

**Michigan Department of Health and Human Services
Children's Services Agency - Monthly Management Report (January 2016)**

STATEWIDE PERFORMANCE				2016-01 MONTHLY PERFORMANCE			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES							
				Due	Timely	%	Monthly Gain	Prior 3 Months %	Difference	Prior 6 Months %	Difference	Prior 12 Months %	Difference	
AGENCY NAME	PRGM	CATEGORY	REPORT METRIC											
STATEWIDE	CPS	CPS Commencement	12 Hour (P1)	2637	2352	89%	2% ▲	89%	1% ▬	86%	3% ▲	87%	2% ▲	
			24 Hour (P2)	4807	4321	90%	3% ▲	89%	1% ▬	87%	3% ▲	85%	5% ▲	
			Total for Category	7444	6673	90%	3% ▲	89%	1% ▬	87%	3% ▲	86%	4% ▲	
STATEWIDE	CPS	CPS Face To Face Inv	24 Hour	2639	2238	85%	3% ▲	84%	0% ▬	81%	3% ▲	79%	6% ▲	
			72 Hour	4858	4156	86%	2% ▲	86%	0% ▬	84%	2% ▲	82%	3% ▲	
			Total for Category	7497	6394	85%	2% ▲	85%	0% ▬	83%	2% ▲	81%	4% ▲	
STATEWIDE	CPS	CPS Service Plans	ISP	6734	5034	75%	1% ▬	75%	0% ▬	75%	0% ▬	71%	3% ▲	
			USP	1513	723	48%	5% ▲	46%	1% ▬	44%	4% ▲	39%	9% ▲	
			Closing USP	982	853	87%	4% ▲	84%	3% ▲	84%	3% ▲	81%	6% ▲	
			Total for Category	9229	6610	72%	2% ▲	72%	0% ▬	71%	1% ▬	68%	4% ▲	
STATEWIDE	CPS	CPS Plan Approval	ISP Approval	6837	5756	84%	-2% ▼	86%	-2% ▼	86%	-2% ▼	86%	-2% ▼	
			USP Approval	1278	1134	89%	-1% ▬	90%	-2% ▼	90%	-1% ▬	90%	-1% ▬	
			Closing USP Aprvl	893	847	95%	0% ▬	95%	0% ▬	95%	0% ▬	94%	0% ▬	
			Total for Category	9008	7737	86%	-2% ▼	88%	-2% ▼	88%	-2% ▼	87%	-2% ▼	
STATEWIDE	CFC	Medical	Initial	450	293	65%	0% ▬	64%	1% ▬	66%	-1% ▬	65%	0% ▬	
			Yearly	403	289	72%	-2% ▼	75%	-3% ▼	75%	-4% ▼	73%	-1% ▬	
			Well Child	750	508	68%	-4% ▼	72%	-4% ▼	72%	-5% ▼	71%	-4% ▼	
			Total for Category	1603	1090	68%	-2% ▼	70%	-2% ▼	71%	-3% ▼	70%	-2% ▼	
STATEWIDE	CFC	Dental	Initial	404	217	54%	-3% ▼	59%	-5% ▼	57%	-3% ▼	54%	0% ▬	
			Yearly	513	294	57%	-2% ▼	59%	-2% ▼	61%	-4% ▼	58%	-1% ▬	
			Total for Category	917	511	56%	-2% ▼	59%	-3% ▼	60%	-4% ▼	57%	-1% ▬	
STATEWIDE	CFC	Worker Child	First 5 Days	660	337	51%	10% ▲	47%	4% ▲	38%	13% ▲	42%	10% ▲	
			First 30 Days	1250	716	57%	7% ▲	53%	4% ▲	45%	12% ▲	52%	5% ▲	
			Second 30 Days	1644	817	50%	8% ▲	45%	5% ▲	38%	12% ▲	43%	7% ▲	
			Monthly	8340	5593	67%	8% ▲	61%	6% ▲	53%	14% ▲	61%	6% ▲	
			Total for Category	11894	7463	63%	9% ▲	57%	6% ▲	49%	14% ▲	56%	7% ▲	

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STATEWIDE PERFORMANCE				2016-01 MONTHLY PERFORMANCE			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES							
				Due	Timely	%	Monthly Gain	Prior 3 Months % Difference		Prior 6 Months % Difference		Prior 12 Months % Difference		
AGENCY NAME	PRGM	CATEGORY	REPORT METRIC											
STATEWIDE	CFC	Worker Parent	First 30 Days	808	332	41%	6% ▲	37%	4% ▲	34%	7% ▲	34%	7% ▲	
			Monthly	8166	3617	44%	3% ▲	41%	3% ▲	41%	3% ▲	41%	3% ▲	
			Quarterly	2752	672	24%	0% ▬	25%	-1% ▬	24%	0% ▬	24%	0% ▬	
			Total for Category	11726	4621	39%	2% ▲	38%	2% ▲	37%	3% ▲	37%	3% ▲	
STATEWIDE	CFC	Worker Supervisor	First 30 Days	553	361	65%	-1% ▬	70%	-5% ▼	68%	-2% ▼	63%	2% ▲	
			Monthly	11121	7085	64%	0% ▬	66%	-2% ▼	65%	-1% ▬	60%	4% ▲	
			Total for Category	11674	7446	64%	0% ▬	66%	-2% ▼	65%	-1% ▬	60%	4% ▲	
