▲	
				YAVFC PWSP Aprvl							100%		100%		80%		95%		87%	
				Total for Category	37	37	★	100%	5% ▲	99%	1% ▲	97%	3% ▲	92%	8% ▲	88%	12% ▲	80%	20% ▲	
St. Clair County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	48	47		98%	3% ▲	98%	0% ▬	95%	3% ▲	93%	5% ▲	96%	2% ▲	89%	9% ▲	
				24 Hour (P2)	100	98		98%	6% ▲	96%	2% ▲	92%	6% ▲	88%	10% ▲	95%	3% ▲	90%	8% ▲	
				Total for Category	148	145		98%	5% ▲	96%	2% ▲	93%	5% ▲	90%	8% ▲	95%	3% ▲	90%	8% ▲	
St. Clair County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	48	46		96%	2% ▲	96%	0% ▬	94%	2% ▲	91%	5% ▲	94%	2% ▲	85%	11% ▲	
				72 Hour	101	97		96%	2% ▲	96%	0% ▬	94%	2% ▲	91%	5% ▲	92%	4% ▲	86%	10% ▲	
				Total for Category	149	143		96%	2% ▲	96%	0% ▬	94%	2% ▲	91%	5% ▲	92%	4% ▲	85%	11% ▲	
St. Clair County	All Agencies	CPS	CPS Service Plans	ISP	101	98		97%	2% ▲	96%	1% ▲	96%	1% ▲	93%	4% ▲	81%	16% ▲	75%	22% ▲	
				USP	12	12	★	100%	23% ▲	86%	14% ▲	79%	21% ▲	65%	35% ▲	60%	40% ▲	48%	52% ▲	
				Closing USP	14	14	★	100%	7% ▲	96%	4% ▲	93%	7% ▲	89%	11% ▲	88%	13% ▲	87%	13% ▲	
				Total for Category	127	124		98%	5% ▲	95%	3% ▲	94%	4% ▲	90%	8% ▲	79%	19% ▲	72%	26% ▲	
St. Clair County	All Agencies	CPS	CPS Plan Approval	ISP Approval	111	108		97%	-2% ▼	99%	-2% ▼	100%	-2% ▼	99%	-2% ▼	85%	12% ▲	84%	13% ▲	
				USP Approval	6	6	★	100%	1% ▲	100%	0% ▬	99%	1% ▲	98%	2% ▲	90%	10% ▲	89%	11% ▲	
				Closing USP Aprvl	16	16	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	93%	7% ▲	95%	5% ▲	
				Total for Category	133	130		98%	-2% ▼	99%	-2% ▼	100%	-2% ▼	99%	-1% ▬	87%	11% ▲	86%	12% ▲	
St. Clair County	All Agencies	CFC	Medical	Initial	8	7		88%	-2% ▼	89%	-1% ▬	91%	-4% ▼	89%	-2% ▼	57%	30% ▲	65%	22% ▲	
				Yearly	13	10		77%	-10% ▼	88%	-11% ▼	88%	-11% ▼	87%	-10% ▼	75%	2% ▲	72%	5% ▲	
				Well Child	16	10		63%	-20% ▼	76%	-14% ▼	81%	-18% ▼	87%	-25% ▼	72%	-10% ▼	68%	-5% ▼	
				Total for Category	37	27		73%	-13% ▼	83%	-10% ▼	85%	-13% ▼	88%	-15% ▼	69%	4% ▲	68%	5% ▲	
St. Clair County	All Agencies	CFC	Dental	Initial	19	17		89%	6% ▲	88%	2% ▲	86%	3% ▲	79%	11% ▲	59%	30% ▲	54%	36% ▲	
				Yearly	11	10		91%	16% ▲	78%	13% ▲	79%	12% ▲	71%	20% ▲	68%	23% ▲	57%	34% ▲	
				Total for Category	30	27		90%	11% ▲	83%	7% ▲	82%	8% ▲	74%	16% ▲	63%	27% ▲	56%	34% ▲	
St. Clair County	All Agencies	CFC	Worker Child	First 5 Days	11	6		55%	-5% ▼	67%	-12% ▼	65%	-10% ▼	53%	2% ▲	59%	-5% ▼	51%	3% ▲	
				First 30 Days	42	33		79%	17% ▲	67%	11% ▲	64%	14% ▲	56%	23% ▲	61%	18% ▲	57%	21% ▲	
				Second 30 Days	46	24		52%	5% ▲	45%	7% ▲	50%	3% ▲	47%	5% ▲	62%	-9% ▼	50%	2% ▲	
				Monthly	172	116		67%	6% ▲	62%	5% ▲	60%	8% ▲	62%	6% ▲	76%	-8% ▼	67%	0% ▬	
				Total for Category	271	179		66%	7% ▲	61%	5% ▲	60%	7% ▲	58%	8% ▲	71%	-5% ▼	63%	3% ▲	
St. Clair County	All Agencies	CFC	Worker Parent	First 30 Days	6	3		50%	12% ▲	42%	8% ▲	37%	13% ▲	37%	13% ▲	43%	7% ▲	41%	9% ▲	
				Monthly	148	62		42%	2% ▲	42%	0% ▬	39%	3% ▲	39%	3% ▲	54%	-12% ▼	44%	-2% ▼	
				Quarterly	44	12		27%	-5% ▼	35%	-7% ▼	31%	-3% ▼	31%	-3% ▼	25%	2% ▲	24%	3% ▲	
				Total for Category	198	77		39%	1% ▲	40%	-2% ▼	37%	2% ▲	37%	2% ▲	47%	-8% ▼	39%	-1% ▬	
St. Clair County	All Agencies	CFC	Worker Supervisor	First 30 Days	6	5		83%	0% ▬	95%	-12% ▼	83%	1% ▲	77%	6% ▲	62%	21% ▲	65%	18% ▲	
				Monthly	255	185		73%	0% ▬	76%	-3% ▼	76%	-3% ▼	67%	6% ▲	72%	0% ▬	64%	9% ▲	
				Total for Category	261	190		73%	0% ▬	77%	-4% ▼	76%	-3% ▼	67%	6% ▲	72%	1% ▲	64%	9% ▲	



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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO				
					COMPLETED			DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC								%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%
St. Clair County	All Agencies	CFC	Parent Child	First 7 Days						0%		9%		9%		11%		8%		
				Weekly	1293	282	22%	-3% ▼	25%	-3% ▼	25%	-3% ▼	25%	-3% ▼	22%	0% ▬	18%	4% ▲		
				Total for Category	1293	282	22%	-3% ▼	25%	-3% ▼	25%	-3% ▼	25%	-3% ▼	22%	0% ▬	18%	4% ▲		
St. Clair County	All Agencies	CFC	CFC Service Plans	ISP	7	7	★	100%	20% ▲	80%	20% ▲	85%	15% ▲	77%	23% ▲	63%	37% ▲	51%	49% ▲	
				USP	50	47		94%	8% ▲	91%	3% ▲	90%	4% ▲	78%	16% ▲	78%	16% ▲	69%	25% ▲	
				PWSP	32	29		91%	11% ▲	79%	12% ▲	82%	9% ▲	79%	11% ▲	74%	17% ▲	74%	17% ▲	
				YAVFC ISP										25%			67%		50%	
				YAVFC PWSP	3	3	★	100%	5% ▲	100%	0% ▬	100%	0% ▬	85%	15% ▲	85%	15% ▲	64%	36% ▲	
				Total for Category	92	86		93%	10% ▲	86%	8% ▲	87%	6% ▲	78%	15% ▲	75%	18% ▲	68%	25% ▲	
St. Clair County	All Agencies	CFC	CFC Plan Approval	ISP Approval	11	11	★	100%	6% ▲	100%	0% ▬	92%	8% ▲	92%	8% ▲	79%	21% ▲	76%	24% ▲	
				USP Approval	48	47		98%	6% ▲	95%	3% ▲	91%	7% ▲	90%	8% ▲	88%	10% ▲	79%	19% ▲	
				PWSP Approval	39	37		95%	5% ▲	90%	5% ▲	90%	5% ▲	90%	5% ▲	92%	3% ▲	85%	10% ▲	
				YAVFC ISP Aprvl								100%		100%		100%		89%		
				YAVFC PWSP Aprvl	3	3	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	97%	3% ▲	95%	5% ▲	87%	13% ▲	
				Total for Category	101	98		97%	6% ▲	94%	3% ▲	91%	6% ▲	90%	7% ▲	88%	9% ▲	80%	17% ▲	
Tuscola County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	14	14	★	100%	3% ▲	100%	0% ▬	95%	5% ▲	96%	4% ▲	96%	4% ▲	89%	11% ▲	
				24 Hour (P2)	41	40		98%	0% ▬	99%	-2% ▼	97%	0% ▬	95%	2% ▲	95%	3% ▲	90%	8% ▲	
				Total for Category	55	54		98%	1% ▲	99%	-1% ▬	97%	1% ▲	95%	3% ▲	95%	3% ▲	90%	9% ▲	
Tuscola County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	14	12		86%	-5% ▼	91%	-5% ▼	89%	-4% ▼	92%	-6% ▼	94%	-8% ▼	85%	1% ▲	
				72 Hour	40	40	★	100%	5% ▲	98%	2% ▲	96%	4% ▲	91%	9% ▲	92%	8% ▲	86%	14% ▲	
				Total for Category	54	52		96%	2% ▲	96%	0% ▬	94%	2% ▲	91%	5% ▲	92%	4% ▲	85%	11% ▲	
Tuscola County	All Agencies	CPS	CPS Service Plans	ISP	41	37		90%	7% ▲	82%	8% ▲	86%	4% ▲	80%	10% ▲	81%	9% ▲	75%	15% ▲	
				USP	4	3		75%	23% ▲	65%	10% ▲	54%	21% ▲	38%	37% ▲	60%	15% ▲	48%	27% ▲	
				Closing USP	5	4		80%	-8% ▼	90%	-10% ▼	89%	-9% ▼	86%	-6% ▼	88%	-8% ▼	87%	-7% ▼	
				Total for Category	50	44		88%	8% ▲	81%	7% ▲	83%	5% ▲	75%	13% ▲	79%	9% ▲	72%	16% ▲	
Tuscola County	All Agencies	CPS	CPS Plan Approval	ISP Approval	30	27		90%	6% ▲	89%	1% ▲	81%	9% ▲	81%	9% ▲	85%	5% ▲	84%	6% ▲	
				USP Approval	3	3	★	100%	12% ▲	93%	7% ▲	84%	16% ▲	87%	13% ▲	90%	10% ▲	89%	11% ▲	
				Closing USP Aprvl	7	7	★	100%	3% ▲	100%	0% ▬	93%	7% ▲	97%	3% ▲	93%	7% ▲	95%	5% ▲	
				Total for Category	40	37		93%	7% ▲	91%	2% ▲	83%	10% ▲	84%	8% ▲	87%	6% ▲	86%	7% ▲	
Tuscola County	All Agencies	CFC	Medical	Initial						100%		76%		69%		57%		65%		
				Yearly	1	0		0%	-81% ▼	83%	-83% ▼	82%	-82% ▼	78%	-78% ▼	75%	-75% ▼	72%	-72% ▼	
				Well Child	6	6	★	100%	11% ▲	94%	6% ▲	88%	12% ▲	86%	14% ▲	72%	28% ▲	68%	32% ▲	
Tuscola County	All Agencies	CFC	Dental	Initial	4	1		25%	-24% ▼	54%	-29% ▼	48%	-23% ▼	47%	-22% ▼	59%	-34% ▼	54%	-29% ▼	
				Yearly	5	1		20%	-33% ▼	50%	-30% ▼	57%	-37% ▼	53%	-33% ▼	68%	-48% ▼	57%	-37% ▼	
				Total for Category	9	2		22%	-29% ▼	52%	-30% ▼	51%	-29% ▼	50%	-28% ▼	63%	-41% ▼	56%	-34% ▼	

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BUSINESS SERVICE CENTER 2 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO							
					COMPLETED			DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE				
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	%	%	%					%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE			
Tuscola County	All Agencies	CFC	Worker Child	First 5 Days	8	6	75%	42%	▲	38%	37%	▲	32%	43%	▲	30%	45%	▲	59%	16%	▲	51%	24%	▲
				First 30 Days	4	3	75%	33%	▲	50%	25%	▲	42%	33%	▲	37%	38%	▲	61%	14%	▲	57%	18%	▲
				Second 30 Days	20	17	85%	45%	▲	53%	32%	▲	38%	47%	▲	32%	53%	▲	62%	23%	▲	50%	35%	▲
				Monthly	52	44	85%	22%	▲	79%	6%	▲	63%	22%	▲	51%	33%	▲	76%	9%	▲	67%	18%	▲
				Total for Category	84	70	83%	32%	▲	65%	19%	▲	50%	34%	▲	43%	40%	▲	71%	13%	▲	63%	21%	▲
Tuscola County	All Agencies	CFC	Worker Parent	First 30 Days						52%			48%			48%			43%			41%		
				Monthly	77	43	56%	0%	▬	57%	-1%	▬	55%	1%	▲	55%	1%	▲	54%	2%	▲	44%	12%	▲
				Quarterly	24	4	17%	-7%	▼	28%	-12%	▼	21%	-5%	▼	21%	-5%	▼	25%	-9%	▼	24%	-8%	▼
				Total for Category	101	47	47%	-2%	▼	51%	-4%	▼	47%	-1%	▬	47%	-1%	▬	47%	0%	▬	39%	7%	▲
Tuscola County	All Agencies	CFC	Worker Supervisor	First 30 Days	10	3	30%	-27%	▼	48%	-18%	▼	63%	-33%	▼	60%	-30%	▼	62%	-32%	▼	65%	-35%	▼
				Monthly	89	69	78%	8%	▲	80%	-3%	▼	75%	3%	▲	58%	20%	▲	72%	5%	▲	64%	14%	▲
				Total for Category	99	72	73%	4%	▲	77%	-5%	▼	74%	-1%	▬	58%	15%	▲	72%	1%	▲	64%	9%	▲
Tuscola County	All Agencies	CFC	Parent Child	First 7 Days	4	2	50%	-5%	▼	60%	-10%	▼	52%	-2%	▼	52%	-2%	▼	11%	39%	▲	8%	42%	▲
				Weekly	570	212	37%	2%	▲	34%	3%	▲	36%	1%	▲	36%	1%	▲	22%	15%	▲	18%	19%	▲
				Total for Category	574	214	37%	1%	▲	35%	2%	▲	37%	1%	▲	37%	1%	▲	22%	15%	▲	18%	19%	▲
Tuscola County	All Agencies	CFC	CFC Service Plans	ISP	1	0	0%	-76%	▼	83%	-83%	▼	77%	-77%	▼	71%	-71%	▼	63%	-63%	▼	51%	-51%	▼
				USP	26	22	85%	-5%	▼	92%	-8%	▼	93%	-9%	▼	84%	1%	▲	78%	7%	▲	69%	16%	▲
				PWSP	2	1	50%	-27%	▼	80%	-30%	▼	81%	-31%	▼	70%	-20%	▼	74%	-24%	▼	74%	-24%	▼
				YAVFC ISP									100%			100%			67%			50%		
				YAVFC PWSP	1	1	100%	8%	▲	100%	0%	▬	100%	0%	▬	83%	17%	▲	85%	15%	▲	64%	36%	▲
				Total for Category	30	24	80%	-6%	▼	90%	-10%	▼	89%	-9%	▼	80%	0%	▬	75%	5%	▲	68%	12%	▲
Tuscola County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	100%	32%	▲	100%	0%	▬	61%	39%	▲	50%	50%	▲	79%	21%	▲	76%	24%	▲
				USP Approval	20	20	100%	21%	▲	97%	3%	▲	77%	23%	▲	68%	32%	▲	88%	12%	▲	79%	21%	▲
				PWSP Approval	3	3	100%	0%	▬	100%	0%	▬	100%	0%	▬	99%	1%	▲	92%	8%	▲	85%	15%	▲
				YAVFC ISP Aprvl									100%			100%			100%			89%		
				YAVFC PWSP Aprvl	1	1	100%	0%	▬	100%	0%	▬	100%	0%	▬	100%	0%	▬	95%	5%	▲	87%	13%	▲
				Total for Category	25	25	100%	19%	▲	98%	2%	▲	78%	22%	▲	71%	29%	▲	88%	12%	▲	80%	20%	▲

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Allegan County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	28	26	93%	-2% ▼	95%	-2% ▼	93%	0% ▬	95%	-2% ▼	96%	-3% ▼	89%	4% ▲	
				24 Hour (P2)	73	64	88%	-4% ▼	91%	-3% ▼	92%	-4% ▼	92%	-5% ▼	95%	-7% ▼	90%	-2% ▼	
				Total for Category	101	90	89%	-3% ▼	92%	-3% ▼	92%	-3% ▼	93%	-4% ▼	95%	-6% ▼	90%	-1% ▬	
Allegan County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	26	19	73%	-5% ▼	75%	-2% ▼	82%	-9% ▼	78%	-5% ▼	92%	-19% ▼	85%	-12% ▼	
				72 Hour	69	58	84%	3% ▲	84%	0% ▬	81%	3% ▲	77%	7% ▲	91%	-7% ▼	86%	-1% ▬	
				Total for Category	95	77	81%	1% ▲	81%	0% ▬	81%	0% ▬	77%	4% ▲	91%	-10% ▼	85%	-4% ▼	
Allegan County	All Agencies	CPS	CPS Service Plans	ISP	83	58	70%	-7% ▼	77%	-7% ▼	78%	-9% ▼	75%	-5% ▼	82%	-13% ▼	75%	-5% ▼	
				USP	34	18	53%	-9% ▼	66%	-13% ▼	65%	-12% ▼	56%	-3% ▼	63%	-10% ▼	48%	5% ▲	
				Closing USP	25	23	92%	3% ▲	91%	1% ▲	88%	4% ▲	86%	6% ▲	90%	2% ▲	87%	5% ▲	
				Total for Category	142	99	70%	-6% ▼	77%	-7% ▼	77%	-8% ▼	72%	-3% ▼	79%	-10% ▼	72%	-2% ▼	
Allegan County	All Agencies	CPS	CPS Plan Approval	ISP Approval	91	90	99%	4% ▲	96%	2% ▲	96%	3% ▲	94%	5% ▲	89%	10% ▲	84%	15% ▲	
				USP Approval	28	28	100%	1% ▲	100%	0% ▬	99%	1% ▲	99%	1% ▲	91%	9% ▲	89%	11% ▲	
				Closing USP Aprvl	28	28	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	95%	5% ▲	
				Total for Category	147	146	99%	2% ▲	98%	1% ▲	97%	2% ▲	96%	3% ▲	90%	9% ▲	86%	13% ▲	
Allegan County	All Agencies	CFC	Medical	Initial	7	7	100%	27% ▲	100%	0% ▬	72%	28% ▲	52%	48% ▲	71%	29% ▲	65%	35% ▲	
				Yearly	4	3	75%	5% ▲	78%	-3% ▼	68%	7% ▲	67%	8% ▲	78%	-3% ▼	72%	3% ▲	
				Well Child	6	5	83%	9% ▲	75%	8% ▲	80%	4% ▲	67%	16% ▲	84%	0% ▬	68%	16% ▲	
				Total for Category	17	15	88%	16% ▲	81%	7% ▲	75%	13% ▲	62%	26% ▲	79%	9% ▲	68%	20% ▲	
Allegan County	All Agencies	CFC	Dental	Initial	3	2	67%	6% ▲	78%	-11% ▼	65%	1% ▲	49%	17% ▲	78%	-11% ▼	54%	13% ▲	
				Yearly	1	1	100%	23% ▲	100%	0% ▬	93%	7% ▲	64%	36% ▲	67%	33% ▲	57%	43% ▲	
				Total for Category	4	3	75%	8% ▲	87%	-12% ▼	76%	-1% ▬	56%	19% ▲	72%	3% ▲	56%	19% ▲	
Allegan County	All Agencies	CFC	Worker Child	First 5 Days	12	7	58%	16% ▲	43%	15% ▲	35%	23% ▲	45%	13% ▲	58%	1% ▲	51%	7% ▲	
				First 30 Days	18	7	39%	-4% ▼	46%	-7% ▼	34%	4% ▲	48%	-9% ▼	66%	-27% ▼	57%	-18% ▼	
				Second 30 Days	12	6	50%	10% ▲	40%	10% ▲	41%	9% ▲	40%	10% ▲	60%	-10% ▼	50%	0% ▬	
				Monthly	96	66	69%	11% ▲	58%	11% ▲	52%	17% ▲	63%	6% ▲	72%	-3% ▼	67%	2% ▲	
				Total for Category	138	86	62%	10% ▲	53%	9% ▲	47%	16% ▲	55%	7% ▲	69%	-6% ▼	63%	0% ▬	
Allegan County	All Agencies	CFC	Worker Parent	First 30 Days	22	6	27%	-20% ▼	52%	-25% ▼	44%	-17% ▼	44%	-17% ▼	51%	-24% ▼	41%	-14% ▼	
				Monthly	120	70	58%	-1% ▬	62%	-3% ▼	58%	1% ▲	58%	1% ▲	48%	10% ▲	44%	14% ▲	
				Quarterly	30	13	43%	17% ▲	28%	15% ▲	26%	17% ▲	26%	17% ▲	32%	11% ▲	24%	19% ▲	
				Total for Category	172	89	52%	1% ▲	53%	-2% ▼	50%	2% ▲	50%	2% ▲	45%	7% ▲	39%	12% ▲	
Allegan County	All Agencies	CFC	Worker Supervisor	First 30 Days	5	3	60%	-17% ▼	86%	-26% ▼	82%	-22% ▼	63%	-3% ▼	64%	-4% ▼	65%	-5% ▼	
				Monthly	134	83	62%	-7% ▼	70%	-8% ▼	69%	-7% ▼	68%	-6% ▼	74%	-12% ▼	64%	-2% ▼	
				Total for Category	139	86	62%	-7% ▼	71%	-9% ▼	70%	-8% ▼	68%	-6% ▼	73%	-11% ▼	64%	-2% ▼	
Allegan County	All Agencies	CFC	Parent Child	First 7 Days	4	0	0%	-23% ▼	50%	-50% ▼	17%	-17% ▼	17%	-17% ▼	0%	0% ▬	8%	-8% ▼	
				Weekly	928	177	19%	-13% ▼	27%	-8% ▼	34%	-15% ▼	34%	-15% ▼	20%	-1% ▬	18%	1% ▲	
				Total for Category	932	177	19%	-13% ▼	27%	-8% ▼	34%	-15% ▼	34%	-15% ▼	20%	-1% ▬	18%	1% ▲	

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO							
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE					
Allegan County	All Agencies	CFC	CFC Service Plans	ISP	7	6	86%	33%	▲	83%	2%	▲	50%	36%	▲	31%	54%	▲	73%	13%	▲	51%	35%	▲
				USP	38	16	42%	-2%	▼	52%	-10%	▼	43%	-1%	▬	40%	2%	▲	77%	-35%	▼	69%	-27%	▼
				PWSP	4	2	50%	-31%	▼	84%	-34%	▼	83%	-33%	▼	78%	-28%	▼	81%	-31%	▼	74%	-24%	▼
				YAVFC PWSP	1	1	100%	45%	▲	100%	0%	▬	40%	60%	▲	40%	60%	▲	62%	38%	▲	64%	36%	▲
				Total for Category	50	25	50%	-3%	▼	62%	-12%	▼	53%	-3%	▼	48%	2%	▲	77%	-27%	▼	68%	-18%	▼
Allegan County	All Agencies	CFC	CFC Plan Approval	ISP Approval	9	7	78%	9%	▲	89%	-11%	▼	59%	19%	▲	60%	18%	▲	81%	-4%	▼	76%	1%	▲
				USP Approval	22	16	73%	9%	▲	66%	7%	▲	62%	11%	▲	64%	9%	▲	80%	-7%	▼	79%	-6%	▼
				PWSP Approval	5	2	40%	-44%	▼	84%	-44%	▼	83%	-43%	▼	86%	-46%	▼	83%	-43%	▼	85%	-45%	▼
				YAVFC ISP Aprvl											100%			57%			89%			
				YAVFC PWSP Aprvl	1	1	100%	0%	▬	100%	0%	▬	100%	0%	▬	100%	0%	▬	78%	22%	▲	87%	13%	▲
				Total for Category	37	26	70%	0%	▬	73%	-3%	▼	68%	3%	▲	70%	0%	▬	80%	-10%	▼	80%	-10%	▼
Barry County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	13	13	100%	2%	▲	98%	2%	▲	99%	1%	▲	96%	4%	▲	96%	4%	▲	89%	11%	▲
				24 Hour (P2)	28	28	100%	2%	▲	100%	0%	▬	99%	1%	▲	96%	4%	▲	95%	5%	▲	90%	10%	▲
				Total for Category	41	41	100%	2%	▲	99%	1%	▲	99%	1%	▲	96%	4%	▲	95%	5%	▲	90%	10%	▲
Barry County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	13	11	85%	-6%	▼	88%	-3%	▼	93%	-8%	▼	90%	-6%	▼	92%	-8%	▼	85%	0%	▬
				72 Hour	26	24	92%	0%	▬	92%	0%	▬	93%	-1%	▬	92%	1%	▲	91%	2%	▲	86%	7%	▲
				Total for Category	39	35	90%	-2%	▼	91%	-1%	▬	93%	-3%	▼	91%	-1%	▬	91%	-1%	▬	85%	4%	▲
Barry County	All Agencies	CPS	CPS Service Plans	ISP	35	35	100%	7%	▲	97%	3%	▲	97%	3%	▲	84%	16%	▲	82%	18%	▲	75%	25%	▲
				USP	9	4	44%	3%	▲	55%	-10%	▼	44%	0%	▬	25%	19%	▲	63%	-19%	▼	48%	-3%	▼
				Closing USP	5	4	80%	-6%	▼	89%	-9%	▼	87%	-7%	▼	81%	-1%	▬	90%	-10%	▼	87%	-7%	▼
				Total for Category	49	43	88%	6%	▲	90%	-2%	▼	86%	2%	▲	70%	17%	▲	79%	8%	▲	72%	16%	▲
Barry County	All Agencies	CPS	CPS Plan Approval	ISP Approval	41	40	98%	2%	▲	97%	0%	▬	97%	0%	▬	93%	4%	▲	89%	9%	▲	84%	13%	▲
				USP Approval	5	5	100%	7%	▲	92%	8%	▲	97%	3%	▲	90%	10%	▲	91%	9%	▲	89%	11%	▲
				Closing USP Aprvl	4	4	100%	0%	▬	100%	0%	▬	100%	0%	▬	100%	0%	▬	97%	3%	▲	95%	5%	▲
				Total for Category	50	49	98%	2%	▲	96%	2%	▲	98%	0%	▬	93%	5%	▲	90%	8%	▲	86%	12%	▲
Barry County	All Agencies	CFC	Medical	Initial	1	1	100%	24%	▲	100%	0%	▬	65%	35%	▲	69%	31%	▲	71%	29%	▲	65%	35%	▲
				Yearly	1	0	0%	-71%	▼	80%	-80%	▼	72%	-72%	▼	68%	-68%	▼	78%	-78%	▼	72%	-72%	▼
				Well Child	6	5	83%	-5%	▼	91%	-8%	▼	92%	-8%	▼	83%	0%	▬	84%	0%	▬	68%	16%	▲
				Total for Category	8	6	75%	-4%	▼	89%	-14%	▼	78%	-3%	▼	75%	0%	▬	79%	-4%	▼	68%	7%	▲
Barry County	All Agencies	CFC	Dental	Initial								50%			41%			78%			54%			
				Yearly	1	1	100%	23%	▲	100%	0%	▬	81%	19%	▲	59%	41%	▲	67%	33%	▲	57%	43%	▲
				Total for Category	1	1	100%	31%	▲	100%	0%	▬	74%	26%	▲	53%	47%	▲	72%	28%	▲	56%	44%	▲
Barry County	All Agencies	CFC	Worker Child	First 5 Days						29%			29%			28%			58%			51%		
				First 30 Days	4	3	75%	22%	▲	83%	-8%	▼	52%	23%	▲	41%	34%	▲	66%	9%	▲	57%	18%	▲
				Second 30 Days	12	9	75%	26%	▲	81%	-6%	▼	44%	31%	▲	40%	35%	▲	60%	15%	▲	50%	25%	▲
				Monthly	39	35	90%	31%	▲	74%	16%	▲	56%	34%	▲	53%	37%	▲	72%	18%	▲	67%	23%	▲
				Total for Category	55	47	85%	30%	▲	74%	12%	▲	53%	33%	▲	48%	37%	▲	69%	17%	▲	63%	23%	▲

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Barry County	All Agencies	CFC	Worker Parent	First 30 Days															
				Monthly	39	33	85%	11%▲	77%	8%▲	72%	12%▲	72%	12%▲	48%	36%▲	44%	40%▲	
				Quarterly	7	3	43%	4%▲	41%	2%▲	38%	4%▲	38%	4%▲	32%	11%▲	24%	18%▲	
				Total for Category	46	36	78%	12%▲	69%	10%▲	65%	13%▲	65%	13%▲	45%	34%▲	39%	39%▲	
Barry County	All Agencies	CFC	Worker Supervisor	First 30 Days	5	5	★ 100%	6%▲	100%	0%▬	94%	6%▲	92%	8%▲	64%	36%▲	65%	35%▲	
				Monthly	47	47	★ 100%	8%▲	100%	0%▬	92%	8%▲	88%	12%▲	74%	26%▲	64%	36%▲	
				Total for Category	52	52	★ 100%	8%▲	100%	0%▬	92%	8%▲	88%	12%▲	73%	27%▲	64%	36%▲	
Barry County	All Agencies	CFC	Parent Child	First 7 Days							50%			36%					8%
				Weekly	358	152	42%	5%▲	42%	1%▲	36%	7%▲	36%	7%▲	20%	22%▲	18%	24%▲	
				Total for Category	358	152	42%	5%▲	42%	0%▬	36%	7%▲	36%	7%▲	20%	22%▲	18%	24%▲	
Barry County	All Agencies	CFC	CFC Service Plans	ISP	1	1	★ 100%	17%▲	100%	0%▬	92%	8%▲	56%	44%▲	73%	27%▲	51%	49%▲	
				USP	6	6	★ 100%	28%▲	100%	0%▬	71%	29%▲	46%	54%▲	77%	23%▲	69%	31%▲	
				PWSP	7	7	★ 100%	26%▲	90%	10%▲	82%	18%▲	53%	47%▲	81%	19%▲	74%	26%▲	
				YAVFC PWSP	1	1	★ 100%	8%▲	100%	0%▬	100%	0%▬	75%	25%▲	62%	38%▲	64%	36%▲	
				Total for Category	15	15	★ 100%	27%▲	97%	3%▲	76%	24%▲	49%	51%▲	77%	23%▲	68%	32%▲	
Barry County	All Agencies	CFC	CFC Plan Approval	ISP Approval	5	5	★ 100%	0%▬	100%	0%▬	100%	0%▬	100%	0%▬	81%	19%▲	76%	24%▲	
				USP Approval	9	6	67%	-30%▼	92%	-25%▼	98%	-31%▼	99%	-32%▼	80%	-13%▼	79%	-12%▼	
				PWSP Approval	5	4	80%	-17%▼	95%	-15%▼	98%	-18%▼	96%	-16%▼	83%	-3%▼	85%	-5%▼	
				YAVFC ISP Aprvl									100%				89%		
				YAVFC PWSP Aprvl	1	1	★ 100%	0%▬	100%	0%▬	100%	0%▬	100%	0%▬	78%	22%▲	87%	13%▲	
				Total for Category	20	16	80%	-17%▼	94%	-14%▼	98%	-18%▼	98%	-18%▼	80%	0%▬	80%	0%▬	
Berrien County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	39	39	★ 100%	3%▲	97%	3%▲	97%	3%▲	97%	3%▲	96%	4%▲	89%	11%▲	
				24 Hour (P2)	74	73	99%	3%▲	96%	3%▲	96%	3%▲	95%	4%▲	95%	4%▲	90%	9%▲	
				Total for Category	113	112	99%	3%▲	96%	3%▲	97%	3%▲	96%	3%▲	95%	4%▲	90%	9%▲	
Berrien County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	39	39	★ 100%	6%▲	96%	4%▲	94%	6%▲	92%	8%▲	92%	8%▲	85%	15%▲	
				72 Hour	77	73	95%	2%▲	93%	2%▲	94%	1%▲	92%	2%▲	91%	4%▲	86%	9%▲	
				Total for Category	116	112	97%	3%▲	94%	2%▲	94%	3%▲	92%	4%▲	91%	5%▲	85%	11%▲	
Berrien County	All Agencies	CPS	CPS Service Plans	ISP	122	119	98%	7%▲	95%	2%▲	92%	5%▲	83%	14%▲	82%	15%▲	75%	23%▲	
				USP	31	26	84%	15%▲	78%	5%▲	68%	15%▲	60%	24%▲	63%	21%▲	48%	36%▲	
				Closing USP	20	19	95%	5%▲	93%	2%▲	90%	5%▲	87%	8%▲	90%	5%▲	87%	8%▲	
				Total for Category	173	164	95%	8%▲	92%	2%▲	88%	6%▲	81%	14%▲	79%	15%▲	72%	23%▲	
Berrien County	All Agencies	CPS	CPS Plan Approval	ISP Approval	126	105	83%	4%▲	86%	-3%▼	78%	5%▲	74%	9%▲	89%	-5%▼	84%	-1%▬	
				USP Approval	29	23	79%	-11%▼	88%	-8%▼	89%	-10%▼	93%	-14%▼	91%	-11%▼	89%	-9%▼	
				Closing USP Aprvl	18	17	94%	-3%▼	98%	-4%▼	98%	-3%▼	97%	-2%▼	97%	-2%▼	95%	0%▬	
				Total for Category	173	145	84%	1%▲	88%	-4%▼	82%	2%▲	79%	5%▲	90%	-6%▼	86%	-2%▼	
Berrien County	All Agencies	CFC	Medical	Initial	16	11	69%	-14%▼	76%	-7%▼	84%	-15%▼	87%	-19%▼	71%	-2%▼	65%	4%▲	
				Yearly	8	5	63%	-22%▼	81%	-18%▼	88%	-25%▼	84%	-22%▼	78%	-16%▼	72%	-9%▼	

