Michigan Immunization Quality Improvement Guidance for Tele-IQIP During the COVID-19 Response

Overview

Continued attention to provider-level immunization quality improvement is critically important during the COVID-19 pandemic, including in jurisdictions where in-person visits to provider sites by Local County Health Department (LHD) immunization staff are limited or suspended. Therefore, <u>for a limited time</u>, LHDs may conduct virtual IQIP site visits (referred to by CDC as "tele-IQIP") to promote immunization quality improvement while maintaining physical distance**.**
CDC will notify Michigan when the virtual "Tele-IQIP" visits must be discontinued.

Michigan Required Criteria for the virtual "Tele-IQIP" Site Visits

- LHD QI consultants must utilize a *virtual platform with screensharing functionality* for demonstrations of action items and document review for technical assistance;
  The "Tele-IQIP" visits must be conducted by LHD staff via a live virtual platform, a phone call "visit" alone is not allowed.
- The "Tele-IQIP" visit must include a live audio with video of staff for the overview and walkthrough of the provider site's workflow for patients receiving immunization services.
- The "Tele-IQIP" visit must adhere to Michigan QI requirements and comply with current MDHHS guidance for QI site visits, which includes participation by prescribers (MDs, DOs, PAs, NPs) and other decision-making staff from the office.
- QI visits must remain compliant with HIPAA rules; it is recommended that the listing of people and other identifiable information included with some QI reports not be shown on the "Tele-IQIP" visit video platform. For more information on HIPAA and IQIP visits please visit: https://www.cdc.gov/vaccines/imz-managers/laws/hipaa/qa-patient-recs-IQIP-vfc.html
- Reminder that Michigan QI visits are only payable when conducted with one provider site enrolled in the VFC program. Group QI visits with more than one site are not permitted in Michigan.

CDC IQIP Database Collection and Reporting

The Site Visit page of CDC IQIP Database PY2 includes required multiple-choice fields for QI consultants to indicate the type of site visit conducted (i.e., in-person or tele-IQIP). When tele-IQIP is selected, the QI consultant is required to enter which video platform (Sykpe, Zoom, MS Teams, WebEx, etc) was used for the tele-IQIP visit.

Data entry of the virtual "Tele-IQIP" visits must be completed in the CDC IQIP database within 10 business days of the visit. LHD QI consultant is to assure the status is set to 'unverified' and then communicate to their assigned Immunization Field Rep that the data entry is finished to allow for quality assurance (QA) review.