STATEWIDE	CFC	Parent Child	First 7 Days	404	32	8%	-4% ▼	12%	-4% ▼	12%	-5% ▼	12%	-5% ▼	
			Weekly	71488	13055	18%	-4% ▼	21%	-3% ▼	23%	-5% ▼	23%	-5% ▼	
			Total for Category	71892	13087	18%	-4% ▼	21%	-3% ▼	23%	-4% ▼	23%	-4% ▼	
STATEWIDE	CFC	CFC Service Plans	ISP	464	235	51%	0% ▬	54%	-4% ▼	52%	-2% ▼	46%	4% ▲	
			USP	2849	1968	69%	5% ▲	68%	1% ▬	65%	4% ▲	60%	10% ▲	
			PWSP	1066	786	74%	5% ▲	72%	1% ▬	69%	5% ▲	65%	8% ▲	
			YAVFC ISP	24	12	50%	20% ▲	36%	14% ▲	31%	19% ▲	26%	24% ▲	
			YAVFC PWSP	120	77	64%	5% ▲	63%	1% ▬	60%	4% ▲	55%	9% ▲	
			Total for Category	4523	3078	68%	5% ▲	67%	1% ▬	64%	4% ▲	59%	9% ▲	
STATEWIDE	CFC	CFC Plan Approval	ISP Approval	544	415	76%	-2% ▼	79%	-2% ▼	78%	-1% ▬	78%	-1% ▬	
			USP Approval	2931	2309	79%	-1% ▬	80%	-1% ▬	80%	-1% ▬	80%	-2% ▼	
			PWSP Approval	1078	916	85%	0% ▬	84%	1% ▬	85%	0% ▬	86%	-1% ▬	
			YAVFC ISP Aprvl	27	24	89%	2% ▲	88%	1% ▬	86%	3% ▲	88%	1% ▬	
			YAVFC PWSP Aprvl	119	104	87%	-1% ▬	88%	0% ▬	88%	0% ▬	90%	-2% ▼	
			Total for Category	4699	3768	80%	-1% ▬	81%	-1% ▬	81%	-1% ▬	82%	-1% ▬	

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BUSINESS SERVICE CENTERS' PERFORMANCE				2016-01 PERFORMANCE			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2015-05 PERFORMANCE	
				COMPLETED		%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		COMPARED TO STATEWIDE		
AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY				%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE
BSC 1 - ALL COUNTIES	CPS	CPS Commencement	12 Hour (P1)	186	172		92%	-1%	94%	-2%	93%	-1%	93%	-1%	89%	3%
			24 Hour (P2)	479	449		94%	0%	95%	-1%	94%	0%	93%	1%	90%	4%
			Total for Category	665	621		93%	0%	95%	-1%	94%	0%	93%	0%	90%	4%
BSC 1 - ALL COUNTIES	CPS	CPS Face To Face Inv	24 Hour	189	173		92%	1%	92%	-1%	90%	1%	89%	3%	85%	7%
			72 Hour	493	453		92%	1%	92%	0%	91%	1%	90%	2%	86%	6%
			Total for Category	682	626		92%	1%	92%	-1%	91%	1%	90%	2%	85%	7%
BSC 1 - ALL COUNTIES	CPS	CPS Service Plans	ISP	599	521		87%	2%	85%	2%	84%	3%	84%	3%	75%	12%
			USP	141	99		70%	14%	58%	12%	58%	12%	52%	18%	48%	22%
			Closing USP	117	107		91%	9%	85%	7%	83%	8%	80%	11%	87%	5%
			Total for Category	857	727		85%	5%	81%	4%	80%	5%	79%	6%	72%	13%
BSC 1 - ALL COUNTIES	CPS	CPS Plan Approval	ISP Approval	643	612		95%	5%	91%	4%	90%	5%	90%	5%	84%	11%
			USP Approval	150	145		97%	3%	96%	1%	94%	3%	92%	4%	89%	8%
			Closing USP Aprvl	111	110		99%	3%	97%	2%	96%	3%	96%	3%	95%	4%
			Total for Category	904	867		96%	4%	93%	3%	91%	4%	91%	5%	86%	10%
BSC 1 - ALL COUNTIES	CFC	Medical	Initial	49	38		78%	8%	68%	10%	73%	5%	69%	9%	65%	12%
			Yearly	49	42		86%	8%	79%	6%	78%	8%	77%	8%	72%	14%
			Well Child	70	48		69%	-3%	71%	-3%	71%	-2%	73%	-4%	68%	1%
			Total for Category	168	128		76%	3%	73%	4%	73%	3%	73%	4%	68%	8%
BSC 1 - ALL COUNTIES	CFC	Dental	Initial	35	14		40%	-18%	52%	-12%	60%	-20%	60%	-20%	54%	-14%
			Yearly	52	24		46%	-9%	53%	-7%	55%	-8%	56%	-10%	57%	-11%
			Total for Category	87	38		44%	-13%	53%	-9%	57%	-13%	57%	-14%	56%	-12%
BSC 1 - ALL COUNTIES	CFC	Worker Child	First 5 Days	54	41		76%	32%	53%	23%	40%	36%	42%	33%	51%	25%