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Berrien County ^	ALL AGENCIES ^	CFC	Medical	Well Child	18	17	94%	6% ▲	91%	4% ▲	89%	6% ▲	87%	7% ▲	84%	11% ▲	68%	27% ▲	
				Total for Category	42	33	79%	-7% ▼	83%	-4% ▼	87%	-8% ▼	87%	-8% ▼	79%	0% ▬	68%	11% ▲	
Berrien County	All Agencies	CFC	Dental	Initial	2	2	100% ★	18% ▲	83%	17% ▲	81%	19% ▲	83%	17% ▲	78%	22% ▲	54%	46% ▲	
				Yearly	10	8	80%	1% ▲	82%	-2% ▼	78%	2% ▲	78%	2% ▲	67%	13% ▲	57%	23% ▲	
				Total for Category	12	10	83%	3% ▲	82%	1% ▲	80%	4% ▲	79%	4% ▲	72%	11% ▲	56%	28% ▲	
Berrien County	All Agencies	CFC	Worker Child	First 5 Days	12	8	67%	9% ▲	69%	-2% ▼	57%	10% ▲	53%	13% ▲	58%	9% ▲	51%	16% ▲	
				First 30 Days	36	24	67%	5% ▲	74%	-8% ▼	60%	7% ▲	59%	8% ▲	66%	1% ▲	57%	9% ▲	
				Second 30 Days	50	36	72%	12% ▲	73%	-1% ▬	57%	15% ▲	54%	18% ▲	60%	12% ▲	50%	22% ▲	
				Monthly	205	135	66%	0% ▬	71%	-5% ▼	64%	2% ▲	63%	3% ▲	72%	-6% ▼	67%	-1% ▬	
				Total for Category	303	203	67%	4% ▲	72%	-5% ▼	62%	5% ▲	60%	7% ▲	69%	-2% ▼	63%	4% ▲	
Berrien County	All Agencies	CFC	Worker Parent	First 30 Days	24	10	42%	5% ▲	37%	5% ▲	37%	5% ▲	37%	5% ▲	51%	-10% ▼	41%	1% ▲	
				Monthly	211	96	46%	5% ▲	41%	4% ▲	40%	6% ▲	40%	6% ▲	48%	-3% ▼	44%	1% ▲	
				Quarterly	55	31	56%	15% ▲	43%	13% ▲	40%	16% ▲	40%	16% ▲	32%	24% ▲	24%	32% ▲	
				Total for Category	290	137	47%	7% ▲	41%	6% ▲	40%	8% ▲	40%	8% ▲	45%	3% ▲	39%	8% ▲	
Berrien County	All Agencies	CFC	Worker Supervisor	First 30 Days	17	11	65%	-8% ▼	65%	0% ▬	76%	-12% ▼	75%	-11% ▼	64%	1% ▲	65%	-1% ▬	
				Monthly	305	206	68%	-7% ▼	75%	-7% ▼	77%	-9% ▼	72%	-5% ▼	74%	-6% ▼	64%	4% ▲	
				Total for Category	322	217	67%	-7% ▼	74%	-7% ▼	77%	-9% ▼	73%	-5% ▼	73%	-6% ▼	64%	4% ▲	
Berrien County	All Agencies	CFC	Parent Child	First 7 Days	15	0	0%	-11% ▼	10%	-10% ▼	12%	-12% ▼	12%	-12% ▼	0%	0% ▬	8%	-8% ▼	
				Weekly	2036	299	15%	-6% ▼	18%	-4% ▼	22%	-7% ▼	22%	-7% ▼	20%	-5% ▼	18%	-4% ▼	
				Total for Category	2051	299	15%	-6% ▼	18%	-4% ▼	22%	-7% ▼	22%	-7% ▼	20%	-5% ▼	18%	-4% ▼	
Berrien County	All Agencies	CFC	CFC Service Plans	ISP	19	16	84%	-4% ▼	86%	-2% ▼	92%	-7% ▼	88%	-3% ▼	73%	12% ▲	51%	34% ▲	
				USP	67	55	82%	-1% ▬	85%	-3% ▼	84%	-2% ▼	81%	1% ▲	77%	5% ▲	69%	13% ▲	
				PWSP	36	24	67%	-4% ▼	76%	-10% ▼	69%	-2% ▼	68%	-1% ▬	81%	-15% ▼	74%	-7% ▼	
				YAVFC ISP	1	1	100% ★	69% ▲	100%	0% ▬	25%	75% ▲	13%	88% ▲	67%	33% ▲	50%	50% ▲	
				YAVFC PWSP	2	0	0%	-19% ▼	22%	-22% ▼	20%	-20% ▼	16%	-16% ▼	62%	-62% ▼	64%	-64% ▼	
				Total for Category	125	96	77%	-2% ▼	82%	-5% ▼	80%	-3% ▼	77%	0% ▬	77%	-1% ▬	68%	9% ▲	
Berrien County	All Agencies	CFC	CFC Plan Approval	ISP Approval	21	17	81%	-12% ▼	91%	-10% ▼	95%	-14% ▼	93%	-12% ▼	81%	0% ▬	76%	5% ▲	
				USP Approval	69	58	84%	-8% ▼	91%	-7% ▼	92%	-8% ▼	92%	-8% ▼	80%	5% ▲	79%	5% ▲	
				PWSP Approval	24	19	79%	-15% ▼	93%	-14% ▼	94%	-15% ▼	95%	-16% ▼	83%	-4% ▼	85%	-6% ▼	
				YAVFC ISP Aprvl	1	0	0%	-72% ▼	75%	-75% ▼	67%	-67% ▼	75%	-75% ▼	57%	-57% ▼	89%	-89% ▼	
				YAVFC PWSP Aprvl	1	0	0%	-69% ▼	50%	-50% ▼	73%	-73% ▼	76%	-76% ▼	78%	-78% ▼	87%	-87% ▼	
				Total for Category	116	94	81%	-11% ▼	91%	-10% ▼	92%	-11% ▼	93%	-12% ▼	80%	1% ▲	80%	1% ▲	
Branch County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	12	12	100% ★	1% ▲	100%	0% ▬	99%	1% ▲	98%	2% ▲	96%	4% ▲	89%	11% ▲	
				24 Hour (P2)	28	27	96%	0% ▬	96%	1% ▲	97%	-1% ▬	97%	0% ▬	95%	2% ▲	90%	7% ▲	
				Total for Category	40	39	98%	0% ▬	97%	0% ▬	98%	0% ▬	97%	0% ▬	95%	3% ▲	90%	8% ▲	
Branch County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	13	13	100% ★	10% ▲	93%	7% ▲	89%	11% ▲	88%	12% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	29	29	100% ★	4% ▲	99%	1% ▲	97%	3% ▲	92%	8% ▲	91%	9% ▲	86%	14% ▲	

**Michigan Department of Health and Human Services  
Children's Services Agency - Monthly Management Report (January 2016)**

BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC % DIFFERENCE		STATEWIDE % DIFFERENCE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Branch County ^	ALL AGENCIES ^	CPS	CPS Face To Face Inv	Total for Category	42	42	★	100%	6% ▲	97%	3% ▲	94%	6% ▲	90%	10% ▲	91%	9%	85%	15% ▲	
Branch County	All Agencies	CPS	CPS Service Plans	ISP	56	53		95%	2% ▲	90%	5% ▲	93%	1% ▲	94%	1% ▲	82%	12% ▲	75%	20% ▲	
				USP	16	12		75%	9% ▲	67%	8% ▲	63%	12% ▲	70%	5% ▲	63%	12% ▲	48%	27% ▲	
				Closing USP	13	13	★	100%	8% ▲	92%	8% ▲	93%	7% ▲	90%	10% ▲	90%	10% ▲	87%	13% ▲	
				Total for Category	85	78		92%	5% ▲	85%	6% ▲	87%	5% ▲	88%	3% ▲	79%	12% ▲	72%	20% ▲	
Branch County	All Agencies	CPS	CPS Plan Approval	ISP Approval	53	50		94%	-2% ▼	95%	-1% ▬	96%	-2% ▼	97%	-3% ▼	89%	6% ▲	84%	10% ▲	
				USP Approval	22	22	★	100%	5% ▲	95%	5% ▲	95%	5% ▲	95%	5% ▲	91%	9% ▲	89%	11% ▲	
				Closing USP Aprvl	9	9	★	100%	2% ▲	100%	0% ▬	96%	4% ▲	99%	1% ▲	97%	3% ▲	95%	5% ▲	
				Total for Category	84	81		96%	0% ▬	95%	1% ▲	96%	1% ▲	97%	-1% ▬	90%	6% ▲	86%	11% ▲	
Branch County	All Agencies	CFC	Medical	Initial	1	0		0%	-77% ▼	67%	-67% ▼	79%	-79% ▼	82%	-82% ▼	71%	-71% ▼	65%	-65% ▼	
				Yearly	5	3		60%	-12% ▼	75%	-15% ▼	75%	-15% ▼	69%	-9% ▼	78%	-18% ▼	72%	-12% ▼	
				Well Child	6	5		83%	-1% ▬	83%	0% ▬	85%	-2% ▼	83%	0% ▬	84%	0% ▬	68%	16% ▲	
				Total for Category	12	8		67%	-12% ▼	76%	-9% ▼	80%	-14% ▼	79%	-12% ▼	79%	-12% ▼	68%	-1% ▬	
Branch County	All Agencies	CFC	Dental	Initial	3	1		33%	-20% ▼	44%	-11% ▼	57%	-24% ▼	56%	-23% ▼	78%	-45% ▼	54%	-20% ▼	
				Yearly	3	2		67%	18% ▲	33%	33% ▲	50%	17% ▲	58%	8% ▲	67%	0% ▬	57%	9% ▲	
				Total for Category	6	3		50%	0% ▬	37%	13% ▲	52%	-2% ▼	57%	-7% ▼	72%	-22% ▼	56%	-6% ▼	
Branch County	All Agencies	CFC	Worker Child	First 5 Days	1	1	★	100%	53% ▲	50%	50% ▲	43%	57% ▲	49%	51% ▲	58%	42% ▲	51%	49% ▲	
				First 30 Days	4	3		75%	12% ▲	75%	0% ▬	61%	14% ▲	58%	17% ▲	66%	9% ▲	57%	18% ▲	
				Second 30 Days	2	2	★	100%	56% ▲	50%	50% ▲	37%	63% ▲	45%	55% ▲	60%	40% ▲	50%	50% ▲	
				Monthly	49	33		67%	20% ▲	53%	14% ▲	39%	28% ▲	50%	17% ▲	72%	-5% ▼	67%	0% ▬	
				Total for Category	56	39		70%	21% ▲	55%	15% ▲	41%	28% ▲	51%	19% ▲	69%	1% ▲	63%	7% ▲	
Branch County	All Agencies	CFC	Worker Parent	First 30 Days						64%		47%		47%		51%		41%		
				Monthly	52	28		54%	11% ▲	46%	8% ▲	41%	13% ▲	41%	13% ▲	48%	6% ▲	44%	10% ▲	
				Quarterly	17	5		29%	-3% ▼	32%	-3% ▼	32%	-3% ▼	32%	-3% ▼	32%	-3% ▼	24%	5% ▲	
				Total for Category	69	33		48%	7% ▲	44%	4% ▲	40%	8% ▲	40%	8% ▲	45%	3% ▲	39%	8% ▲	
Branch County	All Agencies	CFC	Worker Supervisor	First 30 Days	1	1	★	100%	32% ▲	79%	21% ▲	83%	17% ▲	53%	47% ▲	64%	36% ▲	65%	35% ▲	
				Monthly	81	69		85%	10% ▲	75%	10% ▲	74%	11% ▲	77%	9% ▲	74%	11% ▲	64%	21% ▲	
				Total for Category	82	70		85%	10% ▲	76%	10% ▲	75%	11% ▲	75%	10% ▲	73%	12% ▲	64%	22% ▲	
Branch County	All Agencies	CFC	Parent Child	First 7 Days						0%		33%		33%		0%		8%		
				Weekly	464	105		23%	-8% ▼	30%	-7% ▼	31%	-8% ▼	31%	-8% ▼	20%	3% ▲	18%	4% ▲	
				Total for Category	464	105		23%	-8% ▼	30%	-7% ▼	31%	-8% ▼	31%	-8% ▼	20%	3% ▲	18%	4% ▲	
Branch County	All Agencies	CFC	CFC Service Plans	ISP						71%		85%		73%		73%		51%		
				USP	34	31		91%	0% ▬	96%	-5% ▼	93%	-2% ▼	88%	3% ▲	77%	14% ▲	69%	22% ▲	
				PWSP	6	6	★	100%	13% ▲	95%	5% ▲	89%	11% ▲	79%	21% ▲	81%	19% ▲	74%	26% ▲	
				YAVFC ISP	1	0		0%	-50% ▼	50%	-50% ▼	50%	-50% ▼	50%	-50% ▼	67%	-67% ▼	50%	-50% ▼	
				YAVFC PWSP										100%		62%		64%		
				Total for Category	41	37		90%	1% ▲	94%	-3% ▼	91%	-1% ▬	86%	5% ▲	77%	13% ▲	68%	22% ▲	

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO									
					COMPLETED			DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC								%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE				
Branch County	All Agencies	CFC	CFC Plan Approval	ISP Approval	2	0		0%	-88%	▼	82%	-82%	▼	88%	-88%	▼	92%	-92%	▼	81%	-81%	▼	76%	-76%	▼
				USP Approval	24	23		96%	6%	▲	87%	9%	▲	89%	7%	▲	92%	4%	▲	80%	16%	▲	79%	17%	▲
				PWSP Approval	3	3	★	100%	3%	▲	100%	0%	▬	94%	6%	▲	97%	3%	▲	83%	17%	▲	85%	15%	▲
				YAVFC ISP Aprvl										100%			100%			57%			89%		
				YAVFC PWSP Aprvl													100%			78%			87%		
				Total for Category	29	26		90%	-1%	▬	89%	1%	▲	90%	0%	▬	93%	-3%	▼	80%	9%	▲	80%	9%	▲
Calhoun County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	52	50		96%	3%	▲	93%	3%	▲	93%	3%	▲	95%	1%	▲	96%	1%	▲	89%	7%	▲
				24 Hour (P2)	109	96		88%	-6%	▼	94%	-6%	▼	94%	-5%	▼	94%	-6%	▼	95%	-7%	▼	90%	-2%	▼
				Total for Category	161	146		91%	-3%	▼	93%	-3%	▼	93%	-3%	▼	94%	-3%	▼	95%	-4%	▼	90%	1%	▲
Calhoun County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	54	48		89%	3%	▲	88%	0%	▬	85%	4%	▲	84%	5%	▲	92%	-3%	▼	85%	4%	▲
				72 Hour	114	94		82%	-6%	▼	89%	-6%	▼	89%	-6%	▼	88%	-6%	▼	91%	-8%	▼	86%	-3%	▼
				Total for Category	168	142		85%	-3%	▼	89%	-4%	▼	87%	-3%	▼	87%	-2%	▼	91%	-7%	▼	85%	-1%	▬
Calhoun County	All Agencies	CPS	CPS Service Plans	ISP	155	107		69%	-11%	▼	78%	-8%	▼	82%	-13%	▼	81%	-12%	▼	82%	-13%	▼	75%	-6%	▼
				USP	25	20		80%	23%	▲	71%	9%	▲	55%	25%	▲	45%	35%	▲	63%	17%	▲	48%	32%	▲
				Closing USP	21	18		86%	1%	▲	89%	-4%	▼	87%	-2%	▼	77%	9%	▲	90%	-4%	▼	87%	-1%	▬
				Total for Category	201	145		72%	-5%	▼	78%	-6%	▼	79%	-7%	▼	75%	-3%	▼	79%	-7%	▼	72%	1%	▲
Calhoun County	All Agencies	CPS	CPS Plan Approval	ISP Approval	126	111		88%	-6%	▼	94%	-6%	▼	94%	-6%	▼	95%	-7%	▼	89%	-1%	▬	84%	4%	▲
				USP Approval	22	22	★	100%	2%	▲	98%	2%	▲	99%	1%	▲	99%	1%	▲	91%	9%	▲	89%	11%	▲
				Closing USP Aprvl	19	19	★	100%	1%	▲	100%	0%	▬	99%	1%	▲	99%	1%	▲	97%	3%	▲	95%	5%	▲
				Total for Category	167	152		91%	-5%	▼	95%	-4%	▼	95%	-4%	▼	96%	-5%	▼	90%	1%	▲	86%	5%	▲
Calhoun County	All Agencies	CFC	Medical	Initial	13	9		69%	-2%	▼	66%	4%	▲	71%	-2%	▼	75%	-5%	▼	71%	-2%	▼	65%	4%	▲
				Yearly	5	5	★	100%	23%	▲	82%	18%	▲	71%	29%	▲	78%	22%	▲	78%	22%	▲	72%	28%	▲
				Well Child	21	17		81%	2%	▲	79%	2%	▲	78%	3%	▲	78%	3%	▲	84%	-3%	▼	68%	13%	▲
				Total for Category	39	31		79%	4%	▲	75%	4%	▲	75%	5%	▲	77%	3%	▲	79%	1%	▲	68%	11%	▲
Calhoun County	All Agencies	CFC	Dental	Initial	7	6		86%	26%	▲	62%	24%	▲	60%	25%	▲	58%	28%	▲	78%	8%	▲	54%	32%	▲
				Yearly	6	3		50%	-7%	▼	67%	-17%	▼	56%	-6%	▼	54%	-4%	▼	67%	-17%	▼	57%	-7%	▼
				Total for Category	13	9		69%	11%	▲	63%	6%	▲	58%	11%	▲	56%	14%	▲	72%	-3%	▼	56%	14%	▲
Calhoun County	All Agencies	CFC	Worker Child	First 5 Days	24	15		63%	13%	▲	55%	8%	▲	51%	12%	▲	46%	16%	▲	58%	5%	▲	51%	11%	▲
				First 30 Days	36	24		67%	7%	▲	63%	4%	▲	57%	9%	▲	59%	7%	▲	66%	1%	▲	57%	9%	▲
				Second 30 Days	42	21		50%	0%	▬	55%	-5%	▼	45%	5%	▲	50%	0%	▬	60%	-10%	▼	50%	0%	▬
				Monthly	168	122		73%	10%	▲	67%	6%	▲	59%	14%	▲	63%	10%	▲	72%	1%	▲	67%	6%	▲
				Total for Category	270	182		67%	9%	▲	63%	4%	▲	56%	12%	▲	59%	9%	▲	69%	-1%	▬	63%	5%	▲
Calhoun County	All Agencies	CFC	Worker Parent	First 30 Days	24	12		50%	10%	▲	33%	17%	▲	42%	8%	▲	42%	8%	▲	51%	-1%	▬	41%	9%	▲
				Monthly	181	86		48%	0%	▬	48%	0%	▬	47%	0%	▬	47%	0%	▬	48%	-1%	▬	44%	3%	▲
				Quarterly	78	30		38%	-1%	▬	41%	-3%	▼	38%	0%	▬	38%	0%	▬	32%	6%	▲	24%	14%	▲
				Total for Category	283	128		45%	0%	▬	45%	0%	▬	45%	0%	▬	45%	0%	▬	45%	1%	▲	39%	6%	▲



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					COMPLETED			DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	%	%	%					%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE
Calhoun County	All Agencies	CFC	Worker Supervisor	First 30 Days	18	13	72%	-10%	84%	-12%	79%	-7%	83%	-11%	64%	9%	65%	7%	
				Monthly	248	171	69%	-3%	74%	-5%	73%	-4%	71%	-2%	74%	-5%	64%	5%	
				Total for Category	266	184	69%	-4%	74%	-5%	73%	-4%	72%	-3%	73%	-4%	64%	5%	
Calhoun County	All Agencies	CFC	Parent Child	First 7 Days	11	0	0%	-10%	6%	-6%	12%	-12%	12%	-12%	0%	0%	8%	-8%	
				Weekly	1669	352	21%	-9%	28%	-7%	30%	-9%	30%	-9%	20%	1%	18%	3%	
				Total for Category	1680	352	21%	-8%	27%	-6%	30%	-9%	30%	-9%	20%	1%	18%	3%	
Calhoun County	All Agencies	CFC	CFC Service Plans	ISP	11	7	64%	-11%	74%	-10%	77%	-13%	72%	-9%	73%	-9%	51%	13%	
				USP	71	57	80%	0%	81%	0%	81%	0%	80%	0%	77%	3%	69%	11%	
				PWSP	25	22	88%	6%	82%	6%	82%	6%	81%	7%	81%	7%	74%	14%	
				YAVFC ISP	1	1	100%	55%	50%	50%	43%	57%	43%	57%	67%	33%	50%	50%	
				YAVFC PWSP	2	1	50%	-34%	86%	-36%	82%	-32%	85%	-35%	62%	-12%	64%	-14%	
				Total for Category	110	88	80%	0%	81%	-1%	80%	0%	79%	1%	77%	3%	68%	12%	
Calhoun County	All Agencies	CFC	CFC Plan Approval	ISP Approval	13	13	100%	1%	100%	0%	99%	1%	98%	2%	81%	19%	76%	24%	
				USP Approval	64	61	95%	4%	92%	4%	91%	4%	91%	5%	80%	16%	79%	17%	
				PWSP Approval	24	19	79%	-7%	83%	-4%	87%	-8%	89%	-10%	83%	-4%	85%	-6%	
				YAVFC ISP Aprvl	1	1	100%	12%	100%	0%	80%	20%	86%	14%	57%	43%	89%	11%	
				YAVFC PWSP Aprvl	1	1	100%	2%	100%	0%	100%	0%	95%	5%	78%	22%	87%	13%	
				Total for Category	103	95	92%	1%	90%	2%	91%	1%	91%	1%	80%	12%	80%	12%	
Cass County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	11	11	100%	3%	98%	2%	96%	4%	97%	3%	96%	4%	89%	11%	
				24 Hour (P2)	29	29	100%	1%	100%	0%	99%	1%	98%	2%	95%	5%	90%	10%	
				Total for Category	40	40	100%	2%	99%	1%	98%	2%	98%	2%	95%	5%	90%	10%	
Cass County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	11	8	73%	-9%	83%	-10%	82%	-9%	79%	-6%	92%	-20%	85%	-12%	
				72 Hour	28	25	89%	4%	87%	2%	85%	4%	83%	6%	91%	-1%	86%	4%	
				Total for Category	39	33	85%	1%	86%	-1%	84%	1%	82%	3%	91%	-7%	85%	-1%	
Cass County	All Agencies	CPS	CPS Service Plans	ISP	48	42	88%	7%	87%	0%	82%	6%	74%	14%	82%	5%	75%	13%	
				USP	10	5	50%	1%	54%	-4%	48%	2%	46%	4%	63%	-13%	48%	2%	
				Closing USP	8	5	63%	-19%	84%	-22%	87%	-24%	74%	-12%	90%	-27%	87%	-24%	
				Total for Category	66	52	79%	2%	82%	-3%	78%	1%	70%	9%	79%	-1%	72%	7%	
Cass County	All Agencies	CPS	CPS Plan Approval	ISP Approval	43	33	77%	-9%	85%	-8%	87%	-10%	86%	-9%	89%	-12%	84%	-7%	
				USP Approval	7	7	100%	0%	100%	0%	100%	0%	100%	0%	91%	9%	89%	11%	
				Closing USP Aprvl	7	7	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	95%	5%	
				Total for Category	57	47	82%	-6%	88%	-6%	90%	-7%	89%	-6%	90%	-8%	86%	-3%	
Cass County	All Agencies	CFC	Medical	Initial	4	4	100%	13%	88%	12%	86%	14%	88%	12%	71%	29%	65%	35%	
				Yearly	8	7	88%	-1%	94%	-7%	89%	-2%	83%	4%	78%	9%	72%	16%	
				Well Child	8	7	88%	6%	82%	6%	81%	6%	81%	6%	84%	4%	68%	20%	
				Total for Category	20	18	90%	4%	88%	2%	85%	5%	84%	6%	79%	11%	68%	22%	
Cass County	All Agencies	CFC	Dental	Initial	14	13	93%	8%	86%	7%	84%	8%	84%	9%	78%	15%	54%	39%	

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					COMPLETED		%	DUIE	TIMELY	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY					%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE					
Cass County ^	ALL AGENCIES ^	CFC	Dental	Yearly	12	8	67%	1%	▲	64%	3%	▲	68%	-1%	▬	66%	1%	▲	67%	0%	▬	57%	9%	▲
				Total for Category	26	21	81%	6%	▲	77%	4%	▲	76%	5%	▲	72%	8%	▲	72%	8%	▲	56%	25%	▲
Cass County	All Agencies	CFC	Worker Child	First 5 Days	14	4	29%	-1%	▬	28%	0%	▬	25%	4%	▲	34%	-5%	▾	58%	-29%	▾	51%	-22%	▾
				First 30 Days	18	13	72%	23%	▲	49%	24%	▲	46%	26%	▲	53%	19%	▲	66%	6%	▲	57%	15%	▲
				Second 30 Days	30	15	50%	11%	▲	46%	4%	▲	33%	17%	▲	41%	9%	▲	60%	-10%	▾	50%	0%	▬
				Monthly	108	80	74%	15%	▲	60%	14%	▲	54%	21%	▲	64%	10%	▲	72%	2%	▲	67%	7%	▲
				Total for Category	170	112	66%	15%	▲	53%	13%	▲	45%	21%	▲	55%	11%	▲	69%	-3%	▾	63%	3%	▲
Cass County	All Agencies	CFC	Worker Parent	First 30 Days	4	4	100%	62%	▲	34%	66%	▲	39%	61%	▲	39%	61%	▲	51%	49%	▲	41%	59%	▲
				Monthly	92	32	35%	-2%	▾	34%	1%	▲	38%	-4%	▾	38%	-4%	▾	48%	-13%	▾	44%	-10%	▾
				Quarterly	22	3	14%	5%	▲	10%	4%	▲	8%	6%	▲	8%	6%	▲	32%	-19%	▾	24%	-11%	▾
				Total for Category	118	39	33%	1%	▲	30%	3%	▲	33%	0%	▬	33%	0%	▬	45%	-12%	▾	39%	-6%	▾
Cass County	All Agencies	CFC	Worker Supervisor	First 30 Days	3	1	33%	-29%	▾	61%	-28%	▾	64%	-31%	▾	61%	-27%	▾	64%	-30%	▾	65%	-32%	▾
				Monthly	134	101	75%	-5%	▾	79%	-4%	▾	80%	-5%	▾	80%	-5%	▾	74%	2%	▲	64%	12%	▲
				Total for Category	137	102	74%	-4%	▾	78%	-3%	▾	79%	-4%	▾	79%	-5%	▾	73%	1%	▲	64%	11%	▲
Cass County	All Agencies	CFC	Parent Child	First 7 Days	16	0	0%	-18%	▾	17%	-17%	▾	18%	-18%	▾	18%	-18%	▾	0%	0%	▬	8%	-8%	▾
				Weekly	725	149	21%	-6%	▾	26%	-5%	▾	26%	-6%	▾	26%	-6%	▾	20%	0%	▬	18%	2%	▲
				Total for Category	741	149	20%	-6%	▾	25%	-5%	▾	26%	-6%	▾	26%	-6%	▾	20%	0%	▬	18%	2%	▲
Cass County	All Agencies	CFC	CFC Service Plans	ISP	4	4	100%	24%	▲	76%	24%	▲	80%	20%	▲	73%	27%	▲	73%	27%	▲	51%	49%	▲
				USP	30	27	90%	6%	▲	90%	0%	▬	86%	4%	▲	78%	12%	▲	77%	13%	▲	69%	21%	▲
				PWSP	22	19	86%	7%	▲	80%	6%	▲	77%	9%	▲	80%	6%	▲	81%	5%	▲	74%	13%	▲
				YAVFC ISP						100%			50%			25%			67%			50%		
				YAVFC PWSP	4	2	50%	-7%	▾	67%	-17%	▾	55%	-5%	▾	50%	0%	▬	62%	-12%	▾	64%	-14%	▾
				Total for Category	60	52	87%	6%	▲	84%	2%	▲	82%	5%	▲	77%	10%	▲	77%	9%	▲	68%	19%	▲
Cass County	All Agencies	CFC	CFC Plan Approval	ISP Approval	5	5	100%	24%	▲	78%	22%	▲	73%	27%	▲	77%	23%	▲	81%	19%	▲	76%	24%	▲
				USP Approval	48	40	83%	1%	▲	83%	0%	▬	83%	0%	▬	81%	3%	▲	80%	4%	▲	79%	5%	▲
				PWSP Approval	16	13	81%	-5%	▾	90%	-9%	▾	84%	-3%	▾	86%	-5%	▾	83%	-2%	▾	85%	-4%	▾
				YAVFC ISP Aprvl						100%			80%			83%			57%			89%		
				YAVFC PWSP Aprvl	1	1	100%	5%	▲	100%	0%	▬	88%	13%	▲	96%	4%	▲	78%	22%	▲	87%	13%	▲
				Total for Category	70	59	84%	2%	▲	84%	0%	▬	82%	2%	▲	82%	2%	▲	80%	4%	▲	80%	4%	▲
Ionia County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	19	19	100%	3%	▲	98%	2%	▲	97%	3%	▲	96%	4%	▲	96%	4%	▲	89%	11%	▲
				24 Hour (P2)	51	49	96%	1%	▲	97%	-1%	▬	96%	0%	▬	93%	3%	▲	95%	1%	▲	90%	6%	▲
				Total for Category	70	68	97%	1%	▲	97%	0%	▬	96%	1%	▲	94%	3%	▲	95%	2%	▲	90%	8%	▲
Ionia County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	20	18	90%	-1%	▬	95%	-5%	▾	93%	-3%	▾	86%	4%	▲	92%	-2%	▾	85%	5%	▲
				72 Hour	48	47	98%	2%	▲	98%	-1%	▬	98%	0%	▬	93%	5%	▲	91%	7%	▲	86%	12%	▲
				Total for Category	68	65	96%	1%	▲	97%	-2%	▾	97%	-1%	▬	90%	5%	▲	91%	4%	▲	85%	10%	▲
Ionia County	All Agencies	CPS	CPS Service Plans	ISP	51	49	96%	2%	▲	97%	0%	▬	96%	0%	▬	88%	8%	▲	82%	14%	▲	75%	21%	▲
				USP	7	1	14%	-18%	▾	30%	-16%	▾	35%	-21%	▾	30%	-16%	▾	63%	-49%	▾	48%	-34%	▾

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	%	%					DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Ionia County ^	ALL AGENCIES ^	CPS	CPS Service Plans	Closing USP	5	5	★	100%	18% ▲	85%	15% ▲	84%	16% ▲	79%	21% ▲	90%	10% ▲	87%	13% ▲	
				Total for Category	63	55		87%	0% ▬	89%	-2% ▼	89%	-2% ▼	82%	5% ▲	79%	8% ▲	72%	16% ▲	
Ionia County	All Agencies	CPS	CPS Plan Approval	ISP Approval	41	40		98%	4% ▲	96%	1% ▲	95%	2% ▲	88%	9% ▲	89%	9% ▲	84%	13% ▲	
				USP Approval	3	3	★	100%	7% ▲	92%	8% ▲	96%	4% ▲	91%	9% ▲	91%	9% ▲	89%	11% ▲	
				Closing USP Aprvl	2	2	★	100%	2% ▲	100%	0% ▬	100%	0% ▬	93%	7% ▲	97%	3% ▲	95%	5% ▲	
				Total for Category	46	45		98%	4% ▲	96%	2% ▲	96%	2% ▲	89%	9% ▲	90%	8% ▲	86%	12% ▲	
Ionia County	All Agencies	CFC	Medical	Initial	6	5		83%	2% ▲	87%	-3% ▼	83%	0% ▬	76%	7% ▲	71%	12% ▲	65%	18% ▲	
				Yearly						100%		90%		91%		78%		72%		
				Well Child	2	1		50%	-16% ▼	64%	-14% ▼	65%	-15% ▼	69%	-19% ▼	84%	-34% ▼	68%	-18% ▼	
				Total for Category	8	6		75%	-2% ▼	78%	-3% ▼	77%	-2% ▼	75%	0% ▬	79%	-4% ▼	68%	7% ▲	
Ionia County	All Agencies	CFC	Dental	Initial	2	0		0%	-29% ▼	20%	-20% ▼	33%	-33% ▼	32%	-32% ▼	78%	-78% ▼	54%	-54% ▼	
				Yearly	1	1	★	100%	37% ▲	50%	50% ▲	70%	30% ▲	67%	33% ▲	67%	33% ▲	57%	43% ▲	
				Total for Category	3	1		33%	-11% ▼	33%	0% ▬	48%	-15% ▼	49%	-15% ▼	72%	-39% ▼	56%	-22% ▼	
Ionia County	All Agencies	CFC	Worker Child	First 5 Days	2	1		50%	14% ▲	27%	23% ▲	31%	19% ▲	45%	5% ▲	58%	-8% ▼	51%	-1% ▬	
				First 30 Days	10	6		60%	-3% ▼	69%	-9% ▼	57%	3% ▲	64%	-4% ▼	66%	-6% ▼	57%	3% ▲	
				Second 30 Days	16	8		50%	1% ▲	64%	-14% ▼	40%	10% ▲	45%	5% ▲	60%	-10% ▼	50%	0% ▬	
				Monthly	27	25		93%	17% ▲	82%	11% ▲	73%	20% ▲	73%	20% ▲	72%	21% ▲	67%	26% ▲	
				Total for Category	55	40		73%	10% ▲	70%	3% ▲	57%	16% ▲	62%	10% ▲	69%	4% ▲	63%	10% ▲	
Ionia County	All Agencies	CFC	Worker Parent	First 30 Days	15	5		33%	-10% ▼	41%	-8% ▼	44%	-10% ▼	44%	-10% ▼	51%	-18% ▼	41%	-8% ▼	
				Monthly	33	19		58%	8% ▲	53%	5% ▲	48%	9% ▲	48%	9% ▲	48%	9% ▲	44%	13% ▲	
				Quarterly	18	11		61%	7% ▲	54%	7% ▲	55%	7% ▲	55%	7% ▲	32%	29% ▲	24%	37% ▲	
				Total for Category	66	35		53%	3% ▲	51%	2% ▲	49%	4% ▲	49%	4% ▲	45%	8% ▲	39%	14% ▲	
Ionia County	All Agencies	CFC	Worker Supervisor	First 30 Days	7	6		86%	8% ▲	80%	6% ▲	73%	13% ▲	79%	6% ▲	64%	22% ▲	65%	20% ▲	
				Monthly	42	31		74%	-3% ▼	76%	-2% ▼	77%	-4% ▼	77%	-3% ▼	74%	0% ▬	64%	10% ▲	
				Total for Category	49	37		76%	-1% ▬	76%	-1% ▬	77%	-1% ▬	77%	-2% ▼	73%	2% ▲	64%	12% ▲	
Ionia County	All Agencies	CFC	Parent Child	First 7 Days						0%		0%		0%		0%		8%		
				Weekly	355	78		22%	-12% ▼	28%	-6% ▼	38%	-16% ▼	38%	-16% ▼	20%	2% ▲	18%	4% ▲	
				Total for Category	355	78		22%	-12% ▼	28%	-6% ▼	37%	-15% ▼	37%	-15% ▼	20%	2% ▲	18%	4% ▲	
Ionia County	All Agencies	CFC	CFC Service Plans	ISP	6	3		50%	-15% ▼	60%	-10% ▼	61%	-11% ▼	73%	-23% ▼	73%	-23% ▼	51%	-1% ▬	
				USP	12	11		92%	7% ▲	86%	5% ▲	82%	10% ▲	87%	5% ▲	77%	14% ▲	69%	23% ▲	
				PWSP	7	7	★	100%	3% ▲	100%	0% ▬	100%	0% ▬	91%	9% ▲	81%	19% ▲	74%	26% ▲	
				YAVFC ISP						100%		100%		50%		67%		50%		
				YAVFC PWSP	2	2	★	100%	12% ▲	100%	0% ▬	80%	20% ▲	83%	17% ▲	62%	38% ▲	64%	36% ▲	
				Total for Category	27	23		85%	1% ▲	84%	1% ▲	83%	2% ▲	85%	0% ▬	77%	8% ▲	68%	17% ▲	
Ionia County	All Agencies	CFC	CFC Plan Approval	ISP Approval	6	6	★	100%	1% ▲	100%	0% ▬	100%	0% ▬	97%	3% ▲	81%	19% ▲	76%	24% ▲	
				USP Approval	17	17	★	100%	2% ▲	97%	3% ▲	98%	2% ▲	99%	1% ▲	80%	20% ▲	79%	21% ▲	
				PWSP Approval	4	4	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	83%	17% ▲	85%	15% ▲	

