

**Bulletin Number:** MSA 21-31

**Distribution:** Vision Providers, Practitioners, Outpatient Hospitals

**Issued:** August 2, 2021

**Subject:** Sample Ophthalmic Frames

**Effective:** September 1, 2021

**Programs Affected:** Medicaid, Healthy Michigan Plan, MIChild, Children's Special Health Care Services (CSHCS)

The purpose of this bulletin is to inform Medicaid Fee-for-Service (FFS) and CSHCS vision providers of changes to FFS vision policy. (Refer to the [Michigan Department of Health and Human Services \(MDHHS\) Medicaid Provider Manual](#) for information regarding Medicaid FFS vision policy.) For services for Medicaid beneficiaries enrolled in a Medicaid Health Plan (MHP) or Integrated Care Organization (ICO), the beneficiary's health plan should be contacted for policy and coverage information.

### **Ophthalmic Frames**

MDHHS contracts for the volume purchase of frames and lenses from an optical laboratory, currently Classic Optical Laboratories. Vision providers (e.g., opticians, dispensing ophthalmologists, optometrists) must order frames and lenses from the contractor for FFS Medicaid beneficiaries and CSHCS beneficiaries who do not have Medicaid. Sample frames may be ordered directly from the contractor, and a list of available frames is available from the contractor. (Refer to the Directory Appendix of the Medicaid Provider Manual for contact information.) Vision providers must offer beneficiaries the opportunity to select a frame from a minimum of 100 authorized frame samples. Additionally, a vision provider must offer beneficiaries the contractor's brochure of frames which includes all available styles so beneficiaries can select from more than the vision provider's inventory of sample frames.

### **Manual Maintenance**

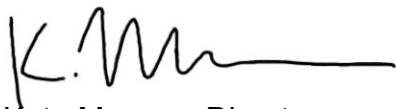
Retain this bulletin until the information is incorporated into the MDHHS Medicaid Provider Manual.

## Questions

Any questions regarding this bulletin should be e-mailed to Provider Inquiry, Department of Health and Human Services, at [ProviderSupport@michigan.gov](mailto:ProviderSupport@michigan.gov). When you submit questions, be sure to include your name, affiliation, NPI number, and phone number so you may be contacted if necessary. Typical Providers may phone toll-free 1-800-292-2550. Atypical Providers may phone toll-free 1-800-979-4662.

An electronic version of this document is available at [www.michigan.gov/medicaidproviders](http://www.michigan.gov/medicaidproviders) >> Policy, Letters & Forms.

## Approved

A handwritten signature in black ink, appearing to read 'K. Massey', with a long horizontal line extending to the right.

Kate Massey, Director  
Medical Services Administration