			First 30 Days	104	70		67%	15%	55%	12%	48%	20%	54%	13%	57%	10%
			Second 30 Days	122	77		63%	15%	52%	11%	47%	16%	47%	16%	50%	13%
			Monthly	678	500		74%	12%	66%	8%	57%	17%	63%	11%	67%	7%
			Total for Category	958	688		72%	15%	62%	10%	53%	19%	58%	14%	63%	9%
BSC 1 - ALL COUNTIES	CFC	Worker Parent	First 30 Days	102	59		58%	18%	44%	14%	38%	20%	38%	20%	41%	17%
			Monthly	656	335		51%	1%	49%	2%	51%	0%	51%	0%	44%	7%
			Quarterly	205	69		34%	1%	33%	0%	33%	1%	33%	1%	24%	9%
			Total for Category	963	463		48%	2%	46%	2%	46%	2%	46%	2%	39%	9%
BSC 1 - ALL COUNTIES	CFC	Worker Supervisor	First 30 Days	43	35		81%	8%	81%	1%	79%	2%	66%	16%	65%	16%

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				COMPLETED		%	MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		COMPARED TO STATEWIDE		
AGENCY NAME	PRGM	CATEGORY	DUE	TIMELY				%	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE
BSC 1 - ALL COUNTIES ^	CFC	Worker Supervisor	Monthly	893	625	70%	0%	73%	-3%	73%	-3%	64%	6%	64%	6%	
Total for Category				936	660	71%	1%	73%	-3%	73%	-2%	64%	6%	64%	7%	
BSC 1 - ALL COUNTIES	CFC	Parent Child	First 7 Days	35	10	29%	8%	21%	7%	21%	8%	21%	8%	8%	21%	
			Weekly	5964	1589	27%	-3%	29%	-3%	30%	-4%	30%	-4%	18%	8%	
Total for Category				5999	1599	27%	-3%	29%	-3%	30%	-4%	30%	-4%	18%	8%	
BSC 1 - ALL COUNTIES	CFC	CFC Service Plans	ISP	50	35	70%	11%	63%	7%	62%	8%	55%	15%	51%	19%	
			USP	231	185	80%	6%	77%	3%	74%	6%	70%	10%	69%	11%	
			PWSP	93	80	86%	4%	85%	1%	82%	4%	80%	6%	74%	12%	
			YAVFC ISP	1	0	0%	0%	0%	0%	0%	0%	0%	0%	50%	-50%	
			YAVFC PWSP	9	8	89%	15%	79%	10%	78%	11%	67%	22%	64%	25%	
Total for Category				384	308	80%	6%	77%	3%	75%	5%	71%	10%	68%	12%	
BSC 1 - ALL COUNTIES	CFC	CFC Plan Approval	ISP Approval	59	46	78%	-4%	80%	-2%	81%	-3%	84%	-6%	76%	2%	
			USP Approval	235	198	84%	3%	81%	3%	80%	4%	82%	2%	79%	5%	
			PWSP Approval	116	104	90%	3%	87%	3%	86%	3%	87%	2%	85%	5%	
			YAVFC ISP Aprvl	1	1	100%	17%	100%	0%	80%	20%	80%	20%	89%	11%	
			YAVFC PWSP Aprvl	9	9	100%	8%	94%	6%	90%	10%	92%	8%	87%	13%	
Total for Category				420	358	85%	2%	83%	2%	82%	3%	84%	1%	80%	5%	
BSC 2 - ALL COUNTIES	CPS	CPS Commencement	12 Hour (P1)	434	415	96%	2%	94%	1%	93%	3%	93%	3%	89%	6%	
			24 Hour (P2)	875	828	95%	2%	95%	0%	93%	2%	90%	4%	90%	5%	
Total for Category				1309	1243	95%	2%	94%	1%	93%	2%	91%	4%	90%	5%	
BSC 2 - ALL COUNTIES	CPS	CPS Face To Face Inv	24 Hour	433	406	94%	3%	93%	1%	90%	3%	88%	6%	85%	9%	
			72 Hour	863	792	92%	1%	92%	0%	91%	1%	88%	3%	86%	6%	
Total for Category				1296	1198	92%	2%	92%	0%	91%	2%	88%	4%	85%	7%	
BSC 2 - ALL COUNTIES	CPS	CPS Service Plans	ISP	1105	893	81%	2%	80%	1%	80%	1%	78%	3%	75%	6%	
			USP	201	121	60%	6%	59%	1%	55%	5%	48%	13%	48%	12%	
			Closing USP	168	147	88%	2%	86%	1%	86%	1%	84%	3%	87%	1%	
Total for Category				1474	1161	79%	2%	78%	1%	77%	2%	74%	4%	72%	7%	
BSC 2 - ALL COUNTIES	CPS	CPS Plan Approval	ISP Approval	1177	1003	85%	0%	85%	0%	85%	0%	86%	-1%	84%	1%	
			USP Approval	192	172	90%	-1%	92%	-3%	90%	0%	90%	-1%	89%	1%	
			Closing USP Aprvl	159	148	93%	-2%	96%	-3%	95%	-2%	95%	-2%	95%	-2%	