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Ionia County ^	ALL AGENCIES ^	CFC	CFC Plan Approval	YAVFC ISP Aprvl															
				YAVFC PWSP Aprvl	2	2	★	100%	0%	100%	0%	100%	0%	100%	0%	78%	22%	87%	13%
				Total for Category	29	29	★	100%	1%	99%	1%	99%	1%	99%	1%	80%	20%	80%	20%
Kalamazoo County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	121	113		93%	-1%	95%	-1%	94%	-1%	94%	0%	96%	-2%	89%	4%
				24 Hour (P2)	192	177		92%	1%	92%	0%	92%	0%	89%	3%	95%	-2%	90%	2%
				Total for Category	313	290		93%	1%	93%	-1%	93%	0%	91%	2%	95%	-2%	90%	3%
Kalamazoo County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	121	109		90%	1%	91%	-1%	88%	2%	87%	3%	92%	-2%	85%	5%
				72 Hour	200	173		87%	-1%	90%	-4%	87%	-1%	85%	2%	91%	-4%	86%	1%
				Total for Category	321	282		88%	0%	91%	-3%	88%	0%	85%	2%	91%	-3%	85%	3%
Kalamazoo County	All Agencies	CPS	CPS Service Plans	ISP	230	165		72%	1%	72%	0%	72%	0%	69%	3%	82%	-11%	75%	-3%
				USP	84	47		56%	4%	53%	3%	54%	2%	48%	8%	63%	-7%	48%	8%
				Closing USP	34	29		85%	0%	85%	0%	86%	0%	84%	1%	90%	-4%	87%	-2%
				Total for Category	348	241		69%	1%	69%	0%	70%	-1%	67%	3%	79%	-10%	72%	-2%
Kalamazoo County	All Agencies	CPS	CPS Plan Approval	ISP Approval	236	197		83%	-5%	87%	-4%	90%	-6%	89%	-6%	89%	-5%	84%	-1%
				USP Approval	72	56		78%	-12%	85%	-7%	90%	-12%	93%	-15%	91%	-13%	89%	-11%
				Closing USP Aprvl	32	30		94%	-3%	96%	-3%	97%	-4%	97%	-3%	97%	-3%	95%	-1%
				Total for Category	340	283		83%	-7%	88%	-5%	91%	-8%	91%	-8%	90%	-7%	86%	-3%
Kalamazoo County	All Agencies	CFC	Medical	Initial	14	14	★	100%	16%	91%	9%	91%	9%	74%	26%	71%	29%	65%	35%
				Yearly	22	22	★	100%	7%	100%	0%	95%	5%	83%	17%	78%	22%	72%	28%
				Well Child	36	35		97%	4%	96%	1%	97%	0%	88%	9%	84%	14%	68%	29%
				Total for Category	72	71		99%	8%	96%	3%	95%	4%	83%	16%	79%	20%	68%	31%
Kalamazoo County	All Agencies	CFC	Dental	Initial	17	17	★	100%	16%	94%	6%	86%	14%	77%	23%	78%	22%	54%	46%
				Yearly	17	17	★	100%	8%	98%	2%	95%	5%	82%	18%	67%	33%	57%	43%
				Total for Category	34	34	★	100%	12%	96%	4%	91%	9%	80%	20%	72%	28%	56%	44%
Kalamazoo County	All Agencies	CFC	Worker Child	First 5 Days	27	18		67%	30%	50%	17%	34%	33%	32%	35%	58%	9%	51%	16%
				First 30 Days	42	28		67%	29%	41%	25%	32%	34%	42%	25%	66%	1%	57%	9%
				Second 30 Days	74	32		43%	10%	37%	6%	29%	14%	33%	10%	60%	-17%	50%	-6%
				Monthly	387	239		62%	13%	52%	10%	43%	19%	52%	10%	72%	-10%	67%	-5%
				Total for Category	530	317		60%	15%	49%	11%	39%	21%	46%	14%	69%	-9%	63%	-3%
Kalamazoo County	All Agencies	CFC	Worker Parent	First 30 Days	28	12		43%	24%	19%	24%	19%	24%	19%	24%	51%	-8%	41%	2%
				Monthly	444	145		33%	4%	29%	4%	28%	4%	28%	4%	48%	-15%	44%	-12%
				Quarterly	165	33		20%	4%	14%	6%	17%	3%	17%	3%	32%	-12%	24%	-4%
				Total for Category	637	190		30%	5%	25%	5%	25%	5%	25%	5%	45%	-15%	39%	-10%
Kalamazoo County	All Agencies	CFC	Worker Supervisor	First 30 Days	26	7		27%	-30%	47%	-20%	57%	-30%	63%	-36%	64%	-37%	65%	-38%
				Monthly	524	334		64%	3%	60%	4%	61%	3%	60%	3%	74%	-10%	64%	0%
				Total for Category	550	341		62%	2%	59%	3%	61%	1%	60%	2%	73%	-11%	64%	-2%

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		%	DUIE	TIMELY	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	%	%					DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Kalamazoo County	All Agencies	CFC	Parent Child	First 7 Days	17	0	0%	-3% ▼	3%	-3% ▼	2%	-2% ▼	2%	-2% ▼	0%	0% ▬	8%	-8% ▼		
				Weekly	3531	428	12%	-5% ▼	15%	-3% ▼	17%	-5% ▼	17%	-5% ▼	20%	-8% ▼	18%	-6% ▼		
				Total for Category	3548	428	12%	-4% ▼	15%	-3% ▼	17%	-5% ▼	17%	-5% ▼	20%	-8% ▼	18%	-6% ▼		
Kalamazoo County	All Agencies	CFC	CFC Service Plans	ISP	15	10	67%	20% ▲	53%	13% ▲	54%	12% ▲	33%	34% ▲	73%	-6% ▼	51%	16% ▲		
				USP	175	135	77%	15% ▲	69%	9% ▲	65%	12% ▲	55%	22% ▲	77%	0% ▬	69%	8% ▲		
				PWSP	34	28	82%	10% ▲	77%	5% ▲	75%	8% ▲	66%	16% ▲	81%	1% ▲	74%	9% ▲		
				YAVFC ISP	2	1	50%	26% ▲	33%	17% ▲	27%	23% ▲	16%	34% ▲	67%	-17% ▼	50%	0% ▬		
				YAVFC PWSP	4	0	0%	-34% ▼	40%	-40% ▼	29%	-29% ▼	33%	-33% ▼	62%	-62% ▼	64%	-64% ▼		
				Total for Category	230	174	76%	14% ▲	68%	8% ▲	65%	11% ▲	54%	22% ▲	77%	-2% ▼	68%	8% ▲		
Kalamazoo County	All Agencies	CFC	CFC Plan Approval	ISP Approval	16	9	56%	-1% ▬	51%	5% ▲	56%	0% ▬	65%	-9% ▼	81%	-25% ▼	76%	-20% ▼		
				USP Approval	168	110	65%	3% ▲	61%	4% ▲	61%	5% ▲	66%	0% ▬	80%	-14% ▼	79%	-13% ▼		
				PWSP Approval	37	35	95%	10% ▲	89%	6% ▲	86%	9% ▲	82%	12% ▲	83%	11% ▲	85%	10% ▲		
				YAVFC ISP Aprvl	3	1	33%	-30% ▼	57%	-24% ▼	56%	-23% ▼	71%	-38% ▼	57%	-24% ▼	89%	-56% ▼		
				YAVFC PWSP Aprvl	3	2	67%	-8% ▼	68%	-2% ▼	70%	-3% ▼	83%	-16% ▼	78%	-11% ▼	87%	-21% ▼		
				Total for Category	227	157	69%	2% ▲	65%	4% ▲	65%	4% ▲	69%	0% ▬	80%	-11% ▼	80%	-11% ▼		
Lake County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	8	8	100%	5% ▲	94%	6% ▲	96%	4% ▲	97%	3% ▲	96%	4% ▲	89%	11% ▲		
				24 Hour (P2)	11	11	100%	4% ▲	100%	0% ▬	97%	3% ▲	92%	8% ▲	95%	5% ▲	90%	10% ▲		
				Total for Category	19	19	100%	4% ▲	98%	2% ▲	97%	3% ▲	93%	7% ▲	95%	5% ▲	90%	10% ▲		
Lake County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	7	7	100%	15% ▲	88%	13% ▲	84%	16% ▲	84%	16% ▲	92%	8% ▲	85%	15% ▲		
				72 Hour	11	11	100%	8% ▲	96%	4% ▲	93%	7% ▲	87%	13% ▲	91%	9% ▲	86%	14% ▲		
				Total for Category	18	18	100%	10% ▲	93%	7% ▲	90%	10% ▲	86%	14% ▲	91%	9% ▲	85%	15% ▲		
Lake County	All Agencies	CPS	CPS Service Plans	ISP	13	12	92%	14% ▲	95%	-3% ▼	73%	19% ▲	67%	25% ▲	82%	10% ▲	75%	18% ▲		
				USP	1	0	0%	-36% ▼	25%	-25% ▼	39%	-39% ▼	44%	-44% ▼	63%	-63% ▼	48%	-48% ▼		
				Closing USP	5	5	100%	17% ▲	80%	20% ▲	84%	16% ▲	84%	16% ▲	90%	10% ▲	87%	13% ▲		
				Total for Category	19	17	89%	16% ▲	84%	6% ▲	69%	20% ▲	66%	23% ▲	79%	10% ▲	72%	18% ▲		
Lake County	All Agencies	CPS	CPS Plan Approval	ISP Approval	15	15	100%	28% ▲	81%	19% ▲	63%	37% ▲	72%	28% ▲	89%	11% ▲	84%	16% ▲		
				USP Approval	8	8	100%	25% ▲	83%	17% ▲	72%	28% ▲	69%	31% ▲	91%	9% ▲	89%	11% ▲		
				Closing USP Aprvl	9	8	89%	22% ▲	69%	20% ▲	60%	29% ▲	71%	17% ▲	97%	-8% ▼	95%	-6% ▼		
				Total for Category	32	31	97%	25% ▲	79%	18% ▲	64%	33% ▲	72%	25% ▲	90%	7% ▲	86%	11% ▲		
Lake County	All Agencies	CFC	Medical	Initial							0%		36%		71%		65%			
				Yearly	4	0	0%	-67% ▼	64%	-64% ▼	67%	-67% ▼	71%	-71% ▼	78%	-78% ▼	72%	-72% ▼		
				Well Child	2	0	0%	-33% ▼	20%	-20% ▼	25%	-25% ▼	44%	-44% ▼	84%	-84% ▼	68%	-68% ▼		
				Total for Category	6	0	0%	-52% ▼	50%	-50% ▼	48%	-48% ▼	57%	-57% ▼	79%	-79% ▼	68%	-68% ▼		
Lake County	All Agencies	CFC	Dental	Initial					0%		38%		45%		78%		54%			
				Yearly	7	5	71%	-4% ▼	75%	-4% ▼	73%	-1% ▬	79%	-7% ▼	67%	4% ▲	57%	14% ▲		
				Total for Category	7	5	71%	3% ▲	69%	2% ▲	63%	8% ▲	72%	0% ▬	72%	-1% ▬	56%	16% ▲		
Lake County	All Agencies	CFC	Worker Child	First 5 Days	1	1	100%	47% ▲	67%	33% ▲	60%	40% ▲	47%	53% ▲	58%	42% ▲	51%	49% ▲		

BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE			
Lake County ^	ALL AGENCIES ^	CFC	Worker Child	First 30 Days	2	2	100%	48% ▲	100%	0% ▬	32%	68% ▲	50%	50% ▲	66%	34% ▲	57%	43% ▲		
				Second 30 Days							66%		61%		60%		50%			
				Monthly	30	27	90%	15% ▲	82%	8% ▲	69%	21% ▲	73%	17% ▲	72%	18% ▲	67%	23% ▲		
				Total for Category	33	30	91%	21% ▲	82%	9% ▲	65%	26% ▲	67%	24% ▲	69%	22% ▲	63%	28% ▲		
Lake County	All Agencies	CFC	Worker Parent	Monthly	21	13	62%	13% ▲	51%	11% ▲	49%	13% ▲	49%	13% ▲	48%	14% ▲	44%	18% ▲		
				Quarterly	10	4	40%	-4% ▼	42%	-2% ▼	45%	-5% ▼	45%	-5% ▼	32%	8% ▲	24%	16% ▲		
				Total for Category	31	17	55%	7% ▲	49%	6% ▲	48%	7% ▲	48%	7% ▲	45%	10% ▲	39%	15% ▲		
Lake County	All Agencies	CFC	Worker Supervisor	First 30 Days					0%		50%		44%		64%		65%			
				Monthly	37	28	76%	-2% ▼	82%	-6% ▼	80%	-5% ▼	72%	4% ▲	74%	2% ▲	64%	12% ▲		
				Total for Category	37	28	76%	-2% ▼	81%	-6% ▼	79%	-4% ▼	71%	5% ▲	73%	2% ▲	64%	12% ▲		
Lake County	All Agencies	CFC	Parent Child	First 7 Days							0%		0%		0%		8%			
				Weekly	154	32	21%	-4% ▼	27%	-6% ▼	24%	-3% ▼	24%	-3% ▼	20%	1% ▲	18%	3% ▲		
				Total for Category	154	32	21%	-4% ▼	27%	-6% ▼	24%	-3% ▼	24%	-3% ▼	20%	1% ▲	18%	3% ▲		
Lake County	All Agencies	CFC	CFC Service Plans	ISP							33%		29%		73%		51%			
				USP	5	4	80%	29% ▲	67%	13% ▲	45%	35% ▲	42%	38% ▲	77%	3% ▲	69%	11% ▲		
				PWSP	2	0	0%	-46% ▼	56%	-56% ▼	36%	-36% ▼	47%	-47% ▼	81%	-81% ▼	74%	-74% ▼		
				YAVFC ISP									0%		67%		50%			
				YAVFC PWSP							0%		0%		62%		64%			
				Total for Category	7	4	57%	10% ▲	62%	-5% ▼	41%	16% ▲	42%	15% ▲	77%	-20% ▼	68%	-11% ▼		
Lake County	All Agencies	CFC	CFC Plan Approval	ISP Approval							43%		59%		81%		76%			
				USP Approval	13	13	100%	29% ▲	83%	17% ▲	69%	31% ▲	60%	40% ▲	80%	20% ▲	79%	21% ▲		
				PWSP Approval	5	5	100%	17% ▲	87%	13% ▲	84%	16% ▲	80%	20% ▲	83%	17% ▲	85%	15% ▲		
				YAVFC ISP Aprvl							100%		100%		57%		89%			
				YAVFC PWSP Aprvl							100%		100%		78%		87%			
				Total for Category	18	18	100%	27% ▲	85%	15% ▲	72%	28% ▲	66%	34% ▲	80%	20% ▲	80%	20% ▲		
Mason County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	13	13	100%	2% ▲	96%	4% ▲	98%	2% ▲	98%	2% ▲	96%	4% ▲	89%	11% ▲		
				24 Hour (P2)	19	18	95%	-1% ▬	98%	-3% ▼	97%	-2% ▼	92%	3% ▲	95%	0% ▬	90%	5% ▲		
				Total for Category	32	31	97%	1% ▲	97%	0% ▬	97%	0% ▬	95%	2% ▲	95%	2% ▲	90%	7% ▲		
Mason County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	13	13	100%	9% ▲	96%	4% ▲	93%	7% ▲	85%	16% ▲	92%	8% ▲	85%	15% ▲		
				72 Hour	19	18	95%	4% ▲	91%	3% ▲	93%	2% ▲	87%	8% ▲	91%	4% ▲	86%	9% ▲		
				Total for Category	32	31	97%	6% ▲	93%	4% ▲	93%	4% ▲	86%	11% ▲	91%	6% ▲	85%	12% ▲		
Mason County	All Agencies	CPS	CPS Service Plans	ISP	23	20	87%	2% ▲	90%	-4% ▼	92%	-5% ▼	73%	14% ▲	82%	5% ▲	75%	12% ▲		
				USP	10	5	50%	13% ▲	44%	6% ▲	44%	6% ▲	23%	27% ▲	63%	-13% ▼	48%	2% ▲		
				Closing USP							80%		68%		90%		87%			
				Total for Category	33	25	76%	6% ▲	75%	0% ▬	75%	1% ▲	58%	18% ▲	79%	-4% ▼	72%	4% ▲		
Mason County	All Agencies	CPS	CPS Plan Approval	ISP Approval	16	12	75%	-12% ▼	89%	-14% ▼	93%	-18% ▼	80%	-5% ▼	89%	-14% ▼	84%	-9% ▼		
				USP Approval	8	5	63%	-24% ▼	84%	-22% ▼	89%	-26% ▼	87%	-24% ▼	91%	-28% ▼	89%	-26% ▼		

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Mason County ^	ALL AGENCIES ^	CPS	CPS Plan Approval	Closing USP Aprvl	3	3	★	100%	2%	▲	100%	0%	0%	95%	5%	▲				
				Total for Category	27	20		74%	-15%	▼	89%	-15%	▼	93%	-19%	▼				
Mason County	All Agencies	CFC	Medical	Initial							73%			79%						
				Yearly							88%			92%						
				Well Child	5	4		80%	3%	▲	83%	-3%	▼	73%	7%	▲				
				Total for Category	5	4		80%	2%	▲	81%	-1%	▬	79%	1%	▲				
Mason County	All Agencies	CFC	Dental	Initial	4	2		50%	12%	▲	40%	10%	▲	33%	17%	▲				
				Yearly	2	1		50%	1%	▲	64%	-14%	▼	43%	7%	▲				
				Total for Category	6	3		50%	4%	▲	56%	-6%	▼	39%	11%	▲				
Mason County	All Agencies	CFC	Worker Child	First 5 Days							57%			58%						
				First 30 Days	2	2	★	100%	26%	▲	75%	25%	▲	76%	24%	▲				
				Second 30 Days	8	6		75%	20%	▲	75%	0%	▬	53%	22%	▲				
				Monthly	43	39		91%	13%	▲	83%	8%	▲	76%	14%	▲				
				Total for Category	53	47		89%	16%	▲	80%	9%	▲	72%	17%	▲				
Mason County	All Agencies	CFC	Worker Parent	First 30 Days	4	4	★	100%	56%	▲	44%	56%	▲	44%	56%	▲				
				Monthly	51	25		49%	-8%	▼	55%	-6%	▼	58%	-9%	▼				
				Quarterly	27	12		44%	9%	▲	41%	4%	▲	33%	11%	▲				
				Total for Category	82	41		50%	-1%	▬	51%	-1%	▬	51%	-1%	▬				
Mason County	All Agencies	CFC	Worker Supervisor	First 30 Days	4	3		75%	7%	▲	91%	-16%	▼	60%	15%	▲				
				Monthly	54	44		81%	16%	▲	77%	4%	▲	65%	16%	▲				
				Total for Category	58	47		81%	17%	▲	78%	3%	▲	65%	16%	▲				
Mason County	All Agencies	CFC	Parent Child	First 7 Days							50%			27%						
				Weekly	455	131		29%	0%	▬	31%	-2%	▼	27%	2%	▲				
				Total for Category	455	131		29%	0%	▬	31%	-3%	▼	27%	2%	▲				
Mason County	All Agencies	CFC	CFC Service Plans	ISP	1	1	★	100%	40%	▲	91%	9%	▲	86%	14%	▲				
				USP	16	9		56%	-3%	▼	68%	-12%	▼	60%	-3%	▼				
				PWSP	7	3		43%	-15%	▼	80%	-37%	▼	59%	-16%	▼				
				YAVFC ISP										0%						
				YAVFC PWSP										0%						
				Total for Category	24	13		54%	-4%	▼	75%	-21%	▼	61%	-7%	▼				
Mason County	All Agencies	CFC	CFC Plan Approval	ISP Approval	4	4	★	100%	39%	▲	73%	27%	▲	57%	43%	▲				
				USP Approval	18	15		83%	0%	▬	92%	-9%	▼	80%	3%	▲				
				PWSP Approval	4	4	★	100%	3%	▲	100%	0%	▬	98%	2%	▲				
				YAVFC ISP Aprvl							100%			100%						
				YAVFC PWSP Aprvl	1	1	★	100%	0%	▬	100%	0%	▬	100%	0%	▬				
				Total for Category	27	24		89%	5%	▲	92%	-3%	▼	82%	7%	▲				
Mecosta County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	9	9	★	100%	0%	▬	100%	0%	▬	100%	0%	▬				

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC % DIFFERENCE		STATEWIDE % DIFFERENCE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Mecosta County ^	ALL AGENCIES ^	CPS	CPS Commencement	24 Hour (P2)	31	31	★	100%	1% ▲	99%	1% ▲	99%	1% ▲	98%	2% ▲	95%	5% ▲	90%	10% ▲	
				Total for Category	40	40	★	100%	1% ▲	99%	1% ▲	100%	0% ▬	99%	1% ▲	95%	5% ▲	90%	10% ▲	
Mecosta County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	9	9	★	100%	1% ▲	100%	0% ▬	98%	2% ▲	98%	2% ▲	92%	8% ▲	85%	15% ▲	
				72 Hour	33	32		97%	0% ▬	99%	-2% ▼	98%	-1% ▬	96%	1% ▲	91%	6% ▲	86%	11% ▲	
				Total for Category	42	41		98%	0% ▬	99%	-1% ▬	98%	0% ▬	96%	1% ▲	91%	6% ▲	85%	12% ▲	
Mecosta County	All Agencies	CPS	CPS Service Plans	ISP	30	27		90%	-6% ▼	96%	-6% ▼	97%	-7% ▼	95%	-5% ▼	82%	8% ▲	75%	15% ▲	
				USP	14	14	★	100%	11% ▲	94%	6% ▲	91%	9% ▲	82%	18% ▲	63%	37% ▲	48%	52% ▲	
				Closing USP	7	7	★	100%	4% ▲	100%	0% ▬	94%	6% ▲	93%	7% ▲	90%	10% ▲	87%	13% ▲	
				Total for Category	51	48		94%	-1% ▬	96%	-2% ▼	96%	-2% ▼	92%	2% ▲	79%	15% ▲	72%	23% ▲	
Mecosta County	All Agencies	CPS	CPS Plan Approval	ISP Approval	33	33	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	89%	11% ▲	84%	16% ▲	
				USP Approval	15	15	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	91%	9% ▲	89%	11% ▲	
				Closing USP Aprvl	5	5	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	97%	3% ▲	95%	5% ▲	
				Total for Category	53	53	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	90%	10% ▲	86%	14% ▲	
Mecosta County	All Agencies	CFC	Medical	Initial						82%		58%		64%		71%		65%		
				Yearly	2	2	★	100%	12% ▲	100%	0% ▬	92%	8% ▲	82%	18% ▲	78%	22% ▲	72%	28% ▲	
				Well Child	2	2	★	100%	0% ▬	100%	0% ▬	100%	0% ▬	100%	0% ▬	84%	16% ▲	68%	32% ▲	
				Total for Category	4	4	★	100%	17% ▲	91%	9% ▲	80%	20% ▲	82%	18% ▲	79%	21% ▲	68%	32% ▲	
Mecosta County	All Agencies	CFC	Dental	Initial	2	2	★	100%	69% ▲	33%	67% ▲	33%	67% ▲	30%	70% ▲	78%	22% ▲	54%	46% ▲	
				Yearly						100%		89%		82%		67%		57%		
				Total for Category	2	2	★	100%	34% ▲	56%	44% ▲	67%	33% ▲	68%	32% ▲	72%	28% ▲	56%	44% ▲	
Mecosta County	All Agencies	CFC	Worker Child	First 5 Days	2	1		50%	4% ▲	60%	-10% ▼	44%	6% ▲	45%	5% ▲	58%	-8% ▼	51%	-1% ▬	
				First 30 Days	2	2	★	100%	34% ▲	75%	25% ▲	69%	31% ▲	59%	41% ▲	66%	34% ▲	57%	43% ▲	
				Second 30 Days	6	6	★	100%	38% ▲	71%	29% ▲	58%	42% ▲	59%	41% ▲	60%	40% ▲	50%	50% ▲	
				Monthly	32	24		75%	0% ▬	69%	6% ▲	75%	0% ▬	78%	-3% ▼	72%	3% ▲	67%	8% ▲	
				Total for Category	42	33		79%	9% ▲	70%	9% ▲	68%	11% ▲	72%	7% ▲	69%	10% ▲	63%	16% ▲	
Mecosta County	All Agencies	CFC	Worker Parent	First 30 Days						33%		38%		38%		51%		41%		
				Monthly	13	11		85%	16% ▲	68%	17% ▲	69%	15% ▲	69%	15% ▲	48%	36% ▲	44%	40% ▲	
				Quarterly	3	3	★	100%	29% ▲	75%	25% ▲	70%	30% ▲	70%	30% ▲	32%	68% ▲	24%	76% ▲	
				Total for Category	16	14		88%	22% ▲	64%	24% ▲	66%	22% ▲	66%	22% ▲	45%	43% ▲	39%	48% ▲	
Mecosta County	All Agencies	CFC	Worker Supervisor	First 30 Days						100%		88%		86%		64%		65%		
				Monthly	49	45		92%	12% ▲	82%	10% ▲	81%	10% ▲	77%	15% ▲	74%	18% ▲	64%	28% ▲	
				Total for Category	49	45		92%	11% ▲	83%	9% ▲	82%	10% ▲	78%	14% ▲	73%	19% ▲	64%	28% ▲	
Mecosta County	All Agencies	CFC	Parent Child	First 7 Days								0%		0%		0%		8%		
				Weekly	107	37		35%	-3% ▼	30%	4% ▲	42%	-7% ▼	42%	-7% ▼	20%	14% ▲	18%	16% ▲	
				Total for Category	107	37		35%	-3% ▼	30%	4% ▲	41%	-6% ▼	41%	-6% ▼	20%	15% ▲	18%	16% ▲	
Mecosta County	All Agencies	CFC	CFC Service Plans	ISP						60%		75%		74%		73%		51%		



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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Mecosta County ^	ALL AGENCIES ^	CFC	CFC Service Plans	USP	5	4	80%	-10%	94%	-14%	94%	-14%	85%	-5%	77%	3%	69%	11%		
				PWSP	1	1	★ 100%	34%	62%	38%	74%	26%	64%	36%	81%	19%	74%	26%		
				YAVFC ISP								100%		75%		67%		50%		
				YAVFC PWSP	3	3	★ 100%	0%	100%	0%	100%	0%	100%	0%	62%	38%	64%	36%		
				Total for Category	9	8	89%	7%	81%	8%	87%	2%	79%	10%	77%	12%	68%	21%		
Mecosta County	All Agencies	CFC	CFC Plan Approval	ISP Approval	2	2	★ 100%	6%	100%	0%	100%	0%	90%	10%	81%	19%	76%	24%		
				USP Approval	3	3	★ 100%	4%	96%	4%	98%	2%	93%	7%	80%	20%	79%	21%		
				PWSP Approval	3	3	★ 100%	15%	100%	0%	83%	17%	78%	22%	83%	17%	85%	15%		
				YAVFC ISP Aprvl						100%		100%		57%		89%				
				YAVFC PWSP Aprvl	1	1	★ 100%	0%	100%	0%	100%	0%	100%	0%	78%	22%	87%	13%		
				Total for Category	9	9	★ 100%	7%	98%	2%	95%	5%	90%	10%	80%	20%	80%	20%		
Montcalm County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	28	26	93%	-2%	96%	-3%	94%	-1%	93%	-1%	96%	-3%	89%	4%		
				24 Hour (P2)	47	45	96%	2%	95%	0%	95%	1%	92%	4%	95%	1%	90%	6%		
				Total for Category	75	71	95%	1%	95%	-1%	94%	0%	92%	2%	95%	0%	90%	5%		
Montcalm County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	27	26	96%	6%	93%	4%	92%	4%	87%	10%	92%	4%	85%	12%		
				72 Hour	44	40	91%	4%	90%	0%	88%	3%	82%	9%	91%	0%	86%	5%		
				Total for Category	71	66	93%	5%	91%	2%	89%	4%	84%	9%	91%	2%	85%	8%		
Montcalm County	All Agencies	CPS	CPS Service Plans	ISP	67	64	96%	13%	90%	5%	89%	6%	69%	27%	82%	13%	75%	21%		
				USP	10	6	60%	13%	63%	-3%	48%	12%	31%	29%	63%	-3%	48%	12%		
				Closing USP	14	14	★ 100%	10%	92%	8%	90%	10%	87%	13%	90%	10%	87%	13%		
				Total for Category	91	84	92%	13%	88%	5%	85%	7%	66%	27%	79%	13%	72%	21%		
Montcalm County	All Agencies	CPS	CPS Plan Approval	ISP Approval	70	66	94%	14%	87%	7%	81%	13%	74%	21%	89%	6%	84%	10%		
				USP Approval	9	9	★ 100%	5%	100%	0%	95%	5%	91%	9%	91%	9%	89%	11%		
				Closing USP Aprvl	16	16	★ 100%	3%	100%	0%	95%	5%	95%	5%	97%	3%	95%	5%		
				Total for Category	95	91	96%	12%	90%	5%	84%	11%	78%	18%	90%	6%	86%	10%		
Montcalm County	All Agencies	CFC	Medical	Initial	2	0	0%	-74%	75%	-75%	79%	-79%	72%	-72%	71%	-71%	65%	-65%		
				Yearly	1	1	★ 100%	14%	100%	0%	90%	10%	81%	19%	78%	22%	72%	28%		
				Well Child	3	2	67%	-9%	64%	3%	79%	-12%	80%	-13%	84%	-17%	68%	-1%		
				Total for Category	6	3	50%	-28%	74%	-24%	81%	-31%	78%	-28%	79%	-29%	68%	-18%		
Montcalm County	All Agencies	CFC	Dental	Initial	4	3	75%	-12%	86%	-11%	95%	-20%	80%	-5%	78%	-3%	54%	21%		
				Yearly	4	3	75%	5%	75%	0%	67%	8%	69%	6%	67%	8%	57%	18%		
				Total for Category	8	6	75%	-3%	80%	-5%	83%	-8%	74%	1%	72%	3%	56%	19%		
Montcalm County	All Agencies	CFC	Worker Child	First 5 Days	3	0	0%	-40%	21%	-21%	28%	-28%	51%	-51%	58%	-58%	51%	-51%		
				First 30 Days	2	0	0%	-61%	60%	-60%	55%	-55%	65%	-65%	66%	-66%	57%	-57%		
				Second 30 Days	18	4	22%	-13%	29%	-7%	30%	-8%	41%	-19%	60%	-38%	50%	-27%		
				Monthly	51	39	76%	6%	72%	4%	67%	9%	71%	5%	72%	4%	67%	9%		
				Total for Category	74	43	58%	-2%	60%	-2%	56%	2%	63%	-5%	69%	-11%	63%	-5%		

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED			MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%		%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Montcalm County	All Agencies	CFC	Worker Parent	First 30 Days	2	0	0%	-30%	▼	30%	-30%	▼	30%	-30%	▼	30%	-30%	▼	
				Monthly	40	11	28%	-4%	▼	30%	-2%	▼	32%	-5%	▼	32%	-5%	▼	
				Quarterly	21	7	33%	1%	▲	33%	1%	▲	33%	0%	▬	33%	0%	▬	
				Total for Category	63	18	29%	-3%	▼	30%	-2%	▼	32%	-4%	▼	32%	-4%	▼	
Montcalm County	All Agencies	CFC	Worker Supervisor	First 30 Days						67%			76%			68%			
				Monthly	77	26	34%	-37%	▼	67%	-33%	▼	72%	-38%	▼	72%	-39%	▼	
				Total for Category	77	26	34%	-37%	▼	67%	-33%	▼	72%	-38%	▼	72%	-38%	▼	
Montcalm County	All Agencies	CFC	Parent Child	First 7 Days						0%			0%			0%			
				Weekly	309	33	11%	1%	▲	8%	2%	▲	10%	1%	▲	10%	1%	▲	
				Total for Category	309	33	11%	1%	▲	8%	2%	▲	10%	1%	▲	10%	1%	▲	
Montcalm County	All Agencies	CFC	CFC Service Plans	ISP	2	1	50%	4%	▲	63%	-13%	▼	38%	13%	▲	43%	7%	▲	
				USP	14	14	100%	22%	▲	86%	14%	▲	82%	18%	▲	73%	27%	▲	
				PWSP	8	7	88%	3%	▲	91%	-3%	▼	86%	1%	▲	79%	8%	▲	
				Total for Category	24	22	92%	15%	▲	86%	6%	▲	80%	12%	▲	71%	21%	▲	
Montcalm County	All Agencies	CFC	CFC Plan Approval	ISP Approval	3	3	100%	16%	▲	100%	0%	▬	95%	5%	▲	75%	25%	▲	
				USP Approval	26	19	73%	-4%	▼	85%	-12%	▼	77%	-4%	▼	73%	0%	▬	
				PWSP Approval	8	8	100%	10%	▲	88%	12%	▲	91%	9%	▲	89%	11%	▲	
				Total for Category	37	30	81%	-2%	▼	87%	-6%	▼	84%	-3%	▼	79%	2%	▲	
Muskegon County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	68	66	97%	-1%	▬	99%	-2%	▼	97%	0%	▬	97%	0%	▬	
				24 Hour (P2)	145	141	97%	1%	▲	97%	0%	▬	97%	1%	▲	95%	2%	▲	
				Total for Category	213	207	97%	0%	▬	98%	-1%	▬	97%	0%	▬	96%	1%	▲	
Muskegon County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	68	62	91%	-1%	▬	95%	-4%	▼	92%	-1%	▬	89%	3%	▲	
				72 Hour	145	135	93%	4%	▲	92%	1%	▲	89%	4%	▲	86%	7%	▲	
				Total for Category	213	197	92%	2%	▲	93%	-1%	▬	90%	2%	▲	87%	5%	▲	
Muskegon County	All Agencies	CPS	CPS Service Plans	ISP	172	127	74%	-2%	▼	79%	-5%	▼	77%	-3%	▼	72%	2%	▲	
				USP	80	59	74%	9%	▲	75%	-1%	▬	62%	11%	▲	57%	16%	▲	
				Closing USP	37	31	84%	-1%	▬	85%	-1%	▬	87%	-3%	▼	81%	3%	▲	
				Total for Category	289	217	75%	1%	▲	79%	-4%	▼	74%	1%	▲	70%	5%	▲	
Muskegon County	All Agencies	CPS	CPS Plan Approval	ISP Approval	173	143	83%	-3%	▼	88%	-5%	▼	86%	-4%	▼	83%	-1%	▬	
				USP Approval	77	66	86%	-4%	▼	93%	-8%	▼	90%	-4%	▼	86%	0%	▬	
				Closing USP Aprvl	28	26	93%	1%	▲	95%	-2%	▼	92%	1%	▲	91%	2%	▲	
				Total for Category	278	235	85%	-3%	▼	90%	-5%	▼	88%	-3%	▼	85%	0%	▬	
Muskegon County	All Agencies	CFC	Medical	Initial	13	6	46%	-17%	▼	63%	-17%	▼	64%	-18%	▼	61%	-15%	▼	
				Yearly	16	12	75%	-1%	▬	81%	-6%	▼	74%	1%	▲	74%	1%	▲	
				Well Child	36	27	75%	3%	▲	73%	2%	▲	74%	1%	▲	68%	7%	▲	
				Total for Category	65	45	69%	-1%	▬	72%	-3%	▼	71%	-2%	▼	68%	2%	▲	