Total for Category				1528	1323	87%	-1%	87%	-1%	87%	0%	87%	-1%	86%	1%	

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				DUE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	%	DIFFERENCE					
AGENCY NAME	PRGM	CATEGORY	REPORT METRIC																	
BSC 2 - ALL COUNTIES	CFC	Medical	Initial	68	39	57%	-14%	▼	69%	-12%	▼	71%	-14%	▼	72%	-15%	▼	65%	-8%	▼
			Yearly	56	42	75%	-5%	▼	82%	-7%	▼	80%	-5%	▼	78%	-3%	▼	72%	3%	▲
			Well Child	127	92	72%	-3%	▼	75%	-3%	▼	75%	-2%	▼	76%	-4%	▼	68%	5%	▲
			Total for Category	251	173	69%	-6%	▼	75%	-6%	▼	75%	-6%	▼	75%	-6%	▼	68%	1%	▲
BSC 2 - ALL COUNTIES	CFC	Dental	Initial	86	51	59%	-5%	▼	67%	-8%	▼	65%	-5%	▼	63%	-4%	▼	54%	6%	▲
			Yearly	80	54	68%	2%	▲	66%	1%	▲	68%	-1%	▬	64%	3%	▲	57%	10%	▲
			Total for Category	166	105	63%	-2%	▼	66%	-3%	▼	67%	-3%	▼	64%	-1%	▬	56%	8%	▲
BSC 2 - ALL COUNTIES	CFC	Worker Child	First 5 Days	123	73	59%	8%	▲	56%	3%	▲	50%	9%	▲	50%	9%	▲	51%	8%	▲
			First 30 Days	200	122	61%	4%	▲	60%	1%	▲	53%	8%	▲	57%	4%	▲	57%	4%	▲
			Second 30 Days	318	196	62%	13%	▲	53%	9%	▲	45%	16%	▲	49%	13%	▲	50%	12%	▲
			Monthly	1298	980	76%	9%	▲	70%	5%	▲	63%	13%	▲	67%	9%	▲	67%	8%	▲
			Total for Category	1939	1371	71%	9%	▲	65%	6%	▲	58%	13%	▲	62%	9%	▲	63%	8%	▲
BSC 2 - ALL COUNTIES	CFC	Worker Parent	First 30 Days	108	46	43%	6%	▲	40%	2%	▲	35%	7%	▲	35%	7%	▲	41%	2%	▲
			Monthly	1336	717	54%	7%	▲	48%	6%	▲	47%	7%	▲	47%	7%	▲	44%	9%	▲
			Quarterly	414	105	25%	-3%	▼	30%	-4%	▼	28%	-2%	▼	28%	-2%	▼	24%	1%	▲
			Total for Category	1858	868	47%	4%	▲	44%	3%	▲	42%	5%	▲	42%	5%	▲	39%	7%	▲
BSC 2 - ALL COUNTIES	CFC	Worker Supervisor	First 30 Days	87	54	62%	-7%	▼	75%	-13%	▼	69%	-7%	▼	64%	-2%	▼	65%	-3%	▼
			Monthly	1824	1319	72%	2%	▲	76%	-3%	▼	72%	0%	▬	65%	8%	▲	64%	9%	▲
			Total for Category	1911	1373	72%	2%	▲	76%	-4%	▼	72%	0%	▬	64%	7%	▲	64%	8%	▲
BSC 2 - ALL COUNTIES	CFC	Parent Child	First 7 Days	71	8	11%	-5%	▼	15%	-4%	▼	17%	-6%	▼	17%	-6%	▼	8%	3%	▲
			Weekly	11217	2474	22%	-4%	▼	25%	-3%	▼	26%	-4%	▼	26%	-4%	▼	18%	4%	▲
			Total for Category	11288	2482	22%	-4%	▼	25%	-3%	▼	26%	-4%	▼	26%	-4%	▼	18%	4%	▲
BSC 2 - ALL COUNTIES	CFC	CFC Service Plans	ISP	71	45	63%	-3%	▼	70%	-7%	▼	68%	-4%	▼	64%	0%	▬	51%	13%	▲
			USP	421	328	78%	5%	▲	76%	2%	▲	76%	2%	▲	68%	10%	▲	69%	9%	▲
			PWSP	189	140	74%	3%	▲	73%	1%	▲	71%	3%	▲	70%	5%	▲	74%	0%	▬
			YAVFC ISP	6	4	67%	23%	▲	54%	13%	▲	50%	17%	▲	36%	31%	▲	50%	17%	▲
			YAVFC PWSP	13	11	85%	8%	▲	83%	2%	▲	81%	4%	▲	68%	16%	▲	64%	20%	▲
			Total for Category	700	528	75%	4%	▲	74%	1%	▲	74%	2%	▲	68%	8%	▲	68%	7%	▲
BSC 2 - ALL COUNTIES	CFC	CFC Plan Approval	ISP Approval	84	66	79%	-7%	▼	89%	-10%	▼	86%	-8%	▼	82%	-4%	▼	76%	2%	▲
			USP Approval	404	356	88%	1%	▲	89%	-1%	▬	88%	0%	▬	86%	2%	▲	79%	9%	▲
			PWSP Approval	197	181	92%	3%	▲	89%	3%	▲	89%	2%	▲	88%	4%	▲	85%	7%	▲
			YAVFC ISP Aprvl	4	4	100%	9%	▲	92%	8%	▲	95%	5%	▲	88%	12%	▲	89%	11%	▲

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BUSINESS SERVICE CENTERS' PERFORMANCE				2016-01 PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2015-05 PERFORMANCE COMPARED TO STATEWIDE					
				DUE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	%	DIFFERENCE					