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Muskegon County	All Agencies	CFC	Dental	Initial	10	5	50%	-6%	65%	-15%	49%	1%	55%	-5%	78%	-28%	54%	-4%		
				Yearly	11	4	36%	-7%	37%	-1%	46%	-10%	47%	-10%	67%	-31%	57%	-21%		
				Total for Category	21	9	43%	-7%	51%	-8%	48%	-5%	50%	-7%	72%	-30%	56%	-13%		
Muskegon County	All Agencies	CFC	Worker Child	First 5 Days	21	13	62%	7%	70%	-8%	49%	13%	50%	11%	58%	4%	51%	11%		
				First 30 Days	34	27	79%	19%	70%	9%	57%	22%	58%	22%	66%	14%	57%	22%		
				Second 30 Days	48	35	73%	26%	51%	21%	42%	31%	49%	24%	60%	13%	50%	23%		
				Monthly	242	191	79%	11%	73%	6%	65%	14%	67%	12%	72%	7%	67%	12%		
				Total for Category	345	266	77%	15%	70%	7%	58%	19%	61%	16%	69%	8%	63%	14%		
Muskegon County	All Agencies	CFC	Worker Parent	First 30 Days	30	10	33%	-16%	52%	-18%	48%	-14%	48%	-14%	51%	-18%	41%	-8%		
				Monthly	219	124	57%	2%	55%	2%	54%	2%	54%	2%	48%	8%	44%	12%		
				Quarterly	69	11	16%	-9%	29%	-13%	22%	-6%	22%	-6%	32%	-16%	24%	-8%		
				Total for Category	318	145	46%	-2%	49%	-4%	47%	-2%	47%	-2%	45%	1%	39%	6%		
Muskegon County	All Agencies	CFC	Worker Supervisor	First 30 Days	17	16	94%	22%	94%	0%	73%	22%	54%	40%	64%	31%	65%	29%		
				Monthly	350	301	86%	13%	86%	0%	78%	8%	59%	27%	74%	12%	64%	22%		
				Total for Category	367	317	86%	13%	86%	0%	78%	8%	58%	28%	73%	13%	64%	23%		
Muskegon County	All Agencies	CFC	Parent Child	First 7 Days	16	0	0%	-13%	12%	-12%	13%	-13%	13%	-13%	0%	0%	8%	-8%		
				Weekly	1981	362	18%	-5%	22%	-4%	23%	-5%	23%	-5%	20%	-2%	18%	0%		
				Total for Category	1997	362	18%	-5%	22%	-4%	23%	-5%	23%	-5%	20%	-2%	18%	0%		
Muskegon County	All Agencies	CFC	CFC Service Plans	ISP	12	7	58%	8%	73%	-14%	49%	10%	37%	21%	73%	-14%	51%	8%		
				USP	90	75	83%	5%	85%	-2%	80%	3%	72%	11%	77%	6%	69%	14%		
				PWSP	32	25	78%	5%	78%	0%	73%	5%	69%	9%	81%	-3%	74%	4%		
				YAVFC ISP	1	1	100%	41%	100%	0%	60%	40%	38%	63%	67%	33%	50%	50%		
				YAVFC PWSP	3	2	67%	-6%	78%	-11%	75%	-8%	67%	0%	62%	5%	64%	3%		
				Total for Category	138	110	80%	6%	82%	-3%	75%	5%	67%	12%	77%	2%	68%	12%		
Muskegon County	All Agencies	CFC	CFC Plan Approval	ISP Approval	22	14	64%	-20%	86%	-22%	82%	-18%	84%	-21%	81%	-18%	76%	-13%		
				USP Approval	99	72	73%	-10%	81%	-9%	84%	-12%	83%	-10%	80%	-7%	79%	-6%		
				PWSP Approval	23	19	83%	-3%	87%	-5%	86%	-3%	83%	-1%	83%	-1%	85%	-2%		
				YAVFC ISP Aprvl	1	1	100%	0%	100%	0%	100%	0%	100%	0%	57%	43%	89%	11%		
				YAVFC PWSP Aprvl	4	2	50%	-33%	82%	-32%	79%	-29%	88%	-38%	78%	-28%	87%	-37%		
Total for Category	149	108	72%	-11%	83%	-11%	84%	-12%	83%	-11%	80%	-8%	80%	-8%						
Newaygo County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	19	16	84%	-7%	90%	-6%	90%	-6%	93%	-8%	96%	-11%	89%	-5%		
				24 Hour (P2)	41	35	85%	-5%	90%	-5%	91%	-6%	91%	-5%	95%	-9%	90%	-5%		
				Total for Category	60	51	85%	-6%	90%	-5%	91%	-6%	91%	-6%	95%	-10%	90%	-5%		
Newaygo County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	16	16	100%	15%	87%	13%	87%	13%	82%	18%	92%	8%	85%	15%		
				72 Hour	42	30	71%	-6%	80%	-9%	78%	-7%	74%	-2%	91%	-19%	86%	-14%		
				Total for Category	58	46	79%	-1%	82%	-3%	81%	-2%	77%	3%	91%	-12%	85%	-6%		
Newaygo County	All Agencies	CPS	CPS Service Plans	ISP	39	29	74%	9%	75%	-1%	60%	14%	61%	14%	82%	-8%	75%	0%		

BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE		TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Newaygo County ^	ALL AGENCIES ^	CPS	CPS Service Plans	USP	27	13	48%	13% ▲	42%	6% ▲	36%	12% ▲	28%	20% ▲	63%	-15% ▼	48%	0% ▬		
				Closing USP	19	17	89%	0% ▬	91%	-2% ▼	90%	0% ▬	86%	3% ▲	90%	0% ▬	87%	3% ▲		
				Total for Category	85	59	69%	9% ▲	68%	2% ▲	57%	12% ▲	55%	15% ▲	79%	-10% ▼	72%	-2% ▼		
Newaygo County	All Agencies	CPS	CPS Plan Approval	ISP Approval	59	50	85%	3% ▲	80%	5% ▲	81%	4% ▲	84%	1% ▲	89%	-4% ▼	84%	1% ▲		
				USP Approval	47	46	98%	7% ▲	94%	4% ▲	89%	9% ▲	90%	7% ▲	91%	7% ▲	89%	9% ▲		
				Closing USP Aprvl	12	11	92%	-3% ▼	96%	-4% ▼	95%	-3% ▼	92%	-1% ▬	97%	-5% ▼	95%	-3% ▼		
				Total for Category	118	107	91%	5% ▲	86%	5% ▲	85%	6% ▲	86%	4% ▲	90%	1% ▲	86%	5% ▲		
Newaygo County	All Agencies	CFC	Medical	Initial							44%		47%		71%		65%			
				Yearly	3	1	33%	-33% ▼	53%	-20% ▼	76%	-42% ▼	68%	-35% ▼	78%	-45% ▼	72%	-38% ▼		
				Well Child	4	3	75%	1% ▲	60%	15% ▲	82%	-7% ▼	78%	-3% ▼	84%	-9% ▼	68%	7% ▲		
				Total for Category	7	4	57%	-5% ▼	52%	6% ▲	69%	-12% ▼	64%	-7% ▼	79%	-22% ▼	68%	-11% ▼		
Newaygo County	All Agencies	CFC	Dental	Initial	4	2	50%	-2% ▼	36%	14% ▲	42%	8% ▲	65%	-15% ▼	78%	-28% ▼	54%	-4% ▼		
				Yearly	6	4	67%	-10% ▼	75%	-8% ▼	79%	-13% ▼	76%	-9% ▼	67%	0% ▬	57%	9% ▲		
				Total for Category	10	6	60%	-10% ▼	63%	-3% ▼	72%	-12% ▼	73%	-13% ▼	72%	-12% ▼	56%	4% ▲		
Newaygo County	All Agencies	CFC	Worker Child	First 5 Days	4	3	75%	15% ▲	63%	13% ▲	62%	13% ▲	58%	17% ▲	58%	17% ▲	51%	24% ▲		
				First 30 Days							50%		70%		66%		57%			
				Second 30 Days	12	9	75%	18% ▲	50%	25% ▲	59%	16% ▲	60%	15% ▲	60%	15% ▲	50%	25% ▲		
				Monthly	95	69	73%	3% ▲	69%	3% ▲	64%	9% ▲	74%	-2% ▼	72%	1% ▲	67%	6% ▲		
				Total for Category	111	81	73%	6% ▲	66%	7% ▲	64%	9% ▲	71%	2% ▲	69%	4% ▲	63%	10% ▲		
Newaygo County	All Agencies	CFC	Worker Parent	First 30 Days							40%		33%		51%		41%			
				Monthly	53	27	51%	3% ▲	52%	-1% ▬	47%	4% ▲	47%	4% ▲	48%	3% ▲	44%	7% ▲		
				Quarterly	6	2	33%	11% ▲	25%	8% ▲	21%	13% ▲	21%	13% ▲	32%	1% ▲	24%	9% ▲		
				Total for Category	59	29	49%	7% ▲	46%	3% ▲	40%	9% ▲	40%	9% ▲	45%	5% ▲	39%	10% ▲		
Newaygo County	All Agencies	CFC	Worker Supervisor	First 30 Days	4	4	100%	32% ▲	75%	25% ▲	81%	19% ▲	62%	38% ▲	64%	36% ▲	65%	35% ▲		
				Monthly	122	108	89%	12% ▲	80%	9% ▲	75%	13% ▲	74%	14% ▲	74%	15% ▲	64%	25% ▲		
				Total for Category	126	112	89%	13% ▲	80%	9% ▲	75%	14% ▲	74%	15% ▲	73%	16% ▲	64%	25% ▲		
Newaygo County	All Agencies	CFC	Parent Child	First 7 Days	2	0	0%	0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	0%	0% ▬	8%	-8% ▼		
				Weekly	435	161	37%	6% ▲	36%	1% ▲	30%	7% ▲	30%	7% ▲	20%	17% ▲	18%	19% ▲		
				Total for Category	437	161	37%	5% ▲	36%	1% ▲	30%	7% ▲	30%	7% ▲	20%	17% ▲	18%	19% ▲		
Newaygo County	All Agencies	CFC	CFC Service Plans	ISP							100%		65%		73%		51%			
				USP	26	21	81%	16% ▲	79%	2% ▲	71%	10% ▲	49%	32% ▲	77%	4% ▲	69%	12% ▲		
				PWSP	13	10	77%	0% ▬	85%	-8% ▼	83%	-6% ▼	65%	11% ▲	81%	-4% ▼	74%	3% ▲		
				YAVFC ISP									0%		67%		50%			
				YAVFC PWSP							100%		20%		62%		64%			
				Total for Category	39	31	79%	13% ▲	82%	-2% ▼	73%	7% ▲	51%	29% ▲	77%	2% ▲	68%	11% ▲		
Newaygo County	All Agencies	CFC	CFC Plan Approval	ISP Approval	4	2	50%	-21% ▼	67%	-17% ▼	77%	-27% ▼	69%	-19% ▼	81%	-31% ▼	76%	-26% ▼		
				USP Approval	24	9	38%	-23% ▼	61%	-24% ▼	61%	-23% ▼	59%	-21% ▼	80%	-42% ▼	79%	-41% ▼		

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Newaygo County ^	ALL AGENCIES ^	CFC	CFC Plan Approval	PWSP Approval	12	9	75%		-4% ▼	86%	-11% ▼	81%	-6% ▼	73%	2% ▲	83%	-8% ▼	85%	-10% ▼	
				YAVFC ISP Aprvl								100%		100%		57%		89%		
				YAVFC PWSP Aprvl						100%		100%		100%		78%		87%		
				Total for Category	40	20	50%		-15% ▼	67%	-17% ▼	66%	-16% ▼	62%	-12% ▼	80%	-30% ▼	80%	-30% ▼	
Oceana County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	10	10	100%	1% ▲	100%	0% ▬	98%	2% ▲	98%	2% ▲	96%	4% ▲	89%	11% ▲		
				24 Hour (P2)	19	18	95%	1% ▲	94%	1% ▲	95%	0% ▬	92%	2% ▲	95%	0% ▬	90%	5% ▲		
				Total for Category	29	28	97%	1% ▲	97%	0% ▬	96%	1% ▲	95%	2% ▲	95%	2% ▲	90%	7% ▲		
Oceana County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	10	9	90%	-1% ▬	92%	-2% ▼	91%	-1% ▬	90%	0% ▬	92%	-2% ▼	85%	5% ▲		
				72 Hour	22	21	95%	2% ▲	94%	1% ▲	93%	2% ▲	92%	4% ▲	91%	5% ▲	86%	10% ▲		
				Total for Category	32	30	94%	1% ▲	93%	0% ▬	93%	1% ▲	91%	3% ▲	91%	3% ▲	85%	8% ▲		
Oceana County	All Agencies	CPS	CPS Service Plans	ISP	28	27	96%	6% ▲	90%	6% ▲	92%	5% ▲	90%	6% ▲	82%	14% ▲	75%	22% ▲		
				USP	8	4	50%	2% ▲	43%	7% ▲	53%	-3% ▼	49%	1% ▲	63%	-13% ▼	48%	2% ▲		
				Closing USP	6	4	67%	3% ▲	67%	0% ▬	61%	6% ▲	64%	3% ▲	90%	-23% ▼	87%	-20% ▼		
				Total for Category	42	35	83%	3% ▲	79%	4% ▲	82%	2% ▲	80%	3% ▲	79%	4% ▲	72%	12% ▲		
Oceana County	All Agencies	CPS	CPS Plan Approval	ISP Approval	27	26	96%	4% ▲	95%	1% ▲	97%	0% ▬	86%	11% ▲	89%	8% ▲	84%	12% ▲		
				USP Approval	11	11	100%	6% ▲	100%	0% ▬	96%	4% ▲	87%	13% ▲	91%	9% ▲	89%	11% ▲		
				Closing USP Aprvl	9	8	89%	-4% ▼	95%	-6% ▼	95%	-6% ▼	89%	0% ▬	97%	-8% ▼	95%	-6% ▼		
				Total for Category	47	45	96%	3% ▲	96%	0% ▬	96%	-1% ▬	86%	9% ▲	90%	6% ▲	86%	10% ▲		
Oceana County	All Agencies	CFC	Medical	Initial	1	1	100%	20% ▲	80%	20% ▲	82%	18% ▲	80%	20% ▲	71%	29% ▲	65%	35% ▲		
				Yearly	2	1	50%	-20% ▼	50%	0% ▬	67%	-17% ▼	79%	-29% ▼	78%	-28% ▼	72%	-22% ▼		
				Well Child	1	0	0%	-71% ▼	67%	-67% ▼	71%	-71% ▼	73%	-73% ▼	84%	-84% ▼	68%	-68% ▼		
				Total for Category	4	2	50%	-26% ▼	73%	-23% ▼	76%	-26% ▼	77%	-27% ▼	79%	-29% ▼	68%	-18% ▼		
Oceana County	All Agencies	CFC	Dental	Initial	3	3	100%	24% ▲	100%	0% ▬	100%	0% ▬	60%	40% ▲	78%	22% ▲	54%	46% ▲		
				Yearly						0%		0%		50%		67%		57%		
				Total for Category	3	3	100%	47% ▲	60%	40% ▲	50%	50% ▲	52%	48% ▲	72%	28% ▲	56%	44% ▲		
Oceana County	All Agencies	CFC	Worker Child	First 5 Days	3	0	0%	-69% ▼	67%	-67% ▼	79%	-79% ▼	65%	-65% ▼	58%	-58% ▼	51%	-51% ▼		
				First 30 Days	4	2	50%	-30% ▼	82%	-32% ▼	83%	-33% ▼	78%	-28% ▼	66%	-16% ▼	57%	-7% ▼		
				Second 30 Days	12	9	75%	6% ▲	75%	0% ▬	77%	-2% ▼	62%	13% ▲	60%	15% ▲	50%	25% ▲		
				Monthly	8	6	75%	24% ▲	36%	39% ▲	47%	28% ▲	66%	9% ▲	72%	3% ▲	67%	8% ▲		
				Total for Category	27	17	63%	-2% ▼	62%	1% ▲	63%	0% ▬	67%	-5% ▼	69%	-6% ▼	63%	0% ▬		
Oceana County	All Agencies	CFC	Worker Parent	First 30 Days						78%		78%		78%		51%		41%		
				Monthly	14	5	36%	5% ▲	27%	8% ▲	32%	4% ▲	32%	4% ▲	48%	-12% ▼	44%	-9% ▼		
				Quarterly	5	1	20%	-45% ▼	56%	-36% ▼	69%	-49% ▼	69%	-49% ▼	32%	-12% ▼	24%	-4% ▼		
				Total for Category	19	6	32%	-13% ▼	41%	-10% ▼	46%	-14% ▼	46%	-14% ▼	45%	-13% ▼	39%	-8% ▼		
Oceana County	All Agencies	CFC	Worker Supervisor	First 30 Days	1	1	100%	15% ▲	100%	0% ▬	100%	0% ▬	75%	25% ▲	64%	36% ▲	65%	35% ▲		
				Monthly	24	22	92%	31% ▲	77%	15% ▲	58%	34% ▲	52%	39% ▲	74%	18% ▲	64%	28% ▲		
				Total for Category	25	23	92%	29% ▲	80%	12% ▲	61%	31% ▲	54%	38% ▲	73%	19% ▲	64%	28% ▲		

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Oceana County	All Agencies	CFC	Parent Child	First 7 Days						0%			0%			0%			8%
				Weekly	132	27	20%	-2%	22%	-1%	23%	-3%	23%	-3%	20%	0%	18%	2%	
				Total for Category	132	27	20%	-2%	21%	0%	23%	-2%	23%	-2%	20%	0%	18%	2%	
Oceana County	All Agencies	CFC	CFC Service Plans	ISP	1	1	★	100%	55%	44%	56%	50%	50%	44%	56%	73%	27%	51%	49%
				USP	3	1		33%	-20%	65%	-31%	53%	-20%	41%	-8%	77%	-44%	69%	-36%
				PWSP	6	6	★	100%	18%	100%	0%	81%	19%	73%	27%	81%	19%	74%	26%
				Total for Category	10	8		80%	22%	68%	12%	62%	18%	50%	30%	77%	3%	68%	12%
Oceana County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	★	100%	10%	100%	0%	100%	0%	85%	15%	81%	19%	76%	24%
				USP Approval	5	5	★	100%	12%	100%	0%	83%	17%	84%	16%	80%	20%	79%	21%
				PWSP Approval	6	6	★	100%	13%	100%	0%	83%	17%	84%	16%	83%	17%	85%	15%
				Total for Category	12	12	★	100%	12%	100%	0%	84%	16%	84%	16%	80%	20%	80%	20%
Osceola County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	6	6	★	100%	0%	100%	0%	100%	0%	99%	1%	96%	4%	89%	11%
				24 Hour (P2)	33	33	★	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%	90%	10%
				Total for Category	39	39	★	100%	0%	100%	0%	100%	0%	100%	0%	95%	5%	90%	10%
Osceola County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	6	6	★	100%	2%	100%	0%	96%	4%	97%	3%	92%	8%	85%	15%
				72 Hour	35	35	★	100%	2%	97%	3%	98%	2%	98%	2%	91%	9%	86%	14%
				Total for Category	41	41	★	100%	2%	98%	2%	98%	2%	98%	2%	91%	9%	85%	15%
Osceola County	All Agencies	CPS	CPS Service Plans	ISP	25	24		96%	-2%	99%	-3%	99%	-3%	97%	-1%	82%	14%	75%	21%
				USP	10	7		70%	-12%	87%	-17%	84%	-14%	75%	-5%	63%	7%	48%	22%
				Closing USP	1	1	★	100%	8%	91%	9%	95%	5%	90%	10%	90%	10%	87%	13%
				Total for Category	36	32		89%	-6%	96%	-7%	96%	-7%	93%	-4%	79%	10%	72%	17%
Osceola County	All Agencies	CPS	CPS Plan Approval	ISP Approval	24	24	★	100%	2%	98%	2%	99%	1%	98%	2%	89%	11%	84%	16%
				USP Approval	7	7	★	100%	7%	100%	0%	89%	11%	90%	10%	91%	9%	89%	11%
				Closing USP Aprvl	2	2	★	100%	0%	100%	0%	100%	0%	100%	0%	97%	3%	95%	5%
				Total for Category	33	33	★	100%	2%	98%	2%	97%	3%	97%	3%	90%	10%	86%	14%
Osceola County	All Agencies	CFC	Medical	Initial	2	0		0%	-46%	33%	-33%	33%	-33%	70%	-70%	71%	-71%	65%	-65%
				Yearly						100%		100%		73%		78%		72%	
				Well Child	1	0		0%	-83%	50%	-50%	89%	-89%	88%	-88%	84%	-84%	68%	-68%
				Total for Category	3	0		0%	-73%	50%	-50%	77%	-77%	80%	-80%	79%	-79%	68%	-68%
Osceola County	All Agencies	CFC	Dental	Initial										50%		78%		54%	
				Yearly	3	2		67%	-12%	67%	0%	86%	-19%	79%	-12%	67%	0%	57%	9%
				Total for Category	3	2		67%	-9%	67%	0%	86%	-19%	74%	-7%	72%	-6%	56%	11%
Osceola County	All Agencies	CFC	Worker Child	First 5 Days	1	1	★	100%	69%	25%	75%	18%	82%	40%	60%	58%	42%	51%	49%
				First 30 Days	4	4	★	100%	35%	50%	50%	69%	31%	76%	24%	66%	34%	57%	43%
				Second 30 Days	2	2	★	100%	14%	83%	17%	90%	10%	83%	17%	60%	40%	50%	50%
				Monthly	11	11	★	100%	19%	89%	11%	77%	23%	82%	18%	72%	28%	67%	33%

BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC		STATEWIDE		
																%	DIFFERENCE	%	DIFFERENCE	
Osceola County ^	ALL AGENCIES ^	CFC	Worker Child	Total for Category	18	18	★	100%	25%	73%	27%	72%	28%	79%	21%	69%	31%	63%	37%	
Osceola County	All Agencies	CFC	Worker Parent	First 30 Days	4	4	★	100%	0%	100%	0%	100%	0%	100%	0%	51%	49%	41%	59%	
				Monthly	4	4	★	100%	28%	80%	20%	68%	32%	68%	32%	48%	52%	44%	56%	
				Quarterly	1	1	★	100%	24%	80%	20%	75%	25%	75%	25%	32%	68%	24%	76%	
				Total for Category	9	9	★	100%	22%	85%	15%	75%	25%	75%	25%	45%	55%	39%	61%	
Osceola County	All Agencies	CFC	Worker Supervisor	First 30 Days	2	2	★	100%	11%	100%	0%	100%	0%	67%	33%	64%	36%	65%	35%	
				Monthly	16	16	★	100%	16%	92%	8%	86%	14%	76%	24%	74%	26%	64%	36%	
				Total for Category	18	18	★	100%	16%	92%	8%	86%	14%	76%	24%	73%	27%	64%	36%	
Osceola County	All Agencies	CFC	Parent Child	First 7 Days						17%		17%		17%		0%		8%		
				Weekly	60	5		8%	-29%	27%	-18%	42%	-34%	42%	-34%	20%	-12%	18%	-10%	
				Total for Category	60	5		8%	-28%	26%	-18%	42%	-34%	42%	-34%	20%	-12%	18%	-10%	
Osceola County	All Agencies	CFC	CFC Service Plans	ISP	2	2	★	100%	4%	100%	0%	100%	0%	89%	11%	73%	27%	51%	49%	
				USP	1	1	★	100%	6%	100%	0%	90%	10%	92%	8%	77%	23%	69%	31%	
				PWSP	4	4	★	100%	10%	94%	6%	97%	3%	78%	22%	81%	19%	74%	26%	
				YAVFC ISP										100%		67%		50%		
				YAVFC PWSP										0%		62%		64%		
				Total for Category	7	7	★	100%	9%	97%	3%	94%	6%	85%	15%	77%	23%	68%	32%	
Osceola County	All Agencies	CFC	CFC Plan Approval	ISP Approval	1	1	★	100%	14%	100%	0%	100%	0%	57%	43%	81%	19%	76%	24%	
				USP Approval	1	1	★	100%	11%	88%	13%	90%	10%	89%	11%	80%	20%	79%	21%	
				PWSP Approval	5	5	★	100%	12%	79%	21%	90%	10%	95%	5%	83%	17%	85%	15%	
				YAVFC ISP Aprvl										100%		57%		89%		
				YAVFC PWSP Aprvl								100%		100%		78%		87%		
				Total for Category	7	7	★	100%	12%	83%	17%	90%	10%	91%	9%	80%	20%	80%	20%	
Ottawa County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	45	43		96%	1%	95%	1%	94%	1%	96%	0%	96%	0%	89%	6%	
				24 Hour (P2)	85	84		99%	2%	98%	1%	97%	2%	97%	2%	95%	4%	90%	9%	
				Total for Category	130	127		98%	1%	97%	1%	96%	2%	96%	1%	95%	3%	90%	8%	
Ottawa County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	44	43		98%	5%	95%	3%	92%	6%	92%	5%	92%	5%	85%	13%	
				72 Hour	88	85		97%	2%	96%	1%	94%	3%	93%	4%	91%	6%	86%	11%	
				Total for Category	132	128		97%	3%	96%	1%	93%	4%	93%	4%	91%	6%	85%	12%	
Ottawa County	All Agencies	CPS	CPS Service Plans	ISP	142	116		82%	7%	73%	8%	74%	8%	76%	6%	82%	-1%	75%	7%	
				USP	24	11		46%	-13%	56%	-10%	64%	-19%	56%	-10%	63%	-17%	48%	-2%	
				Closing USP	21	19		90%	3%	88%	2%	90%	0%	85%	5%	90%	1%	87%	4%	
				Total for Category	187	146		78%	4%	73%	5%	74%	4%	74%	4%	79%	-1%	72%	6%	
Ottawa County	All Agencies	CPS	CPS Plan Approval	ISP Approval	152	131		86%	-7%	92%	-6%	93%	-6%	95%	-9%	89%	-2%	84%	2%	
				USP Approval	17	17	★	100%	4%	98%	2%	94%	6%	95%	5%	91%	9%	89%	11%	
				Closing USP Aprvl	14	14	★	100%	2%	98%	2%	99%	1%	98%	2%	97%	3%	95%	5%	
				Total for Category	183	162		89%	-6%	93%	-5%	94%	-5%	96%	-7%	90%	-1%	86%	3%	

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Ottawa County	All Agencies	CFC	Medical	Initial	4	2	50%	-27%▼	77%	-27%▼	81%	-31%▼	74%	-24%▼	71%	-21%▼	65%	-15%▼	
				Yearly	2	2	100%★	25%▲	85%	15%▲	76%	24%▲	69%	31%▲	78%	22%▲	72%	28%▲	
				Well Child	8	7	88%	1%▲	97%	-9%▼	87%	1%▲	78%	10%▲	84%	4%▲	68%	20%▲	
				Total for Category	14	11	79%	-2%▼	87%	-9%▼	82%	-4%▼	75%	4%▲	79%	0%▬	68%	11%▲	
Ottawa County	All Agencies	CFC	Dental	Initial	5	3	60%	-24%▼	89%	-29%▼	88%	-28%▼	77%	-17%▼	78%	-18%▼	54%	6%▲	
				Yearly	4	1	25%	-38%▼	58%	-33%▼	69%	-44%▼	62%	-37%▼	67%	-42%▼	57%	-32%▼	
				Total for Category	9	4	44%	-30%▼	77%	-33%▼	77%	-33%▼	69%	-25%▼	72%	-28%▼	56%	-11%▼	
Ottawa County	All Agencies	CFC	Worker Child	First 5 Days	7	3	43%	8%▲	41%	2%▲	29%	14%▲	35%	8%▲	58%	-15%▼	51%	-8%▼	
				First 30 Days	22	8	36%	-17%▼	57%	-20%▼	43%	-6%▼	60%	-24%▼	66%	-29%▼	57%	-21%▼	
				Second 30 Days	14	6	43%	-5%▼	54%	-11%▼	40%	3%▲	51%	-8%▼	60%	-17%▼	50%	-7%▼	
				Monthly	117	74	63%	4%▲	58%	5%▲	52%	11%▲	65%	-2%▼	72%	-9%▼	67%	-4%▼	
				Total for Category	160	91	57%	3%▲	56%	1%▲	47%	10%▲	60%	-3%▼	69%	-12%▼	63%	-6%▼	
Ottawa County	All Agencies	CFC	Worker Parent	First 30 Days	6	2	33%	7%▲	22%	12%▲	29%	4%▲	29%	4%▲	51%	-18%▼	41%	-8%▼	
				Monthly	146	76	52%	4%▲	48%	4%▲	48%	4%▲	48%	4%▲	48%	4%▲	44%	8%▲	
				Quarterly	69	24	35%	1%▲	33%	1%▲	34%	1%▲	34%	1%▲	32%	3%▲	24%	10%▲	
				Total for Category	221	102	46%	3%▲	43%	3%▲	43%	4%▲	43%	4%▲	45%	2%▲	39%	7%▲	
Ottawa County	All Agencies	CFC	Worker Supervisor	First 30 Days	11	2	18%	-38%▼	55%	-37%▼	59%	-41%▼	54%	-36%▼	64%	-45%▼	65%	-47%▼	
				Monthly	160	109	68%	2%▲	74%	-6%▼	64%	4%▲	60%	8%▲	74%	-6%▼	64%	4%▲	
				Total for Category	171	111	65%	0%▬	73%	-8%▼	64%	1%▲	60%	5%▲	73%	-8%▼	64%	1%▲	
Ottawa County	All Agencies	CFC	Parent Child	First 7 Days	4	0	0%	-13%▼	11%	-11%▼	14%	-14%▼	14%	-14%▼	0%	0%▬	8%	-8%▼	
				Weekly	1226	348	28%	-3%▼	31%	-2%▼	32%	-3%▼	32%	-3%▼	20%	8%▲	18%	10%▲	
				Total for Category	1230	348	28%	-3%▼	31%	-2%▼	31%	-3%▼	31%	-3%▼	20%	8%▲	18%	10%▲	
Ottawa County	All Agencies	CFC	CFC Service Plans	ISP	4	2	50%	-3%▼	53%	-3%▼	50%	0%▬	55%	-5%▼	73%	-23%▼	51%	-1%▬	
				USP	57	33	58%	2%▲	61%	-3%▼	57%	1%▲	50%	8%▲	77%	-19%▼	69%	-11%▼	
				PWSP	20	14	70%	-4%▼	74%	-4%▼	76%	-6%▼	71%	-1%▬	81%	-11%▼	74%	-4%▼	
				YAVFC ISP					50%		50%		25%		67%		50%		
				YAVFC PWSP	1	1	100%★	34%▲	100%	0%▬	67%	33%▲	55%	45%▲	62%	38%▲	64%	36%▲	
				Total for Category	82	50	61%	1%▲	64%	-3%▼	61%	0%▬	55%	6%▲	77%	-16%▼	68%	-7%▼	
Ottawa County	All Agencies	CFC	CFC Plan Approval	ISP Approval	7	4	57%	-24%▼	83%	-26%▼	77%	-20%▼	82%	-25%▼	81%	-24%▼	76%	-19%▼	
				USP Approval	50	47	94%	5%▲	91%	3%▲	90%	4%▲	88%	6%▲	80%	14%▲	79%	15%▲	
				PWSP Approval	18	13	72%	-19%▼	90%	-18%▼	93%	-21%▼	90%	-18%▼	83%	-11%▼	85%	-13%▼	
				YAVFC ISP Aprvl	1	1	100%★	0%▬	100%	0%▬	100%	0%▬	100%	0%▬	57%	43%▲	89%	11%▲	
				YAVFC PWSP Aprvl					100%		80%		90%		78%		87%		
				Total for Category	76	65	86%	-3%▼	90%	-5%▼	89%	-3%▼	88%	-2%▼	80%	5%▲	80%	5%▲	
St. Joseph County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	25	24	96%	-1%▬	97%	-1%▬	98%	-2%▼	97%	-1%▬	96%	0%▬	89%	7%▲	
				24 Hour (P2)	33	31	94%	2%▲	94%	0%▬	92%	2%▲	90%	4%▲	95%	-1%▬	90%	4%▲	
				Total for Category	58	55	95%	1%▲	95%	0%▬	94%	1%▲	93%	2%▲	95%	0%▬	90%	5%▲	



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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO									
					COMPLETED		%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE								
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY				%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE					
St. Joseph County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	25	25	★	100%	11%	▲	92%	8%	▲	88%	12%	▲	88%	12%	▲	92%	8%	▲	85%	15%	▲
				72 Hour	35	31		89%	0%	▬	91%	-2%	▼	88%	1%	▲	87%	2%	▲	91%	-2%	▼	86%	3%	▲
				Total for Category	60	56		93%	5%	▲	91%	2%	▲	88%	6%	▲	87%	6%	▲	91%	2%	▲	85%	8%	▲
St. Joseph County	All Agencies	CPS	CPS Service Plans	ISP	68	64		94%	6%	▲	94%	0%	▬	88%	6%	▲	82%	13%	▲	82%	12%	▲	75%	19%	▲
				USP	20	8		40%	12%	▲	37%	3%	▲	28%	12%	▲	19%	21%	▲	63%	-23%	▼	48%	-8%	▼
				Closing USP	7	7	★	100%	24%	▲	84%	16%	▲	74%	26%	▲	71%	29%	▲	90%	10%	▲	87%	13%	▲
				Total for Category	95	79		83%	7%	▲	82%	1%	▲	76%	7%	▲	70%	13%	▲	79%	4%	▲	72%	12%	▲
St. Joseph County	All Agencies	CPS	CPS Plan Approval	ISP Approval	57	57	★	100%	4%	▲	97%	3%	▲	96%	4%	▲	96%	4%	▲	89%	11%	▲	84%	16%	▲
				USP Approval	14	14	★	100%	2%	▲	96%	4%	▲	98%	2%	▲	99%	1%	▲	91%	9%	▲	89%	11%	▲
				Closing USP Aprvl	11	11	★	100%	2%	▲	97%	3%	▲	99%	1%	▲	98%	2%	▲	97%	3%	▲	95%	5%	▲
				Total for Category	82	82	★	100%	4%	▲	97%	3%	▲	96%	4%	▲	97%	3%	▲	90%	10%	▲	86%	14%	▲
St. Joseph County	All Agencies	CFC	Medical	Initial	7	2		29%	-44%	▼	56%	-27%	▼	76%	-47%	▼	85%	-57%	▼	71%	-42%	▼	65%	-37%	▼
				Yearly	7	6		86%	-4%	▼	94%	-8%	▼	91%	-5%	▼	84%	2%	▲	78%	8%	▲	72%	14%	▲
				Well Child	9	9	★	100%	8%	▲	91%	9%	▲	93%	7%	▲	92%	8%	▲	84%	16%	▲	68%	32%	▲
				Total for Category	23	17		74%	-12%	▼	82%	-8%	▼	87%	-14%	▼	88%	-14%	▼	79%	-5%	▼	68%	6%	▲
St. Joseph County	All Agencies	CFC	Dental	Initial	7	7	★	100%	14%	▲	90%	10%	▲	85%	15%	▲	83%	17%	▲	78%	22%	▲	54%	46%	▲
				Yearly	9	4		44%	-24%	▼	60%	-16%	▼	74%	-30%	▼	72%	-27%	▼	67%	-23%	▼	57%	-13%	▼
				Total for Category	16	11		69%	-9%	▼	77%	-8%	▼	80%	-12%	▼	77%	-9%	▼	72%	-4%	▼	56%	13%	▲
St. Joseph County	All Agencies	CFC	Worker Child	First 5 Days	8	2		25%	-21%	▼	62%	-37%	▼	45%	-20%	▼	37%	-12%	▼	58%	-33%	▼	51%	-26%	▼
				First 30 Days	30	18		60%	0%	▬	64%	-4%	▼	58%	2%	▲	58%	2%	▲	66%	-6%	▼	57%	3%	▲
				Second 30 Days	22	16		73%	25%	▲	56%	17%	▲	43%	30%	▲	45%	28%	▲	60%	13%	▲	50%	23%	▲
				Monthly	116	80		69%	6%	▲	65%	4%	▲	59%	10%	▲	63%	6%	▲	72%	-3%	▼	67%	2%	▲
				Total for Category	176	116		66%	8%	▲	63%	3%	▲	55%	10%	▲	57%	9%	▲	69%	-3%	▼	63%	3%	▲
St. Joseph County	All Agencies	CFC	Worker Parent	First 30 Days	14	12		86%	47%	▲	39%	46%	▲	38%	47%	▲	38%	47%	▲	51%	34%	▲	41%	45%	▲
				Monthly	120	57		48%	2%	▲	46%	2%	▲	45%	2%	▲	45%	2%	▲	48%	-1%	▬	44%	3%	▲
				Quarterly	45	12		27%	4%	▲	22%	5%	▲	23%	4%	▲	23%	4%	▲	32%	-6%	▼	24%	2%	▲
				Total for Category	179	81		45%	5%	▲	40%	5%	▲	40%	5%	▲	40%	5%	▲	45%	1%	▲	39%	6%	▲
St. Joseph County	All Agencies	CFC	Worker Supervisor	First 30 Days	12	8		67%	-14%	▼	74%	-8%	▼	83%	-17%	▼	85%	-18%	▼	64%	3%	▲	65%	1%	▲
				Monthly	158	122		77%	-7%	▼	86%	-9%	▼	86%	-9%	▼	82%	-5%	▼	74%	3%	▲	64%	14%	▲
				Total for Category	170	130		76%	-8%	▼	85%	-9%	▼	86%	-10%	▼	82%	-6%	▼	73%	3%	▲	64%	13%	▲
St. Joseph County	All Agencies	CFC	Parent Child	First 7 Days	3	0		0%	-4%	▼	0%	0%	▬	6%	-6%	▼	6%	-6%	▼	0%	0%	▬	8%	-8%	▼
				Weekly	893	185		21%	0%	▬	23%	-2%	▼	20%	1%	▲	20%	1%	▲	20%	1%	▲	18%	2%	▲
				Total for Category	896	185		21%	0%	▬	22%	-2%	▼	20%	1%	▲	20%	1%	▲	20%	1%	▲	18%	2%	▲
St. Joseph County	All Agencies	CFC	CFC Service Plans	ISP	8	4		50%	14%	▲	29%	21%	▲	40%	10%	▲	41%	9%	▲	73%	-23%	▼	51%	-1%	▬
				USP	32	28		88%	31%	▲	60%	27%	▲	57%	30%	▲	54%	33%	▲	77%	10%	▲	69%	18%	▲
				PWSP	18	17		94%	22%	▲	82%	13%	▲	72%	22%	▲	68%	27%	▲	81%	13%	▲	74%	21%	▲

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO												
					COMPLETED			MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE											
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC	DUIE	TIMELY	%		%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE									
St. Joseph County ^	ALL AGENCIES ^	CFC	CFC Service Plans	YAVFC ISP																								
				YAVFC PWSP	1	1	★	100%	25%	▲	100%	0%	▬	75%	25%	▲	50%	50%	▲	62%	38%	▲	64%	36%	▲			
				Total for Category	59	50		85%	26%	▲	63%	22%	▲	59%	26%	▲	56%	29%	▲	77%	7%	▲	68%	17%	▲			
St. Joseph County	All Agencies	CFC	CFC Plan Approval	ISP Approval	16	16	★	100%	21%	▲	82%	18%	▲	81%	19%	▲	75%	25%	▲	81%	19%	▲	76%	24%	▲			
				USP Approval	40	36		90%	4%	▲	83%	7%	▲	88%	2%	▲	86%	4%	▲	80%	10%	▲	79%	11%	▲			
				PWSP Approval	12	11		92%	13%	▲	75%	16%	▲	78%	13%	▲	82%	10%	▲	83%	8%	▲	85%	7%	▲			
				YAVFC ISP Aprvl									100%			100%			100%			57%			89%			
				YAVFC PWSP Aprvl									0%			33%			80%			78%			87%			
				Total for Category	68	63		93%	10%	▲	80%	12%	▲	84%	9%	▲	83%	10%	▲	80%	12%	▲	80%	12%	▲	80%	12%	▲
Van Buren County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	23	21		91%	-5%	▼	95%	-4%	▼	97%	-6%	▼	97%	-5%	▼	96%	-4%	▼	89%	2%	▲			
				24 Hour (P2)	35	35	★	100%	3%	▲	98%	2%	▲	98%	2%	▲	94%	6%	▲	95%	5%	▲	90%	10%	▲			
				Total for Category	58	56		97%	0%	▬	97%	0%	▬	98%	-1%	▬	95%	1%	▲	95%	2%	▲	95%	2%	▲	90%	7%	▲
Van Buren County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	24	23		96%	3%	▲	94%	2%	▲	95%	0%	▬	90%	6%	▲	92%	4%	▲	85%	11%	▲			
				72 Hour	37	37	★	100%	7%	▲	94%	6%	▲	93%	7%	▲	91%	9%	▲	91%	9%	▲	86%	14%	▲			
				Total for Category	61	60		98%	6%	▲	94%	4%	▲	94%	4%	▲	90%	8%	▲	91%	7%	▲	85%	13%	▲			
Van Buren County	All Agencies	CPS	CPS Service Plans	ISP	90	79		88%	-2%	▼	92%	-5%	▼	93%	-5%	▼	84%	3%	▲	82%	5%	▲	75%	13%	▲			
				USP	17	16		94%	23%	▲	84%	10%	▲	78%	16%	▲	50%	45%	▲	63%	31%	▲	48%	46%	▲			
				Closing USP	10	10	★	100%	2%	▲	100%	0%	▬	100%	0%	▬	95%	5%	▲	90%	10%	▲	87%	13%	▲			
				Total for Category	117	105		90%	2%	▲	92%	-2%	▼	91%	-2%	▼	79%	11%	▲	79%	10%	▲	72%	18%	▲			
Van Buren County	All Agencies	CPS	CPS Plan Approval	ISP Approval	81	75		93%	2%	▲	94%	-1%	▬	91%	1%	▲	86%	7%	▲	89%	4%	▲	84%	8%	▲			
				USP Approval	21	19		90%	-1%	▬	97%	-6%	▼	93%	-3%	▼	86%	5%	▲	91%	0%	▬	89%	2%	▲			
				Closing USP Aprvl	8	8	★	100%	3%	▲	100%	0%	▬	100%	0%	▬	92%	8%	▲	97%	3%	▲	95%	5%	▲			
				Total for Category	110	102		93%	2%	▲	95%	-2%	▼	92%	0%	▬	86%	6%	▲	90%	3%	▲	86%	7%	▲			
Van Buren County	All Agencies	CFC	Medical	Initial	9	9	★	100%	10%	▲	93%	7%	▲	86%	14%	▲	90%	10%	▲	71%	29%	▲	65%	35%	▲			
				Yearly	1	1	★	100%	17%	▲	89%	11%	▲	77%	23%	▲	84%	16%	▲	78%	22%	▲	72%	28%	▲			
				Well Child	4	3		75%	-12%	▼	83%	-8%	▼	89%	-14%	▼	88%	-13%	▼	84%	-9%	▼	84%	-9%	▼	68%	7%	▲
				Total for Category	14	13		93%	5%	▲	89%	3%	▲	86%	7%	▲	88%	5%	▲	79%	14%	▲	68%	25%	▲			
Van Buren County	All Agencies	CFC	Dental	Initial	9	7		78%	-4%	▼	77%	1%	▲	80%	-2%	▼	84%	-6%	▼	78%	0%	▬	54%	24%	▲			
				Yearly	3	2		67%	-12%	▼	88%	-21%	▼	75%	-8%	▼	78%	-11%	▼	67%	0%	▬	57%	9%	▲			
				Total for Category	12	9		75%	-5%	▼	80%	-5%	▼	78%	-3%	▼	80%	-5%	▼	72%	3%	▲	56%	19%	▲			
Van Buren County	All Agencies	CFC	Worker Child	First 5 Days	11	10		91%	14%	▲	83%	8%	▲	80%	11%	▲	75%	16%	▲	58%	33%	▲	51%	40%	▲			
				First 30 Days	28	23		82%	-1%	▬	83%	-1%	▬	83%	-1%	▬	83%	0%	▬	66%	16%	▲	57%	25%	▲			
				Second 30 Days	22	19		86%	10%	▲	73%	13%	▲	74%	12%	▲	80%	7%	▲	60%	26%	▲	50%	37%	▲			
				Monthly	90	84		93%	9%	▲	86%	7%	▲	83%	11%	▲	84%	9%	▲	72%	21%	▲	67%	26%	▲			
				Total for Category	151	136		90%	8%	▲	83%	7%	▲	81%	9%	▲	82%	8%	▲	69%	21%	▲	63%	27%	▲			
Van Buren County	All Agencies	CFC	Worker Parent	First 30 Days	28	24		86%	19%	▲	70%	16%	▲	66%	20%	▲	66%	20%	▲	51%	34%	▲	41%	45%	▲			
				Monthly	100	78		78%	6%	▲	75%	3%	▲	70%	8%	▲	70%	8%	▲	48%	30%	▲	44%	34%	▲			

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BUSINESS SERVICE CENTER 3 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO							
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE					
Van Buren County ^	ALL AGENCIES ^	CFC	Worker Parent	Quarterly	29	12	41%	14%	▲	25%	16%	▲	29%	13%	▲	29%	13%	▲	32%	9%	▲	24%	17%	▲
				Total for Category	157	114	73%	10%	▲	65%	7%	▲	62%	11%	▲	62%	11%	▲	45%	28%	▲	39%	33%	▲
Van Buren County	All Agencies	CFC	Worker Supervisor	First 30 Days	18	13	72%	-15%	▼	83%	-11%	▼	90%	-17%	▼	87%	-15%	▼	64%	9%	▲	65%	7%	▲
				Monthly	109	107	98%	8%	▲	95%	3%	▲	94%	5%	▲	84%	14%	▲	74%	24%	▲	64%	34%	▲
				Total for Category	127	120	94%	5%	▲	94%	1%	▲	93%	1%	▲	84%	11%	▲	73%	21%	▲	64%	31%	▲
Van Buren County	All Agencies	CFC	Parent Child	First 7 Days	5	0	0%	-18%	▼	23%	-23%	▼	15%	-15%	▼	15%	-15%	▼	0%	0%	▬	8%	-8%	▼
				Weekly	757	274	36%	-1%	▬	38%	-2%	▼	37%	-1%	▬	37%	-1%	▬	20%	16%	▲	18%	18%	▲
				Total for Category	762	274	36%	-1%	▬	38%	-2%	▼	36%	0%	▬	36%	0%	▬	20%	16%	▲	18%	18%	▲
Van Buren County	All Agencies	CFC	CFC Service Plans	ISP	9	9	★ 100%	14%	▲	94%	6%	▲	84%	16%	▲	83%	17%	▲	73%	27%	▲	51%	49%	▲
				USP	21	15	71%	-15%	▼	90%	-19%	▼	88%	-17%	▼	82%	-10%	▼	77%	-6%	▼	69%	2%	▲
				PWSP	16	16	★ 100%	7%	▲	100%	0%	▬	96%	4%	▲	88%	12%	▲	81%	19%	▲	74%	26%	▲
				YAVFC ISP									100%			80%			67%			50%		
				YAVFC PWSP	2	2	★ 100%	7%	▲	100%	0%	▬	88%	13%	▲	92%	8%	▲	62%	38%	▲	64%	36%	▲
				Total for Category	48	42	88%	0%	▬	93%	-6%	▼	89%	-2%	▼	84%	4%	▲	77%	10%	▲	68%	19%	▲
Van Buren County	All Agencies	CFC	CFC Plan Approval	ISP Approval	13	13	★ 100%	11%	▲	95%	5%	▲	94%	6%	▲	85%	15%	▲	81%	19%	▲	76%	24%	▲
				USP Approval	33	32	97%	4%	▲	97%	0%	▬	97%	0%	▬	89%	8%	▲	80%	17%	▲	79%	18%	▲
				PWSP Approval	19	12	63%	-25%	▼	77%	-14%	▼	91%	-28%	▼	90%	-26%	▼	83%	-20%	▼	85%	-22%	▼
				YAVFC ISP Aprvl									100%			100%			57%			89%		
				YAVFC PWSP Aprvl	2	2	★ 100%	0%	▬	100%	0%	▬	100%	0%	▬	100%	0%	▬	78%	22%	▲	87%	13%	▲
				Total for Category	67	59	88%	-4%	▼	93%	-4%	▼	95%	-7%	▼	89%	-1%	▬	80%	8%	▲	80%	8%	▲

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BUSINESS SERVICE CENTER 4 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Hillsdale County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	22	22	★	100%	4% ▲	96%	4% ▲	96%	4% ▲	97%	3% ▲	90%	10% ▲	89%	11% ▲	
				24 Hour (P2)	39	38		97%	1% ▲	96%	1% ▲	96%	1% ▲	96%	1% ▲	93%	5% ▲	90%	8% ▲	
				Total for Category	61	60		98%	2% ▲	96%	2% ▲	96%	2% ▲	97%	2% ▲	92%	6% ▲	90%	9% ▲	
Hillsdale County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	22	20		91%	-6% ▼	96%	-5% ▼	98%	-7% ▼	98%	-7% ▼	90%	1% ▲	85%	6% ▲	
				72 Hour	39	39	★	100%	4% ▲	97%	3% ▲	95%	5% ▲	95%	5% ▲	91%	9% ▲	86%	14% ▲	
				Total for Category	61	59		97%	1% ▲	97%	0% ▬	96%	1% ▲	96%	1% ▲	91%	6% ▲	85%	11% ▲	
Hillsdale County	All Agencies	CPS	CPS Service Plans	ISP	40	31		78%	6% ▲	71%	7% ▲	79%	-1% ▬	66%	11% ▲	77%	1% ▲	75%	3% ▲	
				USP	11	5		45%	-13% ▼	50%	-5% ▼	64%	-18% ▼	61%	-16% ▼	41%	5% ▲	48%	-2% ▼	
				Closing USP	13	12		92%	-1% ▬	93%	-1% ▬	94%	-2% ▼	93%	0% ▬	87%	5% ▲	87%	5% ▲	
				Total for Category	64	48		75%	2% ▲	72%	3% ▲	80%	-5% ▼	69%	6% ▲	72%	3% ▲	72%	3% ▲	
Hillsdale County	All Agencies	CPS	CPS Plan Approval	ISP Approval	42	42	★	100%	3% ▲	99%	1% ▲	97%	3% ▲	94%	6% ▲	85%	15% ▲	84%	16% ▲	
				USP Approval	12	7		58%	-16% ▼	70%	-12% ▼	73%	-14% ▼	81%	-23% ▼	84%	-26% ▼	89%	-30% ▼	
				Closing USP Aprvl	13	12		92%	0% ▬	88%	4% ▲	95%	-2% ▼	94%	-1% ▬	94%	-2% ▼	95%	-3% ▼	
				Total for Category	67	61		91%	-3% ▼	95%	-3% ▼	95%	-4% ▼	93%	-2% ▼	86%	5% ▲	86%	5% ▲	
Hillsdale County	All Agencies	CFC	Medical	Initial	5	0		0%	-58% ▼	45%	-45% ▼	56%	-56% ▼	70%	-70% ▼	64%	-64% ▼	65%	-65% ▼	
				Yearly	6	4		67%	-15% ▼	78%	-11% ▼	87%	-20% ▼	80%	-13% ▼	75%	-8% ▼	72%	-5% ▼	
				Well Child	7	3		43%	-29% ▼	62%	-19% ▼	71%	-29% ▼	78%	-35% ▼	66%	-23% ▼	68%	-25% ▼	
				Total for Category	18	7		39%	-29% ▼	58%	-19% ▼	68%	-29% ▼	75%	-36% ▼	67%	-29% ▼	68%	-29% ▼	
Hillsdale County	All Agencies	CFC	Dental	Initial	5	3		60%	6% ▲	71%	-11% ▼	46%	14% ▲	49%	11% ▲	61%	-1% ▬	54%	6% ▲	
				Yearly	4	2		50%	7% ▲	46%	4% ▲	43%	7% ▲	41%	9% ▲	56%	-6% ▼	57%	-7% ▼	
				Total for Category	9	5		56%	8% ▲	55%	1% ▲	45%	11% ▲	45%	11% ▲	58%	-3% ▼	56%	0% ▬	
Hillsdale County	All Agencies	CFC	Worker Child	First 5 Days	5	4		80%	36% ▲	50%	30% ▲	41%	39% ▲	42%	38% ▲	47%	33% ▲	51%	29% ▲	
				First 30 Days	20	12		60%	9% ▲	63%	-3% ▼	41%	19% ▲	51%	9% ▲	52%	8% ▲	57%	3% ▲	
				Second 30 Days	26	8		31%	-7% ▼	46%	-15% ▼	32%	-1% ▬	42%	-11% ▼	38%	-7% ▼	50%	-19% ▼	
				Monthly	65	49		75%	10% ▲	64%	11% ▲	64%	11% ▲	68%	7% ▲	65%	11% ▲	67%	8% ▲	
				Total for Category	116	73		63%	5% ▲	60%	3% ▲	53%	10% ▲	59%	4% ▲	58%	5% ▲	63%	0% ▬	
Hillsdale County	All Agencies	CFC	Worker Parent	First 30 Days	8	2		25%	-8% ▼	33%	-8% ▼	33%	-8% ▼	33%	-8% ▼	43%	-18% ▼	41%	-16% ▼	
				Monthly	79	47		59%	13% ▲	48%	12% ▲	47%	13% ▲	47%	13% ▲	49%	10% ▲	44%	15% ▲	
				Quarterly	20	3		15%	-17% ▼	31%	-16% ▼	32%	-17% ▼	32%	-17% ▼	21%	-6% ▼	24%	-9% ▼	
				Total for Category	107	52		49%	6% ▲	43%	5% ▲	42%	6% ▲	42%	6% ▲	43%	6% ▲	39%	9% ▲	
Hillsdale County	All Agencies	CFC	Worker Supervisor	First 30 Days	13	8		62%	-16% ▼	70%	-9% ▼	76%	-15% ▼	83%	-21% ▼	70%	-8% ▼	65%	-4% ▼	
				Monthly	102	23		23%	-44% ▼	61%	-38% ▼	70%	-47% ▼	68%	-46% ▼	67%	-45% ▼	64%	-41% ▼	
				Total for Category	115	31		27%	-40% ▼	62%	-35% ▼	70%	-43% ▼	69%	-42% ▼	67%	-40% ▼	64%	-37% ▼	
Hillsdale County	All Agencies	CFC	Parent Child	First 7 Days	4	0		0%	-11% ▼	8%	-8% ▼	13%	-13% ▼	13%	-13% ▼	0%	0% ▬	8%	-8% ▼	
				Weekly	686	163		24%	-8% ▼	31%	-7% ▼	32%	-8% ▼	32%	-8% ▼	20%	4% ▲	18%	6% ▲	
				Total for Category	690	163		24%	-8% ▼	30%	-7% ▼	32%	-8% ▼	32%	-8% ▼	19%	4% ▲	18%	5% ▲	

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BUSINESS SERVICE CENTER 4 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO							
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC % DIFFERENCE		STATEWIDE % DIFFERENCE									
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																				
Hillsdale County	All Agencies	CFC	CFC Service Plans	ISP	5	2	40%	12%	▲	17%	23%	▲	33%	7%	▲	33%	7%	▲	44%	-4%	▼	51%	-11%	▼
				USP	22	10	45%	-2%	▼	46%	0%	▬	48%	-3%	▼	49%	-4%	▼	63%	-18%	▼	69%	-24%	▼
				PWSP	4	2	50%	14%	▲	29%	21%	▲	30%	20%	▲	48%	2%	▲	64%	-14%	▼	74%	-24%	▼
				YAVFC ISP									0%			0%			0%			50%		
				YAVFC PWSP									0%			0%			67%			64%		
				Total for Category	31	14	45%	1%	▲	39%	6%	▲	45%	0%	▬	46%	-1%	▬	61%	-16%	▼	68%	-23%	▼
Hillsdale County	All Agencies	CFC	CFC Plan Approval	ISP Approval	6	5	83%	17%	▲	80%	3%	▲	67%	16%	▲	64%	20%	▲	75%	9%	▲	76%	7%	▲
				USP Approval	50	39	78%	13%	▲	65%	13%	▲	64%	14%	▲	65%	13%	▲	80%	-2%	▼	79%	-1%	▬
				PWSP Approval	5	5	★ 100%	35%	▲	64%	36%	▲	67%	33%	▲	64%	36%	▲	79%	21%	▲	85%	15%	▲
				YAVFC ISP Aprvl									100%			100%			88%			87%		
				YAVFC PWSP Aprvl									100%			100%			79%	1%	▲	80%	0%	▬
				Total for Category	61	49	80%	15%	▲	67%	13%	▲	65%	15%	▲	65%	16%	▲	79%	1%	▲	80%	0%	▬
Jackson County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	57	52	91%	-1%	▬	92%	-1%	▬	92%	-1%	▬	94%	-3%	▼	90%	1%	▲	89%	2%	▲
				24 Hour (P2)	116	107	92%	-2%	▼	93%	-1%	▬	95%	-2%	▼	94%	-2%	▼	93%	0%	▬	90%	2%	▲
				Total for Category	173	159	92%	-2%	▼	93%	-1%	▬	94%	-2%	▼	94%	-2%	▼	92%	0%	▬	90%	2%	▲
Jackson County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	56	50	89%	-3%	▼	93%	-3%	▼	92%	-3%	▼	91%	-2%	▼	90%	-1%	▬	85%	4%	▲
				72 Hour	116	107	92%	0%	▬	93%	-1%	▬	93%	-1%	▬	92%	0%	▬	91%	2%	▲	86%	7%	▲
				Total for Category	172	157	91%	-1%	▬	93%	-2%	▼	93%	-1%	▬	92%	-1%	▬	91%	1%	▲	85%	6%	▲
Jackson County	All Agencies	CPS	CPS Service Plans	ISP	158	116	73%	6%	▲	69%	5%	▲	69%	4%	▲	64%	10%	▲	77%	-4%	▼	75%	-1%	▬
				USP	49	19	39%	4%	▲	35%	4%	▲	35%	4%	▲	36%	3%	▲	41%	-2%	▼	48%	-9%	▼
				Closing USP	25	22	88%	2%	▲	86%	2%	▲	84%	4%	▲	87%	2%	▲	87%	1%	▲	87%	1%	▲
				Total for Category	232	157	68%	4%	▲	65%	3%	▲	65%	3%	▲	62%	6%	▲	72%	-4%	▼	72%	-4%	▼
Jackson County	All Agencies	CPS	CPS Plan Approval	ISP Approval	175	124	71%	-8%	▼	76%	-5%	▼	80%	-9%	▼	81%	-10%	▼	85%	-15%	▼	84%	-13%	▼
				USP Approval	34	24	71%	-5%	▼	75%	-5%	▼	73%	-2%	▼	77%	-7%	▼	84%	-13%	▼	89%	-18%	▼
				Closing USP Aprvl	25	22	88%	8%	▲	75%	13%	▲	81%	7%	▲	85%	3%	▲	94%	-6%	▼	95%	-7%	▼
				Total for Category	234	170	73%	-6%	▼	76%	-3%	▼	79%	-6%	▼	81%	-8%	▼	86%	-13%	▼	86%	-13%	▼
Jackson County	All Agencies	CFC	Medical	Initial	12	10	83%	26%	▲	51%	32%	▲	57%	27%	▲	63%	21%	▲	64%	19%	▲	65%	18%	▲
				Yearly	6	5	83%	14%	▲	74%	9%	▲	71%	12%	▲	67%	17%	▲	75%	8%	▲	72%	12%	▲
				Well Child	12	7	58%	-4%	▼	63%	-4%	▼	61%	-3%	▼	63%	-4%	▼	66%	-7%	▼	68%	-9%	▼
				Total for Category	30	22	73%	11%	▲	62%	12%	▲	62%	11%	▲	63%	10%	▲	67%	6%	▲	68%	5%	▲
Jackson County	All Agencies	CFC	Dental	Initial	2	2	★ 100%	40%	▲	69%	31%	▲	59%	41%	▲	51%	49%	▲	61%	39%	▲	54%	46%	▲
				Yearly	11	5	45%	-9%	▼	52%	-6%	▼	54%	-9%	▼	57%	-11%	▼	56%	-11%	▼	57%	-12%	▼
				Total for Category	13	7	54%	-3%	▼	60%	-6%	▼	56%	-3%	▼	54%	0%	▬	58%	-4%	▼	56%	-2%	▼
Jackson County	All Agencies	CFC	Worker Child	First 5 Days	20	10	50%	2%	▲	39%	11%	▲	43%	7%	▲	55%	-5%	▼	47%	3%	▲	51%	-1%	▬
				First 30 Days	28	16	57%	-5%	▼	54%	3%	▲	57%	0%	▬	68%	-11%	▼	52%	5%	▲	57%	0%	▬
				Second 30 Days	28	15	54%	-1%	▬	51%	3%	▲	52%	2%	▲	58%	-4%	▼	38%	16%	▲	50%	4%	▲
				Monthly	181	111	61%	-2%	▼	61%	1%	▲	60%	1%	▲	67%	-6%	▼	65%	-3%	▼	67%	-6%	▼
				Total for Category	257	152	59%	-2%	▼	57%	2%	▲	57%	2%	▲	65%	-6%	▼	58%	1%	▲	63%	-4%	▼

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BUSINESS SERVICE CENTER 4 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO										
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE									
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC				%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE								
Jackson County	All Agencies	CFC	Worker Parent	First 30 Days	12	5		42%	10%	▲	32%	10%	▲	32%	10%	▲	43%	-1%	▬	41%	1%	▲				
				Monthly	173	81		47%	2%	▲	46%	1%	▲	44%	3%	▲	44%	3%	▲	49%	-3%	▼	44%	3%	▲	
				Quarterly	74	11		15%	2%	▲	16%	-1%	▬	12%	3%	▲	12%	3%	▲	21%	-6%	▼	24%	-10%	▼	
				Total for Category	259	97		37%	0%	▬	39%	-1%	▬	36%	1%	▲	36%	1%	▲	43%	-5%	▼	39%	-2%	▼	
Jackson County	All Agencies	CFC	Worker Supervisor	First 30 Days	14	7		50%	-34%	▼	79%	-29%	▼	85%	-35%	▼	70%	-20%	▼	65%	-15%	▼				
				Monthly	239	174		73%	-7%	▼	81%	-9%	▼	82%	-9%	▼	78%	-5%	▼	67%	6%	▲	64%	9%	▲	
				Total for Category	253	181		72%	-9%	▼	81%	-10%	▼	82%	-10%	▼	78%	-7%	▼	67%	4%	▲	64%	8%	▲	
Jackson County	All Agencies	CFC	Parent Child	First 7 Days	25	0		0%	-12%	▼	13%	-13%	▼	12%	-12%	▼	0%	0%	▬	8%	-8%	▼				
				Weekly	1523	269		18%	-6%	▼	21%	-4%	▼	25%	-7%	▼	25%	-7%	▼	20%	-2%	▼	18%	-1%	▬	
				Total for Category	1548	269		17%	-6%	▼	21%	-4%	▼	25%	-7%	▼	25%	-7%	▼	19%	-2%	▼	18%	-1%	▬	
Jackson County	All Agencies	CFC	CFC Service Plans	ISP	13	5		38%	-17%	▼	55%	-17%	▼	55%	-16%	▼	56%	-18%	▼	44%	-5%	▼	51%	-12%	▼	
				USP	73	45		62%	1%	▲	60%	2%	▲	61%	0%	▬	62%	0%	▬	63%	-2%	▼	69%	-7%	▼	
				PWSP	25	17		68%	10%	▲	60%	8%	▲	56%	12%	▲	58%	10%	▲	64%	4%	▲	74%	-6%	▼	
				YAVFC ISP	1	0		0%	-30%	▼	0%	0%	▬	0%	0%	▬	60%	-60%	▼	0%	0%	▬	50%	-50%	▼	
				YAVFC PWSP	2	2	★	100%	30%	▲	67%	33%	▲	77%	23%	▲	68%	32%	▲	67%	33%	▲	64%	36%	▲	
				Total for Category	114	69		61%	1%	▲	59%	1%	▲	59%	1%	▲	60%	0%	▬	61%	0%	▬	68%	-8%	▼	
Jackson County	All Agencies	CFC	CFC Plan Approval	ISP Approval	16	6		38%	-20%	▼	44%	-7%	▼	58%	-21%	▼	64%	-26%	▼	75%	-37%	▼	76%	-39%	▼	
				USP Approval	69	50		72%	2%	▲	70%	3%	▲	70%	3%	▲	71%	1%	▲	80%	-7%	▼	79%	-6%	▼	
				PWSP Approval	16	12		75%	-6%	▼	80%	-5%	▼	81%	-6%	▼	83%	-8%	▼	79%	-4%	▼	85%	-10%	▼	
				YAVFC ISP Aprvl																						
				YAVFC PWSP Aprvl	4	3		75%	-14%	▼	88%	-13%	▼	93%	-18%	▼	86%	-11%	▼	88%	-13%	▼	87%	-12%	▼	
Total for Category	105	71		68%	-4%	▼	68%	-1%	▬	71%	-4%	▼	73%	-6%	▼	79%	-11%	▼	80%	-13%	▼					
Lenawee County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	34	30		88%	-6%	▼	92%	-4%	▼	95%	-7%	▼	96%	-7%	▼	90%	-2%	▼	89%	-1%	▬	
				24 Hour (P2)	40	38		95%	1%	▲	93%	2%	▲	94%	1%	▲	95%	0%	▬	93%	2%	▲	90%	5%	▲	
				Total for Category	74	68		92%	-2%	▼	93%	-1%	▬	95%	-3%	▼	95%	-4%	▼	92%	0%	▬	90%	2%	▲	
Lenawee County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	34	31		91%	1%	▲	90%	1%	▲	91%	0%	▬	90%	1%	▲	90%	1%	▲	85%	6%	▲	
				72 Hour	40	37		93%	2%	▲	89%	3%	▲	90%	2%	▲	91%	1%	▲	91%	2%	▲	86%	7%	▲	
				Total for Category	74	68		92%	2%	▲	89%	3%	▲	90%	2%	▲	91%	1%	▲	91%	1%	▲	85%	7%	▲	
Lenawee County	All Agencies	CPS	CPS Service Plans	ISP	87	46		53%	-16%	▼	64%	-11%	▼	70%	-17%	▼	72%	-19%	▼	77%	-24%	▼	75%	-22%	▼	
				USP	20	9		45%	-1%	▬	54%	-9%	▼	47%	-2%	▼	39%	6%	▲	41%	4%	▲	48%	-3%	▼	
				Closing USP	10	9		90%	0%	▬	92%	-2%	▼	93%	-3%	▼	85%	5%	▲	87%	3%	▲	87%	3%	▲	
				Total for Category	117	64		55%	-12%	▼	64%	-9%	▼	69%	-14%	▼	69%	-14%	▼	72%	-17%	▼	72%	-17%	▼	
Lenawee County	All Agencies	CPS	CPS Plan Approval	ISP Approval	60	42		70%	-19%	▼	84%	-14%	▼	89%	-19%	▼	93%	-23%	▼	85%	-15%	▼	84%	-14%	▼	
				USP Approval	11	11	★	100%	1%	▲	100%	0%	▬	100%	0%	▬	98%	2%	▲	84%	16%	▲	89%	11%	▲	
				Closing USP Aprvl	6	6	★	100%	3%	▲	96%	4%	▲	97%	3%	▲	98%	2%	▲	94%	6%	▲	95%	5%	▲	
				Total for Category	77	59		77%	-14%	▼	87%	-11%	▼	91%	-14%	▼	94%	-18%	▼	86%	-9%	▼	86%	-9%	▼	