AGENCY NAME	PRGM	CATEGORY	REPORT METRIC																	
BSC 2 - ALL COUNTIES ^	CFC	CFC Plan Approval	YAVFC PWSP Aprvl	21	20	95%	2%	▲	96%	-1%	■	92%	3%	▲	92%	3%	▲	87%	8%	▲
Total for Category				710	627	88%	1%	▲	89%	-1%	■	88%	0%	■	86%	2%	▲	80%	8%	▲
BSC 3 - ALL COUNTIES	CPS	CPS Commencement	12 Hour (P1)	549	525	96%	0%	■	96%	-1%	■	96%	0%	■	96%	0%	■	89%	6%	▲
			24 Hour (P2)	1083	1025	95%	0%	■	95%	-1%	■	95%	0%	■	93%	1%	▲	90%	5%	▲
Total for Category				1632	1550	95%	0%	■	96%	-1%	■	95%	0%	■	94%	1%	▲	90%	5%	▲
BSC 3 - ALL COUNTIES	CPS	CPS Face To Face Inv	24 Hour	546	504	92%	3%	▲	92%	1%	▲	90%	2%	▲	87%	5%	▲	85%	8%	▲
			72 Hour	1102	998	91%	1%	▲	92%	-1%	■	90%	1%	▲	87%	3%	▲	86%	5%	▲
Total for Category				1648	1502	91%	2%	▲	92%	0%	■	90%	1%	▲	87%	4%	▲	85%	6%	▲
BSC 3 - ALL COUNTIES	CPS	CPS Service Plans	ISP	1477	1217	82%	1%	▲	83%	-1%	■	82%	0%	■	77%	5%	▲	75%	8%	▲
			USP	437	276	63%	7%	▲	63%	1%	▲	57%	6%	▲	49%	15%	▲	48%	15%	▲
			Closing USP	258	231	90%	4%	▲	88%	1%	▲	87%	2%	▲	83%	7%	▲	87%	3%	▲
Total for Category				2172	1724	79%	2%	▲	80%	-1%	■	78%	1%	▲	73%	7%	▲	72%	8%	▲
BSC 3 - ALL COUNTIES	CPS	CPS Plan Approval	ISP Approval	1464	1298	89%	-1%	■	91%	-2%	▼	90%	-1%	■	88%	1%	▲	84%	4%	▲
			USP Approval	422	383	91%	-2%	▼	93%	-2%	▼	93%	-2%	▼	92%	-1%	■	89%	2%	▲
			Closing USP Aprvl	236	228	97%	0%	■	97%	-1%	■	97%	0%	■	96%	1%	▲	95%	2%	▲
Total for Category				2122	1909	90%	-1%	■	92%	-2%	▼	91%	-1%	■	90%	0%	■	86%	4%	▲
BSC 3 - ALL COUNTIES	CFC	Medical	Initial	100	71	71%	-5%	▼	77%	-6%	▼	77%	-6%	▼	74%	-3%	▼	65%	6%	▲
			Yearly	91	71	78%	-3%	▼	85%	-7%	▼	83%	-5%	▼	78%	0%	■	72%	6%	▲
			Well Child	178	149	84%	0%	■	84%	-1%	■	85%	-1%	■	81%	3%	▲	68%	16%	▲
Total for Category				369	291	79%	-2%	▼	82%	-3%	▼	82%	-3%	▼	78%	1%	▲	68%	11%	▲
BSC 3 - ALL COUNTIES	CFC	Dental	Initial	96	75	78%	7%	▲	76%	3%	▲	72%	7%	▲	68%	10%	▲	54%	24%	▲
			Yearly	100	67	67%	-4%	▼	72%	-5%	▼	73%	-6%	▼	68%	-1%	■	57%	10%	▲
Total for Category				196	142	72%	2%	▲	74%	-1%	■	72%	0%	■	68%	4%	▲	56%	17%	▲
BSC 3 - ALL COUNTIES	CFC	Worker Child	First 5 Days	153	88	58%	11%	▲	55%	2%	▲	44%	13%	▲	45%	13%	▲	51%	6%	▲
			First 30 Days	298	196	66%	9%	▲	62%	4%	▲	53%	13%	▲	56%	9%	▲	57%	8%	▲
			Second 30 Days	402	241	60%	12%	▲	54%	6%	▲	44%	16%	▲	47%	13%	▲	50%	10%	▲
			Monthly	1914	1379	72%	10%	▲	65%	7%	▲	58%	15%	▲	63%	9%	▲	67%	5%	▲
Total for Category				2767	1904	69%	11%	▲	63%	6%	▲	54%	15%	▲	58%	10%	▲	63%	6%	▲
BSC 3 - ALL COUNTIES	CFC	Worker Parent	First 30 Days	205	105	51%	10%	▲	42%	9%	▲	41%	10%	▲	41%	10%	▲	41%	10%	▲
			Monthly	1953	940	48%	3%	▲	46%	3%	▲	45%	4%	▲	45%	4%	▲	44%	4%	▲
			Quarterly	677	218	32%	4%	▲	29%	4%	▲	28%	4%	▲	28%	4%	▲	24%	8%	▲

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BUSINESS SERVICE CENTERS' PERFORMANCE				2016-01 PERFORMANCE COMPLETED			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2015-05 PERFORMANCE COMPARED TO STATEWIDE	
				DUE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS %	DIFFERENCE	PRIOR 6 MONTHS %	DIFFERENCE	PRIOR 12 MONTHS %	DIFFERENCE	%	DIFFERENCE	
AGENCY NAME	PRGM	CATEGORY	REPORT METRIC													