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BUSINESS SERVICE CENTER 4 - COUNTY SUMMARY					2016-01 Monthly Performance				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					COMPLETED		DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		STATEWIDE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC							%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Lenawee County	All Agencies	CFC	Medical	Initial	7	6	86%	-3%	86%	0%	91%	-5%	90%	-5%	64%	21%	65%	21%		
				Yearly	4	3	75%	-18%	93%	-18%	92%	-17%	94%	-19%	75%	0%	72%	3%		
				Well Child	7	6	86%	2%	86%	0%	84%	2%	82%	3%	66%	20%	68%	18%		
				Total for Category	18	15	83%	-5%	88%	-4%	88%	-5%	88%	-4%	67%	16%	68%	15%		
Lenawee County	All Agencies	CFC	Dental	Initial	4	4	100%	25%	82%	18%	78%	22%	70%	30%	61%	39%	54%	46%		
				Yearly	6	6	100%	22%	76%	24%	78%	22%	79%	21%	56%	44%	57%	43%		
				Total for Category	10	10	100%	23%	79%	21%	78%	22%	76%	24%	58%	42%	56%	44%		
Lenawee County	All Agencies	CFC	Worker Child	First 5 Days	8	1	13%	-58%	55%	-42%	77%	-64%	77%	-65%	47%	-35%	51%	-39%		
				First 30 Days	14	7	50%	-23%	75%	-25%	72%	-22%	72%	-22%	52%	-2%	57%	-7%		
				Second 30 Days	14	12	86%	11%	78%	8%	73%	13%	75%	11%	38%	48%	50%	36%		
				Monthly	57	51	89%	3%	87%	2%	85%	5%	87%	2%	65%	25%	67%	22%		
				Total for Category	93	71	76%	-5%	81%	-5%	80%	-4%	83%	-6%	58%	18%	63%	14%		
Lenawee County	All Agencies	CFC	Worker Parent	First 30 Days	18	12	67%	19%	47%	19%	47%	19%	47%	19%	43%	24%	41%	26%		
				Monthly	41	25	61%	1%	62%	-1%	60%	1%	60%	1%	49%	12%	44%	17%		
				Quarterly	9	6	67%	13%	55%	12%	53%	13%	53%	13%	21%	46%	24%	42%		
				Total for Category	68	43	63%	6%	58%	5%	57%	6%	57%	6%	43%	21%	39%	24%		
Lenawee County	All Agencies	CFC	Worker Supervisor	First 30 Days	3	3	100%	3%	100%	0%	97%	3%	96%	4%	70%	30%	65%	35%		
				Monthly	78	68	87%	-4%	91%	-4%	94%	-7%	90%	-3%	67%	20%	64%	23%		
				Total for Category	81	71	88%	-4%	91%	-4%	94%	-6%	90%	-3%	67%	20%	64%	24%		
Lenawee County	All Agencies	CFC	Parent Child	First 7 Days	12	0	0%	-32%	27%	-27%	35%	-35%	35%	-35%	0%	0%	8%	-8%		
				Weekly	513	166	32%	-3%	32%	0%	37%	-5%	37%	-5%	20%	13%	18%	14%		
				Total for Category	525	166	32%	-4%	32%	0%	37%	-5%	37%	-5%	19%	12%	18%	13%		
Lenawee County	All Agencies	CFC	CFC Service Plans	ISP	7	2	29%	-32%	57%	-29%	57%	-29%	67%	-38%	44%	-15%	51%	-22%		
				USP	15	12	80%	9%	75%	5%	75%	5%	62%	18%	63%	17%	69%	11%		
				PWSP	12	9	75%	5%	74%	1%	62%	13%	72%	3%	64%	11%	74%	1%		
				YAVFC ISP									0%		0%		50%			
				YAVFC PWSP									50%		43%		64%			
				Total for Category	34	23	68%	0%	72%	-4%	68%	0%	65%	3%	61%	7%	68%	0%		
Lenawee County	All Agencies	CFC	CFC Plan Approval	ISP Approval							100%		89%		84%		75%			
				USP Approval	9	6	67%	-24%	88%	-21%	90%	-24%	93%	-27%	80%	-13%	79%	-12%		
				PWSP Approval	10	10	100%	2%	100%	0%	97%	3%	97%	3%	79%	21%	85%	15%		
				YAVFC ISP Aprvl										100%			89%			
				YAVFC PWSP Aprvl	1	1	100%	34%	67%	33%	75%	25%	56%	44%	88%	13%	87%	13%		
Total for Category	20	17	85%	-7%	91%	-6%	91%	-6%	92%	-7%	79%	6%	80%	5%						
Livingston County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	23	21	91%	1%	87%	5%	93%	-2%	92%	-1%	90%	1%	89%	2%		
				24 Hour (P2)	48	46	96%	4%	94%	2%	92%	3%	90%	6%	93%	3%	90%	6%		
				Total for Category	71	67	94%	3%	92%	2%	93%	2%	91%	4%	92%	2%	90%	5%		

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BUSINESS SERVICE CENTER 4 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE	PRIOR 6 MONTHS % DIFFERENCE	PRIOR 12 MONTHS % DIFFERENCE	BSC % DIFFERENCE		STATEWIDE % DIFFERENCE					
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Livingston County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	23	21	91%	2% ▲	88%	3% ▲	90%	1% ▲	88%	3% ▲	90%	1% ▲	85%	7% ▲		
				72 Hour	51	44	86%	-4% ▼	91%	-5% ▼	91%	-5% ▼	90%	-3% ▼	91%	-4% ▼	86%	1% ▲		
				Total for Category	74	65	88%	-2% ▼	90%	-2% ▼	91%	-3% ▼	89%	-1% ▬	91%	-3% ▼	85%	3% ▲		
Livingston County	All Agencies	CPS	CPS Service Plans	ISP	70	67	96%	2% ▲	93%	2% ▲	96%	0% ▬	91%	4% ▲	77%	19% ▲	75%	21% ▲		
				USP	25	10	40%	-4% ▼	47%	-7% ▼	46%	-6% ▼	40%	0% ▬	41%	-1% ▬	48%	-8% ▼		
				Closing USP	13	13	100%	10% ▲	88%	12% ▲	93%	7% ▲	90%	10% ▲	87%	13% ▲	87%	13% ▲		
				Total for Category	108	90	83%	-1% ▬	84%	-1% ▬	86%	-2% ▼	82%	1% ▲	72%	11% ▲	72%	12% ▲		
Livingston County	All Agencies	CPS	CPS Plan Approval	ISP Approval	77	77	100%	1% ▲	99%	1% ▲	100%	0% ▬	99%	1% ▲	85%	15% ▲	84%	16% ▲		
				USP Approval	7	7	100%	1% ▲	100%	0% ▬	100%	0% ▬	98%	2% ▲	84%	16% ▲	89%	11% ▲		
				Closing USP Aprvl	4	4	100%	0% ▬	100%	0% ▬	100%	0% ▬	99%	1% ▲	94%	6% ▲	95%	5% ▲		
				Total for Category	88	88	100%	1% ▲	99%	1% ▲	100%	0% ▬	99%	1% ▲	86%	14% ▲	86%	14% ▲		
Livingston County	All Agencies	CFC	Medical	Initial	1	1	100%	39% ▲	54%	46% ▲	58%	42% ▲	65%	35% ▲	64%	36% ▲	65%	35% ▲		
				Yearly	1	0	0%	-65% ▼	59%	-59% ▼	71%	-71% ▼	63%	-63% ▼	75%	-75% ▼	72%	-72% ▼		
				Well Child	7	3	43%	-19% ▼	61%	-18% ▼	61%	-18% ▼	63%	-20% ▼	66%	-23% ▼	68%	-25% ▼		
				Total for Category	9	4	44%	-18% ▼	58%	-14% ▼	64%	-19% ▼	64%	-19% ▼	67%	-23% ▼	68%	-24% ▼		
Livingston County	All Agencies	CFC	Dental	Initial	4	0	0%	-51% ▼	47%	-47% ▼	59%	-59% ▼	47%	-47% ▼	61%	-61% ▼	54%	-54% ▼		
				Yearly	6	3	50%	6% ▲	35%	15% ▲	51%	-1% ▬	43%	7% ▲	56%	-6% ▼	57%	-7% ▼		
				Total for Category	10	3	30%	-17% ▼	39%	-9% ▼	54%	-24% ▼	45%	-15% ▼	58%	-28% ▼	56%	-26% ▼		
Livingston County	All Agencies	CFC	Worker Child	First 5 Days	12	4	33%	13% ▲	28%	6% ▲	20%	14% ▲	18%	15% ▲	47%	-14% ▼	51%	-18% ▼		
				First 30 Days	16	6	38%	9% ▲	28%	9% ▲	21%	17% ▲	34%	4% ▲	52%	-14% ▼	57%	-20% ▼		
				Second 30 Days	18	6	33%	13% ▲	20%	14% ▲	13%	21% ▲	24%	9% ▲	38%	-5% ▼	50%	-16% ▼		
				Monthly	117	68	58%	6% ▲	55%	3% ▲	47%	11% ▲	55%	3% ▲	65%	-6% ▼	67%	-9% ▼		
				Total for Category	163	84	52%	7% ▲	48%	4% ▲	39%	13% ▲	47%	5% ▲	58%	-7% ▼	63%	-11% ▼		
Livingston County	All Agencies	CFC	Worker Parent	First 30 Days	4	2	50%	39% ▲	13%	38% ▲	11%	39% ▲	11%	39% ▲	43%	7% ▲	41%	9% ▲		
				Monthly	150	58	39%	4% ▲	38%	1% ▲	33%	6% ▲	33%	6% ▲	49%	-11% ▼	44%	-6% ▼		
				Quarterly	46	5	11%	-6% ▼	18%	-7% ▼	16%	-5% ▼	16%	-5% ▼	21%	-10% ▼	24%	-14% ▼		
				Total for Category	200	65	33%	3% ▲	33%	0% ▬	28%	4% ▲	28%	4% ▲	43%	-10% ▼	39%	-7% ▼		
Livingston County	All Agencies	CFC	Worker Supervisor	First 30 Days	1	1	100%	47% ▲	78%	22% ▲	66%	34% ▲	39%	61% ▲	70%	30% ▲	65%	35% ▲		
				Monthly	139	89	64%	11% ▲	60%	4% ▲	56%	8% ▲	44%	20% ▲	67%	-3% ▼	64%	0% ▬		
				Total for Category	140	90	64%	12% ▲	61%	4% ▲	56%	8% ▲	44%	21% ▲	67%	-3% ▼	64%	1% ▲		
Livingston County	All Agencies	CFC	Parent Child	First 7 Days	2	0	0%	-8% ▼	5%	-5% ▼	9%	-9% ▼	9%	-9% ▼	0%	0% ▬	8%	-8% ▼		
				Weekly	1178	202	17%	-2% ▼	18%	0% ▬	20%	-3% ▼	20%	-3% ▼	20%	-2% ▼	18%	-1% ▬		
				Total for Category	1180	202	17%	-2% ▼	18%	0% ▬	20%	-3% ▼	20%	-3% ▼	19%	-2% ▼	18%	-1% ▬		
Livingston County	All Agencies	CFC	CFC Service Plans	ISP	1	1	100%	35% ▲	92%	8% ▲	69%	31% ▲	53%	47% ▲	44%	56% ▲	51%	49% ▲		
				USP	43	22	51%	-7% ▼	63%	-12% ▼	56%	-5% ▼	56%	-4% ▼	63%	-12% ▼	69%	-18% ▼		
				PWSP	21	16	76%	13% ▲	71%	5% ▲	66%	10% ▲	57%	19% ▲	64%	13% ▲	74%	2% ▲		
				YAVFC ISP									100%				50%			



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					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Livingston County ^	ALL AGENCIES ^	CFC	CFC Service Plans	YAVFC PWSP															
				Total for Category	65	39	60%	-1%	68%	-8%	61%	-1%	56%	4%	61%	-1%	68%	-8%	
Livingston County	All Agencies	CFC	CFC Plan Approval	ISP Approval	6	6	100%	11%	93%	7%	84%	16%	90%	10%	75%	25%	76%	24%	
				USP Approval	41	35	85%	-3%	92%	-6%	89%	-3%	86%	-1%	80%	6%	79%	7%	
				PWSP Approval	20	14	70%	-11%	75%	-5%	85%	-15%	82%	-12%	79%	-9%	85%	-15%	
				YAVFC ISP Aprvl									100%					89%	
				YAVFC PWSP Aprvl					100%		100%		100%		88%		87%		
				Total for Category	67	55	82%	-4%	86%	-4%	87%	-5%	85%	-3%	79%	3%	80%	2%	
Monroe County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	37	35	95%	4%	90%	5%	90%	5%	92%	3%	90%	4%	89%	5%	
				24 Hour (P2)	73	68	93%	3%	93%	0%	91%	2%	86%	7%	93%	0%	90%	3%	
				Total for Category	110	103	94%	3%	92%	2%	91%	3%	88%	5%	92%	2%	90%	4%	
Monroe County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	37	34	92%	6%	87%	5%	86%	6%	84%	8%	90%	2%	85%	7%	
				72 Hour	73	65	89%	2%	89%	0%	88%	1%	85%	4%	91%	-2%	86%	3%	
				Total for Category	110	99	90%	3%	88%	2%	87%	3%	85%	5%	91%	-1%	85%	5%	
Monroe County	All Agencies	CPS	CPS Service Plans	ISP	112	95	85%	4%	84%	1%	83%	2%	76%	9%	77%	8%	75%	10%	
				USP	18	3	17%	-5%	20%	-3%	26%	-9%	21%	-4%	41%	-24%	48%	-31%	
				Closing USP	11	4	36%	-31%	58%	-21%	72%	-36%	72%	-36%	87%	-51%	87%	-51%	
				Total for Category	141	102	72%	0%	74%	-2%	74%	-2%	69%	3%	72%	0%	72%	1%	
Monroe County	All Agencies	CPS	CPS Plan Approval	ISP Approval	110	102	93%	-2%	95%	-3%	96%	-3%	94%	-2%	85%	7%	84%	9%	
				USP Approval	4	4	100%	3%	95%	5%	98%	2%	98%	2%	84%	16%	89%	11%	
				Closing USP Aprvl	6	6	100%	1%	100%	0%	98%	2%	98%	2%	94%	6%	95%	5%	
				Total for Category	120	112	93%	-2%	96%	-2%	96%	-3%	95%	-2%	86%	7%	86%	7%	
Monroe County	All Agencies	CFC	Medical	Initial	13	11	85%	18%	68%	17%	67%	17%	65%	19%	64%	20%	65%	20%	
				Yearly	5	4	80%	9%	83%	-3%	76%	4%	59%	21%	75%	5%	72%	8%	
				Well Child	14	11	79%	7%	78%	0%	73%	6%	67%	12%	66%	13%	68%	11%	
				Total for Category	32	26	81%	11%	76%	5%	72%	10%	65%	16%	67%	14%	68%	13%	
Monroe County	All Agencies	CFC	Dental	Initial	6	3	50%	19%	39%	11%	34%	16%	25%	25%	61%	-11%	54%	-4%	
				Yearly	6	2	33%	-3%	50%	-17%	33%	1%	34%	-1%	56%	-23%	57%	-24%	
				Total for Category	12	5	42%	8%	43%	-2%	33%	8%	30%	12%	58%	-16%	56%	-14%	
Monroe County	All Agencies	CFC	Worker Child	First 5 Days	18	10	56%	22%	38%	17%	27%	29%	37%	19%	47%	8%	51%	5%	
				First 30 Days	26	15	58%	14%	44%	13%	37%	21%	49%	9%	52%	6%	57%	0%	
				Second 30 Days	40	7	18%	-8%	24%	-7%	20%	-2%	32%	-14%	38%	-20%	50%	-32%	
				Monthly	155	95	61%	7%	53%	8%	51%	10%	58%	4%	65%	-3%	67%	-6%	
				Total for Category	239	127	53%	6%	47%	6%	43%	10%	51%	2%	58%	-5%	63%	-10%	
Monroe County	All Agencies	CFC	Worker Parent	First 30 Days	6	2	33%	-17%	50%	-17%	50%	-17%	50%	-17%	43%	-9%	41%	-8%	
				Monthly	173	77	45%	10%	34%	10%	35%	10%	35%	10%	49%	-5%	44%	0%	
				Quarterly	47	8	17%	-1%	17%	0%	18%	-1%	18%	-1%	21%	-4%	24%	-7%	

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					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Monroe County ^	ALL AGENCIES ^	CFC	Worker Parent	Total for Category	226	87	39%	6% ▲	32%	6% ▲	33%	6% ▲	33%	6% ▲	43%	-4% ▼	39%	-1% ▬	
Monroe County	All Agencies	CFC	Worker Supervisor	First 30 Days	16	11	69%	8% ▲	53%	16% ▲	60%	8% ▲	66%	2% ▲	70%	-1% ▬	65%	3% ▲	
				Monthly	197	150	76%	7% ▲	71%	5% ▲	70%	6% ▲	68%	8% ▲	67%	9% ▲	64%	12% ▲	
				Total for Category	213	161	76%	7% ▲	70%	6% ▲	69%	7% ▲	68%	8% ▲	67%	8% ▲	64%	12% ▲	
Monroe County	All Agencies	CFC	Parent Child	First 7 Days	18	0	0%	-2% ▼	0%	0% ▬	3%	-3% ▼	3%	-3% ▼	0%	0% ▬	8%	-8% ▼	
				Weekly	1631	229	14%	-3% ▼	17%	-3% ▼	18%	-4% ▼	18%	-4% ▼	20%	-6% ▼	18%	-4% ▼	
				Total for Category	1649	229	14%	-3% ▼	17%	-3% ▼	17%	-4% ▼	17%	-4% ▼	19%	-6% ▼	18%	-4% ▼	
Monroe County	All Agencies	CFC	CFC Service Plans	ISP	13	11	85%	30% ▲	66%	19% ▲	63%	22% ▲	44%	41% ▲	44%	41% ▲	51%	34% ▲	
				USP	39	26	67%	13% ▲	63%	4% ▲	53%	14% ▲	46%	21% ▲	63%	3% ▲	69%	-2% ▼	
				PWSP	11	5	45%	-13% ▼	71%	-26% ▼	56%	-10% ▼	49%	-4% ▼	64%	-18% ▼	74%	-28% ▼	
				YAVFC PWSP									25%		67%		64%		
				Total for Category	63	42	67%	12% ▲	66%	1% ▲	55%	11% ▲	46%	20% ▲	61%	6% ▲	68%	-1% ▬	
Monroe County	All Agencies	CFC	CFC Plan Approval	ISP Approval	19	17	89%	11% ▲	95%	-6% ▼	78%	11% ▲	73%	17% ▲	75%	15% ▲	76%	13% ▲	
				USP Approval	54	47	87%	5% ▲	80%	7% ▲	84%	3% ▲	83%	4% ▲	80%	7% ▲	79%	8% ▲	
				PWSP Approval	10	8	80%	-12% ▼	90%	-10% ▼	93%	-13% ▼	93%	-13% ▼	79%	1% ▲	85%	-5% ▼	
				YAVFC ISP Aprvl									0%				89%		
				YAVFC PWSP Aprvl									93%		88%		87%		
				Total for Category	83	72	87%	2% ▲	85%	2% ▲	85%	2% ▲	84%	3% ▲	79%	8% ▲	80%	7% ▲	
Washtenaw County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	58	49	84%	-2% ▼	87%	-2% ▼	86%	-2% ▼	87%	-3% ▼	90%	-6% ▼	89%	-5% ▼	
				24 Hour (P2)	94	83	88%	4% ▲	88%	1% ▲	85%	3% ▲	79%	9% ▲	93%	-4% ▼	90%	-2% ▼	
				Total for Category	152	132	87%	2% ▲	87%	0% ▬	86%	1% ▲	83%	4% ▲	92%	-5% ▼	90%	-3% ▼	
Washtenaw County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	57	51	89%	7% ▲	84%	6% ▲	83%	7% ▲	80%	9% ▲	90%	-1% ▬	85%	5% ▲	
				72 Hour	90	79	88%	3% ▲	88%	-1% ▬	85%	2% ▲	81%	7% ▲	91%	-3% ▼	86%	2% ▲	
				Total for Category	147	130	88%	5% ▲	87%	2% ▲	84%	4% ▲	81%	8% ▲	91%	-2% ▼	85%	3% ▲	
Washtenaw County	All Agencies	CPS	CPS Service Plans	ISP	118	95	81%	1% ▲	84%	-4% ▼	82%	-2% ▼	72%	8% ▲	77%	4% ▲	75%	6% ▲	
				USP	25	14	56%	24% ▲	34%	22% ▲	34%	22% ▲	27%	29% ▲	41%	15% ▲	48%	8% ▲	
				Closing USP	37	35	95%	5% ▲	94%	1% ▲	90%	5% ▲	86%	8% ▲	87%	7% ▲	87%	8% ▲	
				Total for Category	180	144	80%	5% ▲	79%	1% ▲	77%	3% ▲	68%	12% ▲	72%	8% ▲	72%	8% ▲	
Washtenaw County	All Agencies	CPS	CPS Plan Approval	ISP Approval	113	106	94%	0% ▬	96%	-2% ▼	95%	-2% ▼	90%	3% ▲	85%	8% ▲	84%	10% ▲	
				USP Approval	25	25	100%	7% ▲	95%	5% ▲	91%	9% ▲	93%	7% ▲	84%	16% ▲	89%	11% ▲	
				Closing USP Aprvl	17	17	100%	1% ▲	100%	0% ▬	99%	1% ▲	97%	3% ▲	94%	6% ▲	95%	5% ▲	
				Total for Category	155	148	95%	1% ▲	96%	0% ▬	95%	0% ▬	91%	4% ▲	86%	9% ▲	86%	10% ▲	
Washtenaw County	All Agencies	CFC	Medical	Initial	7	1	14%	-33% ▼	36%	-22% ▼	46%	-31% ▼	51%	-37% ▼	64%	-50% ▼	65%	-51% ▼	
				Yearly	10	8	80%	8% ▲	67%	13% ▲	75%	5% ▲	74%	6% ▲	75%	5% ▲	72%	8% ▲	
				Well Child	11	8	73%	-10% ▼	84%	-11% ▼	84%	-11% ▼	80%	-8% ▼	66%	7% ▲	68%	5% ▲	
				Total for Category	28	17	61%	-11% ▼	70%	-10% ▼	72%	-11% ▼	72%	-11% ▼	67%	-7% ▼	68%	-7% ▼	

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BUSINESS SERVICE CENTER 4 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%		MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Washtenaw County	All Agencies	CFC	Dental	Initial	2	2	★	100%	31% ▲	79%	21% ▲	73%	27% ▲	65%	35% ▲	61%	39% ▲	54%	46% ▲	
				Yearly	6	4		67%	-2% ▼	63%	4% ▲	70%	-4% ▼	70%	-3% ▼	56%	10% ▲	57%	9% ▲	
				Total for Category	8	6		75%	6% ▲	68%	7% ▲	71%	4% ▲	68%	7% ▲	58%	17% ▲	56%	19% ▲	
Washtenaw County	All Agencies	CFC	Worker Child	First 5 Days	9	5		56%	15% ▲	54%	2% ▲	39%	16% ▲	35%	21% ▲	47%	8% ▲	51%	5% ▲	
				First 30 Days	14	5		36%	-11% ▼	45%	-10% ▼	48%	-12% ▼	47%	-11% ▼	52%	-16% ▼	57%	-22% ▼	
				Second 30 Days	6	2		33%	-17% ▼	55%	-22% ▼	50%	-17% ▼	48%	-15% ▼	38%	-5% ▼	50%	-16% ▼	
				Monthly	130	81		62%	11% ▲	52%	10% ▲	45%	18% ▲	56%	6% ▲	65%	-2% ▼	67%	-5% ▼	
				Total for Category	159	93		58%	8% ▲	52%	6% ▲	45%	13% ▲	53%	6% ▲	58%	0% ▬	63%	-4% ▼	
Washtenaw County	All Agencies	CFC	Worker Parent	First 30 Days	6	0		0%	-16% ▼	0%	0% ▬	22%	-22% ▼	22%	-22% ▼	43%	-43% ▼	41%	-41% ▼	
				Monthly	118	75		64%	24% ▲	40%	23% ▲	40%	24% ▲	40%	24% ▲	49%	14% ▲	44%	19% ▲	
				Quarterly	37	15		41%	14% ▲	29%	12% ▲	25%	16% ▲	25%	16% ▲	21%	20% ▲	24%	16% ▲	
				Total for Category	161	90		56%	20% ▲	37%	19% ▲	36%	20% ▲	36%	20% ▲	43%	13% ▲	39%	16% ▲	
Washtenaw County	All Agencies	CFC	Worker Supervisor	First 30 Days	9	9	★	100%	15% ▲	94%	6% ▲	86%	14% ▲	81%	19% ▲	70%	30% ▲	65%	35% ▲	
				Monthly	153	107		70%	-1% ▬	76%	-6% ▼	73%	-3% ▼	66%	4% ▲	67%	3% ▲	64%	6% ▲	
				Total for Category	162	116		72%	0% ▬	77%	-5% ▼	73%	-1% ▬	67%	5% ▲	67%	4% ▲	64%	8% ▲	
Washtenaw County	All Agencies	CFC	Parent Child	First 7 Days	2	0		0%	-2% ▼	0%	0% ▬	2%	-2% ▼	2%	-2% ▼	0%	0% ▬	8%	-8% ▼	
				Weekly	1086	266		24%	0% ▬	24%	1% ▲	25%	-1% ▬	25%	-1% ▬	20%	5% ▲	18%	6% ▲	
				Total for Category	1088	266		24%	0% ▬	24%	1% ▲	25%	-1% ▬	25%	-1% ▬	19%	5% ▲	18%	6% ▲	
Washtenaw County	All Agencies	CFC	CFC Service Plans	ISP	9	0		0%	-38% ▼	17%	-17% ▼	48%	-48% ▼	42%	-42% ▼	44%	-44% ▼	51%	-51% ▼	
				USP	26	23		88%	13% ▲	88%	1% ▲	76%	12% ▲	65%	23% ▲	63%	25% ▲	69%	19% ▲	
				PWSP	15	7		47%	-19% ▼	73%	-26% ▼	70%	-24% ▼	55%	-9% ▼	64%	-17% ▼	74%	-27% ▼	
				YAVFC ISP							100%				40%				50%	
				YAVFC PWSP	4	2		50%	3% ▲	56%	-6% ▼	50%	0% ▬	35%	15% ▲	67%	-17% ▼	64%	-14% ▼	
				Total for Category	54	32		59%	-9% ▼	78%	-19% ▼	71%	-12% ▼	60%	0% ▬	61%	-1% ▬	68%	-9% ▼	
Washtenaw County	All Agencies	CFC	CFC Plan Approval	ISP Approval	4	4	★	100%	19% ▲	88%	13% ▲	78%	22% ▲	81%	19% ▲	75%	25% ▲	76%	24% ▲	
				USP Approval	15	13		87%	12% ▲	76%	11% ▲	74%	13% ▲	76%	11% ▲	80%	7% ▲	79%	8% ▲	
				PWSP Approval	10	7		70%	-13% ▼	80%	-10% ▼	84%	-14% ▼	85%	-15% ▼	79%	-9% ▼	85%	-15% ▼	
				YAVFC ISP Aprvl							100%				100%				89%	
				YAVFC PWSP Aprvl	3	3	★	100%	14% ▲	89%	11% ▲	81%	19% ▲	87%	13% ▲	88%	13% ▲	87%	13% ▲	
Total for Category	32	27		84%	6% ▲	78%	6% ▲	77%	7% ▲	79%	6% ▲	79%	5% ▲	80%	4% ▲					

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BUSINESS SERVICE CENTER 5 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC		STATEWIDE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Genesee County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	162	152	94%	3% ▲	92%	2% ▲	90%	3% ▲	91%	3% ▲	83%	10% ▲	89%	5% ▲	
				24 Hour (P2)	227	207	91%	3% ▲	91%	0% ▬	88%	3% ▲	86%	5% ▲	83%	8% ▲	90%	1% ▲	
				Total for Category	389	359	92%	3% ▲	91%	1% ▲	89%	3% ▲	88%	4% ▲	83%	9% ▲	90%	3% ▲	
Genesee County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	162	143	88%	2% ▲	88%	0% ▬	86%	2% ▲	85%	3% ▲	76%	13% ▲	85%	3% ▲	
				72 Hour	224	196	88%	0% ▬	89%	-2% ▽	88%	0% ▬	85%	3% ▲	77%	11% ▲	86%	2% ▲	
				Total for Category	386	339	88%	1% ▲	89%	-1% ▬	87%	1% ▲	85%	3% ▲	77%	11% ▲	85%	3% ▲	
Genesee County	All Agencies	CPS	CPS Service Plans	ISP	384	313	82%	5% ▲	84%	-2% ▽	79%	2% ▲	68%	14% ▲	65%	17% ▲	75%	7% ▲	
				USP	66	34	52%	7% ▲	49%	3% ▲	43%	9% ▲	42%	10% ▲	28%	23% ▲	48%	4% ▲	
				Closing USP	49	45	92%	4% ▲	90%	1% ▲	87%	5% ▲	87%	5% ▲	82%	9% ▲	87%	5% ▲	
				Total for Category	499	392	79%	5% ▲	80%	-2% ▽	76%	3% ▲	66%	12% ▲	61%	18% ▲	72%	7% ▲	
Genesee County	All Agencies	CPS	CPS Plan Approval	ISP Approval	398	308	77%	-9% ▽	84%	-7% ▽	87%	-9% ▽	87%	-10% ▽	79%	-1% ▬	84%	-7% ▽	
				USP Approval	46	44	96%	-2% ▽	98%	-3% ▽	98%	-3% ▽	96%	-1% ▬	84%	11% ▲	89%	7% ▲	
				Closing USP Aprvl	40	39	98%	-1% ▬	99%	-1% ▬	99%	-2% ▽	98%	-1% ▬	93%	5% ▲	95%	3% ▲	
				Total for Category	484	391	81%	-8% ▽	87%	-6% ▽	89%	-8% ▽	89%	-8% ▽	80%	0% ▬	86%	-5% ▽	
Genesee County	All Agencies	CFC	Medical	Initial	27	17	63%	10% ▲	47%	16% ▲	52%	11% ▲	56%	7% ▲	62%	1% ▲	65%	-2% ▽	
				Yearly	6	2	33%	-30% ▽	58%	-25% ▽	62%	-28% ▽	66%	-33% ▽	63%	-30% ▽	72%	-38% ▽	
				Well Child	27	17	63%	-4% ▽	67%	-4% ▽	66%	-3% ▽	69%	-6% ▽	57%	6% ▲	68%	-5% ▽	
				Total for Category	60	36	60%	-1% ▬	57%	3% ▲	60%	0% ▬	64%	-4% ▽	60%	0% ▬	68%	-8% ▽	
Genesee County	All Agencies	CFC	Dental	Initial	26	9	35%	-9% ▽	51%	-16% ▽	43%	-8% ▽	40%	-5% ▽	38%	-4% ▽	54%	-19% ▽	
				Yearly	14	9	64%	11% ▲	63%	1% ▲	53%	11% ▲	48%	17% ▲	52%	12% ▲	57%	7% ▲	
				Total for Category	40	18	45%	-3% ▽	56%	-11% ▽	47%	-2% ▽	44%	1% ▲	47%	-2% ▽	56%	-11% ▽	
Genesee County	All Agencies	CFC	Worker Child	First 5 Days	27	10	37%	7% ▲	26%	11% ▲	28%	10% ▲	36%	1% ▲	39%	-2% ▽	51%	-14% ▽	
				First 30 Days	76	23	30%	-9% ▽	35%	-4% ▽	35%	-5% ▽	46%	-16% ▽	50%	-20% ▽	57%	-27% ▽	
				Second 30 Days	90	31	34%	0% ▬	37%	-2% ▽	33%	2% ▲	35%	-1% ▬	38%	-3% ▽	50%	-15% ▽	
				Monthly	331	208	63%	4% ▲	59%	4% ▲	53%	9% ▲	62%	1% ▲	61%	2% ▲	67%	-4% ▽	
				Total for Category	524	272	52%	2% ▲	50%	2% ▲	46%	6% ▲	54%	-2% ▽	56%	-4% ▽	63%	-11% ▽	
Genesee County	All Agencies	CFC	Worker Parent	First 30 Days	51	14	27%	9% ▲	17%	10% ▲	19%	9% ▲	19%	9% ▲	29%	-2% ▽	41%	-14% ▽	
				Monthly	363	126	35%	3% ▲	32%	3% ▲	32%	2% ▲	32%	2% ▲	36%	-1% ▬	44%	-10% ▽	
				Quarterly	120	24	20%	-1% ▬	20%	0% ▬	21%	-1% ▬	21%	-1% ▬	19%	1% ▲	24%	-4% ▽	
				Total for Category	534	164	31%	2% ▲	28%	3% ▲	29%	2% ▲	29%	2% ▲	32%	-1% ▬	39%	-9% ▽	
Genesee County	All Agencies	CFC	Worker Supervisor	First 30 Days	50	34	68%	13% ▲	57%	11% ▲	60%	8% ▲	50%	18% ▲	63%	5% ▲	65%	3% ▲	
				Monthly	434	206	47%	4% ▲	45%	3% ▲	44%	4% ▲	42%	5% ▲	53%	-6% ▽	64%	-16% ▽	
				Total for Category	484	240	50%	6% ▲	45%	4% ▲	45%	5% ▲	42%	7% ▲	54%	-4% ▽	64%	-14% ▽	
Genesee County	All Agencies	CFC	Parent Child	First 7 Days	16	1	6%	-2% ▽	1%	5% ▲	11%	-4% ▽	11%	-4% ▽	10%	-4% ▽	8%	-2% ▽	
				Weekly	3199	562	18%	-7% ▽	22%	-4% ▽	26%	-9% ▽	26%	-9% ▽	14%	4% ▲	18%	-1% ▬	
				Total for Category	3215	563	18%	-7% ▽	21%	-4% ▽	26%	-8% ▽	26%	-8% ▽	14%	4% ▲	18%	-1% ▬	

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BUSINESS SERVICE CENTER 5 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	STATEWIDE %	DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Genesee County	All Agencies	CFC	CFC Service Plans	ISP	26	12	46%	-2% ▼	52%	-6% ▼	49%	-3% ▼	45%	1% ▲	31%	15% ▲	51%	-5% ▼	
				USP	128	57	45%	-8% ▼	49%	-4% ▼	54%	-10% ▼	54%	-9% ▼	61%	-16% ▼	69%	-25% ▼	
				PWSP	25	17	68%	-1% ▬	72%	-4% ▼	71%	-3% ▼	66%	2% ▲	68%	0% ▬	74%	-6% ▼	
				YAVFC ISP	2	0	0%	-15% ▼	20%	-20% ▼	10%	-10% ▼	16%	-16% ▼	40%	-40% ▼	50%	-50% ▼	
				YAVFC PWSP	8	6	75%	-5% ▼	85%	-10% ▼	76%	-1% ▬	80%	-5% ▼	58%	17% ▲	64%	11% ▲	
				Total for Category	189	92	49%	-7% ▼	54%	-5% ▼	57%	-8% ▼	56%	-7% ▼	59%	-11% ▼	68%	-19% ▼	
Genesee County	All Agencies	CFC	CFC Plan Approval	ISP Approval	33	22	67%	5% ▲	57%	9% ▲	59%	8% ▲	66%	1% ▲	72%	-5% ▼	76%	-10% ▼	
				USP Approval	115	71	62%	-9% ▼	67%	-5% ▼	70%	-8% ▼	74%	-13% ▼	74%	-13% ▼	79%	-17% ▼	
				PWSP Approval	30	20	67%	-12% ▼	76%	-9% ▼	78%	-11% ▼	83%	-16% ▼	83%	-16% ▼	85%	-18% ▼	
				YAVFC ISP Aprvl	2	2	100%	22% ▲	71%	29% ▲	75%	25% ▲	84%	16% ▲	100%	0% ▬	89%	11% ▲	
				YAVFC PWSP Aprvl	9	8	89%	1% ▲	86%	3% ▲	93%	-4% ▼	87%	2% ▲	86%	3% ▲	87%	2% ▲	
				Total for Category	189	123	65%	-7% ▼	68%	-3% ▼	70%	-5% ▼	76%	-10% ▼	76%	-11% ▼	80%	-15% ▼	
Kent County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	178	160	90%	2% ▲	89%	1% ▲	87%	3% ▲	89%	1% ▲	83%	6% ▲	89%	1% ▲	
				24 Hour (P2)	333	284	85%	1% ▲	85%	0% ▬	84%	1% ▲	83%	3% ▲	83%	2% ▲	90%	-5% ▼	
				Total for Category	511	444	87%	1% ▲	87%	0% ▬	85%	2% ▲	85%	2% ▲	83%	3% ▲	90%	-3% ▼	
Kent County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	179	156	87%	2% ▲	88%	-1% ▬	86%	2% ▲	84%	4% ▲	76%	11% ▲	85%	2% ▲	
				72 Hour	342	283	83%	-2% ▼	85%	-2% ▼	85%	-2% ▼	84%	-1% ▬	77%	6% ▲	86%	-3% ▼	
				Total for Category	521	439	84%	-1% ▬	86%	-2% ▼	85%	-1% ▬	84%	0% ▬	77%	8% ▲	85%	-1% ▬	
Kent County	All Agencies	CPS	CPS Service Plans	ISP	516	345	67%	-2% ▼	68%	-1% ▬	69%	-3% ▼	69%	-2% ▼	65%	2% ▲	75%	-8% ▼	
				USP	120	28	23%	-4% ▼	27%	-4% ▼	28%	-5% ▼	27%	-4% ▼	28%	-5% ▼	48%	-24% ▼	
				Closing USP	67	49	73%	5% ▲	69%	4% ▲	69%	4% ▲	68%	5% ▲	82%	-9% ▼	87%	-14% ▼	
				Total for Category	703	422	60%	-2% ▼	61%	-1% ▬	63%	-3% ▼	62%	-2% ▼	61%	-1% ▬	72%	-12% ▼	
Kent County	All Agencies	CPS	CPS Plan Approval	ISP Approval	492	385	78%	-7% ▼	84%	-6% ▼	86%	-7% ▼	85%	-6% ▼	79%	0% ▬	84%	-6% ▼	
				USP Approval	58	50	86%	8% ▲	78%	8% ▲	79%	7% ▲	76%	10% ▲	84%	2% ▲	89%	-3% ▼	
				Closing USP Aprvl	68	61	90%	-1% ▬	92%	-2% ▼	91%	-2% ▼	88%	2% ▲	93%	-3% ▼	95%	-5% ▼	
				Total for Category	618	496	80%	-4% ▼	84%	-4% ▼	85%	-5% ▼	84%	-4% ▼	80%	0% ▬	86%	-6% ▼	
Kent County	All Agencies	CFC	Medical	Initial	44	28	64%	3% ▲	58%	5% ▲	59%	4% ▲	62%	1% ▲	62%	2% ▲	65%	-1% ▬	
				Yearly	32	22	69%	-9% ▼	74%	-5% ▼	79%	-10% ▼	79%	-10% ▼	63%	6% ▲	72%	-3% ▼	
				Well Child	51	36	71%	-5% ▼	77%	-6% ▼	73%	-2% ▼	76%	-6% ▼	57%	13% ▲	68%	3% ▲	
				Total for Category	127	86	68%	-4% ▼	70%	-2% ▼	71%	-3% ▼	73%	-5% ▼	60%	8% ▲	68%	0% ▬	
Kent County	All Agencies	CFC	Dental	Initial	40	16	40%	-4% ▼	46%	-6% ▼	44%	-4% ▼	43%	-3% ▼	38%	2% ▲	54%	-14% ▼	
				Yearly	52	28	54%	-9% ▼	60%	-6% ▼	63%	-9% ▼	65%	-11% ▼	52%	1% ▲	57%	-3% ▼	
				Total for Category	92	44	48%	-8% ▼	54%	-6% ▼	55%	-7% ▼	57%	-9% ▼	47%	1% ▲	56%	-8% ▼	
Kent County	All Agencies	CFC	Worker Child	First 5 Days	66	38	58%	11% ▲	52%	5% ▲	40%	17% ▲	49%	9% ▲	39%	18% ▲	51%	7% ▲	
				First 30 Days	126	78	62%	8% ▲	59%	3% ▲	47%	15% ▲	56%	6% ▲	50%	12% ▲	57%	5% ▲	
				Second 30 Days	130	70	54%	12% ▲	46%	8% ▲	36%	18% ▲	44%	10% ▲	38%	16% ▲	50%	4% ▲	
				Monthly	731	474	65%	4% ▲	63%	2% ▲	54%	11% ▲	65%	0% ▬	61%	4% ▲	67%	-2% ▼	
				Total for Category	1053	660	63%	6% ▲	59%	3% ▲	49%	13% ▲	60%	3% ▲	56%	7% ▲	63%	0% ▬	