BSC 3 - ALL COUNTIES ^	CFC	Worker Parent	Total for Category	2835	1263	45%	3% ▲	42%	3% ▲	41%	4% ▲	41%	4% ▲	39%	5% ▲	
BSC 3 - ALL COUNTIES	CFC	Worker Supervisor	First 30 Days	151	96	64%	-8% ▼	73%	-10% ▼	73%	-10% ▼	68%	-5% ▼	65%	-2% ▼	
			Monthly	2671	1970	74%	2% ▲	76%	-2% ▼	73%	0% ▬	69%	5% ▲	64%	10% ▲	
			Total for Category	2822	2066	73%	1% ▲	75%	-2% ▼	73%	0% ▬	68%	5% ▲	64%	9% ▲	
BSC 3 - ALL COUNTIES	CFC	Parent Child	First 7 Days	93	0	0%	-11% ▼	11%	-11% ▼	11%	-11% ▼	11%	-11% ▼	8%	-8% ▼	
			Weekly	16575	3335	20%	-5% ▼	24%	-4% ▼	25%	-5% ▼	25%	-5% ▼	18%	2% ▲	
			Total for Category	16668	3335	20%	-5% ▼	24%	-4% ▼	25%	-5% ▼	25%	-5% ▼	18%	2% ▲	
BSC 3 - ALL COUNTIES	CFC	CFC Service Plans	ISP	102	74	73%	11% ▲	70%	3% ▲	65%	7% ▲	54%	19% ▲	51%	22% ▲	
			USP	703	543	77%	6% ▲	77%	0% ▬	72%	5% ▲	65%	12% ▲	69%	8% ▲	
			PWSP	268	218	81%	6% ▲	81%	0% ▬	77%	4% ▲	71%	10% ▲	74%	8% ▲	
			YAVFC ISP	6	4	67%	26% ▲	59%	8% ▲	45%	21% ▲	30%	36% ▲	50%	17% ▲	
			YAVFC PWSP	26	16	62%	4% ▲	69%	-7% ▼	54%	7% ▲	51%	11% ▲	64%	-3% ▼	
			Total for Category	1105	855	77%	7% ▲	77%	1% ▲	72%	5% ▲	65%	13% ▲	68%	9% ▲	
BSC 3 - ALL COUNTIES	CFC	CFC Plan Approval	ISP Approval	150	122	81%	1% ▲	82%	-1% ▬	80%	2% ▲	80%	2% ▲	76%	5% ▲	
			USP Approval	733	583	80%	0% ▬	80%	0% ▬	80%	0% ▬	80%	0% ▬	79%	1% ▲	
			PWSP Approval	233	194	83%	-4% ▼	88%	-5% ▼	88%	-5% ▼	87%	-4% ▼	85%	-2% ▼	
			YAVFC ISP Aprvl	7	4	57%	-26% ▼	85%	-27% ▼	80%	-23% ▼	85%	-28% ▼	89%	-32% ▼	
			YAVFC PWSP Aprvl	18	14	78%	-8% ▼	83%	-5% ▼	83%	-6% ▼	89%	-11% ▼	87%	-10% ▼	
			Total for Category	1141	917	80%	-1% ▬	82%	-2% ▼	82%	-1% ▬	82%	-1% ▬	80%	0% ▬	
BSC 4 - ALL COUNTIES	CPS	CPS Commencement	12 Hour (P1)	231	209	90%	-1% ▬	90%	0% ▬	91%	0% ▬	92%	-2% ▼	89%	1% ▲	
			24 Hour (P2)	410	380	93%	2% ▲	92%	0% ▬	92%	1% ▲	89%	3% ▲	90%	3% ▲	
			Total for Category	641	589	92%	1% ▲	92%	0% ▬	91%	0% ▬	90%	2% ▲	90%	2% ▲	
BSC 4 - ALL COUNTIES	CPS	CPS Face To Face Inv	24 Hour	229	207	90%	2% ▲	89%	1% ▲	89%	2% ▲	87%	3% ▲	85%	6% ▲	
			72 Hour	409	371	91%	1% ▲	91%	0% ▬	90%	1% ▲	89%	2% ▲	86%	5% ▲	
			Total for Category	638	578	91%	1% ▲	90%	0% ▬	90%	1% ▲	88%	3% ▲	85%	5% ▲	
BSC 4 - ALL COUNTIES	CPS	CPS Service Plans	ISP	585	450	77%	1% ▲	77%	0% ▬	78%	-1% ▬	72%	5% ▲	75%	2% ▲	
			USP	148	60	41%	4% ▲	38%	3% ▲	38%	3% ▲	34%	6% ▲	48%	-7% ▼	
			Closing USP	109	95	87%	1% ▲	86%	1% ▲	87%	0% ▬	85%	2% ▲	87%	0% ▬	
			Total for Category	842	605	72%	1% ▲	72%	0% ▬	73%	-1% ▬	68%	4% ▲	72%	0% ▬	
BSC 4 - ALL COUNTIES	CPS	CPS Plan Approval	ISP Approval	577	493	85%	-4% ▼	89%	-4% ▼	91%	-5% ▼	90%	-5% ▼	84%	1% ▲	
			USP Approval	93	78	84%	-4% ▼	88%	-4% ▼	86%	-3% ▼	89%	-5% ▼	89%	-5% ▼	

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BUSINESS SERVICE CENTERS' PERFORMANCE				2016-01 PERFORMANCE			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES								2015-05 PERFORMANCE					
				COMPLETED		%	MONTHLY		PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		COMPARED TO STATEWIDE					
AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY			GAIN	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE				
BSC 4 - ALL COUNTIES ^	CPS	CPS Plan Approval	Closing USP Aprvl	71	67	94%	2%	▲	90%	5%	▲	93%	2%	▲	93%	1%	▲	95%	0%	▬
			Total for Category	741	638	86%	-4%	▼	89%	-3%	▼	90%	-4%	▼	90%	-4%	▼	86%	0%	▬
BSC 4 - ALL COUNTIES	CFC	Medical	Initial	45	29	64%	2%	▲	57%	7%	▲	62%	3%	▲	65%	-1%	▬	65%	-1%	▬
			Yearly	32	24	75%	2%	▲	74%	1%	▲	76%	-1%	▬	69%	6%	▲	72%	3%	▲
			Well Child	58	38	66%	-6%	▼	73%	-7%	▼	72%	-6%	▼	70%	-5%	▼	68%	-2%	▼
			Total for Category	135	91	67%	-1%	▬	69%	-1%	▬	70%	-2%	▼	69%	-1%	▬	68%	-1%	▬
BSC 4 - ALL COUNTIES	CFC	Dental	Initial	23	14	61%	8%	▲	61%	-1%	▬	55%	6%	▲	47%	14%	▲	54%	7%	▲
			Yearly	39	22	56%	2%	▲	54%	3%	▲	56%	1%	▲	54%	3%	▲	57%	-1%	▬
			Total for Category	62	36	58%	4%	▲	57%	1%	▲	55%	3%	▲	51%	7%	▲	56%	2%	▲
BSC 4 - ALL COUNTIES	CFC	Worker Child	First 5 Days	72	34	47%	6%	▲	42%	5%	▲	39%	8%	▲	43%	4%	▲	51%	-4%	▼
			First 30 Days	118	61	52%	1%	▲	51%	1%	▲	46%	6%	▲	54%	-3%	▼	57%	-6%	▼
			Second 30 Days	132	50	38%	-4%	▼	43%	-5%	▼	38%	0%	▬	44%	-7%	▼	50%	-12%	▼
			Monthly	705	455	65%	5%	▲	59%	6%	▲	55%	10%	▲	62%	2%	▲	67%	-3%	▼
			Total for Category	1027	600	58%	4%	▲	55%	4%	▲	50%	8%	▲	58%	1%	▲	63%	-4%	▼
BSC 4 - ALL COUNTIES	CFC	Worker Parent	First 30 Days	54	23	43%	8%	▲	36%	7%	▲	34%	8%	▲	34%	8%	▲	41%	2%	▲
			Monthly	734	363	49%	8%	▲	42%	7%	▲	40%	9%	▲	40%	9%	▲	44%	5%	▲
			Quarterly	233	48	21%	-2%	▼	24%	-3%	▼	22%	-1%	▬	22%	-1%	▬	24%	-4%	▼
			Total for Category	1021	434	43%	6%	▲	38%	5%	▲	36%	6%	▲	36%	6%	▲	39%	3%	▲
BSC 4 - ALL COUNTIES	CFC	Worker Supervisor	First 30 Days	56	39	70%	-5%	▼	73%	-3%	▼	76%	-7%	▼	74%	-5%	▼	65%	4%	▲
			Monthly	908	611	67%	-4%	▼	73%	-6%	▼	73%	-6%	▼	68%	-1%	▬	64%	4%	▲
			Total for Category	964	650	67%	-4%	▼	73%	-6%	▼	73%	-6%	▼	68%	-1%	▬	64%	4%	▲
BSC 4 - ALL COUNTIES	CFC	Parent Child	First 7 Days	63	0	0%	-11%	▼	8%	-8%	▼	11%	-11%	▼	11%	-11%	▼	8%	-8%	▼
			Weekly	6617	1295	20%	-4%	▼	22%	-2%	▼	24%	-5%	▼	24%	-5%	▼	18%	1%	▲
			Total for Category	6680	1295	19%	-4%	▼	22%	-2%	▼	24%	-5%	▼	24%	-5%	▼	18%	1%	▲
BSC 4 - ALL COUNTIES	CFC	CFC Service Plans	ISP	48	21	44%	-8%	▼	52%	-8%	▼	55%	-12%	▼	48%	-5%	▼	51%	-7%	▼
			USP	218	138	63%	3%	▲	65%	-2%	▼	60%	3%	▲	57%	7%	▲	69%	-6%	▼
			PWSP	88	56	64%	3%	▲	67%	-3%	▼	61%	3%	▲	56%	8%	▲	74%	-10%	▼
			YAVFC ISP	1	0	0%	-38%	▼	50%	-50%	▼	20%	-20%	▼	46%	-46%	▼	50%	-50%	▼
			YAVFC PWSP	6	4	67%	12%	▲	58%	9%	▲	58%	9%	▲	50%	17%	▲	64%	3%	▲
			Total for Category	361	219	61%	1%	▲	64%	-3%	▼	60%	1%	▲	55%	5%	▲	68%	-7%	▼
BSC 4 - ALL COUNTIES	CFC	CFC Plan Approval	ISP Approval	51	38	75%	1%	▲	77%	-2%	▼	73%	2%	▲	74%	1%	▲	76%	-2%	▼

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				DUE	TIMELY	%	MONTHLY GAIN	PRIOR 3 MONTHS % DIFFERENCE		PRIOR 6 MONTHS % DIFFERENCE		PRIOR 12 MONTHS % DIFFERENCE		%	DIFFERENCE					
BSC 4 - ALL COUNTIES ^	CFC	CFC Plan Approval	USP Approval	238	190	80%	2%	▲	78%	2%	▲	77%	2%	▲	78%	2%	▲	79%	1%	▲
			PWSP Approval	71	56	79%	-6%	▼	82%	-4%	▼	86%	-7%	▼	86%	-7%	▼	85%	-6%	▼
			YAVFC ISP Aprvl						100%			83%			75%			89%		
			YAVFC PWSP Aprvl	8	7	88%	1%	▲	86%	1%	▲	87%	1%	▲	85%	2%	▲	87%	0%	▬
			Total for Category	368	291	79%	0%	▬	79%	0%	▬	79%	0%	▬	79%	0%	▬	80%	-1%	▬
BSC 5 - ALL COUNTIES	CPS	CPS Commencement	12 Hour (P1)	1203	1004	83%	4%	▲	82%	1%	▲	77%	7%	▲	80%	4%	▲	89%	-6%	▼