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BUSINESS SERVICE CENTER 5 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Kent County	All Agencies	CFC	Worker Parent	First 30 Days	100	23	23%	-11%	33%	-10%	34%	-11%	34%	-11%	29%	-6%	41%	-18%	
				Monthly	524	253	48%	1%	48%	1%	48%	1%	48%	1%	36%	12%	44%	4%	
				Quarterly	147	38	26%	-5%	31%	-5%	30%	-5%	30%	-5%	19%	7%	24%	1%	
				Total for Category	771	314	41%	-2%	43%	-2%	43%	-2%	43%	-2%	32%	9%	39%	1%	
Kent County	All Agencies	CFC	Worker Supervisor	First 30 Days	43	37	86%	3%	91%	-5%	85%	1%	78%	8%	63%	23%	65%	21%	
				Monthly	985	636	65%	-2%	68%	-3%	67%	-3%	65%	-1%	53%	11%	64%	1%	
				Total for Category	1028	673	65%	-2%	69%	-3%	68%	-2%	66%	-1%	54%	12%	64%	2%	
Kent County	All Agencies	CFC	Parent Child	First 7 Days	63	13	21%	0%	22%	-1%	21%	0%	21%	0%	10%	11%	8%	13%	
				Weekly	4789	1116	23%	-6%	29%	-5%	30%	-7%	30%	-7%	14%	9%	18%	5%	
				Total for Category	4852	1129	23%	-6%	28%	-5%	30%	-7%	30%	-7%	14%	9%	18%	5%	
Kent County	All Agencies	CFC	CFC Service Plans	ISP	42	14	33%	-1%	34%	-1%	35%	-1%	35%	-1%	31%	2%	51%	-17%	
				USP	249	198	80%	9%	74%	6%	72%	8%	69%	11%	61%	19%	69%	10%	
				PWSP	71	54	76%	0%	75%	1%	76%	0%	77%	-1%	68%	8%	74%	2%	
				YAVFC ISP	4	1	25%	8%	9%	16%	19%	6%	24%	1%	40%	-15%	50%	-25%	
				YAVFC PWSP	15	12	80%	14%	64%	16%	66%	14%	68%	12%	58%	22%	64%	16%	
Total for Category	381	279	73%	5%	70%	4%	68%	5%	67%	7%	59%	14%	68%	5%					
Kent County	All Agencies	CFC	CFC Plan Approval	ISP Approval	39	29	74%	-4%	79%	-5%	75%	-1%	80%	-6%	72%	3%	76%	-2%	
				USP Approval	233	192	82%	-7%	88%	-6%	89%	-6%	90%	-7%	74%	8%	79%	4%	
				PWSP Approval	79	74	94%	4%	89%	4%	91%	3%	89%	4%	83%	11%	85%	9%	
				YAVFC ISP Aprvl	2	2	100%	11%	88%	13%	86%	14%	94%	6%	100%	0%	89%	11%	
				YAVFC PWSP Aprvl	10	9	90%	4%	83%	7%	86%	4%	89%	1%	86%	4%	87%	3%	
Total for Category	363	306	84%	-4%	88%	-3%	88%	-3%	89%	-4%	76%	8%	80%	4%					
Macomb County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	151	134	89%	1%	89%	0%	86%	3%	89%	0%	83%	5%	89%	0%	
				24 Hour (P2)	258	235	91%	1%	92%	-1%	90%	1%	87%	4%	83%	8%	90%	1%	
				Total for Category	409	369	90%	1%	91%	-1%	89%	1%	88%	2%	83%	7%	90%	1%	
Macomb County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	152	133	88%	1%	89%	-2%	86%	1%	84%	4%	76%	12%	85%	3%	
				72 Hour	253	224	89%	1%	89%	-1%	88%	1%	85%	3%	77%	12%	86%	3%	
				Total for Category	405	357	88%	1%	89%	-1%	87%	1%	85%	3%	77%	12%	85%	3%	
Macomb County	All Agencies	CPS	CPS Service Plans	ISP	355	262	74%	-1%	74%	0%	77%	-3%	73%	1%	65%	9%	75%	-1%	
				USP	46	10	22%	-8%	29%	-7%	33%	-11%	28%	-6%	28%	-7%	48%	-26%	
				Closing USP	28	24	86%	4%	82%	4%	83%	3%	82%	4%	82%	3%	87%	-1%	
				Total for Category	429	296	69%	-1%	70%	-1%	73%	-4%	69%	0%	61%	8%	72%	-3%	
Macomb County	All Agencies	CPS	CPS Plan Approval	ISP Approval	361	308	85%	-4%	88%	-3%	90%	-5%	90%	-5%	79%	7%	84%	1%	
				USP Approval	51	35	69%	-8%	73%	-4%	79%	-10%	79%	-11%	84%	-16%	89%	-20%	
				Closing USP Aprvl	26	24	92%	3%	88%	5%	90%	3%	90%	2%	93%	-1%	95%	-3%	
				Total for Category	438	367	84%	-4%	87%	-3%	89%	-5%	89%	-5%	80%	3%	86%	-2%	

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BUSINESS SERVICE CENTER 5 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED				2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE		TIMELY	%	MONTHLY GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	BSC		STATEWIDE
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC																
Macomb County	All Agencies	CFC	Medical	Initial	17	12		71%	-4% ▼	73%	-2% ▼	77%	-6% ▼	74%	-3% ▼	62%	9% ▲	65%	5% ▲	
				Yearly	12	6		50%	-29% ▼	72%	-22% ▼	83%	-33% ▼	79%	-29% ▼	63%	-13% ▼	72%	-22% ▼	
				Well Child	25	22		88%	2% ▲	89%	-1% ▬	90%	-2% ▼	80%	8% ▲	57%	31% ▲	68%	20% ▲	
				Total for Category	54	40		74%	-7% ▼	80%	-6% ▼	84%	-10% ▼	78%	-4% ▼	60%	14% ▲	68%	6% ▲	
Macomb County	All Agencies	CFC	Dental	Initial	7	5		71%	-1% ▬	69%	3% ▲	76%	-5% ▼	72%	-1% ▬	38%	33% ▲	54%	18% ▲	
				Yearly	30	23		77%	8% ▲	73%	3% ▲	69%	8% ▲	65%	12% ▲	52%	24% ▲	57%	19% ▲	
				Total for Category	37	28		76%	6% ▲	72%	4% ▲	72%	4% ▲	67%	9% ▲	47%	29% ▲	56%	20% ▲	
Macomb County	All Agencies	CFC	Worker Child	First 5 Days	25	7		28%	-3% ▼	35%	-7% ▼	28%	0% ▬	30%	-2% ▼	39%	-11% ▼	51%	-23% ▼	
				First 30 Days	34	20		59%	12% ▲	54%	5% ▲	41%	18% ▲	49%	10% ▲	50%	8% ▲	57%	2% ▲	
				Second 30 Days	58	7		12%	-16% ▼	25%	-13% ▼	25%	-13% ▼	34%	-22% ▼	38%	-26% ▼	50%	-38% ▼	
				Monthly	383	251		66%	8% ▲	60%	6% ▲	51%	14% ▲	61%	5% ▲	61%	5% ▲	67%	-2% ▼	
				Total for Category	500	285		57%	5% ▲	55%	2% ▲	46%	11% ▲	55%	2% ▲	56%	1% ▲	63%	-6% ▼	
Macomb County	All Agencies	CFC	Worker Parent	First 30 Days	28	9		32%	8% ▲	29%	4% ▲	23%	9% ▲	23%	9% ▲	29%	3% ▲	41%	-9% ▼	
				Monthly	388	119		31%	-5% ▼	36%	-5% ▼	36%	-5% ▼	36%	-5% ▼	36%	-6% ▼	44%	-14% ▼	
				Quarterly	157	32		20%	0% ▬	21%	-1% ▬	20%	0% ▬	20%	0% ▬	19%	1% ▲	24%	-4% ▼	
				Total for Category	573	160		28%	-4% ▼	32%	-4% ▼	31%	-3% ▼	31%	-3% ▼	32%	-4% ▼	39%	-11% ▼	
Macomb County	All Agencies	CFC	Worker Supervisor	First 30 Days	19	11		58%	-14% ▼	75%	-17% ▼	73%	-15% ▼	70%	-12% ▼	63%	-6% ▼	65%	-7% ▼	
				Monthly	472	278		59%	-3% ▼	63%	-4% ▼	63%	-4% ▼	60%	-1% ▬	53%	6% ▲	64%	-5% ▼	
				Total for Category	491	289		59%	-3% ▼	63%	-5% ▼	64%	-5% ▼	60%	-1% ▬	54%	5% ▲	64%	-5% ▼	
Macomb County	All Agencies	CFC	Parent Child	First 7 Days	12	0		0%	-4% ▼	4%	-4% ▼	4%	-4% ▼	4%	-4% ▼	10%	-10% ▼	8%	-8% ▼	
				Weekly	3540	502		14%	-5% ▼	17%	-3% ▼	20%	-6% ▼	20%	-6% ▼	14%	0% ▬	18%	-4% ▼	
				Total for Category	3552	502		14%	-5% ▼	17%	-3% ▼	20%	-6% ▼	20%	-6% ▼	14%	0% ▬	18%	-4% ▼	
Macomb County	All Agencies	CFC	CFC Service Plans	ISP	14	4		29%	-27% ▼	46%	-18% ▼	59%	-30% ▼	55%	-27% ▼	31%	-3% ▼	51%	-22% ▼	
				USP	103	72		70%	1% ▲	71%	-1% ▬	70%	0% ▬	66%	4% ▲	61%	9% ▲	69%	1% ▲	
				PWSP	63	48		76%	4% ▲	75%	1% ▲	70%	6% ▲	70%	6% ▲	68%	8% ▲	74%	2% ▲	
				YAVFC ISP	4	3		75%	9% ▲	67%	8% ▲	75%	0% ▬	61%	14% ▲	40%	35% ▲	50%	25% ▲	
				YAVFC PWSP	8	7		88%	4% ▲	92%	-5% ▼	88%	0% ▬	78%	10% ▲	58%	30% ▲	64%	23% ▲	
				Total for Category	192	134		70%	1% ▲	72%	-2% ▼	70%	0% ▬	67%	3% ▲	59%	11% ▲	68%	2% ▲	
Macomb County	All Agencies	CFC	CFC Plan Approval	ISP Approval	12	12	★	100%	16% ▲	83%	17% ▲	82%	18% ▲	84%	16% ▲	72%	29% ▲	76%	24% ▲	
				USP Approval	118	92		78%	-2% ▼	77%	1% ▲	80%	-2% ▼	82%	-4% ▼	74%	4% ▲	79%	-1% ▬	
				PWSP Approval	64	58		91%	5% ▲	83%	7% ▲	85%	5% ▲	88%	2% ▲	83%	8% ▲	85%	6% ▲	
				YAVFC ISP Aprvl	2	2	★	100%	4% ▲	100%	0% ▬	100%	0% ▬	93%	7% ▲	100%	0% ▬	89%	11% ▲	
				YAVFC PWSP Aprvl	5	5	★	100%	4% ▲	95%	5% ▲	95%	5% ▲	97%	3% ▲	86%	14% ▲	87%	13% ▲	
				Total for Category	201	169		84%	1% ▲	80%	4% ▲	82%	2% ▲	85%	-1% ▬	76%	8% ▲	80%	4% ▲	
Oakland County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	159	134		84%	0% ▬	85%	0% ▬	82%	2% ▲	85%	-1% ▬	83%	1% ▲	89%	-5% ▼	
				24 Hour (P2)	298	249		84%	3% ▲	82%	2% ▲	81%	3% ▲	78%	6% ▲	83%	0% ▬	90%	-6% ▼	
				Total for Category	457	383		84%	2% ▲	83%	1% ▲	81%	3% ▲	81%	3% ▲	83%	0% ▬	90%	-6% ▼	

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					DUIE	TIMELY	%	MONTHLY GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Oakland County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	161	132	82%	1% ▲	82%	-1% ▬	81%	1% ▲	80%	2% ▲	76%	6% ▲	85%	-3% ▽	
				72 Hour	298	254	85%	3% ▲	84%	2% ▲	82%	3% ▲	82%	4% ▲	77%	8% ▲	86%	0% ▬	
				Total for Category	459	386	84%	2% ▲	83%	1% ▲	82%	2% ▲	81%	3% ▲	77%	8% ▲	85%	-1% ▬	
Oakland County	All Agencies	CPS	CPS Service Plans	ISP	424	329	78%	0% ▬	79%	-1% ▬	79%	-2% ▽	74%	3% ▲	65%	13% ▲	75%	3% ▲	
				USP	96	44	46%	1% ▲	47%	-1% ▬	44%	2% ▲	43%	2% ▲	28%	17% ▲	48%	-2% ▽	
				Closing USP	73	68	93%	5% ▲	92%	1% ▲	89%	4% ▲	84%	9% ▲	82%	11% ▲	87%	6% ▲	
				Total for Category	593	441	74%	0% ▬	76%	-2% ▽	75%	0% ▬	71%	3% ▲	61%	13% ▲	72%	3% ▲	
Oakland County	All Agencies	CPS	CPS Plan Approval	ISP Approval	400	335	84%	-5% ▽	90%	-6% ▽	88%	-5% ▽	88%	-5% ▽	79%	5% ▲	84%	0% ▬	
				USP Approval	95	71	75%	-7% ▽	82%	-7% ▽	81%	-6% ▽	82%	-7% ▽	84%	-9% ▽	89%	-14% ▽	
				Closing USP Aprvl	73	64	88%	-2% ▽	90%	-2% ▽	90%	-2% ▽	91%	-3% ▽	93%	-5% ▽	95%	-7% ▽	
				Total for Category	568	470	83%	-5% ▽	89%	-6% ▽	87%	-5% ▽	88%	-5% ▽	80%	2% ▲	86%	-3% ▽	
Oakland County	All Agencies	CFC	Medical	Initial	27	23	85%	10% ▲	82%	4% ▲	73%	13% ▲	74%	11% ▲	62%	23% ▲	65%	20% ▲	
				Yearly	33	23	70%	0% ▬	64%	6% ▲	71%	-1% ▬	72%	-2% ▽	63%	7% ▲	72%	-2% ▽	
				Well Child	40	27	68%	-4% ▽	68%	0% ▬	71%	-4% ▽	73%	-6% ▽	57%	10% ▲	68%	0% ▬	
				Total for Category	100	73	73%	1% ▲	70%	3% ▲	72%	2% ▲	73%	0% ▬	60%	13% ▲	68%	5% ▲	
Oakland County	All Agencies	CFC	Dental	Initial	21	6	29%	-21% ▽	44%	-16% ▽	49%	-21% ▽	52%	-24% ▽	38%	-10% ▽	54%	-25% ▽	
				Yearly	23	11	48%	-5% ▽	48%	0% ▬	56%	-8% ▽	54%	-6% ▽	52%	-5% ▽	57%	-9% ▽	
				Total for Category	44	17	39%	-13% ▽	47%	-8% ▽	54%	-15% ▽	53%	-14% ▽	47%	-8% ▽	56%	-17% ▽	
Oakland County	All Agencies	CFC	Worker Child	First 5 Days	42	17	40%	1% ▲	41%	0% ▬	36%	4% ▲	40%	0% ▬	39%	1% ▲	51%	-11% ▽	
				First 30 Days	60	29	48%	0% ▬	44%	5% ▲	44%	4% ▲	53%	-5% ▽	50%	-2% ▽	57%	-9% ▽	
				Second 30 Days	72	34	47%	10% ▲	42%	5% ▲	32%	16% ▲	38%	10% ▲	38%	9% ▲	50%	-2% ▽	
				Monthly	517	338	65%	9% ▲	59%	7% ▲	51%	14% ▲	59%	6% ▲	61%	5% ▲	67%	-2% ▽	
				Total for Category	691	418	60%	9% ▲	54%	6% ▲	47%	14% ▲	54%	6% ▲	56%	5% ▲	63%	-2% ▽	
Oakland County	All Agencies	CFC	Worker Parent	First 30 Days	36	23	64%	13% ▲	49%	15% ▲	51%	13% ▲	51%	13% ▲	29%	35% ▲	41%	23% ▲	
				Monthly	595	220	37%	2% ▲	35%	2% ▲	34%	3% ▲	34%	3% ▲	36%	1% ▲	44%	-7% ▽	
				Quarterly	231	52	23%	2% ▲	21%	2% ▲	20%	3% ▲	20%	3% ▲	19%	4% ▲	24%	-2% ▽	
				Total for Category	862	295	34%	2% ▲	33%	2% ▲	32%	2% ▲	32%	2% ▲	32%	3% ▲	39%	-5% ▽	
Oakland County	All Agencies	CFC	Worker Supervisor	First 30 Days	24	15	63%	6% ▲	64%	-2% ▽	54%	9% ▲	54%	8% ▲	63%	-1% ▬	65%	-3% ▽	
				Monthly	691	381	55%	0% ▬	55%	0% ▬	57%	-1% ▬	54%	1% ▲	53%	2% ▲	64%	-9% ▽	
				Total for Category	715	396	55%	0% ▬	55%	0% ▬	56%	-1% ▬	54%	1% ▲	54%	2% ▲	64%	-8% ▽	
Oakland County	All Agencies	CFC	Parent Child	First 7 Days	24	0	0%	-8% ▽	3%	-3% ▽	10%	-10% ▽	10%	-10% ▽	10%	-10% ▽	8%	-8% ▽	
				Weekly	4981	731	15%	-3% ▽	17%	-2% ▽	18%	-3% ▽	18%	-3% ▽	14%	1% ▲	18%	-4% ▽	
				Total for Category	5005	731	15%	-3% ▽	17%	-2% ▽	18%	-3% ▽	18%	-3% ▽	14%	1% ▲	18%	-4% ▽	
Oakland County	All Agencies	CFC	CFC Service Plans	ISP	31	12	39%	-2% ▽	43%	-4% ▽	41%	-3% ▽	39%	0% ▬	31%	8% ▲	51%	-12% ▽	
				USP	170	122	72%	7% ▲	69%	3% ▲	67%	5% ▲	59%	13% ▲	61%	11% ▲	69%	3% ▲	
				PWSP	75	60	80%	14% ▲	70%	10% ▲	67%	13% ▲	62%	18% ▲	68%	12% ▲	74%	6% ▲	
				YAVFC ISP							11%		15%		40%		50%		



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BUSINESS SERVICE CENTER 5 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Oakland County ^	ALL AGENCIES ^	CFC	CFC Service Plans	YAVFC PWSP	6	0	0%	-39% ▼	38%	-38% ▼	38%	-38% ▼	41%	-41% ▼	58%	-58% ▼	64%	-64% ▼	
				Total for Category	282	194	69%	7% ▲	66%	3% ▲	64%	5% ▲	56%	12% ▲	59%	10% ▲	68%	1% ▲	
Oakland County	All Agencies	CFC	CFC Plan Approval	ISP Approval	19	16	84%	15% ▲	68%	16% ▲	69%	16% ▲	70%	14% ▲	72%	13% ▲	76%	8% ▲	
				USP Approval	167	112	67%	-5% ▼	74%	-7% ▼	72%	-5% ▼	71%	-4% ▼	74%	-7% ▼	79%	-12% ▼	
				PWSP Approval	51	46	90%	9% ▲	79%	11% ▲	80%	10% ▲	82%	8% ▲	83%	8% ▲	85%	5% ▲	
				YAVFC ISP Aprvl	2	2	100%	8% ▲	100%	0% ▬	90%	10% ▲	91%	9% ▲	100%	0% ▬	89%	11% ▲	
				YAVFC PWSP Aprvl	6	6	100%	20% ▲	78%	22% ▲	79%	21% ▲	83%	17% ▲	86%	14% ▲	87%	13% ▲	
				Total for Category	245	182	74%	0% ▬	75%	0% ▬	74%	1% ▲	74%	1% ▲	76%	-2% ▼	80%	-6% ▼	
Wayne County	All Agencies	CPS	CPS Commencement	12 Hour (P1)	553	424	77%	7% ▲	74%	2% ▲	66%	11% ▲	69%	7% ▲	83%	-7% ▼	89%	-13% ▼	
				24 Hour (P2)	797	620	78%	11% ▲	74%	4% ▲	67%	11% ▲	61%	17% ▲	83%	-6% ▼	90%	-12% ▼	
				Total for Category	1350	1044	77%	9% ▲	74%	3% ▲	66%	11% ▲	65%	13% ▲	83%	-6% ▼	90%	-12% ▼	
Wayne County	All Agencies	CPS	CPS Face To Face Inv	24 Hour	554	351	63%	6% ▲	62%	1% ▲	56%	7% ▲	52%	11% ▲	76%	-12% ▼	85%	-21% ▼	
				72 Hour	821	535	65%	5% ▲	63%	2% ▲	59%	6% ▲	58%	7% ▲	77%	-12% ▼	86%	-20% ▼	
				Total for Category	1375	886	64%	6% ▲	63%	1% ▲	58%	7% ▲	55%	9% ▲	77%	-12% ▼	85%	-21% ▼	
Wayne County	All Agencies	CPS	CPS Service Plans	ISP	1200	620	52%	0% ▬	52%	0% ▬	51%	0% ▬	51%	1% ▲	65%	-13% ▼	75%	-23% ▼	
				USP	245	47	19%	4% ▲	15%	4% ▲	15%	5% ▲	15%	5% ▲	28%	-9% ▼	48%	-29% ▼	
				Closing USP	107	81	76%	1% ▲	75%	1% ▲	76%	-1% ▬	74%	2% ▲	82%	-7% ▼	87%	-11% ▼	
				Total for Category	1552	748	48%	0% ▬	49%	0% ▬	48%	0% ▬	48%	0% ▬	61%	-13% ▼	72%	-23% ▼	
Wayne County	All Agencies	CPS	CPS Plan Approval	ISP Approval	1238	933	75%	-3% ▼	78%	-2% ▼	78%	-3% ▼	78%	-3% ▼	79%	-3% ▼	84%	-9% ▼	
				USP Approval	161	146	91%	-1% ▬	91%	0% ▬	91%	0% ▬	92%	-2% ▼	84%	7% ▲	89%	2% ▲	
				Closing USP Aprvl	101	98	97%	2% ▲	95%	2% ▲	94%	3% ▲	95%	2% ▲	93%	4% ▲	95%	2% ▲	
				Total for Category	1500	1177	78%	-2% ▼	80%	-2% ▼	81%	-2% ▼	81%	-3% ▼	80%	-2% ▼	86%	-7% ▼	
Wayne County	All Agencies	CFC	Medical	Initial	73	36	49%	6% ▲	42%	7% ▲	45%	5% ▲	43%	6% ▲	62%	-12% ▼	65%	-16% ▼	
				Yearly	92	57	62%	0% ▬	63%	-1% ▬	64%	-2% ▼	59%	3% ▲	63%	-1% ▬	72%	-10% ▼	
				Well Child	174	79	45%	-9% ▼	55%	-9% ▼	55%	-10% ▼	53%	-8% ▼	57%	-12% ▼	68%	-22% ▼	
				Total for Category	339	172	51%	-3% ▼	54%	-3% ▼	55%	-4% ▼	52%	-2% ▼	60%	-9% ▼	68%	-17% ▼	
Wayne County	All Agencies	CFC	Dental	Initial	70	27	39%	3% ▲	40%	-1% ▬	37%	1% ▲	32%	6% ▲	38%	0% ▬	54%	-15% ▼	
				Yearly	123	56	46%	0% ▬	45%	0% ▬	49%	-4% ▼	42%	3% ▲	52%	-7% ▼	57%	-12% ▼	
				Total for Category	193	83	43%	1% ▲	43%	0% ▬	45%	-2% ▼	39%	4% ▲	47%	-4% ▼	56%	-13% ▼	
Wayne County	All Agencies	CFC	Worker Child	First 5 Days	98	29	30%	4% ▲	31%	-1% ▬	21%	9% ▲	28%	2% ▲	39%	-10% ▼	51%	-21% ▼	
				First 30 Days	234	117	50%	15% ▲	40%	10% ▲	29%	21% ▲	38%	12% ▲	50%	0% ▬	57%	-7% ▼	
				Second 30 Days	320	111	35%	6% ▲	30%	5% ▲	25%	10% ▲	33%	2% ▲	38%	-3% ▼	50%	-15% ▼	
				Monthly	1782	1008	57%	9% ▲	50%	6% ▲	41%	16% ▲	52%	5% ▲	61%	-4% ▼	67%	-10% ▼	
				Total for Category	2434	1265	52%	10% ▲	46%	6% ▲	36%	16% ▲	46%	6% ▲	56%	-4% ▼	63%	-11% ▼	
Wayne County	All Agencies	CFC	Worker Parent	First 30 Days	124	30	24%	3% ▲	23%	2% ▲	21%	4% ▲	21%	4% ▲	29%	-5% ▼	41%	-17% ▼	
				Monthly	1617	544	34%	3% ▲	31%	3% ▲	31%	2% ▲	31%	2% ▲	36%	-3% ▼	44%	-11% ▼	
				Quarterly	568	86	15%	-1% ▬	17%	-2% ▼	16%	-1% ▬	16%	-1% ▬	19%	-4% ▼	24%	-9% ▼	

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BUSINESS SERVICE CENTER 5 - COUNTY SUMMARY					2016-01 Monthly Performance COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
					DUIE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		BSC % DIFFERENCE		STATEWIDE % DIFFERENCE		
COUNTY	AGENCY	PRGM	CATEGORY	REPORT METRIC															
Wayne County ^	ALL AGENCIES ^	CFC	Worker Parent	Total for Category	2309	660	29%	1% ▲	27%	1% ▲	27%	2% ▲	27%	2% ▲	32%	-3% ▼	39%	-11% ▼	
Wayne County	All Agencies	CFC	Worker Supervisor	First 30 Days	80	40	50%	3% ▲	48%	2% ▲	48%	2% ▲	47%	3% ▲	63%	-13% ▼	65%	-15% ▼	
				Monthly	2235	1059	47%	0% ▬	49%	-2% ▼	50%	-3% ▼	44%	4% ▲	53%	-6% ▼	64%	-16% ▼	
				Total for Category	2315	1099	47%	0% ▬	49%	-2% ▼	50%	-2% ▼	44%	3% ▲	54%	-6% ▼	64%	-16% ▼	
Wayne County	All Agencies	CFC	Parent Child	First 7 Days	27	0	0%	-2% ▼	0%	0% ▬	2%	-2% ▼	2%	-2% ▼	10%	-10% ▼	8%	-8% ▼	
				Weekly	14606	1451	10%	-2% ▼	12%	-2% ▼	13%	-3% ▼	13%	-3% ▼	14%	-4% ▼	18%	-8% ▼	
				Total for Category	14633	1451	10%	-2% ▼	12%	-2% ▼	12%	-3% ▼	12%	-3% ▼	14%	-4% ▼	18%	-8% ▼	
Wayne County	All Agencies	CFC	CFC Service Plans	ISP	80	18	23%	1% ▲	26%	-4% ▼	22%	0% ▬	19%	3% ▲	31%	-9% ▼	51%	-28% ▼	
				USP	626	325	52%	8% ▲	50%	2% ▲	45%	7% ▲	39%	13% ▲	61%	-9% ▼	69%	-17% ▼	
				PWSP	194	113	58%	9% ▲	55%	3% ▲	50%	8% ▲	44%	14% ▲	68%	-10% ▼	74%	-15% ▼	
				YAVFC ISP					9%		5%		2%		40%		50%		
				YAVFC PWSP	29	13	45%	10% ▲	38%	7% ▲	38%	7% ▲	31%	14% ▲	58%	-13% ▼	64%	-19% ▼	
				Total for Category	929	469	50%	8% ▲	48%	2% ▲	44%	7% ▲	37%	13% ▲	59%	-9% ▼	68%	-18% ▼	
Wayne County	All Agencies	CFC	CFC Plan Approval	ISP Approval	97	64	66%	-7% ▼	71%	-5% ▼	74%	-8% ▼	72%	-6% ▼	72%	-6% ▼	76%	-10% ▼	
				USP Approval	688	515	75%	-1% ▬	75%	0% ▬	76%	-1% ▬	77%	-2% ▼	74%	1% ▲	79%	-4% ▼	
				PWSP Approval	237	183	77%	0% ▬	76%	1% ▲	77%	0% ▬	80%	-3% ▼	83%	-5% ▼	85%	-8% ▼	
				YAVFC ISP Aprvl	7	7	100% ★	12% ▲	86%	14% ▲	86%	14% ▲	90%	10% ▲	100%	0% ▬	89%	11% ▲	
				YAVFC PWSP Aprvl	33	26	79%	-10% ▼	88%	-9% ▼	88%	-9% ▼	89%	-10% ▼	86%	-7% ▼	87%	-9% ▼	
				Total for Category	1062	795	75%	-2% ▼	75%	0% ▬	76%	-1% ▬	78%	-3% ▼	76%	-2% ▼	80%	-5% ▼	

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WAYNE COUNTY DISTRICTS					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
DST	AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY	%	AVERAGE GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC		Statewide		
															%	DIFFERENCE	%	DIFFERENCE	
Dst 26	DHS AGENCIES	CPS	CPS Commencement	12 Hour (P1)	222	161	73%	8% ▲	69%	4% ▲	59%	14% ▲	66%	7% ▲	83%	-11% ▼	89%	-17%	-17%
				24 Hour (P2)	293	228	78%	15% ▲	71%	7% ▲	61%	17% ▲	57%	20% ▲	83%	-6% ▼	90%	-12%	-12%
				Total for Category	515	389	76%	12% ▲	70%	6% ▲	60%	16% ▲	61%	14% ▲	83%	-8% ▼	90%	-14%	-14%
Dst 26	DHS AGENCIES	CPS	CPS Face To Face Inv	24 Hour	224	135	60%	10% ▲	56%	4% ▲	48%	12% ▲	46%	14% ▲	76%	-15% ▼	85%	-25%	-25%
				72 Hour	316	203	64%	10% ▲	60%	4% ▲	53%	11% ▲	51%	13% ▲	77%	-13% ▼	86%	-21%	-21%
				Total for Category	540	338	63%	10% ▲	58%	4% ▲	51%	12% ▲	49%	14% ▲	77%	-14% ▼	85%	-23%	-23%
Dst 26	DHS AGENCIES	CPS	CPS Service Plans	ISP	405	216	53%	-1% ▬	55%	-2% ▼	55%	-2% ▼	53%	0% ▬	65%	-12% ▼	75%	-21%	-21%
				USP	74	16	22%	6% ▲	15%	6% ▲	16%	6% ▲	16%	5% ▲	28%	-7% ▼	48%	-26%	-26%
				Closing USP	30	24	80%	6% ▲	73%	7% ▲	74%	6% ▲	74%	6% ▲	82%	-2% ▼	87%	-7%	-7%
				Total for Category	509	256	50%	-1% ▬	52%	-1% ▬	52%	-2% ▼	50%	0% ▬	61%	-11% ▼	72%	-21%	-21%
Dst 26	DHS AGENCIES	CPS	CPS Plan Approval	ISP Approval	443	376	85%	-3% ▼	87%	-2% ▼	90%	-5% ▼	87%	-2% ▼	79%	6% ▲	84%	1%	1%
				USP Approval	48	47	98%	0% ▬	97%	1% ▲	98%	0% ▬	98%	0% ▬	84%	14% ▲	89%	9%	9%
				Closing USP Aprvl	22	22	100% ★	1% ▲	99%	1% ▲	99%	1% ▲	99%	1% ▲	93%	7% ▲	95%	5%	5%
				Total for Category	513	445	87%	-2% ▼	88%	-1% ▬	91%	-4% ▼	89%	-2% ▼	80%	6% ▲	86%	1%	1%
Dst 26	DHS AGENCIES	CFC	Medical	Initial	23	12	52%	8% ▲	50%	2% ▲	47%	5% ▲	35%	17% ▲	62%	-10% ▼	65%	-13%	-13%
				Yearly	18	15	83%	16% ▲	79%	4% ▲	67%	17% ▲	55%	28% ▲	63%	20% ▲	72%	12%	12%
				Well Child	20	11	55%	8% ▲	49%	6% ▲	50%	5% ▲	44%	11% ▲	57%	-2% ▼	68%	-13%	-13%
				Total for Category	61	38	62%	12% ▲	55%	7% ▲	52%	10% ▲	43%	19% ▲	60%	2% ▲	68%	-6%	-6%
Dst 26	DHS AGENCIES	CFC	Dental	Initial	26	16	62%	4% ▲	71%	-10% ▼	58%	4% ▲	44%	18% ▲	38%	23% ▲	54%	8%	8%
				Yearly	16	8	50%	4% ▲	48%	2% ▲	53%	-3% ▼	36%	14% ▲	52%	-2% ▼	57%	-7%	-7%
				Total for Category	42	24	57%	5% ▲	62%	-5% ▼	56%	1% ▲	40%	17% ▲	47%	10% ▲	56%	1%	1%
Dst 26	DHS AGENCIES	CFC	Worker Child	First 5 Days	29	6	21%	-12% ▼	39%	-18% ▼	27%	-7% ▼	32%	-11% ▼	39%	-18% ▼	51%	-30%	-30%
				First 30 Days	54	42	78%	20% ▲	71%	7% ▲	53%	25% ▲	51%	27% ▲	50%	27% ▲	57%	21%	21%
				Second 30 Days	60	33	55%	10% ▲	52%	3% ▲	41%	14% ▲	44%	11% ▲	38%	17% ▲	50%	5%	5%
				Monthly	230	201	87%	19% ▲	80%	7% ▲	63%	25% ▲	62%	25% ▲	61%	27% ▲	67%	20%	20%
				Total for Category	373	282	76%	15% ▲	71%	5% ▲	55%	21% ▲	56%	20% ▲	56%	20% ▲	63%	13%	13%
Dst 26	DHS AGENCIES	CFC	Worker Parent	First 30 Days	48	21	44%	7% ▲	40%	4% ▲	35%	9% ▲	35%	9% ▲	29%	15% ▲	41%	3%	3%
				Monthly	280	153	55%	12% ▲	43%	11% ▲	43%	12% ▲	43%	12% ▲	36%	18% ▲	44%	10%	10%
				Quarterly	100	21	21%	1% ▲	21%	0% ▬	19%	2% ▲	19%	2% ▲	19%	2% ▲	24%	-3%	-3%
				Total for Category	428	195	46%	8% ▲	39%	7% ▲	37%	9% ▲	37%	9% ▲	32%	14% ▲	39%	6%	6%
Dst 26	DHS AGENCIES	CFC	Worker Supervisor	First 30 Days	21	12	57%	5% ▲	50%	7% ▲	53%	4% ▲	54%	3% ▲	63%	-6% ▼	65%	-8%	-8%
				Monthly	290	218	75%	16% ▲	62%	13% ▲	63%	12% ▲	53%	22% ▲	53%	22% ▲	64%	11%	11%
				Total for Category	311	230	74%	15% ▲	61%	13% ▲	63%	11% ▲	53%	21% ▲	54%	20% ▲	64%	10%	10%

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WAYNE COUNTY DISTRICTS					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO				
DST	AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY	%	AVERAGE		PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		Statewide		
								GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE		
Dst 26	DHS AGENCIES	CFC	Parent Child	First 7 Days	9	0	0%	-3%	2%	-2%	4%	-4%	4%	-4%	10%	-10%	8%	-8%	-8%	
				Weekly	2405	167	7%	-3%	9%	-2%	11%	-4%	11%	-4%	14%	-7%	18%	-11%	-11%	
				Total for Category	2414	167	7%	-3%	9%	-2%	11%	-4%	11%	-4%	14%	-7%	18%	-11%	-11%	
Dst 26	DHS AGENCIES	CFC	CFC Service Plans	ISP	29	12	41%	6%	38%	4%	36%	6%	32%	9%	31%	10%	51%	-9%	-9%	
				USP	98	65	66%	12%	63%	4%	56%	10%	46%	21%	61%	6%	69%	-3%	-3%	
				PWSP	21	16	76%	8%	78%	-2%	68%	8%	58%	18%	68%	8%	74%	2%	2%	
				YAVFC ISP						0%			0%				40%		50%	
				YAVFC PWSP	6	1	17%	-8%	27%	-11%	28%	-11%	18%	-1%	58%	-41%	64%	-48%	-48%	
				Total for Category	154	94	61%	10%	58%	3%	52%	9%	43%	18%	59%	2%	68%	-7%	-7%	
Dst 26	DHS AGENCIES	CFC	CFC Plan Approval	ISP Approval	29	24	83%	4%	77%	5%	82%	1%	77%	5%	72%	11%	76%	6%	6%	
				USP Approval	119	108	91%	5%	85%	6%	88%	3%	87%	4%	74%	16%	79%	12%	12%	
				PWSP Approval	23	21	91%	5%	87%	4%	86%	5%	86%	5%	83%	9%	85%	6%	6%	
				YAVFC ISP Aprvl						75%		89%		93%		100%		89%		
				YAVFC PWSP Aprvl	2	2	100%	3%	100%	0%	97%	3%	93%	7%	86%	14%	87%	13%	13%	
				Total for Category	173	155	90%	4%	84%	6%	87%	3%	85%	4%	76%	13%	80%	9%	9%	
Dst 26	PAFC AGENCIES	CFC	Medical	Initial	6	2	33%	-1%	28%	6%	32%	1%	39%	-5%	62%	-28%	65%	-32%	-32%	
				Yearly	24	17	71%	0%	69%	2%	74%	-3%	70%	0%	63%	8%	72%	-1%	-1%	
				Well Child	36	18	50%	-17%	68%	-18%	68%	-18%	64%	-14%	57%	-7%	68%	-18%	-18%	
				Total for Category	66	37	56%	-5%	62%	-6%	62%	-6%	60%	-4%	60%	-4%	68%	-12%	-12%	
Dst 26	PAFC AGENCIES	CFC	Dental	Initial	16	6	38%	2%	43%	-5%	36%	2%	31%	6%	38%	-1%	54%	-16%	-16%	
				Yearly	24	14	58%	6%	51%	8%	58%	1%	49%	9%	52%	6%	57%	1%	1%	
				Total for Category	40	20	50%	4%	47%	3%	49%	1%	43%	7%	47%	3%	56%	-6%	-6%	
Dst 26	PAFC AGENCIES	CFC	Worker Child	First 5 Days	23	8	35%	8%	31%	4%	22%	13%	28%	6%	39%	-4%	51%	-16%	-16%	
				First 30 Days	44	18	41%	11%	33%	8%	23%	17%	35%	6%	50%	-9%	57%	-16%	-16%	
				Second 30 Days	54	16	30%	6%	17%	13%	19%	11%	31%	-2%	38%	-8%	50%	-20%	-20%	
				Monthly	389	192	49%	3%	47%	3%	41%	9%	51%	-1%	61%	-12%	67%	-18%	-18%	
				Total for Category	510	234	46%	6%	41%	4%	35%	11%	45%	1%	56%	-10%	63%	-17%	-17%	
Dst 26	PAFC AGENCIES	CFC	Worker Parent	First 30 Days	6	1	17%	7%	8%	9%	11%	6%	11%	6%	29%	-13%	41%	-24%	-24%	
				Monthly	308	64	21%	-2%	23%	-2%	23%	-3%	23%	-3%	36%	-15%	44%	-24%	-24%	
				Quarterly	102	17	17%	0%	18%	-1%	16%	0%	16%	0%	19%	-2%	24%	-8%	-8%	
				Total for Category	416	82	20%	-1%	21%	-1%	21%	-2%	21%	-2%	32%	-12%	39%	-20%	-20%	
Dst 26	PAFC AGENCIES	CFC	Worker Supervisor	First 30 Days	13	7	54%	-9%	57%	-3%	68%	-14%	63%	-9%	63%	-10%	65%	-11%	-11%	
				Monthly	487	218	45%	-5%	51%	-6%	52%	-7%	47%	-3%	53%	-8%	64%	-19%	-19%	

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WAYNE COUNTY DISTRICTS					2016-01 MONTHLY PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2016-01 MONTHLY PERFORMANCE COMPARED TO			
DST	AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY	%	AVERAGE GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		Statewide		
									%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Dst 26 ^	PAFC AGENCIES ^	CFC	Worker Supervisor	Total for Category	500	225	45%	-5%	51%	-6%	53%	-8%	48%	-3%	54%	-9%	64%	-19%	-19%
Dst 26	PAFC AGENCIES	CFC	Parent Child	First 7 Days	2	0	0%	-3%	0%	0%	3%	-3%	3%	-3%	10%	-10%	8%	-8%	-8%
				Weekly	2859	374	13%	-4%	16%	-3%	18%	-4%	18%	-4%	14%	-1%	18%	-5%	-5%
				Total for Category	2861	374	13%	-4%	16%	-3%	17%	-4%	17%	-4%	14%	-1%	18%	-5%	-5%
Dst 26	PAFC AGENCIES	CFC	CFC Service Plans	ISP	5	0	0%	-19%	18%	-18%	24%	-24%	15%	-15%	31%	-31%	51%	-51%	-51%
				USP	120	52	43%	-2%	50%	-7%	45%	-2%	41%	3%	61%	-17%	69%	-26%	-26%
				PWSP	35	27	77%	27%	60%	17%	46%	31%	44%	33%	68%	9%	74%	3%	3%
				YAVFC ISP					33%		20%		6%		40%		50%		
				YAVFC PWSP	13	8	62%	26%	38%	23%	34%	27%	35%	27%	58%	4%	64%	-3%	-3%
				Total for Category	173	87	50%	6%	51%	-1%	44%	7%	39%	11%	59%	-9%	68%	-18%	-18%
Dst 26	PAFC AGENCIES	CFC	CFC Plan Approval	ISP Approval	4	2	50%	-29%	81%	-31%	77%	-27%	80%	-30%	72%	-22%	76%	-26%	-26%
				USP Approval	107	74	69%	-6%	74%	-5%	73%	-4%	80%	-10%	74%	-5%	79%	-10%	-10%
				PWSP Approval	47	25	53%	-21%	71%	-18%	73%	-19%	79%	-26%	83%	-29%	85%	-32%	-32%
				YAVFC ISP Aprvl	1	1	100%	10%	100%	0%	82%	18%	89%	11%	100%	0%	89%	11%	11%
				YAVFC PWSP Aprvl	12	10	83%	-5%	89%	-5%	90%	-7%	87%	-4%	86%	-2%	87%	-4%	-4%
				Total for Category	171	112	66%	-11%	74%	-9%	74%	-8%	80%	-14%	76%	-11%	80%	-15%	-15%
Dst 27	DHS AGENCIES	CPS	CPS Commencement	12 Hour (P1)	189	142	75%	7%	74%	1%	65%	10%	66%	9%	83%	-8%	89%	-14%	-14%
				24 Hour (P2)	280	212	76%	11%	73%	3%	66%	10%	55%	21%	83%	-8%	90%	-14%	-14%
				Total for Category	469	354	75%	9%	73%	2%	65%	10%	60%	16%	83%	-8%	90%	-14%	-14%
Dst 27	DHS AGENCIES	CPS	CPS Face To Face Inv	24 Hour	189	111	59%	5%	59%	0%	53%	6%	49%	10%	76%	-17%	85%	-26%	-26%
				72 Hour	287	172	60%	4%	59%	1%	56%	4%	53%	7%	77%	-17%	86%	-26%	-26%
				Total for Category	476	283	59%	5%	59%	1%	55%	5%	51%	8%	77%	-17%	85%	-26%	-26%
Dst 27	DHS AGENCIES	CPS	CPS Service Plans	ISP	442	236	53%	4%	50%	3%	48%	5%	49%	4%	65%	-12%	75%	-21%	-21%
				USP	104	18	17%	2%	16%	1%	15%	3%	14%	3%	28%	-11%	48%	-30%	-30%
				Closing USP	41	32	78%	3%	77%	1%	77%	1%	71%	7%	82%	-4%	87%	-9%	-9%
				Total for Category	587	286	49%	3%	47%	2%	46%	3%	45%	3%	61%	-12%	72%	-23%	-23%
Dst 27	DHS AGENCIES	CPS	CPS Plan Approval	ISP Approval	464	321	69%	-4%	75%	-6%	73%	-3%	72%	-3%	79%	-9%	84%	-15%	-15%
				USP Approval	74	66	89%	-3%	93%	-3%	92%	-3%	93%	-4%	84%	5%	89%	0%	0%
				Closing USP Aprvl	36	35	97%	3%	96%	2%	94%	4%	93%	4%	93%	4%	95%	2%	2%
				Total for Category	574	422	74%	-4%	79%	-5%	77%	-4%	76%	-3%	80%	-7%	86%	-12%	-12%
Dst 27	DHS AGENCIES	CFC	Medical	Initial	13	5	38%	13%	21%	17%	27%	11%	29%	10%	62%	-23%	65%	-27%	-27%
				Yearly	2	1	50%	-5%	60%	-10%	62%	-12%	43%	7%	63%	-13%	72%	-22%	-22%
				Well Child	22	8	36%	0%	34%	2%	41%	-5%	35%	1%	57%	-21%	68%	-31%	-31%

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DST	AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY	%	AVERAGE GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC		Statewide		
															%	DIFFERENCE	%	DIFFERENCE	
Dst 27 ^	DHS AGENCIES ^	CFC	Medical	Total for Category	37	14	38%	3%	33%	5%	38%	-1%	34%	4%	60%	-22%	68%	-30%	
Dst 27	DHS AGENCIES	CFC	Dental	Initial	8	2	25%	0%	23%	2%	25%	0%	28%	-3%	38%	-13%	54%	-29%	
				Yearly	11	3	27%	-6%	32%	-5%	34%	-7%	35%	-7%	52%	-25%	57%	-30%	
				Total for Category	19	5	26%	-2%	27%	0%	29%	-3%	31%	-5%	47%	-20%	56%	-29%	
Dst 27	DHS AGENCIES	CFC	Worker Child	First 5 Days	10	4	40%	19%	26%	14%	15%	25%	21%	19%	39%	1%	51%	-11%	
				First 30 Days	36	14	39%	9%	35%	4%	22%	17%	34%	5%	50%	-11%	57%	-18%	
				Second 30 Days	66	20	30%	7%	28%	2%	18%	13%	25%	5%	38%	-7%	50%	-19%	
				Monthly	227	147	65%	19%	51%	13%	37%	27%	49%	16%	61%	4%	67%	-2%	
				Total for Category	339	185	55%	16%	44%	10%	31%	24%	41%	14%	56%	-1%	63%	-8%	
Dst 27	DHS AGENCIES	CFC	Worker Parent	First 30 Days	12	2	17%	2%	18%	-1%	13%	4%	13%	4%	29%	-13%	41%	-24%	
				Monthly	275	119	43%	7%	37%	7%	36%	8%	36%	8%	36%	7%	44%	-1%	
				Quarterly	111	14	13%	-2%	14%	-2%	15%	-2%	15%	-2%	19%	-6%	24%	-12%	
				Total for Category	398	135	34%	4%	30%	4%	29%	5%	29%	5%	32%	2%	39%	-5%	
Dst 27	DHS AGENCIES	CFC	Worker Supervisor	First 30 Days	16	8	50%	14%	38%	12%	36%	14%	32%	18%	63%	-13%	65%	-15%	
				Monthly	312	148	47%	4%	48%	-1%	46%	1%	36%	11%	53%	-6%	64%	-16%	
				Total for Category	328	156	48%	5%	47%	0%	46%	2%	36%	12%	54%	-6%	64%	-16%	
Dst 27	DHS AGENCIES	CFC	Parent Child	First 7 Days	2	0	0%	0%	0%	0%	0%	0%	0%	0%	10%	-10%	8%	-8%	
				Weekly	2176	106	5%	0%	5%	0%	5%	0%	5%	0%	14%	-9%	18%	-13%	
				Total for Category	2178	106	5%	0%	5%	0%	5%	0%	5%	0%	14%	-9%	18%	-13%	
Dst 27	DHS AGENCIES	CFC	CFC Service Plans	ISP	20	3	15%	-4%	27%	-12%	17%	-2%	13%	2%	31%	-16%	51%	-36%	
				USP	111	61	55%	17%	44%	11%	39%	16%	30%	25%	61%	-6%	69%	-14%	
				PWSP	19	6	32%	-1%	33%	-1%	38%	-6%	26%	5%	68%	-37%	74%	-42%	
				YAVFC ISP									0%		40%		50%		
				YAVFC PWSP					0%		57%		43%		58%		64%		
				Total for Category	150	70	47%	13%	40%	6%	35%	11%	27%	20%	59%	-13%	68%	-21%	
Dst 27	DHS AGENCIES	CFC	CFC Plan Approval	ISP Approval	35	19	54%	-10%	60%	-5%	68%	-14%	64%	-9%	72%	-17%	76%	-22%	
				USP Approval	148	127	86%	10%	77%	9%	76%	10%	76%	10%	74%	11%	79%	7%	
				PWSP Approval	22	19	86%	7%	80%	6%	79%	7%	80%	7%	83%	4%	85%	1%	
				YAVFC ISP Aprvl	1	1	100%	0%	100%	0%	100%	0%	100%	0%	100%	0%	89%	11%	
				YAVFC PWSP Aprvl	4	4	100%	8%	100%	0%	91%	9%	86%	14%	86%	14%	87%	13%	
				Total for Category	210	170	81%	6%	75%	5%	75%	6%	75%	6%	76%	4%	80%	1%	
Dst 27	PAFC AGENCIES	CFC	Medical	Initial	14	5	36%	-10%	41%	-5%	46%	-11%	48%	-13%	62%	-26%	65%	-29%	
				Yearly	27	14	52%	-11%	60%	-8%	63%	-11%	64%	-12%	63%	-11%	72%	-20%	

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DST	AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY	%	AVERAGE GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		Statewide		
								%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Dst 27 ^	PAFC AGENCIES ^	CFC	Medical	Well Child	48	20	42%	-18%	61%	-19%	59%	-17%	60%	-18%	57%	-15%	68%	-26%	-26%
				Total for Category	89	39	44%	-14%	57%	-13%	58%	-14%	59%	-15%	60%	-16%	68%	-24%	-24%
Dst 27	PAFC AGENCIES	CFC	Dental	Initial	11	1	9%	-7%	16%	-7%	19%	-9%	14%	-5%	38%	-29%	54%	-45%	-45%
				Yearly	43	16	37%	-8%	44%	-7%	46%	-9%	45%	-8%	52%	-15%	57%	-20%	-20%
				Total for Category	54	17	31%	-6%	37%	-5%	40%	-8%	36%	-5%	47%	-15%	56%	-24%	-24%
Dst 27	PAFC AGENCIES	CFC	Worker Child	First 5 Days	18	6	33%	3%	32%	2%	24%	9%	34%	-1%	39%	-6%	51%	-18%	-18%
				First 30 Days	56	26	46%	9%	39%	7%	30%	16%	42%	4%	50%	-4%	57%	-11%	-11%
				Second 30 Days	68	17	25%	1%	21%	4%	18%	7%	33%	-8%	38%	-13%	50%	-25%	-25%
				Monthly	411	200	49%	4%	44%	5%	37%	11%	52%	-3%	61%	-12%	67%	-18%	-18%
				Total for Category	553	249	45%	4%	40%	5%	33%	12%	47%	-2%	56%	-11%	63%	-18%	-18%
Dst 27	PAFC AGENCIES	CFC	Worker Parent	First 30 Days	10	2	20%	6%	14%	6%	14%	6%	14%	6%	29%	-9%	41%	-21%	-21%
				Monthly	309	60	19%	-3%	21%	-2%	23%	-3%	23%	-3%	36%	-17%	44%	-25%	-25%
				Quarterly	123	4	3%	-7%	11%	-7%	10%	-7%	10%	-7%	19%	-16%	24%	-21%	-21%
				Total for Category	442	66	15%	-4%	18%	-4%	19%	-4%	19%	-4%	32%	-17%	39%	-24%	-24%
Dst 27	PAFC AGENCIES	CFC	Worker Supervisor	First 30 Days	13	6	46%	-5%	47%	-1%	49%	-3%	54%	-8%	63%	-17%	65%	-19%	-19%
				Monthly	490	213	43%	-8%	51%	-7%	53%	-10%	50%	-7%	53%	-10%	64%	-20%	-20%
				Total for Category	503	219	44%	-8%	51%	-7%	53%	-10%	50%	-7%	54%	-10%	64%	-20%	-20%
Dst 27	PAFC AGENCIES	CFC	Parent Child	First 7 Days	6	0	0%	-2%	0%	0%	2%	-2%	2%	-2%	10%	-10%	8%	-8%	-8%
				Weekly	2960	366	12%	-4%	15%	-3%	16%	-4%	16%	-4%	14%	-2%	18%	-6%	-6%
				Total for Category	2966	366	12%	-4%	15%	-3%	16%	-4%	16%	-4%	14%	-2%	18%	-6%	-6%
Dst 27	PAFC AGENCIES	CFC	CFC Service Plans	ISP	7	1	14%	-7%	28%	-14%	22%	-7%	17%	-3%	31%	-17%	51%	-36%	-36%
				USP	100	52	52%	5%	52%	0%	48%	4%	42%	10%	61%	-9%	69%	-17%	-17%
				PWSP	63	39	62%	10%	53%	9%	54%	8%	47%	14%	68%	-6%	74%	-12%	-12%
				YAVFC ISP						0%		0%		40%		50%			
				YAVFC PWSP	7	3	43%	7%	39%	4%	42%	1%	29%	14%	58%	-15%	64%	-21%	-21%
				Total for Category	177	95	54%	8%	50%	4%	48%	5%	41%	13%	59%	-6%	68%	-14%	-14%
Dst 27	PAFC AGENCIES	CFC	CFC Plan Approval	ISP Approval	11	6	55%	-11%	55%	0%	68%	-14%	69%	-14%	72%	-17%	76%	-22%	-22%
				USP Approval	122	69	57%	-13%	67%	-11%	69%	-12%	71%	-15%	74%	-18%	79%	-22%	-22%
				PWSP Approval	77	62	81%	4%	76%	4%	75%	5%	79%	2%	83%	-2%	85%	-4%	-4%
				YAVFC ISP Aprvl	1	1	100%	26%	50%	50%	50%	50%	83%	17%	100%	0%	89%	11%	11%
				YAVFC PWSP Aprvl	9	6	67%	-18%	82%	-15%	83%	-16%	89%	-22%	86%	-19%	87%	-21%	-21%
				Total for Category	220	144	65%	-7%	70%	-4%	71%	-6%	74%	-9%	76%	-11%	80%	-15%	-15%
Dst 29	DHS AGENCIES	CPS	CPS Commencement	12 Hour (P1)	142	121	85%	4%	83%	2%	78%	7%	81%	4%	83%	2%	89%	-4%	-4%

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DST	AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY	%	AVERAGE		PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		Statewide	
								GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Dst 29 ^	DHS AGENCIES ^	CPS	CPS Commencement	24 Hour (P2)	224	180	80%	4%	79%	1%	76%	4%	74%	6%	83%	-3%	90%	-10%	-10%
				Total for Category	366	301	82%	4%	81%	1%	77%	5%	77%	5%	83%	-1%	90%	-7%	-7%
Dst 29	DHS AGENCIES	CPS	CPS Face To Face Inv	24 Hour	141	105	74%	2%	77%	-2%	73%	1%	69%	6%	76%	-1%	85%	-10%	-10%
				72 Hour	218	160	73%	1%	74%	0%	72%	2%	71%	2%	77%	-4%	86%	-12%	-12%
				Total for Category	359	265	74%	1%	75%	-1%	72%	2%	70%	4%	77%	-3%	85%	-11%	-11%
Dst 29	DHS AGENCIES	CPS	CPS Service Plans	ISP	353	168	48%	-3%	50%	-2%	50%	-3%	51%	-4%	65%	-17%	75%	-27%	-27%
				USP	67	13	19%	5%	15%	4%	14%	6%	14%	5%	28%	-9%	48%	-28%	-28%
				Closing USP	36	25	69%	-6%	74%	-4%	78%	-8%	76%	-7%	82%	-13%	87%	-17%	-17%
				Total for Category	456	206	45%	-3%	47%	-2%	48%	-2%	49%	-3%	61%	-16%	72%	-26%	-26%
Dst 29	DHS AGENCIES	CPS	CPS Plan Approval	ISP Approval	331	236	71%	1%	68%	3%	69%	3%	75%	-4%	79%	-7%	84%	-13%	-13%
				USP Approval	39	33	85%	0%	83%	2%	83%	1%	87%	-2%	84%	0%	89%	-4%	-4%
				Closing USP Aprvl	43	41	95%	3%	92%	3%	92%	3%	94%	1%	93%	2%	95%	1%	1%
				Total for Category	413	310	75%	1%	73%	3%	73%	2%	78%	-3%	80%	-5%	86%	-11%	-11%
Dst 29	DHS AGENCIES	CFC	Medical	Initial	11	7	64%	-1%	67%	-3%	66%	-2%	60%	3%	62%	2%	65%	-1%	-1%
				Yearly	9	2	22%	-13%	33%	-11%	34%	-12%	37%	-15%	63%	-41%	72%	-49%	-49%
				Well Child	25	5	20%	-15%	32%	-12%	37%	-17%	37%	-17%	57%	-37%	68%	-48%	-48%
				Total for Category	45	14	31%	-13%	41%	-10%	46%	-15%	44%	-13%	60%	-29%	68%	-37%	-37%
Dst 29	DHS AGENCIES	CFC	Dental	Initial	6	2	33%	-9%	44%	-10%	43%	-9%	42%	-9%	38%	-5%	54%	-20%	-20%
				Yearly	4	1	25%	6%	14%	11%	23%	2%	21%	4%	52%	-27%	57%	-32%	-32%
				Total for Category	10	3	30%	-2%	33%	-3%	34%	-4%	30%	0%	47%	-17%	56%	-26%	-26%
Dst 29	DHS AGENCIES	CFC	Worker Child	First 5 Days	10	3	30%	15%	19%	11%	11%	19%	16%	14%	39%	-9%	51%	-21%	-21%
				First 30 Days	18	6	33%	10%	24%	10%	18%	15%	27%	6%	50%	-17%	57%	-24%	-24%
				Second 30 Days	34	13	38%	14%	25%	13%	21%	17%	27%	11%	38%	0%	50%	-11%	-11%
				Monthly	222	112	50%	11%	43%	7%	31%	20%	43%	7%	61%	-10%	67%	-17%	-17%
				Total for Category	284	134	47%	13%	38%	9%	26%	21%	37%	10%	56%	-9%	63%	-16%	-16%
Dst 29	DHS AGENCIES	CFC	Worker Parent	First 30 Days	28	4	14%	-6%	20%	-6%	21%	-6%	21%	-6%	29%	-15%	41%	-27%	-27%
				Monthly	227	110	48%	4%	45%	3%	45%	4%	45%	4%	36%	12%	44%	4%	4%
				Quarterly	60	14	23%	2%	21%	2%	21%	2%	21%	2%	19%	4%	24%	-1%	-1%
				Total for Category	315	128	41%	3%	38%	2%	38%	3%	38%	3%	32%	9%	39%	1%	1%
Dst 29	DHS AGENCIES	CFC	Worker Supervisor	First 30 Days	10	2	20%	-5%	29%	-9%	25%	-5%	22%	-2%	63%	-43%	65%	-45%	-45%
				Monthly	287	116	40%	15%	32%	9%	28%	13%	18%	23%	53%	-13%	64%	-23%	-23%
				Total for Category	297	118	40%	14%	31%	8%	28%	12%	18%	22%	54%	-14%	64%	-24%	-24%



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DST	AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY	%	AVERAGE GAIN		PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	BSC %	DIFFERENCE	Statewide %	DIFFERENCE			
Dst 29	DHS AGENCIES	CFC	Parent Child	First 7 Days	8	0	0%	0%	🟡	0%	0%	0%	0%	0%	0%	10%	-10%	8%	-8%	-8%		
				Weekly	2075	129	6%	0%	🟡	7%	-1%	6%	1%	6%	1%	14%	-8%	18%	-12%	-12%		
				Total for Category	2083	129	6%	0%	🟡	7%	-1%	6%	1%	6%	1%	14%	-8%	18%	-12%	-12%		
Dst 29	DHS AGENCIES	CFC	CFC Service Plans	ISP	11	1	9%	0%	🟡	3%	7%	11%	-2%	14%	-5%	31%	-22%	51%	-42%	-42%		
				USP	97	43	44%	11%	🟢	37%	7%	34%	10%	30%	15%	61%	-16%	69%	-25%	-25%		
				PWSP	13	4	31%	0%	🟡	29%	2%	31%	0%	31%	0%	68%	-37%	74%	-43%	-43%		
				YAVFC ISP											0%		40%		50%			
				YAVFC PWSP								0%			0%		38%		58%		64%	
				Total for Category	121	48	40%	10%	🟢	32%	7%	30%	10%	28%	12%	59%	-20%	68%	-28%	-28%		
Dst 29	DHS AGENCIES	CFC	CFC Plan Approval	ISP Approval	13	10	77%	4%	🟢	73%	4%	71%	6%	74%	3%	72%	5%	76%	1%	1%		
				USP Approval	103	74	72%	-6%	🔴	76%	-4%	79%	-7%	80%	-8%	74%	-3%	79%	-7%	-7%		
				PWSP Approval	22	19	86%	10%	🟢	78%	8%	75%	11%	76%	11%	83%	4%	85%	1%	1%		
				YAVFC ISP Aprvl	1	1	100%	0%	🟡	100%	0%	100%	0%	100%	0%	100%	0%	89%	11%	11%		
				YAVFC PWSP Aprvl	2	2	100%	0%	🟡	100%	0%	100%	0%	100%	0%	86%	14%	87%	13%	13%		
				Total for Category	141	106	75%	-2%	🔴	76%	-1%	77%	-2%	78%	-3%	76%	-1%	80%	-5%	-5%		
Dst 29	PAFC AGENCIES	CFC	Medical	Initial	6	5	83%	27%	🟢	42%	41%	56%	28%	64%	19%	62%	22%	65%	18%	18%		
				Yearly	12	8	67%	-1%	🟡	66%	1%	72%	-5%	65%	2%	63%	4%	72%	-5%	-5%		
				Well Child	23	17	74%	12%	🟢	67%	7%	60%	14%	61%	13%	57%	17%	68%	6%	6%		
				Total for Category	41	30	73%	10%	🟢	64%	10%	63%	10%	63%	10%	60%	13%	68%	5%	5%		
Dst 29	PAFC AGENCIES	CFC	Dental	Initial	3	0	0%	-38%	🔴	31%	-31%	39%	-39%	41%	-41%	38%	-38%	54%	-54%	-54%		
				Yearly	25	14	56%	1%	🟢	56%	0%	59%	-3%	49%	7%	52%	4%	57%	-1%	-1%		
				Total for Category	28	14	50%	-1%	🟡	51%	-1%	56%	-6%	48%	2%	47%	3%	56%	-6%	-6%		
Dst 29	PAFC AGENCIES	CFC	Worker Child	First 5 Days	8	2	25%	0%	🟡	29%	-4%	20%	5%	28%	-3%	39%	-14%	51%	-26%	-26%		
				First 30 Days	26	11	42%	10%	🟢	28%	15%	29%	13%	38%	4%	50%	-8%	57%	-15%	-15%		
				Second 30 Days	38	12	32%	-5%	🔴	35%	-4%	38%	-6%	38%	-6%	38%	-6%	50%	-18%	-18%		
				Monthly	303	156	51%	5%	🟢	47%	4%	40%	11%	52%	0%	61%	-9%	67%	-16%	-16%		
				Total for Category	375	181	48%	5%	🟢	43%	5%	38%	11%	48%	0%	56%	-7%	63%	-14%	-14%		
Dst 29	PAFC AGENCIES	CFC	Worker Parent	First 30 Days	20	0	0%	-20%	🔴	23%	-23%	19%	-19%	19%	-19%	29%	-29%	41%	-41%	-41%		
				Monthly	218	38	17%	-2%	🔴	19%	-1%	20%	-3%	20%	-3%	36%	-19%	44%	-27%	-27%		
				Quarterly	72	16	22%	4%	🟢	19%	3%	18%	4%	18%	4%	19%	3%	24%	-2%	-2%		
				Total for Category	310	54	17%	-2%	🔴	19%	-2%	20%	-2%	20%	-2%	32%	-14%	39%	-22%	-22%		
Dst 29	PAFC AGENCIES	CFC	Worker Supervisor	First 30 Days	7	5	71%	4%	🟢	81%	-10%	65%	7%	61%	10%	63%	8%	65%	6%	6%		
				Monthly	369	146	40%	-11%	🔴	50%	-10%	52%	-13%	50%	-11%	53%	-14%	64%	-24%	-24%		
				Total for Category	376	151	40%	-11%	🔴	51%	-11%	53%	-13%	51%	-11%	54%	-13%	64%	-24%	-24%		

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DST	AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY	%	AVERAGE		PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		BSC		Statewide		
								GAIN		%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	
Dst 29	PAFC AGENCIES	CFC	Parent Child	First 7 Days						0%		2%		2%		10%		8%		
				Weekly	2131	309	15%	0%	▬	16%	-1%	15%	0%	15%	0%	14%	0%	18%	-4%	-4%
				Total for Category	2131	309	15%	0%	▬	16%	-1%	15%	0%	15%	0%	14%	1%	18%	-4%	-4%
Dst 29	PAFC AGENCIES	CFC	CFC Service Plans	ISP	8	1	13%	-10%	▾	20%	-8%	21%	-9%	25%	-12%	31%	-19%	51%	-38%	-38%
				USP	93	48	52%	4%	▴	52%	-1%	49%	3%	41%	11%	61%	-9%	69%	-17%	-17%
				PWSP	43	21	49%	-5%	▾	61%	-12%	54%	-5%	48%	1%	68%	-19%	74%	-25%	-25%
				YAVFC ISP						0%		0%		0%		40%		50%		
				YAVFC PWSP	2	1	50%	-8%	▾	71%	-21%	63%	-13%	46%	4%	58%	-8%	64%	-14%	-14%
				Total for Category	146	71	49%	1%	▴	54%	-5%	49%	0%	42%	6%	59%	-11%	68%	-19%	-19%
Dst 29	PAFC AGENCIES	CFC	CFC Plan Approval	ISP Approval	5	3	60%	-22%	▾	86%	-26%	83%	-23%	79%	-19%	72%	-12%	76%	-16%	-16%
				USP Approval	88	62	70%	0%	▬	71%	0%	70%	0%	71%	-1%	74%	-4%	79%	-8%	-8%
				PWSP Approval	45	36	80%	2%	▴	74%	6%	79%	1%	81%	-1%	83%	-3%	85%	-5%	-5%
				YAVFC ISP Aprvl	2	2	100%	0%	▬	100%	0%	100%	0%	100%	0%	100%	0%	89%	11%	11%
				YAVFC PWSP Aprvl	3	1	33%	-47%	▾	67%	-33%	78%	-44%	88%	-55%	86%	-52%	87%	-54%	-54%
				Total for Category	143	104	73%	-1%	▬	73%	0%	74%	-1%	75%	-2%	76%	-4%	80%	-7%	-7%