			24 Hour (P2)	1913	1595	83%	6%	▲	82%	2%	▲	78%	6%	▲	74%	9%	▲	90%	-7%	▼
			Total for Category	3116	2599	83%	5%	▲	82%	2%	▲	77%	6%	▲	77%	7%	▲	90%	-6%	▼
BSC 5 - ALL COUNTIES	CPS	CPS Face To Face Inv	24 Hour	1208	915	76%	4%	▲	76%	0%	▬	71%	4%	▲	69%	7%	▲	85%	-9%	▼
			72 Hour	1938	1492	77%	2%	▲	77%	0%	▬	75%	2%	▲	73%	4%	▲	86%	-9%	▼
			Total for Category	3146	2407	77%	3%	▲	76%	0%	▬	73%	3%	▲	72%	5%	▲	85%	-9%	▼
BSC 5 - ALL COUNTIES	CPS	CPS Service Plans	ISP	2879	1869	65%	0%	▬	66%	-1%	▬	65%	0%	▬	63%	2%	▲	75%	-10%	▼
			USP	573	163	28%	1%	▲	28%	0%	▬	27%	1%	▲	27%	2%	▲	48%	-19%	▼
			Closing USP	324	267	82%	3%	▲	80%	2%	▲	80%	3%	▲	77%	5%	▲	87%	-4%	▼
			Total for Category	3776	2299	61%	0%	▬	62%	-1%	▬	61%	0%	▬	59%	2%	▲	72%	-11%	▼
BSC 5 - ALL COUNTIES	CPS	CPS Plan Approval	ISP Approval	2889	2269	79%	-5%	▼	83%	-4%	▼	83%	-5%	▼	83%	-5%	▼	84%	-6%	▼
			USP Approval	411	346	84%	-2%	▼	86%	-2%	▼	87%	-3%	▼	87%	-2%	▼	89%	-5%	▼
			Closing USP Aprvl	308	286	93%	0%	▬	93%	0%	▬	93%	0%	▬	93%	0%	▬	95%	-2%	▼
			Total for Category	3608	2901	80%	-4%	▼	84%	-4%	▼	85%	-4%	▼	85%	-4%	▼	86%	-5%	▼
BSC 5 - ALL COUNTIES	CFC	Medical	Initial	188	116	62%	7%	▲	53%	8%	▲	55%	7%	▲	56%	6%	▲	65%	-3%	▼
			Yearly	175	110	63%	-5%	▼	66%	-3%	▼	70%	-7%	▼	68%	-5%	▼	72%	-9%	▼
			Well Child	317	181	57%	-7%	▼	64%	-7%	▼	65%	-7%	▼	64%	-7%	▼	68%	-11%	▼
			Total for Category	680	407	60%	-3%	▼	62%	-2%	▼	63%	-4%	▼	63%	-3%	▼	68%	-8%	▼
BSC 5 - ALL COUNTIES	CFC	Dental	Initial	164	63	38%	-6%	▼	46%	-7%	▼	45%	-7%	▼	42%	-4%	▼	54%	-15%	▼
			Yearly	242	127	52%	-1%	▬	53%	-1%	▬	56%	-3%	▼	52%	0%	▬	57%	-5%	▼
			Total for Category	406	190	47%	-3%	▼	50%	-3%	▼	51%	-5%	▼	48%	-2%	▼	56%	-9%	▼
BSC 5 - ALL COUNTIES	CFC	Worker Child	First 5 Days	258	101	39%	6%	▲	37%	2%	▲	29%	11%	▲	35%	4%	▲	51%	-12%	▼
			First 30 Days	530	267	50%	8%	▲	45%	5%	▲	37%	14%	▲	46%	4%	▲	57%	-7%	▼
			Second 30 Days	670	253	38%	4%	▲	35%	3%	▲	29%	9%	▲	36%	2%	▲	50%	-12%	▼
			Monthly	3744	2279	61%	7%	▲	56%	5%	▲	47%	14%	▲	57%	4%	▲	67%	-6%	▼
			Total for Category	5202	2900	56%	8%	▲	51%	5%	▲	42%	14%	▲	52%	4%	▲	63%	-7%	▼

**Michigan Department of Health and Human Services
Children's Services Agency - Monthly Management Report (January 2016)**

BUSINESS SERVICE CENTERS' PERFORMANCE				2016-01 PERFORMANCE			2016-01 PERFORMANCE COMPARED TO REPORT PERIOD AVERAGES												2015-05 PERFORMANCE	
				COMPLETED			MONTHLY GAIN	PRIOR 3 MONTHS		PRIOR 6 MONTHS		PRIOR 12 MONTHS		COMPARED TO STATEWIDE						
AGENCY NAME	PRGM	CATEGORY	REPORT METRIC	DUE	TIMELY	%		%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE	%	DIFFERENCE			
BSC 5 - ALL COUNTIES	CFC	Worker Parent	First 30 Days	339	99	29%	2%	▲	28%	1%	▲	27%	2%	▲	27%	2%	▲	41%	-12%	▼
			Monthly	3487	1262	36%	1%	▲	35%	1%	▲	35%	1%	▲	35%	1%	▲	44%	-8%	▼
			Quarterly	1223	232	19%	-1%	▬	21%	-2%	▼	20%	-1%	▬	20%	-1%	▬	24%	-5%	▼
			Total for Category	5049	1593	32%	0%	▬	31%	0%	▬	31%	1%	▲	31%	1%	▲	39%	-8%	▼
BSC 5 - ALL COUNTIES	CFC	Worker Supervisor	First 30 Days	216	137	63%	5%	▲	62%	1%	▲	59%	4%	▲	57%	7%	▲	65%	-2%	▼
			Monthly	4817	2560	53%	-1%	▬	55%	-2%	▼	55%	-2%	▼	51%	2%	▲	64%	-11%	▼